Consumer Complaints

Complaint ID	Product	Sub-product
1418370	Debt collection	Other (phone, health club, etc.)
1419878	Debt collection	Federal student loan
1416643	Debt collection	Other (phone, health club, etc.)
1416616	Debt collection	
1416529	Credit reporting	
1416481	Debt collection	
1416307	Debt collection	Medical
1416303	Debt collection	Medical
1416302	Debt collection	
1417175	Bank account or service	Checking account
1417070	Debt collection	Payday loan
1417022	Debt collection	Credit card
1416991	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Issue	Sub-issue	State	ZIP code	Submitted via
Cont'd attempts collect debt not owed	Debt is not mine	FL	33149	Web
Improper contact or sharing of info	Contacted me after I asked not to	LA	70769	Web
Disclosure verification of debt	Not given enough info to verify debt	FL	33607	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	77355	Web
Incorrect information on credit report	Information is not mine	GA	30126	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	FL	33433	Web
Disclosure verification of debt	Not given enough info to verify debt	NC	28732	Web
Disclosure verification of debt	Not given enough info to verify debt	NC	28732	Web
Disclosure verification of debt	Not given enough info to verify debt	NC	28732	Web
Problems caused by my funds being low		CA	90745	Web
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	TX	75503	Web
Improper contact or sharing of info	Contacted employer after asked not to	WI	54115	Web
Cont'd attempts collect debt not owed	Debt is not mine	LA	70733	Web

Consumer Complaints

Date received	Date sent to company	Company	Company response
06/12/2015	06/12/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/12/2015	06/12/2015	Transworld Systems Inc.	In progress
06/11/2015	06/11/2015	DataMax Corporation	Closed with explanation
06/11/2015	06/11/2015	Ocwen	Closed
06/11/2015	06/11/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
06/11/2015	06/11/2015	Financial Credit Service, Inc.	Closed with explanation
06/11/2015	06/11/2015	Revenue Recovery Corporation	Closed with explanation
06/11/2015	06/11/2015	HCFS Health Care Financial Services, Inc.	Closed with explanation
06/11/2015	06/11/2015	Ocwen	Closed
06/11/2015	06/11/2015	Wells Fargo	Closed with explanation
06/11/2015	06/11/2015	Delray Capital, LLC	Closed with explanation
06/11/2015	06/11/2015	Global Credit & Collection Corporation	Closed with explanation
06/11/2015	06/11/2015	Fidelity Capital Holdings, Inc.	Closed with explanation

Consumer Complaints

Timely response?	Consumer disputed?
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1416985	Debt collection	
1416944	Mortgage	Conventional fixed mortgage
1416929	Debt collection	Other (phone, health club, etc.)
1417148	Debt collection	Payday loan
1417112	Debt collection	Medical
1417739	Mortgage	FHA mortgage
1417243	Mortgage	Conventional fixed mortgage
1417276	Debt collection	
1417621	Debt collection	
1417619	Debt collection	Payday loan
1417409	Student loan	Non-federal student loan
1417359	Debt collection	Other (phone, health club, etc.)
1417726	Bank account or service	Checking account
1417679	Mortgage	FHA mortgage
1418295	Mortgage	Conventional fixed mortgage
1418275	Credit reporting	
1417740	Mortgage	Conventional fixed mortgage
1418274	Debt collection	
1417822	Debt collection	Medical

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	NY	11360	Web
Loan servicing, payments, escrow account		FL	32937	Web
Disclosure verification of debt	Not given enough info to verify debt	TX	77084	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	95818	Web
Cont'd attempts collect debt not owed	Debt is not mine	NY	10550	Web
Loan servicing, payments, escrow account		MD	20852	Web
Loan servicing, payments, escrow account		GA	30519	Web
Cont'd attempts collect debt not owed	Debt is not mine	IL	60139	Web
Cont'd attempts collect debt not owed	Debt is not mine	AL	35235	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	AL	35235	Web
Dealing with my lender or servicer		OH	44146	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33322	Web
Account opening, closing, or management		NY	10303	Web
Loan modification,collection,foreclosure		NY	10550	Web
Loan servicing, payments, escrow account		CO	80920	Web
Incorrect information on credit report	Account status	FL	33169	Web
Loan servicing, payments, escrow account		LA	70360	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	78660	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	GA	30047	Web

Consumer Complaints

06/11/2015	06/11/2015	Transworld Systems Inc.	In progress
06/11/2015	06/11/2015	Bayview Loan Servicing, LLC	In progress
06/11/2015	06/11/2015	Enhanced Recovery Company, LLC	Closed
06/11/2015	06/11/2015	Ad Astra Recovery Services Inc	Closed with explanation
06/11/2015	06/11/2015	Avante	Closed with explanation
06/11/2015	06/11/2015	Flagstar Bank	In progress
06/11/2015	06/11/2015	Citibank	Closed with non-monetary relief
06/11/2015	06/11/2015	FAIR COLLECTIONS & OUTSOURCING, INC.	Closed with explanation
06/11/2015	06/11/2015	Ability Recovery Services, LLC	Closed with explanation
06/11/2015	06/11/2015	Ad Astra Recovery Services Inc	Closed with explanation
06/11/2015	06/11/2015	MOHELA	Closed with explanation
06/11/2015	06/11/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/11/2015	06/11/2015	JPMorgan Chase	Closed with monetary relief
06/11/2015	06/11/2015	Bank of America	In progress
06/11/2015	06/12/2015	Bayview Loan Servicing, LLC	In progress
06/11/2015	06/12/2015	First Advantage Corporation	Closed with explanation
06/11/2015	06/11/2015	Vanderbilt Mortgage & Finance	In progress
06/11/2015	06/12/2015	Gila LLC	Closed with explanation
06/11/2015	06/11/2015	Transworld Systems Inc.	In progress

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1419594	Credit reporting	
1416241	Debt collection	Other (phone, health club, etc.)
1418320	Money transfers	International money transfer
1416772	Debt collection	Credit card
1418222	Debt collection	Other (phone, health club, etc.)
1414554	Credit reporting	
1414464	Debt collection	Auto
1414152	Credit reporting	
1414415	Debt collection	Other (phone, health club, etc.)
1414151	Mortgage	Conventional fixed mortgage
1414150	Mortgage	Conventional fixed mortgage
1414376	Debt collection	
1414194	Bank account or service	Checking account
1414159	Debt collection	Medical
1414219	Debt collection	Payday loan
1414369	Bank account or service	Checking account

Consumer Complaints

Incorrect information on credit report	Information is not mine	NY	11566	Web
False statements or representation	Attempted to collect wrong amount	AP	96351	Web
Other transaction issues		CA	95531	Web
Communication tactics	Frequent or repeated calls	IN	46052	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	76227	Web
Incorrect information on credit report	Information is not mine	GA	30107	Web
Improper contact or sharing of info	Contacted employer after asked not to	AZ	85339	Web
Incorrect information on credit report	Information is not mine	CA	90035	Web
Cont'd attempts collect debt not owed	Debt is not mine	TN	37421	Web
Loan servicing, payments, escrow account		CA	92673	Web
Loan servicing, payments, escrow account		CA	92673	Web
Cont'd attempts collect debt not owed	Debt is not mine	MI	48030	Web
Account opening, closing, or management		VA	23891	Postal mail
Disclosure verification of debt	Right to dispute notice not received	TX	75093	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	OK	74137	Web
Deposits and withdrawals		IN	47137	Web

Consumer Complaints

06/11/2015	06/12/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
06/11/2015	06/11/2015	FAIR COLLECTIONS & OUTSOURCING, INC.	Closed with explanation
06/11/2015	06/12/2015	MoneyGram	In progress
06/11/2015	06/11/2015	Expert Global Solutions, Inc.	In progress
06/10/2015	06/11/2015	ResidentCollect, Inc.	Closed with explanation
06/10/2015	06/10/2015	TransUnion	Closed with explanation
06/10/2015	06/10/2015	Consumer Portfolio Services	Closed with explanation
06/10/2015	06/10/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
06/10/2015	06/10/2015	First Data Corporation	In progress
06/10/2015	06/10/2015	Bayview Loan Servicing, LLC	In progress
06/10/2015	06/10/2015	Bayview Loan Servicing, LLC	In progress
06/10/2015	06/10/2015	LTD Financial Services, L.P.	Closed with explanation
06/10/2015	06/11/2015	Bank of America	In progress
06/10/2015	06/10/2015	Bonneville Billing and Collections	Closed with explanation
06/10/2015	06/10/2015	Check into Cash, Inc.	Closed with monetary relief
06/10/2015	06/10/2015	JPMorgan Chase	Closed with monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes

Consumer Complaints

1414339	Debt collection	Credit card
1414332	Debt collection	Credit card
1415089	Debt collection	Medical
1415630	Credit card	
1414706	Debt collection	
1415086	Debt collection	
1414940	Mortgage	Conventional fixed mortgage
1414934	Mortgage	Other mortgage
1415079	Debt collection	Other (phone, health club, etc.)
1415146	Debt collection	Other (phone, health club, etc.)
1415126	Credit reporting	
1415473	Debt collection	Other (phone, health club, etc.)
1415582	Debt collection	Medical
1415295	Debt collection	Credit card

Consumer Complaints

Taking/threatening an illegal action	Threatened to sue on too old debt	TX	78114	Web
Taking/threatening an illegal action	Attempted to/Collected exempt funds	MI	48044	Web
Cont'd attempts collect debt not owed	Debt is not mine	MI	49270	Web
Other		GA	31907	Web
Communication tactics	Frequent or repeated calls	FL	34736	Web
Disclosure verification of debt	Not given enough info to verify debt	PR	00959	Web
Loan servicing, payments, escrow account		FL	32169	Web
Loan servicing, payments, escrow account		TN	37035	Web
Improper contact or sharing of info	Talked to a third party about my debt	PA	19460	Web
Disclosure verification of debt	Not given enough info to verify debt			Phone
Incorrect information on credit report	Information is not mine	OH	43207	Web
Disclosure verification of debt	Right to dispute notice not received	MO	64772	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	77590	Web
Communication tactics	Called after sent written cease of comm	UT	84720	Web

Consumer Complaints

06/10/2015	06/10/2015	Zwicker & Associates	Closed with explanation
06/10/2015	06/10/2015	HSBC	Closed with explanation
06/10/2015	06/10/2015	Finance System of Toledo, Inc.	Closed with explanation
06/10/2015	06/10/2015	Navy FCU	In progress
06/10/2015	06/10/2015	Professional Recovery Management	Closed with explanation
06/10/2015	06/10/2015	Financial Recovery Services, Inc.	Closed with explanation
06/10/2015	06/10/2015	Arbor Residential Mortgage LLC	In progress
06/10/2015	06/10/2015	Bayview Loan Servicing, LLC	In progress
06/10/2015	06/10/2015	Receivables Management Group, Inc. (MN)	Closed with explanation
06/10/2015	06/11/2015	Turning Point Solutions LLC	Closed with non-monetary relief
06/10/2015	06/10/2015	TransUnion	Closed with explanation
06/10/2015	06/10/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/10/2015	06/10/2015	Commonwealth Financial Systems, Inc.	Closed with explanation
06/10/2015	06/10/2015	HCFS Health Care Financial Services, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1415572	Credit reporting	
1415542	Debt collection	
1415517	Bank account or service	Checking account
1415673	Debt collection	Other (phone, health club, etc.)
1414136	Consumer loan	Vehicle loan
1416030	Debt collection	
1415831	Credit reporting	
1415695	Debt collection	Medical
1415829	Debt collection	Credit card
1415750	Consumer loan	Title loan
1416191	Debt collection	Auto
1416150	Credit reporting	
1417653	Debt collection	Credit card
1417769	Debt collection	Medical
1416166	Debt collection	Medical
1415225	Debt collection	Credit card

Consumer Complaints

Incorrect information on credit report	Account terms	TN	38002	Web
Communication tactics	Frequent or repeated calls	FL	34786	Web
Account opening, closing, or management		CA	92504	Web
Cont'd attempts collect debt not owed	Debt was paid	NJ	08873	Web
Managing the loan or lease		NC	28212	Web
Communication tactics	Used obscene/profane/abusive language	PA	19608	Web
Incorrect information on credit report	Information is not mine	MN	55445	Web
Disclosure verification of debt	Not given enough info to verify debt	FL	33738	Web
Communication tactics	Frequent or repeated calls	FL	32708	Web
Received a loan I didn't apply for		TX	77489	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33011	Web
Incorrect information on credit report	Public record	LA	70056	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	CT	06790	Web
Disclosure verification of debt	Not disclosed as an attempt to collect	FL	33025	Web
Cont'd attempts collect debt not owed	Debt was paid	IL	60626	Web
Improper contact or sharing of info	Contacted employer after asked not to	FL	33543	Web

Consumer Complaints

06/10/2015	06/10/2015	MIB Group, Inc.	In progress
06/10/2015	06/10/2015	Premium Asset Services, LLC	In progress
06/10/2015	06/10/2015	JPMorgan Chase	Closed with explanation
06/10/2015	06/10/2015	EOS Holdings, Inc.	Closed with explanation
06/10/2015	06/10/2015	Ally Financial Inc.	In progress
06/10/2015	06/10/2015	D2 Management LLC	In progress
06/10/2015	06/10/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
06/10/2015	06/10/2015	B.C. Services, Inc.	Closed
06/10/2015	06/10/2015	ARS National Services, Inc.	In progress
06/10/2015	06/10/2015	Speedy Cash Holdings	Closed with explanation
06/10/2015	06/11/2015	Debt Recovery Solutions, LLC	Closed with explanation
06/10/2015	06/11/2015	TransUnion	Closed with explanation
06/10/2015	06/11/2015	Lustig, Glaser & Wilson, P.C.	Closed with explanation
06/10/2015	06/11/2015	First Federal Credit Control	Closed with explanation
06/10/2015	06/11/2015	ATG Credit, LLC	Closed with explanation
06/10/2015	06/10/2015	Mediation Recovery Center	Closed

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1415584	Consumer loan	Vehicle loan
1414835	Credit reporting	
1414819	Debt collection	Medical
1414958	Debt collection	
1414108	Debt collection	Other (phone, health club, etc.)
1414014	Debt collection	Credit card
1414029	Debt collection	Other (phone, health club, etc.)
1413784	Credit reporting	
1413689	Debt collection	Medical
1413023	Bank account or service	Checking account
1413564	Mortgage	Conventional adjustable mortgage (ARM)
1413482	Debt collection	
1413509	Credit reporting	

Consumer Complaints

	after asked not to			
Taking out the loan or lease		TX	77207	Web
Incorrect information on credit report	Information is not mine	NC	27610	Web
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	NY	14777	Web
Cont'd attempts collect debt not owed	Debt is not mine	VA	22182	Web
Communication tactics	Used obscene/profane/abusive language	CA	95112	Web
False statements or representation	Impersonated an attorney or official	FL	32084	Web
False statements or representation	Attempted to collect wrong amount	NY	10801	Web
Incorrect information on credit report	Information is not mine	OH	45251	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	90260	Web
Account opening, closing, or management		NV		Phone
Loan servicing, payments, escrow account		FL	33417	Web
Communication tactics	Called after sent written cease of comm	CT	06416	Web
Incorrect information on credit report	Account status	PA	19138	Web

Consumer Complaints

06/10/2015	06/10/2015	Mercedes-Benz Financial Services	Closed with explanation
06/10/2015	06/10/2015	TransUnion	Closed with explanation
06/10/2015	06/10/2015	EOS Holdings, Inc.	Closed with explanation
06/10/2015	06/10/2015	Expert Global Solutions, Inc.	Closed with explanation
06/09/2015	06/10/2015	Helvey & Associates	Closed with explanation
06/09/2015	06/09/2015	HSBC	Closed with explanation
06/09/2015	06/10/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/09/2015	06/09/2015	Equifax	In progress
06/09/2015	06/09/2015	Herbert P. Sears Co., Inc.	Closed with explanation
06/09/2015	06/12/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
06/09/2015	06/09/2015	Ocwen	Closed
06/09/2015	06/09/2015	Receivable Asset Management	Closed with explanation
06/09/2015	06/09/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1413645	Bank account or service	Checking account
1413036	Debt collection	
1413127	Mortgage	Conventional fixed mortgage
1413193	Consumer loan	Vehicle loan
1413012	Credit reporting	
1413011	Credit reporting	
1412794	Debt collection	Medical
1412921	Debt collection	Other (phone, health club, etc.)
1412945	Debt collection	Medical
1412673	Credit reporting	
1412392	Debt collection	Other (phone, health club, etc.)
1412557	Bank account or service	Other bank product/service
1412394	Debt collection	
1412553	Credit reporting	
1412256	Credit reporting	
1412296	Credit reporting	
1412377	Debt collection	Medical
1411992	Bank account or service	Checking account

Consumer Complaints

Problems caused by my funds being low		AZ	85395	Referral
Cont'd attempts collect debt not owed	Debt is not mine	CA	91754	Web
Loan modification,collection,foreclosure		MN	55107	Web
Taking out the loan or lease		MS	39073	Web
Credit reporting company's investigation	Investigation took too long	VA	23237	Web
Credit reporting company's investigation	Investigation took too long	VA	23237	Web
Communication tactics	Frequent or repeated calls	MD	20743	Web
Cont'd attempts collect debt not owed	Debt is not mine	NC	28226	Web
Cont'd attempts collect debt not owed	Debt was paid	NC	27713	Web
Incorrect information on credit report	Account terms	MA	01752	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	IL	60605	Web
Account opening, closing, or management		MI	48174	Web
Cont'd attempts collect debt not owed	Debt is not mine	NY	10455	Web
Improper use of my credit report	Report improperly shared by CRC	KY	42503	Web
Incorrect information on credit report	Account status	FL	32827	Web
Incorrect information on credit report	Account status	FL	32827	Web
Cont'd attempts collect debt not owed	Debt was paid	NC	28607	Web
Problems caused by my funds being low		UT	84058	Phone

Consumer Complaints

06/09/2015	06/10/2015	TCF National Bank	Closed with explanation
06/09/2015	06/09/2015	CMRE Financial Services, Inc.	Closed with explanation
06/09/2015	06/09/2015	U.S. Bancorp	Closed with explanation
06/09/2015	06/09/2015	Ally Financial Inc.	In progress
06/09/2015	06/09/2015	Equifax	Closed with explanation
06/09/2015	06/09/2015	TransUnion	Closed with explanation
06/09/2015	06/09/2015	Transworld Systems Inc.	In progress
06/09/2015	06/09/2015	Rent Recovery Solutions	Closed with explanation
06/09/2015	06/09/2015	Professional Recovery Consultants, Inc.	Closed with explanation
06/09/2015	06/09/2015	Equifax	In progress
06/09/2015	06/09/2015	Transworld Systems Inc.	In progress
06/09/2015	06/09/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
06/09/2015	06/09/2015	Mercantile Adjustment Bureau, LLC	Closed with explanation
06/09/2015	06/09/2015	Equifax	Closed with explanation
06/09/2015	06/09/2015	TransUnion	Closed with explanation
06/09/2015	06/09/2015	Equifax	In progress
06/09/2015	06/09/2015	Bull City Financial Solutions, Inc	Closed
06/09/2015	06/10/2015	JPMorgan Chase	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1411976	Credit reporting	
1412010	Credit reporting	
1411985	Credit reporting	
1411977	Credit reporting	
1411979	Debt collection	Other (phone, health club, etc.)
1411982	Credit reporting	
1413473	Debt collection	Credit card
1413466	Debt collection	Credit card
1412255	Credit reporting	
1412182	Credit reporting	
1412128	Bank account or service	Other bank product/service
1412107	Mortgage	FHA mortgage
1412671	Credit reporting	
1412265	Credit reporting	
1412259	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Credit monitoring or identity protection	Account terms and changes		30043	Web
Incorrect information on credit report	Information is not mine	NY	11219	Web
Incorrect information on credit report	Information is not mine	NY	11365	Web
Credit monitoring or identity protection	Account terms and changes		30043	Web
Cont'd attempts collect debt not owed	Debt is not mine	NY	11372	Web
Incorrect information on credit report	Information is not mine	TX	78727	Web
Cont'd attempts collect debt not owed	Debt is not mine	MN	55318	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	SC	29063	Web
Incorrect information on credit report	Account status	FL	32827	Web
Incorrect information on credit report	Personal information	CA	94133	Web
Making/receiving payments, sending money			92100	Postal mail
Loan modification,collection,foreclosure		SC	29210	Web
Incorrect information on credit report	Account terms	MA	01752	Web
Incorrect information on credit report	Reinserted previously deleted info	OH	45135	Web
Cont'd attempts collect debt not owed	Debt is not mine	MO	64111	Web

Consumer Complaints

06/09/2015	06/09/2015	Equifax	Closed with explanation
06/09/2015	06/09/2015	Equifax	In progress
06/09/2015	06/09/2015	Equifax	Closed with explanation
06/09/2015	06/09/2015	TransUnion	Closed with explanation
06/09/2015	06/09/2015	Immediate Credit Recovery	Closed with explanation
06/09/2015	06/09/2015	Equifax	In progress
06/09/2015	06/09/2015	Monarch Recovery Holdings, Inc.	Closed with explanation
06/09/2015	06/09/2015	Citibank	Closed with explanation
06/09/2015	06/09/2015	Equifax	In progress
06/09/2015	06/09/2015	Equifax	Closed with explanation
06/09/2015	06/10/2015	HSBC	Closed with explanation
06/09/2015	06/09/2015	Dovenmuehle Mortgage Inc.	Closed with explanation
06/09/2015	06/09/2015	TransUnion	Closed with explanation
06/09/2015	06/09/2015	Equifax	Closed with explanation
06/09/2015	06/09/2015	Transworld Systems Inc.	In progress

Consumer Complaints

Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		Yes
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		

Consumer Complaints

1412367	Debt collection	
1412341	Debt collection	Other (phone, health club, etc.)
1412304	Debt collection	
1412364	Debt collection	
1412357	Debt collection	
1413359	Debt collection	Non-federal student loan
1412536	Debt collection	
1412500	Debt collection	Auto
1412489	Debt collection	Mortgage
1412642	Debt collection	Other (phone, health club, etc.)
1412547	Bank account or service	Savings account
1412649	Debt collection	Auto
1412568	Mortgage	FHA mortgage
1413351	Credit reporting	

Consumer Complaints

Disclosure verification of debt	Not given enough info to verify debt	PA	19027	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	PA	19146	Web
Improper contact or sharing of info	Talked to a third party about my debt	AL	36542	Web
Communication tactics	Frequent or repeated calls	TX	77479	Web
Communication tactics	Frequent or repeated calls	NC	28262	Web
Cont'd attempts collect debt not owed	Debt was paid	NY	10039	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	34452	Web
Communication tactics	Frequent or repeated calls	MD	21244	Web
Communication tactics	Called after sent written cease of comm	OR	97229	Web
Cont'd attempts collect debt not owed	Debt is not mine	WY		Web
Account opening, closing, or management		FL	34446	Referral
Taking/threatening an illegal action	Threatened to sue on too old debt	PA	19083	Web
Loan servicing, payments, escrow account		RI	02919	Web
Incorrect information on credit report	Information is not mine	TX	78660	Web

Consumer Complaints

06/09/2015	06/09/2015	Transworld Systems Inc.	Closed with explanation
06/09/2015	06/09/2015	Diversified Adjustment Service, Inc.	Closed
06/09/2015	06/11/2015	Transworld Systems Inc.	In progress
06/09/2015	06/09/2015	FMA Alliance, Ltd.	Closed with explanation
06/09/2015	06/09/2015	Prince Parker & Associates	Closed with explanation
06/09/2015	06/09/2015	Key 2 Recovery, Inc.	Closed with explanation
06/09/2015	06/09/2015	Financial Credit Service, Inc.	Closed with explanation
06/09/2015	06/09/2015	Ally Financial Inc.	In progress
06/09/2015	06/09/2015	Ocwen	Closed
06/09/2015	06/11/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/09/2015	06/11/2015	Ally Financial Inc.	In progress
06/09/2015	06/09/2015	Creekside Recovery And Capital Management	Closed with explanation
06/09/2015	06/09/2015	PNC Bank	Closed with explanation
06/09/2015	06/09/2015	First Advantage Corporation	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1412783	Debt collection	Mortgage
1412782	Mortgage	Conventional fixed mortgage
1412710	Credit reporting	
1412953	Debt collection	Other (phone, health club, etc.)
1412873	Debt collection	
1412933	Credit reporting	
1412887	Debt collection	Medical
1412925	Credit reporting	
1413344	Credit card	
1413028	Debt collection	
1413015	Credit reporting	
1413315	Debt collection	Medical
1413037	Debt collection	
1413191	Credit reporting	
1413681	Credit reporting	
1413638	Debt collection	Medical

Consumer Complaints

Improper contact or sharing of info	Contacted me after I asked not to	FL	34484	Phone
Loan servicing, payments, escrow account		CA	93003	Web
Incorrect information on credit report	Account status	FL	32833	Web
Improper contact or sharing of info	Contacted me after I asked not to	MA	02026	Web
Communication tactics	Threatened to take legal action	IL	62565	Web
Credit monitoring or identity protection	Problem with fraud alerts	NJ	08817	Web
Cont'd attempts collect debt not owed	Debt was paid	LA	70429	Web
Credit reporting company's investigation	Investigation took too long	CA	94564	Web
Billing statement		OH	45220	Web
Cont'd attempts collect debt not owed	Debt is not mine	PA	19348	Web
Credit reporting company's investigation	Investigation took too long	VA	23237	Web
Cont'd attempts collect debt not owed	Debt was paid	FL	33496	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	91754	Web
Incorrect information on credit report	Information is not mine	FL	32819	Web
Credit reporting company's investigation	Investigation took too long	CA	90803	Web
Communication tactics	Threatened to take legal action	TX	75010	Web

Consumer Complaints

06/09/2015	06/10/2015	Green Tree Servicing, LLC	Closed with explanation
06/09/2015	06/09/2015	Flagstar Bank	In progress
06/09/2015	06/09/2015	Equifax	In progress
06/09/2015	06/09/2015	Pinnacle Recovery, Inc.	Closed with explanation
06/09/2015	06/09/2015	Financial Credit Service, Inc.	Closed with explanation
06/09/2015	06/09/2015	Equifax	Closed with explanation
06/09/2015	06/09/2015	Enhanced Recovery Company, LLC	Closed with explanation
06/09/2015	06/09/2015	Equifax	In progress
06/09/2015	06/09/2015	Amex	Closed with explanation
06/09/2015	06/11/2015	Diversified Consultants, Inc.	Closed with explanation
06/09/2015	06/10/2015	TransUnion	In progress
06/09/2015	06/09/2015	First Federal Credit Control	Closed with explanation
06/09/2015	06/09/2015	Enhanced Recovery Company, LLC	Closed
06/09/2015	06/09/2015	Equifax	Closed with explanation
06/09/2015	06/09/2015	Equifax	In progress
06/09/2015	06/09/2015	Phoenix Financial Services LLC	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1413498	Debt collection	Other (phone, health club, etc.)
1413594	Credit reporting	
1413524	Money transfers	Domestic (US) money transfer
1413570	Credit reporting	
1413566	Mortgage	Conventional fixed mortgage
1413671	Credit reporting	
1413680	Credit reporting	
1413646	Bank account or service	Checking account
1414101	Debt collection	Other (phone, health club, etc.)
1413779	Credit reporting	
1414083	Debt collection	
1414009	Debt collection	Other (phone, health club, etc.)
1413801	Mortgage	Conventional adjustable mortgage (ARM)
1414077	Mortgage	Conventional fixed mortgage
1414076	Credit reporting	
1411972	Credit reporting	
1415659	Debt collection	Medical

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	MN	55379	Web
Credit reporting company's investigation	Problem with statement of dispute	WA	98038	Web
Fraud or scam		AZ	85210	Postal mail
Incorrect information on credit report	Information is not mine	NY	11203	Web
Loan servicing, payments, escrow account		CA	95336	Web
Incorrect information on credit report	Account status	OH	44406	Web
Credit reporting company's investigation	Investigation took too long	CA	90803	Web
Deposits and withdrawals		PA	17747	Referral
Cont'd attempts collect debt not owed	Debt is not mine	FL	32904	Web
Incorrect information on credit report	Account status	VA	24073	Web
Improper contact or sharing of info	Contacted me after I asked not to	CA	95136	Web
Communication tactics	Frequent or repeated calls	AZ	85225	Web
Loan modification,collection,foreclosure		CA	94015	Web
Settlement process and costs		MI	49424	Web
Incorrect information on credit report	Information is not mine	MD	21837	Web
Incorrect information on credit report	Public record	WI	54303	Web
Disclosure verification of debt	Not given enough	NJ	07307	Web

Consumer Complaints

06/09/2015	06/09/2015	Enhanced Recovery Company, LLC	Closed
06/09/2015	06/09/2015	Equifax	Closed with explanation
06/09/2015	06/12/2015	MoneyGram	In progress
06/09/2015	06/09/2015	Equifax	Closed with explanation
06/09/2015	06/09/2015	Bayview Loan Servicing, LLC	In progress
06/09/2015	06/09/2015	Equifax	Closed with explanation
06/09/2015	06/10/2015	TransUnion	Closed with explanation
06/09/2015	06/12/2015	Santander Bank US	In progress
06/09/2015	06/10/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/09/2015	06/09/2015	Equifax	Closed with explanation
06/09/2015	06/10/2015	Transworld Systems Inc.	In progress
06/09/2015	06/09/2015	Convergent Resources, Inc.	Closed with explanation
06/09/2015	06/09/2015	Servis One, Inc.	Closed with explanation
06/09/2015	06/10/2015	Green Tree Servicing, LLC	Closed with explanation
06/09/2015	06/10/2015	TransUnion	Closed with non-monetary relief
06/09/2015	06/09/2015	Equifax	Closed with explanation
06/09/2015	06/10/2015	Quality Asset Recovery LLC	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1416046	Debt collection	Other (phone, health club, etc.)
1415737	Debt collection	Other (phone, health club, etc.)
1415765	Credit card	
1414283	Bank account or service	Savings account
1413802	Payday loan	
1411648	Credit reporting	
1413782	Debt collection	Other (phone, health club, etc.)
1412387	Debt collection	Credit card
1411621	Mortgage	FHA mortgage
1412073	Credit reporting	
1411954	Credit reporting	
1411665	Credit reporting	
1411936	Credit reporting	
1411935	Credit reporting	
1409887	Credit reporting	
1411968	Credit reporting	

Consumer Complaints

	info to verify debt			
False statements or representation	Attempted to collect wrong amount	MS	39232	Web
Cont'd attempts collect debt not owed	Debt was paid	TX	78681	Web
Billing disputes		CA	90046	Web
Account opening, closing, or management		MD	20724	Referral
Can't contact lender		MD	21044	Web
Incorrect information on credit report	Public record	GA	30260	Web
Cont'd attempts collect debt not owed	Debt was paid	MI	48336	Web
False statements or representation	Attempted to collect wrong amount	NJ	07087	Web
Settlement process and costs		HI	96789	Web
Incorrect information on credit report	Public record	NE	68147	Web
Incorrect information on credit report	Information is not mine		32413	Web
Incorrect information on credit report	Information is not mine	GA	30076	Web
Improper use of my credit report	Report improperly shared by CRC	MD	21035	Web
Improper use of my credit report	Report improperly shared by CRC	MD	21035	Web
Incorrect information on credit report	Account status	PR	00969	Web
Incorrect information on credit report	Account terms		11722	Web

Consumer Complaints

06/09/2015	06/10/2015	ProCollect, Inc	Closed with explanation
06/09/2015	06/10/2015	FAIR COLLECTIONS & OUTSOURCING, INC.	Closed with explanation
06/09/2015	06/10/2015	Navy FCU	In progress
06/09/2015	06/11/2015	Wells Fargo	Closed with explanation
06/08/2015	06/11/2015	EMPIRE MEDIATION SERVICES LLC	Closed with explanation
06/08/2015	06/08/2015	Equifax	In progress
06/08/2015	06/08/2015	Convergent Resources, Inc.	Closed with explanation
06/08/2015	06/09/2015	Convergent Resources, Inc.	Closed with explanation
06/08/2015	06/09/2015	Bank of America	In progress
06/08/2015	06/09/2015	TransUnion	Closed with non-monetary relief
06/08/2015	06/08/2015	Equifax	In progress
06/08/2015	06/08/2015	Equifax	Closed with explanation
06/08/2015	06/08/2015	TransUnion	Closed with explanation
06/08/2015	06/09/2015	Equifax	Closed with explanation
06/08/2015	06/08/2015	TransUnion	Closed with explanation
06/08/2015	06/08/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1409843	Credit reporting	
1411615	Credit reporting	
1410364	Debt collection	
1412016	Mortgage	Other mortgage
1412047	Bank account or service	Checking account
1410293	Credit reporting	
1412034	Credit reporting	
1412021	Money transfers	International money transfer
1412048	Debt collection	
1412050	Consumer loan	Vehicle loan
1412051	Debt collection	Other (phone, health club, etc.)
1412083	Debt collection	
1412082	Credit card	
1413503	Debt collection	Other (phone, health club, etc.)
1413658	Credit reporting	

Consumer Complaints

Credit reporting company's investigation	Problem with statement of dispute	VA	20109	Web
Credit reporting company's investigation	No notice of investigation status/result	OR	97526	Web
Communication tactics	Threatened to take legal action	NV	89410	Web
Loan modification,collection,foreclosure		CA	95008	Referral
Deposits and withdrawals		TX	77084	Web
Incorrect information on credit report	Information is not mine	OH	45365	Web
Incorrect information on credit report	Public record	FL	33919	Web
Money was not available when promised		NC	27519	Phone
Cont'd attempts collect debt not owed	Debt was paid	CA	95123	Web
Problems when you are unable to pay		NC	28635	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30350	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	92104	Web
Closing/Cancelling account		DE	19711	Web
Disclosure verification of debt	Not given enough info to verify debt	TX	78212	Web
Credit reporting company's investigation	No notice of investigation status/result	NC	27107	Web

Consumer Complaints

06/08/2015	06/08/2015	Equifax	Closed with explanation
06/08/2015	06/08/2015	Equifax	In progress
06/08/2015	06/08/2015	Mid-Atlantic Consumer Services	Closed with explanation
06/08/2015	06/10/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/08/2015	06/09/2015	JPMorgan Chase	Closed with monetary relief
06/08/2015	06/08/2015	Factual Data	In progress
06/08/2015	06/09/2015	TransUnion	Closed with explanation
06/08/2015	06/09/2015	MoneyGram	Closed with explanation
06/08/2015	06/09/2015	Transworld Systems Inc.	In progress
06/08/2015	06/09/2015	American Honda Finance Corporation	Closed with explanation
06/08/2015	06/09/2015	FAIR COLLECTIONS & OUTSOURCING, INC.	Closed with explanation
06/08/2015	06/11/2015	Recovery Partners, LLC	Closed with explanation
06/08/2015	06/09/2015	Discover	Closed with explanation
06/08/2015	06/08/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/08/2015	06/09/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes

Consumer Complaints

1413677	Credit reporting	
1413676	Credit reporting	
1413726	Credit reporting	
1411234	Debt collection	Medical
1411005	Debt collection	Other (phone, health club, etc.)
1410569	Credit reporting	
1411612	Mortgage	Home equity loan or line of credit
1410219	Debt collection	Other (phone, health club, etc.)
1410674	Bank account or service	Checking account
1410828	Debt collection	Medical
1410563	Credit reporting	
1410667	Debt collection	Other (phone, health club, etc.)
1410003	Mortgage	Conventional fixed mortgage
1410553	Debt collection	

Consumer Complaints

	status/result			
Credit reporting company's investigation	Problem with statement of dispute	TX	76123	Web
Credit reporting company's investigation	Problem with statement of dispute	TX	76123	Web
Incorrect information on credit report	Account status	CT	06107	Web
Taking/threatening an illegal action	Attempted to/Collected exempt funds	FL	32693	Web
Disclosure verification of debt	Not given enough info to verify debt	IL	60461	Web
Incorrect information on credit report	Account status	TX	77388	Web
Loan servicing, payments, escrow account		OR	97526	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	32940	Web
Using a debit or ATM card		MA	01101	Fax
Disclosure verification of debt	Not given enough info to verify debt	AR	72301	Phone
Incorrect information on credit report	Account status	CO	80214	Web
Disclosure verification of debt	Not disclosed as an attempt to collect	VA	22556	Web
Loan modification,collection,foreclosure		MI	48336	Web
Communication tactics	Frequent or repeated calls	CA	95747	Web

Consumer Complaints

06/08/2015	06/09/2015	Equifax	Closed with explanation
06/08/2015	06/09/2015	TransUnion	Closed with explanation
06/08/2015	06/09/2015	Equifax	Closed with explanation
06/08/2015	06/08/2015	Transworld Systems Inc.	In progress
06/08/2015	06/08/2015	Municipal Collections of America, Inc.	Closed with explanation
06/08/2015	06/08/2015	Equifax	Closed with explanation
06/08/2015	06/08/2015	Bank of America	In progress
06/08/2015	06/10/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/08/2015	06/11/2015	Santander Bank US	In progress
06/08/2015	06/11/2015	Transworld Systems Inc.	In progress
06/08/2015	06/08/2015	Equifax	In progress
06/08/2015	06/08/2015	The CMI Group, Inc.	Closed with explanation
06/08/2015	06/08/2015	Citibank	Closed with explanation
06/08/2015	06/08/2015	Premium Asset Services, LLC	In progress

Consumer Complaints

Yes		
Yes		
Yes		Yes
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		

Consumer Complaints

1409882	Credit reporting	
1409972	Bank account or service	Checking account
1409845	Debt collection	Medical
1409971	Mortgage	FHA mortgage
1409927	Debt collection	Medical
1409894	Credit reporting	
1410019	Credit reporting	
1410547	Bank account or service	Other bank product/service
1410018	Credit reporting	
1410016	Credit reporting	
1410012	Mortgage	Conventional fixed mortgage
1410485	Debt collection	Other (phone, health club, etc.)
1410175	Credit reporting	
1410106	Credit reporting	
1410051	Payday loan	
1410038	Debt collection	
1410466	Credit reporting	

Consumer Complaints

	repeated calls			
Incorrect information on credit report	Account terms	GA	30052	Web
Account opening, closing, or management		FL	33009	Phone
False statements or representation	Attempted to collect wrong amount	CA	92592	Web
Application, originator, mortgage broker		OH	43235	Web
Cont'd attempts collect debt not owed	Debt was paid	FL	32086	Referral
Incorrect information on credit report	Personal information	OH	44090	Web
Incorrect information on credit report	Account status	FL	32067	Web
Problems caused by my funds being low		MA	02124	Phone
Incorrect information on credit report	Account terms	FL	32067	Web
Incorrect information on credit report	Account status	FL	32067	Web
Loan modification,collection,foreclosure		FL	32351	Web
Cont'd attempts collect debt not owed	Debt is not mine	MI	48850	Web
Incorrect information on credit report	Account status	TN	38024	Web
Unable to get credit report/credit score	Problem getting report or credit score	FL	33458	Web
Can't stop charges to bank account		MO	65340	Web
Communication tactics	Called outside of 8am-9pm	CA	92782	Web
Incorrect information on credit report	Information is not mine	FL	33316	Web

Consumer Complaints

06/08/2015	06/08/2015	Equifax	Closed with explanation
06/08/2015	06/08/2015	JPMorgan Chase	Closed with explanation
06/08/2015	06/08/2015	CMRE Financial Services, Inc.	Closed with explanation
06/08/2015	06/08/2015	Homebridge Financial Services, Inc.	Closed with explanation
06/08/2015	06/10/2015	Transworld Systems Inc.	Closed with explanation
06/08/2015	06/08/2015	TransUnion	Closed with explanation
06/08/2015	06/09/2015	Equifax	In progress
06/08/2015	06/09/2015	Santander Bank US	In progress
06/08/2015	06/08/2015	Equifax	Closed with explanation
06/08/2015	06/08/2015	Equifax	Closed with explanation
06/08/2015	06/08/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/08/2015	06/10/2015	Stellar Recovery Inc.	Closed with explanation
06/08/2015	06/08/2015	TransUnion	Closed with explanation
06/08/2015	06/08/2015	Equifax	Closed with explanation
06/08/2015	06/10/2015	Acceptance Solutions Group, INC	Closed with monetary relief
06/08/2015	06/08/2015	Creekside Recovery And Capital Management	Closed with explanation
06/08/2015	06/08/2015	Equifax	Closed with non-monetary relief

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1410309	Debt collection	Medical
1410225	Bank account or service	Checking account
1410240	Credit reporting	
1410244	Credit reporting	
1410295	Debt collection	Other (phone, health club, etc.)
1410243	Credit reporting	
1410241	Credit reporting	
1410250	Debt collection	
1410262	Debt collection	Other (phone, health club, etc.)
1410386	Debt collection	Credit card
1410380	Bank account or service	Other bank product/service
1410316	Mortgage	Conventional fixed mortgage
1410312	Mortgage	Conventional fixed mortgage
1410378	Mortgage	Other mortgage
1410635	Debt collection	
1410837	Mortgage	Other mortgage
1410616	Money transfers	International money transfer

Consumer Complaints

	mine			
False statements or representation	Attempted to collect wrong amount	IN	46123	Web
Account opening, closing, or management				Phone
Incorrect information on credit report	Account status	MA	02019	Web
Incorrect information on credit report	Account status	MA	02019	Web
Communication tactics	Frequent or repeated calls	FL	32701	Web
Incorrect information on credit report	Account status	MA	02019	Web
Incorrect information on credit report	Account terms	MA	02019	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	CT		Web
Communication tactics	Frequent or repeated calls	NY	10035	Referral
Taking/threatening an illegal action	Sued w/o proper notification of suit	FL	34745	Web
Account opening, closing, or management		FL	33542	Referral
Application, originator, mortgage broker		MD	20886	Web
Loan servicing, payments, escrow account		NJ	08033	Web
Loan modification,collection,foreclosure				Referral
Cont'd attempts collect debt not owed	Debt is not mine	FL	33140	Web
Loan servicing, payments, escrow account		MD	20747	Referral
Other transaction issues		MN	55427	Web

Consumer Complaints

06/08/2015	06/08/2015	GLA Collection Company, Inc.	Closed with explanation
06/08/2015	06/08/2015	Wells Fargo	Closed with explanation
06/08/2015	06/08/2015	TransUnion	Closed with explanation
06/08/2015	06/08/2015	Equifax	Closed with explanation
06/08/2015	06/08/2015	NCC Business Services, Inc.	In progress
06/08/2015	06/08/2015	TransUnion	Closed with explanation
06/08/2015	06/08/2015	Equifax	Closed with explanation
06/08/2015	06/08/2015	Wells Fargo	Closed with non-monetary relief
06/08/2015	06/10/2015	Selip & Stylianou, LLP	Closed with non-monetary relief
06/08/2015	06/08/2015	Resurgence Financial, LLC	Closed with explanation
06/08/2015	06/08/2015	Bank of America	In progress
06/08/2015	06/08/2015	Cardinal Financial Company, LP	Closed
06/08/2015	06/08/2015	Midwest Loan Services, Inc.	Closed with explanation
06/08/2015	06/10/2015	Bank of America	Closed
06/08/2015	06/08/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/08/2015	06/10/2015	Navy FCU	In progress
06/08/2015	06/08/2015	TCF National Bank	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1410601	Mortgage	FHA mortgage
1411495	Student loan	Non-federal student loan
1410765	Mortgage	Other mortgage
1410752	Mortgage	Conventional fixed mortgage
1410696	Bank account or service	Other bank product/service
1411584	Debt collection	
1410784	Credit reporting	
1411565	Credit reporting	
1411097	Credit reporting	
1411465	Debt collection	Other (phone, health club, etc.)
1411385	Credit reporting	
1411096	Credit reporting	
1410902	Debt collection	Medical
1410899	Credit reporting	
1410841	Debt collection	Other (phone, health club, etc.)
1410853	Credit reporting	

Consumer Complaints

Loan modification,collection,foreclosure		UT	84337	Web
Dealing with my lender or servicer		NC	27288	Web
Loan servicing, payments, escrow account		TX	77831	Web
Loan modification,collection,foreclosure		MA	01438	Web
Account opening, closing, or management				Phone
Communication tactics	Frequent or repeated calls	OH	43219	Web
Incorrect information on credit report	Account status	CT	06443	Web
Incorrect information on credit report	Information is not mine	TX	77373	Web
Incorrect information on credit report	Account status	TN	38118	Web
Disclosure verification of debt	Not given enough info to verify debt	VT	05446	Web
Credit reporting company's investigation	Investigation took too long	NC	28027	Web
Incorrect information on credit report	Account status	TN	38118	Web
Disclosure verification of debt	Not given enough info to verify debt	ID	83221	Web
Incorrect information on credit report	Public record	FL	34771	Web
Disclosure verification of debt	Not given enough info to verify debt	NY	10314	Web
Incorrect information on credit report	Reinserted previously deleted info	WV	25401	Web

Consumer Complaints

06/08/2015	06/08/2015	Flagstar Bank	In progress
06/08/2015	06/10/2015	ATG Credit, LLC	Closed with explanation
06/08/2015	06/08/2015	Bayview Loan Servicing, LLC	In progress
06/08/2015	06/08/2015	Bayview Loan Servicing, LLC	In progress
06/08/2015	06/09/2015	Wells Fargo	Closed with explanation
06/08/2015	06/08/2015	National Credit Adjusters, LLC	Closed with explanation
06/08/2015	06/10/2015	TransUnion	Closed with explanation
06/08/2015	06/09/2015	Equifax	Closed with explanation
06/08/2015	06/08/2015	TransUnion	In progress
06/08/2015	06/08/2015	EOS Holdings, Inc.	Closed with explanation
06/08/2015	06/08/2015	Equifax	Closed with explanation
06/08/2015	06/08/2015	Equifax	In progress
06/08/2015	06/08/2015	Green & Sons Agency, Inc.	Closed
06/08/2015	06/08/2015	Equifax	In progress
06/08/2015	06/08/2015	Pinnacle Credit Services, LLC	Closed with explanation
06/08/2015	06/08/2015	Equifax	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1410892	Credit reporting	
1411089	Debt collection	Other (phone, health club, etc.)
1410975	Credit reporting	
1411061	Credit reporting	
1411060	Credit reporting	
1411035	Debt collection	
1411353	Credit reporting	
1411189	Debt collection	
1411346	Mortgage	Conventional adjustable mortgage (ARM)
1411167	Credit reporting	
1411129	Mortgage	Conventional fixed mortgage
1411292	Mortgage	Other mortgage
1411278	Credit reporting	
1411277	Credit reporting	
1411246	Bank account or service	Checking account
1411352	Credit reporting	
1411351	Credit reporting	
1411444	Credit reporting	

Consumer Complaints

Incorrect information on credit report	Information is not mine	AL	35096	Web
Cont'd attempts collect debt not owed	Debt was paid	MI	48428	Web
Incorrect information on credit report	Information is not mine	NC	28791	Web
Incorrect information on credit report	Information is not mine	FL	32225	Web
Incorrect information on credit report	Information is not mine	FL	32225	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	93021	Web
Improper use of my credit report	Report improperly shared by CRC	LA	71211	Web
Cont'd attempts collect debt not owed	Debt is not mine	NV	89403	Web
Loan modification,collection,foreclosure		NY	10573	Web
Incorrect information on credit report	Public record	OR	97070	Web
Loan modification,collection,foreclosure		OH	45044	Web
Other		CA	94618	Postal mail
Incorrect information on credit report	Account status	FL	34986	Web
Incorrect information on credit report	Account status	FL	34986	Web
Account opening, closing, or management		TX	75214	Referral
Improper use of my credit report	Report improperly shared by CRC	LA	71211	Web
Incorrect information on credit report	Account status	LA	71211	Web
Incorrect information on credit report	Reinserted	NC	27408	Web

Consumer Complaints

06/08/2015	06/08/2015	TransUnion	In progress
06/08/2015	06/08/2015	NCC Business Services, Inc.	In progress
06/08/2015	06/08/2015	TransUnion	Closed with non-monetary relief
06/08/2015	06/08/2015	TransUnion	Closed with non-monetary relief
06/08/2015	06/08/2015	Equifax	Closed with explanation
06/08/2015	06/08/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/08/2015	06/08/2015	Equifax	Closed with explanation
06/08/2015	06/11/2015	EOS Holdings, Inc.	Closed with explanation
06/08/2015	06/08/2015	OneWest Bank	Closed with explanation
06/08/2015	06/08/2015	Equifax	In progress
06/08/2015	06/08/2015	Hudson City Savings Bank	In progress
06/08/2015	06/11/2015	Nationstar Mortgage	Closed with explanation
06/08/2015	06/08/2015	TransUnion	Closed with explanation
06/08/2015	06/08/2015	Equifax	In progress
06/08/2015	06/11/2015	Ally Financial Inc.	In progress
06/08/2015	06/08/2015	Equifax	Closed with explanation
06/08/2015	06/08/2015	TransUnion	In progress
06/08/2015	06/08/2015	TransUnion	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1411443	Credit reporting	
1411442	Debt collection	Other (phone, health club, etc.)
1411432	Credit reporting	
1411428	Credit reporting	
1411425	Credit reporting	
1411502	Mortgage	Other mortgage
1411564	Credit reporting	
1411500	Debt collection	Other (phone, health club, etc.)
1411539	Debt collection	
1411559	Bank account or service	Checking account
1411580	Credit reporting	
1411579	Credit reporting	
1411653	Credit reporting	

Consumer Complaints

	previously deleted info			
Incorrect information on credit report	Account terms	NC	27408	Web
Cont'd attempts collect debt not owed	Debt is not mine	NY	11542	Web
Incorrect information on credit report	Information is not mine	AL	35207	Web
Incorrect information on credit report	Information is not mine	AL	35207	Web
Incorrect information on credit report	Reinserted previously deleted info	AL	35207	Web
Loan modification,collection,foreclosure		LA	70802	Web
Incorrect information on credit report	Information is not mine	TX	77373	Web
False statements or representation	Indicated committed crime not paying	CT	06437	Postal mail
Disclosure verification of debt	Right to dispute notice not received	MI	48051	Web
Account opening, closing, or management		CA	95070	Web
Incorrect information on credit report	Information is not mine	SC	29212	Web
Incorrect information on credit report	Information is not mine	SC	29212	Web
Incorrect information on credit report	Information is not mine	MN	55445	Web

Consumer Complaints

06/08/2015	06/08/2015	Equifax	In progress
06/08/2015	06/08/2015	AllianceOne Recievables Management	Closed with explanation
06/08/2015	06/09/2015	Equifax	In progress
06/08/2015	06/08/2015	Equifax	In progress
06/08/2015	06/09/2015	Equifax	Closed with explanation
06/08/2015	06/09/2015	Bayview Loan Servicing, LLC	In progress
06/08/2015	06/09/2015	Equifax	Closed with explanation
06/08/2015	06/11/2015	Transworld Systems Inc.	In progress
06/08/2015	06/08/2015	Transworld Systems Inc.	In progress
06/08/2015	06/08/2015	Wells Fargo	Closed with explanation
06/08/2015	06/08/2015	Equifax	In progress
06/08/2015	06/08/2015	TransUnion	Closed with explanation
06/07/2015	06/08/2015	Equifax	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1411943	Debt collection	
1409692	Mortgage	FHA mortgage
1409722	Credit card	
1409714	Debt collection	Other (phone, health club, etc.)
1409690	Mortgage	Conventional fixed mortgage
1409688	Credit card	
1409683	Consumer loan	Vehicle lease
1409671	Credit reporting	
1409662	Credit reporting	
1409652	Credit reporting	
1409711	Debt collection	Other (phone, health club, etc.)
1409706	Credit reporting	
1409715	Debt collection	
1409794	Debt collection	
1409784	Credit reporting	
1409728	Debt collection	
1409762	Mortgage	Conventional fixed mortgage
1409729	Debt collection	Non-federal student loan

Consumer Complaints

Disclosure verification of debt	Right to dispute notice not received	GA	30052	Web
Loan modification,collection,foreclosure		NJ	07042	Web
Other		FL	32225	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	95821	Web
Credit decision / Underwriting		CA	92840	Web
Late fee		IL	61523	Web
Managing the loan or lease		MI	48442	Web
Unable to get credit report/credit score	Problem getting my free annual report	FL	32046	Web
Incorrect information on credit report	Public record	PA	15012	Web
Credit monitoring or identity protection	Problem with fraud alerts	FL	34759	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	95821	Web
Incorrect information on credit report	Personal information	LA	70119	Web
Communication tactics	Frequent or repeated calls	MO	65785	Web
Cont'd attempts collect debt not owed	Debt is not mine	OH	43081	Web
Incorrect information on credit report	Account status	MD	20706	Web
Disclosure verification of debt	Not given enough info to verify debt	FL	33172	Web
Loan servicing, payments, escrow account		VA	23666	Web
Communication tactics	Threatened to take	IL	60613	Web

Consumer Complaints

06/07/2015	06/08/2015	ResidentCollect, Inc.	Closed with explanation
06/07/2015	06/07/2015	Flagstar Bank	In progress
06/07/2015	06/07/2015	Citibank	Closed with explanation
06/07/2015	06/08/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/07/2015	06/10/2015	PennyMac Loan Services, LLC	Closed with explanation
06/07/2015	06/07/2015	Citibank	Closed with monetary relief
06/07/2015	06/07/2015	Ally Financial Inc.	In progress
06/07/2015	06/07/2015	Equifax	Closed with explanation
06/07/2015	06/10/2015	TransUnion	Closed with explanation
06/07/2015	06/07/2015	TransUnion	Closed with explanation
06/07/2015	06/08/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/07/2015	06/07/2015	TransUnion	Closed with explanation
06/07/2015	06/07/2015	Penn Credit Corporation	Closed with explanation
06/07/2015	06/10/2015	Levy and Associates, LLC	Closed with explanation
06/07/2015	06/08/2015	Equifax	In progress
06/07/2015	06/07/2015	Round Two Recovery	Closed with explanation
06/07/2015	06/07/2015	Ocwen	Closed with explanation
06/07/2015	06/07/2015	Transworld Systems Inc.	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1409756	Credit reporting	
1409745	Credit reporting	
1409740	Debt collection	Other (phone, health club, etc.)
1409799	Credit reporting	
1409873	Debt collection	Other (phone, health club, etc.)
1409814	Credit reporting	
1409869	Mortgage	Conventional adjustable mortgage (ARM)
1409854	Consumer loan	Vehicle loan
1409649	Debt collection	Other (phone, health club, etc.)
1411487	Credit reporting	
1411413	Credit reporting	
1411414	Credit reporting	

Consumer Complaints

	legal action			
Unable to get credit report/credit score	Problem getting report or credit score	IL	60445	Web
Credit reporting company's investigation	Problem with statement of dispute	CA	92407	Web
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	DE	19958	Web
Incorrect information on credit report	Account status	NH	03246	Web
Cont'd attempts collect debt not owed	Debt is not mine	MI	48239	Web
Incorrect information on credit report	Information is not mine	UT	84117	Web
Loan servicing, payments, escrow account		VA	24016	Web
Problems when you are unable to pay		PA	19053	Web
Cont'd attempts collect debt not owed	Debt is not mine	MS	38671	Web
Incorrect information on credit report	Reinserted previously deleted info	OH	43615	Web
Credit reporting company's investigation	Problem with statement of dispute	MD	20781	Web
Credit reporting company's investigation	Problem with statement of	MD	20781	Web

Consumer Complaints

06/07/2015	06/07/2015	TransUnion	In progress
06/07/2015	06/07/2015	TransUnion	In progress
06/07/2015	06/08/2015	Stellar Recovery Inc.	Closed with explanation
06/07/2015	06/07/2015	TransUnion	In progress
06/07/2015	06/08/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/07/2015	06/07/2015	Equifax	Closed with explanation
06/07/2015	06/08/2015	Bayview Loan Servicing, LLC	Closed with explanation
06/07/2015	06/08/2015	GM Financial	Closed
06/07/2015	06/07/2015	Kimball, Tirey & St. John LLP	Closed with explanation
06/07/2015	06/08/2015	TransUnion	In progress
06/07/2015	06/08/2015	TransUnion	Closed with non-monetary relief
06/07/2015	06/08/2015	Equifax	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1411422	Credit reporting	
1411554	Debt collection	Other (phone, health club, etc.)
1411542	Debt collection	Other (phone, health club, etc.)
1409820	Debt collection	
1409280	Credit reporting	
1409270	Debt collection	
1409297	Mortgage	Other mortgage
1409612	Debt collection	Other (phone, health club, etc.)
1409619	Credit reporting	
1409573	Credit reporting	
1409436	Credit reporting	
1409409	Debt collection	Medical
1409397	Credit reporting	
1409371	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

	dispute			
Unable to get credit report/credit score	Problem getting report or credit score	NY	11566	Web
Disclosure verification of debt	Not given enough info to verify debt	CO	80249	Web
Disclosure verification of debt	Not given enough info to verify debt	CA	90027	Web
Communication tactics	Called after sent written cease of comm	ME	04605	Web
Incorrect information on credit report	Account terms	CA	93636	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	77357	Web
Loan servicing, payments, escrow account		NY	11201	Web
Cont'd attempts collect debt not owed	Debt is not mine	IL	60139	Web
Incorrect information on credit report	Information is not mine	ME	04473	Web
Incorrect information on credit report	Information is not mine	NY	11566	Web
Incorrect information on credit report	Public record	CA	92312	Web
Cont'd attempts collect debt not owed	Debt was paid	NC	27713	Web
Incorrect information on credit report	Information is not mine	FL	33764	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33312	Web

Consumer Complaints

06/07/2015	06/08/2015	Equifax	In progress
06/07/2015	06/08/2015	Enhanced Recovery Company, LLC	Closed
06/07/2015	06/07/2015	Enhanced Recovery Company, LLC	Closed with explanation
06/07/2015	06/10/2015	Pinnacle Credit Services, LLC	Closed
06/06/2015	06/06/2015	Equifax	Closed with explanation
06/06/2015	06/06/2015	Northstar Location Services, LLC	Closed
06/06/2015	06/06/2015	Santander Bank US	Closed with explanation
06/06/2015	06/08/2015	Rent Recover, LLC	Closed with explanation
06/06/2015	06/06/2015	Equifax	In progress
06/06/2015	06/06/2015	Equifax	In progress
06/06/2015	06/06/2015	TransUnion	Closed with explanation
06/06/2015	06/06/2015	Escallate, LLC	Closed
06/06/2015	06/08/2015	Equifax	Closed with explanation
06/06/2015	06/06/2015	Sunrise Credit Services Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1409341	Debt collection	Medical
1409330	Credit reporting	
1409326	Debt collection	Credit card
1409301	Money transfers	Domestic (US) money transfer
1409277	Debt collection	
1409296	Credit reporting	
1409196	Debt collection	Other (phone, health club, etc.)
1409194	Credit reporting	
1409276	Bank account or service	Checking account
1409281	Bank account or service	Checking account
1409289	Credit reporting	
1409293	Credit card	
1409415	Credit reporting	
1409368	Debt collection	Other (phone, health club, etc.)
1409414	Credit reporting	

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	FL	33317	Web
Incorrect information on credit report	Account status	TX	79118	Web
Disclosure verification of debt	Right to dispute notice not received	TX	79936	Web
Fraud or scam		TX	76308	Web
Communication tactics	Frequent or repeated calls	WA	98311	Web
Incorrect information on credit report	Personal information	OH	43229	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	CA	92625	Web
Incorrect information on credit report	Reinserted previously deleted info	TX	75070	Web
Deposits and withdrawals		CA	90019	Web
Using a debit or ATM card		CA	93305	Web
Incorrect information on credit report	Reinserted previously deleted info	KY	40243	Web
Other		FL	33948	Web
Credit reporting company's investigation	Investigation took too long	TN	38115	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33312	Web
Credit reporting company's investigation	Investigation took too long	TN	38125	Web

Consumer Complaints

06/06/2015	06/06/2015	Asset Management Outsourcing, Inc.	Closed with explanation
06/06/2015	06/06/2015	Equifax	In progress
06/06/2015	06/06/2015	JPMorgan Chase	Closed with explanation
06/06/2015	06/06/2015	Western Union	Closed with explanation
06/06/2015	06/06/2015	P.S.C., Inc	Closed with explanation
06/06/2015	06/06/2015	TransUnion	In progress
06/06/2015	06/10/2015	Pinnacle Credit Services, LLC	Closed
06/06/2015	06/06/2015	TransUnion	Closed with non-monetary relief
06/06/2015	06/06/2015	JPMorgan Chase	Closed with explanation
06/06/2015	06/06/2015	JPMorgan Chase	Closed with explanation
06/06/2015	06/06/2015	Equifax	In progress
06/06/2015	06/06/2015	JPMorgan Chase	Closed with explanation
06/06/2015	06/06/2015	TransUnion	Closed with explanation
06/06/2015	06/06/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/06/2015	06/06/2015	TransUnion	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1409350	Credit reporting	
1409331	Credit reporting	
1409339	Debt collection	Medical
1409348	Credit reporting	
1409342	Debt collection	Payday loan
1409412	Credit reporting	
1409393	Credit reporting	
1409384	Debt collection	
1409389	Credit reporting	
1409385	Credit reporting	
1409398	Debt collection	Medical
1409400	Debt collection	Medical
1409435	Credit reporting	
1409632	Debt collection	Other (phone, health club, etc.)
1409430	Credit reporting	

Consumer Complaints

Unable to get credit report/credit score	Problem getting my free annual report	NJ	07423	Web
Incorrect information on credit report	Account status	TX	79118	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33317	Web
Credit reporting company's investigation	Problem with statement of dispute	CA	93726	Web
Communication tactics	Called after sent written cease of comm	TX	75001	Web
Incorrect information on credit report	Information is not mine	TN	38018	Web
Incorrect information on credit report	Information is not mine	CA	93301	Web
Disclosure verification of debt	Right to dispute notice not received	CA	92392	Web
Incorrect information on credit report	Account terms	DC	20011	Web
Incorrect information on credit report	Account terms	WI	54904	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33321	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33312	Web
Credit reporting company's investigation	Investigation took too long	CO	80017	Web
Cont'd attempts collect debt not owed	Debt was paid	MA	02210	Web
Incorrect information on credit report	Personal	VA	20109	Web

Consumer Complaints

06/06/2015	06/06/2015	Equifax	Closed with non-monetary relief
06/06/2015	06/06/2015	TransUnion	Closed with explanation
06/06/2015	06/06/2015	Gulf Coast Collection Bureau, Inc.	Closed
06/06/2015	06/06/2015	TransUnion	In progress
06/06/2015	06/06/2015	Cottonwood Financial Ltd.	Closed with explanation
06/06/2015	06/06/2015	TransUnion	Closed with explanation
06/06/2015	06/06/2015	TransUnion	Closed with explanation
06/06/2015	06/06/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/06/2015	06/06/2015	Equifax	Closed with explanation
06/06/2015	06/06/2015	FNIS (Fidelity National Information Services, Inc.)	In progress
06/06/2015	06/06/2015	HCFS Health Care Financial Services, Inc.	Closed with explanation
06/06/2015	06/06/2015	FirstSource Advantage, LLC	Closed with explanation
06/06/2015	06/06/2015	Equifax	In progress
06/06/2015	06/12/2015	R & B Corporation of Virginia	Closed with non-monetary relief
06/06/2015	06/06/2015	TransUnion	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1409427	Debt collection	Medical
1409445	Debt collection	Other (phone, health club, etc.)
1409481	Debt collection	Other (phone, health club, etc.)
1409494	Bank account or service	Other bank product/service
1409610	Debt collection	Payday loan
1409590	Debt collection	Other (phone, health club, etc.)
1409569	Credit card	
1409587	Debt collection	Medical
1409574	Credit reporting	
1409617	Credit reporting	
1409611	Debt collection	
1409630	Debt collection	Medical
1409626	Credit reporting	
1409639	Debt collection	Credit card
1409364	Bank account or service	Checking account
1409634	Credit reporting	

Consumer Complaints

	information			
Disclosure verification of debt	Not given enough info to verify debt	FL	32607	Web
Disclosure verification of debt	Not given enough info to verify debt	CO	80220	Web
Cont'd attempts collect debt not owed	Debt was paid	TX	76123	Web
Using a debit or ATM card		CA	90086	Web
Cont'd attempts collect debt not owed	Debt is not mine	MD	21203	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	95521	Web
Billing statement		TX	76354	Web
Cont'd attempts collect debt not owed	Debt is not mine	NJ	08046	Web
Credit reporting company's investigation	No notice of investigation status/result	TX	77065	Web
Incorrect information on credit report	Account status	MD	21203	Web
Cont'd attempts collect debt not owed	Debt is not mine	MD	21203	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	92592	Web
Incorrect information on credit report	Public record	LA	71106	Web
Improper contact or sharing of info	Talked to a third party about my debt	IL	60641	Web
Deposits and withdrawals		IN	46032	Web
Credit reporting company's investigation	No notice of investigation status/result	NY	13634	Web

Consumer Complaints

06/06/2015	06/06/2015	Gulf Coast Collection Bureau, Inc.	Closed with explanation
06/06/2015	06/06/2015	Stellar Recovery Inc.	Closed with explanation
06/06/2015	06/06/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/06/2015	06/06/2015	U.S. Bancorp	Closed with explanation
06/06/2015	06/08/2015	Cottonwood Financial Ltd.	Closed with explanation
06/06/2015	06/10/2015	Gila LLC	Closed with explanation
06/06/2015	06/09/2015	Navy FCU	In progress
06/06/2015	06/06/2015	Commonwealth Financial Systems, Inc.	Closed with explanation
06/06/2015	06/08/2015	Equifax	Closed with explanation
06/06/2015	06/06/2015	Equifax	In progress
06/06/2015	06/08/2015	Cottonwood Financial Ltd.	Closed with explanation
06/06/2015	06/07/2015	Commonwealth Financial Systems, Inc.	Closed with explanation
06/06/2015	06/07/2015	Equifax	Closed with non-monetary relief
06/06/2015	06/07/2015	Monarch Recovery Holdings, Inc.	Closed with explanation
06/06/2015	06/06/2015	JPMorgan Chase	Closed with explanation
06/06/2015	06/07/2015	TransUnion	Closed with non-monetary relief

Consumer Complaints

Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1409782	Consumer loan	Vehicle loan
1409815	Debt collection	Credit card
1407422	Bank account or service	Checking account
1408023	Mortgage	Conventional fixed mortgage
1408000	Debt collection	
1407960	Credit reporting	
1408020	Bank account or service	Other bank product/service
1407939	Credit reporting	
1408011	Mortgage	Other mortgage
1407940	Credit reporting	
1407900	Debt collection	Credit card
1407831	Debt collection	Credit card
1409204	Mortgage	Other mortgage
1408865	Debt collection	Other (phone, health club, etc.)
1408880	Bank account or service	Savings account
1408796	Debt collection	

Consumer Complaints

Problems when you are unable to pay		NJ	08054	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	MN	55413	Web
Problems caused by my funds being low		NY	11210	Web
Loan servicing, payments, escrow account		VA	20105	Phone
Cont'd attempts collect debt not owed	Debt is not mine	TX	75098	Web
Credit reporting company's investigation	No notice of investigation status/result	WA	98203	Web
Account opening, closing, or management		CA	94610	Web
Incorrect information on credit report	Information is not mine	TX	79404	Web
Loan modification,collection,foreclosure		CA	95008	Web
Incorrect information on credit report	Information is not mine	TX	79404	Web
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	NY	10457	Referral
Cont'd attempts collect debt not owed	Debt is not mine	MD	21601	Web
Loan modification,collection,foreclosure		NH	03106	Referral
Disclosure verification of debt	Not given enough info to verify debt	FL	32757	Web
Account opening, closing, or management		CA	90046	Referral
Improper contact or sharing of info	Contacted me after	FL	32955	Web

Consumer Complaints

06/06/2015	06/07/2015	GM Financial	Closed with explanation
06/06/2015	06/07/2015	NCB Management Services, Inc.	Closed with explanation
06/05/2015	06/05/2015	Astoria Bank	Closed with monetary relief
06/05/2015	06/05/2015	Stearns Lending	Closed with explanation
06/05/2015	06/05/2015	Encore Capital Group	Closed with non-monetary relief
06/05/2015	06/05/2015	Equifax	Closed with explanation
06/05/2015	06/05/2015	Wells Fargo	Closed with explanation
06/05/2015	06/05/2015	Experian	Closed with explanation
06/05/2015	06/05/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/05/2015	06/05/2015	TransUnion	Closed with explanation
06/05/2015	06/11/2015	ARS National Services, Inc.	Closed with explanation
06/05/2015	06/09/2015	HSBC	Closed with explanation
06/05/2015	06/09/2015	Bank of America	In progress
06/05/2015	06/10/2015	Ideal Collection Services, Inc.	Closed with explanation
06/05/2015	06/10/2015	Navy FCU	In progress
06/05/2015	06/11/2015	Scherr & McClure	In progress

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1408775	Credit reporting	
1408770	Credit reporting	
1408720	Debt collection	Medical
1408722	Debt collection	Other (phone, health club, etc.)
1408736	Credit reporting	
1407465	Credit reporting	
1408649	Credit reporting	
1407450	Credit reporting	
1407451	Debt collection	Other (phone, health club, etc.)
1409540	Bank account or service	Other bank product/service
1409527	Bank account or service	Checking account
1409509	Mortgage	Other mortgage
1409464	Debt collection	Payday loan
1409520	Bank account or service	Checking account
1408415	Mortgage	Conventional fixed mortgage
1408493	Debt collection	Medical
1407340	Mortgage	Conventional fixed mortgage
1408461	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

	I asked not to			
Incorrect information on credit report	Public record	NY	10024	Web
Incorrect information on credit report	Information is not mine	MD	21208	Web
Cont'd attempts collect debt not owed	Debt was paid	LA	70737	Web
Improper contact or sharing of info	Contacted me after I asked not to	TX	75227	Referral
Incorrect information on credit report	Account terms	CA	95368	Web
Incorrect information on credit report	Account status	PA	17319	Web
Credit monitoring or identity protection	Problem with fraud alerts	IA	52501	Web
Incorrect information on credit report	Account status	FL	33971	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33321	Web
Account opening, closing, or management		CA	91360	Referral
Account opening, closing, or management		FL	33327	Referral
Loan servicing, payments, escrow account			06200	Referral
Cont'd attempts collect debt not owed	Debt is not mine	OR	97013	Referral
Account opening, closing, or management		MO	63021	Referral
Loan modification,collection,foreclosure		IA	50315	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	75181	Web
Credit decision / Underwriting		MO	63304	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	CA	90211	Phone

Consumer Complaints

06/05/2015	06/05/2015	TransUnion	In progress
06/05/2015	06/05/2015	Experian	In progress
06/05/2015	06/05/2015	E. A. Uffman & Associates, Inc	Closed with non-monetary relief
06/05/2015	06/09/2015	Transworld Systems Inc.	In progress
06/05/2015	06/08/2015	Equifax	Closed with explanation
06/05/2015	06/05/2015	Equifax	In progress
06/05/2015	06/05/2015	Experian	Closed with explanation
06/05/2015	06/09/2015	Equifax	In progress
06/05/2015	06/05/2015	First National Collection Bureau, Inc.	Closed with explanation
06/05/2015	06/09/2015	HSBC	Closed with monetary relief
06/05/2015	06/08/2015	TD Bank	Closed with explanation
06/05/2015	06/09/2015	SunTrust Bank	Closed with monetary relief
06/05/2015	06/09/2015	Convergent Resources, Inc.	Closed with explanation
06/05/2015	06/08/2015	U.S. Bancorp	Closed with explanation
06/05/2015	06/05/2015	Citibank	In progress
06/05/2015	06/05/2015	ProCollect, Inc	Closed with explanation
06/05/2015	06/05/2015	Citibank	In progress
06/05/2015	06/08/2015	Pinnacle Credit Services, LLC	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1407765	Consumer loan	Title loan
1407762	Debt collection	
1408518	Debt collection	Credit card
1407746	Mortgage	Other mortgage
1407437	Debt collection	Federal student loan
1407744	Debt collection	Other (phone, health club, etc.)
1407568	Credit reporting	
1407723	Payday loan	
1407413	Debt collection	Other (phone, health club, etc.)
1407356	Credit reporting	
1407464	Credit reporting	
1407463	Credit reporting	
1407457	Credit reporting	
1407564	Consumer loan	Installment loan
1407512	Mortgage	Other mortgage
1407502	Debt collection	Other (phone, health club, etc.)
1407484	Bank account or service	Checking account
1407597	Credit reporting	

Consumer Complaints

Payment to acct not credited		CA	95610	Phone
Cont'd attempts collect debt not owed	Debt is not mine	FL	33176	Web
Communication tactics	Frequent or repeated calls	MI	48203	Web
Loan servicing, payments, escrow account		PA	18940	Referral
Improper contact or sharing of info	Talked to a third party about my debt	GA	30312	Referral
Disclosure verification of debt	Right to dispute notice not received	TX	78723	Web
Incorrect information on credit report	Public record	IN	46808	Web
Can't stop charges to bank account		NC	28147	Web
Disclosure verification of debt	Right to dispute notice not received	WI	54303	Web
Incorrect information on credit report	Personal information	NY	10466	Web
Incorrect information on credit report	Account status	PA	17319	Web
Incorrect information on credit report	Account status	PA	17319	Web
Incorrect information on credit report	Public record	IL	62040	Web
Problems when you are unable to pay		SC	29556	Web
Loan modification,collection,foreclosure		MA	01089	Phone
Disclosure verification of debt	Not given enough info to verify debt	FL	33319	Web
Account opening, closing, or management		FL	32407	Web
Incorrect information on credit report	Account terms	WA	98021	Web

Consumer Complaints

06/05/2015	06/09/2015	Check into Cash, Inc.	Closed with monetary relief
06/05/2015	06/05/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/05/2015	06/11/2015	Law Offices of Timothy E. Baxter & Associates, P.C.	Closed with non-monetary relief
06/05/2015	06/09/2015	Ocwen	Closed with explanation
06/05/2015	06/09/2015	Transworld Systems Inc.	In progress
06/05/2015	06/05/2015	EOS Holdings, Inc.	Closed with non-monetary relief
06/05/2015	06/05/2015	TransUnion	Closed with explanation
06/05/2015	06/05/2015	CashCall, Inc.	Closed with explanation
06/05/2015	06/05/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/05/2015	06/09/2015	Equifax	In progress
06/05/2015	06/05/2015	Experian	Closed with explanation
06/05/2015	06/05/2015	TransUnion	Closed with explanation
06/05/2015	06/05/2015	Equifax	Closed with explanation
06/05/2015	06/10/2015	Global Credit & Collection Corporation	Closed with explanation
06/05/2015	06/09/2015	Ocwen	Closed with explanation
06/05/2015	06/05/2015	McCarthy, Burgess & Wolff, Inc.	Closed with explanation
06/05/2015	06/05/2015	Ally Financial Inc.	In progress
06/05/2015	06/05/2015	Equifax	In progress

Consumer Complaints

Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes	Yes	
Yes		
Yes		
Yes		
Yes		
Yes		

Consumer Complaints

1407584	Credit reporting	
1407694	Debt collection	Medical
1407651	Consumer loan	Vehicle loan
1407631	Credit reporting	
1407620	Mortgage	Other mortgage
1407616	Credit reporting	
1408312	Consumer loan	Vehicle lease
1408117	Mortgage	Other mortgage
1408124	Mortgage	Other mortgage
1407990	Bank account or service	Checking account
1407836	Credit reporting	
1408115	Credit reporting	
1407830	Debt collection	Credit card
1407961	Debt collection	Medical
1407908	Credit card	
1407952	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Credit reporting company's investigation	No notice of investigation status/result	UT	84403	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	76180	Web
Shopping for a loan or lease		NC	28467	Referral
Incorrect information on credit report	Personal information	NM	87111	Web
Other		FL	32210	Referral
Incorrect information on credit report	Account terms	NY	14612	Web
Managing the loan or lease		MI	48442	Web
Loan servicing, payments, escrow account		AK	99629	Phone
Other		NY	11355	Referral
Problems caused by my funds being low		CA	90061	Phone
Incorrect information on credit report	Public record	NV		Web
Credit reporting company's investigation	No notice of investigation status/result	NC	27587	Web
Cont'd attempts collect debt not owed	Debt is not mine	MD	21601	Web
False statements or representation	Attempted to collect wrong amount	IN	46254	Web
Delinquent account		LA	71405	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	MA	01810	Web

Consumer Complaints

06/05/2015	06/05/2015	TransUnion	Closed with explanation
06/05/2015	06/09/2015	ProCollect, Inc	Closed with explanation
06/05/2015	06/08/2015	GM Financial	Closed with explanation
06/05/2015	06/05/2015	Equifax	Closed with explanation
06/05/2015	06/10/2015	Nationstar Mortgage	Closed with explanation
06/05/2015	06/05/2015	Experian	In progress
06/05/2015	06/05/2015	Ally Financial Inc.	In progress
06/05/2015	06/05/2015	New Day Financial, LLC	Closed with explanation
06/05/2015	06/09/2015	Bayview Loan Servicing, LLC	In progress
06/05/2015	06/05/2015	Wells Fargo	Closed with explanation
06/05/2015	06/05/2015	Equifax	Closed with explanation
06/05/2015	06/05/2015	Experian	Closed with explanation
06/05/2015	06/05/2015	Mid-Atlantic Consumer Services	Closed with explanation
06/05/2015	06/05/2015	AmeriCollect	Closed with explanation
06/05/2015	06/05/2015	Army and Air Force Exchange Service	Closed with explanation
06/05/2015	06/05/2015	Credit Protection Association, L.P.	Closed with non-monetary relief

Consumer Complaints

Yes

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1408676	Debt collection	Medical
1408103	Bank account or service	Checking account
1408094	Credit reporting	
1408133	Mortgage	FHA mortgage
1408125	Credit reporting	
1408139	Bank account or service	Checking account
1408534	Debt collection	
1408126	Credit reporting	
1408671	Credit reporting	
1408144	Credit reporting	
1408232	Credit reporting	
1408532	Debt collection	Medical
1408169	Mortgage	Conventional adjustable mortgage (ARM)
1408219	Debt collection	Other (phone, health club, etc.)
1408303	Debt collection	Payday loan
1408234	Credit reporting	

Consumer Complaints

Cont'd attempts collect debt not owed	Debt was paid	IL	60647	Web
Account opening, closing, or management		CA	92109	Web
Credit reporting company's investigation	No notice of investigation status/result	NC	27616	Web
Loan servicing, payments, escrow account		CA	90631	Web
Incorrect information on credit report	Information is not mine	NY	11795	Web
Deposits and withdrawals		FL	33136	Referral
Cont'd attempts collect debt not owed	Debt is not mine	OR	97213	Web
Incorrect information on credit report	Information is not mine	NY	11795	Web
Credit monitoring or identity protection	Billing dispute	CA	92109	Web
Incorrect information on credit report	Information is not mine	NY	11795	Web
Incorrect information on credit report	Account terms	MI	49093	Web
Improper contact or sharing of info	Contacted me after I asked not to	DC	20016	Web
Loan modification,collection,foreclosure		IL	60645	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	34207	Web
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	MD	21061	Web
Incorrect information on credit report	Account terms	MI	49093	Web

Consumer Complaints

06/05/2015	06/05/2015	Transworld Systems Inc.	Closed with explanation
06/05/2015	06/05/2015	JPMorgan Chase	Closed with explanation
06/05/2015	06/05/2015	Experian	Closed with explanation
06/05/2015	06/05/2015	Stonegate Mortgage Corporation	Closed with explanation
06/05/2015	06/05/2015	Experian	Closed with non-monetary relief
06/05/2015	06/08/2015	TD Bank	Closed with monetary relief
06/05/2015	06/05/2015	AllianceOne Recievables Management	Closed with explanation
06/05/2015	06/05/2015	Equifax	In progress
06/05/2015	06/05/2015	Experian	In progress
06/05/2015	06/05/2015	TransUnion	Closed with explanation
06/05/2015	06/05/2015	TransUnion	Closed with explanation
06/05/2015	06/10/2015	Professional Claims Bureau, Inc.	Closed with explanation
06/05/2015	06/05/2015	Statebridge Company	Closed with explanation
06/05/2015	06/10/2015	JNR Adjustment Company, Inc	Closed with explanation
06/05/2015	06/05/2015	Enova International, Inc.	Closed with explanation
06/05/2015	06/05/2015	Experian	In progress

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1408233	Credit reporting	
1408294	Credit card	
1408287	Credit card	
1408249	Debt collection	
1408281	Debt collection	Credit card
1408522	Debt collection	Other (phone, health club, etc.)
1408388	Debt collection	Credit card
1408362	Credit reporting	
1408511	Debt collection	Other (phone, health club, etc.)
1408505	Credit reporting	
1408469	Debt collection	Other (phone, health club, etc.)
1408669	Mortgage	Other mortgage
1408665	Credit reporting	
1408617	Debt collection	Medical
1408606	Credit reporting	
1408583	Credit reporting	

Consumer Complaints

Incorrect information on credit report	Account terms	MI	49093	Web
Billing disputes		MI	48101	Web
APR or interest rate		ID	83713	Web
Disclosure verification of debt	Not given enough info to verify debt	IL	60525	Phone
Taking/threatening an illegal action	Sued w/o proper notification of suit	FL	33138	Web
Cont'd attempts collect debt not owed	Debt is not mine	NY	10011	Web
Improper contact or sharing of info	Talked to a third party about my debt	CA	90802	Web
Incorrect information on credit report	Account status	MS	39206	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	TX	77489	Web
Incorrect information on credit report	Account status	WA	98087	Web
Disclosure verification of debt	Right to dispute notice not received	VA	23452	Web
Loan servicing, payments, escrow account		VA	22150	Web
Incorrect information on credit report	Personal information	CA	91303	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	92563	Web
Improper use of my credit report	Report improperly shared by CRC	TN	37218	Web
Unable to get credit report/credit score	Problem getting my free annual report	CO	80534	Web

Consumer Complaints

06/05/2015	06/05/2015	Equifax	In progress
06/05/2015	06/05/2015	Wells Fargo	Closed with explanation
06/05/2015	06/05/2015	Amex	Closed with explanation
06/05/2015	06/05/2015	Credit Bureau of Napa	In progress
06/05/2015	06/05/2015	Zwicker & Associates	Closed with explanation
06/05/2015	06/09/2015	Contract Callers, Inc.	Closed
06/05/2015	06/10/2015	FirstSource Advantage, LLC	Closed with explanation
06/05/2015	06/08/2015	Equifax	In progress
06/05/2015	06/05/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/05/2015	06/05/2015	Experian	Closed with non-monetary relief
06/05/2015	06/05/2015	I.C. System, Inc.	Closed with explanation
06/05/2015	06/05/2015	Ocwen	Closed with explanation
06/05/2015	06/05/2015	Experian	Closed with explanation
06/05/2015	06/05/2015	Transworld Systems Inc.	Closed with explanation
06/05/2015	06/05/2015	Equifax	Closed with explanation
06/05/2015	06/05/2015	Equifax	Closed with explanation

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1408548	Credit reporting	
1408625	Credit reporting	
1408657	Credit reporting	
1408647	Credit reporting	
1408631	Money transfers	Domestic (US) money transfer
1408654	Credit reporting	
1407335	Debt collection	Other (phone, health club, etc.)
1408697	Credit reporting	
1408748	Credit reporting	
1408694	Debt collection	Other (phone, health club, etc.)
1408699	Credit reporting	
1408708	Credit card	
1408703	Credit reporting	
1408724	Credit reporting	

Consumer Complaints

Incorrect information on credit report	Information is not mine	TX	78703	Web
Unable to get credit report/credit score	Problem getting my free annual report	NY	10011	Web
Incorrect information on credit report	Information is not mine	MD	20602	Web
Credit monitoring or identity protection	Problem with fraud alerts	IA	52501	Web
Fraud or scam		MD	20602	Phone
Incorrect information on credit report	Account status	WA	98125	Web
Cont'd attempts collect debt not owed	Debt was paid	LA	70517	Web
Credit monitoring or identity protection	Receiving unwanted marketing/advertising	TX	78240	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	91606	Web
Incorrect information on credit report	Reinserted previously deleted info	NC	28602	Web
Other		FL	33142	Web
Credit reporting company's investigation	Investigation took too long	CO	80220	Web
Credit reporting company's investigation	Inadequate help	NJ	08030	Web

Consumer Complaints

06/05/2015	06/05/2015	TransUnion	Closed with explanation
06/05/2015	06/05/2015	Experian	Closed with non-monetary relief
06/05/2015	06/05/2015	Experian	In progress
06/05/2015	06/05/2015	TransUnion	Closed with explanation
06/05/2015	06/08/2015	MoneyGram	Closed with explanation
06/05/2015	06/05/2015	Experian	Closed with non-monetary relief
06/05/2015	06/09/2015	Louisiana Recovery Services Inc.	Closed with explanation
06/05/2015	06/09/2015	Equifax	Closed with explanation
06/05/2015	06/08/2015	TransUnion	Closed with explanation
06/05/2015	06/05/2015	Acquired Assets, Ltd.	Closed with explanation
06/05/2015	06/09/2015	Equifax	Closed with explanation
06/05/2015	06/05/2015	JPMorgan Chase	Closed with explanation
06/05/2015	06/05/2015	Experian	In progress
06/05/2015	06/05/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1408944	Credit reporting	
1408737	Credit reporting	
1408798	Credit reporting	
1408817	Debt collection	Medical
1408749	Credit reporting	
1408750	Credit reporting	
1408768	Credit reporting	
1408769	Credit reporting	
1408773	Credit reporting	
1408774	Credit reporting	
1408780	Debt collection	Other (phone, health club, etc.)
1408799	Mortgage	Other mortgage
1408805	Credit reporting	
1408816	Debt collection	Medical

Consumer Complaints

	over the phone			
Credit reporting company's investigation	Problem with statement of dispute		32607	Web
Incorrect information on credit report	Account status	CA	95368	Web
Incorrect information on credit report	Account terms	DE	19702	Web
Disclosure verification of debt	Right to dispute notice not received	IN	47265	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Incorrect information on credit report	Information is not mine	MD	21208	Web
Incorrect information on credit report	Information is not mine	MD	21208	Web
Incorrect information on credit report	Public record	NY	10024	Web
Incorrect information on credit report	Public record	NY	10024	Web
Disclosure verification of debt	Right to dispute notice not received	PA	19083	Web
Loan modification,collection,foreclosure		TN	37421	Referral
Credit reporting company's investigation	No notice of investigation status/result	NC	27540	Web
Disclosure verification of debt	Right to dispute	IN	47265	Web

Consumer Complaints

06/05/2015	06/05/2015	Experian	In progress
06/05/2015	06/05/2015	TransUnion	Closed with explanation
06/05/2015	06/05/2015	TransUnion	In progress
06/05/2015	06/09/2015	GLA Collection Company, Inc.	Closed with explanation
06/05/2015	06/08/2015	TransUnion	Closed with explanation
06/05/2015	06/08/2015	TransUnion	Closed with explanation
06/05/2015	06/05/2015	Equifax	Closed with explanation
06/05/2015	06/05/2015	TransUnion	In progress
06/05/2015	06/05/2015	Equifax	In progress
06/05/2015	06/05/2015	Experian	In progress
06/05/2015	06/05/2015	Rent Recover, LLC	Closed with explanation
06/05/2015	06/09/2015	Bank of America	Closed with explanation
06/05/2015	06/05/2015	Experian	Closed with explanation
06/05/2015	06/05/2015	GLA Collection Company, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1408943	Credit reporting	
1408818	Debt collection	Medical
1408837	Bank account or service	Checking account
1408829	Debt collection	Medical
1408832	Bank account or service	Checking account
1408938	Debt collection	Medical
1408845	Credit reporting	
1408841	Debt collection	
1408937	Debt collection	Other (phone, health club, etc.)
1408913	Bank account or service	Checking account
1408868	Debt collection	
1408873	Mortgage	Other mortgage
1408884	Mortgage	Other mortgage
1409183	Debt collection	Credit card

Consumer Complaints

	notice not received			
Credit reporting company's investigation	Problem with statement of dispute	FL	32607	Web
Disclosure verification of debt	Right to dispute notice not received	IN	47265	Web
Deposits and withdrawals		CA	90077	Referral
Cont'd attempts collect debt not owed	Debt was paid	MI	48128	Web
Account opening, closing, or management		CA	90706	Postal mail
Improper contact or sharing of info	Talked to a third party about my debt	MD	21704	Web
Incorrect information on credit report	Account status	FL	34984	Fax
Communication tactics	Frequent or repeated calls	FL	33966	Referral
False statements or representation	Attempted to collect wrong amount	MD	21704	Web
Account opening, closing, or management		CA	92557	Referral
Improper contact or sharing of info	Contacted employer after asked not to	TX	76065	Web
Loan servicing, payments, escrow account		IN	47320	Web
Settlement process and costs		OH	48188	Referral
Communication tactics	Used obscene/profane/abusive language	AZ	85377	Web

Consumer Complaints

06/05/2015	06/05/2015	TransUnion	Closed with explanation
06/05/2015	06/09/2015	GLA Collection Company, Inc.	Closed with explanation
06/05/2015	06/09/2015	Navy FCU	In progress
06/05/2015	06/11/2015	Professional Recovery Management	Closed with explanation
06/05/2015	06/09/2015	Wells Fargo	Closed with explanation
06/05/2015	06/09/2015	Collection Management Company	Closed with explanation
06/05/2015	06/10/2015	TransUnion	Closed with explanation
06/05/2015	06/09/2015	Enhanced Recovery Company, LLC	Closed
06/05/2015	06/11/2015	Diversified Consultants, Inc.	Closed with explanation
06/05/2015	06/08/2015	Navy FCU	In progress
06/05/2015	06/05/2015	National Credit Adjusters, LLC	Closed with explanation
06/05/2015	06/05/2015	JPMorgan Chase	Closed with explanation
06/05/2015	06/09/2015	Flagstar Bank	In progress
06/05/2015	06/05/2015	Portfolio Recovery Associates, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1409181	Consumer loan	Vehicle loan
1409176	Credit reporting	
1409171	Credit reporting	
1409224	Debt collection	Medical
1409186	Debt collection	Payday loan
1409230	Credit reporting	
1409255	Credit reporting	
1409247	Mortgage	Conventional fixed mortgage
1409242	Mortgage	Conventional fixed mortgage
1409483	Mortgage	FHA mortgage
1409459	Credit reporting	
1409468	Debt collection	Federal student loan
1409518	Bank account or service	Checking account
1409498	Mortgage	Other mortgage
1409512	Bank account or service	Checking account
1409507	Bank account or service	Savings account
1409510	Bank account or service	Checking account
1409528	Consumer loan	Vehicle loan

Consumer Complaints

Managing the loan or lease		TX	75137	Web
Incorrect information on credit report	Information is not mine	FL	34109	Web
Incorrect information on credit report	Account status	NJ	07039	Web
Cont'd attempts collect debt not owed	Debt was paid	FL	33786	Web
Cont'd attempts collect debt not owed	Debt is not mine	NV		Web
Credit reporting company's investigation	Inadequate help over the phone	DC	20001	Web
Credit reporting company's investigation	Problem with statement of dispute	TX	79906	Web
Loan modification,collection,foreclosure		GA	30236	Web
Loan modification,collection,foreclosure		MD	21229	Web
Loan modification,collection,foreclosure		OR	97132	Web
Incorrect information on credit report	Account status	DC	20008	Web
Communication tactics	Frequent or repeated calls	OR	97124	Referral
Deposits and withdrawals		TX	75407	Referral
Loan modification,collection,foreclosure		TN	37421	Referral
Deposits and withdrawals		IL	60617	Referral
Problems caused by my funds being low		OH	43040	Referral
Account opening, closing, or management		CA	93426	Referral
Managing the loan or lease		FL	32044	Referral

Consumer Complaints

06/05/2015	06/05/2015	Ally Financial Inc.	In progress
06/05/2015	06/05/2015	Experian	In progress
06/05/2015	06/08/2015	Equifax	In progress
06/05/2015	06/06/2015	Transworld Systems Inc.	Closed with explanation
06/05/2015	06/09/2015	Speedy Cash Holdings	Closed
06/05/2015	06/06/2015	Experian	In progress
06/05/2015	06/06/2015	TransUnion	In progress
06/05/2015	06/06/2015	Green Tree Servicing, LLC	Closed with explanation
06/05/2015	06/06/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/05/2015	06/08/2015	Flagstar Bank	In progress
06/05/2015	06/06/2015	TransUnion	Closed with explanation
06/05/2015	06/09/2015	Navient	Closed with explanation
06/05/2015	06/09/2015	JPMorgan Chase	Closed with explanation
06/05/2015	06/09/2015	Bank of America	Closed with explanation
06/05/2015	06/09/2015	JPMorgan Chase	Closed with explanation
06/05/2015	06/08/2015	U.S. Bancorp	Closed with explanation
06/05/2015	06/08/2015	JPMorgan Chase	Closed with explanation
06/05/2015	06/09/2015	BB&T Financial	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1409529	Mortgage	Other mortgage
1408240	Student loan	Non-federal student loan
1405530	Mortgage	Conventional fixed mortgage
1405504	Debt collection	Other (phone, health club, etc.)
1405463	Mortgage	Conventional fixed mortgage
1405478	Credit reporting	
1405557	Credit reporting	
1405558	Credit reporting	
1405559	Credit reporting	
1408327	Mortgage	Conventional fixed mortgage
1405627	Credit reporting	
1405551	Credit reporting	
1405528	Debt collection	Credit card
1407279	Credit reporting	
1407278	Credit reporting	

Consumer Complaints

Loan modification,collection,foreclosure		AL	35612	Referral
Can't repay my loan		NC	27510	Web
Application, originator, mortgage broker		FL	32254	Web
Communication tactics	Threatened to take legal action	SC	29679	Web
Loan modification,collection,foreclosure		CA	91730	Web
Credit reporting company's investigation	Problem with statement of dispute	MD	20774	Web
Credit reporting company's investigation	Investigation took too long	WV	26330	Web
Credit reporting company's investigation	Investigation took too long	WV	26330	Web
Credit reporting company's investigation	Investigation took too long	WV	26330	Web
Loan servicing, payments, escrow account		NJ	07746	Web
Incorrect information on credit report	Account terms	DE	19973	Web
Incorrect information on credit report	Reinserted previously deleted info	CA	92807	Web
False statements or representation	Indicated committed crime not paying	NJ	07921	Web
Incorrect information on credit report	Public record	CA	91405	Web
Incorrect information on credit report	Public record	CA	91405	Web

Consumer Complaints

06/05/2015	06/09/2015	Bank of America	In progress
06/05/2015	06/09/2015	Paramount Capital Group, Inc.	Closed with non-monetary relief
06/04/2015	06/04/2015	Bank of America	Closed with explanation
06/04/2015	06/04/2015	Wells Fargo	Closed with non-monetary relief
06/04/2015	06/04/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/04/2015	06/08/2015	Equifax	Closed with explanation
06/04/2015	06/04/2015	Experian	Closed with explanation
06/04/2015	06/04/2015	TransUnion	Closed with explanation
06/04/2015	06/08/2015	Equifax	In progress
06/04/2015	06/09/2015	Santander Bank US	In progress
06/04/2015	06/04/2015	TransUnion	In progress
06/04/2015	06/04/2015	Equifax	Closed with explanation
06/04/2015	06/04/2015	Capital One	Closed with explanation
06/04/2015	06/05/2015	TransUnion	Closed with explanation
06/04/2015	06/05/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes

Consumer Complaints

1407291	Money transfers	International money transfer
1407190	Credit reporting	
1407187	Credit reporting	
1407130	Consumer loan	Vehicle loan
1407275	Debt collection	Other (phone, health club, etc.)
1406969	Debt collection	
1406981	Consumer loan	Vehicle loan
1407091	Credit reporting	
1406968	Credit reporting	
1406928	Student loan	Non-federal student loan
1406904	Mortgage	Conventional adjustable mortgage (ARM)
1406806	Credit reporting	
1406829	Mortgage	Conventional fixed mortgage
1406834	Debt collection	Medical
1406801	Credit reporting	
1406770	Credit reporting	

Consumer Complaints

Other transaction issues		NM	88240	Web
Credit reporting company's investigation	Problem with statement of dispute	CA	90046	Web
Incorrect information on credit report	Account status	CA	91606	Web
Taking out the loan or lease		MN	56537	Postal mail
Disclosure verification of debt	Not given enough info to verify debt	FL	34207	Web
Improper contact or sharing of info	Contacted me after I asked not to	MO	63437	Phone
Managing the loan or lease		OH	45238	Web
Incorrect information on credit report	Account terms	GA	30312	Web
Incorrect information on credit report	Information is not mine	MO	65406	Web
Can't repay my loan		NJ	08857	Web
Loan servicing, payments, escrow account		MD	20874	Web
Incorrect information on credit report	Information is not mine	NY	14870	Web
Loan servicing, payments, escrow account		CT	06610	Web
Cont'd attempts collect debt not owed	Debt was paid	LA	70737	Web
Credit reporting company's investigation	Inadequate help over the phone	CA	02832	Web
Incorrect information on credit report	Account terms	NY	11722	Web

Consumer Complaints

06/04/2015	06/05/2015	MoneyGram	In progress
06/04/2015	06/04/2015	Equifax	Closed with explanation
06/04/2015	06/04/2015	Experian	In progress
06/04/2015	06/08/2015	Toyota Motor Credit Corporation	Closed with explanation
06/04/2015	06/10/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/04/2015	06/05/2015	I.C. System, Inc.	Closed with explanation
06/04/2015	06/04/2015	Santander Consumer USA	Closed with explanation
06/04/2015	06/04/2015	Experian	Closed with explanation
06/04/2015	06/04/2015	Experian	Closed with non-monetary relief
06/04/2015	06/04/2015	Higher Education Student Assistance Authority (HESAA)	Closed with explanation
06/04/2015	06/09/2015	NVR Inc	Closed with explanation
06/04/2015	06/04/2015	TransUnion	Closed with explanation
06/04/2015	06/04/2015	Wells Fargo	Closed with explanation
06/04/2015	06/08/2015	Healthcare Financial Services, LLC	Closed with non-monetary relief
06/04/2015	06/04/2015	Equifax	Closed with explanation
06/04/2015	06/08/2015	TransUnion	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1406896	Credit reporting	
1406785	Money transfers	Domestic (US) money transfer
1407097	Credit reporting	
1406774	Credit card	
1406668	Debt collection	Other (phone, health club, etc.)
1406727	Credit reporting	
1406652	Mortgage	Other mortgage
1406365	Debt collection	Other (phone, health club, etc.)
1406544	Credit reporting	
1406648	Mortgage	Other mortgage
1406529	Credit reporting	
1406462	Debt collection	Medical
1406367	Debt collection	Other (phone, health club, etc.)
1406591	Debt collection	Payday loan

Consumer Complaints

Incorrect information on credit report	Personal information	CA	93590	Web
Fraud or scam		MD	21215	Phone
Credit reporting company's investigation	Problem with statement of dispute	GA	30308	Web
Transaction issue		MI	55355	Phone
Cont'd attempts collect debt not owed	Debt was paid	TN	37421	Web
Credit reporting company's investigation	Problem with statement of dispute	TN	37388	Web
Other		CA	91739	Referral
Improper contact or sharing of info	Talked to a third party about my debt	TX	78758	Web
Credit reporting company's investigation	Problem with statement of dispute	NY	11050	Web
Other		CA	91739	Referral
Credit monitoring or identity protection	Problem with fraud alerts	MA	01879	Web
Disclosure verification of debt	Not given enough info to verify debt	LA	70184	Web
Improper contact or sharing of info	Talked to a third party about my debt	TX	78758	Web
Cont'd attempts collect debt not owed	Debt is not mine	NV		Web

Consumer Complaints

06/04/2015	06/04/2015	TransUnion	Closed with non-monetary relief
06/04/2015	06/08/2015	MoneyGram	Closed with explanation
06/04/2015	06/04/2015	Experian	In progress
06/04/2015	06/05/2015	GE Capital Retail	Closed with explanation
06/04/2015	06/04/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/04/2015	06/04/2015	Experian	Closed with explanation
06/04/2015	06/11/2015	JPMorgan Chase	Closed with explanation
06/04/2015	06/04/2015	Seattle Service Bureau, Inc	Closed with explanation
06/04/2015	06/04/2015	TransUnion	Closed with explanation
06/04/2015	06/09/2015	JPMorgan Chase	Closed with explanation
06/04/2015	06/04/2015	TransUnion	Closed with explanation
06/04/2015	06/09/2015	Receivable Recovery Services, LLC	In progress
06/04/2015	06/08/2015	Seattle Service Bureau, Inc	Closed with explanation
06/04/2015	06/04/2015	Ad Astra Recovery Services Inc	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1406376	Credit card	
1406385	Bank account or service	Other bank product/service
1406269	Debt collection	Other (phone, health club, etc.)
1406194	Mortgage	Conventional fixed mortgage
1406298	Consumer loan	Installment loan
1406256	Mortgage	Conventional adjustable mortgage (ARM)
1406228	Debt collection	Other (phone, health club, etc.)
1406211	Debt collection	Other (phone, health club, etc.)
1409191	Credit reporting	
1408887	Mortgage	Conventional adjustable mortgage (ARM)
1405474	Mortgage	Other mortgage
1406149	Debt collection	Other (phone, health club, etc.)
1405634	Credit reporting	
1405396	Debt collection	Medical
1405261	Credit card	
1405352	Debt collection	
1405393	Credit reporting	

Consumer Complaints

Advertising and marketing		CA	95120	Postal mail
Deposits and withdrawals		FL	33156	Referral
Cont'd attempts collect debt not owed	Debt is not mine	MO	65340	Web
Loan servicing, payments, escrow account		FL	33513	Web
Managing the loan or lease		MI	48331	Web
Loan servicing, payments, escrow account		IL	60084	Web
False statements or representation	Attempted to collect wrong amount	FL	33071	Web
Disclosure verification of debt	Right to dispute notice not received	OH	44147	Web
Incorrect information on credit report	Reinserted previously deleted info	ME	04473	Web
Loan modification,collection,foreclosure		WA	98133	Web
Loan modification,collection,foreclosure		MN	55379	Web
Cont'd attempts collect debt not owed	Debt was paid	IL	60123	Web
Incorrect information on credit report	Account status	WA	98055	Web
Improper contact or sharing of info	Talked to a third party about my debt	MD	20774	Web
Closing/Cancelling account		NV	89117	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	CA	90028	Web
Incorrect information on credit report	Information is not mine	CA	95687	Web

Consumer Complaints

06/04/2015	06/04/2015	JPMorgan Chase	Closed with explanation
06/04/2015	06/04/2015	Wells Fargo	Closed with explanation
06/04/2015	06/04/2015	Debt Recovery Solutions, LLC	Closed with explanation
06/04/2015	06/04/2015	Ocwen	Closed with explanation
06/04/2015	06/04/2015	CashCall, Inc.	Closed with explanation
06/04/2015	06/04/2015	Nationstar Mortgage	Closed
06/04/2015	06/04/2015	Southern Management Systems Inc.	Closed with explanation
06/04/2015	06/04/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/04/2015	06/08/2015	Equifax	In progress
06/04/2015	06/09/2015	Northwest Trustee Services, Inc.	Closed
06/04/2015	06/04/2015	Ocwen	Closed
06/04/2015	06/10/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/04/2015	06/04/2015	TransUnion	In progress
06/04/2015	06/04/2015	Van Ru Credit Corporation	Closed with non-monetary relief
06/04/2015	06/04/2015	Wells Fargo	Closed with explanation
06/04/2015	06/04/2015	Law Offices of Robert J. Colclough, III	Closed with non-monetary relief
06/04/2015	06/04/2015	TransUnion	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1405309	Money transfers	International money transfer
1405291	Credit reporting	
1405345	Debt collection	Credit card
1405338	Debt collection	Other (phone, health club, etc.)
1405342	Credit card	
1405368	Bank account or service	Checking account
1405355	Credit reporting	
1405632	Consumer loan	Vehicle lease
1405436	Mortgage	Other mortgage
1405458	Mortgage	Conventional adjustable mortgage (ARM)
1405499	Credit reporting	
1405465	Bank account or service	Checking account
1405471	Credit card	
1405541	Bank account or service	Checking account
1405539	Debt collection	Payday loan
1405532	Credit reporting	
1405561	Credit reporting	
1405556	Credit reporting	
1405626	Credit reporting	

Consumer Complaints

Other transaction issues		CA	95008	Web
Unable to get credit report/credit score	Problem getting my free annual report	MD	20895	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	92111	Web
Improper contact or sharing of info	Talked to a third party about my debt	NC	28618	Web
Transaction issue		CO	80922	Referral
Problems caused by my funds being low		CA	94115	Web
Incorrect information on credit report	Account status	FL	33596	Web
Shopping for a loan or lease		CA	90046	Web
Loan modification,collection,foreclosure		OR	97525	Referral
Loan servicing, payments, escrow account		TX	75027	Referral
Incorrect information on credit report	Account status	CA	90066	Web
Problems caused by my funds being low		TX	75001	Web
Identity theft / Fraud / Embezzlement		NJ	08048	Web
Account opening, closing, or management		CA	90710	Web
Cont'd attempts collect debt not owed	Debt is not mine	NC	27546	Web
Incorrect information on credit report	Public record	MN	56537	Web
Credit reporting company's investigation	Investigation took too long	WV	26330	Web
Credit reporting company's investigation	Investigation took too long	WV	26330	Web
Incorrect information on credit report	Account terms	DE	19973	Web

Consumer Complaints

06/04/2015	06/04/2015	MoneyGram	Closed with monetary relief
06/04/2015	06/04/2015	Equifax	Closed with non-monetary relief
06/04/2015	06/04/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
06/04/2015	06/04/2015	BB&T Financial	Closed with explanation
06/04/2015	06/08/2015	U.S. Bancorp	Closed with explanation
06/04/2015	06/04/2015	Wells Fargo	Closed with monetary relief
06/04/2015	06/04/2015	Experian	Closed with non-monetary relief
06/04/2015	06/08/2015	Mercedes-Benz Financial Services	Closed with explanation
06/04/2015	06/08/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/04/2015	06/09/2015	Flagstar Bank	In progress
06/04/2015	06/04/2015	TransUnion	In progress
06/04/2015	06/08/2015	JPMorgan Chase	Closed with explanation
06/04/2015	06/04/2015	Citibank	Closed with non-monetary relief
06/04/2015	06/04/2015	JPMorgan Chase	Closed with explanation
06/04/2015	06/04/2015	Cornerstone Mediation LLC	Closed
06/04/2015	06/04/2015	Equifax	In progress
06/04/2015	06/04/2015	TransUnion	Closed with explanation
06/04/2015	06/04/2015	Equifax	In progress
06/04/2015	06/04/2015	Equifax	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1405563	Credit reporting	
1405589	Mortgage	Other mortgage
1405582	Consumer loan	Vehicle lease
1405581	Mortgage	FHA mortgage
1405620	Student loan	Non-federal student loan
1405604	Credit reporting	
1405610	Mortgage	Conventional adjustable mortgage (ARM)
1405635	Credit reporting	
1406011	Mortgage	Other mortgage
1406142	Debt collection	
1406021	Mortgage	Other mortgage
1405714	Payday loan	
1405658	Credit reporting	
1405709	Credit reporting	
1405659	Credit reporting	
1405708	Credit reporting	
1405705	Debt collection	Other (phone, health club, etc.)
1405747	Credit reporting	

Consumer Complaints

Credit reporting company's investigation	Investigation took too long	WV	26330	Web
Loan modification,collection,foreclosure		IL	33023	Referral
Problems when you are unable to pay		NC	27502	Web
Loan servicing, payments, escrow account		NC	27617	Web
Dealing with my lender or servicer		SC	29360	Web
Incorrect information on credit report	Account terms	TX	77084	Web
Loan modification,collection,foreclosure		FL	33131	Web
Incorrect information on credit report	Account terms	MI	48051	Web
Loan modification,collection,foreclosure		NY	14223	Referral
Disclosure verification of debt	Not given enough info to verify debt	AZ	85377	Web
Loan servicing, payments, escrow account		OH	44256	Referral
Received a loan I didn't apply for		TX	76013	Web
Incorrect information on credit report	Information is not mine	NY	14626	Web
Incorrect information on credit report	Account status	GA	30315	Web
Incorrect information on credit report	Information is not mine	NY	14626	Web
Incorrect information on credit report	Public record	TX	78256	Web
Disclosure verification of debt	Not given enough info to verify debt	GA	30144	Web
Incorrect information on credit report	Account terms	CA	91604	Web

Consumer Complaints

06/04/2015	06/08/2015	TransUnion	In progress
06/04/2015	06/08/2015	Bank of America	In progress
06/04/2015	06/04/2015	Auto Trakk, LLC	In progress
06/04/2015	06/08/2015	BB&T Financial	Closed with explanation
06/04/2015	06/04/2015	JPMorgan Chase	Closed with explanation
06/04/2015	06/04/2015	Equifax	Closed with explanation
06/04/2015	06/04/2015	JPMorgan Chase	In progress
06/04/2015	06/08/2015	Equifax	In progress
06/04/2015	06/08/2015	Specialized Loan Servicing LLC	Closed with explanation
06/04/2015	06/04/2015	Credit Card Receivables Fund Incorporated	Closed with monetary relief
06/04/2015	06/12/2015	Nationstar Mortgage	Closed with explanation
06/04/2015	06/04/2015	Check into Cash, Inc.	Closed with explanation
06/04/2015	06/05/2015	TransUnion	Closed with explanation
06/04/2015	06/04/2015	Equifax	In progress
06/04/2015	06/08/2015	Equifax	Closed with explanation
06/04/2015	06/04/2015	Equifax	Closed with explanation
06/04/2015	06/08/2015	Enhanced Recovery Company, LLC	Closed
06/04/2015	06/08/2015	Equifax	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1405740	Mortgage	Conventional fixed mortgage
1405765	Credit reporting	
1405749	Credit reporting	
1405751	Credit reporting	
1405764	Credit reporting	
1405752	Credit reporting	
1406019	Mortgage	Other mortgage
1406014	Credit reporting	
1406034	Credit reporting	
1406036	Credit reporting	
1406141	Credit card	
1406037	Credit reporting	
1406039	Credit reporting	
1406138	Mortgage	Conventional fixed mortgage
1406134	Debt collection	Other (phone, health club, etc.)
1406132	Mortgage	Conventional fixed mortgage
1406255	Bank account or service	Checking account
1406653	Mortgage	Other mortgage

Consumer Complaints

Loan modification,collection,foreclosure		GA	30126	Web
Incorrect information on credit report	Information is not mine		75254	Web
Credit reporting company's investigation	No notice of investigation status/result	CA	91604	Web
Incorrect information on credit report	Account status	CA	91604	Web
Incorrect information on credit report	Information is not mine		75254	Web
Incorrect information on credit report	Account terms	CA	91604	Web
Loan servicing, payments, escrow account		OH	44256	Referral
Incorrect information on credit report	Account terms	NJ	07039	Web
Incorrect information on credit report	Account status	GA	30152	Web
Incorrect information on credit report	Account status	GA	30152	Web
Credit card protection / Debt protection		OR	97007	Web
Incorrect information on credit report	Account status	GA	30152	Web
Incorrect information on credit report	Account status	GA	30152	Web
Loan modification,collection,foreclosure		HI	96733	Web
Disclosure verification of debt	Not given enough info to verify debt	CA	92123	Web
Loan servicing, payments, escrow account		CA	91709	Web
Deposits and withdrawals		MA	02108	Web
Other		CA	91739	Referral

Consumer Complaints

06/04/2015	06/04/2015	JPMorgan Chase	In progress
06/04/2015	06/04/2015	TransUnion	In progress
06/04/2015	06/08/2015	Equifax	In progress
06/04/2015	06/04/2015	TransUnion	In progress
06/04/2015	06/04/2015	Experian	Closed
06/04/2015	06/04/2015	TransUnion	In progress
06/04/2015	06/09/2015	Nationstar Mortgage	Closed with explanation
06/04/2015	06/04/2015	TransUnion	Closed with explanation
06/04/2015	06/08/2015	Equifax	In progress
06/04/2015	06/08/2015	TransUnion	Closed with explanation
06/04/2015	06/04/2015	JPMorgan Chase	Closed with monetary relief
06/04/2015	06/08/2015	Equifax	In progress
06/04/2015	06/08/2015	TransUnion	Closed with explanation
06/04/2015	06/04/2015	Citibank	In progress
06/04/2015	06/04/2015	Encore Capital Group	Closed with explanation
06/04/2015	06/04/2015	Nationstar Mortgage	Closed with explanation
06/04/2015	06/04/2015	Bank of America	Closed with monetary relief
06/04/2015	06/09/2015	JPMorgan Chase	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1406743	Debt collection	Other (phone, health club, etc.)
1406446	Credit card	
1407120	Credit reporting	
1406195	Credit reporting	
1406443	Debt collection	Medical
1406336	Credit reporting	
1406332	Debt collection	Other (phone, health club, etc.)
1406306	Debt collection	Auto
1406415	Mortgage	Other mortgage
1406366	Credit reporting	
1406401	Debt collection	Credit card
1406389	Credit reporting	
1406478	Mortgage	Other mortgage
1406737	Credit reporting	
1406468	Credit reporting	

Consumer Complaints

Communication tactics	Threatened to take legal action	NV		Web
Billing disputes		GA	30084	Web
Incorrect information on credit report	Account status	CA	95621	Web
Incorrect information on credit report	Information is not mine	FL	33513	Web
Cont'd attempts collect debt not owed	Debt was paid	TN	37015	Web
Credit reporting company's investigation	Inadequate help over the phone	GA	30213	Web
Improper contact or sharing of info	Talked to a third party about my debt	MI	48066	Web
Improper contact or sharing of info	Contacted me after I asked not to	PA	17801	Web
Loan modification,collection,foreclosure		CA	91711	Referral
Incorrect information on credit report	Reinserted previously deleted info	TX	78758	Web
Cont'd attempts collect debt not owed	Debt was paid	KS	66223	Web
Unable to get credit report/credit score	Problem getting report or credit score	VA	23233	Web
Other		NY	11355	Postal mail
Incorrect information on credit report	Personal information	CO	80102	Web
Incorrect information on credit report	Information is not	NC	28278	Web

Consumer Complaints

06/04/2015	06/09/2015	Mid-Atlantic Consumer Services	Closed with explanation
06/04/2015	06/08/2015	U.S. Bancorp	Closed with explanation
06/04/2015	06/04/2015	Experian	Closed with non-monetary relief
06/04/2015	06/04/2015	JPMorgan Chase	Closed with explanation
06/04/2015	06/04/2015	Capital Accounts, LLC	Closed with explanation
06/04/2015	06/04/2015	Equifax	Closed with explanation
06/04/2015	06/04/2015	National Credit Adjusters, LLC	Closed with explanation
06/04/2015	06/04/2015	Consumer Portfolio Services	Closed with explanation
06/04/2015	06/04/2015	Bayview Loan Servicing, LLC	In progress
06/04/2015	06/08/2015	Equifax	In progress
06/04/2015	06/04/2015	Citibank	Closed with explanation
06/04/2015	06/04/2015	Experian	In progress
06/04/2015	06/08/2015	Bayview Loan Servicing, LLC	In progress
06/04/2015	06/04/2015	Equifax	Closed with explanation
06/04/2015	06/04/2015	Experian	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1406590	Credit reporting	
1406557	Debt collection	Other (phone, health club, etc.)
1406545	Credit card	
1406731	Debt collection	Medical
1406635	Bank account or service	Other bank product/service
1406622	Debt collection	Medical
1406656	Debt collection	Mortgage
1406691	Debt collection	Other (phone, health club, etc.)
1406688	Mortgage	Conventional fixed mortgage
1406898	Credit reporting	
1406787	Mortgage	Other mortgage
1406779	Mortgage	Conventional fixed mortgage
1406881	Debt collection	Other (phone, health club, etc.)
1406805	Credit card	
1406848	Debt collection	Medical
1406837	Mortgage	Conventional fixed mortgage

Consumer Complaints

	mine			
Incorrect information on credit report	Information is not mine	NV		Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30909	Web
Identity theft / Fraud / Embezzlement		NY	11756	Web
False statements or representation	Attempted to collect wrong amount	OH	45812	Web
Deposits and withdrawals		IL	61107	Referral
Disclosure verification of debt	Not given enough info to verify debt	OH	45342	Postal mail
Disclosure verification of debt	Not given enough info to verify debt	VA	22031	Referral
Disclosure verification of debt	Not given enough info to verify debt	TX	76903	Web
Loan servicing, payments, escrow account		TX	77346	Web
Credit reporting company's investigation	Problem with statement of dispute	FL	33431	Web
Loan servicing, payments, escrow account				Referral
Loan servicing, payments, escrow account		AZ	85254	Web
Cont'd attempts collect debt not owed	Debt was paid	NJ	07208	Web
Other		MA	02476	Web
Cont'd attempts collect debt not owed	Debt was paid	CT	06787	Web
Loan modification,collection,foreclosure		GA	30014	Web

Consumer Complaints

06/04/2015	06/04/2015	Equifax	Closed with explanation
06/04/2015	06/04/2015	Rent Recovery Solutions	Closed with explanation
06/04/2015	06/04/2015	Barclays	Closed with non-monetary relief
06/04/2015	06/04/2015	Debt Recovery Solutions, LLC	Closed with explanation
06/04/2015	06/08/2015	Associated Bank	Closed with explanation
06/04/2015	06/08/2015	Russell Collection Agency, Inc	Closed with explanation
06/04/2015	06/08/2015	Ocwen	Closed with explanation
06/04/2015	06/08/2015	NCC Business Services, Inc.	In progress
06/04/2015	06/04/2015	PHH Mortgage	Closed with explanation
06/04/2015	06/04/2015	TransUnion	Closed with explanation
06/04/2015	06/04/2015	Wells Fargo	Closed with explanation
06/04/2015	06/04/2015	Ocwen	Closed with explanation
06/04/2015	06/05/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/04/2015	06/04/2015	Capital One	Closed with explanation
06/04/2015	06/08/2015	American Adjustment Bureau, Inc	Closed with explanation
06/04/2015	06/04/2015	JPMorgan Chase	In progress

Consumer Complaints

Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1406916	Credit reporting	
1407093	Credit reporting	
1407092	Credit reporting	
1406963	Mortgage	Home equity loan or line of credit
1406964	Debt collection	Credit card
1407088	Debt collection	Medical
1407041	Debt collection	Medical
1407318	Credit reporting	
1407125	Credit card	
1407270	Credit reporting	
1407176	Credit reporting	
1407251	Credit reporting	
1407186	Credit reporting	
1407188	Mortgage	Conventional fixed mortgage
1407229	Mortgage	Conventional fixed mortgage
1407208	Mortgage	Conventional fixed mortgage
1407276	Credit reporting	
1407325	Credit reporting	

Consumer Complaints

Incorrect information on credit report	Account terms	CA	90260	Web
Incorrect information on credit report	Account terms	GA	30312	Web
Incorrect information on credit report	Account terms	GA	30312	Web
Loan servicing, payments, escrow account		VT	05360	Web
Communication tactics	Frequent or repeated calls	GA	30504	Web
Cont'd attempts collect debt not owed	Debt was paid	LA	70086	Web
Cont'd attempts collect debt not owed	Debt was paid	VA	24477	Web
Credit reporting company's investigation	Inadequate help over the phone	CA	95485	Web
Late fee		MD	21701	Web
Unable to get credit report/credit score	Problem getting my free annual report	OH	45217	Web
Incorrect information on credit report	Information is not mine	ME	04473	Web
Credit monitoring or identity protection	Billing dispute	IL	60046	Web
Incorrect information on credit report	Account status	CA	91606	Web
Loan servicing, payments, escrow account			06200	Web
Loan modification,collection,foreclosure		ND	58384	Web
Loan modification,collection,foreclosure		NY	13114	Web
Incorrect information on credit report	Public record		00693	Web
Credit reporting company's investigation	Problem with statement of dispute	UT	84103	Web

Consumer Complaints

06/04/2015	06/09/2015	Equifax	Closed with explanation
06/04/2015	06/04/2015	TransUnion	Closed with explanation
06/04/2015	06/04/2015	Equifax	In progress
06/04/2015	06/08/2015	TD Bank	Closed with explanation
06/04/2015	06/04/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
06/04/2015	06/04/2015	AmeriCollect	Closed with explanation
06/04/2015	06/04/2015	Transworld Systems Inc.	In progress
06/04/2015	06/05/2015	Experian	Closed with explanation
06/04/2015	06/04/2015	Wells Fargo	Closed with monetary relief
06/04/2015	06/05/2015	TransUnion	Closed with non-monetary relief
06/04/2015	06/04/2015	Equifax	Closed with explanation
06/04/2015	06/04/2015	TransUnion	In progress
06/04/2015	06/04/2015	Equifax	In progress
06/04/2015	06/04/2015	SunTrust Bank	Closed with monetary relief
06/04/2015	06/04/2015	Citibank	Closed with explanation
06/04/2015	06/04/2015	Ocwen	Closed
06/04/2015	06/05/2015	TransUnion	Closed with non-monetary relief
06/04/2015	06/05/2015	Experian	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1407295	Credit reporting	
1407307	Mortgage	Conventional fixed mortgage
1407280	Credit reporting	
1407304	Debt collection	Credit card
1407320	Debt collection	Credit card
1408667	Credit reporting	
1408691	Mortgage	Conventional adjustable mortgage (ARM)
1408686	Mortgage	Conventional fixed mortgage
1408797	Debt collection	Other (phone, health club, etc.)
1408823	Credit reporting	
1408942	Mortgage	Conventional adjustable mortgage (ARM)
1408835	Consumer loan	Vehicle loan
1408853	Credit reporting	
1405470	Credit reporting	
1405399	Debt collection	Non-federal student loan

Consumer Complaints

	dispute			
Incorrect information on credit report	Information is not mine	NY	11566	Web
Loan servicing, payments, escrow account		TX	76549	Web
Incorrect information on credit report	Public record	CA	91405	Web
Communication tactics	Frequent or repeated calls	VA	22802	Web
False statements or representation	Attempted to collect wrong amount	FL	33811	Web
Incorrect information on credit report	Information is not mine	IL	60411	Web
Loan servicing, payments, escrow account		MO	63102	Web
Settlement process and costs		MI	48197	Web
Improper contact or sharing of info	Talked to a third party about my debt	WA	98001	Web
Incorrect information on credit report	Public record	NJ	07201	Web
Loan modification,collection,foreclosure		CO	80134	Web
Problems when you are unable to pay		IN	46803	Web
Incorrect information on credit report	Reinserted previously deleted info	PA	19126	Web
Incorrect information on credit report	Information is not mine	NJ	08048	Web
Cont'd attempts collect debt not owed	Debt was discharged in	LA	70811	Referral

Consumer Complaints

06/04/2015	06/05/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
06/04/2015	06/05/2015	Citibank	Closed with explanation
06/04/2015	06/05/2015	Experian	Closed with non-monetary relief
06/04/2015	06/05/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
06/04/2015	06/05/2015	Transworld Systems Inc.	In progress
06/04/2015	06/05/2015	Equifax	Closed with explanation
06/04/2015	06/08/2015	Bayview Loan Servicing, LLC	Closed with explanation
06/04/2015	06/05/2015	Citibank	In progress
06/04/2015	06/08/2015	MOHELA	Closed
06/04/2015	06/05/2015	Experian	In progress
06/04/2015	06/05/2015	Citibank	In progress
06/04/2015	06/05/2015	Ally Financial Inc.	In progress
06/04/2015	06/05/2015	Equifax	In progress
06/04/2015	06/08/2015	Equifax	Closed with explanation
06/04/2015	06/09/2015	Transworld Systems Inc.	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1405402	Debt collection	
1405435	Credit reporting	
1405447	Bank account or service	Checking account
1405545	Mortgage	Conventional fixed mortgage
1405410	Debt collection	Credit card
1405426	Credit reporting	
1405427	Credit reporting	
1405550	Credit reporting	
1405356	Credit reporting	
1405280	Consumer loan	Vehicle loan
1405323	Mortgage	Conventional fixed mortgage
1405333	Bank account or service	Checking account
1405735	Credit reporting	
1405736	Credit reporting	
1405748	Credit reporting	

Consumer Complaints

	discharged in bankruptcy			
Cont'd attempts collect debt not owed	Debt is not mine	FL	33332	Web
Credit reporting company's investigation	Problem with statement of dispute	VA	23704	Web
Using a debit or ATM card		CA	93534	Web
Loan servicing, payments, escrow account		NY	11746	Web
False statements or representation	Attempted to collect wrong amount	CA	92584	Web
Incorrect information on credit report	Public record	UT	84116	Web
Incorrect information on credit report	Public record	NY	10528	Web
Incorrect information on credit report	Reinserted previously deleted info	CA	92807	Web
Incorrect information on credit report	Account status	FL	33596	Web
Managing the loan or lease		SC	29063	Phone
Loan servicing, payments, escrow account		NY	11756	Web
Account opening, closing, or management		CA	90305	Web
Incorrect information on credit report	Account status	TX	79118	Web
Incorrect information on credit report	Account status	TX	79118	Web
Incorrect information on credit report	Reinserted previously deleted info	CA	91604	Web

Consumer Complaints

06/04/2015	06/04/2015	EOS Holdings, Inc.	Closed with explanation
06/04/2015	06/04/2015	Equifax	Closed with explanation
06/04/2015	06/04/2015	JPMorgan Chase	Closed with explanation
06/04/2015	06/08/2015	Bayview Loan Servicing, LLC	In progress
06/04/2015	06/04/2015	GE Capital Retail	Closed with explanation
06/04/2015	06/04/2015	TransUnion	Closed with explanation
06/04/2015	06/04/2015	Equifax	Closed with explanation
06/04/2015	06/04/2015	Equifax	Closed with explanation
06/04/2015	06/04/2015	Equifax	Closed with explanation
06/04/2015	06/05/2015	Wells Fargo	Closed with explanation
06/04/2015	06/04/2015	Bayview Loan Servicing, LLC	In progress
06/04/2015	06/04/2015	JPMorgan Chase	Closed with explanation
06/04/2015	06/04/2015	Experian	Closed with non-monetary relief
06/04/2015	06/04/2015	Equifax	In progress
06/04/2015	06/08/2015	Equifax	In progress

Consumer Complaints

Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1405750	Credit reporting	
1405746	Credit reporting	
1405674	Prepaid card	Gift or merchant card
1405676	Credit reporting	
1406008	Debt collection	Credit card
1405703	Mortgage	Other mortgage
1405673	Mortgage	Conventional fixed mortgage
1405657	Credit reporting	
1405636	Student loan	Non-federal student loan
1405724	Debt collection	Other (phone, health club, etc.)
1405578	Credit card	
1405603	Credit reporting	
1405580	Mortgage	Conventional adjustable mortgage (ARM)
1404036	Mortgage	Other mortgage
1404860	Mortgage	VA mortgage
1404068	Credit reporting	
1404769	Mortgage	Conventional fixed mortgage
1404814	Debt collection	Medical

Consumer Complaints

Incorrect information on credit report	Account status	CA	91604	Web
Credit reporting company's investigation	No notice of investigation status/result	CA	91604	Web
Unauthorized transactions/trans. issues		TX	75169	Web
Credit reporting company's investigation	No notice of investigation status/result	FL	32073	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	95834	Web
Loan modification,collection,foreclosure		CA	91306	Referral
Loan modification,collection,foreclosure		NE	28306	Web
Incorrect information on credit report	Account terms	NY	14626	Web
Can't repay my loan		WA	98513	Web
False statements or representation	Attempted to collect wrong amount	NY	11803	Web
Rewards		NY	10019	Referral
Incorrect information on credit report	Account terms	TX	77084	Web
Loan modification,collection,foreclosure		CA	92656	Web
Credit decision / Underwriting		ME	04055	Web
Loan modification,collection,foreclosure		VA	20186	Web
Incorrect information on credit report	Account terms	NJ	07039	Web
Loan modification,collection,foreclosure		IL	60098	Web
Cont'd attempts collect debt not owed	Debt is not mine	WI	53065	Web

Consumer Complaints

06/04/2015	06/08/2015	Equifax	In progress
06/04/2015	06/08/2015	Equifax	In progress
06/04/2015	06/09/2015	Amex	Closed with explanation
06/04/2015	06/04/2015	Experian	In progress
06/04/2015	06/04/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
06/04/2015	06/09/2015	Bank of America	In progress
06/04/2015	06/04/2015	Bank of America	In progress
06/04/2015	06/05/2015	Experian	In progress
06/04/2015	06/04/2015	JPMorgan Chase	Closed with explanation
06/04/2015	06/04/2015	I.C. System, Inc.	Closed with explanation
06/04/2015	06/08/2015	Barclays	Closed with explanation
06/04/2015	06/04/2015	TransUnion	Closed with explanation
06/04/2015	06/04/2015	Ocwen	Closed with explanation
06/03/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/03/2015	06/03/2015	Navy FCU	In progress
06/03/2015	06/03/2015	Equifax	In progress
06/03/2015	06/03/2015	JPMorgan Chase	In progress
06/03/2015	06/03/2015	Professional Placement Services, LLC	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1404852	Debt collection	Payday loan
1404022	Mortgage	FHA mortgage
1404733	Credit reporting	
1404258	Mortgage	Other mortgage
1404021	Credit card	
1405555	Credit reporting	
1404055	Debt collection	
1405522	Credit reporting	
1405525	Credit reporting	
1405526	Credit reporting	
1404877	Credit reporting	
1405022	Student loan	Non-federal student loan
1404069	Credit reporting	
1404095	Credit reporting	
1404130	Mortgage	Other mortgage
1404094	Credit reporting	

Consumer Complaints

Improper contact or sharing of info	Talked to a third party about my debt	IN	46221	Web
Loan servicing, payments, escrow account		MO	63011	Web
Incorrect information on credit report	Personal information	NV	89104	Web
Other		NY	10528	Postal mail
Privacy		AZ	85721	Web
Credit reporting company's investigation	No notice of investigation status/result	OH	43615	Web
Disclosure verification of debt	Not given enough info to verify debt	FL	32301	Web
Incorrect information on credit report	Account status	IL	60629	Web
Incorrect information on credit report	Account status	IL	60629	Web
Incorrect information on credit report	Account status	IL	60629	Web
Unable to get credit report/credit score	Problem getting my free annual report	FL	34691	Web
Can't repay my loan		WI	53222	Phone
Incorrect information on credit report	Account terms	NJ	07039	Web
Incorrect information on credit report	Information is not mine	IL	60637	Web
Loan modification,collection,foreclosure		GA	30274	Referral
Incorrect information on credit report	Information is not mine	IL	60637	Web

Consumer Complaints

06/03/2015	06/03/2015	Receivable Asset Management	Closed with explanation
06/03/2015	06/03/2015	SunTrust Bank	Closed with explanation
06/03/2015	06/03/2015	Experian	Closed with non-monetary relief
06/03/2015	06/05/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/03/2015	06/03/2015	Citibank	Closed with explanation
06/03/2015	06/04/2015	Equifax	Closed with explanation
06/03/2015	06/03/2015	Credit Bureau of Napa	Closed with explanation
06/03/2015	06/04/2015	TransUnion	Closed with explanation
06/03/2015	06/04/2015	TransUnion	Closed with explanation
06/03/2015	06/04/2015	TransUnion	Closed with explanation
06/03/2015	06/03/2015	Experian	In progress
06/03/2015	06/05/2015	Citibank	Closed with explanation
06/03/2015	06/03/2015	Experian	In progress
06/03/2015	06/03/2015	TransUnion	In progress
06/03/2015	06/05/2015	Nationstar Mortgage	Closed with explanation
06/03/2015	06/03/2015	Equifax	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1404123	Credit reporting	
1404125	Debt collection	
1404108	Bank account or service	Checking account
1404096	Credit reporting	
1404109	Credit reporting	
1404250	Credit card	
1404139	Mortgage	Home equity loan or line of credit
1404404	Credit reporting	
1405542	Consumer loan	Personal line of credit
1406109	Mortgage	Other mortgage
1404122	Credit reporting	
1404243	Debt collection	
1404171	Bank account or service	Other bank product/service
1404226	Credit card	
1404211	Debt collection	Other (phone, health club, etc.)
1404143	Credit card	

Consumer Complaints

Incorrect information on credit report	Information is not mine	GA	30016	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	CO	80919	Web
Account opening, closing, or management		PA	19403	Web
Incorrect information on credit report	Information is not mine	IL	60637	Web
Credit reporting company's investigation	No notice of investigation status/result	FL	33141	Web
Late fee		MO	63116	Web
Loan modification,collection,foreclosure		IL	60527	Web
Incorrect information on credit report	Information is not mine	TX	77072	Web
Account terms and changes		OH	43609	Web
Loan servicing, payments, escrow account		FL	33015	Web
Incorrect information on credit report	Information is not mine	GA	30016	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30701	Web
Account opening, closing, or management		NV	89501	Referral
Billing disputes		NY	11207	Web
Improper contact or sharing of info	Talked to a third party about my debt	WA	98926	Web
Other		NC		Phone

Consumer Complaints

06/03/2015	06/08/2015	TransUnion	In progress
06/03/2015	06/03/2015	Financial Credit Service, Inc.	Closed
06/03/2015	06/03/2015	PNC Bank	In progress
06/03/2015	06/03/2015	Experian	In progress
06/03/2015	06/03/2015	TransUnion	Closed with explanation
06/03/2015	06/03/2015	TD Bank	Closed with monetary relief
06/03/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/03/2015	06/03/2015	TransUnion	Closed with explanation
06/03/2015	06/04/2015	Fifth Third Bank	Closed with explanation
06/03/2015	06/04/2015	Ocwen	Closed with explanation
06/03/2015	06/08/2015	Equifax	In progress
06/03/2015	06/08/2015	Southwest Credit Systems, L.P.	In progress
06/03/2015	06/03/2015	Bank of America	In progress
06/03/2015	06/03/2015	Amex	Closed with explanation
06/03/2015	06/03/2015	Springleaf Finance Corporation	In progress
06/03/2015	06/05/2015	Citibank	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1404261	Mortgage	Other mortgage
1405050	Debt collection	
1404406	Mortgage	Other mortgage
1403262	Mortgage	FHA mortgage
1404320	Debt collection	Medical
1404319	Consumer loan	Installment loan
1405053	Debt collection	Other (phone, health club, etc.)
1403309	Mortgage	Conventional fixed mortgage
1404313	Debt collection	Other (phone, health club, etc.)
1403356	Mortgage	Conventional adjustable mortgage (ARM)
1403355	Debt collection	
1403282	Credit reporting	
1403258	Credit reporting	
1403323	Mortgage	Other mortgage
1404350	Mortgage	Other mortgage
1404400	Mortgage	Conventional fixed mortgage
1404359	Credit card	

Consumer Complaints

Other		NY	11385	Referral
False statements or representation	Indicated committed crime not paying	TX	76244	Web
Loan modification,collection,foreclosure		CA	96162	Postal mail
Loan modification,collection,foreclosure		NC	27583	Web
False statements or representation	Attempted to collect wrong amount	FL	33063	Web
Managing the loan or lease		VA	23009	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	95124	Web
Loan servicing, payments, escrow account		TX	75027	Web
Disclosure verification of debt	Right to dispute notice not received	FL	33324	Web
Credit decision / Underwriting		WA	98121	Web
Cont'd attempts collect debt not owed	Debt was paid	MD	20721	Web
Unable to get credit report/credit score	Problem getting report or credit score	NJ	07079	Web
Incorrect information on credit report	Information is not mine	NJ	08701	Postal mail
Loan servicing, payments, escrow account		CA	90815	Referral
Loan modification,collection,foreclosure		MD	20715	Postal mail
Loan servicing, payments, escrow account		CO	80031	Web
Advertising and marketing		NY	11214	Referral

Consumer Complaints

06/03/2015	06/05/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/03/2015	06/03/2015	Admin Recovery, LLC	Closed with explanation
06/03/2015	06/05/2015	HSBC	Closed with explanation
06/03/2015	06/03/2015	Citibank	In progress
06/03/2015	06/03/2015	First Federal Credit Control	Closed with explanation
06/03/2015	06/04/2015	Citibank	Closed with explanation
06/03/2015	06/03/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/03/2015	06/03/2015	JPMorgan Chase	In progress
06/03/2015	06/03/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/03/2015	06/05/2015	Astoria Bank	Closed with explanation
06/03/2015	06/09/2015	American Coradius International LLC	Closed
06/03/2015	06/03/2015	Experian	In progress
06/03/2015	06/04/2015	Equifax	Closed with explanation
06/03/2015	06/05/2015	Nationstar Mortgage	Closed with explanation
06/03/2015	06/05/2015	PennyMac Loan Services, LLC	Closed with explanation
06/03/2015	06/03/2015	Ocwen	Closed
06/03/2015	06/05/2015	Citibank	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1404353	Consumer loan	Installment loan
1404351	Consumer loan	Installment loan
1404445	Debt collection	Mortgage
1403541	Debt collection	Other (phone, health club, etc.)
1403533	Credit reporting	
1403382	Debt collection	Credit card
1404499	Credit reporting	
1404438	Bank account or service	Other bank product/service
1404415	Mortgage	Conventional adjustable mortgage (ARM)
1404434	Credit card	
1404431	Payday loan	
1404265	Credit card	
1403429	Prepaid card	Other special purpose card
1404498	Credit reporting	
1404451	Student loan	Non-federal student loan
1404470	Debt collection	Federal student loan
1404458	Debt collection	Other (phone, health club, etc.)
1404454	Credit reporting	

Consumer Complaints

Managing the loan or lease		DE	19805	Referral
Managing the loan or lease		NC	27824	Phone
Disclosure verification of debt	Not given enough info to verify debt	VA	22031	Referral
Disclosure verification of debt	Not given enough info to verify debt	FL	34787	Web
Incorrect information on credit report	Information is not mine	CO	80016	Web
False statements or representation	Indicated committed crime not paying	NJ	07921	Web
Incorrect information on credit report	Account status	GA	30152	Web
Deposits and withdrawals		AZ	85255	Web
Loan modification,collection,foreclosure		CA	92399	Phone
Identity theft / Fraud / Embezzlement		FL	33463	Web
Charged fees or interest I didn't expect		OK	73170	Referral
Payoff process		CA	94080	Web
Managing, opening, or closing account		TX	75062	Postal mail
Incorrect information on credit report	Account status	GA	30152	Web
Can't repay my loan		DC	20024	Web
Improper contact or sharing of info	Contacted employer after asked not to	TX	76113	Web
False statements or representation	Attempted to collect wrong amount	VA	20147	Web
Credit reporting company's investigation	No notice of	TX	77379	Web

Consumer Complaints

06/03/2015	06/04/2015	JPMorgan Chase	Closed with explanation
06/03/2015	06/04/2015	CashCall, Inc.	Closed with explanation
06/03/2015	06/04/2015	Ocwen	Closed with explanation
06/03/2015	06/03/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/03/2015	06/03/2015	Experian	Closed with explanation
06/03/2015	06/03/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
06/03/2015	06/03/2015	Equifax	In progress
06/03/2015	06/04/2015	TD Bank	Closed with explanation
06/03/2015	06/05/2015	Ocwen	Closed with explanation
06/03/2015	06/03/2015	Citibank	Closed with non-monetary relief
06/03/2015	06/05/2015	Red Rock Tribal Lending	Closed with explanation
06/03/2015	06/03/2015	Citibank	Closed with non-monetary relief
06/03/2015	06/05/2015	JPMorgan Chase	Closed with explanation
06/03/2015	06/03/2015	Experian	Closed with explanation
06/03/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/03/2015	06/03/2015	GC Services Limited Partnership	Closed with explanation
06/03/2015	06/03/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/03/2015	06/03/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1404468	Debt collection	Payday loan
1404467	Debt collection	Payday loan
1404507	Credit reporting	
1404110	Credit reporting	
1404506	Bank account or service	Other bank product/service
1404613	Mortgage	Conventional fixed mortgage
1405037	Mortgage	Other mortgage
1403570	Credit reporting	
1404549	Debt collection	
1403365	Consumer loan	Installment loan
1404589	Debt collection	Medical
1403449	Credit reporting	
1404617	Debt collection	
1405032	Credit reporting	
1406103	Credit card	
1404615	Mortgage	Other mortgage

Consumer Complaints

	investigation status/result			
Cont'd attempts collect debt not owed	Debt is not mine	TX	79705	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	79705	Web
Credit reporting company's investigation	Problem with statement of dispute	NY	10001	Web
Credit reporting company's investigation	No notice of investigation status/result	FL	33141	Web
Deposits and withdrawals		GA	30040	Web
Loan modification,collection,foreclosure		FL	33139	Web
Loan servicing, payments, escrow account		FL	32257	Postal mail
Incorrect information on credit report	Account status	NY	10017	Fax
Cont'd attempts collect debt not owed	Debt is not mine	CT	06118	Web
Taking out the loan or lease		CA	93534	Web
Improper contact or sharing of info	Contacted employer after asked not to	WA	99209	Web
Improper use of my credit report	Report improperly shared by CRC	MI	49412	Postal mail
Cont'd attempts collect debt not owed	Debt is not mine	NY	98001	Web
Incorrect information on credit report	Account terms	KY	40503	Web
Rewards		IL	60053	Web
Loan servicing, payments, escrow account		OR	97221	Referral

Consumer Complaints

06/03/2015	06/03/2015	Check into Cash, Inc.	Closed with explanation
06/03/2015	06/05/2015	Premier Portfolio Group	Closed with explanation
06/03/2015	06/05/2015	Equifax	Closed with explanation
06/03/2015	06/03/2015	Equifax	In progress
06/03/2015	06/05/2015	Google Inc.	Closed with explanation
06/03/2015	06/05/2015	Citibank	In progress
06/03/2015	06/08/2015	Navy FCU	In progress
06/03/2015	06/05/2015	Equifax	Closed with explanation
06/03/2015	06/03/2015	Enhanced Recovery Company, LLC	Closed
06/03/2015	06/04/2015	Springleaf Finance Corporation	In progress
06/03/2015	06/08/2015	Bonded Adjustment Company	Closed with explanation
06/03/2015	06/05/2015	Equifax	Closed with explanation
06/03/2015	06/03/2015	AllianceOne Recievables Management	Closed with non-monetary relief
06/03/2015	06/03/2015	Experian	In progress
06/03/2015	06/04/2015	JPMorgan Chase	Closed with non-monetary relief
06/03/2015	06/05/2015	Arbor Residential Mortgage LLC	In progress

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1404726	Debt collection	Other (phone, health club, etc.)
1405023	Credit reporting	
1404719	Debt collection	Medical
1404725	Other financial service	Check cashing
1404674	Credit card	
1404618	Credit reporting	
1404672	Money transfers	Domestic (US) money transfer
1403641	Credit reporting	
1404734	Credit card	
1404849	Bank account or service	Checking account
1404841	Credit reporting	
1404789	Money transfers	International money transfer
1405006	Mortgage	FHA mortgage
1404939	Credit card	
1404192	Credit reporting	
1405086	Mortgage	Conventional fixed mortgage
1403864	Credit reporting	

Consumer Complaints

Communication tactics	Frequent or repeated calls	CA	95932	Web
Incorrect information on credit report	Account terms	MD	21203	Web
Cont'd attempts collect debt not owed	Debt is not mine	TN	37122	Web
Customer service/Customer relations		AZ	85297	Web
Billing statement		GA	30506	Phone
Incorrect information on credit report	Information is not mine	WA	98001	Web
Money was not available when promised		OH	45415	Phone
Incorrect information on credit report	Personal information	VA	23454	Web
APR or interest rate		CA	91803	Phone
Account opening, closing, or management		TX	77522	Phone
Credit monitoring or identity protection	Billing dispute	SC	29577	Web
Other transaction issues		TX	77095	Web
Application, originator, mortgage broker		SC	29577	Web
Customer service / Customer relations		CA	94123	Web
Incorrect information on credit report	Information is not mine	AL	35215	Web
Loan servicing, payments, escrow account		OH	43081	Web
Credit reporting company's investigation	Problem with statement of dispute	ME	04427	Web

Consumer Complaints

06/03/2015	06/05/2015	Transworld Systems Inc.	In progress
06/03/2015	06/03/2015	TransUnion	Closed with non-monetary relief
06/03/2015	06/03/2015	Convergent Resources, Inc.	Closed with explanation
06/03/2015	06/08/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
06/03/2015	06/04/2015	GE Capital Retail	Closed with non-monetary relief
06/03/2015	06/03/2015	Experian	Closed
06/03/2015	06/05/2015	MoneyGram	Closed with explanation
06/03/2015	06/03/2015	Experian	Closed with non-monetary relief
06/03/2015	06/04/2015	Wells Fargo	Closed with explanation
06/03/2015	06/04/2015	JPMorgan Chase	Closed with explanation
06/03/2015	06/03/2015	Experian	In progress
06/03/2015	06/03/2015	Western Union	Closed with explanation
06/03/2015	06/08/2015	BB&T Financial	Closed with explanation
06/03/2015	06/03/2015	Amex	Closed with non-monetary relief
06/03/2015	06/03/2015	Equifax	Closed with explanation
06/03/2015	06/03/2015	Nationstar Mortgage	In progress
06/03/2015	06/03/2015	Equifax	In progress

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1405072	Debt collection	Other (phone, health club, etc.)
1404020	Debt collection	Medical
1403618	Credit reporting	
1405090	Debt collection	
1405146	Credit card	
1405118	Bank account or service	Checking account
1405135	Mortgage	Other mortgage
1405120	Mortgage	Conventional adjustable mortgage (ARM)
1405211	Debt collection	Auto
1405202	Debt collection	Other (phone, health club, etc.)
1405191	Debt collection	Credit card
1405212	Debt collection	Auto
1405485	Debt collection	Other (phone, health club, etc.)
1405517	Credit reporting	
1405521	Credit reporting	
1405518	Credit reporting	
1405524	Credit reporting	

Consumer Complaints

Disclosure verification of debt	Not given enough info to verify debt	MT	59601	Phone
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	AZ	85255	Web
Credit reporting company's investigation	Problem with statement of dispute	CA	91950	Web
Cont'd attempts collect debt not owed	Debt is not mine	AL	35811	Web
Late fee		CA	91311	Referral
Problems caused by my funds being low		MI	48006	Web
Loan modification,collection,foreclosure		TX	77346	Referral
Loan modification,collection,foreclosure		CA	91750	Web
Cont'd attempts collect debt not owed	Debt was paid	NJ	07740	Referral
Cont'd attempts collect debt not owed	Debt is not mine	AZ	85041	Web
Disclosure verification of debt	Not given enough info to verify debt	WY	54656	Web
Cont'd attempts collect debt not owed	Debt was paid	NJ	07740	Referral
False statements or representation	Attempted to collect wrong amount	MI	48219	Web
Incorrect information on credit report	Account status	IL	60629	Web
Incorrect information on credit report	Account status	IL	60629	Web
Incorrect information on credit report	Account status	IL	60629	Web
Incorrect information on credit report	Account status	IL	60629	Web

Consumer Complaints

06/03/2015	06/09/2015	Eastern Account Systems of Connecticut, Inc.	Closed with explanation
06/03/2015	06/05/2015	Debt Management, Inc	Closed with explanation
06/03/2015	06/03/2015	Experian	Closed with non-monetary relief
06/03/2015	06/03/2015	Law Office of Michael J. Scott, PC	Closed with explanation
06/03/2015	06/08/2015	Amex	Closed with monetary relief
06/03/2015	06/04/2015	TCF National Bank	Closed with explanation
06/03/2015	06/08/2015	JPMorgan Chase	In progress
06/03/2015	06/03/2015	Nationstar Mortgage	Closed
06/03/2015	06/08/2015	Synergetic Communication Inc	Closed with explanation
06/03/2015	06/03/2015	Stellar Recovery Inc.	Closed with explanation
06/03/2015	06/05/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
06/03/2015	06/04/2015	Ally Financial Inc.	In progress
06/03/2015	06/03/2015	Credence Resource Management, LLC	Closed with explanation
06/03/2015	06/04/2015	Equifax	In progress
06/03/2015	06/08/2015	Equifax	Closed with explanation
06/03/2015	06/08/2015	TransUnion	Closed with explanation
06/03/2015	06/08/2015	Equifax	Closed with explanation

Consumer Complaints

Yes

Yes

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1405565	Credit reporting	
1405625	Mortgage	Conventional adjustable mortgage (ARM)
1405643	Credit reporting	
1406102	Student loan	Non-federal student loan
1406071	Debt collection	Payday loan
1406070	Credit reporting	
1406097	Credit card	
1406084	Credit reporting	
1406080	Credit reporting	
1406094	Debt collection	Medical
1406087	Bank account or service	Checking account
1406120	Credit reporting	
1406114	Mortgage	Conventional fixed mortgage
1406112	Debt collection	
1403389	Mortgage	Other mortgage
1403278	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Incorrect information on credit report	Account terms	FL	33157	Web
Loan modification,collection,foreclosure		PA	19709	Web
Credit reporting company's investigation	No notice of investigation status/result	MI	49201	Web
Dealing with my lender or servicer		NY	13605	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	75013	Web
Incorrect information on credit report	Information is not mine	FL	32413	Web
Closing/Cancelling account		GA	30501	Web
Credit reporting company's investigation	Problem with statement of dispute	RI	02882	Web
Incorrect information on credit report	Information is not mine	PA	17360	Web
Disclosure verification of debt	Not given enough info to verify debt	FL	34744	Web
Problems caused by my funds being low		CT		Web
Incorrect information on credit report	Information is not mine	NY	14619	Web
Loan servicing, payments, escrow account		TX	77498	Web
Cont'd attempts collect debt not owed	Debt is not mine	AL	35757	Web
Loan modification,collection,foreclosure		AZ	85730	Referral
Disclosure verification of debt	Right to dispute	ID	83651	Web

Consumer Complaints

06/03/2015	06/04/2015	Equifax	Closed with explanation
06/03/2015	06/04/2015	Residential Credit Solutions	Closed with explanation
06/03/2015	06/04/2015	Equifax	In progress
06/03/2015	06/04/2015	Navient	Closed with explanation
06/03/2015	06/04/2015	Cottonwood Financial Ltd.	Closed with explanation
06/03/2015	06/08/2015	TransUnion	In progress
06/03/2015	06/04/2015	Amex	Closed with monetary relief
06/03/2015	06/04/2015	Experian	In progress
06/03/2015	06/04/2015	TransUnion	In progress
06/03/2015	06/04/2015	The Law Offices of Mitchell D. Bluhm & Associates	Closed with non-monetary relief
06/03/2015	06/04/2015	Wells Fargo	Closed with explanation
06/03/2015	06/04/2015	Innovis	Closed with explanation
06/03/2015	06/04/2015	Nationstar Mortgage	Closed with explanation
06/03/2015	06/04/2015	Global Credit & Collection Corporation	Closed with explanation
06/03/2015	06/08/2015	Seterus	Closed with explanation
06/03/2015	06/03/2015	The CMI Group, Inc.	Closed with non-monetary relief

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1403448	Credit reporting	
1404500	Credit reporting	
1403368	Credit reporting	
1403329	Mortgage	Conventional adjustable mortgage (ARM)
1403257	Credit reporting	
1403256	Debt collection	Credit card
1403277	Debt collection	
1403268	Debt collection	Federal student loan
1403283	Credit reporting	
1403319	Credit reporting	
1403317	Mortgage	Other mortgage
1403301	Credit reporting	
1403336	Mortgage	Conventional fixed mortgage
1403369	Credit reporting	

Consumer Complaints

	notice not received			
Improper use of my credit report	Report improperly shared by CRC	MI	49412	Postal mail
Incorrect information on credit report	Account status	GA	30152	Web
Credit reporting company's investigation	Problem with statement of dispute	MI	48221	Web
Loan modification,collection,foreclosure		NY	10512	Web
Incorrect information on credit report	Information is not mine	NJ	08701	Postal mail
False statements or representation	Attempted to collect wrong amount	CA	92584	Web
Communication tactics	Frequent or repeated calls	TX	78751	Web
False statements or representation	Attempted to collect wrong amount	CA	90254	Web
Incorrect information on credit report	Information is not mine	FL		Web
Credit reporting company's investigation	Problem with statement of dispute	AL	36116	Web
Loan servicing, payments, escrow account		TX	75048	Postal mail
Incorrect information on credit report	Account status	TN	38101	Web
Loan modification,collection,foreclosure		FL	33126	Web
Credit reporting company's investigation	Problem with	MI	48221	Web

Consumer Complaints

06/03/2015	06/05/2015	Experian	Closed with non-monetary relief
06/03/2015	06/03/2015	TransUnion	Closed with explanation
06/03/2015	06/03/2015	Equifax	In progress
06/03/2015	06/03/2015	JPMorgan Chase	In progress
06/03/2015	06/08/2015	TransUnion	Closed with non-monetary relief
06/03/2015	06/03/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
06/03/2015	06/03/2015	United Collection Bureau, Inc.	Closed with explanation
06/03/2015	06/03/2015	F.H. Cann & Associates, Inc.	Closed with non-monetary relief
06/03/2015	06/05/2015	Experian	Closed with explanation
06/03/2015	06/03/2015	Experian	Closed with explanation
06/03/2015	06/05/2015	Navy FCU	In progress
06/03/2015	06/03/2015	Equifax	Closed with explanation
06/03/2015	06/03/2015	Nationstar Mortgage	In progress
06/03/2015	06/03/2015	Experian	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1403400	Debt collection	
1403396	Bank account or service	Other bank product/service
1403395	Bank account or service	Checking account
1403390	Credit reporting	
1403397	Debt collection	Other (phone, health club, etc.)
1403447	Credit reporting	
1403441	Mortgage	Conventional fixed mortgage
1403413	Bank account or service	Checking account
1403406	Credit reporting	
1403425	Debt collection	Other (phone, health club, etc.)
1403414	Student loan	Non-federal student loan
1403438	Bank account or service	Savings account
1403431	Consumer loan	Title loan
1403430	Debt collection	Other (phone, health club, etc.)
1403501	Bank account or service	Checking account
1403484	Bank account or service	Checking account
1403478	Bank account or service	Other bank product/service
1403471	Mortgage	Other mortgage

Consumer Complaints

	statement of dispute			
Cont'd attempts collect debt not owed	Debt is not mine	MD	21237	Web
Account opening, closing, or management		NC	27983	Postal mail
Problems caused by my funds being low		CA	92583	Web
Incorrect information on credit report	Public record	TX	76112	Web
Cont'd attempts collect debt not owed	Debt is not mine	CT	06514	Web
Improper use of my credit report	Report improperly shared by CRC	MI	49412	Postal mail
Loan servicing, payments, escrow account		MI	49506	Web
Problems caused by my funds being low		IA	50315	Web
Incorrect information on credit report	Account status	NC	27513	Referral
Disclosure verification of debt	Not given enough info to verify debt	WA	98204	Web
Can't repay my loan		TX	77365	Web
Account opening, closing, or management		MA	01702	Postal mail
Charged fees or interest I didn't expect		VT	05839	Postal mail
False statements or representation	Impersonated an attorney or official	GA	30263	Web
Account opening, closing, or management		FL	33510	Referral
Problems caused by my funds being low		NY	10455	Referral
Account opening, closing, or management				Referral
Loan servicing, payments, escrow account		CA	92562	Referral

Consumer Complaints

06/03/2015	06/03/2015	Financial Management Solutions	Closed with explanation
06/03/2015	06/04/2015	Wells Fargo	Closed with explanation
06/03/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/03/2015	06/03/2015	Experian	In progress
06/03/2015	06/05/2015	Enhanced Recovery Company, LLC	Closed
06/03/2015	06/05/2015	TransUnion	Closed with explanation
06/03/2015	06/03/2015	Residential Credit Solutions	Closed with explanation
06/03/2015	06/03/2015	Wells Fargo	Closed with monetary relief
06/03/2015	06/05/2015	Experian	Closed with explanation
06/03/2015	06/03/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/03/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/03/2015	06/04/2015	Santander Bank US	In progress
06/03/2015	06/04/2015	Citibank	Closed with explanation
06/03/2015	06/03/2015	ONLINE Information Services, Inc.	Closed with explanation
06/03/2015	06/08/2015	Wells Fargo	Closed with explanation
06/03/2015	06/08/2015	JPMorgan Chase	Closed with explanation
06/03/2015	06/08/2015	Ally Financial Inc.	In progress
06/03/2015	06/08/2015	Ocwen	Closed with explanation

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1403611	Credit reporting	
1403460	Mortgage	Other mortgage
1403452	Mortgage	Other mortgage
1403569	Credit reporting	
1403525	Credit reporting	
1403519	Debt collection	Other (phone, health club, etc.)
1403509	Debt collection	Other (phone, health club, etc.)
1403504	Credit reporting	
1403513	Credit reporting	
1403512	Credit reporting	
1403511	Credit reporting	
1403606	Credit reporting	
1403530	Debt collection	Credit card

Consumer Complaints

Incorrect information on credit report	Information is not mine	FL	33436	Web
Other		NJ	06028	Referral
Loan modification,collection,foreclosure		VA	23059	Referral
Incorrect information on credit report	Account status	NY	10017	Fax
Credit reporting company's investigation	Inadequate help over the phone	WA	98055	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	94610	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	77478	Fax
Credit reporting company's investigation	No notice of investigation status/result	FL	33844	Web
Credit reporting company's investigation	No notice of investigation status/result	GA	30016	Web
Credit reporting company's investigation	No notice of investigation status/result	GA	30016	Web
Credit reporting company's investigation	No notice of investigation status/result	GA	30016	Web
Credit reporting company's investigation	Investigation took too long	TX	77038	Web
Taking/threatening an illegal action	Attempted to/Collected exempt	AZ	85044	Web

Consumer Complaints

06/03/2015	06/03/2015	Equifax	Closed with non-monetary relief
06/03/2015	06/08/2015	Nationstar Mortgage	Closed with explanation
06/03/2015	06/08/2015	Navy FCU	In progress
06/03/2015	06/05/2015	Experian	In progress
06/03/2015	06/03/2015	Equifax	In progress
06/03/2015	06/08/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/03/2015	06/03/2015	I.C. System, Inc.	In progress
06/03/2015	06/05/2015	Equifax	Closed with explanation
06/03/2015	06/03/2015	Equifax	Closed with explanation
06/03/2015	06/03/2015	Experian	Closed with explanation
06/03/2015	06/03/2015	TransUnion	In progress
06/03/2015	06/03/2015	Experian	In progress
06/03/2015	06/03/2015	Zwicker & Associates	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1403543	Student loan	Non-federal student loan
1403551	Credit reporting	
1403550	Credit reporting	
1403564	Mortgage	Conventional adjustable mortgage (ARM)
1403553	Credit reporting	
1403568	Credit reporting	
1403562	Mortgage	FHA mortgage
1403560	Credit reporting	
1404016	Credit card	
1403633	Credit reporting	
1404977	Mortgage	Home equity loan or line of credit
1403632	Credit reporting	
1403630	Mortgage	FHA mortgage
1403642	Credit reporting	
1403634	Credit reporting	
1403650	Credit reporting	
1403661	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

	funds			
Dealing with my lender or servicer		NJ	07950	Web
Incorrect information on credit report	Information is not mine	VA	22041	Web
Incorrect information on credit report	Public record	VA	22041	Web
Loan modification,collection,foreclosure		CA	95648	Web
Credit reporting company's investigation	No notice of investigation status/result	CA	91105	Web
Incorrect information on credit report	Account status	NY	10017	Fax
Settlement process and costs		ME	04252	Web
Incorrect information on credit report	Account status	NY	11214	Referral
Other		OH	44408	Web
Incorrect information on credit report	Account terms		72370	Web
Application, originator, mortgage broker		NY	11377	Web
Incorrect information on credit report	Account terms	TN	38107	Web
Application, originator, mortgage broker		MO	63118	Web
Incorrect information on credit report	Personal information	VA	23454	Web
Incorrect information on credit report	Account terms	AR	72370	Web
Incorrect information on credit report	Information is not mine	MO	64083	Web
Cont'd attempts collect debt not owed	Debt was paid	MN	55437	Web

Consumer Complaints

06/03/2015	06/03/2015	MOHELA	Closed with explanation
06/03/2015	06/09/2015	Equifax	Closed with explanation
06/03/2015	06/03/2015	Experian	Closed with non-monetary relief
06/03/2015	06/03/2015	Nationstar Mortgage	In progress
06/03/2015	06/03/2015	Equifax	Closed with explanation
06/03/2015	06/05/2015	TransUnion	In progress
06/03/2015	06/03/2015	Bank of America	In progress
06/03/2015	06/04/2015	Equifax	In progress
06/03/2015	06/03/2015	Capital One	Closed with explanation
06/03/2015	06/03/2015	Experian	Closed with explanation
06/03/2015	06/03/2015	TD Bank	Closed with explanation
06/03/2015	06/08/2015	Equifax	In progress
06/03/2015	06/08/2015	GSF Mortgage Corporation	Closed with explanation
06/03/2015	06/03/2015	Equifax	Closed with explanation
06/03/2015	06/03/2015	TransUnion	Closed with explanation
06/03/2015	06/03/2015	Equifax	In progress
06/03/2015	06/03/2015	EOS Holdings, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1406086	Debt collection	Other (phone, health club, etc.)
1406106	Debt collection	Payday loan
1406085	Credit reporting	
1406076	Mortgage	Other mortgage
1406079	Credit reporting	
1406056	Consumer loan	Installment loan
1406065	Credit reporting	
1403943	Credit reporting	
1406098	Debt collection	
1405423	Mortgage	Conventional fixed mortgage
1404968	Credit card	
1404916	Credit reporting	
1404971	Bank account or service	Checking account
1404942	Money transfers	Domestic (US) money transfer
1405226	Credit reporting	
1405147	Bank account or service	Other bank product/service
1404887	Debt collection	Credit card

Consumer Complaints

Cont'd attempts collect debt not owed	Debt was paid	TX	78251	Web
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	CO	80226	Web
Unable to get credit report/credit score	Problem getting my free annual report	NJ	08690	Web
Loan modification,collection,foreclosure		NH	03868	Web
Incorrect information on credit report	Information is not mine	PA	17360	Web
Problems when you are unable to pay		CA	92010	Phone
Incorrect information on credit report	Personal information	IL	60657	Web
Incorrect information on credit report	Account status	GA	31415	Web
Communication tactics	Frequent or repeated calls	MI	49078	Web
Loan servicing, payments, escrow account		GA	30013	Web
Closing/Cancelling account		OK	73034	Web
Incorrect information on credit report	Account status	FL	32219	Web
Problems caused by my funds being low		IL	60478	Phone
Incorrect/missing disclosures or info		CA	95248	Phone
Incorrect information on credit report	Personal information	TX	79936	Web
Deposits and withdrawals		CA	94062	Referral
Communication tactics	Used		00534	Phone

Consumer Complaints

06/03/2015	06/04/2015	Blakely-Witt and Associates, Inc.	Closed with explanation
06/03/2015	06/04/2015	Check into Cash, Inc.	Closed with explanation
06/03/2015	06/04/2015	Experian	Closed with non-monetary relief
06/03/2015	06/04/2015	Ocwen	Closed with explanation
06/03/2015	06/04/2015	Experian	In progress
06/03/2015	06/04/2015	Springleaf Finance Corporation	In progress
06/03/2015	06/04/2015	MIB Group, Inc.	In progress
06/03/2015	06/03/2015	Equifax	In progress
06/03/2015	06/04/2015	First National Collection Bureau, Inc.	Closed with explanation
06/03/2015	06/04/2015	Statebridge Company	Closed with explanation
06/03/2015	06/03/2015	Discover	Closed with explanation
06/03/2015	06/03/2015	Resolve Partners, LLC	Closed with explanation
06/03/2015	06/04/2015	U.S. Bancorp	Closed with explanation
06/03/2015	06/05/2015	MoneyGram	In progress
06/03/2015	06/08/2015	TransUnion	Closed with explanation
06/03/2015	06/08/2015	U.S. Bancorp	Closed with explanation
06/03/2015	06/08/2015	Gatestone & Co. International Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1404892	Debt collection	Other (phone, health club, etc.)
1404879	Mortgage	Conventional fixed mortgage
1405225	Mortgage	Conventional fixed mortgage
1404005	Mortgage	Other mortgage
1405184	Credit card	
1403924	Debt collection	Other (phone, health club, etc.)
1404013	Credit card	
1405164	Debt collection	Other (phone, health club, etc.)
1403922	Bank account or service	Checking account
1403919	Mortgage	Conventional fixed mortgage
1405761	Debt collection	Other (phone, health club, etc.)
1406009	Consumer loan	Vehicle loan
1405015	Credit reporting	
1403987	Credit reporting	
1404884	Credit reporting	

Consumer Complaints

	obscene/profane/abusive language			
Cont'd attempts collect debt not owed	Debt was paid	FL	32162	Web
Loan servicing, payments, escrow account		CA	94513	Web
Loan servicing, payments, escrow account		NM	08534	Web
Other		TX	74085	Referral
Identity theft / Fraud / Embezzlement		GA	30092	Phone
Cont'd attempts collect debt not owed	Debt is not mine	NY	10591	Web
Credit card protection / Debt protection		AL	35160	Web
Cont'd attempts collect debt not owed	Debt is not mine	DC	20002	Web
Using a debit or ATM card		MD	20723	Web
Loan modification,collection,foreclosure		NY	14223	Web
Disclosure verification of debt	Right to dispute notice not received	MT	59101	Web
Managing the loan or lease		CA	93101	Web
Incorrect information on credit report	Personal information	CO	80461	Web
Credit reporting company's investigation	Problem with statement of dispute	FL	32203	Web
Unable to get credit report/credit score	Problem getting report or credit score	IL	60657	Web

Consumer Complaints

06/03/2015	06/03/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/03/2015	06/03/2015	Bayview Loan Servicing, LLC	In progress
06/03/2015	06/03/2015	Citibank	In progress
06/03/2015	06/04/2015	Wells Fargo	Closed with explanation
06/03/2015	06/04/2015	Navy FCU	In progress
06/03/2015	06/03/2015	FAIR COLLECTIONS & OUTSOURCING, INC.	Closed with explanation
06/03/2015	06/03/2015	Continental Finance Company, LLC	In progress
06/03/2015	06/03/2015	Credit Bureau of Napa	Closed with explanation
06/03/2015	06/03/2015	M&T Bank	Closed with explanation
06/03/2015	06/03/2015	Specialized Loan Servicing LLC	Closed with explanation
06/03/2015	06/04/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/03/2015	06/04/2015	Santander Consumer USA	Closed with explanation
06/03/2015	06/03/2015	Experian	Closed with explanation
06/03/2015	06/03/2015	Equifax	In progress
06/03/2015	06/03/2015	Experian	Closed with non-monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1405668	Credit reporting	
1405644	Credit reporting	
1405670	Bank account or service	Checking account
1405646	Credit reporting	
1405640	Debt collection	Credit card
1403907	Debt collection	Other (phone, health club, etc.)
1403918	Money transfers	Domestic (US) money transfer
1405615	Credit reporting	
1405566	Credit reporting	
1405098	Credit card	
1405617	Credit reporting	
1405616	Credit reporting	
1403933	Debt collection	
1405093	Mortgage	Other mortgage
1402146	Credit card	

Consumer Complaints

Incorrect information on credit report	Public record	TX	77087	Web
Incorrect information on credit report	Reinserted previously deleted info	MI	49201	Web
Account opening, closing, or management		NJ	07734	Web
Credit reporting company's investigation	Problem with statement of dispute	MI	49201	Web
Disclosure verification of debt	Right to dispute notice not received	NV	89128	Web
Cont'd attempts collect debt not owed	Debt is not mine	RI	02908	Web
Other transaction issues		NE		Web
Incorrect information on credit report	Information is not mine	MD	21220	Web
Incorrect information on credit report	Account terms	FL	33157	Web
Closing/Cancelling account		NJ	07305	Web
Incorrect information on credit report	Information is not mine	MD	21220	Web
Incorrect information on credit report	Information is not mine	MD	21220	Web
Communication tactics	Frequent or repeated calls	IL	60503	Web
Loan servicing, payments, escrow account		IL	60804	Web
Closing/Cancelling account		FL	34990	Web

Consumer Complaints

06/03/2015	06/04/2015	Experian	Closed with non-monetary relief
06/03/2015	06/04/2015	Experian	In progress
06/03/2015	06/04/2015	JPMorgan Chase	Closed with explanation
06/03/2015	06/08/2015	Equifax	Closed with explanation
06/03/2015	06/04/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
06/03/2015	06/03/2015	Convergent Resources, Inc.	Closed with explanation
06/03/2015	06/04/2015	MoneyGram	Closed with explanation
06/03/2015	06/04/2015	TransUnion	In progress
06/03/2015	06/04/2015	Experian	In progress
06/03/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/03/2015	06/04/2015	Experian	In progress
06/03/2015	06/04/2015	Equifax	In progress
06/03/2015	06/03/2015	Focus Holding Company	Closed with explanation
06/03/2015	06/03/2015	Citibank	In progress
06/02/2015	06/02/2015	GE Capital Retail	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1402065	Debt collection	
1403891	Debt collection	Medical
1403890	Credit card	
1402129	Consumer loan	Vehicle loan
1402199	Debt collection	Credit card
1402162	Mortgage	Conventional adjustable mortgage (ARM)
1402164	Debt collection	Other (phone, health club, etc.)
1402144	Debt collection	Payday loan
1402364	Mortgage	Home equity loan or line of credit
1402084	Credit reporting	
1402153	Mortgage	Conventional fixed mortgage
1402063	Credit reporting	
1402058	Credit reporting	
1401926	Mortgage	Reverse mortgage
1402002	Debt collection	Medical
1402062	Credit reporting	

Consumer Complaints

Improper contact or sharing of info	Talked to a third party about my debt	FL	32257	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	92780	Web
Identity theft / Fraud / Embezzlement		AL	36109	Web
Managing the loan or lease		GA	30034	Phone
False statements or representation	Attempted to collect wrong amount	NJ	07724	Web
Loan servicing, payments, escrow account		GU	96929	Web
False statements or representation	Attempted to collect wrong amount	PA	17313	Web
Communication tactics	Called outside of 8am-9pm	CA	92870	Web
Loan modification,collection,foreclosure		CA	90706	Web
Incorrect information on credit report	Information is not mine	TN	38116	Web
Loan servicing, payments, escrow account		TN	37404	Web
Unable to get credit report/credit score	Problem getting report or credit score	NC	28715	Web
Incorrect information on credit report	Information is not mine	NY	11418	Web
Loan servicing, payments, escrow account		PA	19141	Web
Taking/threatening an illegal action	Sued w/o proper notification of suit	IN	47575	Web
Incorrect information on credit report	Information is not	NY	11418	Web

Consumer Complaints

06/02/2015	06/02/2015	Solutions To Portfolios, LLC	Closed with explanation
06/02/2015	06/03/2015	CMRE Financial Services, Inc.	Closed with explanation
06/02/2015	06/03/2015	Citibank	Closed with explanation
06/02/2015	06/04/2015	DriveTime	Closed with explanation
06/02/2015	06/04/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
06/02/2015	06/02/2015	Bank of Hawaii	Closed with explanation
06/02/2015	06/02/2015	Recovery One, LLC	Closed with explanation
06/02/2015	06/02/2015	CNG Financial Corporation	Closed with explanation
06/02/2015	06/02/2015	Wells Fargo	Closed with explanation
06/02/2015	06/04/2015	Experian	Closed with explanation
06/02/2015	06/02/2015	Servis One, Inc.	Closed with explanation
06/02/2015	06/02/2015	Experian	Closed with explanation
06/02/2015	06/02/2015	Experian	Closed with explanation
06/02/2015	06/02/2015	Nationstar Mortgage	In progress
06/02/2015	06/02/2015	Med-1 Solutions, LLC	Closed with explanation
06/02/2015	06/04/2015	Experian	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1402010	Credit reporting	
1402029	Debt collection	Payday loan
1402030	Debt collection	Payday loan
1401984	Credit reporting	
1401914	Bank account or service	Other bank product/service
1401922	Mortgage	Other mortgage
1401875	Mortgage	Other mortgage
1401921	Credit card	
1401859	Mortgage	Conventional fixed mortgage
1401861	Mortgage	Conventional fixed mortgage
1401831	Credit reporting	
1401672	Mortgage	Conventional fixed mortgage
1401700	Credit reporting	
1401689	Credit reporting	
1401687	Credit reporting	
1401676	Credit reporting	

Consumer Complaints

	mine			
Incorrect information on credit report	Information is not mine	FL	33420	Web
Communication tactics	Threatened to take legal action	AL	35405	Web
Communication tactics	Threatened to take legal action	AL	35405	Web
Unable to get credit report/credit score	Problem getting report or credit score	CO	80831	Web
Making/receiving payments, sending money		CO	80304	Postal mail
Loan modification,collection,foreclosure		AZ	85749	Referral
Other		NV	89117	Postal mail
Delinquent account		AZ	85749	Referral
Loan modification,collection,foreclosure		NJ	08882	Web
Loan servicing, payments, escrow account		MD	21229	Web
Incorrect information on credit report	Information is not mine	MO	64083	Web
Loan servicing, payments, escrow account		MT	59101	Web
Incorrect information on credit report	Account status	IL	60652	Referral
Incorrect information on credit report	Account status	OR	97224	Web
Improper use of my credit report	Report improperly shared by CRC	MO	64836	Web
Incorrect information on credit report	Account status	NY	11803	Web

Consumer Complaints

06/02/2015	06/02/2015	Equifax	In progress
06/02/2015	06/04/2015	Ad Astra Recovery Services Inc	Closed with explanation
06/02/2015	06/03/2015	Speedy Cash Holdings	Closed with explanation
06/02/2015	06/02/2015	TransUnion	Closed with explanation
06/02/2015	06/04/2015	Amex	Closed with explanation
06/02/2015	06/04/2015	Citibank	In progress
06/02/2015	06/04/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/02/2015	06/04/2015	Citibank	Closed with explanation
06/02/2015	06/02/2015	HSBC	Closed with explanation
06/02/2015	06/02/2015	Bayview Loan Servicing, LLC	Closed with explanation
06/02/2015	06/02/2015	TransUnion	Closed with explanation
06/02/2015	06/04/2015	Green Tree Servicing, LLC	Closed with explanation
06/02/2015	06/03/2015	TransUnion	Closed with explanation
06/02/2015	06/02/2015	Experian	In progress
06/02/2015	06/04/2015	TransUnion	Closed with explanation
06/02/2015	06/02/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes

Consumer Complaints

1401677	Credit reporting	
1402340	Mortgage	Conventional fixed mortgage
1401819	Mortgage	Conventional fixed mortgage
1401624	Bank account or service	Checking account
1402592	Credit card	
1401578	Mortgage	Conventional adjustable mortgage (ARM)
1401611	Credit reporting	
1401549	Credit reporting	
1401585	Credit card	
1401597	Mortgage	Conventional fixed mortgage
1401561	Mortgage	Conventional fixed mortgage
1401547	Consumer loan	Personal line of credit
1401546	Bank account or service	Other bank product/service
1401509	Mortgage	Conventional fixed mortgage
1401516	Credit card	
1401576	Credit reporting	
1401508	Credit reporting	
1401504	Student loan	Non-federal student loan
1401479	Credit reporting	

Consumer Complaints

Incorrect information on credit report	Account status	NY	11803	Web
Application, originator, mortgage broker		FL	33408	Web
Loan servicing, payments, escrow account		FL	32669	Web
Using a debit or ATM card		NV	89141	Web
Billing statement		PR	00901	Web
Loan modification,collection,foreclosure		WA	98391	Web
Incorrect information on credit report	Information is not mine	FL	33316	Web
Incorrect information on credit report	Account status	IN	46112	Web
Bankruptcy		FL	33738	Web
Loan servicing, payments, escrow account		CO	80908	Web
Loan modification,collection,foreclosure		NY	11375	Web
Account terms and changes		FL	33010	Referral
Account opening, closing, or management		KS	66203	Referral
Loan modification,collection,foreclosure		LA	70714	Web
Billing disputes		NY	10025	Web
Credit reporting company's investigation	No notice of investigation status/result	OH	44145	Web
Incorrect information on credit report	Account status	GA	30043	Web
Dealing with my lender or servicer		MD	20866	Web
Incorrect information on credit report	Account status	TX	77545	Postal mail

Consumer Complaints

06/02/2015	06/04/2015	Equifax	Closed with explanation
06/02/2015	06/02/2015	PHH Mortgage	Closed with explanation
06/02/2015	06/02/2015	JPMorgan Chase	In progress
06/02/2015	06/02/2015	Ally Financial Inc.	In progress
06/02/2015	06/02/2015	Amex	Closed with monetary relief
06/02/2015	06/04/2015	Citibank	Closed with explanation
06/02/2015	06/02/2015	TransUnion	Closed with explanation
06/02/2015	06/02/2015	TransUnion	In progress
06/02/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/02/2015	06/02/2015	Bayview Loan Servicing, LLC	In progress
06/02/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/04/2015	Navy FCU	In progress
06/02/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/02/2015	06/02/2015	Nationstar Mortgage	In progress
06/02/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/02/2015	06/02/2015	Equifax	In progress
06/02/2015	06/02/2015	Experian	In progress
06/02/2015	06/02/2015	Navient	Closed with explanation
06/02/2015	06/04/2015	Experian	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1401480	Credit reporting	
1401493	Debt collection	Credit card
1401471	Mortgage	FHA mortgage
1401473	Credit reporting	
1402359	Consumer loan	Installment loan
1401312	Credit reporting	
1401316	Credit reporting	
1401411	Credit reporting	
1401378	Credit reporting	
1401369	Consumer loan	Vehicle loan
1401349	Debt collection	Medical
1401350	Bank account or service	Checking account
1401339	Credit reporting	
1401335	Credit card	
1401326	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Incorrect information on credit report	Account status	TX	77545	Postal mail
Disclosure verification of debt	Not given enough info to verify debt	MN	56007	Postal mail
Loan servicing, payments, escrow account		UT	84081	Web
Incorrect information on credit report	Account status	FL	32343	Web
Managing the loan or lease		GA	30294	Web
Incorrect information on credit report	Information is not mine	TN	93309	Web
Incorrect information on credit report	Information is not mine	GA	30233	Web
Incorrect information on credit report	Account status	MS	38801	Web
Incorrect information on credit report	Reinserted previously deleted info	OR	97756	Web
Problems when you are unable to pay		CA	91743	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	76001	Web
Problems caused by my funds being low		NC	28677	Web
Credit reporting company's investigation	No notice of investigation status/result	CA	92663	Web
Privacy		CA	92663	Web
Communication tactics	Called after sent written cease of comm	NC	28212	Web

Consumer Complaints

06/02/2015	06/04/2015	Equifax	In progress
06/02/2015	06/04/2015	Asset Recovery Solutions, LLC	Closed
06/02/2015	06/02/2015	Ocwen	Closed with explanation
06/02/2015	06/04/2015	Experian	Closed with explanation
06/02/2015	06/04/2015	Argon Credit	Closed with explanation
06/02/2015	06/05/2015	Equifax	Closed with explanation
06/02/2015	06/02/2015	TransUnion	Closed with explanation
06/02/2015	06/02/2015	Equifax	Closed with explanation
06/02/2015	06/04/2015	Experian	Closed with explanation
06/02/2015	06/04/2015	Consumer Portfolio Services	Closed with explanation
06/02/2015	06/04/2015	Commonwealth Financial Systems, Inc.	Closed with explanation
06/02/2015	06/02/2015	Wells Fargo	Closed with explanation
06/02/2015	06/02/2015	Experian	In progress
06/02/2015	06/02/2015	GE Capital Retail	Closed with explanation
06/02/2015	06/02/2015	EOS Holdings, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1403270	Credit reporting	
1403310	Consumer loan	Vehicle loan
1403359	Credit reporting	
1403241	Student loan	Non-federal student loan
1403021	Debt collection	Medical
1402950	Debt collection	Medical
1402962	Mortgage	Other mortgage
1402959	Debt collection	
1402923	Debt collection	
1402679	Debt collection	Other (phone, health club, etc.)
1402532	Debt collection	Other (phone, health club, etc.)
1402826	Bank account or service	Checking account
1402753	Mortgage	Other mortgage
1401292	Debt collection	Other (phone, health club, etc.)
1402698	Credit reporting	
1402687	Mortgage	Other mortgage

Consumer Complaints

Incorrect information on credit report	Account status	AZ	85207	Web
Problems when you are unable to pay		NJ	08096	Web
Credit reporting company's investigation	Investigation took too long	KY	41042	Web
Can't repay my loan		MN	55311	Referral
False statements or representation	Attempted to collect wrong amount	IL	60193	Web
Disclosure verification of debt	Not given enough info to verify debt	FL	34983	Web
Other		MD	21244	Referral
Taking/threatening an illegal action	Seized/Attempted to seize property	OH	43230	Web
False statements or representation	Attempted to collect wrong amount	TX	77083	Web
Communication tactics	Threatened to take legal action	MN	55378	Phone
Cont'd attempts collect debt not owed	Debt is not mine	FL	33144	Web
Account opening, closing, or management		VA	20147	Web
Other		CA	94124	Referral
Cont'd attempts collect debt not owed	Debt resulted from identity theft	SC	29325	Web
Incorrect information on credit report	Information is not mine	IL	31201	Postal mail
Other		NY	10019	Referral

Consumer Complaints

06/02/2015	06/03/2015	TransUnion	In progress
06/02/2015	06/08/2015	Mercantile Adjustment Bureau, LLC	Closed with explanation
06/02/2015	06/03/2015	TransUnion	Closed with explanation
06/02/2015	06/04/2015	U.S. Bancorp	Closed with explanation
06/02/2015	06/02/2015	Oliver Adjustment Co.	Closed with explanation
06/02/2015	06/02/2015	Commonwealth Financial Systems, Inc.	Closed with explanation
06/02/2015	06/04/2015	BB&T Financial	Closed with explanation
06/02/2015	06/02/2015	PayPal	Closed with non-monetary relief
06/02/2015	06/02/2015	U.S. Bancorp	Closed with explanation
06/02/2015	06/03/2015	Wells Fargo	Closed with non-monetary relief
06/02/2015	06/02/2015	First National Collection Bureau, Inc.	Closed with explanation
06/02/2015	06/02/2015	PNC Bank	Closed with explanation
06/02/2015	06/04/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/04/2015	ONLINE Information Services, Inc.	Closed with explanation
06/02/2015	06/04/2015	TransUnion	Closed with explanation
06/02/2015	06/04/2015	Wells Fargo	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1402663	Credit reporting	
1402571	Credit reporting	
1402578	Credit reporting	
1402494	Consumer loan	Vehicle lease
1402500	Mortgage	FHA mortgage
1402612	Mortgage	Conventional fixed mortgage
1402481	Mortgage	Other mortgage
1402727	Money transfers	Domestic (US) money transfer
1402456	Debt collection	Payday loan
1402446	Bank account or service	Checking account
1402468	Mortgage	Other mortgage
1402421	Debt collection	Medical
1402473	Mortgage	Conventional adjustable mortgage (ARM)
1402429	Credit reporting	
1403612	Debt collection	Other (phone, health club, etc.)
1402475	Credit card	
1403607	Mortgage	Conventional fixed mortgage

Consumer Complaints

Incorrect information on credit report	Information is not mine	TX	75254	Web
Credit reporting company's investigation	Problem with statement of dispute	FL	32607	Web
Incorrect information on credit report	Account terms	AZ	85339	Web
Managing the loan or lease		NJ	07676	Web
Loan servicing, payments, escrow account		UT	84606	Web
Loan servicing, payments, escrow account		AZ	85741	Web
Loan modification,collection,foreclosure		GA	31721	Postal mail
Fraud or scam		NJ	07035	Web
Communication tactics	Frequent or repeated calls	TX	79493	Web
Problems caused by my funds being low		NY	11772	Phone
Loan modification,collection,foreclosure		OH	44041	Phone
Cont'd attempts collect debt not owed	Debt is not mine	IL	60188	Web
Loan modification,collection,foreclosure		FL	33021	Web
Unable to get credit report/credit score	Problem getting my free annual report	TX	76102	Web
Improper contact or sharing of info	Talked to a third party about my debt	TX	75093	Web
Other		GA	30331	Phone
Loan modification,collection,foreclosure		FL	33612	Web

Consumer Complaints

06/02/2015	06/04/2015	Equifax	In progress
06/02/2015	06/05/2015	Equifax	Closed with explanation
06/02/2015	06/05/2015	TransUnion	Closed with explanation
06/02/2015	06/02/2015	Nissan Motor Acceptance Corporation	In progress
06/02/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/04/2015	Ocwen	Closed with explanation
06/02/2015	06/02/2015	Bank of America	Closed with explanation
06/02/2015	06/02/2015	Kingston Mediation Services	Closed
06/02/2015	06/03/2015	TD Bank	Closed with explanation
06/02/2015	06/08/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/02/2015	06/02/2015	Transworld Systems Inc.	Closed with explanation
06/02/2015	06/04/2015	Nationstar Mortgage	Closed
06/02/2015	06/02/2015	Equifax	Closed with explanation
06/02/2015	06/02/2015	CMRE Financial Services, Inc.	Closed with explanation
06/02/2015	06/03/2015	Wells Fargo	Closed with explanation
06/02/2015	06/03/2015	Nationstar Mortgage	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1402368	Bank account or service	Checking account
1405231	Credit reporting	
1403855	Mortgage	Conventional fixed mortgage
1403863	Credit reporting	
1403856	Credit reporting	
1401465	Consumer loan	Vehicle loan
1401306	Mortgage	Other mortgage
1401299	Debt collection	Other (phone, health club, etc.)
1401365	Credit reporting	
1401319	Credit reporting	
1401318	Credit reporting	
1401317	Credit reporting	
1401364	Credit reporting	
1401338	Consumer loan	Pawn loan

Consumer Complaints

Using a debit or ATM card		IL	60615	Phone
Unable to get credit report/credit score	Problem getting report or credit score	TN	37664	Web
Loan modification,collection,foreclosure		FL	32218	Web
Credit reporting company's investigation	Problem with statement of dispute	ME	04427	Web
Credit reporting company's investigation	Investigation took too long	AZ	85614	Web
Problems when you are unable to pay		WI	53222	Web
Loan modification,collection,foreclosure		AZ	85022	Referral
Disclosure verification of debt	Right to dispute notice not received	CA	93534	Web
Incorrect information on credit report	Information is not mine	NY	11216	Web
Incorrect information on credit report	Account status	NY	10466	Postal mail
Incorrect information on credit report	Information is not mine	GA	30233	Web
Incorrect information on credit report	Information is not mine	GA	30233	Web
Incorrect information on credit report	Information is not mine	NY	11216	Web
Can't contact lender		CA	92663	Web

Consumer Complaints

06/02/2015	06/02/2015	JPMorgan Chase	Closed with explanation
06/02/2015	06/03/2015	Equifax	Closed with explanation
06/02/2015	06/03/2015	Fay Servicing, LLC	Closed with explanation
06/02/2015	06/03/2015	Experian	In progress
06/02/2015	06/03/2015	Experian	In progress
06/02/2015	06/04/2015	First Investors Financial Services Group, Inc.	Closed with non-monetary relief
06/02/2015	06/05/2015	Bank of America	Closed with explanation
06/02/2015	06/02/2015	Credit Protection Association, L.P.	Closed with non-monetary relief
06/02/2015	06/02/2015	TransUnion	Closed with explanation
06/02/2015	06/04/2015	Equifax	Closed with explanation
06/02/2015	06/02/2015	Experian	In progress
06/02/2015	06/02/2015	Equifax	Closed with explanation
06/02/2015	06/02/2015	Experian	Closed with explanation
06/02/2015	06/08/2015	S.O.S. Loans, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1401337	Credit card	
1401336	Credit card	
1401361	Mortgage	Conventional adjustable mortgage (ARM)
1401348	Credit card	
1401358	Bank account or service	Other bank product/service
1401354	Bank account or service	Savings account
1401384	Credit card	
1401366	Credit reporting	
1401371	Bank account or service	Checking account
1401379	Credit reporting	
1401377	Credit reporting	
1401437	Debt collection	Federal student loan
1401402	Bank account or service	Checking account
1401399	Debt collection	Other (phone, health club, etc.)
1401436	Mortgage	Conventional adjustable mortgage (ARM)
1401418	Debt collection	
1401414	Credit card	
1401426	Credit card	

Consumer Complaints

Privacy		CA	92663	Web
Privacy		CA	92663	Web
Loan modification,collection,foreclosure		AZ	85747	Web
Other		WA	98230	Web
Account opening, closing, or management		WV	25813	Web
Account opening, closing, or management		NC	28315	Postal mail
Identity theft / Fraud / Embezzlement		IA	50677	Web
Incorrect information on credit report	Information is not mine	NY	11216	Web
Account opening, closing, or management		CA	90712	Web
Credit monitoring or identity protection	Account terms and changes	OR	97756	Web
Unable to get credit report/credit score	Problem getting report or credit score	OR	97756	Web
Communication tactics	Threatened to take legal action	PA	19136	Web
Problems caused by my funds being low		MD	20785	Web
Cont'd attempts collect debt not owed	Debt is not mine	MD	21061	Web
Loan modification,collection,foreclosure		NC	28712	Web
Cont'd attempts collect debt not owed	Debt is not mine	NY	10475	Web
Billing disputes		CA	92276	Postal mail
Transaction issue		FL	33777	Web

Consumer Complaints

06/02/2015	06/04/2015	GE Capital Retail	Closed with explanation
06/02/2015	06/04/2015	GE Capital Retail	Closed with explanation
06/02/2015	06/02/2015	JPMorgan Chase	In progress
06/02/2015	06/02/2015	U.S. Bancorp	Closed with non-monetary relief
06/02/2015	06/02/2015	JPMorgan Chase	Closed with explanation
06/02/2015	06/02/2015	Wells Fargo	Closed with explanation
06/02/2015	06/05/2015	Citibank	Closed with explanation
06/02/2015	06/02/2015	Equifax	Closed with non-monetary relief
06/02/2015	06/02/2015	JPMorgan Chase	Closed with explanation
06/02/2015	06/04/2015	Experian	Closed with explanation
06/02/2015	06/02/2015	Equifax	Closed with non-monetary relief
06/02/2015	06/02/2015	Transworld Systems Inc.	In progress
06/02/2015	06/02/2015	BB&T Financial	Closed with explanation
06/02/2015	06/02/2015	Convergent Resources, Inc.	Closed with explanation
06/02/2015	06/02/2015	Ocwen	Closed with explanation
06/02/2015	06/02/2015	I.C. System, Inc.	In progress
06/02/2015	06/04/2015	Barclays	Closed with explanation
06/02/2015	06/02/2015	Barclays	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1401419	Credit reporting	
1401505	Credit reporting	
1401610	Credit reporting	
1401477	Credit card	
1401478	Credit reporting	
1401489	Student loan	Non-federal student loan
1401481	Bank account or service	Checking account
1401511	Debt collection	
1401544	Bank account or service	Checking account
1401542	Credit card	
1401522	Prepaid card	General purpose card
1401527	Credit card	
1401525	Bank account or service	Checking account
1401538	Bank account or service	Checking account
1401574	Credit reporting	
1401548	Credit reporting	
1401609	Credit reporting	

Consumer Complaints

Incorrect information on credit report	Information is not mine	NY	10475	Web
Incorrect information on credit report	Information is not mine	GA	30233	Web
Incorrect information on credit report	Information is not mine	FL	33316	Web
Transaction issue		IL	60431	Web
Incorrect information on credit report	Account status	TX	77545	Postal mail
Dealing with my lender or servicer		IN	46835	Web
Using a debit or ATM card		NY	10038	Web
Cont'd attempts collect debt not owed	Debt is not mine	NY	10507	Web
Account opening, closing, or management		MI	49401	Referral
APR or interest rate		CO	80304	Referral
Unauthorized transactions/trans. issues		TX	75019	Referral
Credit determination		NC	27513	Referral
Deposits and withdrawals		NY	11369	Referral
Account opening, closing, or management		IL	60431	Referral
Credit reporting company's investigation	Problem with statement of dispute	NY	11704	Web
Incorrect information on credit report	Account status	IN	46112	Web
Incorrect information on credit report	Information is not mine	FL	33316	Web

Consumer Complaints

06/02/2015	06/02/2015	Experian	Closed with non-monetary relief
06/02/2015	06/04/2015	TransUnion	Closed with explanation
06/02/2015	06/02/2015	Experian	Closed with non-monetary relief
06/02/2015	06/02/2015	JPMorgan Chase	Closed with explanation
06/02/2015	06/04/2015	TransUnion	Closed with explanation
06/02/2015	06/02/2015	JPMorgan Chase	Closed with explanation
06/02/2015	06/02/2015	Santander Bank US	In progress
06/02/2015	06/02/2015	Enhanced Recovery Company, LLC	Closed with explanation
06/02/2015	06/04/2015	The Huntington National Bank	Closed with monetary relief
06/02/2015	06/04/2015	Amex	Closed with explanation
06/02/2015	06/03/2015	U.S. Bancorp	Closed with explanation
06/02/2015	06/03/2015	Wells Fargo	Closed with explanation
06/02/2015	06/03/2015	TD Bank	Closed with explanation
06/02/2015	06/04/2015	JPMorgan Chase	Closed with explanation
06/02/2015	06/02/2015	TransUnion	In progress
06/02/2015	06/02/2015	Equifax	In progress
06/02/2015	06/04/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1401584	Credit card	
1401580	Credit reporting	
1401599	Debt collection	Mortgage
1401668	Credit reporting	
1401667	Credit reporting	
1401648	Debt collection	
1401671	Credit reporting	
1401695	Mortgage	Other mortgage
1401670	Credit reporting	
1401692	Credit reporting	
1401680	Credit reporting	
1401691	Credit reporting	
1401699	Credit reporting	
1401701	Credit reporting	
1401818	Payday loan	
1401817	Bank account or service	Checking account

Consumer Complaints

Closing/Cancelling account		FL	33738	Web
Incorrect information on credit report	Reinserted previously deleted info	MI	48051	Web
False statements or representation	Attempted to collect wrong amount	NV	89121	Web
Incorrect information on credit report	Account status	AL	35204	Web
Incorrect information on credit report	Account terms	AL	35204	Web
Cont'd attempts collect debt not owed	Debt is not mine	IL	60680	Web
Credit reporting company's investigation	Problem with statement of dispute	OK	73008	Web
Loan modification,collection,foreclosure		NJ	07840	Referral
Credit reporting company's investigation	Problem with statement of dispute	OK	73008	Web
Incorrect information on credit report	Account status	FL	34212	Web
Unable to get credit report/credit score	Problem getting my free annual report	NY	11803	Web
Incorrect information on credit report	Account status	FL	34212	Web
Incorrect information on credit report	Account status	IL	60652	Referral
Incorrect information on credit report	Account status	IL	60652	Referral
Applied for loan/did not receive money		CA	92115	Web
Deposits and withdrawals		CA	95648	Web

Consumer Complaints

06/02/2015	06/02/2015	Capital One	Closed with explanation
06/02/2015	06/04/2015	Equifax	In progress
06/02/2015	06/02/2015	Bank of America	In progress
06/02/2015	06/02/2015	TransUnion	Closed with non-monetary relief
06/02/2015	06/02/2015	Experian	Closed with explanation
06/02/2015	06/02/2015	Allied Interstate LLC	Closed with non-monetary relief
06/02/2015	06/02/2015	Equifax	Closed with explanation
06/02/2015	06/04/2015	Ocwen	Closed with explanation
06/02/2015	06/02/2015	TransUnion	In progress
06/02/2015	06/02/2015	TransUnion	Closed with explanation
06/02/2015	06/04/2015	TransUnion	Closed with non-monetary relief
06/02/2015	06/02/2015	Equifax	Closed with explanation
06/02/2015	06/03/2015	Equifax	Closed with explanation
06/02/2015	06/03/2015	Experian	Closed with non-monetary relief
06/02/2015	06/03/2015	Speedy Cash Holdings	Closed with explanation
06/02/2015	06/02/2015	JPMorgan Chase	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1401777	Credit reporting	
1402109	Mortgage	Conventional fixed mortgage
1401964	Debt collection	Credit card
1401850	Credit reporting	
1401843	Bank account or service	Other bank product/service
1401828	Credit card	
1401826	Mortgage	Other mortgage
1401835	Credit reporting	
1401830	Mortgage	FHA mortgage
1401832	Debt collection	Other (phone, health club, etc.)
1401957	Credit card	
1401911	Debt collection	Credit card
1401903	Debt collection	Medical
1401890	Debt collection	Medical
1401945	Mortgage	FHA mortgage
1401918	Credit reporting	

Consumer Complaints

Credit reporting company's investigation	No notice of investigation status/result	FL	33324	Web
Loan modification,collection,foreclosure		VA	22406	Web
Cont'd attempts collect debt not owed	Debt was paid	NY	11105	Web
Credit reporting company's investigation	No notice of investigation status/result	LA	71371	Web
Using a debit or ATM card		FL	33472	Web
Privacy		CA	94531	Web
Loan servicing, payments, escrow account		TX	75211	Web
Incorrect information on credit report	Account status	ME	04330	Web
Application, originator, mortgage broker		TX	77459	Web
Communication tactics	Frequent or repeated calls	MA	02764	Web
Credit line increase/decrease		FL	34746	Web
Disclosure verification of debt	Right to dispute notice not received	VA	22840	Web
Cont'd attempts collect debt not owed	Debt was paid	TX	75119	Phone
Disclosure verification of debt	Not given enough info to verify debt	FL	32128	Phone
Loan servicing, payments, escrow account		CA	94515	Web
Unable to get credit report/credit score	Problem getting report or credit	KS	66854	Web

Consumer Complaints

06/02/2015	06/04/2015	TransUnion	Closed with explanation
06/02/2015	06/02/2015	JPMorgan Chase	In progress
06/02/2015	06/02/2015	Citibank	Closed with explanation
06/02/2015	06/02/2015	TransUnion	Closed with explanation
06/02/2015	06/02/2015	Bank of America	Closed with explanation
06/02/2015	06/02/2015	Discover	Closed with explanation
06/02/2015	06/02/2015	Citibank	Closed with explanation
06/02/2015	06/02/2015	TransUnion	Closed with non-monetary relief
06/02/2015	06/02/2015	Nationstar Mortgage	In progress
06/02/2015	06/02/2015	Transworld Systems Inc.	In progress
06/02/2015	06/02/2015	GE Capital Retail	Closed with explanation
06/02/2015	06/02/2015	Premium Asset Services, LLC	In progress
06/02/2015	06/04/2015	RS Clark and Associates, Inc.	Closed with explanation
06/02/2015	06/03/2015	Transworld Systems Inc.	In progress
06/02/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/02/2015	Experian	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1401943	Bank account or service	Checking account
1401937	Consumer loan	Vehicle loan
1402107	Credit reporting	
1401980	Mortgage	Other mortgage
1401992	Debt collection	Other (phone, health club, etc.)
1402018	Debt collection	Credit card
1402017	Mortgage	Other mortgage
1402103	Mortgage	Home equity loan or line of credit
1402054	Mortgage	Conventional fixed mortgage
1402060	Credit reporting	
1402057	Debt collection	
1402059	Debt collection	
1402087	Mortgage	Home equity loan or line of credit
1402064	Credit reporting	
1402085	Credit reporting	
1402082	Debt collection	

Consumer Complaints

	score			
Problems caused by my funds being low		FL	33025	Web
Managing the loan or lease		MO	64052	Web
Unable to get credit report/credit score	Problem getting report or credit score	NJ	07724	Web
Loan modification,collection,foreclosure		NY	11722	Referral
Cont'd attempts collect debt not owed	Debt was paid	MI	48187	Web
Communication tactics	Threatened to take legal action	MI	49071	Web
Loan modification,collection,foreclosure		VA	23435	Postal mail
Application, originator, mortgage broker		FL	32608	Web
Loan modification,collection,foreclosure		NC	28301	Web
Incorrect information on credit report	Information is not mine	NY	11418	Web
Cont'd attempts collect debt not owed	Debt is not mine	NY	11418	Web
Cont'd attempts collect debt not owed	Debt is not mine	NY	11418	Web
Loan servicing, payments, escrow account		AZ	85383	Web
Incorrect information on credit report	Personal information	FL	33418	Web
Incorrect information on credit report	Information is not mine	TN	38116	Web
Improper contact or sharing of info	Contacted me after I asked not to	AL	36111	Web

Consumer Complaints

06/02/2015	06/02/2015	TD Bank	Closed with explanation
06/02/2015	06/02/2015	Wells Fargo	Closed with explanation
06/02/2015	06/02/2015	TransUnion	Closed with non-monetary relief
06/02/2015	06/04/2015	Gross Polowy LLC	Closed with explanation
06/02/2015	06/02/2015	The CMI Group, Inc.	Closed with non-monetary relief
06/02/2015	06/03/2015	American Coradius International LLC	Closed with explanation
06/02/2015	06/03/2015	Bank of America	In progress
06/02/2015	06/02/2015	Bank of America	Closed with explanation
06/02/2015	06/02/2015	Springleaf Finance Corporation	In progress
06/02/2015	06/02/2015	Experian	Closed with non-monetary relief
06/02/2015	06/02/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/02/2015	06/02/2015	Mercantile Adjustment Bureau, LLC	Closed with explanation
06/02/2015	06/02/2015	Bank of America	Closed with non-monetary relief
06/02/2015	06/02/2015	Experian	Closed with non-monetary relief
06/02/2015	06/04/2015	Equifax	In progress
06/02/2015	06/02/2015	Encore Capital Group	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1402235	Debt collection	Other (phone, health club, etc.)
1402322	Debt collection	Credit card
1402308	Credit reporting	
1402150	Mortgage	Conventional fixed mortgage
1402115	Bank account or service	Checking account
1402145	Debt collection	Payday loan
1402198	Bank account or service	Checking account
1402231	Credit reporting	
1402190	Credit reporting	
1402179	Consumer loan	Installment loan
1402201	Credit reporting	
1402216	Bank account or service	Savings account
1402204	Debt collection	Medical
1402296	Credit reporting	

Consumer Complaints

False statements or representation	Attempted to collect wrong amount	CA	90803	Web
Communication tactics	Frequent or repeated calls			Phone
Incorrect information on credit report	Information is not mine	AZ	85050	Web
Loan modification,collection,foreclosure		IL	60634	Web
Deposits and withdrawals		AZ	85387	Phone
False statements or representation	Attempted to collect wrong amount	AZ	85395	Web
Problems caused by my funds being low		MN	55082	Referral
Incorrect information on credit report	Information is not mine	FL	33029	Web
Unable to get credit report/credit score	Problem getting report or credit score	NC	27205	Web
Problems when you are unable to pay		MO	63119	Web
Credit reporting company's investigation	No notice of investigation status/result	NC	27525	Web
Account opening, closing, or management		CT	06119	Web
Communication tactics	Called after sent written cease of comm	CA	91302	Phone
Incorrect information on credit report	Information is not	NJ	07306	Web

Consumer Complaints

06/02/2015	06/02/2015	Armcon Corp	Closed
06/02/2015	06/03/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
06/02/2015	06/04/2015	Equifax	In progress
06/02/2015	06/02/2015	Citibank	In progress
06/02/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/02/2015	06/04/2015	Presto Auto Loans, Inc.	Closed with monetary relief
06/02/2015	06/02/2015	TCF National Bank	Closed with monetary relief
06/02/2015	06/04/2015	EOS Holdings, Inc.	Closed with explanation
06/02/2015	06/02/2015	Experian	Closed with non-monetary relief
06/02/2015	06/02/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
06/02/2015	06/02/2015	Experian	In progress
06/02/2015	06/02/2015	Santander Bank US	In progress
06/02/2015	06/04/2015	CMRE Financial Services, Inc.	Closed with explanation
06/02/2015	06/02/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1402258	Bank account or service	Checking account
1402250	Mortgage	Other mortgage
1402257	Bank account or service	Checking account
1402254	Mortgage	Other mortgage
1402282	Payday loan	
1402261	Mortgage	Other mortgage
1402260	Mortgage	Other mortgage
1402281	Bank account or service	(CD) Certificate of deposit
1402737	Credit reporting	
1402401	Credit reporting	
1402476	Debt collection	Mortgage
1402373	Mortgage	Home equity loan or line of credit
1402412	Bank account or service	Other bank product/service
1402406	Credit reporting	
1402436	Credit reporting	
1402467	Mortgage	Home equity loan or line of credit
1402457	Debt collection	Medical

Consumer Complaints

	mine			
Using a debit or ATM card		CO	80218	Web
Settlement process and costs		MD	20746	Web
Deposits and withdrawals		SC	29437	Phone
Other		CA	90604	Fax
Can't contact lender		OH	45103	Web
Loan modification,collection,foreclosure		NJ	08090	Referral
Loan modification,collection,foreclosure		NJ	08090	Referral
Account opening, closing, or management		MA	01938	Web
Incorrect information on credit report	Information is not mine	CA	92009	Web
Incorrect information on credit report	Public record	TX	78602	Web
Taking/threatening an illegal action	Seized/Attempted to seize property	NY	12866	Web
Loan servicing, payments, escrow account		CA	93940	Referral
Account opening, closing, or management		CT	06118	Referral
Incorrect information on credit report	Information is not mine	CO	80203	Web
Incorrect information on credit report	Information is not mine	TX	77025	Web
Loan servicing, payments, escrow account		PA	19063	Web
Communication tactics	Used obscene/profane/abusive language	VA	20171	Web

Consumer Complaints

06/02/2015	06/02/2015	Ally Financial Inc.	In progress
06/02/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/02/2015	Wells Fargo	Closed with explanation
06/02/2015	06/04/2015	Citibank	Closed with explanation
06/02/2015	06/02/2015	Check into Cash, Inc.	Closed with explanation
06/02/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/04/2015	Ocwen	Closed with explanation
06/02/2015	06/02/2015	Santander Bank US	In progress
06/02/2015	06/02/2015	TransUnion	Closed with non-monetary relief
06/02/2015	06/02/2015	Equifax	In progress
06/02/2015	06/02/2015	SunTrust Bank	Closed
06/02/2015	06/04/2015	Bank of America	Closed with explanation
06/02/2015	06/03/2015	Santander Bank US	Closed with explanation
06/02/2015	06/08/2015	TransUnion	Closed with explanation
06/02/2015	06/04/2015	Equifax	In progress
06/02/2015	06/04/2015	TD Bank	Closed with explanation
06/02/2015	06/02/2015	Transworld Systems Inc.	In progress

Consumer Complaints

Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		Yes
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		

Consumer Complaints

1402278	Credit reporting	
1402613	Debt collection	Medical
1402531	Mortgage	Other mortgage
1402601	Debt collection	Credit card
1402542	Credit card	
1402596	Mortgage	FHA mortgage
1402581	Mortgage	Conventional adjustable mortgage (ARM)
1402632	Debt collection	Medical
1402631	Debt collection	
1402725	Mortgage	FHA mortgage
1402643	Credit card	
1402634	Mortgage	Conventional fixed mortgage
1402659	Mortgage	Conventional fixed mortgage
1402658	Bank account or service	Checking account
1402656	Credit reporting	
1402646	Credit card	
1402673	Credit reporting	
1402697	Credit reporting	

Consumer Complaints

	usive language			
Credit monitoring or identity protection	Problem with fraud alerts	TX	77477	Web
Cont'd attempts collect debt not owed	Debt is not mine	TN	38221	Web
Other		CA	90026	Referral
Taking/threatening an illegal action	Seized/Attempted to seize property	CA	92345	Web
Billing disputes		CO	80224	Web
Loan servicing, payments, escrow account		LA	70506	Web
Loan modification,collection,foreclosure		OR	97302	Web
Cont'd attempts collect debt not owed	Debt was paid	TX	75025	Web
Communication tactics	Frequent or repeated calls	KS	66502	Phone
Loan servicing, payments, escrow account		FL	34202	Web
Billing disputes		LA	70605	Web
Credit decision / Underwriting		TX	78224	Web
Loan servicing, payments, escrow account		NC	27530	Web
Deposits and withdrawals		CA	90025	Web
Incorrect information on credit report	Account status	TX	75201	Web
Other		CA	90501	Web
Incorrect information on credit report	Public record	TX	77018	Web
Incorrect information on credit report	Information is not mine	IL	31201	Postal mail

Consumer Complaints

06/02/2015	06/02/2015	TransUnion	Closed with explanation
06/02/2015	06/02/2015	Transworld Systems Inc.	Closed with explanation
06/02/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/02/2015	06/02/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
06/02/2015	06/02/2015	JPMorgan Chase	Closed
06/02/2015	06/02/2015	PennyMac Loan Services, LLC	Closed with explanation
06/02/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/02/2015	Credit Systems International, Inc.	Closed with explanation
06/02/2015	06/05/2015	Kansas Counselors of Kansas City, Inc.	Closed with explanation
06/02/2015	06/02/2015	Nationstar Mortgage	In progress
06/02/2015	06/02/2015	Citibank	Closed with monetary relief
06/02/2015	06/02/2015	Ocwen	In progress
06/02/2015	06/02/2015	Ocwen	Closed with explanation
06/02/2015	06/02/2015	JPMorgan Chase	Closed with monetary relief
06/02/2015	06/02/2015	Equifax	Closed with explanation
06/02/2015	06/02/2015	U.S. Bancorp	Closed with non-monetary relief
06/02/2015	06/02/2015	TransUnion	Closed with non-monetary relief
06/02/2015	06/04/2015	Equifax	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	

Consumer Complaints

1402685	Mortgage	FHA mortgage
1402997	Mortgage	Conventional adjustable mortgage (ARM)
1402775	Debt collection	Medical
1402741	Credit reporting	
1402770	Credit reporting	
1402769	Consumer loan	Installment loan
1402275	Mortgage	Other mortgage
1402987	Credit card	
1402920	Debt collection	
1402814	Debt collection	Other (phone, health club, etc.)
1402882	Bank account or service	Checking account
1402836	Bank account or service	Checking account
1402834	Mortgage	Other mortgage
1402981	Payday loan	
1402922	Debt collection	
1402980	Credit reporting	
1402964	Mortgage	Other mortgage
1403004	Bank account or service	Other bank product/service
1403006	Student loan	Non-federal student loan
1403250	Mortgage	Other mortgage

Consumer Complaints

Loan servicing, payments, escrow account		OH	44121	Web
Loan modification,collection,foreclosure		MD	21035	Web
Improper contact or sharing of info	Talked to a third party about my debt	GA	30058	Web
Incorrect information on credit report	Account status	OH	45342	Web
Incorrect information on credit report	Account status	CA	94560	Web
Shopping for a loan or lease		CA	92335	Phone
Other		PA	18466	Postal mail
Billing statement		NY	11514	Web
Cont'd attempts collect debt not owed	Debt is not mine	IL	60148	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	OK	73116	Web
Problems caused by my funds being low		CA	94115	Web
Using a debit or ATM card		LA	70130	Web
Loan modification,collection,foreclosure		LA	70072	Referral
Payment to acct not credited		NM	87102	Web
False statements or representation	Attempted to collect wrong amount	TX	77083	Web
Incorrect information on credit report	Public record	WA	98023	Web
Other		TN	37031	Referral
Account opening, closing, or management		NY	14625	Web
Can't repay my loan		CA	92082	Web
Loan modification,collection,foreclosure		WI	53185	Web

Consumer Complaints

06/02/2015	06/02/2015	JPMorgan Chase	In progress
06/02/2015	06/02/2015	OneWest Bank	Closed with explanation
06/02/2015	06/02/2015	Stallings Financial Group, Inc.	Closed with explanation
06/02/2015	06/04/2015	TransUnion	Closed with explanation
06/02/2015	06/02/2015	Equifax	Closed with explanation
06/02/2015	06/03/2015	Springleaf Finance Corporation	In progress
06/02/2015	06/04/2015	Ocwen	Closed with explanation
06/02/2015	06/04/2015	Citibank	Closed with non-monetary relief
06/02/2015	06/08/2015	Credit Protection Association, L.P.	In progress
06/02/2015	06/02/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
06/02/2015	06/02/2015	Wells Fargo	Closed with monetary relief
06/02/2015	06/02/2015	JPMorgan Chase	In progress
06/02/2015	06/04/2015	U.S. Bancorp	Closed with explanation
06/02/2015	06/02/2015	Speedy Cash Holdings	Closed with explanation
06/02/2015	06/02/2015	Total Card, Inc.	Closed with explanation
06/02/2015	06/04/2015	Springleaf Finance Corporation	In progress
06/02/2015	06/04/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/02/2015	06/02/2015	Navient	Closed with explanation
06/02/2015	06/02/2015	Nationstar Mortgage	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1403286	Credit reporting	
1403333	Debt collection	
1403377	Credit reporting	
1403871	Debt collection	
1403549	Credit card	
1403567	Bank account or service	Other bank product/service
1403876	Mortgage	FHA mortgage
1402543	Credit card	
1402263	Mortgage	VA mortgage
1403830	Debt collection	
1403828	Credit reporting	
1403629	Debt collection	Other (phone, health club, etc.)
1403639	Mortgage	Conventional adjustable mortgage (ARM)
1403678	Consumer loan	Vehicle loan
1403676	Debt collection	Payday loan
1403640	Student loan	Non-federal student loan
1403669	Mortgage	FHA mortgage

Consumer Complaints

Incorrect information on credit report	Account status	NJ	07920	Web
Cont'd attempts collect debt not owed	Debt is not mine	NY	11102	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Disclosure verification of debt	Not given enough info to verify debt	WA	98133	Web
Credit line increase/decrease		IL	60108	Web
Account opening, closing, or management		MA	03431	Web
Loan modification,collection,foreclosure		NC	27929	Web
Billing disputes		CO	80224	Web
Loan servicing, payments, escrow account		WA	98383	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	34471	Web
Incorrect information on credit report	Public record	FL	32246	Web
Disclosure verification of debt	Right to dispute notice not received	MO	63118	Web
Loan modification,collection,foreclosure		OH	45044	Web
Managing the loan or lease		LA	70714	Web
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	FL	32571	Web
Dealing with my lender or servicer		IN	46307	Web
Credit decision / Underwriting		MI	48195	Web

Consumer Complaints

06/02/2015	06/04/2015	Equifax	Closed with explanation
06/02/2015	06/03/2015	Collection Bureau of America Ltd.	Closed with explanation
06/02/2015	06/05/2015	Equifax	Closed with explanation
06/02/2015	06/05/2015	Credit Bureau of Napa	Closed with explanation
06/02/2015	06/03/2015	Citibank	Closed with explanation
06/02/2015	06/02/2015	Wells Fargo	Closed with explanation
06/02/2015	06/03/2015	JPMorgan Chase	In progress
06/02/2015	06/03/2015	JPMorgan Chase	Closed
06/02/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
06/02/2015	06/03/2015	Global Credit & Collection Corporation	Closed with explanation
06/02/2015	06/03/2015	Equifax	Closed with explanation
06/02/2015	06/03/2015	NCC Business Services, Inc.	In progress
06/02/2015	06/03/2015	Ocwen	Closed with explanation
06/02/2015	06/03/2015	Santander Consumer USA	Closed with explanation
06/02/2015	06/03/2015	Westgate Arbitration INC	Closed with explanation
06/02/2015	06/03/2015	Navient	Closed with explanation
06/02/2015	06/03/2015	Flagstar Bank	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1403655	Debt collection	Other (phone, health club, etc.)
1403850	Debt collection	Credit card
1403843	Debt collection	Other (phone, health club, etc.)
1403837	Credit reporting	
1403835	Consumer loan	Installment loan
1405230	Credit reporting	
1403847	Debt collection	Other (phone, health club, etc.)
1403851	Debt collection	Credit card
1403866	Debt collection	Credit card
1403852	Mortgage	Conventional fixed mortgage
1403854	Debt collection	Other (phone, health club, etc.)
1403897	Credit reporting	
1403900	Debt collection	Other (phone, health club, etc.)
1403898	Bank account or service	Checking account
1403899	Payday loan	
1400243	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Cont'd attempts collect debt not owed	Debt resulted from identity theft	MT	59901	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	93063	Web
False statements or representation	Attempted to collect wrong amount	HI	96822	Web
Incorrect information on credit report	Information is not mine	CA	94118	Web
Problems when you are unable to pay		CA	92841	Web
Credit reporting company's investigation	Investigation took too long	TN	37664	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	95382	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	93063	Web
False statements or representation	Attempted to collect wrong amount	FL	33180	Web
Loan servicing, payments, escrow account		IA	52404	Web
Cont'd attempts collect debt not owed	Debt was paid	AZ	85046	Web
Credit reporting company's investigation	Investigation took too long	MI	48302	Web
Cont'd attempts collect debt not owed	Debt is not mine	AZ	85326	Web
Deposits and withdrawals		WA	98391	Web
Can't contact lender		TX	78254	Web
Communication tactics	Used obscene/profane/abusive language	NE	68008	Phone

Consumer Complaints

06/02/2015	06/02/2015	TrueAccord Corp.	Closed with explanation
06/02/2015	06/03/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
06/02/2015	06/03/2015	Epn, Inc.	Closed with explanation
06/02/2015	06/03/2015	Equifax	Closed with explanation
06/02/2015	06/03/2015	CashCall, Inc.	Closed with explanation
06/02/2015	06/04/2015	Equifax	Closed with explanation
06/02/2015	06/03/2015	I.C. System, Inc.	In progress
06/02/2015	06/05/2015	HSBC	Closed with explanation
06/02/2015	06/10/2015	Churchill Debt Settlement	Closed with explanation
06/02/2015	06/04/2015	HSBC	Closed with explanation
06/02/2015	06/09/2015	Convergent Resources, Inc.	Closed with explanation
06/02/2015	06/03/2015	Experian	In progress
06/02/2015	06/03/2015	EOS Holdings, Inc.	Closed with explanation
06/02/2015	06/03/2015	U.S. Bancorp	Closed with explanation
06/02/2015	06/03/2015	CNG Financial Corporation	Closed with explanation
06/01/2015	06/03/2015	TekCollect Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1400178	Mortgage	Other mortgage
1400152	Credit reporting	
1400431	Payday loan	
1400567	Mortgage	Other mortgage
1400625	Debt collection	Other (phone, health club, etc.)
1400136	Debt collection	Other (phone, health club, etc.)
1400128	Mortgage	Conventional fixed mortgage
1400706	Debt collection	Other (phone, health club, etc.)
1400685	Mortgage	Conventional adjustable mortgage (ARM)
1400654	Debt collection	Medical
1400122	Credit reporting	
1400662	Debt collection	Medical
1400655	Debt collection	Medical
1400651	Debt collection	Payday loan
1400653	Mortgage	FHA mortgage
1400236	Mortgage	Home equity loan or line of credit
1400187	Credit reporting	
1400186	Credit reporting	

Consumer Complaints

Other		NY	10473	Referral
Incorrect information on credit report	Account status	MO	63026	Web
Can't contact lender		IL	60305	Web
Other		MD	21206	Referral
Cont'd attempts collect debt not owed	Debt is not mine	CA	91932	Web
Improper contact or sharing of info	Contacted me instead of my attorney	AL	35215	Web
Loan servicing, payments, escrow account		SC	29151	Phone
Disclosure verification of debt	Right to dispute notice not received	MD	21619	Web
Loan servicing, payments, escrow account		CA	91320	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33064	Web
Incorrect information on credit report	Account terms	TX	76063	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33064	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33064	Web
Cont'd attempts collect debt not owed	Debt is not mine	MD	21225	Web
Credit decision / Underwriting		CA	92532	Web
Settlement process and costs		MN	55113	Web
Incorrect information on credit report	Information is not mine	FL	32462	Web
Incorrect information on credit report	Information is not mine	FL	32462	Web

Consumer Complaints

06/01/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/01/2015	06/01/2015	TransUnion	Closed with non-monetary relief
06/01/2015	06/11/2015	Thomas & Williams LLC	Closed with explanation
06/01/2015	06/03/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/01/2015	06/01/2015	Transworld Systems Inc.	Closed with explanation
06/01/2015	06/01/2015	1st Franklin Financial Corporation	Closed with explanation
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	Delmarva Collections, Inc.	In progress
06/01/2015	06/01/2015	Bayview Loan Servicing, LLC	In progress
06/01/2015	06/01/2015	Palm Beach Credit Adjustors, Inc	Closed with explanation
06/01/2015	06/01/2015	Equifax	In progress
06/01/2015	06/01/2015	Source Receivables Management LLC	Closed with explanation
06/01/2015	06/01/2015	American Collections Enterprise, Inc.	Closed with explanation
06/01/2015	06/01/2015	Parker & Associates	Closed
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/01/2015	Wells Fargo	Closed with explanation
06/01/2015	06/01/2015	Experian	In progress
06/01/2015	06/01/2015	TransUnion	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1400181	Mortgage	Conventional adjustable mortgage (ARM)
1400183	Mortgage	Other mortgage
1400185	Credit reporting	
1400209	Mortgage	Other mortgage
1400197	Mortgage	Other mortgage
1400196	Bank account or service	Other bank product/service
1400190	Debt collection	Auto
1400830	Credit reporting	
1400207	Bank account or service	Checking account
1400203	Bank account or service	Checking account
1400204	Bank account or service	Checking account
1400635	Credit reporting	
1400634	Money transfers	International money transfer
1400629	Credit reporting	
1400304	Mortgage	Other mortgage
1400247	Mortgage	Conventional fixed mortgage
1400250	Mortgage	Other mortgage

Consumer Complaints

Loan servicing, payments, escrow account		TX	77049	Web
Application, originator, mortgage broker		IN	46368	Web
Incorrect information on credit report	Information is not mine	FL	32462	Web
Loan modification,collection,foreclosure		MD	20817	Referral
Loan servicing, payments, escrow account		FL	32068	Referral
Making/receiving payments, sending money		CO	80538	Referral
Cont'd attempts collect debt not owed	Debt is not mine	AZ	85340	Web
Incorrect information on credit report	Information is not mine	TX	75684	Web
Deposits and withdrawals		CA	92883	Referral
Account opening, closing, or management		TX	75071	Referral
Problems caused by my funds being low		PA	19020	Referral
Unable to get credit report/credit score	Problem getting report or credit score	OR	97007	Web
Fraud or scam		MA	02062	Web
Incorrect information on credit report	Reinserted previously deleted info	AR	72211	Web
Other		CA	93314	Referral
Loan servicing, payments, escrow account		CA	92067	Web
Other		DC	20032	Referral

Consumer Complaints

06/01/2015	06/01/2015	PennyMac Loan Services, LLC	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	In progress
06/01/2015	06/03/2015	Equifax	In progress
06/01/2015	06/03/2015	Citibank	In progress
06/01/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/02/2015	JPMorgan Chase	Closed with explanation
06/01/2015	06/10/2015	Paid In Full, Inc.	Closed with explanation
06/01/2015	06/03/2015	Equifax	Closed with explanation
06/01/2015	06/02/2015	U.S. Bancorp	Closed with explanation
06/01/2015	06/02/2015	JPMorgan Chase	Closed with explanation
06/01/2015	06/03/2015	Wells Fargo	Closed with explanation
06/01/2015	06/01/2015	Equifax	Closed with explanation
06/01/2015	06/01/2015	MoneyGram	Closed with monetary relief
06/01/2015	06/03/2015	Convergent Resources, Inc.	Closed with explanation
06/01/2015	06/03/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/01/2015	06/01/2015	Flagstar Bank	Closed with monetary relief
06/01/2015	06/03/2015	JPMorgan Chase	Closed with explanation

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1400252	Mortgage	Conventional adjustable mortgage (ARM)
1400279	Debt collection	Credit card
1400278	Debt collection	Credit card
1400308	Credit card	
1400408	Bank account or service	Checking account
1400389	Debt collection	Credit card
1400359	Debt collection	Medical
1400330	Debt collection	
1400311	Credit reporting	
1400407	Mortgage	Other mortgage
1400397	Credit card	
1400427	Mortgage	Conventional fixed mortgage
1401800	Mortgage	FHA mortgage
1401802	Student loan	Non-federal student loan
1401803	Mortgage	FHA mortgage
1400444	Credit reporting	
1401794	Student loan	Non-federal student loan

Consumer Complaints

Loan servicing, payments, escrow account		CA	92887	Web
False statements or representation	Attempted to collect wrong amount	VA	23325	Web
False statements or representation	Attempted to collect wrong amount	VA	23325	Web
Late fee		NH	03106	Web
Account opening, closing, or management		MA	02476	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30067	Phone
Disclosure verification of debt	Not given enough info to verify debt	CA	92084	Web
Disclosure verification of debt	Right to dispute notice not received	NC	28722	Web
Incorrect information on credit report	Public record	TX	78861	Web
Other		VA	22032	Referral
Billing disputes		CA	94930	Phone
Loan servicing, payments, escrow account		FL	33013	Web
Loan modification,collection,foreclosure		PA	19023	Web
Can't repay my loan		NJ	08244	Web
Loan servicing, payments, escrow account		VA	22576	Web
Credit reporting company's investigation	No notice of investigation status/result	NC	27527	Web
Can't repay my loan		CA	95042	Web

Consumer Complaints

06/01/2015	06/01/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/01/2015	06/01/2015	Capital One	Closed with explanation
06/01/2015	06/01/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
06/01/2015	06/01/2015	Amex	Closed with explanation
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/03/2015	Caine & Weiner Co. Inc.	Closed with explanation
06/01/2015	06/01/2015	Transworld Systems Inc.	In progress
06/01/2015	06/01/2015	ONLINE Information Services, Inc.	Closed with explanation
06/01/2015	06/01/2015	TransUnion	Closed with explanation
06/01/2015	06/03/2015	Bank of America	In progress
06/01/2015	06/03/2015	Citibank	Closed with explanation
06/01/2015	06/01/2015	Ocwen	In progress
06/01/2015	06/02/2015	Ocwen	Closed with explanation
06/01/2015	06/04/2015	Higher Education Student Assistance Authority (HESAA)	Closed with explanation
06/01/2015	06/02/2015	Specialized Loan Servicing LLC	Closed with explanation
06/01/2015	06/01/2015	Experian	Closed with explanation
06/01/2015	06/02/2015	ACS Education Services	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1401792	Debt collection	
1401799	Bank account or service	Checking account
1401788	Credit reporting	
1400556	Credit reporting	
1401781	Payday loan	
1401780	Credit card	
1401785	Credit reporting	
1401783	Mortgage	Conventional fixed mortgage
1401770	Credit card	
1400448	Mortgage	Other mortgage
1401769	Credit reporting	
1401749	Student loan	Non-federal student loan
1401768	Student loan	Non-federal student loan
1400627	Credit reporting	
1401741	Mortgage	Conventional fixed mortgage
1401704	Mortgage	Other mortgage
1401702	Mortgage	Other mortgage

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	TX	77515	Web
Deposits and withdrawals		MO	64114	Web
Incorrect information on credit report	Account status	WI	54494	Web
Credit reporting company's investigation	No notice of investigation status/result	CA	92085	Web
Payment to acct not credited		NJ	08901	Web
Advertising and marketing		NV	89139	Web
Unable to get credit report/credit score	Problem getting report or credit score	WA	98926	Web
Loan servicing, payments, escrow account		FL	33407	Web
Other		NY	11715	Web
Other		OH	45840	Referral
Incorrect information on credit report	Public record	PA	17022	Web
Can't repay my loan		MA	02048	Web
Dealing with my lender or servicer		MI	48381	Web
Incorrect information on credit report	Reinserted previously deleted info	AR	72211	Web
Loan modification,collection,foreclosure		NJ	08075	Web
Loan modification,collection,foreclosure		GA	30126	Referral
Loan servicing, payments, escrow account		TX	76118	Referral

Consumer Complaints

06/01/2015	06/02/2015	ProCollect, Inc	Closed with explanation
06/01/2015	06/02/2015	U.S. Bancorp	Closed with explanation
06/01/2015	06/02/2015	TransUnion	In progress
06/01/2015	06/01/2015	TransUnion	In progress
06/01/2015	06/02/2015	MNE Services, Inc	Closed with explanation
06/01/2015	06/02/2015	Wells Fargo	Closed with explanation
06/01/2015	06/02/2015	Experian	Closed with non-monetary relief
06/01/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/02/2015	Amex	Closed with explanation
06/01/2015	06/04/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/01/2015	06/02/2015	TransUnion	Closed with explanation
06/01/2015	06/02/2015	Navient	In progress
06/01/2015	06/02/2015	Navient	Closed with explanation
06/01/2015	06/04/2015	Experian	Closed with non-monetary relief
06/01/2015	06/02/2015	Ocwen	Closed
06/01/2015	06/03/2015	JPMorgan Chase	In progress
06/01/2015	06/03/2015	JPMorgan Chase	Closed

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1401705	Bank account or service	Checking account
1400433	Debt collection	Credit card
1401739	Debt collection	Non-federal student loan
1401683	Credit reporting	
1401740	Debt collection	Non-federal student loan
1400485	Consumer loan	Vehicle loan
1400836	Mortgage	Conventional adjustable mortgage (ARM)
1400471	Mortgage	Conventional fixed mortgage
1400473	Mortgage	Other mortgage
1400295	Credit reporting	
1400533	Credit reporting	
1400521	Mortgage	Conventional adjustable mortgage (ARM)
1400503	Mortgage	Conventional fixed mortgage
1400508	Credit reporting	
1400516	Mortgage	Conventional fixed mortgage
1400918	Mortgage	Conventional adjustable mortgage (ARM)
1399503	Mortgage	Conventional adjustable mortgage (ARM)
1401375	Credit reporting	

Consumer Complaints

Deposits and withdrawals		MT	59825	Web
Disclosure verification of debt	Not given enough info to verify debt	GA	30342	Phone
Cont'd attempts collect debt not owed	Debt was paid	TN	37343	Web
Incorrect information on credit report	Account status	GA	30349	Web
Cont'd attempts collect debt not owed	Debt was paid	TN	37343	Web
Problems when you are unable to pay		NC	27284	Web
Loan modification,collection,foreclosure		CA	94610	Web
Application, originator, mortgage broker		IA	50054	Web
Other		OR	97211	Referral
Incorrect information on credit report	Account status	MA	02115	Web
Incorrect information on credit report	Personal information	VA	23454	Web
Loan servicing, payments, escrow account		FL	33334	Web
Loan servicing, payments, escrow account		CA	92256	Web
Incorrect information on credit report	Information is not mine	NE	68142	Web
Loan modification,collection,foreclosure		DE	19952	Web
Loan modification,collection,foreclosure		CA	93927	Web
Loan modification,collection,foreclosure		OH	43616	Web
Credit reporting company's investigation	Problem with statement of dispute	FL	34698	Web

Consumer Complaints

06/01/2015	06/01/2015	Wells Fargo	Closed with monetary relief
06/01/2015	06/03/2015	Citibank	Closed with explanation
06/01/2015	06/02/2015	SquareTwo Financial Corporation	Closed with non-monetary relief
06/01/2015	06/02/2015	Equifax	In progress
06/01/2015	06/02/2015	Citibank	Closed with explanation
06/01/2015	06/01/2015	Wells Fargo	Closed with explanation
06/01/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/01/2015	U.S. Bancorp	Closed with explanation
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/01/2015	Experian	In progress
06/01/2015	06/03/2015	TransUnion	Closed with non-monetary relief
06/01/2015	06/01/2015	Nationstar Mortgage	In progress
06/01/2015	06/01/2015	Nationstar Mortgage	In progress
06/01/2015	06/01/2015	Equifax	Closed with explanation
06/01/2015	06/01/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	In progress
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/04/2015	Experian	In progress

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1400595	Consumer loan	Vehicle loan
1401374	Credit reporting	
1401387	Debt collection	Other (phone, health club, etc.)
1401397	Mortgage	Other mortgage
1401376	Credit reporting	
1400591	Consumer loan	Vehicle lease
1401357	Credit reporting	
1400588	Debt collection	Other (phone, health club, etc.)
1401330	Credit card	
1401334	Debt collection	
1399395	Credit reporting	
1401092	Debt collection	
1401096	Consumer loan	Vehicle loan
1401100	Credit reporting	
1399603	Mortgage	Other mortgage

Consumer Complaints

Problems when you are unable to pay		OH	43110	Web
Credit reporting company's investigation	Problem with statement of dispute	FL	34698	Web
Disclosure verification of debt	Not given enough info to verify debt	MN	56560	Web
Loan servicing, payments, escrow account		CA	92660	Referral
Credit reporting company's investigation	Problem with statement of dispute	FL	34698	Web
Managing the loan or lease		CA	91601	Web
Incorrect information on credit report	Reinserted previously deleted info	KS	66219	Web
Cont'd attempts collect debt not owed	Debt is not mine	PA	15085	Web
Identity theft / Fraud / Embezzlement		TN	38120	Referral
Cont'd attempts collect debt not owed	Debt is not mine	VA	22031	Web
Incorrect information on credit report	Account status	MO	63031	Postal mail
Communication tactics	Frequent or repeated calls	IL	62264	Web
Shopping for a loan or lease		TX	75010	Web
Incorrect information on credit report	Information is not mine	MO	65101	Web
Application, originator, mortgage broker		FL	32211	Web

Consumer Complaints

06/01/2015	06/04/2015	Ally Financial Inc.	In progress
06/01/2015	06/04/2015	Equifax	Closed with explanation
06/01/2015	06/02/2015	EOS Holdings, Inc.	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	In progress
06/01/2015	06/04/2015	Equifax	Closed with explanation
06/01/2015	06/01/2015	Nissan Motor Acceptance Corporation	In progress
06/01/2015	06/02/2015	Experian	In progress
06/01/2015	06/01/2015	Unique Management Services, Inc	Closed with explanation
06/01/2015	06/02/2015	Amex	Closed
06/01/2015	06/01/2015	American Collections Enterprise, Inc.	Closed
06/01/2015	06/03/2015	Equifax	In progress
06/01/2015	06/01/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
06/01/2015	06/01/2015	Toyota Motor Credit Corporation	Closed with explanation
06/01/2015	06/03/2015	Equifax	In progress
06/01/2015	06/10/2015	Neighborhood Assistance Corporation of America ("NACA")	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1401061	Bank account or service	Other bank product/service
1401069	Bank account or service	Other bank product/service
1399597	Credit reporting	
1401038	Credit reporting	
1399613	Debt collection	Medical
1399538	Credit reporting	
1399523	Mortgage	Other mortgage
1401039	Bank account or service	Checking account
1400914	Debt collection	Credit card
1401104	Credit reporting	
1401044	Consumer loan	Installment loan
1400996	Debt collection	Medical
1400944	Mortgage	Other mortgage
1399785	Consumer loan	Vehicle loan
1400952	Consumer loan	Installment loan
1400961	Debt collection	Medical

Consumer Complaints

Making/receiving payments, sending money		DE	19805	Postal mail
Account opening, closing, or management				Phone
Credit reporting company's investigation	No notice of investigation status/result	CA	95242	Web
Incorrect information on credit report	Information is not mine	CA	90746	Web
Communication tactics	Frequent or repeated calls	NC	27530	Web
Credit reporting company's investigation	No notice of investigation status/result	OH	43615	Web
Loan servicing, payments, escrow account		IL	60643	Postal mail
Deposits and withdrawals		NJ	08701	Web
Cont'd attempts collect debt not owed	Debt is not mine	VA	20148	Web
Incorrect information on credit report	Account terms	NY	14108	Web
Problems when you are unable to pay		AL	35211	Web
Improper contact or sharing of info	Talked to a third party about my debt	MD	21704	Web
Other		NY	11550	Referral
Problems when you are unable to pay		FL	33334	Web
Managing the loan or lease		TN	37924	Web
Disclosure verification of debt	Not disclosed as an	FL	32621	Web

Consumer Complaints

		America ("NACA")	
06/01/2015	06/02/2015	GE Capital Retail	Closed with monetary relief
06/01/2015	06/02/2015	JPMorgan Chase	Closed with monetary relief
06/01/2015	06/01/2015	Experian	Closed with non-monetary relief
06/01/2015	06/01/2015	Equifax	In progress
06/01/2015	06/01/2015	CMRE Financial Services, Inc.	Closed with explanation
06/01/2015	06/03/2015	TransUnion	In progress
06/01/2015	06/03/2015	SunTrust Bank	Closed with non-monetary relief
06/01/2015	06/01/2015	Santander Bank US	Closed
06/01/2015	06/01/2015	AllianceOne Recievables Management	Closed with explanation
06/01/2015	06/01/2015	Equifax	Closed with explanation
06/01/2015	06/04/2015	Tower Loan	Closed with explanation
06/01/2015	06/04/2015	Collection Management Company	Closed with explanation
06/01/2015	06/03/2015	Fay Servicing, LLC	Closed with explanation
06/01/2015	06/01/2015	Santander Consumer USA	Closed with explanation
06/01/2015	06/01/2015	CashCall, Inc.	Closed with explanation
06/01/2015	06/01/2015	Transworld Systems Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1400844	Debt collection	
1399502	Mortgage	Conventional adjustable mortgage (ARM)
1399477	Mortgage	Other mortgage
1399481	Mortgage	Other mortgage
1399487	Student loan	Non-federal student loan
1399479	Mortgage	Other mortgage
1399579	Mortgage	Conventional fixed mortgage
1400883	Credit reporting	
1399501	Mortgage	Conventional adjustable mortgage (ARM)
1400890	Credit reporting	
1399836	Mortgage	Other mortgage
1399639	Mortgage	FHA mortgage
1400911	Consumer loan	Vehicle loan
1400478	Mortgage	Other mortgage
1400548	Credit card	
1399787	Debt collection	Other (phone, health club, etc.)
1399741	Credit card	
1399740	Debt collection	
1399728	Mortgage	VA mortgage

Consumer Complaints

	attempt to collect			
Cont'd attempts collect debt not owed	Debt is not mine	GA	30052	Web
Loan modification,collection,foreclosure		OH	43616	Web
Other		CA	94063	Postal mail
Other		IL	60411	Referral
Dealing with my lender or servicer		OR	97213	Web
Other		NY	11727	Referral
Loan servicing, payments, escrow account		TX	78691	Web
Unable to get credit report/credit score	Problem getting my free annual report	MN	55126	Web
Loan modification,collection,foreclosure		OH	43616	Web
Incorrect information on credit report	Account status	GA	30188	Web
Loan servicing, payments, escrow account		WI	54180	Postal mail
Loan modification,collection,foreclosure		FL	32801	Web
Problems when you are unable to pay		NJ	08753	Web
Other		NY	11355	Referral
Identity theft / Fraud / Embezzlement		KS	66106	Web
Cont'd attempts collect debt not owed	Debt was paid	GA	31721	Postal mail
Other		WA	98144	Web
Communication tactics	Frequent or repeated calls	MD	21401	Web
Loan servicing, payments, escrow account		UT	84070	Web

Consumer Complaints

06/01/2015	06/03/2015	Williams & Fudge, Inc	Closed with explanation
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/01/2015	Navient	Closed with explanation
06/01/2015	06/03/2015	JPMorgan Chase	Closed with explanation
06/01/2015	06/01/2015	M&T Bank	Closed with explanation
06/01/2015	06/01/2015	Experian	Closed with non-monetary relief
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/01/2015	Equifax	Closed with non-monetary relief
06/01/2015	06/03/2015	JPMorgan Chase	In progress
06/01/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/01/2015	Ally Financial Inc.	In progress
06/01/2015	06/03/2015	Select Portfolio Servicing, Inc	Closed with explanation
06/01/2015	06/03/2015	Wells Fargo	Closed with non-monetary relief
06/01/2015	06/03/2015	Residential Credit Solutions	Closed with explanation
06/01/2015	06/01/2015	Discover	In progress
06/01/2015	06/03/2015	McCarthy, Burgess & Wolff, Inc.	Closed with explanation
06/01/2015	06/01/2015	Nationstar Mortgage	Closed with explanation

Consumer Complaints

Yes		
Yes		
Yes		
Yes		
Yes		Yes
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		

Consumer Complaints

1399753	Money transfers	Domestic (US) money transfer
1399732	Credit card	
1400831	Credit reporting	
1400832	Credit reporting	
1400974	Mortgage	Other mortgage
1399767	Mortgage	Conventional fixed mortgage
1400495	Consumer loan	Vehicle loan
1400777	Mortgage	Conventional adjustable mortgage (ARM)
1399784	Credit card	
1399832	Debt collection	Other (phone, health club, etc.)
1399465	Debt collection	
1400525	Debt collection	Other (phone, health club, etc.)
1400751	Credit reporting	
1400015	Debt collection	
1400642	Credit card	
1401462	Credit reporting	
1400748	Bank account or service	Checking account

Consumer Complaints

Money was not available when promised				Web
Other		CA	90028	Web
Incorrect information on credit report	Information is not mine	TX	75684	Web
Incorrect information on credit report	Information is not mine	TX	75684	Web
Other		NY	14202	Referral
Loan servicing, payments, escrow account		NY	12701	Web
Problems when you are unable to pay		TN	37190	Web
Loan modification,collection,foreclosure		CA	95148	Web
Credit determination		VA	23669	Web
Cont'd attempts collect debt not owed	Debt is not mine	MI	48915	Web
Communication tactics	Frequent or repeated calls	CA	91743	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	95037	Web
Credit reporting company's investigation	No notice of investigation status/result	CA	91604	Web
Communication tactics	Frequent or repeated calls			Phone
Billing disputes		OR	97850	Web
Incorrect information on credit report	Account status	PA	15067	Web
Making/receiving payments, sending money		VA	22302	Phone

Consumer Complaints

06/01/2015	06/01/2015	JPMorgan Chase	Closed with explanation
06/01/2015	06/03/2015	TD Bank	Closed with explanation
06/01/2015	06/01/2015	Experian	Closed with non-monetary relief
06/01/2015	06/01/2015	TransUnion	Closed with non-monetary relief
06/01/2015	06/03/2015	Wells Fargo	Closed with explanation
06/01/2015	06/01/2015	Nationstar Mortgage	In progress
06/01/2015	06/01/2015	Ford Motor Credit Company	Closed with explanation
06/01/2015	06/01/2015	Wells Fargo	Closed with explanation
06/01/2015	06/01/2015	Citibank	Closed with explanation
06/01/2015	06/01/2015	Berman & Rabin, P.A.	In progress
06/01/2015	06/03/2015	Collins & Hilton Asset Group, LLC	Closed with explanation
06/01/2015	06/01/2015	Enhanced Recovery Company, LLC	Closed with explanation
06/01/2015	06/01/2015	TransUnion	Closed with explanation
06/01/2015	06/03/2015	Credit Central Holdings, LLC	Closed with explanation
06/01/2015	06/02/2015	GE Capital Retail	Closed with monetary relief
06/01/2015	06/02/2015	Equifax	In progress
06/01/2015	06/03/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1400811	Debt collection	Credit card
1400664	Debt collection	Other (phone, health club, etc.)
1400712	Debt collection	Other (phone, health club, etc.)
1400690	Bank account or service	Checking account
1400810	Debt collection	Credit card
1400759	Credit reporting	
1400809	Credit reporting	
1400796	Credit reporting	
1401445	Mortgage	Conventional adjustable mortgage (ARM)
1400854	Credit reporting	
1401105	Credit reporting	
1400853	Credit reporting	
1400960	Mortgage	FHA mortgage
1400915	Debt collection	Credit card
1400950	Debt collection	
1400995	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Improper contact or sharing of info	Contacted me after I asked not to	PA	18510	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33064	Web
Disclosure verification of debt	Not given enough info to verify debt	MD	21619	Web
Problems caused by my funds being low		IN	97205	Web
Improper contact or sharing of info	Contacted me after I asked not to	PA	18510	Web
Incorrect information on credit report	Personal information	TX	78640	Web
Incorrect information on credit report	Information is not mine	GA	30076	Web
Incorrect information on credit report	Information is not mine	OK	73025	Web
Loan modification,collection,foreclosure		CA	90025	Web
Incorrect information on credit report	Public record	CA	91605	Web
Incorrect information on credit report	Information is not mine	NY	14108	Web
Incorrect information on credit report	Public record	CA	91605	Web
Loan modification,collection,foreclosure		OK	74106	Web
Cont'd attempts collect debt not owed	Debt is not mine	VA	20148	Web
Cont'd attempts collect debt not owed	Debt is not mine	KS	66048	Web
False statements or representation	Attempted to collect wrong amount	MD	21704	Web

Consumer Complaints

06/01/2015	06/01/2015	Velocity Portfolio Group	Closed with explanation
06/01/2015	06/01/2015	First National Collection Bureau, Inc.	Closed with explanation
06/01/2015	06/03/2015	AmerAssist A/R Solutions, Inc.	Closed with explanation
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/01/2015	Total Card, Inc.	Closed with explanation
06/01/2015	06/01/2015	Equifax	Closed with explanation
06/01/2015	06/03/2015	TransUnion	Closed with explanation
06/01/2015	06/01/2015	Experian	In progress
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/01/2015	Equifax	Closed with non-monetary relief
06/01/2015	06/01/2015	TransUnion	Closed with explanation
06/01/2015	06/01/2015	Experian	In progress
06/01/2015	06/01/2015	Mortgage Clearing Corporation	Closed with explanation
06/01/2015	06/01/2015	TD Bank	Closed with monetary relief
06/01/2015	06/01/2015	Northern Alliance Management, LLC	In progress
06/01/2015	06/04/2015	Diversified Consultants, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1400986	Mortgage	Conventional fixed mortgage
1401011	Debt collection	
1401019	Mortgage	Conventional adjustable mortgage (ARM)
1401046	Debt collection	Other (phone, health club, etc.)
1401102	Credit reporting	
1401063	Bank account or service	Checking account
1401101	Debt collection	Medical
1401081	Credit reporting	
1401080	Credit reporting	
1401099	Debt collection	Medical
1401444	Credit reporting	
1401443	Credit reporting	
1401372	Credit reporting	
1401669	Credit card	
1401605	Consumer loan	Vehicle loan
1401653	Credit reporting	

Consumer Complaints

Loan modification,collection,foreclosure		NJ	07028	Phone
Communication tactics	Threatened to take legal action	NY	10312	Web
Loan modification,collection,foreclosure		TX	77449	Web
Disclosure verification of debt	Right to dispute notice not received	CA	95672	Web
Incorrect information on credit report	Account terms	NY	14108	Web
Deposits and withdrawals		CA	95129	Web
Cont'd attempts collect debt not owed	Debt is not mine	MO	65101	Web
Incorrect information on credit report	Account status	NJ	07106	Web
Incorrect information on credit report	Information is not mine	MS	39204	Web
Disclosure verification of debt	Not given enough info to verify debt	MO	65101	Web
Unable to get credit report/credit score	Problem getting my free annual report	FL	33462	Web
Unable to get credit report/credit score	Problem getting my free annual report	FL	33462	Web
Credit reporting company's investigation	Problem with statement of dispute	FL	34698	Web
Credit line increase/decrease		AL	35235	Web
Problems when you are unable to pay		GA	30342	Web
Incorrect information on credit report	Information is not mine	GA	30319	Web

Consumer Complaints

06/01/2015	06/03/2015	Nationstar Mortgage	In progress
06/01/2015	06/01/2015	FAIR COLLECTIONS & OUTSOURCING, INC.	Closed with explanation
06/01/2015	06/01/2015	Ocwen	In progress
06/01/2015	06/01/2015	Franklin Collection Service, Inc.	Closed with explanation
06/01/2015	06/01/2015	Experian	In progress
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/03/2015	Commonwealth Financial Systems, Inc.	Closed with explanation
06/01/2015	06/01/2015	Equifax	In progress
06/01/2015	06/01/2015	Experian	Closed with explanation
06/01/2015	06/01/2015	HCFS Health Care Financial Services, Inc.	Closed with explanation
06/01/2015	06/02/2015	TransUnion	Closed with explanation
06/01/2015	06/04/2015	Equifax	Closed with non-monetary relief
06/01/2015	06/02/2015	Experian	Closed with explanation
06/01/2015	06/02/2015	Barclays	Closed with non-monetary relief
06/01/2015	06/04/2015	DriveTime	Closed with explanation
06/01/2015	06/02/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1401682	Credit reporting	
1401707	Debt collection	Other (phone, health club, etc.)
1401736	Credit card	
1401730	Debt collection	Medical
1401708	Debt collection	Credit card
1401745	Mortgage	Other mortgage
1401776	Credit reporting	
1401744	Debt collection	Medical
1401742	Credit card	
1401775	Credit reporting	
1401764	Credit reporting	
1401750	Debt collection	Medical
1401774	Credit reporting	
1401773	Mortgage	Conventional fixed mortgage

Consumer Complaints

	mine			
Incorrect information on credit report	Account status	GA	30349	Web
Disclosure verification of debt	Not given enough info to verify debt	CO	80138	Web
Delinquent account				Phone
Cont'd attempts collect debt not owed	Debt was paid	FL	33511	Web
Disclosure verification of debt	Not given enough info to verify debt	MA	01844	Web
Loan modification,collection,foreclosure		FL	34788	Web
Credit reporting company's investigation	No notice of investigation status/result	FL	33324	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33032	Web
Advertising and marketing		CT	06037	Web
Credit reporting company's investigation	No notice of investigation status/result	FL	33324	Web
Incorrect information on credit report	Account status	DE	19702	Web
Disclosure verification of debt	Not disclosed as an attempt to collect	CA	90066	Web
Credit reporting company's investigation	No notice of investigation status/result	FL	33324	Web
Loan servicing, payments, escrow account		TN	37127	Web

Consumer Complaints

06/01/2015	06/02/2015	TransUnion	Closed with explanation
06/01/2015	06/01/2015	Diversified Adjustment Service, Inc.	Closed with explanation
06/01/2015	06/03/2015	Wells Fargo	Closed with explanation
06/01/2015	06/02/2015	Transworld Systems Inc.	Closed with explanation
06/01/2015	06/02/2015	Bank of America	In progress
06/01/2015	06/02/2015	Bank of America	In progress
06/01/2015	06/04/2015	TransUnion	Closed with explanation
06/01/2015	06/09/2015	Asset Management Outsourcing, Inc.	Closed with explanation
06/01/2015	06/02/2015	JPMorgan Chase	Closed with explanation
06/01/2015	06/02/2015	Experian	Closed with explanation
06/01/2015	06/02/2015	Experian	In progress
06/01/2015	06/10/2015	Designed Receivable Solultions, Inc.	Closed with explanation
06/01/2015	06/02/2015	Equifax	In progress
06/01/2015	06/02/2015	Bayview Loan Servicing, LLC	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1401771	Mortgage	Conventional fixed mortgage
1401791	Credit card	
1401789	Debt collection	Other (phone, health club, etc.)
1401787	Mortgage	FHA mortgage
1401809	Debt collection	Other (phone, health club, etc.)
1401797	Bank account or service	Checking account
1401795	Credit card	
1401807	Bank account or service	Other bank product/service
1401805	Debt collection	Other (phone, health club, etc.)
1401804	Mortgage	FHA mortgage
1399831	Money transfers	International money transfer
1399618	Mortgage	Conventional adjustable mortgage (ARM)
1399467	Debt collection	Auto
1399617	Mortgage	Conventional adjustable mortgage (ARM)
1399522	Credit reporting	
1399500	Mortgage	Conventional adjustable mortgage (ARM)
1399473	Mortgage	Other mortgage
1399498	Credit reporting	

Consumer Complaints

Settlement process and costs		NC	28278	Web
Closing/Cancelling account		PA	16803	Web
False statements or representation	Attempted to collect wrong amount	AL	36108	Web
Loan servicing, payments, escrow account		FL	34652	Web
Disclosure verification of debt	Right to dispute notice not received	FL	32728	Web
Account opening, closing, or management		GA	31131	Web
Identity theft / Fraud / Embezzlement		CA	94535	Web
Account opening, closing, or management		FL	33054	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	32960	Web
Loan servicing, payments, escrow account		AZ	86046	Web
Wrong amount charged or received		MA	01949	Web
Application, originator, mortgage broker		GA	30097	Web
Communication tactics	Called after sent written cease of comm	UT	84129	Web
Application, originator, mortgage broker		GA	30097	Web
Incorrect information on credit report	Account status	GA	31019	Web
Loan servicing, payments, escrow account		OH	43616	Web
Loan servicing, payments, escrow account		MA	01609	Postal mail
Credit reporting company's investigation	No notice of investigation	MD	20814	Web

Consumer Complaints

06/01/2015	06/02/2015	U.S. Bancorp	In progress
06/01/2015	06/02/2015	Discover	Closed with explanation
06/01/2015	06/09/2015	Gatestone & Co. International Inc.	Closed with non-monetary relief
06/01/2015	06/02/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
06/01/2015	06/02/2015	SunTrust Bank	Closed with monetary relief
06/01/2015	06/03/2015	Barclays	Closed with non-monetary relief
06/01/2015	06/02/2015	Wells Fargo	Closed with monetary relief
06/01/2015	06/02/2015	Enhanced Recovery Company, LLC	Closed
06/01/2015	06/02/2015	JPMorgan Chase	Closed with explanation
06/01/2015	06/01/2015	Western Union	Closed with explanation
06/01/2015	06/01/2015	State Employee's Credit Union	Closed with explanation
06/01/2015	06/04/2015	Vengroff Williams, Inc	Closed with non-monetary relief
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/01/2015	Equifax	In progress
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/03/2015	Experian	In progress

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1399495	Consumer loan	Vehicle loan
1399489	Bank account or service	Checking account
1399521	Credit reporting	
1399504	Mortgage	Conventional adjustable mortgage (ARM)
1399520	Credit reporting	
1399517	Debt collection	Other (phone, health club, etc.)
1399577	Credit reporting	
1399574	Debt collection	Other (phone, health club, etc.)
1399539	Credit reporting	
1399529	Bank account or service	Checking account
1399537	Consumer loan	Vehicle loan
1399534	Consumer loan	Vehicle lease
1399572	Credit card	
1399556	Mortgage	Conventional fixed mortgage
1399545	Payday loan	
1399563	Credit reporting	
1399558	Bank account or service	Checking account
1399606	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

	status/result			
Problems when you are unable to pay		CA	92392	Web
Problems caused by my funds being low		RI	02878	Web
Incorrect information on credit report	Account status	GA	31019	Web
Loan modification,collection,foreclosure		OH	43616	Web
Incorrect information on credit report	Account status	GA	31019	Web
Cont'd attempts collect debt not owed	Debt was paid	NC	27408	Web
Credit reporting company's investigation	No notice of investigation status/result	FL	33844	Web
Cont'd attempts collect debt not owed	Debt was paid	SC	29223	Web
Incorrect information on credit report	Account status	OH	43615	Web
Account opening, closing, or management		TX	75230	Phone
Managing the loan or lease		PA	15067	Web
Managing the loan or lease		PA	19131	Web
Transaction issue		CA	90057	Web
Settlement process and costs		OR	97068	Web
Can't contact lender		VA	23464	Web
Incorrect information on credit report	Information is not mine	KY	40769	Web
Problems caused by my funds being low		VI	00820	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	92675	Web

Consumer Complaints

06/01/2015	06/02/2015	Exeter Finance Corp	Closed with explanation
06/01/2015	06/01/2015	RBS Citizens	Closed with monetary relief
06/01/2015	06/01/2015	TransUnion	Closed with explanation
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	Experian	In progress
06/01/2015	06/01/2015	Stellar Recovery Inc.	Closed with explanation
06/01/2015	06/03/2015	Experian	In progress
06/01/2015	06/08/2015	Wells Fargo	Closed with non-monetary relief
06/01/2015	06/03/2015	Equifax	Closed with explanation
06/01/2015	06/02/2015	JPMorgan Chase	Closed with explanation
06/01/2015	06/01/2015	Wells Fargo	Closed with explanation
06/01/2015	06/01/2015	Ally Financial Inc.	In progress
06/01/2015	06/03/2015	Barclays	Closed with explanation
06/01/2015	06/01/2015	Bank of America	Closed with explanation
06/01/2015	06/03/2015	National Credit Adjusters, LLC	Closed with explanation
06/01/2015	06/01/2015	Experian	In progress
06/01/2015	06/01/2015	Bank of America	Closed with monetary relief
06/01/2015	06/04/2015	Bank of America	In progress

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1399602	Credit card	
1399589	Money transfers	International money transfer
1399598	Credit reporting	
1399601	Mortgage	Conventional adjustable mortgage (ARM)
1399608	Credit card	
1399623	Credit reporting	
1399621	Credit reporting	
1399622	Credit reporting	
1399627	Mortgage	Other mortgage
1399626	Bank account or service	Checking account
1399637	Debt collection	
1399635	Credit reporting	
1399634	Credit card	
1399662	Credit reporting	
1399660	Credit reporting	
1399671	Credit reporting	
1399666	Credit reporting	

Consumer Complaints

Credit card protection / Debt protection		MO	63368	Web
Other service issues		VA	22306	Phone
Incorrect information on credit report	Account status	CA	95242	Web
Loan modification,collection,foreclosure		NJ	08807	Web
Application processing delay		OH	44843	Referral
Incorrect information on credit report	Account status	GA	30554	Web
Incorrect information on credit report	Account status	FL	32257	Web
Incorrect information on credit report	Account status	FL	32257	Web
Loan modification,collection,foreclosure		NC	27591	Web
Using a debit or ATM card		NY	11375	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	75657	Web
Credit reporting company's investigation	Problem with statement of dispute	OH	43560	Web
Billing disputes		FL	88310	Web
Incorrect information on credit report	Information is not mine	MD	20724	Web
Incorrect information on credit report	Reinserted previously deleted info	NY	10952	Web
Unable to get credit report/credit score	Problem getting my free annual report	GA	30087	Web
Credit reporting company's investigation	Problem with statement of	TX	78223	Web

Consumer Complaints

06/01/2015	06/01/2015	Citibank	Closed with monetary relief
06/01/2015	06/03/2015	MoneyGram	Closed with explanation
06/01/2015	06/03/2015	Equifax	Closed with explanation
06/01/2015	06/01/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	Bank of America	In progress
06/01/2015	06/01/2015	Experian	In progress
06/01/2015	06/01/2015	TransUnion	In progress
06/01/2015	06/01/2015	Experian	Closed with explanation
06/01/2015	06/01/2015	Seterus	Closed with explanation
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/01/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
06/01/2015	06/01/2015	Experian	In progress
06/01/2015	06/03/2015	Citibank	Closed with explanation
06/01/2015	06/01/2015	TransUnion	Closed with explanation
06/01/2015	06/03/2015	Experian	Closed with non-monetary relief
06/01/2015	06/01/2015	Equifax	Closed with explanation
06/01/2015	06/03/2015	Experian	In progress

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1399672	Mortgage	Conventional fixed mortgage
1399677	Consumer loan	Installment loan
1400628	Credit reporting	
1400774	Consumer loan	Installment loan
1399776	Mortgage	Other mortgage
1399827	Mortgage	Other mortgage
1399824	Mortgage	Other mortgage
1399727	Mortgage	Conventional adjustable mortgage (ARM)
1399726	Mortgage	Conventional fixed mortgage
1399734	Mortgage	Conventional fixed mortgage
1399746	Mortgage	Conventional fixed mortgage
1399819	Bank account or service	Checking account
1399821	Mortgage	Other mortgage
1399815	Debt collection	
1399813	Mortgage	Other mortgage
1399796	Credit reporting	
1399811	Consumer loan	Installment loan
1399795	Credit reporting	
1399798	Payday loan	

Consumer Complaints

	dispute			
Loan servicing, payments, escrow account		MI	49418	Web
Shopping for a loan or lease		AL	36323	Web
Incorrect information on credit report	Reinserted previously deleted info	AR	72211	Web
Problems when you are unable to pay		NV		Web
Other		CA	94526	Postal mail
Other		WI	53403	Postal mail
Loan modification,collection,foreclosure		FL	32720	Referral
Loan servicing, payments, escrow account		NJ	07060	Web
Loan servicing, payments, escrow account		PA	17331	Web
Loan modification,collection,foreclosure		PA	19362	Web
Application, originator, mortgage broker		VA	20190	Web
Problems caused by my funds being low		MD	20716	Web
Loan modification,collection,foreclosure		GA	31415	Referral
Cont'd attempts collect debt not owed	Debt is not mine	KY	40475	Web
Other		SC	29229	Postal mail
Incorrect information on credit report	Account status	TN	37801	Fax
Managing the loan or lease		PA	19021	Web
Incorrect information on credit report	Account status	TN	37801	Fax
Charged fees or interest I didn't expect		WI	53212	Web

Consumer Complaints

06/01/2015	06/05/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	National Credit Adjusters, LLC	Closed with explanation
06/01/2015	06/04/2015	TransUnion	Closed with explanation
06/01/2015	06/03/2015	Financial Credit Service, Inc.	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	Bank of America	In progress
06/01/2015	06/01/2015	Hudson City Savings Bank	Closed with explanation
06/01/2015	06/01/2015	BB&T Financial	Closed with explanation
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/01/2015	Capital One	Closed with explanation
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/03/2015	Statebridge Company	Closed with explanation
06/01/2015	06/01/2015	Turning Point Solutions LLC	Closed with non-monetary relief
06/01/2015	06/05/2015	Ocwen	Closed with explanation
06/01/2015	06/09/2015	Equifax	Closed with explanation
06/01/2015	06/02/2015	Bank of America	In progress
06/01/2015	06/09/2015	TransUnion	Closed with explanation
06/01/2015	06/04/2015	AmeriCash Holding LLC	Closed with explanation

Consumer Complaints

Yes
Yes
Yes

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1400121	Credit reporting	
1400422	Debt collection	Federal student loan
1399838	Credit reporting	
1399946	Mortgage	Conventional adjustable mortgage (ARM)
1400100	Credit card	
1399857	Mortgage	Other mortgage
1400114	Mortgage	Other mortgage
1399463	Credit reporting	
1399854	Mortgage	Other mortgage
1400753	Credit reporting	
1399846	Debt collection	Auto
1399839	Credit reporting	
1399841	Credit reporting	
1399840	Credit reporting	

Consumer Complaints

Incorrect information on credit report	Account status	TX	76063	Web
Improper contact or sharing of info	Contacted me after I asked not to	MD	21122	Web
Credit reporting company's investigation	No notice of investigation status/result	NC	28078	Web
Loan modification,collection,foreclosure		OH	45215	Phone
Billing disputes		IL	60056	Fax
Other		NY	11428	Postal mail
Other		FL	33325	Referral
Incorrect information on credit report	Information is not mine	IL	60202	Web
Loan servicing, payments, escrow account		PA	17547	Referral
Incorrect information on credit report	Account terms	CA	91604	Web
Communication tactics	Called outside of 8am-9pm	AZ	85641	Web
Credit reporting company's investigation	No notice of investigation status/result	NC	28078	Web
Credit reporting company's investigation	No notice of investigation status/result	NC	28078	Web
Credit reporting company's investigation	No notice of investigation status/result	NC	28078	Web

Consumer Complaints

06/01/2015	06/01/2015	Experian	In progress
06/01/2015	06/01/2015	Ability Recovery Services, LLC	Closed with explanation
06/01/2015	06/01/2015	TransUnion	In progress
06/01/2015	06/03/2015	Citibank	In progress
06/01/2015	06/02/2015	JPMorgan Chase	Closed with non-monetary relief
06/01/2015	06/03/2015	Bayview Loan Servicing, LLC	In progress
06/01/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/01/2015	TransUnion	Closed with explanation
06/01/2015	06/03/2015	Nationstar Mortgage	In progress
06/01/2015	06/01/2015	Experian	In progress
06/01/2015	06/01/2015	American Credit Acceptance, LLC	In progress
06/01/2015	06/01/2015	Experian	Closed with explanation
06/01/2015	06/03/2015	TransUnion	In progress
06/01/2015	06/01/2015	Equifax	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1399936	Mortgage	Other mortgage
1399889	Mortgage	Other mortgage
1399868	Debt collection	
1399860	Credit reporting	
1399862	Credit reporting	
1399861	Credit reporting	
1399628	Debt collection	Mortgage
1403647	Debt collection	Other (phone, health club, etc.)
1401007	Bank account or service	Checking account
1399957	Credit reporting	
1400075	Debt collection	Credit card
1399950	Credit card	
1399947	Debt collection	Credit card
1399987	Credit reporting	
1400035	Student loan	Non-federal student loan
1399454	Credit reporting	

Consumer Complaints

Other		NY	10550	Postal mail
Other		NY	10466	Postal mail
Communication tactics	Frequent or repeated calls	NY	11355	Web
Credit reporting company's investigation	No notice of investigation status/result	NC	28078	Web
Credit reporting company's investigation	No notice of investigation status/result	NC	28078	Web
Credit reporting company's investigation	No notice of investigation status/result	NC	28078	Web
False statements or representation	Attempted to collect wrong amount	NV	89121	Web
Cont'd attempts collect debt not owed	Debt was paid	IL	60139	Web
Using a debit or ATM card		FL	32836	Web
Incorrect information on credit report	Account status	TX	79118	Web
Cont'd attempts collect debt not owed	Debt was paid	MD	20853	Web
Billing disputes		OH	44143	Postal mail
Cont'd attempts collect debt not owed	Debt is not mine	DC	20019	Web
Incorrect information on credit report	Account terms	OH	44425	Web
Dealing with my lender or servicer		CT	06902	Referral
Incorrect information on credit report	Public record	NY	10705	Web

Consumer Complaints

06/01/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
06/01/2015	06/03/2015	Wells Fargo	Closed with explanation
06/01/2015	06/01/2015	Focus Holding Company	Closed with explanation
06/01/2015	06/01/2015	Experian	Closed with explanation
06/01/2015	06/01/2015	Equifax	In progress
06/01/2015	06/01/2015	TransUnion	In progress
06/01/2015	06/03/2015	Nationstar Mortgage	Closed
06/01/2015	06/02/2015	Rent Recover, LLC	Closed with explanation
06/01/2015	06/01/2015	Bank of America	In progress
06/01/2015	06/05/2015	TransUnion	Closed with explanation
06/01/2015	06/01/2015	URS Holding, LLC	Closed with non-monetary relief
06/01/2015	06/03/2015	Citibank	Closed with explanation
06/01/2015	06/01/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
06/01/2015	06/01/2015	TransUnion	Closed with explanation
06/01/2015	06/03/2015	Wells Fargo	Closed with explanation
06/01/2015	06/01/2015	Experian	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1399978	Credit reporting	
1399976	Mortgage	Conventional fixed mortgage
1400020	Mortgage	Conventional fixed mortgage
1400002	Credit reporting	
1400760	Credit reporting	
1399401	Debt collection	Other (phone, health club, etc.)
1399456	Debt collection	
1399398	Mortgage	Conventional adjustable mortgage (ARM)
1399445	Credit card	
1399443	Student loan	Non-federal student loan
1399442	Mortgage	Conventional fixed mortgage
1399423	Mortgage	Other mortgage
1399429	Debt collection	
1399431	Mortgage	Conventional fixed mortgage
1399439	Mortgage	Other mortgage
1399451	Bank account or service	Checking account
1399446	Credit card	
1399427	Mortgage	Other mortgage
1399434	Credit card	
1400754	Credit reporting	

Consumer Complaints

Incorrect information on credit report	Account status	TX	77095	Web
Loan modification,collection,foreclosure		RI	02816	Phone
Loan servicing, payments, escrow account		CO	80013	Web
Credit reporting company's investigation	Inadequate help over the phone	FL	32607	Web
Incorrect information on credit report	Personal information	TX	78640	Web
Cont'd attempts collect debt not owed	Debt is not mine	CT	06710	Web
Disclosure verification of debt	Right to dispute notice not received	NJ	07871	Web
Loan modification,collection,foreclosure		CA	94505	Web
Closing/Cancelling account		TX	77546	Web
Dealing with my lender or servicer		CA	90017	Fax
Loan modification,collection,foreclosure		FL	33617	Web
Loan modification,collection,foreclosure		IN	46229	Web
Cont'd attempts collect debt not owed	Debt is not mine	VA	22031	Web
Loan servicing, payments, escrow account		PA	19142	Web
Other		MD	20762	Referral
Problems caused by my funds being low		NY	14619	Phone
Advertising and marketing		FL	32703	Web
Other		GA	30340	Fax
Delinquent account		TN	38101	Phone
Incorrect information on credit report	Account terms	CA	91604	Web

Consumer Complaints

06/01/2015	06/03/2015	TransUnion	Closed with explanation
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	Green Tree Servicing, LLC	Closed with explanation
06/01/2015	06/03/2015	Equifax	Closed with explanation
06/01/2015	06/03/2015	Equifax	Closed with explanation
06/01/2015	06/01/2015	Pinnacle Credit Services, LLC	Closed with explanation
06/01/2015	06/01/2015	Resurgent Capital Services L.P.	Closed with explanation
06/01/2015	06/01/2015	Ocwen	Closed with explanation
06/01/2015	06/01/2015	Barclays	Closed with explanation
06/01/2015	06/04/2015	Citibank	Closed with explanation
06/01/2015	06/03/2015	Bank of America	In progress
06/01/2015	06/01/2015	Nationstar Mortgage	In progress
06/01/2015	06/01/2015	Northland Group, Inc.	Closed with explanation
06/01/2015	06/01/2015	Nationstar Mortgage	In progress
06/01/2015	06/03/2015	Ocwen	Closed with explanation
06/01/2015	06/03/2015	First Niagara Bank	Closed with explanation
06/01/2015	06/01/2015	U.S. Bancorp	Closed with monetary relief
06/01/2015	06/03/2015	Citibank	In progress
06/01/2015	06/03/2015	Army and Air Force Exchange Service	Closed with explanation
06/01/2015	06/01/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1399327	Mortgage	FHA mortgage
1399349	Debt collection	Other (phone, health club, etc.)
1399246	Credit reporting	
1399247	Credit reporting	
1399245	Credit reporting	
1399244	Credit reporting	
1399310	Credit card	
1399303	Mortgage	Conventional fixed mortgage
1399307	Bank account or service	Checking account
1399306	Mortgage	FHA mortgage
1399305	Credit reporting	
1399304	Credit card	
1399291	Bank account or service	Checking account
1399281	Credit card	
1399289	Consumer loan	Vehicle loan
1399290	Credit reporting	
1399288	Credit card	

Consumer Complaints

Loan modification,collection,foreclosure		AZ	85298	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	NM	88005	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Credit card protection / Debt protection		MD	21042	Web
Loan modification,collection,foreclosure		MA	01701	Web
Account opening, closing, or management		CA	93041	Web
Loan servicing, payments, escrow account		AL	36067	Web
Unable to get credit report/credit score	Problem getting my free annual report	NC	28655	Web
Advertising and marketing		CO	80307	Web
Problems caused by my funds being low		CA	92243	Web
Credit line increase/decrease		CA	94121	Web
Problems when you are unable to pay		CA	95269	Web
Incorrect information on credit report	Public record	TX	75047	Web
Other fee				Web

Consumer Complaints

05/31/2015	05/31/2015	Wells Fargo	Closed with explanation
05/31/2015	05/31/2015	Stellar Recovery Inc.	Closed with explanation
05/31/2015	06/03/2015	Experian	Closed with explanation
05/31/2015	06/03/2015	TransUnion	Closed with explanation
05/31/2015	06/01/2015	TransUnion	Closed with explanation
05/31/2015	06/01/2015	Equifax	Closed with explanation
05/31/2015	05/31/2015	Bank of America	In progress
05/31/2015	05/31/2015	Citibank	In progress
05/31/2015	05/31/2015	Wells Fargo	Closed with explanation
05/31/2015	05/31/2015	Dovenmuehle Mortgage Inc.	Closed with explanation
05/31/2015	05/31/2015	TransUnion	Closed with non-monetary relief
05/31/2015	05/31/2015	U.S. Bancorp	Closed with explanation
05/31/2015	05/31/2015	Wells Fargo	Closed with explanation
05/31/2015	05/31/2015	JPMorgan Chase	Closed with non-monetary relief
05/31/2015	05/31/2015	JPMorgan Chase	Closed with explanation
05/31/2015	05/31/2015	Equifax	Closed with explanation
05/31/2015	05/31/2015	Bank of America	Closed with monetary relief

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1399283	Credit reporting	
1399298	Mortgage	FHA mortgage
1399319	Debt collection	Other (phone, health club, etc.)
1399302	Credit card	
1399370	Debt collection	Medical
1399711	Credit reporting	
1399713	Credit card	
1399223	Mortgage	Conventional adjustable mortgage (ARM)
1401014	Credit card	
1399507	Credit reporting	
1399512	Credit reporting	
1399506	Credit reporting	
1399704	Mortgage	Conventional adjustable mortgage (ARM)
1399186	Mortgage	Conventional fixed mortgage
1399222	Credit reporting	

Consumer Complaints

Credit reporting company's investigation	Investigation took too long	TX	78641	Web
Application, originator, mortgage broker		FL	33023	Web
Communication tactics	Used obscene/profane/abusive language	DC	20043	Web
Billing disputes		FL	33914	Web
Communication tactics	Threatened to take legal action	WA	99301	Web
Incorrect information on credit report	Account status	OR	97527	Web
Delinquent account		OR	97527	Web
Loan modification,collection,foreclosure		CA	92592	Web
Closing/Cancelling account		FL	34202	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Credit reporting company's investigation	Problem with statement of dispute	CO	80923	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Loan modification,collection,foreclosure		SC	29420	Web
Application, originator, mortgage broker		CA	90066	Web
Incorrect information on credit report	Public record	CA	92107	Web

Consumer Complaints

05/31/2015	06/03/2015	TransUnion	Closed with explanation
05/31/2015	05/31/2015	SunTrust Bank	In progress
05/31/2015	05/31/2015	Transworld Systems Inc.	Closed with explanation
05/31/2015	05/31/2015	Discover	Closed with explanation
05/31/2015	05/31/2015	Yakima County Credit Service, INC	Closed with explanation
05/31/2015	06/01/2015	Equifax	In progress
05/31/2015	06/01/2015	U.S. Bancorp	Closed with explanation
05/31/2015	05/31/2015	Green Tree Servicing, LLC	In progress
05/31/2015	06/01/2015	Bank of America	Closed with explanation
05/31/2015	06/03/2015	Equifax	Closed with explanation
05/31/2015	06/01/2015	TransUnion	Closed with explanation
05/31/2015	06/03/2015	Equifax	Closed with explanation
05/31/2015	06/01/2015	Ocwen	Closed with explanation
05/31/2015	05/31/2015	JPMorgan Chase	Closed with explanation
05/31/2015	05/31/2015	Experian	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1399185	Credit card	
1399184	Mortgage	Conventional fixed mortgage
1399182	Debt collection	Other (phone, health club, etc.)
1399220	Credit reporting	
1399199	Debt collection	
1399187	Mortgage	FHA mortgage
1399331	Debt collection	Medical
1399189	Mortgage	Conventional fixed mortgage
1399191	Credit reporting	
1399219	Mortgage	Conventional fixed mortgage
1399204	Consumer loan	Vehicle loan
1399218	Mortgage	Conventional adjustable mortgage (ARM)
1399326	Mortgage	Conventional fixed mortgage
1399231	Debt collection	Other (phone, health club, etc.)
1399230	Credit reporting	
1399229	Consumer loan	Vehicle loan
1399248	Credit reporting	
1399243	Credit reporting	

Consumer Complaints

Late fee		WI	53132	Web
Loan modification,collection,foreclosure		DC	20005	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	34987	Web
Incorrect information on credit report	Information is not mine	FL	32803	Web
Cont'd attempts collect debt not owed	Debt is not mine	OH	45231	Web
Loan servicing, payments, escrow account		FL	32219	Web
False statements or representation	Attempted to collect wrong amount	NY	10025	Web
Loan modification,collection,foreclosure		CO	81621	Web
Incorrect information on credit report	Information is not mine	FL	33462	Web
Loan modification,collection,foreclosure		WA	98362	Web
Managing the loan or lease		MD	20910	Web
Loan servicing, payments, escrow account		CA	95618	Web
Loan servicing, payments, escrow account		VA	23454	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	MN	55445	Web
Incorrect information on credit report	Information is not mine	MN	55445	Web
Managing the loan or lease		MN	55445	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Incorrect information on credit report	Information is not	IL	60629	Web

Consumer Complaints

05/31/2015	06/04/2015	Citibank	Closed with monetary relief
05/31/2015	05/31/2015	PennyMac Loan Services, LLC	Closed with explanation
05/31/2015	06/03/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/31/2015	05/31/2015	Experian	In progress
05/31/2015	06/04/2015	Capital Recovery Systems, Inc.	In progress
05/31/2015	06/01/2015	U.S. Bancorp	In progress
05/31/2015	05/31/2015	Independent Recovery Resources, Inc.	Closed with non-monetary relief
05/31/2015	05/31/2015	Ocwen	Closed with explanation
05/31/2015	06/03/2015	TransUnion	Closed with explanation
05/31/2015	05/31/2015	Ocwen	In progress
05/31/2015	05/31/2015	Mercedes-Benz Financial Services	Closed
05/31/2015	05/31/2015	Bank of America	In progress
05/31/2015	05/31/2015	Specialized Loan Servicing LLC	Closed with explanation
05/31/2015	05/31/2015	Monarch Recovery Holdings, Inc.	Closed with explanation
05/31/2015	06/03/2015	Equifax	In progress
05/31/2015	05/31/2015	Universal Acceptance Corporation	Closed with non-monetary relief
05/31/2015	06/01/2015	TransUnion	Closed with explanation
05/31/2015	06/01/2015	Experian	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1399324	Mortgage	Conventional fixed mortgage
1399201	Credit reporting	
1400850	Mortgage	Conventional fixed mortgage
1399323	Bank account or service	Checking account
1399284	Credit reporting	
1399280	Debt collection	Credit card
1399297	Student loan	Non-federal student loan
1399293	Credit card	
1399318	Credit card	
1399314	Credit card	
1399313	Mortgage	Conventional fixed mortgage
1399716	Credit reporting	
1399508	Credit reporting	
1399557	Credit reporting	
1399561	Debt collection	Credit card
1399715	Mortgage	Other mortgage
1399690	Bank account or service	Checking account

Consumer Complaints

	mine			
Loan modification,collection,foreclosure		FL	33186	Web
Unable to get credit report/credit score	Problem getting my free annual report	CA	95573	Web
Loan modification,collection,foreclosure		WI	53122	Web
Account opening, closing, or management		CA	93426	Web
Incorrect information on credit report	Information is not mine	GA	30016	Web
False statements or representation	Attempted to collect wrong amount	NY	11722	Web
Dealing with my lender or servicer		CO	80112	Web
Other		FL	32940	Web
Rewards		MA	02169	Web
Payoff process		KS	67133	Web
Loan modification,collection,foreclosure		OH	43085	Web
Credit monitoring or identity protection	Problem cancelling or closing account	TX	76137	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Incorrect information on credit report	Account terms	ND	58801	Web
Disclosure verification of debt	Not given enough info to verify debt	VT	05495	Web
Loan servicing, payments, escrow account		MI	48203	Web
Problems caused by my funds being low		TX	75075	Web

Consumer Complaints

05/31/2015	05/31/2015	Nationstar Mortgage	Closed with explanation
05/31/2015	05/31/2015	Equifax	Closed with non-monetary relief
05/31/2015	06/03/2015	Wells Fargo	Closed with explanation
05/31/2015	05/31/2015	JPMorgan Chase	Closed with explanation
05/31/2015	05/31/2015	Equifax	In progress
05/31/2015	05/31/2015	JPMorgan Chase	In progress
05/31/2015	05/31/2015	Navient	Closed with non-monetary relief
05/31/2015	05/31/2015	GE Capital Retail	Closed with explanation
05/31/2015	05/31/2015	U.S. Bancorp	Closed with non-monetary relief
05/31/2015	05/31/2015	Citibank	Closed with monetary relief
05/31/2015	05/31/2015	U.S. Bancorp	Closed with explanation
05/31/2015	06/01/2015	Experian	In progress
05/31/2015	06/03/2015	Equifax	Closed with explanation
05/31/2015	06/01/2015	Experian	In progress
05/31/2015	06/04/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/31/2015	06/01/2015	KeyBank NA	Closed with non-monetary relief
05/31/2015	06/01/2015	Bank of America	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1399688	Bank account or service	Other bank product/service
1399632	Credit reporting	
1399687	Credit card	
1399680	Bank account or service	Checking account
1399679	Bank account or service	Checking account
1399681	Bank account or service	Checking account
1399714	Mortgage	Conventional fixed mortgage
1399705	Mortgage	Conventional fixed mortgage
1399691	Consumer loan	Vehicle loan
1399703	Consumer loan	Installment loan
1399697	Mortgage	Conventional adjustable mortgage (ARM)
1399693	Debt collection	Other (phone, health club, etc.)
1399694	Mortgage	FHA mortgage
1399698	Mortgage	FHA mortgage
1399707	Credit reporting	
1399710	Credit reporting	
1399712	Credit reporting	
1399721	Credit reporting	

Consumer Complaints

Problems caused by my funds being low		CA	95060	Web
Improper use of my credit report	Report improperly shared by CRC	TX	77065	Web
Payoff process		CA	90403	Web
Account opening, closing, or management		MN	55445	Web
Account opening, closing, or management		MN	55445	Web
Account opening, closing, or management		MN	55445	Web
Loan servicing, payments, escrow account		MI	48161	Web
Loan modification,collection,foreclosure		NY	10467	Web
Managing the loan or lease		NY	14094	Web
Problems when you are unable to pay		SC	29420	Web
Loan modification,collection,foreclosure		NJ	07840	Web
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	CO	80130	Web
Loan modification,collection,foreclosure		GA	30052	Web
Application, originator, mortgage broker		CA	92620	Web
Incorrect information on credit report	Account status	AL	91326	Web
Incorrect information on credit report	Account terms	NY	13421	Web
Incorrect information on credit report	Account status	OR	97527	Web
Incorrect information on credit report	Account status	TX	76201	Web

Consumer Complaints

05/31/2015	06/01/2015	GE Capital Retail	Closed with monetary relief
05/31/2015	06/03/2015	Equifax	Closed with explanation
05/31/2015	06/01/2015	Wells Fargo	Closed with explanation
05/31/2015	06/01/2015	Wells Fargo	Closed with explanation
05/31/2015	06/01/2015	TCF National Bank	Closed with explanation
05/31/2015	06/01/2015	U.S. Bancorp	Closed with explanation
05/31/2015	06/03/2015	Shellpoint Partners, LLC	Closed with explanation
05/31/2015	06/03/2015	Citibank	In progress
05/31/2015	06/01/2015	Condor Capital Corp.	Closed with explanation
05/31/2015	06/03/2015	Risecredit, LLC	Closed with explanation
05/31/2015	06/01/2015	Fay Servicing, LLC	Closed with explanation
05/31/2015	06/04/2015	Green Tree Servicing, LLC	Closed with explanation
05/31/2015	06/01/2015	Stonegate Mortgage Corporation	Closed with explanation
05/31/2015	06/01/2015	JPMorgan Chase	Closed with explanation
05/31/2015	06/01/2015	TransUnion	Closed with explanation
05/31/2015	06/01/2015	Experian	Closed with non-monetary relief
05/31/2015	06/01/2015	Experian	In progress
05/31/2015	06/01/2015	Experian	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1399720	Mortgage	Conventional fixed mortgage
1399722	Mortgage	Home equity loan or line of credit
1399452	Debt collection	Other (phone, health club, etc.)
1399373	Mortgage	Conventional fixed mortgage
1399352	Credit reporting	
1399336	Credit reporting	
1399329	Mortgage	Conventional fixed mortgage
1399332	Debt collection	Other (phone, health club, etc.)
1399330	Debt collection	
1399346	Mortgage	Conventional adjustable mortgage (ARM)
1399338	Debt collection	Payday loan
1399356	Credit reporting	
1399365	Debt collection	
1399363	Debt collection	Other (phone, health club, etc.)
1399355	Credit reporting	
1399361	Consumer loan	Vehicle loan
1399359	Credit reporting	
1399357	Debt collection	Medical

Consumer Complaints

Loan servicing, payments, escrow account		TN	37189	Web
Application, originator, mortgage broker		TX	79935	Web
Disclosure verification of debt	Not given enough info to verify debt	GA	30083	Web
Loan modification,collection,foreclosure		IN	46011	Web
Incorrect information on credit report	Information is not mine	NV	89131	Web
Incorrect information on credit report	Account terms	AR	72370	Web
Loan servicing, payments, escrow account		TN	37920	Web
Cont'd attempts collect debt not owed	Debt was paid	TX	78753	Web
Cont'd attempts collect debt not owed	Debt is not mine	AZ	85326	Web
Loan modification,collection,foreclosure		FL	34212	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	90062	Web
Incorrect information on credit report	Information is not mine	FL	33319	Web
Cont'd attempts collect debt not owed	Debt is not mine	NV		Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	75605	Web
Credit reporting company's investigation	Inadequate help over the phone	GA	31419	Web
Problems when you are unable to pay		FL	34711	Web
Credit monitoring or identity protection	Problem cancelling or closing account	FL	33319	Web
Disclosure verification of debt	Right to dispute notice not received	OH	45251	Web

Consumer Complaints

05/31/2015	06/01/2015	Bank of America	In progress
05/31/2015	06/01/2015	JPMorgan Chase	In progress
05/31/2015	06/01/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/31/2015	05/31/2015	Fay Servicing, LLC	Closed with explanation
05/31/2015	05/31/2015	Equifax	Closed with explanation
05/31/2015	06/03/2015	Equifax	Closed with explanation
05/31/2015	05/31/2015	Ocwen	Closed with explanation
05/31/2015	05/31/2015	Focus Holding Company	Closed with explanation
05/31/2015	06/03/2015	Encore Capital Group	Closed with non-monetary relief
05/31/2015	05/31/2015	Bank of America	In progress
05/31/2015	06/03/2015	Wheels Financial Group, LLC	Closed with explanation
05/31/2015	05/31/2015	Equifax	Closed with explanation
05/31/2015	05/31/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/31/2015	05/31/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/31/2015	05/31/2015	Equifax	Closed with explanation
05/31/2015	05/31/2015	Mid-Atlantic Finance Co., Inc.	Closed with non-monetary relief
05/31/2015	05/31/2015	Equifax	In progress
05/31/2015	06/01/2015	Avante	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1399360	Credit reporting	
1399369	Student loan	Non-federal student loan
1399368	Credit reporting	
1399367	Debt collection	
1399385	Student loan	Non-federal student loan
1399382	Student loan	Non-federal student loan
1399377	Debt collection	
1399392	Debt collection	Auto
1399387	Debt collection	Other (phone, health club, etc.)
1399386	Bank account or service	Checking account
1399178	Credit reporting	
1399394	Mortgage	Other mortgage
1399379	Consumer loan	Installment loan
1399453	Credit card	
1399402	Credit card	
1399130	Credit card	
1399224	Debt collection	Medical

Consumer Complaints

	notice not received			
Credit reporting company's investigation	Inadequate help over the phone	GA	31419	Web
Dealing with my lender or servicer		ME	04438	Web
Incorrect information on credit report	Account status	TX	76022	Web
Improper contact or sharing of info	Talked to a third party about my debt	VA	23703	Web
Dealing with my lender or servicer		CA	91007	Web
Can't repay my loan		PA	19128	Web
Disclosure verification of debt	Not given enough info to verify debt	TX	79424	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	GA	30052	Web
Disclosure verification of debt	Right to dispute notice not received	MD	21133	Web
Deposits and withdrawals		OR	98368	Web
Incorrect information on credit report	Account terms	PA	17954	Web
Loan modification,collection,foreclosure		SC	29585	Web
Managing the loan or lease		IL	60611	Web
Other		GA	30083	Web
Advertising and marketing		NC	28277	Web
Billing statement		FL	33065	Web
Communication tactics	Called after sent	FL	32962	Web

Consumer Complaints

05/31/2015	05/31/2015	Equifax	Closed with explanation
05/31/2015	05/31/2015	AES/PHEAA	In progress
05/31/2015	06/03/2015	TransUnion	Closed with explanation
05/31/2015	06/02/2015	Account Discovery Systems, LLC	Closed with explanation
05/31/2015	05/31/2015	Navient	Closed with explanation
05/31/2015	05/31/2015	Higher Education Student Assistance Authority (HESAA)	Closed with explanation
05/31/2015	05/31/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/31/2015	05/31/2015	Santander Consumer USA	Closed with explanation
05/31/2015	05/31/2015	Pinnacle Credit Services, LLC	Closed with explanation
05/31/2015	06/01/2015	Navy FCU	In progress
05/31/2015	05/31/2015	TransUnion	In progress
05/31/2015	05/31/2015	Wells Fargo	Closed with explanation
05/31/2015	06/01/2015	Universal Account Servicing, LLC	Closed with non-monetary relief
05/31/2015	06/01/2015	HSBC	Closed with explanation
05/31/2015	06/01/2015	Citibank	Closed with explanation
05/30/2015	05/30/2015	Bank of America	In progress
05/30/2015	05/30/2015	BCA Financial Services, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	

Consumer Complaints

1399232	Credit reporting	
1399092	Debt collection	
1399120	Credit reporting	
1399257	Debt collection	Auto
1399242	Credit reporting	
1399239	Credit reporting	
1399238	Credit reporting	
1399252	Prepaid card	Gift or merchant card
1399110	Mortgage	Other mortgage
1399228	Credit reporting	
1398881	Mortgage	Conventional fixed mortgage
1399233	Mortgage	VA mortgage
1399253	Mortgage	Reverse mortgage
1399237	Credit reporting	

Consumer Complaints

	written cease of comm			
Incorrect information on credit report	Information is not mine	MN	55413	Web
Communication tactics	Frequent or repeated calls	TX	78233	Web
Incorrect information on credit report	Reinserted previously deleted info	CA	94621	Web
Disclosure verification of debt	Right to dispute notice not received	PR	00912	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Fraud or scam		CA	91977	Web
Credit decision / Underwriting		AL	36301	Web
Incorrect information on credit report	Information is not mine	MN	55445	Web
Loan modification,collection,foreclosure		MA	01938	Web
Loan servicing, payments, escrow account		OR	97502	Web
Loan modification,collection,foreclosure		CA	92804	Web
Incorrect information on credit report	Information is not	IL	60629	Web

Consumer Complaints

05/30/2015	05/31/2015	Experian	Closed with explanation
05/30/2015	05/30/2015	GC Services Limited Partnership	Closed with non-monetary relief
05/30/2015	05/30/2015	Equifax	In progress
05/30/2015	05/31/2015	FirstBank of Puerto Rico	Closed with explanation
05/30/2015	06/03/2015	Equifax	In progress
05/30/2015	05/31/2015	TransUnion	Closed with explanation
05/30/2015	05/31/2015	Equifax	Closed with explanation
05/30/2015	06/02/2015	Bank of America	Closed with explanation
05/30/2015	05/30/2015	SunTrust Bank	Closed with explanation
05/30/2015	05/31/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
05/30/2015	05/30/2015	Ocwen	In progress
05/30/2015	05/31/2015	Ocwen	In progress
05/30/2015	05/31/2015	OneWest Bank	Closed with explanation
05/30/2015	05/31/2015	Experian	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1399112	Consumer loan	Vehicle loan
1399111	Mortgage	Conventional adjustable mortgage (ARM)
1399271	Mortgage	Other mortgage
1399255	Mortgage	Conventional adjustable mortgage (ARM)
1399258	Debt collection	Other (phone, health club, etc.)
1399266	Mortgage	Conventional fixed mortgage
1399127	Debt collection	Credit card
1399113	Consumer loan	Vehicle loan
1399118	Debt collection	Other (phone, health club, etc.)
1399117	Credit reporting	
1399040	Mortgage	Conventional adjustable mortgage (ARM)
1399121	Credit reporting	
1399119	Credit reporting	
1399091	Mortgage	FHA mortgage
1399099	Debt collection	Other (phone, health club, etc.)
1399140	Credit reporting	

Consumer Complaints

	mine			
Managing the loan or lease		FL	33031	Web
Loan servicing, payments, escrow account		CA	90220	Web
Loan modification,collection,foreclosure		TX	78634	Web
Settlement process and costs		VA	20176	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	75010	Web
Loan servicing, payments, escrow account		LA	70072	Web
Disclosure verification of debt	Right to dispute notice not received	AL	36207	Web
Shopping for a loan or lease		AL	35128	Web
Disclosure verification of debt	Right to dispute notice not received	WI	53221	Web
Credit reporting company's investigation	No notice of investigation status/result	OH	43606	Web
Loan modification,collection,foreclosure		CA	90650	Web
Incorrect information on credit report	Information is not mine	CA	94621	Web
Incorrect information on credit report	Information is not mine	CA	94621	Web
Loan modification,collection,foreclosure		CA	90275	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	77545	Web
Incorrect information on credit report	Information is not mine	TX	77087	Web

Consumer Complaints

05/30/2015	06/02/2015	JPMorgan Chase	Closed with explanation
05/30/2015	05/30/2015	Bank of America	Closed with explanation
05/30/2015	05/31/2015	PennyMac Loan Services, LLC	Closed with explanation
05/30/2015	05/31/2015	Ocwen	Closed with explanation
05/30/2015	05/31/2015	Enhanced Recovery Company, LLC	Closed with explanation
05/30/2015	05/31/2015	Seterus	Closed with explanation
05/30/2015	05/30/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
05/30/2015	05/30/2015	Santander Consumer USA	Closed with explanation
05/30/2015	05/30/2015	Diversified Consultants, Inc.	Closed with explanation
05/30/2015	05/30/2015	Experian	Closed
05/30/2015	05/30/2015	Nationstar Mortgage	In progress
05/30/2015	05/30/2015	TransUnion	Closed with non-monetary relief
05/30/2015	05/30/2015	Experian	In progress
05/30/2015	05/30/2015	Bank of America	In progress
05/30/2015	05/30/2015	I.C. System, Inc.	In progress
05/30/2015	05/30/2015	TransUnion	Closed with explanation

Consumer Complaints

Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		Yes
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		

Consumer Complaints

1399133	Student loan	Non-federal student loan
1398880	Credit card	
1399108	Credit card	
1399131	Debt collection	Credit card
1399129	Debt collection	
1398903	Credit reporting	
1399137	Mortgage	Conventional fixed mortgage
1398873	Credit reporting	
1398878	Credit reporting	
1398890	Mortgage	Conventional adjustable mortgage (ARM)
1398863	Debt collection	Other (phone, health club, etc.)
1398861	Debt collection	Other (phone, health club, etc.)
1398866	Mortgage	Conventional fixed mortgage
1398865	Mortgage	Conventional fixed mortgage
1399139	Credit card	
1399138	Credit card	

Consumer Complaints

Can't repay my loan		FL	32244	Web
Billing disputes		TX	78467	Web
Payoff process		MI	48335	Web
Communication tactics	Frequent or repeated calls	CA	90278	Web
Cont'd attempts collect debt not owed	Debt is not mine	MD	20910	Web
Credit reporting company's investigation	No notice of investigation status/result	TX	78259	Web
Loan modification,collection,foreclosure		NY	11561	Web
Incorrect information on credit report	Reinserted previously deleted info	CO	81327	Web
Credit reporting company's investigation	No notice of investigation status/result	MT	59105	Web
Loan servicing, payments, escrow account		MD	20774	Web
Cont'd attempts collect debt not owed	Debt is not mine	IL	60402	Web
Disclosure verification of debt	Not given enough info to verify debt	OH	44120	Web
Loan servicing, payments, escrow account		TN	38017	Web
Loan modification,collection,foreclosure		PA	19125	Web
Delinquent account		NJ	07067	Web
Privacy		MN	55128	Web

Consumer Complaints

05/30/2015	06/10/2015	Navient	Closed with explanation
05/30/2015	05/30/2015	Capital One	In progress
05/30/2015	05/30/2015	GE Capital Retail	Closed with explanation
05/30/2015	06/02/2015	GE Capital Retail	Closed with explanation
05/30/2015	05/30/2015	Encore Capital Group	Closed with non-monetary relief
05/30/2015	06/03/2015	Experian	In progress
05/30/2015	05/30/2015	Nationstar Mortgage	Closed with explanation
05/30/2015	06/02/2015	Equifax	Closed with explanation
05/30/2015	06/03/2015	Equifax	Closed with explanation
05/30/2015	05/30/2015	Bank of America	In progress
05/30/2015	05/30/2015	Convergent Resources, Inc.	Closed with explanation
05/30/2015	06/03/2015	Pinnacle Credit Services, LLC	Closed with explanation
05/30/2015	06/01/2015	Regions	Closed with explanation
05/30/2015	05/30/2015	Nationstar Mortgage	In progress
05/30/2015	05/30/2015	Citibank	Closed with non-monetary relief
05/30/2015	05/30/2015	Capital One	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1399149	Debt collection	Medical
1399023	Mortgage	Conventional adjustable mortgage (ARM)
1398905	Student loan	Non-federal student loan
1399141	Credit card	
1399156	Debt collection	Other (phone, health club, etc.)
1399155	Credit reporting	
1399144	Debt collection	
1399143	Bank account or service	Checking account
1399153	Credit reporting	
1399124	Consumer loan	Installment loan
1399152	Debt collection	Medical
1399145	Credit reporting	
1399151	Consumer loan	Installment loan
1399147	Debt collection	
1399166	Student loan	Non-federal student loan
1399158	Mortgage	Conventional fixed mortgage
1399161	Debt collection	Credit card
1399160	Debt collection	Credit card

Consumer Complaints

Cont'd attempts collect debt not owed	Debt was paid	CA	94539	Web
Loan servicing, payments, escrow account		AZ	85031	Web
Can't repay my loan		NY	11776	Web
Closing/Cancelling account		OH	45631	Web
False statements or representation	Indicated shouldn't respond to lawsuit	TX	77069	Web
Incorrect information on credit report	Account status	OR	97224	Web
Cont'd attempts collect debt not owed	Debt is not mine	VA	22079	Web
Problems caused by my funds being low		VA	22191	Web
Improper use of my credit report	Report improperly shared by CRC	FL	33952	Web
Taking out the loan or lease		MA	02659	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	32955	Web
Unable to get credit report/credit score	Problem getting my free annual report	WA	98122	Web
Managing the loan or lease		KY	42044	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	75120	Web
Dealing with my lender or servicer		PA	15801	Web
Loan servicing, payments, escrow account		CA	94530	Web
Communication tactics	Threatened to take legal action	VA	24104	Web
Communication tactics	Threatened to take legal action	VA	24104	Web

Consumer Complaints

05/30/2015	05/30/2015	State Collection Service, Inc.	Closed with explanation
05/30/2015	05/30/2015	Ocwen	Closed with explanation
05/30/2015	05/30/2015	Navient	In progress
05/30/2015	05/30/2015	Citibank	Closed with explanation
05/30/2015	05/30/2015	National Credit Systems,Inc.	In progress
05/30/2015	06/02/2015	Equifax	Closed with explanation
05/30/2015	05/30/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/30/2015	05/30/2015	Wells Fargo	Closed with explanation
05/30/2015	05/30/2015	Experian	Closed with explanation
05/30/2015	06/02/2015	Citibank	Closed with monetary relief
05/30/2015	05/30/2015	CCS Financial Services, Inc.	In progress
05/30/2015	05/30/2015	Equifax	Closed with explanation
05/30/2015	06/02/2015	Springleaf Finance Corporation	In progress
05/30/2015	06/03/2015	Linebarger Goggan Blair & Sampson, LLP	Closed with explanation
05/30/2015	05/30/2015	Citibank	Closed with explanation
05/30/2015	05/30/2015	Green Tree Servicing, LLC	In progress
05/30/2015	05/30/2015	Capital One	Closed with explanation
05/30/2015	05/30/2015	Portfolio Recovery Associates, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1399168	Mortgage	FHA mortgage
1398854	Student loan	Non-federal student loan
1399050	Mortgage	Conventional fixed mortgage
1398850	Credit reporting	
1399096	Debt collection	Credit card
1399179	Credit card	
1399018	Mortgage	Conventional fixed mortgage
1399194	Credit reporting	
1399193	Debt collection	Medical
1399080	Debt collection	Other (phone, health club, etc.)
1399069	Credit card	
1398907	Bank account or service	Checking account
1399202	Credit reporting	
1398855	Mortgage	FHA mortgage
1399045	Debt collection	Auto
1399236	Consumer loan	Vehicle loan
1399234	Mortgage	Conventional fixed mortgage
1399136	Debt collection	Other (phone, health club, etc.)
1399241	Credit reporting	

Consumer Complaints

Loan servicing, payments, escrow account		MA	01602	Web
Dealing with my lender or servicer		IN	46806	Web
Loan servicing, payments, escrow account		TX	77546	Web
Incorrect information on credit report	Reinserted previously deleted info	CA	92625	Web
Taking/threatening an illegal action	Seized/Attempted to seize property	CA	92253	Web
Identity theft / Fraud / Embezzlement		TN	38119	Web
Settlement process and costs		AZ	85297	Web
Incorrect information on credit report	Account terms	FL	33157	Web
Disclosure verification of debt	Not given enough info to verify debt	OH	43615	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	77584	Web
Identity theft / Fraud / Embezzlement		MD	21912	Web
Account opening, closing, or management		WA	98109	Web
Incorrect information on credit report	Account status	IN	46112	Web
Loan modification,collection,foreclosure		MD	20850	Web
Cont'd attempts collect debt not owed	Debt is not mine	PA	17517	Web
Problems when you are unable to pay		GA	30542	Web
Credit decision / Underwriting		NC	27607	Web
Cont'd attempts collect debt not owed	Debt was paid	DC	20036	Web
Incorrect information on credit report	Information is not	IL	60629	Web

Consumer Complaints

05/30/2015	05/30/2015	Citibank	In progress
05/30/2015	05/30/2015	Navient	Closed with explanation
05/30/2015	05/30/2015	Nationstar Mortgage	Closed with explanation
05/30/2015	06/03/2015	Equifax	Closed with explanation
05/30/2015	05/30/2015	Navy FCU	In progress
05/30/2015	05/31/2015	GE Capital Retail	Closed with non-monetary relief
05/30/2015	06/03/2015	Academy Mortgage	Closed
05/30/2015	05/31/2015	TransUnion	In progress
05/30/2015	06/03/2015	Finance System of Toledo, Inc.	Closed with explanation
05/30/2015	05/30/2015	Credit Protection Association, L.P.	In progress
05/30/2015	06/05/2015	Bank of America	In progress
05/30/2015	05/30/2015	Bank of America	Closed with explanation
05/30/2015	06/02/2015	Experian	In progress
05/30/2015	05/30/2015	JPMorgan Chase	Closed with explanation
05/30/2015	05/30/2015	Toyota Motor Credit Corporation	Closed with explanation
05/30/2015	05/31/2015	Peoples Financial Corporation	Closed with explanation
05/30/2015	05/31/2015	PNC Bank	In progress
05/30/2015	05/30/2015	Credit Protection Association, L.P.	Closed with non-monetary relief
05/30/2015	05/31/2015	TransUnion	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1399250	Bank account or service	Checking account
1399240	Credit reporting	
1398892	Credit reporting	
1399254	Mortgage	Conventional fixed mortgage
1398895	Mortgage	Conventional adjustable mortgage (ARM)
1398917	Mortgage	Conventional fixed mortgage
1399265	Debt collection	Credit card
1399263	Credit card	
1399262	Credit reporting	
1399041	Debt collection	Other (phone, health club, etc.)
1399014	Credit reporting	
1399013	Credit card	
1398891	Credit reporting	
1398860	Mortgage	Home equity loan or line of credit

Consumer Complaints

	mine			
Account opening, closing, or management		IA	48103	Web
Incorrect information on credit report	Information is not mine	IL	60629	Web
Credit reporting company's investigation	No notice of investigation status/result	MD	20814	Web
Loan modification,collection,foreclosure		NJ	07110	Web
Loan modification,collection,foreclosure		OH	43616	Web
Credit decision / Underwriting		NV	89706	Web
Cont'd attempts collect debt not owed	Debt was paid	IN	47446	Web
Customer service / Customer relations		SC	29651	Web
Credit reporting company's investigation	Problem with statement of dispute	OH	43081	Web
Communication tactics	Called outside of 8am-9pm	NH	03049	Web
Incorrect information on credit report	Information is not mine	MO	64836	Web
Other		MO	64836	Web
Credit reporting company's investigation	No notice of investigation status/result	MD	20814	Web
Loan modification,collection,foreclosure		NJ	07046	Web

Consumer Complaints

05/30/2015	05/31/2015	Wells Fargo	Closed with explanation
05/30/2015	06/03/2015	Experian	Closed with explanation
05/30/2015	06/02/2015	Experian	In progress
05/30/2015	05/31/2015	Green Tree Servicing, LLC	In progress
05/30/2015	06/02/2015	Ocwen	Closed with explanation
05/30/2015	05/30/2015	Freedom Mortgage	In progress
05/30/2015	05/31/2015	Citibank	Closed with explanation
05/30/2015	05/31/2015	JPMorgan Chase	Closed with non-monetary relief
05/30/2015	05/31/2015	TransUnion	Closed with non-monetary relief
05/30/2015	05/30/2015	Hunter Warfield, Inc.	Closed with explanation
05/30/2015	05/30/2015	TransUnion	Closed with explanation
05/30/2015	05/30/2015	Bank of America	Closed with non-monetary relief
05/30/2015	06/02/2015	TransUnion	Closed with explanation
05/30/2015	06/03/2015	Bank of America	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	

Consumer Complaints

1398872	Credit reporting	
1398940	Credit card	
1398918	Credit reporting	
1398893	Credit reporting	
1399164	Student loan	Non-federal student loan
1398897	Consumer loan	Installment loan
1398915	Credit reporting	
1398913	Mortgage	FHA mortgage
1398912	Bank account or service	Checking account
1398936	Credit card	
1398925	Mortgage	Conventional fixed mortgage
1398919	Mortgage	Other mortgage
1398935	Credit reporting	
1398931	Mortgage	Conventional adjustable mortgage (ARM)
1399012	Credit reporting	
1398949	Debt collection	Other (phone, health club, etc.)
1398946	Credit reporting	

Consumer Complaints

Incorrect information on credit report	Reinserted previously deleted info	CO	81327	Web
Bankruptcy		AZ	85643	Web
Incorrect information on credit report	Account status	TX	75604	Web
Credit reporting company's investigation	No notice of investigation status/result	MD	20814	Web
Getting a loan		TN	37221	Web
Problems when you are unable to pay		CA	90710	Web
Credit reporting company's investigation	Problem with statement of dispute	VA	23508	Web
Loan servicing, payments, escrow account		NJ	07901	Web
Deposits and withdrawals		AZ	85050	Web
Credit card protection / Debt protection		GA	30058	Web
Loan servicing, payments, escrow account		AL	35235	Web
Loan modification,collection,foreclosure		CA	92675	Web
Incorrect information on credit report	Account status	MA	01602	Web
Loan modification,collection,foreclosure		CA	95618	Web
Incorrect information on credit report	Public record	UT	84015	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	GA	30034	Web
Incorrect information on credit report	Information is not	FL	33062	Web

Consumer Complaints

05/30/2015	05/30/2015	Experian	Closed with non-monetary relief
05/30/2015	05/30/2015	Capital One	In progress
05/30/2015	05/30/2015	Equifax	Closed with non-monetary relief
05/30/2015	06/02/2015	Equifax	Closed with explanation
05/30/2015	05/30/2015	Navient	In progress
05/30/2015	05/30/2015	CNG Financial Corporation	Closed with explanation
05/30/2015	05/30/2015	Equifax	In progress
05/30/2015	05/30/2015	JPMorgan Chase	Closed with explanation
05/30/2015	05/30/2015	JPMorgan Chase	Closed with monetary relief
05/30/2015	05/30/2015	Citibank	Closed with explanation
05/30/2015	05/30/2015	Green Tree Servicing, LLC	In progress
05/30/2015	05/30/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/30/2015	05/30/2015	TransUnion	Closed with explanation
05/30/2015	05/30/2015	Bank of America	In progress
05/30/2015	05/30/2015	Experian	Closed with non-monetary relief
05/30/2015	05/30/2015	Bank of America	Closed with explanation
05/30/2015	05/30/2015	Experian	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1398945	Credit reporting	
1399015	Credit reporting	
1399038	Debt collection	
1399016	Credit reporting	
1399032	Debt collection	Other (phone, health club, etc.)
1399036	Mortgage	Conventional fixed mortgage
1399026	Credit reporting	
1399027	Debt collection	Mortgage
1399020	Debt collection	Payday loan
1399019	Credit card	
1399058	Credit card	
1399047	Debt collection	Medical
1399064	Bank account or service	Savings account
1399048	Mortgage	Conventional fixed mortgage

Consumer Complaints

	mine			
Incorrect information on credit report	Information is not mine	FL	33062	Web
Unable to get credit report/credit score	Problem getting my free annual report	MO	64836	Web
Communication tactics	Threatened to take legal action	MN	56359	Web
Incorrect information on credit report	Personal information	MO	64836	Web
Disclosure verification of debt	Right to dispute notice not received	NY	11229	Web
Loan modification,collection,foreclosure		PA	18964	Web
Incorrect information on credit report	Information is not mine	FL	33579	Web
False statements or representation	Indicated committed crime not paying	HI	96822	Web
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	LA	70510	Web
Transaction issue		CA	92835	Web
Other fee		IL	60053	Web
Communication tactics	Called outside of 8am-9pm	FL	32514	Web
Deposits and withdrawals		NJ	08805	Web
Loan modification,collection,foreclosure		MI	48122	Web

Consumer Complaints

05/30/2015	06/02/2015	TransUnion	In progress
05/30/2015	05/30/2015	Equifax	Closed with explanation
05/30/2015	05/30/2015	Messerli & Kramer P.A.	Closed with explanation
05/30/2015	06/01/2015	TransUnion	Closed with non-monetary relief
05/30/2015	05/30/2015	Focus Holding Company	Closed with explanation
05/30/2015	05/30/2015	Ocwen	In progress
05/30/2015	06/02/2015	Equifax	Closed with explanation
05/30/2015	05/30/2015	Green Tree Servicing, LLC	Closed with explanation
05/30/2015	05/30/2015	Alliant Capital Management LLC	Closed with explanation
05/30/2015	05/30/2015	Bank of America	In progress
05/30/2015	06/02/2015	Bank of America	In progress
05/30/2015	05/30/2015	Asset Management Outsourcing, Inc.	Closed with explanation
05/30/2015	05/30/2015	JPMorgan Chase	Closed with explanation
05/30/2015	05/30/2015	Ocwen	In progress

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1399049	Debt collection	Other (phone, health club, etc.)
1399055	Debt collection	
1399054	Mortgage	Conventional fixed mortgage
1399051	Debt collection	Other (phone, health club, etc.)
1399060	Debt collection	Other (phone, health club, etc.)
1399059	Debt collection	Non-federal student loan
1399106	Bank account or service	Checking account
1399078	Debt collection	Medical
1399077	Credit reporting	
1399076	Debt collection	Federal student loan
1399068	Credit card	
1399072	Debt collection	Other (phone, health club, etc.)
1399075	Debt collection	Other (phone, health club, etc.)
1399082	Credit reporting	
1399088	Credit card	
1399086	Credit reporting	

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	NJ	07746	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	77504	Web
Settlement process and costs		DC	20004	Web
Communication tactics	Frequent or repeated calls	PA	18403	Web
Cont'd attempts collect debt not owed	Debt is not mine	TN	38133	Web
Communication tactics	Called outside of 8am-9pm	AZ	85374	Web
Problems caused by my funds being low		VA	23321	Web
Cont'd attempts collect debt not owed	Debt is not mine	AL	36277	Web
Credit reporting company's investigation	Investigation took too long	IL	60171	Web
Improper contact or sharing of info	Talked to a third party about my debt	GA	30311	Web
Rewards		FL	33015	Web
Disclosure verification of debt	Not given enough info to verify debt	SC	29621	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	95376	Web
Incorrect information on credit report	Information is not mine	TN	38107	Web
Identity theft / Fraud / Embezzlement		PA	19036	Web
Incorrect information on credit report	Reinserted previously deleted info	CA	94402	Web

Consumer Complaints

05/30/2015	05/30/2015	Debt Recovery Solutions, LLC	Closed with explanation
05/30/2015	05/30/2015	Enhanced Recovery Company, LLC	Closed
05/30/2015	05/30/2015	Pentagon FCU	Closed with explanation
05/30/2015	05/30/2015	PayPal	Closed with non-monetary relief
05/30/2015	05/30/2015	Maury Cobb, Attorney at Law, LLC	Closed with explanation
05/30/2015	06/02/2015	Optio Solutions, LLC	Closed with explanation
05/30/2015	05/30/2015	HSBC	In progress
05/30/2015	05/30/2015	Dynamic Recovery Solutions, LLC	Closed with non-monetary relief
05/30/2015	05/30/2015	TransUnion	Closed with explanation
05/30/2015	05/30/2015	Navient	Closed with explanation
05/30/2015	05/30/2015	Amex	Closed with non-monetary relief
05/30/2015	05/30/2015	Allied Interstate LLC	Closed with non-monetary relief
05/30/2015	05/30/2015	Stanislaus Credit Control Service, Inc.	Closed with explanation
05/30/2015	05/30/2015	Experian	Closed with non-monetary relief
05/30/2015	05/30/2015	Citibank	Closed with monetary relief
05/30/2015	05/30/2015	TransUnion	Closed with explanation

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1399085	Credit reporting	
1399084	Credit reporting	
1399256	Debt collection	Auto
1399065	Consumer loan	Installment loan
1398853	Mortgage	Conventional fixed mortgage
1399103	Credit card	
1399097	Credit card	
1398894	Mortgage	Conventional adjustable mortgage (ARM)
1399102	Credit reporting	
1399089	Debt collection	Credit card
1399107	Debt collection	Other (phone, health club, etc.)
1398932	Mortgage	Conventional fixed mortgage
1398926	Debt collection	
1399172	Credit reporting	
1398012	Credit card	
1397071	Mortgage	Conventional fixed mortgage
1398962	Money transfers	International money transfer

Consumer Complaints

Incorrect information on credit report	Reinserted previously deleted info	CA	94402	Web
Incorrect information on credit report	Reinserted previously deleted info	CA	94402	Web
Disclosure verification of debt	Right to dispute notice not received	PR	00912	Web
Problems when you are unable to pay		MO	63135	Web
Loan servicing, payments, escrow account		CA	91765	Web
Late fee		TX	75034	Web
Billing disputes		GA	30127	Web
Loan modification,collection,foreclosure		OH	43616	Web
Incorrect information on credit report	Account status	NJ	07111	Web
Cont'd attempts collect debt not owed	Debt was paid	AZ	85202	Web
Improper contact or sharing of info	Contacted employer after asked not to	CO	80905	Web
Loan modification,collection,foreclosure		CA	92656	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30228	Web
Incorrect information on credit report	Information is not mine	FL	33062	Web
Billing disputes		MO	65202	Web
Loan modification,collection,foreclosure		CA	92264	Web
Other transaction issues		NY	11553	Web

Consumer Complaints

05/30/2015	05/30/2015	Equifax	Closed with explanation
05/30/2015	05/30/2015	Experian	In progress
05/30/2015	05/31/2015	CL Holdings, LLC	Closed with explanation
05/30/2015	06/10/2015	American First Finance, Inc.	Closed with explanation
05/30/2015	06/02/2015	Ocwen	Closed with explanation
05/30/2015	06/01/2015	GE Capital Retail	Closed with monetary relief
05/30/2015	05/30/2015	Citibank	In progress
05/30/2015	06/02/2015	Ocwen	Closed with explanation
05/30/2015	05/30/2015	TransUnion	Closed with explanation
05/30/2015	05/30/2015	Encore Capital Group	Closed with explanation
05/30/2015	05/30/2015	Hunter Warfield, Inc.	In progress
05/30/2015	06/02/2015	Nationstar Mortgage	In progress
05/30/2015	05/30/2015	EOS Holdings, Inc.	Closed with explanation
05/30/2015	05/30/2015	Equifax	In progress
05/29/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/29/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/29/2015	05/30/2015	PayPal	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1398608	Consumer loan	Vehicle loan
1397047	Consumer loan	Vehicle loan
1397019	Credit reporting	
1397370	Credit card	
1397160	Mortgage	Other mortgage
1397041	Credit reporting	
1397035	Mortgage	Other mortgage
1397038	Bank account or service	Other bank product/service
1397011	Mortgage	Conventional fixed mortgage
1397044	Credit reporting	
1398613	Credit card	
1398587	Credit reporting	
1398888	Bank account or service	Checking account
1397141	Debt collection	Credit card
1398598	Bank account or service	Other bank product/service
1398661	Mortgage	Conventional fixed mortgage
1397336	Mortgage	Other mortgage

Consumer Complaints

Managing the loan or lease		AZ	85014	Web
Taking out the loan or lease		TX	78225	Web
Credit reporting company's investigation	Problem with statement of dispute	FL	32817	Web
Credit line increase/decrease		CA	90034	Referral
Loan modification,collection,foreclosure		CO	80134	Referral
Credit monitoring or identity protection	Account terms and changes	GA	30354	Web
Loan modification,collection,foreclosure		CA	91411	Referral
Account opening, closing, or management		NY	11436	Phone
Loan modification,collection,foreclosure		FL	33617	Web
Unable to get credit report/credit score	Problem getting report or credit score	TX	78225	Web
Closing/Cancelling account		NY	10001	Web
Incorrect information on credit report	Public record	ND	58636	Web
Account opening, closing, or management		TX	77065	Web
Improper contact or sharing of info	Contacted employer after asked not to	GA	30345	Web
Using a debit or ATM card		NJ	07701	Web
Loan modification,collection,foreclosure		CA	90505	Web
Other		NJ	06028	Referral

Consumer Complaints

05/29/2015	05/29/2015	Wells Fargo	Closed with explanation
05/29/2015	05/29/2015	SunTrust Bank	Closed with explanation
05/29/2015	05/29/2015	Equifax	Closed with explanation
05/29/2015	06/02/2015	Capital One	Closed with explanation
05/29/2015	06/02/2015	21st Mortgage Corporation	Closed with explanation
05/29/2015	05/29/2015	Equifax	Closed with non-monetary relief
05/29/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	06/02/2015	GE Capital Retail	Closed with explanation
05/29/2015	06/02/2015	Bank of America	In progress
05/29/2015	05/29/2015	TransUnion	Closed with explanation
05/29/2015	05/29/2015	BMO Harris	Closed with explanation
05/29/2015	05/29/2015	Equifax	In progress
05/29/2015	05/30/2015	BB&T Financial	Closed with explanation
05/29/2015	05/29/2015	The CBE Group, Inc.	Closed with explanation
05/29/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/29/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	06/02/2015	Nationstar Mortgage	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1397330	Debt collection	Credit card
1397333	Debt collection	
1397012	Mortgage	Conventional fixed mortgage
1397278	Credit reporting	
1397279	Credit reporting	
1397335	Credit reporting	
1398185	Bank account or service	Checking account
1398584	Debt collection	Medical
1398126	Bank account or service	Other bank product/service
1398596	Credit reporting	
1398639	Mortgage	Conventional fixed mortgage
1397066	Debt collection	Medical
1397259	Debt collection	Medical
1397121	Credit reporting	
1397114	Bank account or service	Other bank product/service
1398653	Mortgage	Conventional fixed mortgage
1397249	Credit reporting	

Consumer Complaints

Disclosure verification of debt	Not given enough info to verify debt	SC	29730	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	FL	33015	Web
Loan modification,collection,foreclosure		FL	33617	Web
Incorrect information on credit report	Personal information	IL	60174	Referral
Incorrect information on credit report	Personal information	IL	60174	Referral
Incorrect information on credit report	Information is not mine	SC	29582	Web
Account opening, closing, or management		OH	44511	Phone
Cont'd attempts collect debt not owed	Debt is not mine	CO	80132	Web
Account opening, closing, or management		GA	30157	Referral
Incorrect information on credit report	Account status	CO	80228	Web
Loan modification,collection,foreclosure		KY	41011	Web
Cont'd attempts collect debt not owed	Debt was paid	LA	70737	Web
Disclosure verification of debt	Right to dispute notice not received	CA	95608	Web
Incorrect information on credit report	Account terms	PR	00616	Web
Deposits and withdrawals		OR	97402	Referral
Loan servicing, payments, escrow account		VA	23234	Web
Incorrect information on credit report	Information is not mine	IL	60640	Web

Consumer Complaints

05/29/2015	06/01/2015	JPMorgan Chase	Closed with explanation
05/29/2015	05/29/2015	Wells Fargo	Closed with non-monetary relief
05/29/2015	06/02/2015	Bank of America	In progress
05/29/2015	06/02/2015	Equifax	In progress
05/29/2015	06/02/2015	TransUnion	In progress
05/29/2015	06/02/2015	Equifax	Closed with explanation
05/29/2015	06/01/2015	Fifth Third Bank	Closed with explanation
05/29/2015	05/29/2015	ProCollect, Inc	Closed with explanation
05/29/2015	06/02/2015	JPMorgan Chase	Closed with explanation
05/29/2015	06/04/2015	Equifax	In progress
05/29/2015	05/29/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/29/2015	06/02/2015	Transfinancial Companies, Inc	Closed
05/29/2015	06/02/2015	Financial Credit Network Inc	Closed with explanation
05/29/2015	05/29/2015	Equifax	Closed with explanation
05/29/2015	06/01/2015	U.S. Bancorp	Closed with explanation
05/29/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/29/2015	05/29/2015	Experian	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1397123	Credit reporting	
1398103	Consumer loan	Vehicle loan
1397542	Debt collection	Other (phone, health club, etc.)
1397258	Mortgage	Other mortgage
1398100	Credit card	
1397111	Debt collection	
1397073	Bank account or service	Checking account
1397103	Credit reporting	
1397101	Credit reporting	
1397089	Mortgage	Other mortgage
1397959	Consumer loan	Vehicle loan
1398087	Mortgage	Conventional adjustable mortgage (ARM)
1397057	Mortgage	Conventional adjustable mortgage (ARM)
1398037	Student loan	Non-federal student loan
1397219	Mortgage	Conventional fixed mortgage
1398035	Mortgage	Conventional fixed mortgage
1397205	Bank account or service	Other bank product/service
1398889	Debt collection	
1397192	Mortgage	Home equity loan or line of credit

Consumer Complaints

Incorrect information on credit report	Account terms	PR	00616	Web
Managing the loan or lease		NC	28092	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33617	Web
Loan servicing, payments, escrow account		NM	87015	Web
Closing/Cancelling account		WA	99148	Web
Communication tactics	Frequent or repeated calls	WA	98335	Web
Deposits and withdrawals		NJ	07034	Web
Incorrect information on credit report	Account status	GA	30038	Web
Incorrect information on credit report	Reinserted previously deleted info	NC	27408	Web
Loan modification,collection,foreclosure		NY	11942	Web
Shopping for a loan or lease		TX	77046	Web
Loan servicing, payments, escrow account		CA	92336	Web
Loan modification,collection,foreclosure		CA	90640	Web
Can't repay my loan		NC	28403	Web
Loan modification,collection,foreclosure		TN	37027	Web
Loan servicing, payments, escrow account		PA	19475	Web
Account opening, closing, or management		NC	28216	Referral
Communication tactics	Frequent or repeated calls	CA	92626	Web
Loan modification,collection,foreclosure		KY	40511	Referral

Consumer Complaints

05/29/2015	05/29/2015	TransUnion	Closed with non-monetary relief
05/29/2015	05/29/2015	UNIFOUR FINANCIAL SERVICES, LLC	Closed
05/29/2015	05/29/2015	Financial Corporation of America	Closed with explanation
05/29/2015	05/29/2015	Ocwen	Closed with explanation
05/29/2015	05/29/2015	Capital One	In progress
05/29/2015	05/29/2015	Encore Capital Group	Closed with non-monetary relief
05/29/2015	05/29/2015	PNC Bank	In progress
05/29/2015	05/29/2015	Equifax	Closed with explanation
05/29/2015	05/29/2015	Equifax	Closed with explanation
05/29/2015	05/29/2015	Wells Fargo	In progress
05/29/2015	05/29/2015	Wells Fargo	Closed with explanation
05/29/2015	05/29/2015	Ocwen	In progress
05/29/2015	05/29/2015	Fay Servicing, LLC	Closed with explanation
05/29/2015	05/29/2015	Navient	In progress
05/29/2015	05/29/2015	Ocwen	In progress
05/29/2015	05/29/2015	Ocwen	Closed with explanation
05/29/2015	06/01/2015	Citibank	Closed with explanation
05/29/2015	05/30/2015	Credit Corp Solutions Inc.	Closed with explanation
05/29/2015	06/02/2015	Fifth Third Bank	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1397220	Mortgage	Other mortgage
1397185	Mortgage	Other mortgage
1397186	Bank account or service	Checking account
1397184	Mortgage	Conventional fixed mortgage
1397181	Debt collection	Other (phone, health club, etc.)
1397984	Mortgage	Conventional fixed mortgage
1397163	Consumer loan	Vehicle loan
1397168	Credit reporting	
1397059	Credit card	
1397183	Credit card	
1397138	Credit reporting	
1397953	Debt collection	Other (phone, health club, etc.)
1397180	Debt collection	Payday loan
1397999	Mortgage	FHA mortgage
1397837	Student loan	Non-federal student loan
1397780	Bank account or service	Other bank product/service

Consumer Complaints

Loan modification,collection,foreclosure		WI	53209	Referral
Loan modification,collection,foreclosure		CA	94014	Web
Deposits and withdrawals		TX	77053	Referral
Loan modification,collection,foreclosure		NY	11226	Web
Communication tactics	Frequent or repeated calls	SC	29163	Web
Application, originator, mortgage broker		VA	22306	Web
Managing the loan or lease		AZ	85614	Web
Credit reporting company's investigation	No notice of investigation status/result	OK	73114	Web
Identity theft / Fraud / Embezzlement		TX	77279	Web
Credit line increase/decrease		ME	04401	Web
Credit reporting company's investigation	Problem with statement of dispute	OH	43615	Web
Improper contact or sharing of info	Talked to a third party about my debt	FL	33782	Web
Taking/threatening an illegal action	Attempted to/Collected exempt funds	CA	93722	Web
Loan modification,collection,foreclosure		VI	00802	Web
Dealing with my lender or servicer		AZ	85207	Web
Account opening, closing, or management		CA	94526	Referral

Consumer Complaints

05/29/2015	06/02/2015	Ocwen	Closed with explanation
05/29/2015	06/02/2015	Bank of America	In progress
05/29/2015	06/01/2015	JPMorgan Chase	Closed with monetary relief
05/29/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/29/2015	05/29/2015	RFNA, LP	Closed with explanation
05/29/2015	05/29/2015	Citibank	Closed with explanation
05/29/2015	05/29/2015	Bank of America	Closed with explanation
05/29/2015	05/29/2015	Equifax	Closed with explanation
05/29/2015	05/29/2015	Amex	Closed with explanation
05/29/2015	06/02/2015	GE Capital Retail	Closed with explanation
05/29/2015	06/02/2015	TransUnion	In progress
05/29/2015	06/03/2015	Mariner Finance, LLC	Closed with explanation
05/29/2015	06/03/2015	MNE Services, Inc	Closed with explanation
05/29/2015	05/29/2015	Flagstar Bank	In progress
05/29/2015	05/29/2015	Navient	Closed with explanation
05/29/2015	06/02/2015	Wells Fargo	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1397884	Mortgage	Reverse mortgage
1397930	Credit reporting	
1397892	Mortgage	Other mortgage
1397896	Mortgage	Other mortgage
1397890	Mortgage	Other mortgage
1397882	Bank account or service	Other bank product/service
1398618	Bank account or service	Checking account
1397064	Bank account or service	Other bank product/service
1397055	Credit card	
1397819	Mortgage	Conventional fixed mortgage
1397787	Credit reporting	
1397785	Credit reporting	
1398190	Mortgage	Other mortgage
1397740	Mortgage	Conventional adjustable mortgage (ARM)
1397743	Mortgage	Conventional fixed mortgage
1397751	Mortgage	Conventional fixed mortgage
1397739	Mortgage	FHA mortgage
1397755	Debt collection	Other (phone, health club, etc.)
1397733	Mortgage	FHA mortgage
1397049	Consumer loan	Vehicle loan

Consumer Complaints

Loan modification,collection,foreclosure		FL	32958	Referral
Incorrect information on credit report	Account status	VA	24073	Web
Loan modification,collection,foreclosure		NY	10567	Referral
Loan servicing, payments, escrow account		MT	59101	Referral
Loan modification,collection,foreclosure		NY	10567	Referral
Account opening, closing, or management		NJ	07032	Referral
Deposits and withdrawals		LA	70460	Web
Account opening, closing, or management		MD	21222	Phone
Billing disputes		TX	78225	Web
Loan servicing, payments, escrow account		MI	48315	Web
Incorrect information on credit report	Information is not mine	TX	79762	Web
Incorrect information on credit report	Information is not mine	TX	79762	Web
Loan servicing, payments, escrow account		AZ	85396	Web
Application, originator, mortgage broker		IN	47041	Web
Loan servicing, payments, escrow account		ME	04011	Web
Loan modification,collection,foreclosure		TX	77713	Phone
Loan servicing, payments, escrow account		VA	23707	Web
Disclosure verification of debt	Not given enough info to verify debt	MI	48327	Web
Loan servicing, payments, escrow account		WI	53076	Web
Taking out the loan or lease		TX	78225	Web

Consumer Complaints

05/29/2015	06/02/2015	OneWest Bank	Closed with explanation
05/29/2015	05/29/2015	Experian	In progress
05/29/2015	06/02/2015	EverBank	Closed with explanation
05/29/2015	06/02/2015	Green Tree Servicing, LLC	Closed with explanation
05/29/2015	06/02/2015	Ocwen	Closed with explanation
05/29/2015	06/02/2015	BNY Mellon	Closed with explanation
05/29/2015	05/29/2015	JPMorgan Chase	Closed with monetary relief
05/29/2015	06/02/2015	BB&T Financial	Closed with explanation
05/29/2015	05/29/2015	Bank of America	Closed with explanation
05/29/2015	05/29/2015	RBS Citizens	In progress
05/29/2015	05/29/2015	Equifax	Closed with explanation
05/29/2015	05/29/2015	TransUnion	In progress
05/29/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/29/2015	05/29/2015	Wells Fargo	Closed with explanation
05/29/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	06/02/2015	JPMorgan Chase	In progress
05/29/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/29/2015	05/29/2015	Contract Callers, Inc.	Closed
05/29/2015	05/29/2015	M&T Bank	Closed with explanation
05/29/2015	05/29/2015	JPMorgan Chase	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1397761	Mortgage	Conventional fixed mortgage
1397730	Debt collection	Other (phone, health club, etc.)
1397051	Consumer loan	Vehicle loan
1397671	Credit card	
1397704	Debt collection	Other (phone, health club, etc.)
1397702	Mortgage	Conventional fixed mortgage
1397772	Mortgage	Conventional fixed mortgage
1397726	Bank account or service	Savings account
1397676	Mortgage	Conventional fixed mortgage
1397668	Mortgage	FHA mortgage
1397779	Credit reporting	
1397053	Credit reporting	
1397643	Bank account or service	Checking account
1397647	Credit card	
1397653	Mortgage	Conventional adjustable mortgage (ARM)
1398194	Mortgage	Conventional fixed mortgage
1397596	Bank account or service	Checking account
1397625	Debt collection	Auto

Consumer Complaints

Loan modification,collection,foreclosure		MD	21046	Web
Improper contact or sharing of info	Talked to a third party about my debt	TX	77382	Web
Taking out the loan or lease		TX	78225	Web
Billing disputes		IL	62712	Referral
False statements or representation	Attempted to collect wrong amount	CO	80241	Web
Loan modification,collection,foreclosure		FL	33325	Phone
Loan modification,collection,foreclosure		FL	32958	Phone
Account opening, closing, or management		KS	67214	Referral
Loan servicing, payments, escrow account		NY	11230	Web
Loan modification,collection,foreclosure		NY	14203	Web
Unable to get credit report/credit score	Problem getting my free annual report	FL	32808	Web
Incorrect information on credit report	Account status	TX	78225	Web
Account opening, closing, or management		CA	92704	Web
Balance transfer		KY	40258	Web
Loan servicing, payments, escrow account		NY	11961	Web
Application, originator, mortgage broker		MD	21234	Web
Deposits and withdrawals		GA	30135	Web
Communication tactics	Frequent or repeated calls	PA	15071	Web

Consumer Complaints

05/29/2015	05/29/2015	Arbor Residential Mortgage LLC	In progress
05/29/2015	05/29/2015	ProCollect, Inc	Closed with explanation
05/29/2015	05/29/2015	Ally Financial Inc.	In progress
05/29/2015	06/02/2015	JPMorgan Chase	Closed with explanation
05/29/2015	05/29/2015	Ray Klein, Inc.	In progress
05/29/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	06/02/2015	Ocwen	Closed with explanation
05/29/2015	06/02/2015	Bank of America	Closed with explanation
05/29/2015	06/03/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	05/29/2015	Citibank	In progress
05/29/2015	05/29/2015	Experian	Closed with non-monetary relief
05/29/2015	05/29/2015	Equifax	In progress
05/29/2015	05/29/2015	Citibank	In progress
05/29/2015	06/02/2015	Wells Fargo	Closed with explanation
05/29/2015	05/29/2015	Carrington Mortgage	In progress
05/29/2015	05/29/2015	NVR Inc	Closed with explanation
05/29/2015	05/29/2015	Wells Fargo	Closed with non-monetary relief
05/29/2015	06/02/2015	Ally Financial Inc.	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1398397	Mortgage	Other mortgage
1398521	Credit reporting	
1398539	Credit card	
1397536	Bank account or service	Checking account
1398616	Bank account or service	Checking account
1398489	Bank account or service	Other bank product/service
1398444	Debt collection	Other (phone, health club, etc.)
1398462	Credit card	
1398458	Mortgage	FHA mortgage
1398541	Credit card	
1398419	Bank account or service	Other bank product/service
1397028	Debt collection	Other (phone, health club, etc.)
1397565	Debt collection	Other (phone, health club, etc.)
1398995	Credit reporting	
1398978	Consumer loan	Installment loan
1398976	Credit reporting	
1398984	Student loan	Non-federal student loan
1398979	Credit reporting	
1398974	Credit reporting	
1397593	Mortgage	Conventional fixed mortgage

Consumer Complaints

Loan servicing, payments, escrow account		OH	44484	Referral
Incorrect information on credit report	Account terms	MI	48212	Web
Other		CA	90713	Web
Making/receiving payments, sending money		SC	29414	Postal mail
Account opening, closing, or management		UT	84120	Web
Deposits and withdrawals		FL	34613	Referral
Cont'd attempts collect debt not owed	Debt is not mine	NJ	08869	Web
Other		MT	59802	Web
Loan servicing, payments, escrow account		PA	19047	Web
Identity theft / Fraud / Embezzlement		CA	92374	Referral
Deposits and withdrawals		NY	10011	Web
Cont'd attempts collect debt not owed	Debt is not mine	NY	12020	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30230	Web
Incorrect information on credit report	Account terms	UT	84117	Web
Problems when you are unable to pay		CA	90024	Web
Incorrect information on credit report	Information is not mine	IN	47421	Web
Dealing with my lender or servicer		CT	06410	Web
Incorrect information on credit report	Information is not mine	CA	90024	Web
Incorrect information on credit report	Information is not mine	IN	47421	Web
Application, originator, mortgage broker		AZ	85388	Web

Consumer Complaints

05/29/2015	06/02/2015	Waterstone Mortgage Corporation	Closed with monetary relief
05/29/2015	05/29/2015	Experian	Closed with explanation
05/29/2015	05/29/2015	TD Bank	Closed with explanation
05/29/2015	05/29/2015	Bank of America	In progress
05/29/2015	05/29/2015	KeyBank NA	Closed with monetary relief
05/29/2015	06/01/2015	USAA Savings	Closed with explanation
05/29/2015	05/29/2015	ONLINE Information Services, Inc.	Closed with explanation
05/29/2015	05/29/2015	GE Capital Retail	Closed with monetary relief
05/29/2015	05/29/2015	Seterus	Closed with explanation
05/29/2015	06/02/2015	Amex	Closed with monetary relief
05/29/2015	05/29/2015	Citibank	Closed with explanation
05/29/2015	05/29/2015	Gatestone & Co. International Inc.	Closed with non-monetary relief
05/29/2015	06/02/2015	AmerAssist A/R Solutions, Inc.	In progress
05/29/2015	05/30/2015	Experian	In progress
05/29/2015	05/30/2015	Nissan Motor Acceptance Corporation	In progress
05/29/2015	05/30/2015	Equifax	Closed with explanation
05/29/2015	05/30/2015	KeyBank NA	Closed with explanation
05/29/2015	05/30/2015	Experian	In progress
05/29/2015	05/30/2015	TransUnion	Closed with explanation
05/29/2015	05/29/2015	Ocwen	In progress

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1398225	Bank account or service	Checking account
1396982	Credit card	
1397532	Credit card	
1396963	Debt collection	Medical
1397564	Mortgage	Conventional fixed mortgage
1398363	Student loan	Non-federal student loan
1398368	Debt collection	Other (phone, health club, etc.)
1397558	Bank account or service	Checking account
1398400	Student loan	Non-federal student loan
1398391	Credit card	
1398421	Mortgage	Conventional adjustable mortgage (ARM)
1398385	Debt collection	Medical
1398380	Debt collection	Medical
1398344	Mortgage	FHA mortgage
1398341	Mortgage	Reverse mortgage
1396965	Bank account or service	Checking account
1396966	Mortgage	Other mortgage
1396962	Debt collection	Credit card
1398424	Debt collection	Payday loan

Consumer Complaints

Account opening, closing, or management		MA	01970	Referral
Identity theft / Fraud / Embezzlement		TN	38119	Referral
Customer service / Customer relations		NJ	07009	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	92584	Web
Loan servicing, payments, escrow account		NJ	07748	Web
Dealing with my lender or servicer		PA	19026	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30034	Web
Deposits and withdrawals		IL	60628	Phone
Dealing with my lender or servicer		MN	55904	Web
Rewards		FL	34677	Web
Loan modification,collection,foreclosure		CA	92376	Web
Disclosure verification of debt	Not given enough info to verify debt	CA	93445	Web
Cont'd attempts collect debt not owed	Debt is not mine	OH	45039	Web
Loan modification,collection,foreclosure		OH	44109	Postal mail
Loan modification,collection,foreclosure		VA	23434	Web
Problems caused by my funds being low		NY	12601	Phone
Loan servicing, payments, escrow account		NV	89108	Web
Disclosure verification of debt	Right to dispute notice not received	CA	92584	Web
Communication tactics	Frequent or repeated calls	TX	76133	Web

Consumer Complaints

05/29/2015	06/02/2015	JPMorgan Chase	Closed with explanation
05/29/2015	06/01/2015	Amex	Closed
05/29/2015	05/29/2015	Citibank	Closed with explanation
05/29/2015	06/02/2015	California Business Bureau, Inc.	Closed with explanation
05/29/2015	05/29/2015	Ocwen	In progress
05/29/2015	05/29/2015	Discover	Closed with explanation
05/29/2015	06/02/2015	Duncan Solutions, Inc.	Closed with explanation
05/29/2015	06/02/2015	Navy FCU	In progress
05/29/2015	05/29/2015	AES/PHEAA	In progress
05/29/2015	05/29/2015	U.S. Bancorp	Closed with non-monetary relief
05/29/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	05/29/2015	Tenet HealthCare Corporation	In progress
05/29/2015	05/29/2015	Credit Bureau Collection Services, Inc.	Closed with non-monetary relief
05/29/2015	06/02/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/29/2015	05/29/2015	OneWest Bank	Closed with explanation
05/29/2015	06/02/2015	JPMorgan Chase	Closed with monetary relief
05/29/2015	06/02/2015	Flagstar Bank	In progress
05/29/2015	06/02/2015	JPMorgan Chase	Closed with explanation
05/29/2015	05/29/2015	Check into Cash, Inc.	Closed with monetary relief

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1398306	Mortgage	FHA mortgage
1398282	Bank account or service	Checking account
1398292	Payday loan	
1398847	Credit reporting	
1397514	Credit card	
1396967	Debt collection	Other (phone, health club, etc.)
1398262	Mortgage	Other mortgage
1398234	Credit reporting	
1397516	Credit card	
1398220	Bank account or service	Checking account
1398266	Money transfers	International money transfer
1397472	Credit card	
1397470	Credit card	
1397471	Credit reporting	
1397468	Consumer loan	Vehicle loan
1397509	Credit card	
1397463	Debt collection	
1398245	Mortgage	Conventional fixed mortgage

Consumer Complaints

	repeated calls			
Loan modification,collection,foreclosure		CA	92352	Web
Account opening, closing, or management				Referral
Charged fees or interest I didn't expect		WI	54482	Web
Incorrect information on credit report	Personal information	IL	60030	Web
Delinquent account		ND	58078	Web
Disclosure verification of debt	Right to dispute notice not received	NC	27592	Web
Application, originator, mortgage broker		MO	63368	Web
Unable to get credit report/credit score	Problem getting my free annual report	MN	55110	Web
Billing disputes		IL	61832	Referral
Deposits and withdrawals		NV	89521	Web
Fraud or scam		MA	02720	Phone
Other		WI	54963	Web
Arbitration		NY	10016	Web
Incorrect information on credit report	Information is not mine	FL	33036	Web
Taking out the loan or lease		CO	81501	Web
Billing statement		CO	80203	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	95054	Web
Loan modification,collection,foreclosure		WI	53590	Web

Consumer Complaints

05/29/2015	05/29/2015	Bank of America	In progress
05/29/2015	06/01/2015	Navy FCU	In progress
05/29/2015	05/29/2015	CNG Financial Corporation	Closed with explanation
05/29/2015	06/02/2015	Equifax	Closed with explanation
05/29/2015	05/29/2015	Capital One	In progress
05/29/2015	05/29/2015	Access Receivables Management	Closed with explanation
05/29/2015	05/29/2015	U.S. Bancorp	In progress
05/29/2015	05/29/2015	TransUnion	Closed with non-monetary relief
05/29/2015	05/29/2015	Amex	Closed with non-monetary relief
05/29/2015	05/29/2015	U.S. Bancorp	Closed with explanation
05/29/2015	06/02/2015	MoneyGram	Closed with explanation
05/29/2015	05/29/2015	Capital One	Closed with explanation
05/29/2015	05/29/2015	Discover	In progress
05/29/2015	05/29/2015	TransUnion	Closed with non-monetary relief
05/29/2015	05/29/2015	Credit Acceptance Corporation	Closed with explanation
05/29/2015	05/29/2015	First National Bank of Omaha	Closed with monetary relief
05/29/2015	05/29/2015	TD Bank	Closed with explanation
05/29/2015	05/29/2015	JPMorgan Chase	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1397008	Debt collection	Other (phone, health club, etc.)
1396993	Debt collection	Credit card
1397161	Credit reporting	
1397466	Bank account or service	Checking account
1396997	Debt collection	Credit card
1397006	Credit reporting	
1397001	Mortgage	Conventional adjustable mortgage (ARM)
1397015	Bank account or service	Other bank product/service
1397589	Debt collection	
1397014	Mortgage	Conventional adjustable mortgage (ARM)
1397018	Debt collection	Credit card
1397025	Mortgage	Conventional fixed mortgage
1397022	Debt collection	Medical
1397021	Debt collection	Other (phone, health club, etc.)
1397034	Mortgage	Conventional fixed mortgage
1397142	Debt collection	Credit card
1397594	Bank account or service	Checking account
1397591	Consumer loan	Vehicle loan

Consumer Complaints

Disclosure verification of debt	Right to dispute notice not received	LA	71133	Web
Cont'd attempts collect debt not owed	Debt was paid	WA	98009	Web
Incorrect information on credit report	Account status	CA	92801	Web
Problems caused by my funds being low		MD	21239	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	SC	29042	Web
Credit reporting company's investigation	Inadequate help over the phone	IL	60640	Web
Loan servicing, payments, escrow account		GA	30038	Web
Using a debit or ATM card		AZ	85024	Web
Disclosure verification of debt	Not given enough info to verify debt	PA	20012	Phone
Loan modification,collection,foreclosure		CA	95677	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30030	Phone
Loan servicing, payments, escrow account		IL	60615	Web
Cont'd attempts collect debt not owed	Debt is not mine	NC	28027	Web
Cont'd attempts collect debt not owed	Debt is not mine	NC	28027	Web
Loan modification,collection,foreclosure		CA	92101	Web
Improper contact or sharing of info	Contacted employer after asked not to	GA	30345	Web
Problems caused by my funds being low		TN	37311	Web
Problems when you are unable to pay		SD	57401	Web

Consumer Complaints

05/29/2015	05/29/2015	Enhanced Acquisitions, LLC	Untimely response
05/29/2015	05/29/2015	Citibank	Closed with monetary relief
05/29/2015	06/04/2015	Experian	In progress
05/29/2015	05/29/2015	Wells Fargo	Closed with monetary relief
05/29/2015	05/29/2015	First National Collection Bureau, Inc.	Closed with explanation
05/29/2015	06/02/2015	Equifax	Closed with explanation
05/29/2015	05/29/2015	Ocwen	In progress
05/29/2015	05/29/2015	Navy FCU	In progress
05/29/2015	06/02/2015	The Receivable Management Services Corporation	Closed with non-monetary relief
05/29/2015	05/29/2015	Seterus	In progress
05/29/2015	06/02/2015	Bank of America	In progress
05/29/2015	05/29/2015	PNC Bank	In progress
05/29/2015	06/02/2015	SCA Collections, Inc.	Closed with explanation
05/29/2015	05/29/2015	SCA Collections, Inc.	Closed with explanation
05/29/2015	06/02/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	05/29/2015	Discover	Closed with explanation
05/29/2015	05/29/2015	Regions	Closed with explanation
05/29/2015	05/29/2015	Ally Financial Inc.	In progress

Consumer Complaints

No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1397045	Credit reporting	
1398900	Mortgage	FHA mortgage
1397042	Credit reporting	
1397048	Consumer loan	Vehicle loan
1397139	Debt collection	Credit card
1397050	Consumer loan	Vehicle loan
1397086	Mortgage	Other mortgage
1397081	Mortgage	Conventional fixed mortgage
1397067	Debt collection	Medical
1397072	Mortgage	Conventional fixed mortgage
1397076	Debt collection	Credit card
1397093	Mortgage	Conventional fixed mortgage
1397132	Credit card	
1397120	Debt collection	
1397122	Credit reporting	
1397159	Debt collection	Other (phone, health club, etc.)
1397143	Credit card	
1397227	Mortgage	FHA mortgage
1397188	Bank account or service	Checking account
1397275	Debt collection	

Consumer Complaints

Incorrect information on credit report	Public record	TX	78225	Web
Loan modification,collection,foreclosure		WA	98445	Web
Incorrect information on credit report	Public record	TX	78225	Web
Taking out the loan or lease		TX	78225	Web
Communication tactics	Frequent or repeated calls	IN	46947	Postal mail
Taking out the loan or lease		TX	78225	Web
Other		NY	11530	Postal mail
Loan modification,collection,foreclosure		FL	33324	Web
Cont'd attempts collect debt not owed	Debt was paid	LA	70737	Web
Loan modification,collection,foreclosure		TN	38340	Web
Improper contact or sharing of info	Talked to a third party about my debt	FL	33319	Web
Loan servicing, payments, escrow account		CO	81005	Web
Payoff process		LA	70506	Web
Cont'd attempts collect debt not owed	Debt is not mine	AZ	85755	Web
Incorrect information on credit report	Account terms	PR	00616	Web
Cont'd attempts collect debt not owed	Debt was paid	TX	77066	Web
Identity theft / Fraud / Embezzlement		VA	23513	Phone
Loan modification,collection,foreclosure		PA	19468	Web
Deposits and withdrawals		CA	92104	Referral
Disclosure verification of debt	Not given enough info to verify debt	AZ	85044	Web

Consumer Complaints

05/29/2015	05/29/2015	Experian	In progress
05/29/2015	05/30/2015	Bank of America	Closed with explanation
05/29/2015	05/29/2015	TransUnion	Closed with explanation
05/29/2015	05/29/2015	BB&T Financial	Closed with explanation
05/29/2015	06/02/2015	Zwicker & Associates	Closed with explanation
05/29/2015	05/29/2015	BBVA Compass	Closed with explanation
05/29/2015	06/02/2015	Shapiro, DiCaro & Barak, LLC	Closed with explanation
05/29/2015	05/29/2015	Ocwen	Closed with explanation
05/29/2015	05/29/2015	Receivable Recovery Services, LLC	Closed
05/29/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/29/2015	06/02/2015	JH Portfolio Debt Equities, LLC	Closed with explanation
05/29/2015	05/29/2015	Springleaf Finance Corporation	In progress
05/29/2015	05/29/2015	JPMorgan Chase	In progress
05/29/2015	05/29/2015	Credence Resource Management, LLC	Closed with explanation
05/29/2015	05/29/2015	Experian	In progress
05/29/2015	05/29/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/29/2015	06/02/2015	Citibank	Closed with non-monetary relief
05/29/2015	05/29/2015	Bank of America	In progress
05/29/2015	06/01/2015	Wells Fargo	Closed with explanation
05/29/2015	06/02/2015	U.S. Collections West, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes

Consumer Complaints

1397246	Consumer loan	Installment loan
1397245	Mortgage	Home equity loan or line of credit
1397285	Mortgage	Conventional fixed mortgage
1397283	Bank account or service	Other bank product/service
1397280	Credit reporting	
1397289	Mortgage	Other mortgage
1397337	Credit reporting	
1397364	Debt collection	Medical
1397363	Debt collection	Medical
1397424	Mortgage	Other mortgage
1398201	Debt collection	Credit card
1397635	Bank account or service	Checking account
1397465	Credit reporting	
1397464	Credit reporting	

Consumer Complaints

	info to verify debt			
Managing the loan or lease		FL	33706	Web
Settlement process and costs		IL	60099	Phone
Loan servicing, payments, escrow account		CT	06484	Web
Deposits and withdrawals		VA	24018	Referral
Incorrect information on credit report	Personal information	IL	60174	Referral
Loan modification,collection,foreclosure		AL	35612	Referral
Improper use of my credit report	Report improperly shared by CRC	PA	17043	Web
Disclosure verification of debt	Not given enough info to verify debt	VA	22485	Web
Disclosure verification of debt	Not given enough info to verify debt	VA	22485	Web
Loan modification,collection,foreclosure		CA	91016	Referral
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	CA	93454	Web
Problems caused by my funds being low		MD	20859	Phone
Incorrect information on credit report	Information is not mine	CA	94110	Web
Unable to get credit report/credit score	Problem getting report or credit score	UT	84117	Web

Consumer Complaints

05/29/2015	06/02/2015	Springleaf Finance Corporation	In progress
05/29/2015	06/02/2015	Bayview Loan Servicing, LLC	In progress
05/29/2015	06/02/2015	Lustig, Glaser & Wilson, P.C.	Closed with explanation
05/29/2015	06/01/2015	Bank of America	In progress
05/29/2015	06/02/2015	Experian	In progress
05/29/2015	06/02/2015	Bank of America	In progress
05/29/2015	05/29/2015	Experian	Closed with explanation
05/29/2015	06/02/2015	Fredericksburg Credit Bureau, Inc.	Closed with explanation
05/29/2015	05/29/2015	Fredericksburg Credit Bureau, Inc.	Closed with explanation
05/29/2015	06/02/2015	Wells Fargo	Closed with explanation
05/29/2015	05/29/2015	Byrider Franchising, LLC	Closed with explanation
05/29/2015	06/02/2015	TD Bank	Closed with monetary relief
05/29/2015	05/29/2015	Experian	Closed with non-monetary relief
05/29/2015	05/29/2015	Equifax	Closed with explanation

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1397503	Credit reporting	
1397469	Debt collection	Federal student loan
1397492	Bank account or service	Checking account
1397483	Mortgage	VA mortgage
1397584	Consumer loan	Vehicle loan
1397534	Debt collection	Medical
1397533	Debt collection	
1397576	Bank account or service	Savings account
1397571	Credit card	
1397567	Credit reporting	
1397631	Credit card	
1398965	Payday loan	
1397697	Mortgage	Conventional adjustable mortgage (ARM)
1397677	Credit card	
1397712	Bank account or service	Savings account
1397734	Credit reporting	
1397744	Credit card	

Consumer Complaints

Unable to get credit report/credit score	Problem getting my free annual report	CA	95116	Web
Communication tactics	Frequent or repeated calls	MO	63383	Web
Deposits and withdrawals		NY	10710	Postal mail
Loan servicing, payments, escrow account		WV	25405	Web
Problems when you are unable to pay		GA	30067	Web
Cont'd attempts collect debt not owed	Debt was paid	CO	80204	Web
Communication tactics	Frequent or repeated calls	FL	32789	Web
Account opening, closing, or management		GA	30047	Web
Billing disputes		VA	23692	Web
Credit reporting company's investigation	Problem with statement of dispute	OK	73008	Web
Closing/Cancelling account		FL	32207	Web
Charged fees or interest I didn't expect		VA	22172	Web
Loan modification,collection,foreclosure		FL	33156	Web
Other fee		MA	02188	Web
Account opening, closing, or management		IN	47610	Phone
Credit reporting company's investigation	Problem with statement of dispute	GA	30310	Web
Billing statement		NY	11949	Web

Consumer Complaints

05/29/2015	05/29/2015	Experian	In progress
05/29/2015	05/29/2015	Navient	Closed with explanation
05/29/2015	06/02/2015	Webster Bank	Closed with explanation
05/29/2015	05/29/2015	Wells Fargo	In progress
05/29/2015	05/29/2015	Santander Consumer USA	Closed with explanation
05/29/2015	05/29/2015	Budget Control Services, Inc.	Closed with explanation
05/29/2015	05/29/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/29/2015	05/29/2015	Bank of America	In progress
05/29/2015	05/29/2015	Capital One	In progress
05/29/2015	06/02/2015	Experian	Closed with non-monetary relief
05/29/2015	05/29/2015	Citibank	Closed with explanation
05/29/2015	05/30/2015	ACE Cash Express Inc.	Closed
05/29/2015	05/29/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/29/2015	05/29/2015	JPMorgan Chase	Closed with monetary relief
05/29/2015	06/02/2015	Synovus Bank	Closed with explanation
05/29/2015	06/02/2015	Equifax	Closed with explanation
05/29/2015	05/29/2015	JPMorgan Chase	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1397876	Credit card	
1398068	Mortgage	Conventional fixed mortgage
1397865	Bank account or service	Other bank product/service
1397786	Credit reporting	
1397797	Mortgage	Conventional fixed mortgage
1397858	Credit card	
1397849	Mortgage	Conventional fixed mortgage
1397847	Debt collection	Medical
1398067	Debt collection	Other (phone, health club, etc.)
1397950	Mortgage	Other mortgage
1397887	Mortgage	Other mortgage
1397943	Credit reporting	
1397904	Credit reporting	
1397941	Debt collection	
1397907	Debt collection	
1397938	Mortgage	Conventional fixed mortgage

Consumer Complaints

Customer service / Customer relations				Referral
Loan modification,collection,foreclosure		CA	92592	Web
Account opening, closing, or management		VA	24553	Web
Incorrect information on credit report	Information is not mine	TX	79762	Web
Loan modification,collection,foreclosure		NC	28213	Web
Cash advance fee		NY	14223	Web
Loan modification,collection,foreclosure		VA	23322	Web
Disclosure verification of debt	Not given enough info to verify debt	WA	98059	Web
Improper contact or sharing of info	Contacted employer after asked not to	PR	00777	Phone
Loan modification,collection,foreclosure		IN	47001	Phone
Loan servicing, payments, escrow account		VA	20111	Referral
Credit reporting company's investigation	No notice of investigation status/result	NC	27804	Web
Incorrect information on credit report	Information is not mine	GA	31410	Web
Disclosure verification of debt	Not disclosed as an attempt to collect	TX	76017	Web
Communication tactics	Frequent or repeated calls	CA	93455	Web
Application, originator, mortgage broker		MI	48176	Referral

Consumer Complaints

05/29/2015	06/02/2015	Citibank	Closed with explanation
05/29/2015	05/29/2015	Bayview Loan Servicing, LLC	In progress
05/29/2015	05/29/2015	Navy FCU	In progress
05/29/2015	05/29/2015	Experian	In progress
05/29/2015	05/29/2015	Bank of America	Closed with explanation
05/29/2015	05/29/2015	GE Capital Retail	Closed with explanation
05/29/2015	05/29/2015	PNC Bank	In progress
05/29/2015	05/29/2015	Renton Collections Inc.	Closed with explanation
05/29/2015	06/02/2015	GVA Holdings, LLC	Closed with non-monetary relief
05/29/2015	06/02/2015	JPMorgan Chase	In progress
05/29/2015	06/02/2015	BB&T Financial	Closed with explanation
05/29/2015	05/29/2015	Experian	In progress
05/29/2015	05/29/2015	Equifax	Closed with non-monetary relief
05/29/2015	05/29/2015	HOVG, LLC	Untimely response
05/29/2015	06/03/2015	First National Collection Bureau, Inc.	Closed with explanation
05/29/2015	06/02/2015	Goldman Sachs Bank USA	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
No	
Yes	
Yes	

Consumer Complaints

1398063	Debt collection	
1397998	Bank account or service	Other bank product/service
1398051	Mortgage	Conventional fixed mortgage
1398034	Mortgage	Conventional fixed mortgage
1398045	Bank account or service	Other bank product/service
1398044	Mortgage	Other mortgage
1398152	Debt collection	Other (phone, health club, etc.)
1398084	Mortgage	VA mortgage
1398082	Credit card	
1398080	Credit card	
1398151	Bank account or service	Other bank product/service
1398187	Mortgage	Conventional fixed mortgage
1398146	Mortgage	Conventional fixed mortgage
1398136	Mortgage	Conventional fixed mortgage
1398133	Mortgage	Home equity loan or line of credit
1398149	Debt collection	
1398148	Consumer loan	Installment loan
1398178	Credit card	
1398177	Mortgage	Conventional fixed mortgage
1398175	Mortgage	Conventional fixed mortgage
1398339	Credit card	

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	WV	25526	Web
Deposits and withdrawals		IA	50325	Referral
Loan servicing, payments, escrow account		DC	20011	Web
Loan servicing, payments, escrow account		GA	30308	Web
Account opening, closing, or management		MD	20772	Web
Settlement process and costs		DC	20018	Referral
False statements or representation	Indicated shouldn't respond to lawsuit	KS	66111	Web
Settlement process and costs		AR	72758	Web
Credit line increase/decrease		GA	30518	Web
Advertising and marketing		TX	76248	Web
Account opening, closing, or management		CA	95816	Referral
Loan modification,collection,foreclosure		AL	36801	Web
Loan servicing, payments, escrow account		DE	19701	Web
Loan servicing, payments, escrow account		CO	80232	Web
Application, originator, mortgage broker		MO	63011	Web
Cont'd attempts collect debt not owed	Debt is not mine	LA	70122	Web
Shopping for a loan or lease		GA	30115	Web
Other		NY	11205	Referral
Loan servicing, payments, escrow account		MD	20886	Web
Loan modification,collection,foreclosure		IL	60636	Phone
Identity theft / Fraud / Embezzlement		VA	22305	Web

Consumer Complaints

05/29/2015	05/29/2015	Afni, Inc.	Closed with explanation
05/29/2015	06/02/2015	Navy FCU	In progress
05/29/2015	05/29/2015	EverBank	Untimely response
05/29/2015	05/29/2015	Bank of America	In progress
05/29/2015	06/02/2015	Google Inc.	Closed with explanation
05/29/2015	06/02/2015	Wells Fargo	Closed with explanation
05/29/2015	05/29/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/29/2015	05/29/2015	BOK Financial Corp	Closed with monetary relief
05/29/2015	05/29/2015	Bank of America	Closed with explanation
05/29/2015	05/29/2015	JPMorgan Chase	In progress
05/29/2015	06/02/2015	Ally Financial Inc.	In progress
05/29/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/29/2015	05/29/2015	M&T Bank	Closed with explanation
05/29/2015	05/29/2015	Carrington Mortgage	In progress
05/29/2015	05/29/2015	Commerce Bank	In progress
05/29/2015	05/29/2015	Valentine and Kebartas, Inc.	Closed with explanation
05/29/2015	06/02/2015	Third Federal Savings & Loan	Closed with explanation
05/29/2015	06/01/2015	Capital One	Closed with explanation
05/29/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/29/2015	06/02/2015	Ocwen	In progress
05/29/2015	05/29/2015	Citibank	Closed with explanation

Consumer Complaints

Yes
Yes
No
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1398439	Credit card	
1398330	Student loan	Non-federal student loan
1398204	Bank account or service	Checking account
1398243	Mortgage	Conventional fixed mortgage
1398217	Credit reporting	
1398240	Mortgage	Conventional fixed mortgage
1398236	Student loan	Non-federal student loan
1398326	Debt collection	
1398260	Debt collection	Mortgage
1398325	Credit reporting	
1398291	Credit reporting	
1398288	Mortgage	Conventional fixed mortgage
1398319	Consumer loan	Installment loan
1398312	Mortgage	Other mortgage
1398360	Bank account or service	Checking account
1398352	Credit card	
1398395	Credit card	
1398374	Mortgage	VA mortgage

Consumer Complaints

Identity theft / Fraud / Embezzlement		CA	91304	Referral
Dealing with my lender or servicer		AZ	85257	Web
Deposits and withdrawals		OR	97524	Web
Loan servicing, payments, escrow account		MA	02045	Web
Improper use of my credit report	Report improperly shared by CRC	LA	71303	Web
Application, originator, mortgage broker		CA	92691	Web
Dealing with my lender or servicer		OR	97232	Web
Disclosure verification of debt	Not given enough info to verify debt	AZ	85032	Web
Disclosure verification of debt	Not given enough info to verify debt	CA	94605	Referral
Incorrect information on credit report	Information is not mine	AZ	85032	Web
Improper use of my credit report	Report improperly shared by CRC	TX	77584	Web
Settlement process and costs		VA	24019	Web
Shopping for a loan or lease		SD	57717	Web
Loan modification,collection,foreclosure		FL	33860	Referral
Deposits and withdrawals		DC	20010	Web
Closing/Cancelling account		TX	75040	Web
APR or interest rate		VA	22553	Web
Loan servicing, payments, escrow account		WA	98012	Web

Consumer Complaints

05/29/2015	06/01/2015	JPMorgan Chase	Closed with explanation
05/29/2015	05/29/2015	ACS Education Services	Closed with explanation
05/29/2015	05/29/2015	Bank of America	Closed with monetary relief
05/29/2015	05/29/2015	Ocwen	Closed with explanation
05/29/2015	05/29/2015	Experian	In progress
05/29/2015	05/29/2015	U.S. Bancorp	In progress
05/29/2015	05/29/2015	Navient	Closed with explanation
05/29/2015	05/29/2015	RGS Financial, Inc.	Closed with non-monetary relief
05/29/2015	06/03/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/29/2015	05/29/2015	Experian	In progress
05/29/2015	06/03/2015	Equifax	Closed with explanation
05/29/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	05/29/2015	Circleback Lending, Inc.	Closed with explanation
05/29/2015	06/02/2015	Ocwen	Closed with explanation
05/29/2015	05/29/2015	Wells Fargo	Closed with explanation
05/29/2015	05/29/2015	Wells Fargo	Closed with explanation
05/29/2015	05/29/2015	Capital One	Closed with explanation
05/29/2015	05/29/2015	JPMorgan Chase	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1398393	Mortgage	Home equity loan or line of credit
1398398	Debt collection	Other (phone, health club, etc.)
1398411	Credit reporting	
1398407	Debt collection	Medical
1398402	Mortgage	Reverse mortgage
1398512	Debt collection	Non-federal student loan
1398453	Bank account or service	Checking account
1398440	Credit card	
1398456	Mortgage	FHA mortgage
1398450	Credit card	
1398441	Debt collection	Other (phone, health club, etc.)
1398449	Mortgage	FHA mortgage
1398573	Credit reporting	
1398501	Mortgage	Conventional fixed mortgage
1398494	Other financial service	Foreign currency exchange
1398465	Credit card	
1398467	Credit card	
1398482	Debt collection	Credit card

Consumer Complaints

Loan modification,collection,foreclosure		NY	10475	Web
Disclosure verification of debt	Not given enough info to verify debt		44360	Web
Incorrect information on credit report	Information is not mine	IL	60657	Web
Disclosure verification of debt	Not given enough info to verify debt	CA	93455	Web
Loan servicing, payments, escrow account		MA	01966	Web
Communication tactics	Threatened to take legal action	IA	52404	Web
Deposits and withdrawals		VA	23113	Web
Billing disputes		CA	91304	Referral
Application, originator, mortgage broker		CO	80205	Web
Closing/Cancelling account		CA	95628	Web
False statements or representation	Attempted to collect wrong amount	NY	10977	Web
Loan modification,collection,foreclosure		ID	83642	Web
Incorrect information on credit report	Public record	GA	30349	Web
Loan modification,collection,foreclosure		NY	11413	Web
Customer service/Customer relations		CA	92593	Web
Late fee		MO	64068	Web
Balance transfer		NY	11234	Web
Disclosure verification of debt	Not given enough info to verify debt	MN	55106	Fax

Consumer Complaints

05/29/2015	05/29/2015	Citibank	Closed with non-monetary relief
05/29/2015	05/29/2015	ProCollect, Inc	Closed with explanation
05/29/2015	05/29/2015	TransUnion	Closed with explanation
05/29/2015	05/29/2015	Revenue Recovery Bureau	Closed with explanation
05/29/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/29/2015	05/29/2015	ConServe	Closed with non-monetary relief
05/29/2015	06/02/2015	Wells Fargo	Closed with explanation
05/29/2015	06/02/2015	JPMorgan Chase	Closed with explanation
05/29/2015	05/29/2015	U.S. Bancorp	In progress
05/29/2015	05/29/2015	BBVA Compass	Closed with explanation
05/29/2015	05/29/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/29/2015	05/29/2015	Green Tree Servicing, LLC	Closed with explanation
05/29/2015	05/29/2015	Experian	Closed with explanation
05/29/2015	05/29/2015	Citibank	In progress
05/29/2015	06/02/2015	Sterling Infosystems, Inc.	Closed with explanation
05/29/2015	05/29/2015	Bank of America	Closed with explanation
05/29/2015	05/29/2015	TD Bank	Closed with monetary relief
05/29/2015	06/02/2015	Citibank	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1398500	Student loan	Non-federal student loan
1398526	Credit card	
1398519	Mortgage	Conventional fixed mortgage
1398524	Mortgage	Conventional fixed mortgage
1398535	Student loan	Non-federal student loan
1398562	Debt collection	Credit card
1398560	Debt collection	Medical
1398547	Mortgage	Home equity loan or line of credit
1398569	Mortgage	Other mortgage
1398567	Bank account or service	Checking account
1398583	Bank account or service	Checking account
1398641	Mortgage	Conventional adjustable mortgage (ARM)
1398574	Bank account or service	Checking account
1398572	Mortgage	Conventional fixed mortgage
1398647	Mortgage	FHA mortgage
1398594	Bank account or service	Checking account
1398590	Bank account or service	(CD) Certificate of deposit
1398609	Credit card	
1398629	Debt collection	

Consumer Complaints

	info to verify debt			
Getting a loan		IL	60169	Web
Closing/Cancelling account		OR	97006	Web
Loan servicing, payments, escrow account		CA	94537	Web
Loan servicing, payments, escrow account		CA	95827	Web
Dealing with my lender or servicer		UT	84117	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	MI	48872	Web
Disclosure verification of debt	Not given enough info to verify debt	OR	97914	Phone
Loan servicing, payments, escrow account		MD	20817	Web
Loan servicing, payments, escrow account		AZ	85225	Referral
Deposits and withdrawals		TX	78247	Referral
Deposits and withdrawals		CA	92557	Web
Loan modification,collection,foreclosure		OH	45044	Web
Deposits and withdrawals		FL	32127	Referral
Loan modification,collection,foreclosure		UT	84103	Web
Loan modification,collection,foreclosure		MN	55313	Web
Account opening, closing, or management		TX	75043	Referral
Account opening, closing, or management		AL	35212	Referral
Payoff process		AZ	85014	Web
Cont'd attempts collect debt not owed	Debt is not mine	NV	89141	Web

Consumer Complaints

05/29/2015	05/29/2015	Education Management Corporation	In progress
05/29/2015	05/29/2015	Discover	Closed with explanation
05/29/2015	05/29/2015	New American Funding	Closed with explanation
05/29/2015	05/29/2015	Ocwen	Closed with explanation
05/29/2015	05/29/2015	Navient	Closed with explanation
05/29/2015	05/29/2015	Financial Credit Service, Inc.	Closed with explanation
05/29/2015	06/02/2015	Transworld Systems Inc.	Closed with explanation
05/29/2015	05/29/2015	PNC Bank	In progress
05/29/2015	06/02/2015	Citibank	Closed with explanation
05/29/2015	06/02/2015	Wells Fargo	Closed with explanation
05/29/2015	06/02/2015	Navy FCU	In progress
05/29/2015	05/29/2015	Ocwen	Closed with explanation
05/29/2015	06/02/2015	JPMorgan Chase	Closed with explanation
05/29/2015	05/29/2015	Wells Fargo	In progress
05/29/2015	06/02/2015	U.S. Bancorp	In progress
05/29/2015	06/01/2015	Wells Fargo	Closed with non-monetary relief
05/29/2015	06/01/2015	GE Capital Retail	Closed with explanation
05/29/2015	05/29/2015	Bank of America	Closed with explanation
05/29/2015	05/29/2015	Amsher Collection Services, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1398644	Credit reporting	
1398643	Credit reporting	
1398642	Bank account or service	Checking account
1398663	Bank account or service	Other bank product/service
1398859	Mortgage	FHA mortgage
1398857	Debt collection	Other (phone, health club, etc.)
1398840	Credit reporting	
1398843	Debt collection	Payday loan
1398876	Credit card	
1398920	Student loan	Non-federal student loan
1398948	Debt collection	Credit card
1397140	Debt collection	Credit card
1398956	Credit reporting	
1399003	Credit reporting	
1397054	Consumer loan	Vehicle loan
1398971	Mortgage	Conventional fixed mortgage
1398964	Student loan	Non-federal student loan

Consumer Complaints

Incorrect information on credit report	Account status	MO	63033	Postal mail
Incorrect information on credit report	Account status	MO	63033	Postal mail
Account opening, closing, or management		NY	11365	Web
Making/receiving payments, sending money		GA	30097	Referral
Loan modification,collection,foreclosure		OH	44135	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	SC	29325	Web
Incorrect information on credit report	Reinserted previously deleted info	OH	43613	Web
Communication tactics	Frequent or repeated calls	TX	76002	Web
Billing disputes		CA	90212	Web
Dealing with my lender or servicer		IL	60625	Web
False statements or representation	Attempted to collect wrong amount	TX	78023	Web
Communication tactics	Frequent or repeated calls	IN	46947	Postal mail
Incorrect information on credit report	Account status	MS	39216	Web
Incorrect information on credit report	Information is not mine	CA	90210	Web
Taking out the loan or lease		TX	78225	Web
Loan modification,collection,foreclosure		FL	33139	Web
Can't repay my loan		PA	19148	Web

Consumer Complaints

05/29/2015	06/02/2015	Experian	Closed with non-monetary relief
05/29/2015	06/02/2015	TransUnion	Closed with explanation
05/29/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/29/2015	06/01/2015	Navy FCU	In progress
05/29/2015	05/30/2015	Ocwen	Closed with explanation
05/29/2015	06/02/2015	ONLINE Information Services, Inc.	Closed with explanation
05/29/2015	06/02/2015	Experian	In progress
05/29/2015	06/02/2015	2288984 Ontario Inc.	Closed with explanation
05/29/2015	05/30/2015	JPMorgan Chase	In progress
05/29/2015	05/30/2015	Navient	In progress
05/29/2015	05/29/2015	Amex	Closed with explanation
05/29/2015	06/02/2015	Amex	Closed with explanation
05/29/2015	05/30/2015	Experian	In progress
05/29/2015	05/30/2015	Experian	In progress
05/29/2015	05/29/2015	Bank of America	Closed with explanation
05/29/2015	05/30/2015	Seterus	In progress
05/29/2015	05/30/2015	Sallie Mae	In progress

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1399001	Credit card	
1398992	Credit reporting	
1398975	Credit reporting	
1398989	Mortgage	Conventional fixed mortgage
1398977	Credit reporting	
1398988	Credit reporting	
1398986	Payday loan	
1398997	Credit reporting	
1398996	Credit reporting	
1397010	Mortgage	Conventional adjustable mortgage (ARM)
1397703	Mortgage	Conventional fixed mortgage
1397686	Mortgage	Home equity loan or line of credit
1397007	Debt collection	Mortgage
1398546	Debt collection	Other (phone, health club, etc.)
1398248	Debt collection	
1397020	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Other		IN	47906	Web
Incorrect information on credit report	Information is not mine	MN	55445	Web
Incorrect information on credit report	Information is not mine	IN	47421	Web
Loan servicing, payments, escrow account		NV		Web
Incorrect information on credit report	Information is not mine	CA	92196	Web
Incorrect information on credit report	Account status	CA	92196	Web
Charged fees or interest I didn't expect		FL	33139	Web
Incorrect information on credit report	Information is not mine	MN	55413	Web
Incorrect information on credit report	Information is not mine	MN	55413	Web
Loan modification,collection,foreclosure		TN	38183	Web
Loan servicing, payments, escrow account		TX	75219	Web
Loan servicing, payments, escrow account		NJ	07701	Web
Taking/threatening an illegal action	Seized/Attempted to seize property	NC	27215	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	MI	48073	Web
Communication tactics	Called outside of 8am-9pm	VA	22408	Web
Cont'd attempts collect debt not owed	Debt is not mine	NC	28027	Web

Consumer Complaints

05/29/2015	05/30/2015	U.S. Bancorp	Closed with non-monetary relief
05/29/2015	05/30/2015	Equifax	In progress
05/29/2015	05/30/2015	Experian	Closed with non-monetary relief
05/29/2015	05/30/2015	Citibank	Closed with explanation
05/29/2015	05/30/2015	Experian	In progress
05/29/2015	05/30/2015	Experian	Closed with non-monetary relief
05/29/2015	06/03/2015	Red Rock Tribal Lending	Closed with explanation
05/29/2015	05/30/2015	TransUnion	In progress
05/29/2015	05/30/2015	Equifax	Closed with explanation
05/29/2015	05/29/2015	Ocwen	In progress
05/29/2015	05/29/2015	Wells Fargo	In progress
05/29/2015	05/29/2015	OneWest Bank	Untimely response
05/29/2015	05/29/2015	BB&T Financial	Closed with explanation
05/29/2015	06/02/2015	Encore Capital Group	Closed with explanation
05/29/2015	05/29/2015	Transworld Systems Inc.	Closed with explanation
05/29/2015	05/29/2015	Dynamic Recovery Solutions, LLC	Closed with non-monetary relief

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
No
Yes
Yes
Yes
Yes

Consumer Complaints

1397024	Mortgage	Conventional adjustable mortgage (ARM)
1396137	Credit card	
1395274	Credit card	
1396328	Credit card	
1396620	Credit card	
1396370	Debt collection	Other (phone, health club, etc.)
1396179	Mortgage	Conventional fixed mortgage
1397427	Bank account or service	Other bank product/service
1396537	Mortgage	Conventional fixed mortgage
1397030	Credit reporting	
1396178	Consumer loan	Vehicle loan
1396205	Credit card	
1396266	Debt collection	Credit card
1396169	Mortgage	Other mortgage
1396302	Debt collection	Payday loan
1396239	Debt collection	Medical
1396236	Debt collection	Credit card
1396238	Mortgage	Conventional fixed mortgage
1396366	Payday loan	

Consumer Complaints

Credit decision / Underwriting		FL	32226	Web
Other		DE	19973	Web
Payoff process		CO	80439	Web
APR or interest rate		IL	60656	Referral
Billing disputes		IL	60629	Referral
Cont'd attempts collect debt not owed	Debt is not mine	GA	30080	Web
Loan servicing, payments, escrow account		PA	19111	Phone
Account opening, closing, or management		NV		Web
Loan servicing, payments, escrow account		WI	53590	Web
Incorrect information on credit report	Account status	GA	30083	Web
Taking out the loan or lease		CA	92707	Web
Payoff process		LA	70447	Web
Cont'd attempts collect debt not owed	Debt is not mine	OH	45406	Web
Loan servicing, payments, escrow account		HI	96793	Fax
Disclosure verification of debt	Right to dispute notice not received	AL	35226	Web
False statements or representation	Attempted to collect wrong amount	IN	47460	Web
Communication tactics	Called after sent written cease of comm	MA	01040	Fax
Loan modification,collection,foreclosure		CA	93312	Web
Received a loan I didn't apply for		CA	95695	Web

Consumer Complaints

05/29/2015	05/29/2015	Quicken Loans	Closed with explanation
05/28/2015	06/01/2015	GE Capital Retail	Closed with monetary relief
05/28/2015	06/01/2015	GE Capital Retail	Closed with explanation
05/28/2015	06/01/2015	Citibank	Closed with monetary relief
05/28/2015	06/02/2015	Capital One	Closed with explanation
05/28/2015	05/28/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/28/2015	06/01/2015	Nationstar Mortgage	In progress
05/28/2015	05/29/2015	Bank of America	Closed with explanation
05/28/2015	06/01/2015	Wells Fargo	Closed with explanation
05/28/2015	05/29/2015	TransUnion	Closed with explanation
05/28/2015	05/28/2015	Westlake Services, LLC	Closed with explanation
05/28/2015	05/28/2015	Amex	Closed with explanation
05/28/2015	05/28/2015	HSBC	Closed with explanation
05/28/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/28/2015	Earm LLC	Untimely response
05/28/2015	06/01/2015	RMP Group Inc.	Closed with explanation
05/28/2015	06/04/2015	Lustig, Glaser & Wilson, P.C.	Closed with explanation
05/28/2015	05/28/2015	JPMorgan Chase	In progress
05/28/2015	05/28/2015	CNG Financial Corporation	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1397371	Debt collection	
1396220	Debt collection	Payday loan
1396289	Bank account or service	Checking account
1396275	Debt collection	Medical
1396365	Mortgage	Conventional fixed mortgage
1396308	Bank account or service	Other bank product/service
1396246	Debt collection	Other (phone, health club, etc.)
1397387	Consumer loan	Vehicle loan
1397392	Student loan	Non-federal student loan
1396327	Mortgage	Conventional adjustable mortgage (ARM)
1396360	Consumer loan	Installment loan
1396357	Bank account or service	Checking account
1396337	Bank account or service	Checking account
1396354	Debt collection	Other (phone, health club, etc.)
1396534	Consumer loan	Vehicle lease
1397429	Debt collection	Medical
1396177	Mortgage	Conventional fixed mortgage
1396428	Consumer loan	Vehicle loan
1395822	Mortgage	Conventional adjustable mortgage (ARM)
1397147	Mortgage	Other mortgage

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	SC	29325	Web
Improper contact or sharing of info	Talked to a third party about my debt	TX	78660	Web
Making/receiving payments, sending money		MD	20854	Web
False statements or representation	Attempted to collect wrong amount	MA	02190	Phone
Loan modification,collection,foreclosure		NJ	07068	Phone
Deposits and withdrawals		IL	60617	Referral
False statements or representation	Attempted to collect wrong amount	WA	98102	Web
Managing the loan or lease		NC	28150	Web
Can't repay my loan		MI	48038	Web
Loan modification,collection,foreclosure		NY	13026	Web
Managing the loan or lease		WV	25621	Referral
Deposits and withdrawals		NY	12060	Web
Problems caused by my funds being low		NC	28110	Web
Cont'd attempts collect debt not owed	Debt was paid	TX	76004	Web
Taking out the loan or lease		OH	43110	Web
Cont'd attempts collect debt not owed	Debt is not mine	IL	60443	Web
Loan servicing, payments, escrow account		ME	04103	Web
Managing the loan or lease		NJ	08857	Referral
Loan modification,collection,foreclosure		MO	65013	Web
Application, originator, mortgage broker		NC	27834	Web

Consumer Complaints

05/28/2015	05/29/2015	Stellar Recovery Inc.	Closed with explanation
05/28/2015	05/28/2015	Cottonwood Financial Ltd.	Closed with explanation
05/28/2015	05/28/2015	Citibank	Closed with monetary relief
05/28/2015	05/29/2015	Transworld Systems Inc.	Closed with explanation
05/28/2015	05/29/2015	Citibank	In progress
05/28/2015	06/01/2015	JPMorgan Chase	Closed with explanation
05/28/2015	05/28/2015	Umpqua Holdings Corporation	Closed with monetary relief
05/28/2015	05/29/2015	Navy FCU	In progress
05/28/2015	05/29/2015	Navient	Closed with explanation
05/28/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/28/2015	06/01/2015	BB&T Financial	Closed with explanation
05/28/2015	05/28/2015	Capital One	Closed with explanation
05/28/2015	05/28/2015	Bank of America	Closed with monetary relief
05/28/2015	06/01/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/28/2015	05/28/2015	Toyota Motor Credit Corporation	Closed with explanation
05/28/2015	05/29/2015	Balanced Healthcare Receivables LLC	Untimely response
05/28/2015	05/28/2015	Arbor Residential Mortgage LLC	In progress
05/28/2015	06/01/2015	TD Bank	Closed with explanation
05/28/2015	05/28/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/28/2015	06/01/2015	U.S. Bancorp	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1396413	Credit reporting	
1396397	Credit card	
1396402	Credit reporting	
1396390	Mortgage	Conventional adjustable mortgage (ARM)
1396371	Credit reporting	
1396381	Consumer loan	Installment loan
1396407	Credit reporting	
1396278	Mortgage	Other mortgage
1397360	Credit reporting	
1397433	Debt collection	Credit card
1396267	Money transfers	Domestic (US) money transfer
1396453	Bank account or service	Checking account
1396429	Debt collection	Other (phone, health club, etc.)
1396438	Debt collection	Credit card
1396291	Bank account or service	(CD) Certificate of deposit
1396461	Money transfers	International money transfer

Consumer Complaints

Incorrect information on credit report	Reinserted previously deleted info	PA	15009	Web
APR or interest rate		OR	97233	Web
Incorrect information on credit report	Information is not mine	NY	10457	Web
Loan modification,collection,foreclosure		MN	55445	Web
Incorrect information on credit report	Reinserted previously deleted info	GA	30080	Web
Taking out the loan or lease		MI	48324	Referral
Unable to get credit report/credit score	Problem getting my free annual report	NV	89102	Web
Other		VA	22015	Postal mail
Incorrect information on credit report	Account status	AZ	86005	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	92626	Web
Fraud or scam		CA	90044	Phone
Account opening, closing, or management		FL	32708	Phone
Cont'd attempts collect debt not owed	Debt is not mine	CA	90803	Web
Disclosure verification of debt	Not given enough info to verify debt	VA	22485	Web
Deposits and withdrawals		GA	30056	Referral
Fraud or scam		NC	28105	Web

Consumer Complaints

05/28/2015	05/28/2015	TransUnion	Closed with non-monetary relief
05/28/2015	05/28/2015	Wells Fargo	Closed with explanation
05/28/2015	05/28/2015	Equifax	Closed with explanation
05/28/2015	05/28/2015	Ocwen	Closed with explanation
05/28/2015	05/28/2015	Equifax	In progress
05/28/2015	05/29/2015	The Huntington National Bank	In progress
05/28/2015	05/28/2015	Equifax	Closed with explanation
05/28/2015	06/01/2015	Ocwen	In progress
05/28/2015	05/29/2015	TransUnion	In progress
05/28/2015	05/29/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/28/2015	05/29/2015	MoneyGram	Closed with explanation
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	05/28/2015	Focus Holding Company	Closed with explanation
05/28/2015	05/28/2015	Cavalry Investments, LLC	Closed with explanation
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	05/28/2015	Western Union	Closed with explanation

Consumer Complaints

Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		

Consumer Complaints

1396361	Bank account or service	Other bank product/service
1396325	Debt collection	Other (phone, health club, etc.)
1396253	Bank account or service	Checking account
1396466	Credit reporting	
1396375	Mortgage	Other mortgage
1396467	Debt collection	Medical
1396465	Credit reporting	
1396408	Credit reporting	
1397037	Bank account or service	Checking account
1396500	Credit card	
1396526	Mortgage	Conventional fixed mortgage
1396473	Mortgage	Other mortgage
1397040	Credit reporting	
1396519	Credit card	
1396501	Credit card	
1397400	Mortgage	Conventional fixed mortgage
1396507	Student loan	Non-federal student loan
1395192	Mortgage	Conventional fixed mortgage

Consumer Complaints

Making/receiving payments, sending money		FL	32250	Web
Disclosure verification of debt	Not given enough info to verify debt	NY	10310	Web
Problems caused by my funds being low		NV		Web
Unable to get credit report/credit score	Problem getting my free annual report	NV	89102	Web
Loan modification,collection,foreclosure		NY	11223	Fax
Cont'd attempts collect debt not owed	Debt was paid	FL	33811	Web
Unable to get credit report/credit score	Problem getting my free annual report	NV	89102	Web
Unable to get credit report/credit score	Problem getting my free annual report	NV	89102	Web
Deposits and withdrawals		GA	30046	Web
Other		VA	23116	Phone
Loan servicing, payments, escrow account		NC	28227	Web
Loan servicing, payments, escrow account		PA	19103	Postal mail
Incorrect information on credit report	Personal information	NM	88001	Web
Identity theft / Fraud / Embezzlement		NY	14063	Referral
Other		VA	23116	Phone
Loan modification,collection,foreclosure		MD	21740	Web
Dealing with my lender or servicer		TX	77450	Web
Loan servicing, payments, escrow account		DC	20003	Web

Consumer Complaints

05/28/2015	05/29/2015	PayPal	Closed with explanation
05/28/2015	05/28/2015	Enhanced Recovery Company, LLC	Closed
05/28/2015	05/28/2015	U.S. Bancorp	Closed with explanation
05/28/2015	05/28/2015	TransUnion	Closed with explanation
05/28/2015	06/02/2015	Ocwen	In progress
05/28/2015	06/01/2015	Sherloq Group, Inc	Closed with explanation
05/28/2015	05/28/2015	Experian	Closed with non-monetary relief
05/28/2015	05/28/2015	TransUnion	Closed with explanation
05/28/2015	05/29/2015	Wells Fargo	Closed with explanation
05/28/2015	06/01/2015	Discover	Closed with explanation
05/28/2015	05/28/2015	Residential Credit Solutions	Closed with explanation
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	05/29/2015	Experian	Closed with non-monetary relief
05/28/2015	06/01/2015	GE Capital Retail	Closed with non-monetary relief
05/28/2015	06/01/2015	Barclays	Closed with monetary relief
05/28/2015	05/29/2015	Wells Fargo	Untimely response
05/28/2015	05/28/2015	Navient	Closed with explanation
05/28/2015	05/28/2015	Ocwen	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	Yes
Yes	

Consumer Complaints

1396561	Mortgage	Conventional fixed mortgage
1396552	Bank account or service	Checking account
1398636	Debt collection	Medical
1395277	Credit reporting	
1396539	Mortgage	FHA mortgage
1396606	Debt collection	Other (phone, health club, etc.)
1396602	Consumer loan	Installment loan
1396454	Debt collection	
1396565	Credit reporting	
1396594	Payday loan	
1397339	Credit card	
1396605	Bank account or service	Other bank product/service
1397431	Debt collection	
1397331	Debt collection	Credit card
1397324	Debt collection	Credit card
1397326	Debt collection	Credit card

Consumer Complaints

Application, originator, mortgage broker		AZ	85233	Web
Making/receiving payments, sending money		TX	77706	Referral
Disclosure verification of debt	Not given enough info to verify debt	WY	82718	Web
Incorrect information on credit report	Information is not mine		39073	Web
Application, originator, mortgage broker		NH	03063	Web
Improper contact or sharing of info	Talked to a third party about my debt	AZ	85746	Web
Problems when you are unable to pay		CA	92027	Web
Communication tactics	Used obscene/profane/abusive language	KY	41051	Web
Incorrect information on credit report	Account status	CA	95391	Web
Charged fees or interest I didn't expect		MN	56560	Web
Billing statement		CT	06410	Web
Account opening, closing, or management		NY	10452	Referral
Improper contact or sharing of info	Talked to a third party about my debt	VA	22102	Web
Disclosure verification of debt	Not given enough info to verify debt	SC	29730	Web
Disclosure verification of debt	Not given enough info to verify debt	SC	29730	Web
Disclosure verification of debt	Not given enough info to verify debt	SC	29730	Web

Consumer Complaints

05/28/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/29/2015	Navy FCU	In progress
05/28/2015	05/29/2015	I.C. System, Inc.	In progress
05/28/2015	05/28/2015	TransUnion	Closed with explanation
05/28/2015	05/28/2015	Ditech Mortgage Corp	Closed with explanation
05/28/2015	05/28/2015	National Credit Systems,Inc.	Closed with explanation
05/28/2015	05/29/2015	Springleaf Finance Corporation	In progress
05/28/2015	06/02/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/28/2015	05/28/2015	Equifax	Closed with non-monetary relief
05/28/2015	06/02/2015	Cascade Capital, LLC	Closed with explanation
05/28/2015	06/01/2015	Citibank	Closed with monetary relief
05/28/2015	06/01/2015	JPMorgan Chase	Closed with non-monetary relief
05/28/2015	05/29/2015	Nationwide Debt Management Solutions, LLC	Untimely response
05/28/2015	05/29/2015	Capital One	In progress
05/28/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/28/2015	05/29/2015	Encore Capital Group	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	

Consumer Complaints

1396616	Mortgage	Other mortgage
1397328	Debt collection	Auto
1397327	Debt collection	Mortgage
1395692	Debt collection	Medical
1395714	Mortgage	Conventional adjustable mortgage (ARM)
1397329	Debt collection	Credit card
1397272	Debt collection	Credit card
1395184	Mortgage	Conventional fixed mortgage
1395187	Mortgage	VA mortgage
1396615	Mortgage	Conventional fixed mortgage
1396124	Debt collection	Other (phone, health club, etc.)
1395836	Mortgage	FHA mortgage
1397273	Debt collection	Credit card
1396464	Credit reporting	
1395165	Credit card	
1396612	Credit card	
1397230	Mortgage	Conventional fixed mortgage

Consumer Complaints

	info to verify debt			
Loan modification,collection,foreclosure		CA	91773	Web
Disclosure verification of debt	Not given enough info to verify debt	SC	29730	Web
Disclosure verification of debt	Not given enough info to verify debt	SC	29730	Web
Communication tactics	Called outside of 8am-9pm	NM	88005	Web
Loan modification,collection,foreclosure		NY	10710	Web
Disclosure verification of debt	Not given enough info to verify debt	SC	29730	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	93619	Web
Loan modification,collection,foreclosure		CA	94109	Phone
Loan servicing, payments, escrow account		CA	93722	Phone
Loan modification,collection,foreclosure		CT	06475	Web
Disclosure verification of debt	Not given enough info to verify debt	TX	75093	Web
Loan modification,collection,foreclosure		GA	30038	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	93619	Web
Unable to get credit report/credit score	Problem getting my free annual report	NV	89102	Web
Rewards		CA	94612	Web
Billing disputes		TX	76048	Web
Loan servicing, payments, escrow account		AZ	85254	Web

Consumer Complaints

05/28/2015	05/28/2015	JPMorgan Chase	In progress
05/28/2015	05/29/2015	USAA Savings	Closed with explanation
05/28/2015	06/03/2015	Ocwen	Closed with explanation
05/28/2015	05/28/2015	Community Health Investment Company, LLC.	Closed with explanation
05/28/2015	05/28/2015	Wells Fargo	Closed with explanation
05/28/2015	05/29/2015	TD Bank	Closed with explanation
05/28/2015	05/28/2015	Encore Capital Group	Closed with explanation
05/28/2015	06/01/2015	Nationstar Mortgage	In progress
05/28/2015	06/02/2015	Ocwen	Closed with explanation
05/28/2015	05/28/2015	Specialized Loan Servicing LLC	Closed with explanation
05/28/2015	05/28/2015	Ad Astra Recovery Services Inc	Closed with explanation
05/28/2015	05/28/2015	Specialized Loan Servicing LLC	Closed with explanation
05/28/2015	05/28/2015	Pinnacle Credit Services, LLC	Closed with explanation
05/28/2015	05/28/2015	Equifax	Closed with non-monetary relief
05/28/2015	05/28/2015	Citibank	Closed with explanation
05/28/2015	05/28/2015	Citibank	Closed with explanation
05/28/2015	05/29/2015	Green Tree Servicing, LLC	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1395157	Money transfers	Domestic (US) money transfer
1395141	Credit card	
1395131	Mortgage	FHA mortgage
1396136	Credit card	
1395106	Bank account or service	(CD) Certificate of deposit
1395152	Student loan	Non-federal student loan
1395107	Mortgage	Conventional fixed mortgage
1395099	Bank account or service	Checking account
1395119	Credit reporting	
1395092	Mortgage	Conventional fixed mortgage
1395093	Debt collection	
1397080	Bank account or service	Checking account
1395182	Bank account or service	Checking account
1397274	Debt collection	Credit card
1395069	Mortgage	Conventional fixed mortgage
1396528	Credit card	
1397243	Mortgage	Conventional fixed mortgage
1395038	Student loan	Non-federal student loan
1395730	Credit card	
1395054	Credit reporting	

Consumer Complaints

Other transaction issues		NY	14304	Web
Credit determination		NC	27408	Web
Loan servicing, payments, escrow account		GA	30035	Web
Billing disputes		PA	17407	Web
Deposits and withdrawals		MD	20901	Web
Can't repay my loan		NY	11704	Web
Loan modification,collection,foreclosure		MS	39180	Web
Account opening, closing, or management		MD	21740	Web
Incorrect information on credit report	Account status	GA	31021	Postal mail
Settlement process and costs		FL	33919	Web
Communication tactics	Threatened to take legal action	CA	95834	Web
Problems caused by my funds being low		WV	24701	Web
Deposits and withdrawals		GA	30039	Fax
Cont'd attempts collect debt not owed	Debt is not mine	CA	93619	Web
Loan modification,collection,foreclosure		GA	30038	Web
Customer service / Customer relations		IN	46037	Web
Loan servicing, payments, escrow account		CT	06492	Web
Dealing with my lender or servicer		MN	55792	Web
Rewards		TX	77840	Web
Incorrect information on credit report	Account status	DE	19808	Fax

Consumer Complaints

05/28/2015	05/28/2015	Western Union	In progress
05/28/2015	05/28/2015	Discover	In progress
05/28/2015	05/28/2015	Citibank	In progress
05/28/2015	05/28/2015	GE Capital Retail	Closed with monetary relief
05/28/2015	05/28/2015	Discover	Closed with explanation
05/28/2015	05/28/2015	Navient	In progress
05/28/2015	05/28/2015	Wells Fargo	In progress
05/28/2015	05/28/2015	Susquehanna Bank	Closed with explanation
05/28/2015	06/01/2015	Experian	In progress
05/28/2015	05/28/2015	Caliber Home Loans, Inc	Closed with explanation
05/28/2015	05/28/2015	Contract Callers, Inc.	Closed
05/28/2015	05/29/2015	Wells Fargo	In progress
05/28/2015	06/01/2015	JPMorgan Chase	Closed with explanation
05/28/2015	05/28/2015	Resurgent Capital Services L.P.	Closed with explanation
05/28/2015	06/02/2015	Citibank	In progress
05/28/2015	05/28/2015	Citibank	Closed with monetary relief
05/28/2015	06/03/2015	Statebridge Company	Closed with explanation
05/28/2015	05/28/2015	Wells Fargo	Closed with non-monetary relief
05/28/2015	05/28/2015	U.S. Bancorp	Closed with non-monetary relief
05/28/2015	06/01/2015	Experian	Closed with non-monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1395039	Mortgage	Other mortgage
1395749	Mortgage	Conventional fixed mortgage
1395750	Payday loan	
1397100	Mortgage	Conventional fixed mortgage
1397126	Bank account or service	Other bank product/service
1397029	Credit reporting	
1396815	Credit card	
1397240	Mortgage	Conventional fixed mortgage
1395786	Mortgage	Conventional fixed mortgage
1396718	Mortgage	Other mortgage
1396660	Debt collection	Federal student loan
1395502	Debt collection	
1396638	Credit reporting	
1395814	Money transfers	International money transfer
1396637	Consumer loan	Vehicle loan
1395771	Debt collection	Payday loan
1396657	Bank account or service	Checking account
1397228	Debt collection	Other (phone, health club, etc.)
1395248	Credit reporting	

Consumer Complaints

Loan modification,collection,foreclosure		GA	30075	Referral
Settlement process and costs		WA	98296	Web
Charged fees or interest I didn't expect		TX	78520	Web
Loan servicing, payments, escrow account		CA	94553	Web
Problems caused by my funds being low		NM	88012	Referral
Incorrect information on credit report	Account status	GA	30083	Web
Billing disputes		VA	22151	Referral
Loan modification,collection,foreclosure		FL	33301	Web
Application, originator, mortgage broker		GA	30028	Web
Loan modification,collection,foreclosure		NY	10925	Referral
Improper contact or sharing of info	Talked to a third party about my debt	TX	75070	Web
Taking/threatening an illegal action	Sued w/o proper notification of suit	CA	92571	Web
Incorrect information on credit report	Account terms	AL	35204	Web
Fraud or scam		MS	39503	Phone
Managing the loan or lease		NJ	07105	Web
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	PA	17241	Web
Deposits and withdrawals		OK	74137	Referral
Cont'd attempts collect debt not owed	Debt was paid	WI	54902	Web
Incorrect information on credit report	Account status	CA	90077	Web

Consumer Complaints

05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	05/28/2015	Bank of America	In progress
05/28/2015	05/28/2015	Speedy Cash Holdings	Closed with explanation
05/28/2015	05/29/2015	PHH Mortgage	In progress
05/28/2015	06/01/2015	Wells Fargo	Closed with monetary relief
05/28/2015	06/01/2015	Equifax	In progress
05/28/2015	05/29/2015	SunTrust Bank	Closed with explanation
05/28/2015	05/29/2015	Seterus	In progress
05/28/2015	06/01/2015	Nationstar Mortgage	In progress
05/28/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/28/2015	Credit Adjustments Inc	Closed with explanation
05/28/2015	05/28/2015	Patenaude & Felix APC	Closed with explanation
05/28/2015	06/02/2015	Equifax	Closed with explanation
05/28/2015	05/29/2015	MoneyGram	Closed with explanation
05/28/2015	05/28/2015	Santander Consumer USA	Closed with explanation
05/28/2015	05/28/2015	NE PROCESSING LLC	Closed with explanation
05/28/2015	06/01/2015	BOK Financial Corp	Closed with explanation
05/28/2015	05/28/2015	Rose & Associates, LLC.	Closed with explanation
05/28/2015	05/28/2015	Equifax	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	

Consumer Complaints

1396651	Debt collection	Other (phone, health club, etc.)
1395593	Credit card	
1396716	Bank account or service	Checking account
1396663	Credit reporting	
1396689	Mortgage	Home equity loan or line of credit
1396688	Credit card	
1396681	Mortgage	Other mortgage
1396808	Mortgage	Other mortgage
1395586	Credit card	
1396712	Mortgage	Other mortgage
1396696	Credit card	
1395252	Credit reporting	
1396707	Bank account or service	(CD) Certificate of deposit
1396699	Debt collection	Medical
1396704	Credit reporting	
1396700	Mortgage	Conventional adjustable mortgage (ARM)
1396703	Student loan	Non-federal student loan
1396702	Debt collection	
1396813	Credit reporting	

Consumer Complaints

Improper contact or sharing of info	Talked to a third party about my debt	PA	19001	Web
Credit card protection / Debt protection		MD	20850	Web
Deposits and withdrawals		CA	90003	Referral
Incorrect information on credit report	Information is not mine	TN	37617	Web
Loan servicing, payments, escrow account		CO	80216	Phone
Rewards		IL	61704	Referral
Settlement process and costs		CA	94510	Referral
Other		CA	90604	Fax
Payoff process		CT	06088	Referral
Other		NY	11210	Referral
Billing disputes		PA	15235	Web
Incorrect information on credit report	Account status	CA	90803	Web
Account opening, closing, or management		NC	28023	Referral
Cont'd attempts collect debt not owed	Debt was paid	MI	48160	Web
Unable to get credit report/credit score	Problem getting my free annual report	CA	92545	Web
Loan modification,collection,foreclosure		FL	33322	Web
Can't repay my loan		SC	29607	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	NM	88317	Web
Incorrect information on credit report	Account status	NY	11428	Web

Consumer Complaints

05/28/2015	06/01/2015	Municipal Collections of America, Inc.	Closed with explanation
05/28/2015	05/28/2015	Discover	Closed with explanation
05/28/2015	06/01/2015	Bank of America	Closed with explanation
05/28/2015	06/03/2015	Equifax	Closed with explanation
05/28/2015	06/01/2015	JPMorgan Chase	Closed with explanation
05/28/2015	05/29/2015	Amex	Closed with explanation
05/28/2015	06/01/2015	U.S. Bancorp	In progress
05/28/2015	06/01/2015	Wells Fargo	Closed with explanation
05/28/2015	06/01/2015	GE Capital Retail	Closed with explanation
05/28/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/28/2015	Capital One	In progress
05/28/2015	05/28/2015	TransUnion	Closed with explanation
05/28/2015	06/01/2015	Fifth Third Bank	Closed with explanation
05/28/2015	06/01/2015	Source Receivables Management LLC	Closed with explanation
05/28/2015	05/28/2015	Experian	Closed with non-monetary relief
05/28/2015	05/28/2015	Wells Fargo	In progress
05/28/2015	05/28/2015	Wells Fargo	Closed with explanation
05/28/2015	05/28/2015	Financial Credit Service, Inc.	Closed with explanation
05/28/2015	05/28/2015	Experian	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1396769	Mortgage	Conventional fixed mortgage
1396736	Debt collection	Other (phone, health club, etc.)
1396719	Bank account or service	Checking account
1396731	Mortgage	Other mortgage
1395290	Credit reporting	
1396584	Debt collection	Credit card
1395314	Debt collection	
1396727	Consumer loan	Vehicle loan
1396725	Credit card	
1396764	Mortgage	Conventional fixed mortgage
1396747	Consumer loan	Vehicle lease
1396754	Bank account or service	Checking account
1396743	Student loan	Non-federal student loan
1396749	Bank account or service	Other bank product/service
1396759	Debt collection	Credit card
1396756	Debt collection	Credit card
1396812	Debt collection	Other (phone, health club, etc.)
1396779	Debt collection	Medical

Consumer Complaints

Loan modification,collection,foreclosure		NJ	08087	Web
False statements or representation	Attempted to collect wrong amount	IL	60957	Referral
Account opening, closing, or management		FL	33510	Referral
Loan modification,collection,foreclosure		CA	95816	Referral
Incorrect information on credit report	Account status	CA	93940	Web
Disclosure verification of debt	Not given enough info to verify debt	IL	60657	Web
Disclosure verification of debt	Not given enough info to verify debt	NJ	08514	Web
Managing the loan or lease		TN	37067	Referral
Other		CA	92109	Referral
Loan servicing, payments, escrow account		CA	91107	Web
Managing the loan or lease		CA	90706	Web
Deposits and withdrawals		AZ	85210	Referral
Can't repay my loan		IN	46235	Web
Deposits and withdrawals		CA	92109	Referral
Communication tactics	Threatened to take legal action	OR	97478	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	AL	36067	Web
False statements or representation	Attempted to collect wrong amount	NY	11980	Web
Disclosure verification of debt	Not given enough	FL	33428	Web

Consumer Complaints

05/28/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/28/2015	05/29/2015	Wells Fargo	Closed with explanation
05/28/2015	06/03/2015	Wells Fargo	Closed with explanation
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	05/28/2015	Experian	Closed with non-monetary relief
05/28/2015	05/28/2015	U.S. Bancorp	Closed with non-monetary relief
05/28/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/28/2015	06/01/2015	Citizens Savings & Loan Corporation	Closed with explanation
05/28/2015	06/01/2015	Wells Fargo	Closed with explanation
05/28/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/28/2015	06/03/2015	Check into Cash, Inc.	Closed with explanation
05/28/2015	06/01/2015	KeyBank NA	Closed with monetary relief
05/28/2015	05/28/2015	Navient	Closed with explanation
05/28/2015	06/01/2015	Citibank	Closed with explanation
05/28/2015	05/28/2015	Orions Management Group, LLC	Closed with explanation
05/28/2015	05/28/2015	Premium Asset Services, LLC	In progress
05/28/2015	05/28/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/28/2015	05/28/2015	Tenet HealthCare Corporation	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1395661	Debt collection	Other (phone, health club, etc.)
1396774	Mortgage	Other mortgage
1396771	Mortgage	Other mortgage
1396794	Credit reporting	
1396790	Mortgage	Conventional adjustable mortgage (ARM)
1396785	Debt collection	Credit card
1396789	Debt collection	Other (phone, health club, etc.)
1396795	Debt collection	
1396804	Consumer loan	Title loan
1396800	Debt collection	Medical
1395205	Credit card	
1395213	Mortgage	Conventional adjustable mortgage (ARM)
1396950	Mortgage	Conventional fixed mortgage
1395507	Bank account or service	Checking account
1396986	Credit reporting	
1396811	Mortgage	Other mortgage

Consumer Complaints

	info to verify debt			
Communication tactics	Frequent or repeated calls	NY	11215	Phone
Other		CA	91739	Postal mail
Other		CA	91739	Postal mail
Incorrect information on credit report	Personal information	IA	52342	Web
Settlement process and costs		CA	92886	Web
Taking/threatening an illegal action	Attempted to/Collected exempt funds	FL	33125	Web
Cont'd attempts collect debt not owed	Debt was paid	MN	55429	Web
False statements or representation	Attempted to collect wrong amount	RI	02860	Web
Charged bank acct wrong day or amt		CA	90019	Web
Cont'd attempts collect debt not owed	Debt was paid	OK	73505	Postal mail
Other		FL	33021	Postal mail
Loan servicing, payments, escrow account		IL	60453	Web
Loan servicing, payments, escrow account		MA	01772	Web
Deposits and withdrawals			00051	Web
Credit reporting company's investigation	Problem with statement of dispute	MA	02720	Web
Loan modification,collection,foreclosure		MN	55429	Referral

Consumer Complaints

05/28/2015	06/01/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/28/2015	06/02/2015	Ocwen	Closed
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	05/28/2015	Equifax	Closed with explanation
05/28/2015	05/28/2015	Bank of America	In progress
05/28/2015	05/28/2015	Encore Capital Group	Closed with explanation
05/28/2015	05/29/2015	Afni, Inc.	Closed with explanation
05/28/2015	05/28/2015	Encore Capital Group	Closed with non-monetary relief
05/28/2015	06/01/2015	Wheels Financial Group, LLC	Closed with explanation
05/28/2015	06/01/2015	Works & Lentz, Inc	Closed with explanation
05/28/2015	06/01/2015	TD Bank	Closed with explanation
05/28/2015	05/28/2015	Bank of America	In progress
05/28/2015	05/28/2015	Wells Fargo	Closed with non-monetary relief
05/28/2015	05/28/2015	Bank of America	Closed with explanation
05/28/2015	05/29/2015	Experian	Closed with explanation
05/28/2015	06/01/2015	U.S. Bancorp	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	

Consumer Complaints

1395308	Credit reporting	
1395271	Consumer loan	Vehicle loan
1395529	Debt collection	
1398942	Mortgage	Conventional adjustable mortgage (ARM)
1395287	Student loan	Non-federal student loan
1395229	Mortgage	Conventional fixed mortgage
1395498	Credit card	
1395228	Credit card	
1395227	Bank account or service	Checking account
1395278	Credit reporting	
1395223	Credit reporting	
1395938	Mortgage	Other mortgage
1396125	Credit card	
1395501	Mortgage	VA mortgage
1396161	Credit card	
1397027	Student loan	Non-federal student loan
1395386	Credit reporting	
1395360	Bank account or service	Checking account
1395218	Debt collection	
1396496	Debt collection	Credit card

Consumer Complaints

Incorrect information on credit report	Account status	TX	78628	Web
Managing the loan or lease		NJ	08873	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	FL	33015	Web
Loan servicing, payments, escrow account		DC	20020	Web
Dealing with my lender or servicer		AL	85212	Web
Loan modification,collection,foreclosure		VA	22182	Web
Advertising and marketing		TX	75025	Web
Cash advance		GA	30241	Referral
Account opening, closing, or management		PR	00985	Referral
Incorrect information on credit report	Information is not mine		39073	Web
Incorrect information on credit report	Account status	CA	95829	Referral
Loan modification,collection,foreclosure		GA	30016	Referral
Transaction issue		NY	10016	Web
Credit decision / Underwriting		MN	55450	Web
APR or interest rate		AL	35763	Web
Dealing with my lender or servicer		TX	75044	Web
Incorrect information on credit report	Account terms	VA	23228	Web
Making/receiving payments, sending money		PA	19121	Phone
Communication tactics	Frequent or repeated calls	CA	95004	Fax
Improper contact or sharing of info	Talked to a third	CA	95127	Web

Consumer Complaints

05/28/2015	05/28/2015	Experian	Closed with non-monetary relief
05/28/2015	05/28/2015	Hyundai Capital America	Closed with non-monetary relief
05/28/2015	05/28/2015	CL Holdings, LLC	Closed with non-monetary relief
05/28/2015	05/29/2015	Ocwen	Closed with explanation
05/28/2015	06/01/2015	Navient	In progress
05/28/2015	05/28/2015	M&T Bank	In progress
05/28/2015	05/28/2015	U.S. Bancorp	Closed with non-monetary relief
05/28/2015	05/29/2015	Bank of America	Closed with explanation
05/28/2015	06/01/2015	Banco Popular de Puerto Rico	Closed with explanation
05/28/2015	05/28/2015	Equifax	Closed with explanation
05/28/2015	06/01/2015	TransUnion	In progress
05/28/2015	06/01/2015	Citibank	In progress
05/28/2015	06/01/2015	GE Capital Retail	Closed with explanation
05/28/2015	05/28/2015	Standard Pacific Mortgage, Inc.	Closed
05/28/2015	05/28/2015	USAA Savings	Closed with explanation
05/28/2015	06/03/2015	Transworld Systems Inc.	Closed with explanation
05/28/2015	05/28/2015	Equifax	Closed with explanation
05/28/2015	05/29/2015	Bank of America	Closed with explanation
05/28/2015	06/01/2015	Encore Capital Group	Closed with explanation
05/28/2015	05/28/2015	Encore Capital Group	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1395944	Mortgage	Other mortgage
1396991	Credit card	
1396027	Debt collection	Medical
1395195	Debt collection	Medical
1395201	Mortgage	Conventional fixed mortgage
1395956	Credit card	
1396018	Mortgage	FHA mortgage
1397026	Student loan	Non-federal student loan
1395208	Mortgage	Conventional fixed mortgage
1395959	Debt collection	Other (phone, health club, etc.)
1397449	Mortgage	Conventional fixed mortgage
1397452	Credit reporting	
1397450	Consumer loan	Vehicle loan
1395965	Debt collection	Payday loan
1395272	Credit card	
1395269	Debt collection	Auto
1396020	Debt collection	

Consumer Complaints

	party about my debt			
Loan servicing, payments, escrow account		IL	60543	Postal mail
Late fee		MA	02347	Web
Cont'd attempts collect debt not owed	Debt is not mine	CO	80124	Web
Disclosure verification of debt	Not given enough info to verify debt	WA	98204	Web
Loan servicing, payments, escrow account		OK	73072	Web
Billing disputes		CA	92120	Web
Loan modification,collection,foreclosure		TX	77073	Web
Dealing with my lender or servicer		TX	75044	Web
Loan modification,collection,foreclosure		NY	11221	Web
Cont'd attempts collect debt not owed	Debt was paid	FL	32137	Web
Loan servicing, payments, escrow account		MI	48133	Web
Incorrect information on credit report	Public record	GA	30260	Web
Problems when you are unable to pay		MO	64134	Web
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	MN	56374	Web
Closing/Cancelling account		NY	10025	Web
Improper contact or sharing of info	Talked to a third party about my debt	PA	19126	Web
Communication tactics	Frequent or repeated calls	CA	94121	Web

Consumer Complaints

05/28/2015	05/29/2015	Seterus	In progress
05/28/2015	06/02/2015	GE Capital Retail	Closed with monetary relief
05/28/2015	05/28/2015	B.C. Services, Inc.	Closed
05/28/2015	06/01/2015	P.S.C., Inc	Closed with explanation
05/28/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/28/2015	Bank of America	Closed with explanation
05/28/2015	05/28/2015	JPMorgan Chase	In progress
05/28/2015	05/29/2015	AES/PHEAA	In progress
05/28/2015	06/01/2015	Citibank	Closed with explanation
05/28/2015	06/03/2015	Professional Debt Mediation, Inc.	Closed with explanation
05/28/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	06/02/2015	TransUnion	Closed with explanation
05/28/2015	06/02/2015	Byrider Franchising, LLC	Closed with explanation
05/28/2015	05/28/2015	National Credit Adjusters, LLC	Closed with explanation
05/28/2015	06/01/2015	PayPal	Closed with explanation
05/28/2015	05/28/2015	Ocwen	Closed with explanation
05/28/2015	06/03/2015	Torres Credit Services, Inc.	Closed

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1397438	Mortgage	Conventional fixed mortgage
1397033	Bank account or service	Other bank product/service
1397404	Student loan	Non-federal student loan
1395589	Credit reporting	
1397441	Mortgage	Conventional fixed mortgage
1397458	Debt collection	Other (phone, health club, etc.)
1395247	Bank account or service	Other bank product/service
1396610	Debt collection	
1395330	Credit reporting	
1396722	Bank account or service	Other bank product/service
1395342	Debt collection	Other (phone, health club, etc.)
1395348	Debt collection	Non-federal student loan
1395801	Credit reporting	
1395829	Credit card	
1395680	Credit card	
1397234	Credit reporting	
1395825	Debt collection	Credit card

Consumer Complaints

Application, originator, mortgage broker		GA	30253	Web
Account opening, closing, or management		GA	30083	Web
Dealing with my lender or servicer		CA	95130	Web
Incorrect information on credit report	Account status	FL	34212	Web
Application, originator, mortgage broker		GA	30080	Web
False statements or representation	Attempted to collect wrong amount	OR	97078	Web
Making/receiving payments, sending money		CA	90077	Web
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	TX	78757	Web
Incorrect information on credit report	Account status		90004	Web
Account opening, closing, or management		IN	47401	Referral
Cont'd attempts collect debt not owed	Debt is not mine	UT	84405	Web
Disclosure verification of debt	Right to dispute notice not received	FL	32174	Web
Incorrect information on credit report	Information is not mine	SC	29582	Web
Billing disputes		CA	92014	Postal mail
Billing statement		GA	30308	Web
Incorrect information on credit report	Account status	MI	48051	Web
Disclosure verification of debt	Not given enough info to verify debt	GA	30066	Web

Consumer Complaints

05/28/2015	05/29/2015	Citibank	In progress
05/28/2015	06/02/2015	JPMorgan Chase	Closed with explanation
05/28/2015	05/29/2015	Sallie Mae	In progress
05/28/2015	05/28/2015	Experian	Closed with explanation
05/28/2015	05/29/2015	Regions	In progress
05/28/2015	06/02/2015	Encore Capital Group	Closed with explanation
05/28/2015	06/03/2015	Navy FCU	In progress
05/28/2015	05/28/2015	Focus Holding Company	Closed with explanation
05/28/2015	05/28/2015	Experian	Closed with non-monetary relief
05/28/2015	06/01/2015	BMO Harris	Closed with explanation
05/28/2015	06/01/2015	Transworld Systems Inc.	Closed with explanation
05/28/2015	06/05/2015	Transworld Systems Inc.	In progress
05/28/2015	05/28/2015	TransUnion	Closed with explanation
05/28/2015	06/01/2015	JPMorgan Chase	Closed with explanation
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	05/29/2015	Experian	In progress
05/28/2015	05/28/2015	Frederick J. Hanna & Associates, P.C.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1395809	Mortgage	Conventional fixed mortgage
1395388	Credit reporting	
1396692	Mortgage	Conventional fixed mortgage
1397423	Mortgage	Conventional adjustable mortgage (ARM)
1397437	Mortgage	FHA mortgage
1395669	Debt collection	Other (phone, health club, etc.)
1397435	Mortgage	Conventional fixed mortgage
1395695	Credit card	
1395792	Mortgage	Other mortgage
1397292	Credit card	
1397395	Credit reporting	
1397373	Mortgage	Other mortgage
1395715	Mortgage	Conventional adjustable mortgage (ARM)
1397412	Debt collection	Other (phone, health club, etc.)
1397408	Credit reporting	
1397426	Mortgage	Conventional fixed mortgage
1397425	Credit card	
1395642	Mortgage	Other mortgage

Consumer Complaints

Credit decision / Underwriting		AR	72023	Web
Incorrect information on credit report	Account terms	VA	23228	Web
Loan servicing, payments, escrow account		CA	94509	Web
Loan modification,collection,foreclosure		CA	91016	Web
Application, originator, mortgage broker		IN	46123	Web
Disclosure verification of debt	Right to dispute notice not received	PA	15005	Web
Loan servicing, payments, escrow account		CA	91344	Web
Other fee		OH	44107	Web
Loan servicing, payments, escrow account		DE	19711	Referral
Closing/Cancelling account		VA	22031	Web
Unable to get credit report/credit score	Problem getting my free annual report	GA	30087	Web
Loan modification,collection,foreclosure		MI	49506	Referral
Loan modification,collection,foreclosure		NY	10710	Web
Disclosure verification of debt	Right to dispute notice not received	LA	70507	Web
Unable to get credit report/credit score	Problem getting report or credit score	TX	78209	Web
Loan servicing, payments, escrow account		IL	60628	Web
Late fee		AL	35235	Web
Loan modification,collection,foreclosure		CA	91748	Referral

Consumer Complaints

05/28/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/28/2015	06/01/2015	Experian	In progress
05/28/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/28/2015	05/29/2015	Wells Fargo	Closed with explanation
05/28/2015	05/29/2015	Carrington Mortgage	In progress
05/28/2015	06/01/2015	EOS Holdings, Inc.	Closed with explanation
05/28/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/28/2015	05/29/2015	M&T Bank	Closed with explanation
05/28/2015	05/29/2015	Citibank	Closed with explanation
05/28/2015	05/29/2015	TransUnion	Closed with non-monetary relief
05/28/2015	06/01/2015	Nationstar Mortgage	In progress
05/28/2015	06/01/2015	Wells Fargo	Closed with explanation
05/28/2015	05/29/2015	Louisiana Bureau of Credit Control Inc.	In progress
05/28/2015	05/29/2015	Equifax	Closed with explanation
05/28/2015	05/29/2015	Ocwen	Closed with explanation
05/28/2015	05/29/2015	Citibank	Closed with monetary relief
05/28/2015	06/01/2015	Nationstar Mortgage	In progress

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1397460	Mortgage	Other mortgage
1397457	Mortgage	Conventional fixed mortgage
1397445	Credit reporting	
1397456	Bank account or service	Checking account
1397453	Credit card	
1397414	Credit card	
1397407	Mortgage	Conventional fixed mortgage
1396642	Bank account or service	Savings account
1395595	Mortgage	Conventional adjustable mortgage (ARM)
1395922	Credit card	
1397422	Credit reporting	
1395246	Mortgage	Conventional adjustable mortgage (ARM)
1397413	Bank account or service	Checking account
1395242	Debt collection	Medical
1395067	Bank account or service	Savings account
1398656	Debt collection	
1395063	Bank account or service	Checking account
1396778	Bank account or service	Checking account
1395062	Mortgage	Conventional adjustable mortgage (ARM)
1395045	Credit card	

Consumer Complaints

Loan modification,collection,foreclosure		CA	93458	Web
Loan modification,collection,foreclosure		WV	26501	Web
Unable to get credit report/credit score	Problem getting my free annual report	KS	67002	Web
Account opening, closing, or management		CA	95066	Web
Advertising and marketing		IL	60015	Web
Credit determination		MA	02770	Web
Credit decision / Underwriting		PA	18472	Web
Deposits and withdrawals		MI	48188	Referral
Loan servicing, payments, escrow account		NJ	08085	Web
Credit determination		MN	55126	Web
Incorrect information on credit report	Public record	IL	62298	Web
Loan modification,collection,foreclosure		NV		Web
Problems caused by my funds being low		NY	10314	Web
Cont'd attempts collect debt not owed	Debt was paid	NY	10001	Web
Account opening, closing, or management		TX	77030	Phone
False statements or representation	Indicated committed crime not paying	ME	04605	Web
Deposits and withdrawals		DC	20001	Web
Making/receiving payments, sending money		NJ	07088	Phone
Loan servicing, payments, escrow account		CA	95621	Web
Billing statement		TX	75185	Phone

Consumer Complaints

05/28/2015	05/29/2015	Seterus	In progress
05/28/2015	05/29/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/28/2015	05/29/2015	Equifax	Closed with non-monetary relief
05/28/2015	05/29/2015	Bank of the West	Closed with explanation
05/28/2015	05/29/2015	Amex	Closed with explanation
05/28/2015	05/29/2015	Citibank	Closed with non-monetary relief
05/28/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/28/2015	06/01/2015	The Huntington National Bank	Closed with explanation
05/28/2015	05/28/2015	Wells Fargo	Closed with explanation
05/28/2015	05/28/2015	Citibank	Closed with monetary relief
05/28/2015	05/29/2015	Equifax	Closed with explanation
05/28/2015	05/28/2015	Ocwen	Closed with explanation
05/28/2015	05/29/2015	Santander Bank US	Closed
05/28/2015	05/28/2015	Credit Bureau of Napa	Closed with explanation
05/28/2015	06/01/2015	Prosperity Bancshares, Inc	Closed with explanation
05/28/2015	06/01/2015	Pinnacle Credit Services, LLC	Closed
05/28/2015	05/28/2015	TD Bank	Closed with explanation
05/28/2015	05/29/2015	PNC Bank	In progress
05/28/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/28/2015	06/01/2015	GE Capital Retail	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1395041	Debt collection	Other (phone, health club, etc.)
1395049	Debt collection	Other (phone, health club, etc.)
1395047	Consumer loan	Vehicle loan
1395052	Credit reporting	
1395072	Debt collection	Medical
1395071	Mortgage	Other mortgage
1395088	Mortgage	Conventional adjustable mortgage (ARM)
1395120	Credit reporting	
1395087	Mortgage	Conventional adjustable mortgage (ARM)
1395240	Mortgage	VA mortgage
1395089	Debt collection	Other (phone, health club, etc.)
1395094	Credit reporting	
1395096	Debt collection	
1395117	Mortgage	Other mortgage
1395097	Mortgage	Conventional fixed mortgage
1395113	Mortgage	Other mortgage
1395109	Mortgage	Conventional fixed mortgage

Consumer Complaints

False statements or representation	Attempted to collect wrong amount	PA	18702	Web
Cont'd attempts collect debt not owed	Debt was paid	NC	28590	Web
Managing the loan or lease		CA	92701	Web
Credit reporting company's investigation	No notice of investigation status/result	FL	33611	Web
Disclosure verification of debt	Right to dispute notice not received	SC	29651	Web
Loan modification,collection,foreclosure		CA	93454	Referral
Loan modification,collection,foreclosure		CA	91411	Web
Incorrect information on credit report	Account status	GA	31021	Postal mail
Loan modification,collection,foreclosure		NH	03841	Referral
Loan servicing, payments, escrow account		GA	30326	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33186	Web
Credit reporting company's investigation	Problem with statement of dispute		70706	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	34202	Web
Loan modification,collection,foreclosure		WI	54017	Referral
Loan servicing, payments, escrow account		SC	29020	Web
Loan servicing, payments, escrow account		FL	33781	Referral
Loan modification,collection,foreclosure		NC	28273	Web

Consumer Complaints

05/28/2015	06/01/2015	Encore Capital Group	Closed with explanation
05/28/2015	05/28/2015	R & B Corporation of Virginia	Closed with non-monetary relief
05/28/2015	05/28/2015	United PanAm Financial Corp.	In progress
05/28/2015	05/28/2015	Equifax	In progress
05/28/2015	05/28/2015	Medical Business Bureau	Closed with explanation
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	06/01/2015	Equifax	Closed with explanation
05/28/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/28/2015	Bank of America	In progress
05/28/2015	05/28/2015	Eastern Account Systems of Connecticut, Inc.	Closed with explanation
05/28/2015	05/28/2015	TransUnion	Closed with explanation
05/28/2015	05/28/2015	The CBE Group, Inc.	Closed with explanation
05/28/2015	06/01/2015	Green Tree Servicing, LLC	In progress
05/28/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/28/2015	05/29/2015	Green Tree Servicing, LLC	Closed with explanation
05/28/2015	05/28/2015	Green Tree Servicing, LLC	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1395127	Debt collection	Medical
1395121	Credit reporting	
1395151	Debt collection	
1395133	Mortgage	Other mortgage
1395135	Mortgage	Conventional fixed mortgage
1395146	Debt collection	Medical
1395163	Mortgage	Conventional adjustable mortgage (ARM)
1395162	Mortgage	Conventional fixed mortgage
1395180	Credit reporting	
1395166	Bank account or service	Checking account
1395171	Debt collection	Credit card
1395170	Credit card	
1395189	Bank account or service	Other bank product/service
1395193	Bank account or service	Checking account
1395188	Bank account or service	Other bank product/service
1395185	Mortgage	Other mortgage
1395235	Mortgage	FHA mortgage
1395207	Mortgage	Conventional fixed mortgage
1395202	Bank account or service	Other bank product/service

Consumer Complaints

Disclosure verification of debt	Not given enough info to verify debt	MI	48381	Web
Incorrect information on credit report	Account status	GA	31021	Postal mail
Cont'd attempts collect debt not owed	Debt is not mine	UT	84663	Web
Loan modification,collection,foreclosure		NJ	07632	Referral
Loan servicing, payments, escrow account		PA	19006	Web
Disclosure verification of debt	Not given enough info to verify debt	GA	30009	Web
Loan servicing, payments, escrow account		MI	49017	Web
Loan servicing, payments, escrow account		NY	10035	Web
Incorrect information on credit report	Information is not mine	GA	30039	Fax
Problems caused by my funds being low		DC	20001	Web
Improper contact or sharing of info	Talked to a third party about my debt	TX	75051	Web
Billing disputes		TX	75051	Web
Making/receiving payments, sending money		CA	95206	Web
Problems caused by my funds being low		MD	20616	Web
Account opening, closing, or management		CA	93535	Referral
Application, originator, mortgage broker		NC	27834	Web
Loan servicing, payments, escrow account		OH	43420	Web
Loan modification,collection,foreclosure		WA	98665	Web
Making/receiving payments, sending money		GA	30535	Web

Consumer Complaints

05/28/2015	05/28/2015	Medical Data Systems, Inc.	Closed with explanation
05/28/2015	06/01/2015	TransUnion	Closed with non-monetary relief
05/28/2015	06/05/2015	NE PROCESSING LLC	Closed with explanation
05/28/2015	06/01/2015	Citibank	In progress
05/28/2015	06/01/2015	Ocwen	Closed with explanation
05/28/2015	05/28/2015	West Corporation	Closed with non-monetary relief
05/28/2015	05/28/2015	Citibank	Closed with non-monetary relief
05/28/2015	05/28/2015	JPMorgan Chase	In progress
05/28/2015	06/09/2015	Equifax	Closed with explanation
05/28/2015	05/28/2015	Bank of America	Closed with monetary relief
05/28/2015	05/28/2015	USAA Savings	Closed with explanation
05/28/2015	05/28/2015	Discover	In progress
05/28/2015	05/28/2015	Bank of America	Closed with explanation
05/28/2015	05/28/2015	SunTrust Bank	Closed with monetary relief
05/28/2015	05/28/2015	U.S. Bancorp	Closed with explanation
05/28/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/28/2015	05/28/2015	Wells Fargo	Closed with explanation
05/28/2015	05/28/2015	Ocwen	Closed
05/28/2015	05/28/2015	Bank of America	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1395234	Credit reporting	
1395233	Credit reporting	
1395221	Credit card	
1395231	Mortgage	Conventional fixed mortgage
1396128	Mortgage	Conventional fixed mortgage
1395318	Debt collection	Medical
1395253	Credit reporting	
1395250	Consumer loan	Vehicle loan
1395270	Mortgage	Other mortgage
1395256	Bank account or service	Checking account
1395266	Student loan	Non-federal student loan
1398838	Credit reporting	
1395275	Bank account or service	Checking account
1398844	Credit reporting	
1395291	Credit reporting	
1395288	Credit reporting	

Consumer Complaints

Credit reporting company's investigation	No notice of investigation status/result	FL	33844	Web
Credit reporting company's investigation	Problem with statement of dispute	FL	33844	Web
Identity theft / Fraud / Embezzlement		KY	40769	Web
Loan servicing, payments, escrow account		TX	77450	Web
Loan modification,collection,foreclosure		CA	94551	Phone
Cont'd attempts collect debt not owed	Debt was paid	TX	77058	Web
Incorrect information on credit report	Account status	CA	90813	Web
Taking out the loan or lease		TX	76114	Web
Application, originator, mortgage broker		MI	48141	Referral
Using a debit or ATM card		MD	20721	Web
Dealing with my lender or servicer		PA	19440	Web
Incorrect information on credit report	Information is not mine	TX	76712	Web
Problems caused by my funds being low		VA	23430	Web
Unable to get credit report/credit score	Problem getting report or credit score	CA	90046	Web
Incorrect information on credit report	Account status	CA	93940	Web
Incorrect information on credit report	Personal information	CA	93940	Web

Consumer Complaints

05/28/2015	06/02/2015	Equifax	In progress
05/28/2015	06/01/2015	Equifax	Closed with explanation
05/28/2015	06/01/2015	Citibank	Closed with explanation
05/28/2015	06/01/2015	Residential Credit Solutions	Closed with explanation
05/28/2015	06/01/2015	Nationstar Mortgage	In progress
05/28/2015	05/28/2015	HCFS Health Care Financial Services, Inc.	Closed with explanation
05/28/2015	05/28/2015	Experian	Closed with explanation
05/28/2015	06/01/2015	Wells Fargo	Closed with explanation
05/28/2015	06/01/2015	American Advisors Group	Closed with explanation
05/28/2015	05/28/2015	Wells Fargo	Closed with non-monetary relief
05/28/2015	05/28/2015	AES/PHEAA	In progress
05/28/2015	05/29/2015	First Advantage Corporation	Closed with explanation
05/28/2015	06/01/2015	SunTrust Bank	Closed with explanation
05/28/2015	05/29/2015	TransUnion	Closed with explanation
05/28/2015	05/28/2015	TransUnion	Closed with explanation
05/28/2015	05/28/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1395289	Credit reporting	
1395304	Credit reporting	
1395307	Credit reporting	
1395306	Credit reporting	
1395571	Mortgage	Other mortgage
1395319	Debt collection	Other (phone, health club, etc.)
1395329	Credit reporting	
1395327	Debt collection	Credit card
1397421	Debt collection	Credit card
1395323	Credit reporting	
1395322	Credit reporting	
1395324	Debt collection	
1395396	Mortgage	Conventional fixed mortgage
1395397	Credit reporting	
1395347	Mortgage	Other mortgage
1395333	Mortgage	Conventional adjustable mortgage (ARM)
1395331	Credit reporting	

Consumer Complaints

Incorrect information on credit report	Account status	CA	93940	Web
Incorrect information on credit report	Account status	MD	20784	Web
Incorrect information on credit report	Account status	TX	78628	Web
Incorrect information on credit report	Account status	TX	78628	Web
Loan modification,collection,foreclosure		MD	20720	Web
Disclosure verification of debt	Right to dispute notice not received	TX	77058	Web
Incorrect information on credit report	Account status		90004	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	92780	Phone
Improper contact or sharing of info	Contacted me after I asked not to	WI	54140	Web
Credit reporting company's investigation	Problem with statement of dispute	FL	33647	Web
Credit reporting company's investigation	Problem with statement of dispute	FL	33647	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	92780	Phone
Application, originator, mortgage broker		NY	11360	Web
Incorrect information on credit report	Account status	MA	01602	Web
Loan modification,collection,foreclosure		NJ	08110	Fax
Loan servicing, payments, escrow account		RI	02864	Web
Incorrect information on credit report	Account status	CA	90004	Web

Consumer Complaints

05/28/2015	06/01/2015	Equifax	Closed with explanation
05/28/2015	05/28/2015	Equifax	Closed with explanation
05/28/2015	05/28/2015	TransUnion	In progress
05/28/2015	05/28/2015	Equifax	In progress
05/28/2015	05/28/2015	Wells Fargo	In progress
05/28/2015	05/28/2015	Credit Systems International, Inc.	Closed with explanation
05/28/2015	05/28/2015	Equifax	Closed with explanation
05/28/2015	06/01/2015	Capital One	Closed with explanation
05/28/2015	06/02/2015	GE Capital Retail	Closed with monetary relief
05/28/2015	06/02/2015	Equifax	In progress
05/28/2015	06/01/2015	Experian	In progress
05/28/2015	06/01/2015	CMRE Financial Services, Inc.	Closed with explanation
05/28/2015	05/28/2015	Capital One	Closed with explanation
05/28/2015	05/28/2015	Experian	In progress
05/28/2015	06/01/2015	JPMorgan Chase	In progress
05/28/2015	05/28/2015	Ocwen	In progress
05/28/2015	06/01/2015	TransUnion	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1395337	Mortgage	Conventional fixed mortgage
1395334	Credit card	
1395385	Credit reporting	
1395354	Mortgage	FHA mortgage
1395362	Bank account or service	Checking account
1395387	Credit reporting	
1396083	Credit card	
1395638	Debt collection	Medical
1395497	Mortgage	Conventional fixed mortgage
1395496	Mortgage	Conventional fixed mortgage
1395490	Bank account or service	Checking account
1395636	Credit card	
1395508	Mortgage	Conventional fixed mortgage
1395505	Mortgage	Conventional fixed mortgage
1395526	Mortgage	Other mortgage
1395509	Mortgage	Conventional fixed mortgage
1395515	Mortgage	Conventional fixed mortgage
1395512	Bank account or service	Checking account
1395517	Credit card	
1395536	Mortgage	Conventional fixed mortgage
1395625	Consumer loan	Vehicle loan
1395990	Mortgage	Conventional adjustable mortgage (ARM)

Consumer Complaints

Loan modification,collection,foreclosure		NJ	07836	Web
Delinquent account		NY	11214	Web
Incorrect information on credit report	Account status	VA	23228	Web
Loan servicing, payments, escrow account		MD	21093	Web
Deposits and withdrawals		PA	19121	Phone
Incorrect information on credit report	Account terms	VA	23228	Web
Customer service / Customer relations		AR	72223	Web
Cont'd attempts collect debt not owed	Debt is not mine	NY	12138	Web
Loan modification,collection,foreclosure		OK	74027	Web
Loan modification,collection,foreclosure		PA	17360	Web
Problems caused by my funds being low		NY	11706	Web
Payoff process		VA	23508	Web
Loan modification,collection,foreclosure		VA	23919	Web
Loan servicing, payments, escrow account		PA	19533	Web
Other		NY	11741	Referral
Loan servicing, payments, escrow account		NY	10006	Web
Loan modification,collection,foreclosure		MI	49120	Web
Account opening, closing, or management		CA	91730	Web
Credit card protection / Debt protection		ME	04009	Web
Loan servicing, payments, escrow account		FL	33415	Web
Managing the loan or lease		MI	48933	Web
Loan servicing, payments, escrow account		TX	77550	Web

Consumer Complaints

05/28/2015	05/28/2015	Capital One	Closed with explanation
05/28/2015	06/01/2015	TD Bank	Closed with monetary relief
05/28/2015	05/28/2015	Experian	In progress
05/28/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/28/2015	05/29/2015	Bank of America	Closed with explanation
05/28/2015	05/28/2015	TransUnion	Closed with explanation
05/28/2015	05/28/2015	Bank of America	Closed with explanation
05/28/2015	05/28/2015	Dynamic Recovery Solutions, LLC	Closed with non-monetary relief
05/28/2015	05/28/2015	Vanderbilt Mortgage & Finance	Closed with explanation
05/28/2015	05/29/2015	Wells Fargo	Closed with explanation
05/28/2015	05/28/2015	TD Bank	Closed with monetary relief
05/28/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/28/2015	05/28/2015	HSBC	Closed with explanation
05/28/2015	05/28/2015	Ocwen	In progress
05/28/2015	06/02/2015	Springleaf Finance Corporation	In progress
05/28/2015	05/28/2015	Bayview Loan Servicing, LLC	In progress
05/28/2015	05/28/2015	Ocwen	Closed with explanation
05/28/2015	05/28/2015	Bank of America	Closed with explanation
05/28/2015	05/28/2015	Discover	In progress
05/28/2015	05/28/2015	Ocwen	Closed with explanation
05/28/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/28/2015	05/28/2015	BBVA Compass	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1395553	Consumer loan	Vehicle loan
1395550	Credit card	
1395545	Debt collection	Mortgage
1395538	Debt collection	Other (phone, health club, etc.)
1395572	Debt collection	Credit card
1395557	Debt collection	Other (phone, health club, etc.)
1395568	Debt collection	Credit card
1395565	Debt collection	Credit card
1395615	Credit card	
1395610	Mortgage	FHA mortgage
1395607	Mortgage	Other mortgage
1395598	Debt collection	Medical
1395597	Debt collection	Credit card
1395903	Credit card	
1395842	Bank account or service	Checking account

Consumer Complaints

Shopping for a loan or lease		NH	03839	Web
Billing disputes		MD	20910	Web
Disclosure verification of debt	Not given enough info to verify debt	NY	12010	Postal mail
Cont'd attempts collect debt not owed	Debt is not mine	MI	48192	Web
Communication tactics	Frequent or repeated calls	IA	50310	Web
Taking/threatening an illegal action	Seized/Attempted to seize property	NJ	07731	Web
False statements or representation	Attempted to collect wrong amount	SC	29072	Web
Cont'd attempts collect debt not owed	Debt was paid	GA	30519	Web
Billing disputes		NC	28269	Web
Application, originator, mortgage broker		FL	33173	Web
Other		FL	32796	Postal mail
Communication tactics	Used obscene/profane/abusive language	GA	30339	Web
Communication tactics	Used obscene/profane/abusive language	OH	44107	Postal mail
Customer service / Customer relations		VA	24273	Web
Deposits and withdrawals		SD	57005	Phone

Consumer Complaints

05/28/2015	05/28/2015	American Honda Finance Corporation	Closed with explanation
05/28/2015	05/28/2015	Citibank	Closed with monetary relief
05/28/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/28/2015	05/28/2015	I.Q. Data International, Inc.	Closed with explanation
05/28/2015	05/28/2015	Capital One	In progress
05/28/2015	06/01/2015	Fein, Such, Kahn & Shepard, P.C.	Closed with explanation
05/28/2015	05/28/2015	First National Collection Bureau, Inc.	Closed with explanation
05/28/2015	05/28/2015	Cavalry Investments, LLC	Closed with explanation
05/28/2015	05/28/2015	Citibank	Closed with explanation
05/28/2015	05/28/2015	Wells Fargo	In progress
05/28/2015	06/01/2015	Nationstar Mortgage	In progress
05/28/2015	05/28/2015	Stallings Financial Group, Inc.	Closed with explanation
05/28/2015	06/01/2015	Citibank	Closed with explanation
05/28/2015	05/28/2015	Capital One	Closed with explanation
05/28/2015	06/01/2015	Wells Fargo	Closed with explanation

Consumer Complaints

Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes	Yes	
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		

Consumer Complaints

1395726	Credit card	
1395667	Mortgage	Other mortgage
1395665	Credit card	
1395721	Mortgage	Conventional fixed mortgage
1395691	Mortgage	Conventional fixed mortgage
1395713	Credit card	
1395739	Debt collection	Other (phone, health club, etc.)
1395732	Mortgage	Conventional fixed mortgage
1395753	Debt collection	Other (phone, health club, etc.)
1395784	Mortgage	FHA mortgage
1395782	Mortgage	FHA mortgage
1395834	Credit card	
1395800	Credit reporting	
1395813	Credit reporting	
1395812	Bank account or service	Checking account
1395830	Mortgage	Other mortgage
1395818	Credit reporting	
1395826	Debt collection	Credit card

Consumer Complaints

Payoff process		MI	49783	Web
Loan modification,collection,foreclosure		FL	33025	Referral
APR or interest rate		TX	77399	Web
Loan servicing, payments, escrow account		FL	34772	Web
Loan modification,collection,foreclosure		NC	28027	Web
Privacy		WI	53190	Referral
Cont'd attempts collect debt not owed	Debt is not mine	CO	80222	Web
Loan servicing, payments, escrow account		CA	95136	Web
Cont'd attempts collect debt not owed	Debt is not mine	AZ	85712	Web
Loan modification,collection,foreclosure		TX	75134	Web
Loan servicing, payments, escrow account		CA	92530	Web
Credit determination		MO	65613	Web
Incorrect information on credit report	Information is not mine	SC	29582	Web
Incorrect information on credit report	Information is not mine	FL	33496	Web
Problems caused by my funds being low		CA	91744	Web
Other		CA	91306	Fax
Incorrect information on credit report	Personal information	NC	27127	Web
Disclosure verification of debt	Not given enough info to verify debt	GA	30066	Web

Consumer Complaints

05/28/2015	05/28/2015	Citibank	Closed with explanation
05/28/2015	06/01/2015	Kondaur Capital Corporation	Closed with explanation
05/28/2015	06/01/2015	GE Capital Retail	Closed with explanation
05/28/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/28/2015	06/01/2015	Ocwen	Closed with explanation
05/28/2015	05/28/2015	Capital One	Closed with explanation
05/28/2015	05/28/2015	Media Collections, Inc	Closed with non-monetary relief
05/28/2015	05/28/2015	Arbor Residential Mortgage LLC	Closed
05/28/2015	05/28/2015	Receivables Performance Management LLC	In progress
05/28/2015	05/28/2015	Bank of America	In progress
05/28/2015	05/28/2015	Arbor Residential Mortgage LLC	Closed
05/28/2015	05/28/2015	Capital One	In progress
05/28/2015	05/28/2015	Equifax	Closed with explanation
05/28/2015	05/28/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
05/28/2015	05/28/2015	U.S. Bancorp	Closed with monetary relief
05/28/2015	06/01/2015	Wells Fargo	Closed with explanation
05/28/2015	05/28/2015	Equifax	Closed with explanation
05/28/2015	05/28/2015	JPMorgan Chase	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1395870	Debt collection	Other (phone, health club, etc.)
1395865	Debt collection	Other (phone, health club, etc.)
1395895	Credit reporting	
1395863	Credit reporting	
1395862	Debt collection	Credit card
1395856	Mortgage	Other mortgage
1395866	Debt collection	Medical
1395869	Debt collection	Credit card
1395885	Debt collection	Payday loan
1395882	Debt collection	Medical
1395921	Mortgage	Conventional adjustable mortgage (ARM)
1395689	Credit reporting	
1395919	Debt collection	Other (phone, health club, etc.)
1395917	Mortgage	Conventional fixed mortgage
1395915	Credit card	
1396079	Mortgage	Conventional fixed mortgage

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	MA	01960	Web
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	OH	45503	Web
Incorrect information on credit report	Information is not mine	OK	73142	Web
Incorrect information on credit report	Account status	NV	89103	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	FL	33463	Web
Other		NJ	06028	Postal mail
Communication tactics	Frequent or repeated calls	FL	33305	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	78253	Web
Disclosure verification of debt	Not given enough info to verify debt	GA	30273	Web
Disclosure verification of debt	Not given enough info to verify debt	FL	33313	Web
Loan servicing, payments, escrow account		CO	80525	Web
Incorrect information on credit report	Account status	FL	32054	Web
Cont'd attempts collect debt not owed	Debt was paid	NY	11003	Web
Loan servicing, payments, escrow account		SC	29483	Web
Delinquent account		FL	32174	Web
Loan modification,collection,foreclosure		MA	02368	Web

Consumer Complaints

05/28/2015	05/28/2015	Transworld Systems Inc.	In progress
05/28/2015	05/28/2015	Contract Callers, Inc.	Closed
05/28/2015	06/03/2015	Experian	Closed with non-monetary relief
05/28/2015	06/01/2015	Equifax	Closed with explanation
05/28/2015	05/28/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/28/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/28/2015	Associated Credit Services, Inc.	Closed with non-monetary relief
05/28/2015	05/28/2015	Encore Capital Group	Closed with non-monetary relief
05/28/2015	05/28/2015	United Check Recovery, LLC	Untimely response
05/28/2015	05/28/2015	Asset Management Outsourcing, Inc.	Closed with explanation
05/28/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/28/2015	Equifax	Closed with explanation
05/28/2015	05/28/2015	Collection Bureau of the Hudson Valley, Inc.	Closed with explanation
05/28/2015	05/28/2015	Nationstar Mortgage	In progress
05/28/2015	05/28/2015	Amex	Closed with non-monetary relief
05/28/2015	05/28/2015	Bank of America	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1396042	Debt collection	Credit card
1396019	Credit card	
1395966	Mortgage	Conventional fixed mortgage
1395979	Mortgage	Conventional fixed mortgage
1395974	Payday loan	
1395985	Credit reporting	
1396007	Mortgage	FHA mortgage
1396003	Mortgage	Conventional fixed mortgage
1395986	Debt collection	Other (phone, health club, etc.)
1395998	Debt collection	Payday loan
1396037	Payday loan	
1396025	Debt collection	Medical
1395521	Mortgage	Home equity loan or line of credit
1396053	Mortgage	Conventional fixed mortgage
1396048	Bank account or service	Checking account
1396077	Debt collection	Credit card
1396076	Debt collection	Credit card

Consumer Complaints

Disclosure verification of debt	Not disclosed as an attempt to collect	OH	45040	Web
Billing statement		CA	91784	Web
Loan servicing, payments, escrow account		TX	77479	Web
Loan servicing, payments, escrow account		CA	94560	Web
Can't contact lender		WA	98115	Web
Incorrect information on credit report	Information is not mine	NY	11762	Web
Loan modification,collection,foreclosure		IN	46237	Web
Loan modification,collection,foreclosure		KY	40701	Web
Cont'd attempts collect debt not owed	Debt was paid	MA	20878	Web
Communication tactics	Threatened to take legal action	CA	92571	Web
Payment to acct not credited		CO	81212	Web
Cont'd attempts collect debt not owed	Debt was paid	GA	30007	Web
Loan servicing, payments, escrow account		GA	30032	Phone
Loan modification,collection,foreclosure		NY	12144	Web
Problems caused by my funds being low		FL	33319	Web
Communication tactics	Used obscene/profane/abusive language	MA	01851	Web
Communication tactics	Used obscene/profane/abusive language	MA	01851	Web

Consumer Complaints

05/28/2015	05/28/2015	Encore Capital Group	Closed with non-monetary relief
05/28/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/28/2015	05/28/2015	Wells Fargo	In progress
05/28/2015	05/28/2015	Citibank	Closed with non-monetary relief
05/28/2015	06/03/2015	Duvera Billing Services, LLC	Closed with explanation
05/28/2015	05/28/2015	Experian	In progress
05/28/2015	05/28/2015	Bank of America	In progress
05/28/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	05/28/2015	The Affiliated Group, Inc	Closed with non-monetary relief
05/28/2015	06/02/2015	Premier Recovery Group	In progress
05/28/2015	06/10/2015	Bilateral Credit Corp, LLC	Closed with explanation
05/28/2015	05/28/2015	Physicians & Dentists Credit Bureau	Closed with explanation
05/28/2015	06/01/2015	Bank of America	In progress
05/28/2015	06/01/2015	U.S. Bancorp	In progress
05/28/2015	05/28/2015	Bank of America	Closed with monetary relief
05/28/2015	05/28/2015	Capital One	In progress
05/28/2015	05/28/2015	Progressive Financial Services, Inc.	Closed with explanation

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1396073	Debt collection	Other (phone, health club, etc.)
1396063	Credit card	
1396101	Mortgage	Other mortgage
1397411	Bank account or service	Other bank product/service
1395576	Student loan	Non-federal student loan
1396099	Debt collection	Federal student loan
1397409	Debt collection	Other (phone, health club, etc.)
1396105	Bank account or service	Other bank product/service
1396288	Mortgage	FHA mortgage
1395537	Credit card	
1395530	Debt collection	Mortgage
1396114	Debt collection	Other (phone, health club, etc.)
1395534	Mortgage	Other mortgage
1396109	Mortgage	Conventional fixed mortgage
1396106	Mortgage	Conventional fixed mortgage
1397032	Bank account or service	Checking account
1396160	Mortgage	Other mortgage
1397402	Debt collection	Other (phone, health club, etc.)
1395254	Credit reporting	
1396149	Credit card	

Consumer Complaints

Cont'd attempts collect debt not owed	Debt resulted from identity theft	MI	48307	Web
Delinquent account		PA	16411	Web
Loan servicing, payments, escrow account		NY	14617	Postal mail
Deposits and withdrawals		NJ	07008	Web
Can't repay my loan		NC	28027	Web
False statements or representation	Indicated shouldn't respond to lawsuit	MI	48917	Phone
Cont'd attempts collect debt not owed	Debt is not mine	AL	35758	Web
Account opening, closing, or management		CA	92130	Web
Loan servicing, payments, escrow account		NY	11949	Web
Cash advance		NC	28277	Web
Disclosure verification of debt	Not given enough info to verify debt	SC	29180	Postal mail
Cont'd attempts collect debt not owed	Debt is not mine	FL	33018	Web
Credit decision / Underwriting		MI	48207	Web
Loan modification,collection,foreclosure		MH	04027	Web
Loan servicing, payments, escrow account		NJ	07848	Web
Account opening, closing, or management		GA	30083	Web
Loan servicing, payments, escrow account		CA	93012	Postal mail
Cont'd attempts collect debt not owed	Debt was paid	NV	89103	Web
Incorrect information on credit report	Account status	CA	90803	Web
Delinquent account		AZ	85280	Web

Consumer Complaints

05/28/2015	05/28/2015	Receivables Performance Management LLC	In progress
05/28/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/28/2015	06/01/2015	Citibank	Closed with non-monetary relief
05/28/2015	06/03/2015	Xoom	Closed with explanation
05/28/2015	05/28/2015	Navient	Closed with explanation
05/28/2015	06/01/2015	Van Ru Credit Corporation	Closed with non-monetary relief
05/28/2015	05/29/2015	Encore Capital Group	Closed with non-monetary relief
05/28/2015	06/01/2015	Blackhawk Network Holdings Inc.	Closed with monetary relief
05/28/2015	05/28/2015	Freedom Mortgage	Closed with explanation
05/28/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/28/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/28/2015	06/01/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/28/2015	05/28/2015	Bank of America	In progress
05/28/2015	05/28/2015	Ocwen	In progress
05/28/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/28/2015	06/02/2015	Bank of America	Closed with non-monetary relief
05/28/2015	06/01/2015	Ocwen	Closed with explanation
05/28/2015	06/03/2015	Allied Collection Services, Inc. (Nevada)	Closed with explanation
05/28/2015	05/28/2015	Equifax	In progress
05/28/2015	06/03/2015	Thomas, King & Associates	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1395943	Debt collection	
1395303	Credit reporting	
1397406	Mortgage	Conventional adjustable mortgage (ARM)
1398657	Credit reporting	
1397031	Credit reporting	
1396254	Consumer loan	Vehicle loan
1396165	Credit reporting	
1396980	Debt collection	Other (phone, health club, etc.)
1396951	Credit card	
1393193	Credit reporting	
1393813	Debt collection	Other (phone, health club, etc.)
1393829	Bank account or service	Other bank product/service
1394215	Credit card	
1394260	Mortgage	Other mortgage
1394259	Mortgage	Other mortgage
1394036	Bank account or service	Cashing a check without an account
1393275	Mortgage	Home equity loan or line of credit

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	FL	32904	Web
Incorrect information on credit report	Account status	MD	20784	Web
Loan modification,collection,foreclosure		CA	92840	Web
Credit reporting company's investigation	No notice of investigation status/result	FL	33068	Web
Incorrect information on credit report	Account status	GA	30083	Web
Problems when you are unable to pay		TX	78249	Web
Unable to get credit report/credit score	Problem getting report or credit score	SC	29172	Web
Disclosure verification of debt	Not given enough info to verify debt	FL	33611	Web
Late fee		ID	83616	Web
Incorrect information on credit report	Public record	DE	19904	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	90814	Web
Account opening, closing, or management		PR	00901	Referral
Billing disputes		IL	60164	Phone
Other		CA	93003	Referral
Other		CA	93003	Referral
Deposits and withdrawals		VA	22508	Web
Loan modification,collection,foreclosure		DE	19977	Phone

Consumer Complaints

05/28/2015	05/28/2015	ATG Credit, LLC	Closed with explanation
05/28/2015	05/28/2015	Experian	Closed with non-monetary relief
05/28/2015	05/29/2015	Wells Fargo	In progress
05/28/2015	05/29/2015	TransUnion	Closed with explanation
05/28/2015	06/01/2015	TransUnion	Closed with explanation
05/28/2015	05/29/2015	Westlake Services, LLC	Closed with explanation
05/28/2015	05/28/2015	Experian	Closed with non-monetary relief
05/28/2015	05/28/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/27/2015	05/28/2015	Discover	Closed with monetary relief
05/27/2015	06/03/2015	Equifax	Closed with explanation
05/27/2015	05/29/2015	Citibank	Closed with explanation
05/27/2015	05/29/2015	FirstBank of Puerto Rico	In progress
05/27/2015	05/28/2015	Discover	Closed with explanation
05/27/2015	06/04/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	06/09/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	06/04/2015	Bank of America	Closed with explanation
05/27/2015	06/01/2015	RBS Citizens	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1393213	Mortgage	Conventional adjustable mortgage (ARM)
1393215	Mortgage	Other mortgage
1394057	Bank account or service	Other bank product/service
1392967	Mortgage	Conventional adjustable mortgage (ARM)
1395279	Credit reporting	
1393131	Mortgage	Other mortgage
1394868	Mortgage	FHA mortgage
1396462	Credit card	
1394284	Debt collection	Medical
1393209	Credit reporting	
1393942	Bank account or service	Checking account
1393919	Credit reporting	
1393970	Debt collection	Credit card
1394018	Debt collection	Credit card
1394870	Student loan	Non-federal student loan
1394579	Mortgage	Other mortgage
1394282	Mortgage	Other mortgage

Consumer Complaints

Loan servicing, payments, escrow account		WA	98391	Web
Loan servicing, payments, escrow account		TX	76354	Web
Deposits and withdrawals		CT	06824	Referral
Loan servicing, payments, escrow account		CA	92647	Web
Incorrect information on credit report	Information is not mine	IN	47302	Web
Loan modification,collection,foreclosure		FL	33157	Web
Loan modification,collection,foreclosure		WA	98109	Web
Credit line increase/decrease		TX	76013	Web
Disclosure verification of debt	Not given enough info to verify debt	GA	30088	Web
Incorrect information on credit report	Account status	TX	76542	Web
Deposits and withdrawals		FL	34112	Referral
Credit reporting company's investigation	Problem with statement of dispute	NJ	08886	Web
Communication tactics	Frequent or repeated calls	SC	29605	Phone
Improper contact or sharing of info	Talked to a third party about my debt	UT	84604	Web
Dealing with my lender or servicer		IL	60613	Web
Application, originator, mortgage broker		PA	19149	Web
Loan modification,collection,foreclosure		FL	33615	Referral

Consumer Complaints

05/27/2015	06/01/2015	Citibank	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	In progress
05/27/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/27/2015	05/27/2015	U.S. Bancorp	Closed with explanation
05/27/2015	05/28/2015	Equifax	Closed with explanation
05/27/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/27/2015	Shellpoint Partners, LLC	Closed with explanation
05/27/2015	06/01/2015	GE Capital Retail	Closed with explanation
05/27/2015	05/29/2015	Transworld Systems Inc.	Closed with explanation
05/27/2015	06/03/2015	Experian	Closed with explanation
05/27/2015	05/29/2015	The Northern Trust Company	Closed with explanation
05/27/2015	05/27/2015	Equifax	In progress
05/27/2015	05/29/2015	Northstar Location Services, LLC	Closed
05/27/2015	05/27/2015	PNC Bank	Closed with explanation
05/27/2015	05/27/2015	Navient	In progress
05/27/2015	05/27/2015	Lakeview Loan Servicing, LLC	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1394037	Credit card	
1393977	Debt collection	Other (phone, health club, etc.)
1393990	Debt collection	Medical
1393999	Credit reporting	
1393982	Mortgage	Other mortgage
1393971	Debt collection	Credit card
1393941	Mortgage	Reverse mortgage
1393129	Debt collection	Medical
1393838	Credit reporting	
1395469	Credit reporting	
1393959	Bank account or service	Checking account
1393962	Credit reporting	
1393700	Mortgage	Conventional adjustable mortgage (ARM)
1394142	Debt collection	Medical
1393939	Credit card	
1393949	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Billing disputes		CA	90732	Web
Disclosure verification of debt	Not given enough info to verify debt	IL	60177	Web
Improper contact or sharing of info	Contacted employer after asked not to	CA	94580	Web
Incorrect information on credit report	Information is not mine	GA	30040	Web
Loan servicing, payments, escrow account		GA	30082	Referral
Communication tactics	Frequent or repeated calls	SC	29605	Phone
Loan modification,collection,foreclosure		NH	03561	Referral
Taking/threatening an illegal action	Sued where didn't live/sign for debt	OR	97317	Web
Incorrect information on credit report	Information is not mine	MA	02760	Web
Incorrect information on credit report	Account status	SC	29730	Web
Using a debit or ATM card		VA	22033	Referral
Incorrect information on credit report	Information is not mine	FL	33009	Web
Loan modification,collection,foreclosure		MS	30603	Phone
Taking/threatening an illegal action	Threatened to sue on too old debt	TX	77583	Web
Billing statement		TN	38111	Referral
False statements or representation	Attempted to collect wrong amount	NJ	07071	Web

Consumer Complaints

05/27/2015	06/03/2015	Bank of America	In progress
05/27/2015	05/27/2015	Southwest Credit Systems, L.P.	Closed with explanation
05/27/2015	05/27/2015	Rash Curtis and Associates	Untimely response
05/27/2015	05/27/2015	Equifax	Closed with non-monetary relief
05/27/2015	05/29/2015	PennyMac Loan Services, LLC	Closed with explanation
05/27/2015	06/01/2015	Barclays	Closed with non-monetary relief
05/27/2015	05/29/2015	Nationstar Mortgage	In progress
05/27/2015	05/27/2015	Columbia Collection Service, Inc.	Closed with explanation
05/27/2015	05/27/2015	Experian	Closed with explanation
05/27/2015	05/28/2015	Equifax	In progress
05/27/2015	05/29/2015	Wells Fargo	Closed with monetary relief
05/27/2015	05/27/2015	Experian	Closed
05/27/2015	05/29/2015	Green Tree Servicing, LLC	Closed with explanation
05/27/2015	05/27/2015	Amsher Collection Services, Inc.	Closed with explanation
05/27/2015	06/02/2015	First Tennessee Bank	Closed with explanation
05/27/2015	06/01/2015	Fein, Such, Kahn & Shepard, P.C.	Closed with explanation

Consumer Complaints

Yes	
Yes	
No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1393618	Bank account or service	Checking account
1393604	Mortgage	Conventional fixed mortgage
1393932	Consumer loan	Personal line of credit
1393629	Mortgage	Conventional fixed mortgage
1393955	Debt collection	Other (phone, health club, etc.)
1395458	Mortgage	Conventional fixed mortgage
1394067	Bank account or service	Checking account
1393699	Bank account or service	Checking account
1394656	Debt collection	
1397323	Mortgage	Conventional fixed mortgage
1394365	Debt collection	Credit card
1394366	Debt collection	Credit card
1393241	Debt collection	Medical
1393659	Bank account or service	Checking account
1393654	Consumer loan	Installment loan
1393749	Bank account or service	Checking account
1394360	Mortgage	Conventional adjustable mortgage (ARM)
1393385	Mortgage	Other mortgage
1393920	Debt collection	Credit card

Consumer Complaints

Using a debit or ATM card		CT	06107	Web
Loan modification,collection,foreclosure		DC	20019	Web
Managing the line of credit		WI	53913	Referral
Loan modification,collection,foreclosure		GA	30529	Web
False statements or representation	Attempted to collect wrong amount	CA	90027	Web
Loan servicing, payments, escrow account		PA	19130	Web
Problems caused by my funds being low		MO	63124	Web
Account opening, closing, or management		CA	94510	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	92392	Web
Loan servicing, payments, escrow account		CT	06070	Web
Communication tactics	Frequent or repeated calls	NJ	08734	Phone
Communication tactics	Frequent or repeated calls	NJ	08734	Phone
Cont'd attempts collect debt not owed	Debt was paid	CO	80007	Web
Account opening, closing, or management		TX	77069	Web
Taking out the loan or lease		NJ	08088	Web
Deposits and withdrawals		FL	34134	Referral
Loan servicing, payments, escrow account		CA	93201	Web
Loan modification,collection,foreclosure		MA	02152	Referral
Communication tactics	Called after sent written cease of	FL	32901	Web

Consumer Complaints

05/27/2015	05/27/2015	Bank of America	Closed with explanation
05/27/2015	05/27/2015	Caliber Home Loans, Inc	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	Closed with explanation
05/27/2015	05/27/2015	Nationstar Mortgage	In progress
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/27/2015	05/27/2015	PNC Bank	Closed with monetary relief
05/27/2015	05/27/2015	PNC Bank	Closed with monetary relief
05/27/2015	05/29/2015	Capital One	Closed with explanation
05/27/2015	05/28/2015	Norwich Commercial Group Inc.	Closed with non-monetary relief
05/27/2015	06/01/2015	Encore Capital Group	Closed with non-monetary relief
05/27/2015	05/29/2015	TD Bank	Closed with explanation
05/27/2015	05/27/2015	Professional Finance Company, Inc.	Closed with non-monetary relief
05/27/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/27/2015	05/29/2015	GE Capital Retail	Closed with monetary relief
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	Closed with explanation
05/27/2015	05/27/2015	Portfolio Recovery Associates, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes

Consumer Complaints

1393915	Mortgage	FHA mortgage
1393763	Mortgage	FHA mortgage
1394667	Debt collection	Credit card
1395238	Debt collection	Other (phone, health club, etc.)
1393721	Mortgage	VA mortgage
1393707	Debt collection	Other (phone, health club, etc.)
1393196	Credit reporting	
1393761	Mortgage	VA mortgage
1395168	Debt collection	Medical
1393730	Debt collection	Medical
1395169	Debt collection	Federal student loan
1393641	Debt collection	Credit card
1393922	Mortgage	Other mortgage
1393741	Debt collection	Other (phone, health club, etc.)
1393625	Mortgage	Conventional fixed mortgage

Consumer Complaints

	comm			
Loan servicing, payments, escrow account		MD	21093	Web
Loan modification,collection,foreclosure		NJ	07728	Web
False statements or representation	Attempted to collect wrong amount	NY	10032	Web
Disclosure verification of debt	Not given enough info to verify debt	NY	14201	Web
Loan modification,collection,foreclosure		NY	11101	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	92407	Web
Incorrect information on credit report	Information is not mine	FL	33463	Web
Credit decision / Underwriting		OK	74037	Web
Disclosure verification of debt	Not given enough info to verify debt	OH	43615	Web
Communication tactics	Threatened to take legal action	MT	59602	Web
Disclosure verification of debt	Not given enough info to verify debt	OH	43615	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	TX	77328	Web
Loan modification,collection,foreclosure		FL	33165	Referral
Disclosure verification of debt	Not given enough info to verify debt	GA	30260	Referral
Application, originator, mortgage broker		CA	92606	Web

Consumer Complaints

05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	06/01/2015	URS Holding, LLC	Closed with explanation
05/27/2015	05/28/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/27/2015	05/27/2015	PNC Bank	In progress
05/27/2015	05/27/2015	MRS BPO, L.L.C.	Closed with explanation
05/27/2015	05/27/2015	Equifax	Closed with explanation
05/27/2015	05/29/2015	LendingTree, Inc	Untimely response
05/27/2015	05/28/2015	AES/PHEAA	In progress
05/27/2015	05/27/2015	Centron Services	Closed with explanation
05/27/2015	05/28/2015	AES/PHEAA	In progress
05/27/2015	05/28/2015	Premium Asset Services, LLC	In progress
05/27/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/29/2015	Ability Recovery Services, LLC	Closed with explanation
05/27/2015	05/27/2015	USAA Savings	Closed with monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
No	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1395147	Student loan	Non-federal student loan
1393754	Bank account or service	Checking account
1393389	Mortgage	VA mortgage
1393367	Credit reporting	
1393924	Mortgage	Other mortgage
1395084	Mortgage	Conventional fixed mortgage
1393812	Debt collection	Other (phone, health club, etc.)
1394747	Bank account or service	Other bank product/service
1393772	Credit reporting	
1393767	Mortgage	Other mortgage
1393808	Debt collection	
1393798	Debt collection	
1393776	Student loan	Non-federal student loan
1394766	Credit card	
1395046	Mortgage	Conventional fixed mortgage
1393795	Mortgage	Other mortgage
1395036	Debt collection	Other (phone, health club, etc.)
1393785	Debt collection	Medical

Consumer Complaints

Can't repay my loan		MI	48076	Web
Using a debit or ATM card		MD	20772	Web
Loan modification,collection,foreclosure		NC	28303	Web
Unable to get credit report/credit score	Problem getting report or credit score	TX	75751	Web
Loan modification,collection,foreclosure		NY	10032	Referral
Loan modification,collection,foreclosure		NY	11225	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	90814	Web
Account opening, closing, or management		NY	10583	Phone
Incorrect information on credit report	Account status	FL	33185	Web
Loan servicing, payments, escrow account		NY	11218	Referral
Cont'd attempts collect debt not owed	Debt is not mine	VA	22030	Web
Disclosure verification of debt	Not given enough info to verify debt	CA	92124	Web
Can't repay my loan		OH	43203	Web
Identity theft / Fraud / Embezzlement		CA	90255	Web
Loan servicing, payments, escrow account		CA	91711	Web
Loan modification,collection,foreclosure		MI	48221	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	NJ	07860	Web
Disclosure verification of debt	Not given enough info to verify debt	FL	32839	Referral

Consumer Complaints

05/27/2015	06/01/2015	National Enterprise Systems, Inc.	Closed with explanation
05/27/2015	05/27/2015	SunTrust Bank	Closed with non-monetary relief
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	Equifax	Closed with explanation
05/27/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/28/2015	Rushmore Loan Management Services LLC	Closed with explanation
05/27/2015	05/27/2015	SquareTwo Financial Corporation	Closed with explanation
05/27/2015	05/29/2015	Capital One	In progress
05/27/2015	05/27/2015	Equifax	In progress
05/27/2015	05/29/2015	HSBC	In progress
05/27/2015	05/27/2015	National Enterprise Systems, Inc.	Closed with explanation
05/27/2015	05/27/2015	Gold Key Credit, Inc.	Closed with explanation
05/27/2015	05/27/2015	Navient	In progress
05/27/2015	05/27/2015	State Farm Bank	Untimely response
05/27/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/28/2015	Penn Credit Corporation	Closed with non-monetary relief
05/27/2015	05/29/2015	Capio Partners, LLC	Closed with non-monetary relief

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
No
Yes
Yes
Yes
Yes

Consumer Complaints

1393792	Debt collection	Other (phone, health club, etc.)
1395027	Debt collection	Credit card
1393925	Mortgage	Other mortgage
1393888	Credit reporting	
1393897	Credit reporting	
1393903	Consumer loan	Installment loan
1393879	Bank account or service	Checking account
1393827	Debt collection	
1393880	Debt collection	Medical
1393881	Bank account or service	Checking account
1393872	Credit card	
1394797	Student loan	Non-federal student loan
1393882	Bank account or service	Checking account
1393873	Bank account or service	(CD) Certificate of deposit
1393857	Bank account or service	Checking account
1393875	Debt collection	Medical
1393869	Credit card	
1393851	Student loan	Non-federal student loan
1394867	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

	info to verify debt			
Improper contact or sharing of info	Contacted employer after asked not to	MO	65802	Web
Cont'd attempts collect debt not owed	Debt was paid	PA	19608	Web
Loan servicing, payments, escrow account		OR	97351	Referral
Incorrect information on credit report	Account status	IL	60133	Web
Incorrect information on credit report	Account status	NC	27263	Referral
Problems when you are unable to pay		NM	87031	Web
Making/receiving payments, sending money		TX	76092	Referral
Cont'd attempts collect debt not owed	Debt is not mine	GA	30533	Web
Improper contact or sharing of info	Contacted employer after asked not to	TX	78411	Web
Account opening, closing, or management		NJ	07030	Web
Advertising and marketing		CA	91942	Web
Dealing with my lender or servicer		OH	44241	Web
Deposits and withdrawals		MD	21211	Web
Account opening, closing, or management		IL	60062	Referral
Deposits and withdrawals		GA	31324	Referral
False statements or representation	Attempted to collect wrong amount	CA	90005	Web
Credit line increase/decrease		CA	95376	Phone
Dealing with my lender or servicer		TX	78728	Web
Disclosure verification of debt	Not given enough	NY	10308	Web

Consumer Complaints

05/27/2015	05/27/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/27/2015	05/29/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	In progress
05/27/2015	05/27/2015	TransUnion	Closed with explanation
05/27/2015	06/04/2015	Equifax	In progress
05/27/2015	05/29/2015	Security Finance	Closed with explanation
05/27/2015	05/28/2015	Bank of America	Closed with non-monetary relief
05/27/2015	05/27/2015	Darnel Quick Recovery, Inc.	Closed with explanation
05/27/2015	05/29/2015	Accounts Receivable Consultants Inc.	Closed with explanation
05/27/2015	05/27/2015	Santander Bank US	Closed with explanation
05/27/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/27/2015	05/27/2015	Sallie Mae	In progress
05/27/2015	05/28/2015	Bank of America	Closed with explanation
05/27/2015	05/29/2015	GE Capital Retail	Closed with explanation
05/27/2015	05/29/2015	Regions	Closed with monetary relief
05/27/2015	05/27/2015	Renton Collections Inc.	Closed
05/27/2015	05/29/2015	GE Capital Retail	Closed with explanation
05/27/2015	05/28/2015	Transworld Systems Inc.	In progress
05/27/2015	05/27/2015	JPMorgan Chase	Closed with explanation

Consumer Complaints

Yes

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1393853	Credit card	
1394430	Credit card	
1394776	Mortgage	Other mortgage
1393768	Debt collection	Non-federal student loan
1394400	Consumer loan	Installment loan
1394848	Credit card	
1394839	Mortgage	FHA mortgage
1393647	Debt collection	
1394851	Student loan	Non-federal student loan
1394854	Credit reporting	
1394847	Credit reporting	
1395064	Credit reporting	
1393725	Mortgage	FHA mortgage
1394684	Mortgage	Other mortgage
1393844	Credit card	
1393845	Credit card	
1393847	Bank account or service	Checking account
1393229	Student loan	Non-federal student loan

Consumer Complaints

	info to verify debt			
Late fee		VA	23456	Web
Balance transfer		GA	31407	Web
Loan servicing, payments, escrow account		NY	12533	Postal mail
Disclosure verification of debt	Right to dispute notice not received	FL	32174	Web
Shopping for a loan or lease		TX	78242	Phone
Transaction issue		NY	10001	Web
Loan modification,collection,foreclosure		PA	19145	Web
Cont'd attempts collect debt not owed	Debt is not mine	DC	20008	Web
Can't repay my loan		NJ	07036	Web
Incorrect information on credit report	Public record	WA	98661	Web
Credit reporting company's investigation	No notice of investigation status/result	AL	35244	Web
Unable to get credit report/credit score	Problem getting my free annual report	CA	93012	Web
Loan modification,collection,foreclosure		MI	49508	Web
Loan servicing, payments, escrow account		NC	28348	Referral
Closing/Cancelling account		AZ	85730	Web
Unsolicited issuance of credit card		MT	59758	Web
Using a debit or ATM card		FL	32226	Web
Dealing with my lender or servicer		GA	30316	Web

Consumer Complaints

05/27/2015	05/27/2015	Capital One	Closed with explanation
05/27/2015	05/29/2015	USAA Savings	Closed with non-monetary relief
05/27/2015	06/01/2015	PNC Bank	In progress
05/27/2015	05/27/2015	Clarfield, Okon, Salomone and Pincus, P.L.	Closed with explanation
05/27/2015	05/28/2015	GE Capital Retail	Closed with explanation
05/27/2015	06/01/2015	Amex	Closed with explanation
05/27/2015	05/29/2015	U.S. Bancorp	Closed with explanation
05/27/2015	05/27/2015	Convergent Resources, Inc.	Closed with explanation
05/27/2015	05/27/2015	Navient	Closed with explanation
05/27/2015	05/27/2015	Equifax	Closed with explanation
05/27/2015	05/27/2015	Equifax	In progress
05/27/2015	05/28/2015	TransUnion	Closed with non-monetary relief
05/27/2015	05/27/2015	Nationstar Mortgage	In progress
05/27/2015	05/29/2015	Bank of America	Closed with explanation
05/27/2015	05/27/2015	Capital One	In progress
05/27/2015	05/28/2015	PayPal	Closed with explanation
05/27/2015	05/27/2015	Bank of America	Closed with explanation
05/27/2015	05/27/2015	United Student Aid (USA) Funds	In progress

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1395282	Credit reporting	
1395483	Debt collection	Other (phone, health club, etc.)
1393856	Consumer loan	Vehicle loan
1394181	Debt collection	Other (phone, health club, etc.)
1394685	Mortgage	Other mortgage
1394793	Mortgage	Conventional fixed mortgage
1394821	Mortgage	FHA mortgage
1394815	Bank account or service	Other bank product/service
1394818	Mortgage	Other mortgage
1394784	Mortgage	Conventional adjustable mortgage (ARM)
1394774	Mortgage	FHA mortgage
1394752	Mortgage	Conventional fixed mortgage
1394760	Student loan	Non-federal student loan
1394703	Debt collection	Other (phone, health club, etc.)
1394697	Credit card	
1393197	Credit reporting	
1394706	Credit reporting	
1394705	Bank account or service	Checking account
1394674	Mortgage	FHA mortgage
1394741	Mortgage	Conventional adjustable mortgage (ARM)

Consumer Complaints

Incorrect information on credit report	Account status	IN	47302	Web
Cont'd attempts collect debt not owed	Debt is not mine	NC	28105	Web
Managing the loan or lease		VA	24605	Referral
Cont'd attempts collect debt not owed	Debt is not mine	SC	29708	Web
Loan servicing, payments, escrow account		NC	28348	Referral
Loan modification,collection,foreclosure		NV		Web
Settlement process and costs		PA	19136	Web
Account opening, closing, or management		VA	20190	Web
Other		VA	23603	Referral
Loan servicing, payments, escrow account		WA	98391	Web
Loan servicing, payments, escrow account		OR	97133	Web
Loan modification,collection,foreclosure		VA	23117	Web
Dealing with my lender or servicer		MO	64050	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	MN	56301	Web
Identity theft / Fraud / Embezzlement		NE	68869	Web
Incorrect information on credit report	Information is not mine	FL	33463	Web
Credit reporting company's investigation	Inadequate help over the phone	CA	93035	Web
Account opening, closing, or management		NY	14047	Web
Loan modification,collection,foreclosure		NY	11235	Phone
Loan modification,collection,foreclosure		CA	94513	Web

Consumer Complaints

05/27/2015	05/28/2015	Experian	Closed with explanation
05/27/2015	05/28/2015	PNC Bank	In progress
05/27/2015	05/29/2015	Santander Consumer USA	Closed with explanation
05/27/2015	05/27/2015	Amex	Closed with explanation
05/27/2015	06/01/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/27/2015	PNC Bank	Closed with explanation
05/27/2015	05/27/2015	Oceanside Mortgage Company	Closed with explanation
05/27/2015	05/27/2015	BB&T Financial	Closed with explanation
05/27/2015	06/01/2015	Ocwen	Closed with explanation
05/27/2015	05/27/2015	Wells Fargo	In progress
05/27/2015	05/27/2015	Stearns Lending	Closed with explanation
05/27/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	06/01/2015	Expert Global Solutions, Inc.	In progress
05/27/2015	06/01/2015	First Data Corporation	In progress
05/27/2015	05/27/2015	Amex	Closed with explanation
05/27/2015	05/27/2015	TransUnion	In progress
05/27/2015	05/27/2015	TransUnion	Closed with explanation
05/27/2015	05/27/2015	KeyBank NA	Closed with explanation
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/27/2015	Ocwen	In progress

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	

Consumer Complaints

1394618	Bank account or service	Other bank product/service
1394632	Consumer loan	Vehicle loan
1394614	Debt collection	Medical
1394602	Debt collection	Other (phone, health club, etc.)
1394594	Debt collection	Other (phone, health club, etc.)
1394612	Debt collection	Medical
1394601	Mortgage	Conventional adjustable mortgage (ARM)
1394568	Debt collection	Other (phone, health club, etc.)
1393636	Bank account or service	Other bank product/service
1394530	Mortgage	Other mortgage
1394567	Mortgage	Other mortgage
1394508	Bank account or service	Checking account
1394526	Mortgage	Conventional adjustable mortgage (ARM)
1394505	Credit card	
1394510	Mortgage	FHA mortgage
1394432	Mortgage	Other mortgage
1394459	Debt collection	Other (phone, health club, etc.)
1394465	Bank account or service	Checking account

Consumer Complaints

Deposits and withdrawals		WA	98546	Phone
Taking out the loan or lease		VA	23970	Phone
Disclosure verification of debt	Right to dispute notice not received	MS	38655	Web
Cont'd attempts collect debt not owed	Debt is not mine	NY	10044	Web
Communication tactics	Frequent or repeated calls	MD	20743	Phone
Cont'd attempts collect debt not owed	Debt is not mine	TX	79925	Web
Loan servicing, payments, escrow account		MA	02368	Web
Disclosure verification of debt	Not given enough info to verify debt	CO	80010	Web
Account opening, closing, or management		MA	01864	Web
Loan modification,collection,foreclosure				Referral
Loan modification,collection,foreclosure		FL	34238	Referral
Using a debit or ATM card		IL	60625	Phone
Loan modification,collection,foreclosure		CA	95356	Web
APR or interest rate		CA	90212	Web
Loan servicing, payments, escrow account		CO	80602	Web
Application, originator, mortgage broker		PA	17603	Web
Disclosure verification of debt	Not given enough info to verify debt	OH	44127	Referral
Account opening, closing, or management		TX	75002	Referral

Consumer Complaints

05/27/2015	05/28/2015	Comerica	Closed with explanation
05/27/2015	05/28/2015	Navy FCU	In progress
05/27/2015	05/27/2015	Asset Management Outsourcing, Inc.	Closed with explanation
05/27/2015	05/27/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/27/2015	05/29/2015	Citibank	Closed with non-monetary relief
05/27/2015	05/29/2015	Focus Holding Company	Closed with explanation
05/27/2015	05/27/2015	Ocwen	Closed with explanation
05/27/2015	05/27/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/27/2015	05/29/2015	RBS Citizens	Closed with explanation
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	05/29/2015	Ocwen	Closed with explanation
05/27/2015	05/29/2015	Citibank	Closed with explanation
05/27/2015	05/27/2015	Nationstar Mortgage	In progress
05/27/2015	05/27/2015	Capital One	In progress
05/27/2015	05/29/2015	PennyMac Loan Services, LLC	Closed with explanation
05/27/2015	05/27/2015	American Advisors Group	Closed with explanation
05/27/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/27/2015	05/29/2015	JPMorgan Chase	Closed with explanation

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1394443	Bank account or service	Other bank product/service
1393155	Student loan	Non-federal student loan
1394440	Debt collection	Other (phone, health club, etc.)
1394642	Bank account or service	Checking account
1394501	Debt collection	Other (phone, health club, etc.)
1394370	Debt collection	
1394378	Debt collection	Credit card
1396803	Debt collection	Other (phone, health club, etc.)
1394386	Debt collection	Federal student loan
1395477	Credit reporting	
1393624	Mortgage	FHA mortgage
1394262	Mortgage	Other mortgage
1394349	Bank account or service	Checking account
1394391	Student loan	Non-federal student loan
1394350	Debt collection	Other (phone, health club, etc.)
1394355	Credit reporting	

Consumer Complaints

Account opening, closing, or management		NY	10562	Referral
Dealing with my lender or servicer		NY	11233	Web
Disclosure verification of debt	Right to dispute notice not received	WA	98102	Phone
Account opening, closing, or management		FL	33126	Referral
Taking/threatening an illegal action	Threatened to sue on too old debt	FL	33161	Web
Cont'd attempts collect debt not owed	Debt is not mine	UT	84123	Web
Disclosure verification of debt	Not given enough info to verify debt	GA	30064	Phone
Cont'd attempts collect debt not owed	Debt was paid	AZ	85381	Web
Improper contact or sharing of info	Talked to a third party about my debt	MD	21215	Web
Incorrect information on credit report	Information is not mine	KS	66104	Web
Loan modification,collection,foreclosure		MO	63146	Web
Other		CA	93003	Referral
Problems caused by my funds being low		CA	94523	Web
Dealing with my lender or servicer		CO	80021	Web
False statements or representation	Attempted to collect wrong amount	MT	59844	Web
Credit reporting company's investigation	Problem with statement of dispute	FL	33063	Web

Consumer Complaints

05/27/2015	05/29/2015	Bank of America	Closed with monetary relief
05/27/2015	05/27/2015	AES/PHEAA	Closed with explanation
05/27/2015	05/29/2015	Transworld Systems Inc.	Closed with explanation
05/27/2015	05/28/2015	TD Bank	Closed with explanation
05/27/2015	05/27/2015	Radius Global Solutions LLC	Closed with explanation
05/27/2015	05/27/2015	Cavalry Investments, LLC	Closed with explanation
05/27/2015	06/02/2015	Lazega & Johanson LLC	Closed with explanation
05/27/2015	05/27/2015	Receivables Performance Management LLC	Closed with explanation
05/27/2015	05/27/2015	Ceannate	Closed with explanation
05/27/2015	05/28/2015	TransUnion	Closed with explanation
05/27/2015	05/27/2015	Bank of America	Closed with explanation
05/27/2015	06/04/2015	Citibank	Closed with explanation
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	05/27/2015	Genesis Lending	Closed with explanation
05/27/2015	05/29/2015	Afni, Inc.	Closed with explanation
05/27/2015	05/29/2015	Experian	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1394335	Mortgage	Other mortgage
1395459	Credit card	
1394347	Mortgage	Other mortgage
1394331	Debt collection	Other (phone, health club, etc.)
1394255	Credit reporting	
1394643	Bank account or service	Other bank product/service
1393507	Credit card	
1394301	Debt collection	
1394311	Debt collection	Other (phone, health club, etc.)
1394356	Mortgage	Conventional fixed mortgage
1394244	Debt collection	Other (phone, health club, etc.)
1394242	Debt collection	Payday loan
1394226	Bank account or service	Checking account
1394232	Mortgage	Conventional fixed mortgage
1394264	Mortgage	Other mortgage
1393825	Debt collection	Credit card

Consumer Complaints

	dispute			
Loan servicing, payments, escrow account		WI	54216	Referral
Identity theft / Fraud / Embezzlement		TN	38119	Web
Loan servicing, payments, escrow account		AZ	85206	Referral
Disclosure verification of debt	Right to dispute notice not received	AZ	85016	Web
Credit monitoring or identity protection	Problem cancelling or closing account	CA	91360	Web
Account opening, closing, or management		GA	30022	Web
Sale of account		OH	44130	Web
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	CA	95610	Web
Communication tactics	Frequent or repeated calls	CA	92543	Phone
Loan modification,collection,foreclosure		TX	77441	Phone
Disclosure verification of debt	Right to dispute notice not received	TX	76014	Web
False statements or representation	Indicated committed crime not paying	SC	29123	Web
Problems caused by my funds being low		AZ	85250	Web
Loan servicing, payments, escrow account		AL	35771	Web
Other		CA	93003	Referral
Disclosure verification of debt	Not given enough	CA	95966	Phone

Consumer Complaints

05/27/2015	05/29/2015	BMO Harris	In progress
05/27/2015	06/03/2015	Amex	Closed
05/27/2015	05/29/2015	TCF National Bank	Closed with explanation
05/27/2015	05/27/2015	Afni, Inc.	Closed with explanation
05/27/2015	05/27/2015	TransUnion	In progress
05/27/2015	05/27/2015	PNC Bank	Closed with explanation
05/27/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/27/2015	05/27/2015	Delray Capital, LLC	Closed
05/27/2015	05/29/2015	Tidewater Finance Company	Closed with explanation
05/27/2015	05/29/2015	Ocwen	Closed
05/27/2015	05/27/2015	Allied Interstate LLC	Closed with non-monetary relief
05/27/2015	06/04/2015	Bayview Loan Servicing, LLC	Closed with explanation
05/27/2015	05/27/2015	Bank of America	Closed with monetary relief
05/27/2015	05/27/2015	Green Tree Servicing, LLC	In progress
05/27/2015	06/09/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/29/2015	Convergent Resources, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1396944	Debt collection	Mortgage
1395419	Bank account or service	Checking account
1396948	Credit card	
1393779	Consumer loan	Installment loan
1394201	Consumer loan	Vehicle loan
1392951	Credit reporting	
1393727	Credit reporting	
1393833	Credit reporting	
1393179	Debt collection	Other (phone, health club, etc.)
1393143	Mortgage	Conventional fixed mortgage
1395482	Debt collection	Other (phone, health club, etc.)
1393148	Mortgage	Other mortgage
1395481	Mortgage	Other mortgage
1393167	Credit reporting	
1393159	Mortgage	Other mortgage
1395480	Debt collection	Credit card

Consumer Complaints

	info to verify debt			
False statements or representation	Impersonated an attorney or official		70114	Web
Account opening, closing, or management		TX	79510	Web
Other		NM	08534	Web
Managing the loan or lease		NY	11225	Web
Problems when you are unable to pay		FL	32779	Referral
Incorrect information on credit report	Account terms	CA	92584	Web
Incorrect information on credit report	Account terms	CO	80109	Web
Incorrect information on credit report	Information is not mine	FL	34286	Web
False statements or representation	Indicated committed crime not paying	MS	38650	Web
Loan modification,collection,foreclosure		LA	70360	Web
Disclosure verification of debt	Not given enough info to verify debt	CA	92123	Web
Loan servicing, payments, escrow account		MI	48213	Fax
Loan modification,collection,foreclosure		FL	33612	Web
Incorrect information on credit report	Personal information	DC	20001	Postal mail
Application, originator, mortgage broker		MN	56571	Web
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	FL	32801	Web

Consumer Complaints

05/27/2015	05/28/2015	JPMorgan Chase	In progress
05/27/2015	05/28/2015	Bank of America	Closed with explanation
05/27/2015	06/01/2015	Citibank	Closed with non-monetary relief
05/27/2015	05/29/2015	Citibank	Closed with explanation
05/27/2015	05/29/2015	Santander Consumer USA	Closed with explanation
05/27/2015	05/27/2015	Experian	Closed with non-monetary relief
05/27/2015	05/27/2015	Equifax	Closed with explanation
05/27/2015	05/27/2015	Experian	In progress
05/27/2015	05/27/2015	Arnold Scott Harris, P.C.	Closed with explanation
05/27/2015	05/27/2015	Wells Fargo	In progress
05/27/2015	05/28/2015	Encore Capital Group	Closed with non-monetary relief
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/27/2015	05/29/2015	Experian	Closed with non-monetary relief
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	06/02/2015	Global Asset Management Group, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1393162	Debt collection	Auto
1393599	Credit card	
1394209	Debt collection	Payday loan
1393138	Credit reporting	
1394118	Student loan	Non-federal student loan
1394195	Mortgage	Conventional fixed mortgage
1394153	Mortgage	Other mortgage
1394140	Bank account or service	Checking account
1394108	Debt collection	Credit card
1393677	Mortgage	FHA mortgage
1395466	Debt collection	Credit card
1395438	Credit card	
1395446	Mortgage	Conventional adjustable mortgage (ARM)
1393264	Credit card	
1393133	Credit reporting	
1395441	Debt collection	Other (phone, health club, etc.)
1394102	Debt collection	Medical
1394180	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Cont'd attempts collect debt not owed	Debt was paid	SC	29033	Web
Billing disputes		FL	32246	Web
False statements or representation	Impersonated an attorney or official	FL	33037	Web
Incorrect information on credit report	Information is not mine	HI	96766	Referral
Dealing with my lender or servicer		CA	94579	Web
Loan servicing, payments, escrow account		WI	53005	Web
Other		AL	35124	Referral
Account opening, closing, or management		MS	39648	Referral
Communication tactics	Threatened to take legal action	CA	94087	Web
Loan servicing, payments, escrow account		MA	02118	Web
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	MN	56560	Web
Other		WI	53092	Web
Loan servicing, payments, escrow account		MD	21093	Web
Billing disputes		CA	90703	Phone
Incorrect information on credit report	Account status	HI	96766	Referral
Cont'd attempts collect debt not owed	Debt is not mine	FL	34684	Web
Cont'd attempts collect debt not owed	Debt is not mine	MA	02359	Web
Cont'd attempts collect debt not owed	Debt is not mine	SC	29708	Web

Consumer Complaints

05/27/2015	05/27/2015	Santander Consumer USA	Closed with explanation
05/27/2015	05/27/2015	Capital One	Closed with non-monetary relief
05/27/2015	05/27/2015	National Payment Solutions of New York LLC	Closed with explanation
05/27/2015	05/29/2015	TransUnion	Closed with explanation
05/27/2015	05/27/2015	Citibank	Closed with explanation
05/27/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/27/2015	05/29/2015	Green Tree Servicing, LLC	Closed with explanation
05/27/2015	05/28/2015	Regions	Closed with monetary relief
05/27/2015	05/27/2015	Cavalry Investments, LLC	Closed with explanation
05/27/2015	05/27/2015	Nationstar Mortgage	In progress
05/27/2015	05/28/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
05/27/2015	05/28/2015	TD Bank	Closed with non-monetary relief
05/27/2015	05/28/2015	HSBC	Closed with explanation
05/27/2015	05/29/2015	Discover	In progress
05/27/2015	05/28/2015	Experian	Closed with non-monetary relief
05/27/2015	05/28/2015	Encore Capital Group	Closed with explanation
05/27/2015	05/27/2015	Transworld Systems Inc.	Closed with explanation
05/27/2015	05/27/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1395443	Debt collection	Auto
1393134	Credit reporting	
1395436	Student loan	Non-federal student loan
1393111	Mortgage	Conventional adjustable mortgage (ARM)
1393702	Money transfers	International money transfer
1393369	Credit card	
1393132	Debt collection	
1393077	Credit card	
1393427	Debt collection	Other (phone, health club, etc.)
1395430	Mortgage	Conventional fixed mortgage
1395394	Mortgage	Conventional fixed mortgage
1393102	Student loan	Non-federal student loan
1394085	Debt collection	
1393091	Payday loan	
1393088	Bank account or service	Checking account
1393093	Mortgage	Conventional adjustable mortgage (ARM)
1393086	Credit reporting	
1393817	Mortgage	Other mortgage

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	OR	97338	Web
Incorrect information on credit report	Account status	HI	96766	Referral
Dealing with my lender or servicer		AR	72076	Web
Loan modification,collection,foreclosure		CA	92270	Web
Other transaction issues		FL	32563	Web
Closing/Cancelling account		AP	96367	Web
False statements or representation	Impersonated an attorney or official	TX	78729	Web
Customer service / Customer relations		GA	30307	Phone
False statements or representation	Attempted to collect wrong amount	KY	40503	Referral
Loan servicing, payments, escrow account		NJ	08527	Web
Settlement process and costs		CA	91306	Web
Dealing with my lender or servicer		DC	20011	Web
Improper contact or sharing of info	Contacted me after I asked not to	FL	32935	Web
Can't stop charges to bank account		VA	23231	Web
Using a debit or ATM card		VA	22192	Referral
Loan servicing, payments, escrow account		MO	63017	Web
Incorrect information on credit report	Information is not mine	NY	11203	Web
Loan servicing, payments, escrow account		NC	28150	Referral

Consumer Complaints

		Services, Inc.)	
05/27/2015	05/28/2015	Ford Motor Credit Company	In progress
05/27/2015	06/01/2015	Equifax	Closed with explanation
05/27/2015	05/28/2015	MOHELA	Closed with explanation
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	PayPal	Closed with monetary relief
05/27/2015	05/27/2015	Barclays	Closed with monetary relief
05/27/2015	05/29/2015	Jenkins, Wagnon & Young, P.C.	Closed with explanation
05/27/2015	06/01/2015	Citibank	Closed with monetary relief
05/27/2015	05/29/2015	Transworld Systems Inc.	Closed with explanation
05/27/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	Discover	Closed with explanation
05/27/2015	05/29/2015	Encore Capital Group	Closed with non-monetary relief
05/27/2015	06/01/2015	CashCall, Inc.	Closed with explanation
05/27/2015	05/27/2015	Capital One	Closed with explanation
05/27/2015	05/27/2015	Bank of America	Closed with non-monetary relief
05/27/2015	05/29/2015	Experian	Closed with explanation
05/27/2015	05/29/2015	Fifth Third Bank	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1394079	Mortgage	Other mortgage
1394081	Mortgage	Conventional fixed mortgage
1393092	Bank account or service	Checking account
1395389	Mortgage	Conventional fixed mortgage
1393383	Debt collection	Other (phone, health club, etc.)
1393037	Mortgage	Conventional fixed mortgage
1393081	Credit reporting	
1393061	Mortgage	Home equity loan or line of credit
1393074	Credit reporting	
1393073	Credit reporting	
1393065	Credit reporting	
1393085	Mortgage	Home equity loan or line of credit
1393064	Credit reporting	
1393036	Mortgage	Conventional fixed mortgage
1393698	Mortgage	Other mortgage
1393023	Mortgage	Conventional fixed mortgage
1393047	Bank account or service	Checking account
1393378	Mortgage	Conventional fixed mortgage

Consumer Complaints

Loan servicing, payments, escrow account		IL	60432	Referral
Loan servicing, payments, escrow account		CA	93012	Web
Account opening, closing, or management		RI	02905	Referral
Loan modification,collection,foreclosure		TX	75241	Web
Cont'd attempts collect debt not owed	Debt was paid	IL	60503	Web
Loan servicing, payments, escrow account		NY	10553	Web
Incorrect information on credit report	Account status	MD	20814	Web
Settlement process and costs		IL	60445	Web
Unable to get credit report/credit score	Problem getting my free annual report	TX	75103	Web
Credit reporting company's investigation	Problem with statement of dispute	TX	75103	Web
Incorrect information on credit report	Information is not mine	CA	90017	Web
Settlement process and costs		OH	44120	Web
Incorrect information on credit report	Personal information	CA	90017	Web
Loan modification,collection,foreclosure		CA	90068	Web
Application, originator, mortgage broker		CA	94533	Referral
Loan modification,collection,foreclosure		SC	29201	Web
Problems caused by my funds being low		CA	91709	Web
Loan modification,collection,foreclosure		TX	78148	Web

Consumer Complaints

05/27/2015	05/29/2015	Nationstar Mortgage	In progress
05/27/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/27/2015	05/29/2015	Santander Bank US	Closed with monetary relief
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	Torres Credit Services, Inc.	Closed
05/27/2015	05/27/2015	HSBC	In progress
05/27/2015	05/29/2015	TransUnion	In progress
05/27/2015	06/01/2015	TCF National Bank	Closed with explanation
05/27/2015	05/27/2015	Equifax	Closed with explanation
05/27/2015	05/27/2015	Experian	In progress
05/27/2015	05/28/2015	Equifax	In progress
05/27/2015	05/27/2015	New York Community Bank	Closed with explanation
05/27/2015	05/29/2015	Equifax	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	Closed with explanation
05/27/2015	05/29/2015	Sierra Pacific Mortgage	Closed with explanation
05/27/2015	05/27/2015	Seterus	In progress
05/27/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/27/2015	05/27/2015	Bank of America	In progress

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1393009	Credit reporting	
1393006	Mortgage	Conventional fixed mortgage
1393815	Debt collection	
1393777	Student loan	Non-federal student loan
1393376	Debt collection	Non-federal student loan
1395350	Debt collection	Other (phone, health club, etc.)
1393816	Debt collection	
1393676	Debt collection	Other (phone, health club, etc.)
1393597	Mortgage	Conventional fixed mortgage
1393368	Mortgage	Conventional fixed mortgage
1395426	Debt collection	
1392982	Credit reporting	
1393834	Bank account or service	Checking account
1392965	Credit reporting	
1393773	Mortgage	FHA mortgage
1392998	Mortgage	Other mortgage

Consumer Complaints

Incorrect information on credit report	Account terms	OR	97124	Web
Loan modification,collection,foreclosure		FL	33617	Web
Improper contact or sharing of info	Contacted employer after asked not to	NJ	07087	Web
Can't repay my loan		ME	03906	Web
Cont'd attempts collect debt not owed	Debt was paid	AZ	86401	Web
Cont'd attempts collect debt not owed	Debt was paid	TX	78220	Web
Disclosure verification of debt	Not given enough info to verify debt	SC	29569	Phone
Communication tactics	Called after sent written cease of comm	MS	39443	Referral
Application, originator, mortgage broker		NM	87501	Web
Loan servicing, payments, escrow account		CA	92117	Web
Communication tactics	Frequent or repeated calls	NM	87120	Web
Credit reporting company's investigation	No notice of investigation status/result	FL	33511	Web
Problems caused by my funds being low		NV		Referral
Incorrect information on credit report	Account status	CA	94019	Web
Loan servicing, payments, escrow account		GA	30037	Phone
Loan modification,collection,foreclosure		WI	53511	Referral

Consumer Complaints

05/27/2015	05/29/2015	Equifax	Closed with explanation
05/27/2015	06/01/2015	Bank of America	In progress
05/27/2015	06/01/2015	New Century Financial Services, Inc.	Closed with explanation
05/27/2015	05/27/2015	Navient	Closed with explanation
05/27/2015	05/27/2015	Allied Interstate LLC	Closed with non-monetary relief
05/27/2015	05/27/2015	Receivables Performance Management LLC	Closed with explanation
05/27/2015	06/01/2015	Creekside Recovery And Capital Management	Closed with explanation
05/27/2015	05/29/2015	Citibank	Closed with non-monetary relief
05/27/2015	05/27/2015	First Mortgage Company, LLC	Closed with explanation
05/27/2015	05/27/2015	Flagstar Bank	In progress
05/27/2015	05/28/2015	GC Services Limited Partnership	Closed with non-monetary relief
05/27/2015	05/27/2015	TransUnion	In progress
05/27/2015	05/28/2015	Bank of America	Closed with monetary relief
05/27/2015	05/27/2015	Equifax	In progress
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/29/2015	TD Bank	Closed with explanation

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1394449	Mortgage	Other mortgage
1393075	Debt collection	Other (phone, health club, etc.)
1393553	Consumer loan	Vehicle lease
1395402	Mortgage	Other mortgage
1393076	Credit reporting	
1394078	Mortgage	Other mortgage
1392948	Mortgage	Other mortgage
1393409	Credit reporting	
1393710	Bank account or service	Other bank product/service
1394033	Debt collection	Other (phone, health club, etc.)
1393832	Debt collection	Payday loan
1393837	Money transfers	International money transfer
1394022	Bank account or service	Checking account
1394021	Bank account or service	Checking account
1393862	Bank account or service	Checking account
1393870	Other financial service	Check cashing
1393878	Mortgage	Home equity loan or line of credit
1393913	Debt collection	Credit card

Consumer Complaints

Loan modification,collection,foreclosure		NY	11530	Referral
Cont'd attempts collect debt not owed	Debt resulted from identity theft	GA	30362	Web
Managing the loan or lease		PA	19135	Web
Loan modification,collection,foreclosure		FL	34761	Referral
Credit monitoring or identity protection	Problem cancelling or closing account	CA	95822	Web
Application, originator, mortgage broker		AZ	85042	Web
Loan modification,collection,foreclosure		SC	29577	Referral
Unable to get credit report/credit score	Problem getting report or credit score	TX	78641	Web
Using a debit or ATM card		FL	34639	Web
Disclosure verification of debt	Not given enough info to verify debt	FL	33071	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	76018	Web
Fraud or scam		MD	21207	Web
Account opening, closing, or management		VA	20110	Referral
Deposits and withdrawals		CA	95678	Referral
Problems caused by my funds being low		OR	97217	Referral
Excessive fees		NJ	08108	Referral
Application, originator, mortgage broker		TX	78245	Web
Communication tactics	Used obscene/profane/ab	TX	77079	Web

Consumer Complaints

05/27/2015	05/29/2015	HSBC	In progress
05/27/2015	05/27/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/27/2015	05/27/2015	Ally Financial Inc.	In progress
05/27/2015	06/01/2015	U.S. Bancorp	In progress
05/27/2015	05/29/2015	Experian	In progress
05/27/2015	05/29/2015	Quicken Loans	Closed with explanation
05/27/2015	05/29/2015	Bank of America	Closed with non-monetary relief
05/27/2015	05/27/2015	Experian	Closed
05/27/2015	05/27/2015	Bank of America	Closed with explanation
05/27/2015	05/27/2015	Southern Management Systems Inc.	Closed with explanation
05/27/2015	05/27/2015	Alliant Capital Management LLC	Closed with explanation
05/27/2015	05/27/2015	M&T Bank	Closed with explanation
05/27/2015	05/29/2015	SunTrust Bank	Closed with explanation
05/27/2015	05/29/2015	U.S. Bancorp	Closed with explanation
05/27/2015	05/29/2015	U.S. Bancorp	Closed with explanation
05/27/2015	05/29/2015	TD Bank	Closed with explanation
05/27/2015	05/27/2015	Embrace Home Loans Inc	Closed with explanation
05/27/2015	05/27/2015	Citibank	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes

Consumer Complaints

1393900	Mortgage	Conventional adjustable mortgage (ARM)
1393929	Bank account or service	Other bank product/service
1393926	Credit card	
1394005	Bank account or service	Other bank product/service
1393935	Credit card	
1393945	Debt collection	
1393964	Mortgage	Conventional adjustable mortgage (ARM)
1393974	Mortgage	FHA mortgage
1393973	Mortgage	FHA mortgage
1394003	Consumer loan	Vehicle loan
1393986	Bank account or service	Checking account
1393983	Credit card	
1393988	Debt collection	Mortgage
1394074	Bank account or service	Checking account
1394054	Consumer loan	Title loan
1394651	Debt collection	Medical
1394058	Debt collection	
1394059	Mortgage	Home equity loan or line of credit

Consumer Complaints

	obscene/profane/abusive language			
Loan modification,collection,foreclosure		GA	30295	Web
Making/receiving payments, sending money		OH	44145	Referral
Other fee		AK	99504	Referral
Account opening, closing, or management		NY	14220	Phone
Identity theft / Fraud / Embezzlement		MO	64138	Referral
Cont'd attempts collect debt not owed	Debt is not mine	IN	46234	Referral
Loan modification,collection,foreclosure		CA	92557	Web
Loan modification,collection,foreclosure		IL	60085	Fax
Other		IL	60085	Fax
Managing the loan or lease		AL	35007	Web
Account opening, closing, or management		FL	33510	Postal mail
Closing/Cancelling account		PA	17068	Referral
Taking/threatening an illegal action	Seized/Attempted to seize property	GA	30506	Web
Deposits and withdrawals		CA	92630	Web
Lender repossessed or sold the vehicle		TX	75231	Phone
Communication tactics	Used obscene/profane/abusive language	KY	40031	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	95963	Web
Loan modification,collection,foreclosure		KY	40214	Referral

Consumer Complaints

05/27/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/28/2015	Fifth Third Bank	Closed with explanation
05/27/2015	05/29/2015	Bank of America	Closed with monetary relief
05/27/2015	06/01/2015	KeyBank NA	Closed with explanation
05/27/2015	06/01/2015	Bank of America	In progress
05/27/2015	05/29/2015	ECMC Group, Inc.	Closed with explanation
05/27/2015	05/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	In progress
05/27/2015	05/29/2015	Round Point Mortgage	In progress
05/27/2015	05/27/2015	JPMorgan Chase	Closed with monetary relief
05/27/2015	05/28/2015	Wells Fargo	Closed with explanation
05/27/2015	05/28/2015	Citibank	Closed with monetary relief
05/27/2015	05/27/2015	21st Mortgage Corporation	Closed with explanation
05/27/2015	05/27/2015	Capital One	In progress
05/27/2015	05/29/2015	TMX Finance LLC	Closed with explanation
05/27/2015	05/27/2015	Transworld Systems Inc.	In progress
05/27/2015	05/27/2015	APPLE RECOVERY, LLC	In progress
05/27/2015	05/29/2015	Fifth Third Bank	In progress

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1394064	Mortgage	Conventional adjustable mortgage (ARM)
1394088	Mortgage	Other mortgage
1394277	Student loan	Non-federal student loan
1394132	Bank account or service	Checking account
1394109	Debt collection	Credit card
1394178	Consumer loan	Vehicle loan
1394137	Credit reporting	
1394166	Bank account or service	Other bank product/service
1394163	Bank account or service	Checking account
1394154	Mortgage	Other mortgage
1394275	Credit reporting	
1394183	Credit card	
1394224	Bank account or service	Other bank product/service
1394221	Mortgage	Conventional fixed mortgage
1394204	Credit card	
1392969	Mortgage	Conventional fixed mortgage
1394219	Mortgage	Other mortgage
1394214	Credit card	
1394216	Mortgage	Other mortgage
1394249	Mortgage	FHA mortgage

Consumer Complaints

Loan modification,collection,foreclosure		CA	90043	Web
Loan servicing, payments, escrow account		NJ	07450	Referral
Dealing with my lender or servicer		IN	46319	Web
Deposits and withdrawals		OR	97132	Web
Communication tactics	Threatened to take legal action	CA	94087	Web
Problems when you are unable to pay		NC	28659	Web
Incorrect information on credit report	Account status	FL	33326	Web
Account opening, closing, or management				Referral
Deposits and withdrawals		IL	60004	Referral
Other		AL	35124	Referral
Credit monitoring or identity protection	Account terms and changes	NY	10468	Web
Advertising and marketing		PA	15083	Phone
Deposits and withdrawals		TN	37080	Referral
Loan modification,collection,foreclosure		NY	10460	Web
Other		IA	52205	Phone
Loan servicing, payments, escrow account		GA	30012	Web
Loan servicing, payments, escrow account		CO	80401	Referral
Billing disputes		IL	60164	Phone
Loan servicing, payments, escrow account		CO	80401	Referral
Loan servicing, payments, escrow account		KY	42303	Web

Consumer Complaints

05/27/2015	05/29/2015	Statebridge Company	Closed with explanation
05/27/2015	05/29/2015	Ocwen	Closed with explanation
05/27/2015	05/27/2015	Genesis Lending	Closed with explanation
05/27/2015	05/27/2015	U.S. Bancorp	Closed with monetary relief
05/27/2015	05/27/2015	Citibank	Closed with explanation
05/27/2015	05/27/2015	Mariner Finance, LLC	Closed with explanation
05/27/2015	05/27/2015	Experian	In progress
05/27/2015	05/28/2015	HSBC	Closed with monetary relief
05/27/2015	05/29/2015	FirstMerit Bank	Closed with explanation
05/27/2015	06/04/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/27/2015	Equifax	Closed with explanation
05/27/2015	05/28/2015	Wells Fargo	Closed with explanation
05/27/2015	05/29/2015	Bank of America	Closed with explanation
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	05/29/2015	Capital One	Closed with explanation
05/27/2015	05/27/2015	Citibank	Closed with explanation
05/27/2015	05/29/2015	Bayview Loan Servicing, LLC	In progress
05/27/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/27/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/27/2015	U.S. Bancorp	Closed with monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1394248	Consumer loan	Vehicle loan
1394257	Mortgage	Other mortgage
1394321	Debt collection	Other (phone, health club, etc.)
1394398	Debt collection	Payday loan
1394288	Debt collection	Other (phone, health club, etc.)
1394309	Debt collection	Payday loan
1394307	Debt collection	
1394390	Debt collection	Credit card
1394376	Credit reporting	
1394373	Credit card	
1394377	Debt collection	Other (phone, health club, etc.)
1394383	Mortgage	Conventional adjustable mortgage (ARM)
1394381	Mortgage	Conventional fixed mortgage
1394424	Mortgage	Conventional fixed mortgage
1394404	Credit reporting	
1394479	Mortgage	Conventional fixed mortgage

Consumer Complaints

Managing the loan or lease		FL	33603	Phone
Other		CA	93003	Referral
Improper contact or sharing of info	Contacted me after I asked not to	OR	97230	Web
Disclosure verification of debt	Right to dispute notice not received	GA	30265	Web
Taking/threatening an illegal action	Sued w/o proper notification of suit	CA	93312	Web
Improper contact or sharing of info	Contacted employer after asked not to	TX	75093	Web
Communication tactics	Frequent or repeated calls	FL	32773	Web
False statements or representation	Impersonated an attorney or official	RI	02904	Web
Credit reporting company's investigation	No notice of investigation status/result	TX	75220	Web
APR or interest rate		PA	16301	Phone
Cont'd attempts collect debt not owed	Debt was paid	TX	78613	Web
Loan modification,collection,foreclosure		CA	94591	Web
Application, originator, mortgage broker		MA	02127	Web
Loan servicing, payments, escrow account		OK	74127	Web
Incorrect information on credit report	Information is not mine	TX	77450	Web
Loan servicing, payments, escrow account		GA	30741	Web

Consumer Complaints

05/27/2015	05/29/2015	DriveTime	Closed with explanation
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/27/2015	Vital Solutions, Inc.	In progress
05/27/2015	05/29/2015	Pending Company Setup	Untimely response
05/27/2015	05/27/2015	Convergent Resources, Inc.	Closed with explanation
05/27/2015	06/04/2015	Oracle Financial Group LLC.	Closed with non-monetary relief
05/27/2015	05/27/2015	Scherr & McClure	Closed with explanation
05/27/2015	05/27/2015	Law Offices Howard Lee Schiff, P.C.	Closed with explanation
05/27/2015	05/27/2015	Experian	Closed
05/27/2015	06/01/2015	GE Capital Retail	Closed with monetary relief
05/27/2015	05/27/2015	MRS BPO, L.L.C.	Closed with explanation
05/27/2015	05/27/2015	JPMorgan Chase	In progress
05/27/2015	05/27/2015	RBS Citizens	In progress
05/27/2015	05/27/2015	M&T Bank	Closed with explanation
05/27/2015	05/27/2015	Equifax	Closed with explanation
05/27/2015	06/01/2015	Nationstar Mortgage	In progress

Consumer Complaints

Yes	Yes
Yes	
Yes	
No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1394468	Bank account or service	Checking account
1394458	Mortgage	Conventional fixed mortgage
1394641	Debt collection	Credit card
1394591	Mortgage	Home equity loan or line of credit
1394525	Bank account or service	Checking account
1394590	Debt collection	Non-federal student loan
1394533	Credit card	
1394585	Student loan	Non-federal student loan
1394583	Mortgage	Other mortgage
1394640	Debt collection	Credit card
1394605	Credit reporting	
1394639	Mortgage	Conventional fixed mortgage
1394627	Mortgage	FHA mortgage
1394620	Mortgage	Conventional fixed mortgage
1394638	Credit reporting	
1394635	Mortgage	Home equity loan or line of credit
1394668	Debt collection	Credit card
1394655	Debt collection	
1394663	Debt collection	

Consumer Complaints

Account opening, closing, or management		CO	80022	Phone
Loan modification,collection,foreclosure		CA	92120	Phone
Cont'd attempts collect debt not owed	Debt is not mine	CA	91977	Web
Application, originator, mortgage broker		TX	76182	Web
Deposits and withdrawals		VA	23228	Web
Communication tactics	Frequent or repeated calls	MO	63385	Web
Identity theft / Fraud / Embezzlement		IL	60611	Web
Getting a loan		FL	33145	Web
Loan modification,collection,foreclosure		FL	33145	Referral
Cont'd attempts collect debt not owed	Debt is not mine	CA	91977	Web
Incorrect information on credit report	Personal information	MD	20783	Web
Loan servicing, payments, escrow account		ND	58504	Web
Loan servicing, payments, escrow account		MD	20794	Phone
Loan servicing, payments, escrow account		TX	75022	Web
Credit monitoring or identity protection	Billing dispute	HI	96753	Web
Loan servicing, payments, escrow account		WA	98686	Web
False statements or representation	Attempted to collect wrong amount	NY	10032	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	92392	Web
Communication tactics	Threatened to take	TX	77449	Web

Consumer Complaints

05/27/2015	05/29/2015	U.S. Bancorp	Closed with explanation
05/27/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/27/2015	Citibank	Closed with explanation
05/27/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/27/2015	05/27/2015	Capital One	In progress
05/27/2015	05/29/2015	Enterprise Acquisitions	Closed with explanation
05/27/2015	05/27/2015	GE Capital Retail	Closed with explanation
05/27/2015	06/04/2015	Climb Credit Inc.	Closed with explanation
05/27/2015	06/01/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/27/2015	05/27/2015	Resurgent Capital Services L.P.	Closed with explanation
05/27/2015	05/27/2015	Equifax	Closed with explanation
05/27/2015	05/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/27/2015	Seterus	Closed with explanation
05/27/2015	05/27/2015	Experian	In progress
05/27/2015	05/27/2015	Loan Care	Closed with explanation
05/27/2015	05/27/2015	Amex	Closed with explanation
05/27/2015	05/27/2015	Allied Interstate LLC	Closed with non-monetary relief
05/27/2015	06/01/2015	Creekside Recovery And Capital	Closed with explanation

Consumer Complaints

Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		Yes
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		

Consumer Complaints

1394676	Bank account or service	Other bank product/service
1394727	Mortgage	FHA mortgage
1394694	Mortgage	Conventional fixed mortgage
1394692	Mortgage	Conventional fixed mortgage
1394726	Bank account or service	Checking account
1394698	Bank account or service	Checking account
1394716	Money transfers	Domestic (US) money transfer
1394712	Bank account or service	Checking account
1394769	Debt collection	Mortgage
1394750	Credit reporting	
1394765	Credit card	
1394764	Debt collection	
1394771	Credit card	
1394787	Money transfers	International money transfer
1394825	Credit reporting	
1394823	Mortgage	Conventional fixed mortgage
1394810	Money transfers	Domestic (US) money transfer
1394837	Mortgage	Conventional fixed mortgage
1394826	Bank account or service	Checking account

Consumer Complaints

	legal action			
Deposits and withdrawals		MN	55347	Web
Credit decision / Underwriting		CO	81520	Web
Loan modification,collection,foreclosure		CA	92127	Web
Loan modification,collection,foreclosure		NJ	07045	Web
Problems caused by my funds being low		KY	42134	Web
Deposits and withdrawals		CA	93307	Phone
Fraud or scam		NY	10949	Phone
Account opening, closing, or management		GA	30315	Web
Communication tactics	Called after sent written cease of comm	CA	94521	Web
Incorrect information on credit report	Account status	MA	01602	Web
Sale of account		FL	34205	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	92708	Web
Identity theft / Fraud / Embezzlement		CA	92840	Web
Fraud or scam		VA	20121	Web
Incorrect information on credit report	Public record	NJ	08753	Web
Loan modification,collection,foreclosure		GA	30344	Web
Other service issues		NY	11215	Web
Loan modification,collection,foreclosure		WA	98409	Web
Account opening, closing, or management		AZ	85032	Web

Consumer Complaints

		Management	
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	05/27/2015	Ocwen	In progress
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	05/27/2015	PNC Bank	In progress
05/27/2015	05/27/2015	U.S. Bancorp	Closed with monetary relief
05/27/2015	05/29/2015	Wells Fargo	Closed with explanation
05/27/2015	05/29/2015	MoneyGram	Closed with explanation
05/27/2015	05/27/2015	Bank of America	Closed with non-monetary relief
05/27/2015	06/01/2015	Green Tree Servicing, LLC	Closed with explanation
05/27/2015	05/27/2015	Equifax	In progress
05/27/2015	05/27/2015	JPMorgan Chase	Closed with non-monetary relief
05/27/2015	05/27/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/27/2015	05/27/2015	GE Capital Retail	Closed with non-monetary relief
05/27/2015	05/27/2015	Bank of America	Closed with explanation
05/27/2015	05/29/2015	TransUnion	Closed with explanation
05/27/2015	05/27/2015	Caliber Home Loans, Inc	Closed with explanation
05/27/2015	05/27/2015	PayPal	Closed with explanation
05/27/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/27/2015	Bank of America	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1394835	Credit card	
1394829	Mortgage	Conventional fixed mortgage
1394846	Credit reporting	
1394845	Credit card	
1394841	Debt collection	Other (phone, health club, etc.)
1394855	Mortgage	Conventional adjustable mortgage (ARM)
1394849	Consumer loan	Vehicle loan
1394852	Mortgage	Conventional fixed mortgage
1394853	Credit reporting	
1394857	Mortgage	FHA mortgage
1395025	Bank account or service	Checking account
1394696	Credit card	
1395123	Debt collection	
1394604	Payday loan	
1395281	Credit reporting	
1393124	Debt collection	Payday loan
1395420	Mortgage	Conventional fixed mortgage

Consumer Complaints

Credit determination		CA	91502	Web
Loan modification,collection,foreclosure		FL	33146	Web
Credit reporting company's investigation	No notice of investigation status/result	AL	35244	Web
Late fee		AZ	85381	Web
Cont'd attempts collect debt not owed	Debt is not mine	MD	20721	Phone
Loan modification,collection,foreclosure		CA	91356	Web
Managing the loan or lease		NY	11803	Web
Loan modification,collection,foreclosure		PR	00949	Web
Unable to get credit report/credit score	Problem getting report or credit score	NJ	07456	Web
Settlement process and costs		GA	30349	Web
Problems caused by my funds being low		SC	29576	Referral
Identity theft / Fraud / Embezzlement		NE	68869	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	76117	Web
Charged fees or interest I didn't expect		CA	91761	Web
Incorrect information on credit report	Information is not mine	IN	47302	Web
Disclosure verification of debt	Not disclosed as an attempt to collect	AL	36203	Web
Loan modification,collection,foreclosure		CA	91746	Web

Consumer Complaints

05/27/2015	05/27/2015	Capital One	Closed with explanation
05/27/2015	05/29/2015	JPMorgan Chase	In progress
05/27/2015	05/27/2015	Experian	In progress
05/27/2015	05/27/2015	Capital One	Closed with explanation
05/27/2015	05/29/2015	Aspen National Financial, Inc.	Closed with explanation
05/27/2015	06/01/2015	Ocwen	In progress
05/27/2015	05/27/2015	Ally Financial Inc.	In progress
05/27/2015	05/27/2015	Banco Popular de Puerto Rico	Closed with explanation
05/27/2015	05/27/2015	TransUnion	In progress
05/27/2015	05/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/27/2015	05/28/2015	TD Bank	Closed with explanation
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	06/03/2015	MVBA, L.L.C.	Closed
05/27/2015	05/27/2015	CNG Financial Corporation	Closed with explanation
05/27/2015	05/28/2015	Experian	Closed with non-monetary relief
05/27/2015	05/29/2015	First Capital Recovery Inc.	Closed with explanation
05/27/2015	05/28/2015	Citibank	Closed with non-monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1395280	Mortgage	VA mortgage
1395305	Bank account or service	Checking account
1395299	Credit reporting	
1395311	Debt collection	Other (phone, health club, etc.)
1395309	Credit card	
1393121	Debt collection	Federal student loan
1394670	Debt collection	Medical
1393387	Debt collection	Other (phone, health club, etc.)
1393855	Bank account or service	Other bank product/service
1393381	Debt collection	
1392947	Mortgage	Other mortgage
1395415	Mortgage	Other mortgage
1394062	Mortgage	Conventional fixed mortgage
1392987	Debt collection	Credit card
1393116	Debt collection	Medical
1392956	Bank account or service	Checking account
1392953	Credit reporting	
1392952	Credit reporting	

Consumer Complaints

Loan servicing, payments, escrow account		IN	47302	Web
Account opening, closing, or management		WA	98198	Web
Incorrect information on credit report	Account status	TN	38141	Web
False statements or representation	Attempted to collect wrong amount	WI	53211	Web
Transaction issue		TX	77054	Web
Disclosure verification of debt	Not given enough info to verify debt	OH	43615	Web
Disclosure verification of debt	Not given enough info to verify debt	CA	90046	Web
Cont'd attempts collect debt not owed	Debt was paid	IA	50237	Web
Account opening, closing, or management		TX	78705	Referral
Cont'd attempts collect debt not owed	Debt resulted from identity theft	OH	44047	Web
Loan modification,collection,foreclosure		GA	30153	Referral
Loan modification,collection,foreclosure		NY	11726	Postal mail
Loan servicing, payments, escrow account		CT	06612	Web
Improper contact or sharing of info	Contacted me after I asked not to	CA	95820	Web
Disclosure verification of debt	Not given enough info to verify debt	CO	80220	Web
Account opening, closing, or management		IL	60646	Web
Incorrect information on credit report	Account terms	CA	92584	Web
Incorrect information on credit report	Account terms	CA	92584	Web

Consumer Complaints

05/27/2015	05/28/2015	Loan Care	Closed with explanation
05/27/2015	05/28/2015	First Niagara Bank	Closed with explanation
05/27/2015	05/28/2015	Equifax	Closed with explanation
05/27/2015	05/28/2015	Convergent Resources, Inc.	Closed with explanation
05/27/2015	05/28/2015	Amex	Closed with explanation
05/27/2015	05/27/2015	AES/PHEAA	In progress
05/27/2015	05/27/2015	Grant & Weber	Closed with explanation
05/27/2015	05/27/2015	Credit Protection Association, L.P.	In progress
05/27/2015	05/29/2015	Webster Bank	Closed with explanation
05/27/2015	05/27/2015	National Credit Adjusters, LLC	Closed with explanation
05/27/2015	05/29/2015	PNC Bank	Closed with explanation
05/27/2015	06/01/2015	JPMorgan Chase	In progress
05/27/2015	05/27/2015	Primary Residential Mortgage	In progress
05/27/2015	05/27/2015	Dynamic Recovery Solutions, LLC	Closed with non-monetary relief
05/27/2015	05/27/2015	Western Control Services, Inc.	Closed with explanation
05/27/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/27/2015	05/27/2015	TransUnion	Closed with non-monetary relief
05/27/2015	05/27/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1392966	Credit reporting	
1392971	Mortgage	FHA mortgage
1392986	Debt collection	Credit card
1392984	Credit reporting	
1392985	Mortgage	Conventional fixed mortgage
1392993	Debt collection	
1392988	Student loan	Non-federal student loan
1392997	Debt collection	Other (phone, health club, etc.)
1392992	Debt collection	Non-federal student loan
1392994	Mortgage	Conventional fixed mortgage
1393265	Bank account or service	Checking account
1393115	Debt collection	Other (phone, health club, etc.)
1393016	Bank account or service	Checking account
1393010	Credit reporting	
1393003	Debt collection	

Consumer Complaints

Incorrect information on credit report	Information is not mine	CA	94019	Web
Application, originator, mortgage broker		DC	20019	Web
Improper contact or sharing of info	Contacted me after I asked not to	CA	95820	Web
Incorrect information on credit report	Public record	NC	27577	Web
Loan modification,collection,foreclosure		GA	30062	Web
Cont'd attempts collect debt not owed	Debt is not mine	OH	43214	Web
Dealing with my lender or servicer		PA	19014	Web
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	NM	87109	Web
Disclosure verification of debt	Not disclosed as an attempt to collect	FL	33009	Postal mail
Application, originator, mortgage broker		NY	11010	Web
Making/receiving payments, sending money		OH	44060	Referral
Improper contact or sharing of info	Contacted me after I asked not to	TX	77338	Web
Problems caused by my funds being low		VA	23112	Referral
Unable to get credit report/credit score	Problem getting report or credit score	TN	37422	Web
Disclosure verification of debt	Right to dispute	CA	90063	Web

Consumer Complaints

05/27/2015	05/27/2015	Experian	Closed with explanation
05/27/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/27/2015	Cavalry Investments, LLC	Closed with non-monetary relief
05/27/2015	05/29/2015	Equifax	In progress
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/27/2015	05/27/2015	AES/PHEAA	In progress
05/27/2015	05/27/2015	Navient	Closed with explanation
05/27/2015	06/01/2015	Transworld Systems Inc.	In progress
05/27/2015	05/27/2015	Bank of America	Closed with non-monetary relief
05/27/2015	05/28/2015	KeyBank NA	Closed with explanation
05/27/2015	05/29/2015	Aqua Finance Inc	Closed with explanation
05/27/2015	05/29/2015	BB&T Financial	Closed with explanation
05/27/2015	05/27/2015	Equifax	Closed with explanation
05/27/2015	05/27/2015	Convergent Resources, Inc.	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1393008	Debt collection	Credit card
1393015	Consumer loan	Vehicle loan
1395414	Debt collection	Other (phone, health club, etc.)
1393014	Mortgage	Conventional fixed mortgage
1393050	Mortgage	Conventional fixed mortgage
1393031	Mortgage	Conventional fixed mortgage
1393027	Student loan	Non-federal student loan
1393035	Mortgage	FHA mortgage
1393046	Mortgage	Conventional fixed mortgage
1395405	Payday loan	
1393055	Credit reporting	
1393063	Credit reporting	
1393058	Student loan	Non-federal student loan
1393062	Credit reporting	
1395365	Bank account or service	Other bank product/service
1395351	Bank account or service	Checking account
1393082	Credit card	
1395355	Bank account or service	Checking account

Consumer Complaints

	notice not received			
Taking/threatening an illegal action	Sued where didn't live/sign for debt	IL	62201	Web
Problems when you are unable to pay		AL	36116	Web
Cont'd attempts collect debt not owed	Debt was paid	NC	27545	Web
Loan servicing, payments, escrow account		TX	76106	Web
Loan modification,collection,foreclosure		MA	02472	Web
Loan modification,collection,foreclosure		GA	30096	Web
Dealing with my lender or servicer		NY	10301	Web
Loan servicing, payments, escrow account		IL	61020	Web
Loan servicing, payments, escrow account		NC	28816	Phone
Can't contact lender		TN	37846	Web
Incorrect information on credit report	Information is not mine	MD	21213	Web
Incorrect information on credit report	Information is not mine	CA	90017	Web
Can't repay my loan		NY	11356	Web
Incorrect information on credit report	Information is not mine	CA	90017	Web
Account opening, closing, or management		DC	20009	Web
Deposits and withdrawals		NC	27516	Referral
Other		LA	71360	Web
Making/receiving payments, sending money		MI	48201	Referral

Consumer Complaints

05/27/2015	06/01/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
05/27/2015	05/27/2015	Toyota Motor Credit Corporation	Closed with explanation
05/27/2015	05/28/2015	NCC Business Services, Inc.	In progress
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/27/2015	Fay Servicing, LLC	Closed with explanation
05/27/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/27/2015	Navient	Closed with explanation
05/27/2015	05/27/2015	Green Tree Servicing, LLC	In progress
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/27/2015	Zarvad III S.A.	Closed with explanation
05/27/2015	05/29/2015	Experian	In progress
05/27/2015	05/27/2015	TransUnion	In progress
05/27/2015	05/27/2015	Navient	Closed with explanation
05/27/2015	05/27/2015	Experian	Closed with non-monetary relief
05/27/2015	05/27/2015	Bank of America	Closed with explanation
05/27/2015	05/27/2015	Bank of America	Closed with monetary relief
05/27/2015	05/27/2015	Capital One	Closed with explanation
05/27/2015	05/27/2015	Bank of America	Closed with monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1393079	Mortgage	Home equity loan or line of credit
1393112	Credit reporting	
1394087	Debt collection	Medical
1395393	Bank account or service	Savings account
1395391	Bank account or service	Other bank product/service
1395390	Mortgage	Conventional fixed mortgage
1393107	Debt collection	Payday loan
1395455	Consumer loan	Vehicle loan
1395432	Credit card	
1393136	Credit reporting	
1395431	Credit reporting	
1395429	Credit card	
1393581	Credit reporting	
1395440	Consumer loan	Installment loan
1395454	Mortgage	Conventional fixed mortgage
1395433	Credit reporting	

Consumer Complaints

Loan modification,collection,foreclosure		NJ	07632	Web
Credit reporting company's investigation	Investigation took too long	MD	20716	Web
Disclosure verification of debt	Not given enough info to verify debt	VA	22309	Web
Deposits and withdrawals		NJ	07093	Web
Making/receiving payments, sending money		NC	27526	Web
Loan modification,collection,foreclosure		CA	91729	Web
Improper contact or sharing of info	Talked to a third party about my debt	OH	45068	Web
Problems when you are unable to pay		MO	64030	Web
Delinquent account		PA	18512	Web
Incorrect information on credit report	Information is not mine	HI	96766	Referral
Incorrect information on credit report	Information is not mine	MD	20724	Web
Billing disputes		WA	99353	Web
Unable to get credit report/credit score	Problem getting report or credit score	PA	16823	Web
Problems when you are unable to pay		AL	36583	Web
Settlement process and costs		NY	11357	Web
Unable to get credit report/credit score	Problem getting my free annual report	NV	89104	Web

Consumer Complaints

05/27/2015	05/27/2015	Citibank	In progress
05/27/2015	05/29/2015	TransUnion	Closed with explanation
05/27/2015	05/27/2015	Suburban Credit Corporation	Closed
05/27/2015	05/27/2015	Bank of America	Closed with explanation
05/27/2015	05/27/2015	Bank of America	Closed with non-monetary relief
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	Enova International, Inc.	Closed with explanation
05/27/2015	06/01/2015	Westlake Services, LLC	Closed with explanation
05/27/2015	05/28/2015	TD Bank	Closed with explanation
05/27/2015	05/29/2015	Equifax	Closed with explanation
05/27/2015	06/01/2015	Experian	In progress
05/27/2015	05/28/2015	U.S. Bancorp	Closed with non-monetary relief
05/27/2015	05/27/2015	TransUnion	Closed with explanation
05/27/2015	06/03/2015	HSBC	Closed with explanation
05/27/2015	05/28/2015	Nationstar Mortgage	In progress
05/27/2015	05/28/2015	Innovis	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1395444	Debt collection	Other (phone, health club, etc.)
1395442	Debt collection	Auto
1395451	Mortgage	Conventional fixed mortgage
1395449	Debt collection	Credit card
1395478	Credit reporting	
1393137	Credit reporting	
1395464	Mortgage	Conventional adjustable mortgage (ARM)
1395462	Prepaid card	ID prepaid card
1395461	Credit card	
1395471	Bank account or service	Checking account
1395468	Debt collection	Credit card
1395474	Credit card	
1395472	Debt collection	Medical
1395473	Credit card	
1393172	Debt collection	Other (phone, health club, etc.)
1393158	Mortgage	Conventional fixed mortgage
1393157	Mortgage	Conventional adjustable mortgage (ARM)
1393156	Consumer loan	Vehicle loan
1393164	Mortgage	Conventional fixed mortgage
1393168	Credit reporting	

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	NV	89103	Web
Cont'd attempts collect debt not owed	Debt is not mine	OR	97338	Web
Loan servicing, payments, escrow account		MI	48080	Web
Cont'd attempts collect debt not owed	Debt was paid	RI	02816	Web
Credit monitoring or identity protection	Billing dispute	MD	21061	Web
Incorrect information on credit report	Information is not mine	HI	96766	Referral
Loan modification,collection,foreclosure		AZ	85029	Web
Managing, opening, or closing account		TX	76040	Web
Other		FL	32216	Web
Account opening, closing, or management		FL	34639	Web
Disclosure verification of debt	Not given enough info to verify debt	SC	29730	Web
Identity theft / Fraud / Embezzlement		CA	92691	Web
False statements or representation	Attempted to collect wrong amount	IN	46217	Web
Other		FL	32216	Web
Cont'd attempts collect debt not owed	Debt is not mine	PA	17552	Referral
Loan servicing, payments, escrow account		NC	28104	Web
Loan modification,collection,foreclosure		CA	94963	Web
Managing the loan or lease		TX	77584	Web
Loan servicing, payments, escrow account		NJ	08534	Phone
Incorrect information on credit report	Personal	DC	20001	Postal mail

Consumer Complaints

05/27/2015	05/28/2015	Hunter Warfield, Inc.	In progress
05/27/2015	05/28/2015	NELSON AND KENNARD	In progress
05/27/2015	05/28/2015	Seterus	Closed with explanation
05/27/2015	06/01/2015	Encore Capital Group	Closed with explanation
05/27/2015	05/28/2015	Experian	In progress
05/27/2015	05/29/2015	Experian	Closed with non-monetary relief
05/27/2015	05/28/2015	Citibank	Closed with non-monetary relief
05/27/2015	05/28/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
05/27/2015	05/28/2015	U.S. Bancorp	Closed with non-monetary relief
05/27/2015	05/28/2015	Bank of America	Closed with monetary relief
05/27/2015	05/28/2015	Bank of America	Closed with explanation
05/27/2015	05/28/2015	Bank of America	Closed with explanation
05/27/2015	05/28/2015	Med-1 Solutions, LLC	Closed with explanation
05/27/2015	05/28/2015	U.S. Bancorp	Closed with non-monetary relief
05/27/2015	05/29/2015	Resurgent Capital Services L.P.	Closed with explanation
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	OneWest Bank	Closed with explanation
05/27/2015	05/27/2015	Nissan Motor Acceptance Corporation	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	In progress
05/27/2015	05/29/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1393242	Bank account or service	Checking account
1393202	Credit reporting	
1393180	Mortgage	Home equity loan or line of credit
1393201	Debt collection	Credit card
1393181	Mortgage	Other mortgage
1393200	Mortgage	Other mortgage
1393198	Credit card	
1393221	Mortgage	Conventional adjustable mortgage (ARM)
1393219	Mortgage	Conventional fixed mortgage
1393211	Consumer loan	Vehicle loan
1393218	Mortgage	Other mortgage
1393240	Mortgage	Conventional fixed mortgage
1393224	Credit reporting	
1393237	Mortgage	Conventional fixed mortgage
1393259	Debt collection	
1393257	Credit reporting	
1393260	Bank account or service	Checking account

Consumer Complaints

	information			
Deposits and withdrawals		NY	11214	Referral
Credit reporting company's investigation	No notice of investigation status/result	VA	20175	Web
Loan servicing, payments, escrow account		MD	20855	Web
Improper contact or sharing of info	Talked to a third party about my debt	ME	04849	Web
Loan servicing, payments, escrow account		NC	28501	Referral
Loan servicing, payments, escrow account		ID	83687	Referral
Other		FL	33463	Web
Loan modification,collection,foreclosure		CA	92337	Web
Loan servicing, payments, escrow account		NJ	08807	Web
Taking out the loan or lease		TX	76114	Web
Other		FL	33301	Referral
Loan servicing, payments, escrow account		IL	60478	Web
Incorrect information on credit report	Information is not mine	TX	77373	Web
Loan modification,collection,foreclosure		NC	28801	Web
Improper contact or sharing of info	Talked to a third party about my debt	OR	97137	Web
Incorrect information on credit report	Account status	CT	06002	Web
Problems caused by my funds being low		NC	27217	Referral

Consumer Complaints

05/27/2015	05/29/2015	JPMorgan Chase	Closed with monetary relief
05/27/2015	05/27/2015	Experian	In progress
05/27/2015	05/29/2015	Wells Fargo	In progress
05/27/2015	05/27/2015	Account Discovery Systems, LLC	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	Closed with explanation
05/27/2015	05/29/2015	Ocwen	In progress
05/27/2015	05/27/2015	Capital One	In progress
05/27/2015	05/27/2015	Servis One, Inc.	Closed with explanation
05/27/2015	05/29/2015	Ocwen	In progress
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	05/29/2015	Wells Fargo	Closed with explanation
05/27/2015	05/27/2015	Seterus	Closed with explanation
05/27/2015	05/27/2015	Experian	In progress
05/27/2015	05/27/2015	Shellpoint Partners, LLC	Closed with explanation
05/27/2015	05/27/2015	Encore Capital Group	Closed with explanation
05/27/2015	05/27/2015	TransUnion	Closed with explanation
05/27/2015	05/28/2015	Bank of America	Closed with monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1393262	Mortgage	Conventional fixed mortgage
1393271	Mortgage	Other mortgage
1393267	Consumer loan	Personal line of credit
1393280	Debt collection	Credit card
1393963	Credit card	
1395452	Debt collection	Payday loan
1393135	Credit reporting	
1394071	Consumer loan	Vehicle loan
1395428	Debt collection	Payday loan
1393365	Debt collection	Payday loan
1393363	Debt collection	Other (phone, health club, etc.)
1393374	Credit card	
1393373	Credit card	
1393372	Bank account or service	Checking account
1393370	Debt collection	Medical
1393397	Mortgage	Home equity loan or line of credit
1393377	Mortgage	Conventional fixed mortgage
1393384	Mortgage	Other mortgage

Consumer Complaints

Loan servicing, payments, escrow account		RI	02864	Web
Loan servicing, payments, escrow account		FL	34952	Referral
Shopping for a line of credit		DE	19808	Phone
Communication tactics	Frequent or repeated calls	IL	62703	Web
APR or interest rate		MN	55446	Fax
False statements or representation	Indicated committed crime not paying	TX	75067	Web
Incorrect information on credit report	Account status	HI	96766	Referral
Managing the loan or lease		MO	64083	Web
Improper contact or sharing of info	Talked to a third party about my debt	IL	60450	Web
Disclosure verification of debt	Not given enough info to verify debt	CA	92606	Web
Cont'd attempts collect debt not owed	Debt is not mine	LA	70791	Web
Customer service / Customer relations		CO	80220	Web
Other		CA	91730	Web
Account opening, closing, or management		NV		Web
Disclosure verification of debt	Right to dispute notice not received	IL	60565	Web
Loan modification,collection,foreclosure		WI	53190	Web
Loan modification,collection,foreclosure		MA	02476	Web
Application, originator, mortgage broker		MA	02152	Web

Consumer Complaints

05/27/2015	05/27/2015	JPMorgan Chase	In progress
05/27/2015	05/29/2015	TD Bank	Closed with non-monetary relief
05/27/2015	05/29/2015	Citibank	Closed with non-monetary relief
05/27/2015	05/29/2015	Capital One	In progress
05/27/2015	05/29/2015	Barclays	Closed with explanation
05/27/2015	05/28/2015	Earm LLC	Untimely response
05/27/2015	06/01/2015	TransUnion	Closed with explanation
05/27/2015	05/29/2015	Westlake Services, LLC	Closed with explanation
05/27/2015	05/28/2015	Red Rock Tribal Lending	Closed with explanation
05/27/2015	05/29/2015	Midway Resolution Services LLC	Untimely response
05/27/2015	05/29/2015	CCS Financial Services, Inc.	Untimely response
05/27/2015	05/27/2015	U.S. Bancorp	Closed with explanation
05/27/2015	05/27/2015	Navy FCU	In progress
05/27/2015	05/27/2015	Wells Fargo	Closed with explanation
05/27/2015	05/27/2015	Medical Business Bureau	Closed with explanation
05/27/2015	05/29/2015	Ocwen	In progress
05/27/2015	05/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/27/2015	05/27/2015	JPMorgan Chase	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	
No	
No	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1393379	Bank account or service	Checking account
1393424	Debt collection	Credit card
1395448	Credit reporting	
1393596	Credit reporting	
1393411	Credit card	
1393252	Mortgage	Other mortgage
1393251	Mortgage	FHA mortgage
1394038	Debt collection	Other (phone, health club, etc.)
1393253	Mortgage	Other mortgage
1393243	Credit card	
1393227	Mortgage	Conventional fixed mortgage
1393457	Mortgage	FHA mortgage
1393456	Mortgage	Other mortgage
1393429	Student loan	Non-federal student loan
1393576	Money transfers	Domestic (US) money transfer
1393460	Consumer loan	Vehicle lease
1393445	Mortgage	FHA mortgage
1394073	Credit reporting	
1393471	Debt collection	Other (phone, health club, etc.)
1393465	Credit reporting	

Consumer Complaints

Account opening, closing, or management		TX	77057	Web
Cont'd attempts collect debt not owed	Debt was paid	RI	02889	Web
Incorrect information on credit report	Information is not mine	TX	77038	Web
Incorrect information on credit report	Information is not mine	GA	31322	Web
Transaction issue		MI	49515	Web
Loan modification,collection,foreclosure				Referral
Loan modification,collection,foreclosure		NJ	08817	Web
Disclosure verification of debt	Not given enough info to verify debt	MD	20748	Referral
Loan modification,collection,foreclosure		TX	77901	Referral
Other fee		CA	91304	Web
Loan modification,collection,foreclosure		NY	11772	Web
Loan servicing, payments, escrow account		CT	06473	Web
Loan modification,collection,foreclosure		NY	11236	Referral
Dealing with my lender or servicer		OR	97006	Web
Money was not available when promised		VA	20164	Web
Managing the loan or lease		TX	75287	Web
Credit decision / Underwriting		KY	40229	Web
Incorrect information on credit report	Public record	TX	78251	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	77092	Web
Incorrect information on credit report	Account status	FL	32327	Postal mail

Consumer Complaints

05/27/2015	05/27/2015	Comerica	Closed with explanation
05/27/2015	05/27/2015	Capital One	In progress
05/27/2015	06/01/2015	TransUnion	Closed with non-monetary relief
05/27/2015	05/27/2015	Equifax	In progress
05/27/2015	05/27/2015	GE Capital Retail	Closed with explanation
05/27/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/27/2015	05/27/2015	Caliber Home Loans, Inc	Closed with explanation
05/27/2015	05/29/2015	FAIR COLLECTIONS & OUTSOURCING, INC.	Closed with explanation
05/27/2015	05/29/2015	Bank of America	In progress
05/27/2015	05/27/2015	Bank of America	Closed with explanation
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/27/2015	Nationstar Mortgage	In progress
05/27/2015	05/29/2015	Seterus	In progress
05/27/2015	05/27/2015	ACS Education Services	Closed with explanation
05/27/2015	05/27/2015	PayPal	Closed with explanation
05/27/2015	05/27/2015	Ally Financial Inc.	In progress
05/27/2015	05/29/2015	Swan Financial Corporation	Closed with explanation
05/27/2015	05/29/2015	Resurgent Capital Services L.P.	Closed with explanation
05/27/2015	05/29/2015	ProCollect, Inc	Closed with explanation
05/27/2015	06/09/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1394044	Consumer loan	Vehicle loan
1393468	Debt collection	Other (phone, health club, etc.)
1393466	Credit card	
1393574	Mortgage	Conventional adjustable mortgage (ARM)
1393484	Mortgage	Conventional adjustable mortgage (ARM)
1393480	Mortgage	FHA mortgage
1393473	Debt collection	Medical
1393483	Mortgage	FHA mortgage
1393560	Credit card	
1394089	Credit reporting	
1393499	Mortgage	Conventional adjustable mortgage (ARM)
1393239	Credit card	
1393500	Credit card	
1393495	Mortgage	FHA mortgage
1393222	Mortgage	Conventional fixed mortgage
1393508	Mortgage	Conventional fixed mortgage
1393502	Mortgage	Conventional adjustable mortgage (ARM)
1395300	Credit reporting	
1393540	Debt collection	
1393528	Debt collection	

Consumer Complaints

Managing the loan or lease		LA	70805	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	77092	Web
Credit card protection / Debt protection		MA	01930	Phone
Loan servicing, payments, escrow account		OH	44094	Web
Loan modification,collection,foreclosure		IL	60104	Web
Loan modification,collection,foreclosure		NJ	08724	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	77092	Web
Loan servicing, payments, escrow account		PA	18621	Web
Other		CT	06053	Web
Incorrect information on credit report	Personal information	MA	01534	Web
Loan servicing, payments, escrow account		GA	30265	Web
Transaction issue		NC	28801	Web
Billing disputes		NY	11426	Phone
Loan modification,collection,foreclosure		NJ	07734	Web
Settlement process and costs		FL	33016	Web
Loan servicing, payments, escrow account		NY	12586	Web
Loan modification,collection,foreclosure		IL	60503	Web
Incorrect information on credit report	Account status	TN	38141	Web
Cont'd attempts collect debt not owed	Debt is not mine	NC	28677	Phone
Communication tactics	Frequent or	ME	04412	Web

Consumer Complaints

05/27/2015	05/27/2015	Ally Financial Inc.	In progress
05/27/2015	05/27/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/27/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/27/2015	05/27/2015	Ocwen	In progress
05/27/2015	05/27/2015	Nationstar Mortgage	In progress
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	06/11/2015	HCFS Health Care Financial Services, Inc.	Closed with explanation
05/27/2015	06/01/2015	PennyMac Loan Services, LLC	Closed with explanation
05/27/2015	05/27/2015	TD Bank	Closed with monetary relief
05/27/2015	05/27/2015	Experian	Closed with non-monetary relief
05/27/2015	05/27/2015	Bayview Loan Servicing, LLC	In progress
05/27/2015	05/27/2015	Citibank	Closed with explanation
05/27/2015	05/27/2015	Citibank	Closed with monetary relief
05/27/2015	05/27/2015	Bank of America	In progress
05/27/2015	05/29/2015	Ocwen	Closed with explanation
05/27/2015	05/27/2015	Bank of America	Closed with explanation
05/27/2015	05/27/2015	Caliber Home Loans, Inc	Closed with explanation
05/27/2015	05/28/2015	Experian	Closed with non-monetary relief
05/27/2015	06/01/2015	The CBE Group, Inc.	Closed with explanation
05/27/2015	06/11/2015	Harbor Front Acquisitions LLC	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1393516	Debt collection	Other (phone, health club, etc.)
1393308	Credit card	
1391890	Debt collection	Other (phone, health club, etc.)
1391025	Debt collection	
1390970	Consumer loan	Vehicle loan
1391030	Credit reporting	
1391355	Mortgage	FHA mortgage
1390944	Bank account or service	(CD) Certificate of deposit
1391958	Mortgage	Conventional adjustable mortgage (ARM)
1391796	Bank account or service	Savings account
1391920	Mortgage	Home equity loan or line of credit
1390981	Debt collection	Other (phone, health club, etc.)
1391798	Mortgage	Conventional fixed mortgage
1390956	Mortgage	Conventional fixed mortgage
1392614	Credit reporting	
1391647	Consumer loan	Vehicle loan
1390903	Credit reporting	
1390932	Credit reporting	

Consumer Complaints

	repeated calls			
Cont'd attempts collect debt not owed	Debt is not mine	CA	91331	Referral
Payoff process		CT	06516	Web
Disclosure verification of debt	Right to dispute notice not received	CA	94610	Phone
False statements or representation	Attempted to collect wrong amount	NV		Web
Managing the loan or lease		NY	10512	Web
Incorrect information on credit report	Public record	CA	91606	Web
Loan servicing, payments, escrow account		TX	75089	Web
Account opening, closing, or management		TX	75762	Postal mail
Loan modification,collection,foreclosure		NY	11212	Web
Deposits and withdrawals		WA	99201	Referral
Application, originator, mortgage broker		CA	93635	Web
Cont'd attempts collect debt not owed	Debt is not mine	IN	46234	Web
Loan servicing, payments, escrow account		AZ	85719	Web
Loan modification,collection,foreclosure		LA	70360	Web
Incorrect information on credit report	Account terms	FL	33993	Web
Taking out the loan or lease		PA	19003	Web
Unable to get credit report/credit score	Problem getting report or credit score		49227	Web
Incorrect information on credit report	Public record	MI	48134	Web

Consumer Complaints

05/27/2015	05/29/2015	MRS BPO, L.L.C.	Closed with explanation
05/26/2015	05/27/2015	GE Capital Retail	Closed with explanation
05/26/2015	05/27/2015	Afni, Inc.	Closed with explanation
05/26/2015	05/26/2015	Allied Collection Services, Inc. (Nevada)	Closed with explanation
05/26/2015	05/26/2015	Pentagon FCU	In progress
05/26/2015	05/26/2015	Equifax	In progress
05/26/2015	05/26/2015	JPMorgan Chase	In progress
05/26/2015	05/27/2015	Bank of America	Closed with explanation
05/26/2015	05/26/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/26/2015	Bank of America	In progress
05/26/2015	05/26/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/26/2015	05/29/2015	Ocwen	In progress
05/26/2015	05/26/2015	Bank of America	In progress
05/26/2015	05/26/2015	Experian	Closed with explanation
05/26/2015	05/26/2015	Ally Financial Inc.	In progress
05/26/2015	05/26/2015	Equifax	Closed with explanation
05/26/2015	05/26/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes

Consumer Complaints

1392660	Credit reporting	
1392700	Credit reporting	
1390882	Mortgage	Other mortgage
1390883	Mortgage	Conventional adjustable mortgage (ARM)
1392935	Mortgage	Conventional fixed mortgage
1390793	Debt collection	Non-federal student loan
1390804	Consumer loan	Installment loan
1391880	Mortgage	Conventional fixed mortgage
1391158	Debt collection	Medical
1390824	Mortgage	Conventional adjustable mortgage (ARM)
1393316	Debt collection	Credit card
1392503	Debt collection	Medical
1393648	Mortgage	Conventional adjustable mortgage (ARM)
1392949	Credit reporting	
1391642	Bank account or service	Checking account
1391195	Debt collection	
1393341	Debt collection	Auto
1391100	Mortgage	VA mortgage

Consumer Complaints

Credit reporting company's investigation	Investigation took too long	OR	97526	Web
Incorrect information on credit report	Account status	WA	98532	Fax
Loan servicing, payments, escrow account		GA	30013	Postal mail
Loan servicing, payments, escrow account		CA	92129	Web
Loan servicing, payments, escrow account		FL	33173	Web
False statements or representation	Attempted to collect wrong amount	CA	90254	Web
Shopping for a loan or lease		CA	92114	Web
Application, originator, mortgage broker		NJ	08753	Web
Communication tactics	Frequent or repeated calls	NJ	08816	Phone
Loan modification,collection,foreclosure		CA	94519	Web
Improper contact or sharing of info	Talked to a third party about my debt	PA	22153	Web
Cont'd attempts collect debt not owed	Debt was paid	OR	97266	Web
Loan modification,collection,foreclosure		CA	91740	Web
Improper use of my credit report	Report improperly shared by CRC	CA	94401	Web
Account opening, closing, or management		IL	60506	Web
Disclosure verification of debt	Not given enough info to verify debt	TX	77070	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	90063	Web
Loan modification,collection,foreclosure		TX	77088	Web

Consumer Complaints

05/26/2015	06/01/2015	Experian	In progress
05/26/2015	05/29/2015	Equifax	Closed with explanation
05/26/2015	05/29/2015	Ocwen	Closed with explanation
05/26/2015	05/26/2015	Bank of America	In progress
05/26/2015	05/26/2015	Bank of America	In progress
05/26/2015	05/26/2015	Navient	In progress
05/26/2015	05/29/2015	Wells Fargo	Closed with explanation
05/26/2015	05/26/2015	Wells Fargo	Closed with explanation
05/26/2015	05/27/2015	HOVG, LLC	Closed with explanation
05/26/2015	05/26/2015	Flagstar Bank	In progress
05/26/2015	05/27/2015	CL Holdings, LLC	Closed with non-monetary relief
05/26/2015	05/29/2015	Midstate Collection Solutions, Inc.	Untimely response
05/26/2015	05/27/2015	Wells Fargo	In progress
05/26/2015	05/27/2015	Equifax	Closed with explanation
05/26/2015	05/26/2015	Bank of America	Closed with non-monetary relief
05/26/2015	05/26/2015	Recovery One, LLC	Closed with explanation
05/26/2015	05/29/2015	Lien Enforcement Inc	Closed with non-monetary relief
05/26/2015	05/26/2015	Bank of America	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1391093	Credit reporting	
1391878	Credit card	
1391088	Credit card	
1391094	Consumer loan	Vehicle loan
1391085	Credit card	
1391084	Bank account or service	Checking account
1391081	Debt collection	Other (phone, health club, etc.)
1391080	Mortgage	Conventional adjustable mortgage (ARM)
1391268	Credit card	
1391098	Debt collection	
1391082	Debt collection	Other (phone, health club, etc.)
1390778	Credit reporting	
1391707	Credit reporting	
1391864	Credit card	
1390999	Credit reporting	
1391835	Payday loan	
1391251	Debt collection	Credit card

Consumer Complaints

Incorrect information on credit report	Account status	CA	91773	Web
Billing disputes		AL	36303	Web
Billing disputes		CA	90046	Web
Problems when you are unable to pay		NJ	07011	Web
Customer service / Customer relations		CA	91942	Web
Deposits and withdrawals		CA	90305	Web
Disclosure verification of debt	Not given enough info to verify debt	TX	79849	Web
Loan modification,collection,foreclosure		AZ	85382	Web
Advertising and marketing		NJ	07022	Web
Cont'd attempts collect debt not owed	Debt is not mine	NJ	07506	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	95815	Web
Credit reporting company's investigation	Problem with statement of dispute	OH	45066	Web
Credit reporting company's investigation	Problem with statement of dispute	TX	75166	Web
Credit card protection / Debt protection		FL	33073	Web
Incorrect information on credit report	Account terms	OH	43026	Web
Received a loan I didn't apply for		PA	17238	Web
Disclosure verification of debt	Not given enough	PA	18976	Web

Consumer Complaints

05/26/2015	05/26/2015	TransUnion	In progress
05/26/2015	05/27/2015	Bank of America	Closed with explanation
05/26/2015	05/26/2015	Discover	Closed with non-monetary relief
05/26/2015	05/28/2015	Encore Capital Group	Closed with non-monetary relief
05/26/2015	05/26/2015	Amex	Closed with non-monetary relief
05/26/2015	05/26/2015	Wells Fargo	Closed with explanation
05/26/2015	05/28/2015	Convergent Resources, Inc.	Closed with explanation
05/26/2015	05/26/2015	Green Tree Servicing, LLC	Closed with explanation
05/26/2015	05/26/2015	JPMorgan Chase	Closed with non-monetary relief
05/26/2015	05/28/2015	EOS Holdings, Inc.	Closed with explanation
05/26/2015	05/26/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/26/2015	05/26/2015	Equifax	Closed with explanation
05/26/2015	05/26/2015	Experian	In progress
05/26/2015	05/26/2015	Capital One	In progress
05/26/2015	05/26/2015	Equifax	In progress
05/26/2015	05/29/2015	PayPal	Closed with explanation
05/26/2015	05/28/2015	Resurgent Capital Services L.P.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1393279	Debt collection	
1393345	Mortgage	Conventional fixed mortgage
1390986	Debt collection	Credit card
1392604	Mortgage	Other mortgage
1392527	Mortgage	VA mortgage
1391654	Money transfers	Domestic (US) money transfer
1391641	Credit reporting	
1391488	Credit reporting	
1391640	Credit reporting	
1392538	Consumer loan	Installment loan
1391628	Mortgage	Conventional fixed mortgage
1391611	Credit reporting	
1391621	Debt collection	Other (phone, health club, etc.)
1391625	Bank account or service	(CD) Certificate of deposit
1391558	Payday loan	
1391563	Bank account or service	Checking account
1391651	Bank account or service	Checking account
1391554	Mortgage	Conventional fixed mortgage
1391560	Debt collection	

Consumer Complaints

	info to verify debt			
Cont'd attempts collect debt not owed	Debt is not mine	MN	56649	Web
Loan modification,collection,foreclosure		FL	33523	Web
Cont'd attempts collect debt not owed	Debt was paid	PA	19446	Web
Other		SC	29936	Fax
Loan modification,collection,foreclosure		MD	20602	Web
Other transaction issues		UT	84062	Web
Incorrect information on credit report	Account status	IL	60506	Web
Incorrect information on credit report	Account status	MD	21061	Postal mail
Incorrect information on credit report	Account status	IL	60506	Web
Managing the loan or lease		OH	44111	Web
Loan modification,collection,foreclosure		CA	94533	Web
Incorrect information on credit report	Information is not mine	MI	49534	Web
Disclosure verification of debt	Not disclosed as an attempt to collect	FL	34491	Web
Account opening, closing, or management		NC	27596	Phone
Can't contact lender		TN	37924	Web
Account opening, closing, or management		TN	38134	Referral
Problems caused by my funds being low		MI	48236	Web
Loan servicing, payments, escrow account		CA	95608	Web
Cont'd attempts collect debt not owed	Debt is not mine	KY	41051	Web

Consumer Complaints

05/26/2015	06/01/2015	Citibank	Closed with explanation
05/26/2015	05/29/2015	Nationstar Mortgage	In progress
05/26/2015	05/26/2015	Encore Capital Group	Closed with non-monetary relief
05/26/2015	05/29/2015	Wells Fargo	In progress
05/26/2015	05/26/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/26/2015	PayPal	Closed with explanation
05/26/2015	05/26/2015	Early Warning Services, LLC	Closed with explanation
05/26/2015	06/09/2015	Equifax	Closed with explanation
05/26/2015	05/26/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
05/26/2015	05/29/2015	Summit AmeriFirst Holdings, Inc.	In progress
05/26/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/26/2015	TransUnion	Closed with explanation
05/26/2015	05/26/2015	Enhanced Recovery Company, LLC	Closed with explanation
05/26/2015	05/27/2015	Wells Fargo	Closed with explanation
05/26/2015	05/29/2015	GVA Holdings, LLC	Closed with non-monetary relief
05/26/2015	05/27/2015	Regions	Closed with explanation
05/26/2015	05/26/2015	Bank of America	Closed with monetary relief
05/26/2015	05/26/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/26/2015	Amsher Collection Services, Inc.	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1391553	Student loan	Non-federal student loan
1392610	Mortgage	Other mortgage
1391527	Bank account or service	Other bank product/service
1391510	Debt collection	Other (phone, health club, etc.)
1391489	Credit card	
1391375	Mortgage	VA mortgage
1395029	Mortgage	Conventional fixed mortgage
1391837	Mortgage	FHA mortgage
1392588	Mortgage	Other mortgage
1392574	Bank account or service	Other bank product/service
1391781	Debt collection	
1391745	Mortgage	Conventional fixed mortgage
1391378	Credit card	
1391468	Mortgage	FHA mortgage
1391725	Debt collection	Payday loan
1391456	Credit card	
1391477	Mortgage	Other mortgage
1392233	Debt collection	Mortgage
1391400	Mortgage	FHA mortgage

Consumer Complaints

Getting a loan		MN	55368	Web
Loan modification,collection,foreclosure		TX	76052	Referral
Account opening, closing, or management		AZ	85379	Referral
Cont'd attempts collect debt not owed	Debt is not mine	MI	49046	Web
Delinquent account		IN	46235	Postal mail
Loan servicing, payments, escrow account		GA	30019	Web
Loan modification,collection,foreclosure		IL	60403	Web
Loan servicing, payments, escrow account		GA	30680	Web
Loan modification,collection,foreclosure		NC	28105	Referral
Account opening, closing, or management		TX	75041	Phone
Taking/threatening an illegal action	Seized/Attempted to seize property	IA	52761	Referral
Loan modification,collection,foreclosure		PA	19135	Web
Billing statement		CT	06710	Referral
Settlement process and costs		CO	80751	Web
Improper contact or sharing of info	Talked to a third party about my debt	MO	63049	Web
Billing disputes		AL	35125	Postal mail
Loan modification,collection,foreclosure		IL	60531	Postal mail
Cont'd attempts collect debt not owed	Debt is not mine	MN	55363	Phone
Loan modification,collection,foreclosure		FL	34746	Web

Consumer Complaints

05/26/2015	05/26/2015	Education Management Corporation	In progress
05/26/2015	05/29/2015	JPMorgan Chase	In progress
05/26/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/28/2015	I.C. System, Inc.	In progress
05/26/2015	05/28/2015	Discover	In progress
05/26/2015	05/26/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/27/2015	Ocwen	Closed with explanation
05/26/2015	05/29/2015	Freedom Mortgage	Closed with explanation
05/26/2015	05/29/2015	Flagstar Bank	In progress
05/26/2015	05/27/2015	Nationstar Mortgage	In progress
05/26/2015	05/29/2015	Encore Capital Group	Closed with explanation
05/26/2015	05/26/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/29/2015	GE Capital Retail	Closed with monetary relief
05/26/2015	05/29/2015	Freedom Mortgage	Closed with explanation
05/26/2015	05/29/2015	American Credit Resolution, Incorporated	Closed
05/26/2015	05/27/2015	Citibank	Closed with explanation
05/26/2015	05/29/2015	Green Tree Servicing, LLC	Closed with explanation
05/26/2015	05/29/2015	Ocwen	In progress
05/26/2015	05/26/2015	PNC Bank	In progress

Consumer Complaints

Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		Yes
Yes		
Yes		
Yes		
Yes		
Yes		

Consumer Complaints

1391409	Debt collection	
1394860	Debt collection	Other (phone, health club, etc.)
1391398	Bank account or service	Savings account
1392282	Mortgage	FHA mortgage
1394844	Mortgage	Other mortgage
1392268	Debt collection	Payday loan
1391906	Bank account or service	(CD) Certificate of deposit
1391910	Debt collection	
1391001	Credit card	
1394831	Mortgage	Other mortgage
1391952	Debt collection	Medical
1394828	Mortgage	Other mortgage
1391306	Credit reporting	
1393292	Debt collection	Credit card
1391509	Credit reporting	
1391566	Prepaid card	General purpose card
1390974	Credit reporting	
1392451	Credit reporting	

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	NY	11358	Web
Disclosure verification of debt	Not given enough info to verify debt	CT	06114	Web
Account opening, closing, or management		FL	32159	Referral
Loan modification,collection,foreclosure		MO	63049	Web
Loan servicing, payments, escrow account		CA	95624	Web
Communication tactics	Used obscene/profane/abusive language	IL	60804	Web
Account opening, closing, or management		TX	75202	Referral
Cont'd attempts collect debt not owed	Debt was paid	NY	11423	Web
Credit determination		NY	14127	Web
Loan servicing, payments, escrow account		FL	33572	Fax
Cont'd attempts collect debt not owed	Debt is not mine	FL	33064	Phone
Loan modification,collection,foreclosure		FL	33071	Referral
Incorrect information on credit report	Account status	NJ	07439	Postal mail
Communication tactics	Threatened to take legal action	GA	30040	Web
Incorrect information on credit report	Information is not mine	CA	92337	Web
Managing, opening, or closing account		TX	78046	Web
Incorrect information on credit report	Public record	AZ	85012	Web
Incorrect information on credit report	Information is not mine	TX	79106	Web

Consumer Complaints

05/26/2015	05/26/2015	Transworld Systems Inc.	Closed with explanation
05/26/2015	05/26/2015	Bank of America	In progress
05/26/2015	05/28/2015	SunTrust Bank	Closed with explanation
05/26/2015	05/26/2015	U.S. Bancorp	Closed with explanation
05/26/2015	05/27/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/26/2015	Elite Financial Services, Inc.	Untimely response
05/26/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/26/2015	Security Credit Services, LLC	Closed with explanation
05/26/2015	05/26/2015	Bank of America	Closed with explanation
05/26/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/26/2015	06/03/2015	FirstSource Advantage, LLC	Closed with explanation
05/26/2015	05/29/2015	JPMorgan Chase	In progress
05/26/2015	06/10/2015	TransUnion	Closed with explanation
05/26/2015	05/27/2015	Premium Asset Services, LLC	In progress
05/26/2015	05/29/2015	Equifax	Closed with explanation
05/26/2015	05/29/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
05/26/2015	05/26/2015	Equifax	Closed with explanation
05/26/2015	05/26/2015	Experian	Closed with non-monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1391512	Bank account or service	Checking account
1392440	Debt collection	Other (phone, health club, etc.)
1392461	Debt collection	Other (phone, health club, etc.)
1392337	Mortgage	Conventional fixed mortgage
1392367	Debt collection	Mortgage
1392326	Mortgage	Conventional fixed mortgage
1392322	Debt collection	Medical
1392306	Consumer loan	Personal line of credit
1392318	Debt collection	Mortgage
1391491	Credit reporting	
1391483	Debt collection	Other (phone, health club, etc.)
1392310	Bank account or service	Savings account
1391304	Credit reporting	
1391460	Credit card	
1393348	Bank account or service	Checking account
1394367	Mortgage	Other mortgage
1391430	Credit reporting	

Consumer Complaints

	mine			
Account opening, closing, or management		FL	32837	Postal mail
Communication tactics	Frequent or repeated calls	IL	62703	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	TX	76002	Referral
Loan modification,collection,foreclosure		CA	91773	Web
Communication tactics	Frequent or repeated calls	NC	28212	Web
Loan servicing, payments, escrow account		FL	33782	Web
Cont'd attempts collect debt not owed	Debt was paid	IL	60510	Web
Account terms and changes		FL	32765	Web
Cont'd attempts collect debt not owed	Debt was paid	WV	25951	Web
Unable to get credit report/credit score	Problem getting my free annual report	TX	75032	Web
Communication tactics	Threatened to take legal action	CA	95354	Web
Deposits and withdrawals		KS	66215	Web
Incorrect information on credit report	Account status	NJ	07439	Postal mail
Identity theft / Fraud / Embezzlement		MI	49442	Web
Deposits and withdrawals		HI	96790	Web
Loan modification,collection,foreclosure		NY	14564	Referral
Incorrect information on credit report	Account status	MD	20906	Web

Consumer Complaints

05/26/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/26/2015	Malcolm S. Gerald and Associates, Inc.	Closed with explanation
05/26/2015	05/29/2015	CCS Financial Services, Inc.	Untimely response
05/26/2015	05/26/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/26/2015	Ocwen	Closed with explanation
05/26/2015	05/26/2015	Carrington Mortgage	Closed with explanation
05/26/2015	05/26/2015	Nationwide Credit & Collection, Inc.	Closed with explanation
05/26/2015	05/26/2015	Citibank	Closed with explanation
05/26/2015	05/29/2015	Nationstar Mortgage	In progress
05/26/2015	05/26/2015	Equifax	Closed with non-monetary relief
05/26/2015	05/26/2015	CashCall, Inc.	Closed with explanation
05/26/2015	05/26/2015	Bank of the West	Closed with explanation
05/26/2015	06/10/2015	Equifax	Closed with explanation
05/26/2015	05/26/2015	Bank of America	Closed with explanation
05/26/2015	05/27/2015	First Hawaiian Bank	Closed with explanation
05/26/2015	05/29/2015	Ocwen	Closed with explanation
05/26/2015	05/26/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	
No	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1391392	Mortgage	Conventional adjustable mortgage (ARM)
1392447	Student loan	Non-federal student loan
1392257	Mortgage	Conventional fixed mortgage
1391917	Student loan	Non-federal student loan
1391410	Credit reporting	
1392197	Mortgage	Conventional fixed mortgage
1392168	Mortgage	Other mortgage
1392184	Debt collection	Credit card
1392170	Credit reporting	
1392215	Mortgage	FHA mortgage
1392171	Credit reporting	
1392169	Consumer loan	Vehicle loan
1391357	Debt collection	Credit card
1392220	Money transfers	International money transfer
1392329	Debt collection	
1392138	Student loan	Non-federal student loan
1392161	Debt collection	Credit card
1393288	Debt collection	

Consumer Complaints

Loan servicing, payments, escrow account		LA	70114	Phone
Dealing with my lender or servicer		GA	30317	Web
Loan servicing, payments, escrow account		CO	81007	Web
Dealing with my lender or servicer		CA	90744	Web
Incorrect information on credit report	Information is not mine	NY	11358	Web
Loan modification,collection,foreclosure		OR	97222	Web
Loan servicing, payments, escrow account		MI	48416	Postal mail
Disclosure verification of debt	Not given enough info to verify debt	PA	19510	Referral
Unable to get credit report/credit score	Problem getting my free annual report	CA	91941	Web
Loan modification,collection,foreclosure		SC	29410	Web
Unable to get credit report/credit score	Problem getting my free annual report	CA	91941	Web
Managing the loan or lease		TX	75023	Web
Cont'd attempts collect debt not owed	Debt is not mine	IN	46205	Web
Fraud or scam		SC	29926	Web
Communication tactics	Frequent or repeated calls	PA	16301	Web
Dealing with my lender or servicer		NY	12182	Web
False statements or representation	Attempted to collect wrong amount	FL	32084	Web
Communication tactics	Frequent or	VA	22554	Phone

Consumer Complaints

05/26/2015	05/28/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/26/2015	05/26/2015	Navient	In progress
05/26/2015	05/26/2015	Green Tree Servicing, LLC	Closed with explanation
05/26/2015	05/29/2015	Allied Interstate LLC	Closed with non-monetary relief
05/26/2015	05/26/2015	Experian	Closed with non-monetary relief
05/26/2015	05/29/2015	Altisource Portfolio Solutions, S.… r.l.	Closed with non-monetary relief
05/26/2015	05/29/2015	M&T Bank	Closed with explanation
05/26/2015	05/29/2015	Weltman, Weinberg & Reis	Closed with explanation
05/26/2015	05/29/2015	TransUnion	Closed with non-monetary relief
05/26/2015	05/26/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/29/2015	Equifax	Closed with non-monetary relief
05/26/2015	05/26/2015	State Farm Bank	Closed with explanation
05/26/2015	05/26/2015	Resurgent Capital Services L.P.	Closed with explanation
05/26/2015	05/26/2015	SunTrust Bank	Closed with explanation
05/26/2015	05/26/2015	Focus Holding Company	Closed with explanation
05/26/2015	05/26/2015	Wells Fargo	Closed with explanation
05/26/2015	05/26/2015	Capital One	In progress
05/26/2015	06/01/2015	Access Receivables Management	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1392373	Credit reporting	
1392376	Bank account or service	Checking account
1391312	Student loan	Non-federal student loan
1391299	Debt collection	Other (phone, health club, etc.)
1391373	Credit card	
1392160	Bank account or service	Other bank product/service
1391332	Bank account or service	Checking account
1391862	Bank account or service	Checking account
1391258	Debt collection	Other (phone, health club, etc.)
1393165	Bank account or service	Checking account
1391183	Mortgage	Other mortgage
1391281	Debt collection	Credit card
1391297	Credit card	
1391238	Credit card	
1391241	Money transfers	International money transfer
1393343	Mortgage	Conventional fixed mortgage
1391911	Credit reporting	
1393173	Debt collection	Other (phone, health club, etc.)
1392092	Debt collection	Medical

Consumer Complaints

	repeated calls			
Incorrect information on credit report	Account status	MN	55072	Referral
Account opening, closing, or management		LA	70117	Web
Getting a loan		CA	92081	Web
False statements or representation	Attempted to collect wrong amount	WI	54956	Web
Identity theft / Fraud / Embezzlement		ME	04092	Web
Account opening, closing, or management		GA	30906	Referral
Problems caused by my funds being low		TX	78233	Referral
Account opening, closing, or management		MD	21045	Phone
Cont'd attempts collect debt not owed	Debt is not mine	AL	36116	Phone
Account opening, closing, or management		FL	33119	Web
Credit decision / Underwriting		FL	32406	Postal mail
Cont'd attempts collect debt not owed	Debt was paid	CT	06484	Web
Late fee		MI	49841	Web
Unsolicited issuance of credit card		IN	46979	Web
Money was not available when promised				Phone
Loan modification,collection,foreclosure		OH	45680	Web
Incorrect information on credit report	Information is not mine	NY	11423	Web
Cont'd attempts collect debt not owed	Debt was paid	OK	74403	Web
Disclosure verification of debt	Not given enough info to verify debt	FL	34746	Web

Consumer Complaints

05/26/2015	06/10/2015	Equifax	In progress
05/26/2015	05/29/2015	Webster Bank	Closed with explanation
05/26/2015	05/26/2015	Wells Fargo	Closed with explanation
05/26/2015	05/26/2015	Meridian Financial Services, Inc.	Untimely response
05/26/2015	05/26/2015	Barclays	Closed with explanation
05/26/2015	05/29/2015	SunTrust Bank	Closed with monetary relief
05/26/2015	05/27/2015	JPMorgan Chase	Closed with monetary relief
05/26/2015	05/27/2015	SunTrust Bank	In progress
05/26/2015	05/29/2015	Hillcrest Davidson & Assoc	Closed with explanation
05/26/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/28/2015	Trustmark Corporation	Closed with explanation
05/26/2015	05/26/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/26/2015	05/28/2015	PayPal	Closed with explanation
05/26/2015	05/26/2015	Citibank	Closed with non-monetary relief
05/26/2015	05/27/2015	Western Union	Closed with explanation
05/26/2015	05/27/2015	PNC Bank	In progress
05/26/2015	05/26/2015	Experian	Closed with non-monetary relief
05/26/2015	05/27/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/26/2015	05/26/2015	First Federal Credit Control	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
No	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1391178	Credit card	
1391441	Credit reporting	
1390969	Bank account or service	Checking account
1391851	Debt collection	Payday loan
1391021	Mortgage	FHA mortgage
1393291	Credit card	
1390885	Credit reporting	
1390996	Debt collection	Credit card
1390936	Mortgage	Other mortgage
1390947	Debt collection	Non-federal student loan
1393114	Mortgage	Other mortgage
1391137	Credit card	
1393034	Mortgage	Other mortgage
1390965	Credit card	
1390928	Mortgage	FHA mortgage
1393056	Debt collection	Payday loan

Consumer Complaints

	info to verify debt			
Payoff process		NV	89193	Web
Incorrect information on credit report	Information is not mine	CA	92251	Web
Deposits and withdrawals		NC	28401	Web
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	TX	78254	Web
Loan servicing, payments, escrow account		CA	92283	Web
Billing disputes		NJ	08724	Web
Incorrect information on credit report	Personal information		20011	Postal mail
False statements or representation	Attempted to collect wrong amount	FL	32908	Web
Loan modification,collection,foreclosure		FL	34232	Referral
False statements or representation	Attempted to collect wrong amount	WA	98036	Postal mail
Loan servicing, payments, escrow account		TX	75401	Referral
Late fee		NH	03743	Web
Loan modification,collection,foreclosure		GA	30474	Referral
Late fee		NC	28277	Web
Loan servicing, payments, escrow account		NC	28461	Web
Improper contact or sharing of info	Contacted me after I asked not to	WA	98604	Web

Consumer Complaints

05/26/2015	05/26/2015	Navy FCU	In progress
05/26/2015	05/28/2015	Experian	Closed with non-monetary relief
05/26/2015	05/26/2015	Wells Fargo	Closed with explanation
05/26/2015	05/26/2015	Solidus Group LLC.	Closed with explanation
05/26/2015	05/27/2015	Wells Fargo	In progress
05/26/2015	05/27/2015	Amex	Closed with explanation
05/26/2015	05/26/2015	Equifax	Closed with explanation
05/26/2015	05/26/2015	Encore Capital Group	Closed with explanation
05/26/2015	05/29/2015	Servis One, Inc.	Closed with explanation
05/26/2015	05/29/2015	Navient	Closed with explanation
05/26/2015	05/29/2015	Nationstar Mortgage	In progress
05/26/2015	05/26/2015	Regions	Closed with monetary relief
05/26/2015	05/29/2015	JPMorgan Chase	In progress
05/26/2015	05/26/2015	HSBC	Closed with explanation
05/26/2015	05/26/2015	Fifth Third Bank	Closed with non-monetary relief
05/26/2015	05/29/2015	Speedy Cash Holdings	Closed with explanation

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1390927	Debt collection	
1390918	Mortgage	Other mortgage
1391779	Credit card	
1390917	Mortgage	Other mortgage
1391171	Credit card	
1391176	Bank account or service	Checking account
1390920	Mortgage	Other mortgage
1390912	Debt collection	Medical
1390923	Mortgage	Home equity loan or line of credit
1390911	Consumer loan	Vehicle loan
1390907	Credit reporting	
1391112	Mortgage	Conventional adjustable mortgage (ARM)
1391194	Debt collection	
1391134	Mortgage	Conventional adjustable mortgage (ARM)
1390902	Credit reporting	
1391121	Debt collection	
1390890	Consumer loan	Installment loan
1390899	Credit reporting	

Consumer Complaints

Communication tactics	Frequent or repeated calls	TX	79905	Postal mail
Loan servicing, payments, escrow account		SC	29687	Web
Other		NJ	07731	Web
Loan servicing, payments, escrow account		SC	29687	Web
Identity theft / Fraud / Embezzlement		FL	32514	Web
Using a debit or ATM card		FL	33401	Web
Loan servicing, payments, escrow account		AZ	85730	Referral
Disclosure verification of debt	Not given enough info to verify debt	MA	02122	Web
Loan servicing, payments, escrow account		MO	64064	Web
Problems when you are unable to pay		NJ	07731	Web
Incorrect information on credit report	Account status	IN	46201	Referral
Loan servicing, payments, escrow account		MI	48042	Web
Disclosure verification of debt	Not given enough info to verify debt	TX	77070	Web
Loan servicing, payments, escrow account		ME	04090	Web
Unable to get credit report/credit score	Problem getting report or credit score		49227	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30263	Web
Managing the loan or lease		NJ	07065	Postal mail
Incorrect information on credit report	Account terms	MD	20814	Web

Consumer Complaints

05/26/2015	06/03/2015	Credit Protection Association, L.P.	In progress
05/26/2015	05/27/2015	Ocwen	Closed with explanation
05/26/2015	05/29/2015	Bank of America	Closed with explanation
05/26/2015	05/27/2015	Ocwen	Closed
05/26/2015	05/29/2015	Bank of America	Closed with non-monetary relief
05/26/2015	05/26/2015	Bank of America	Closed with explanation
05/26/2015	05/28/2015	Seterus	Closed with explanation
05/26/2015	05/26/2015	Gragil Associates, Inc.	Closed with explanation
05/26/2015	05/26/2015	Citibank	Closed with non-monetary relief
05/26/2015	05/26/2015	Ally Financial Inc.	In progress
05/26/2015	06/04/2015	Equifax	Closed with explanation
05/26/2015	05/26/2015	Ocwen	Closed with explanation
05/26/2015	05/26/2015	Certified Recovery Systems, Inc.	Untimely response
05/26/2015	05/26/2015	Wells Fargo	In progress
05/26/2015	05/26/2015	TransUnion	Closed with explanation
05/26/2015	05/26/2015	Allied Collection Services, Inc. (Nevada)	Closed with explanation
05/26/2015	05/28/2015	Citibank	Closed with non-monetary relief
05/26/2015	05/27/2015	TransUnion	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1390886	Credit reporting	
1390889	Mortgage	Conventional fixed mortgage
1390869	Bank account or service	Checking account
1390858	Debt collection	Other (phone, health club, etc.)
1390863	Debt collection	
1393325	Consumer loan	Vehicle lease
1391768	Mortgage	Conventional fixed mortgage
1392046	Debt collection	Federal student loan
1391964	Credit reporting	
1391840	Debt collection	Medical
1392113	Bank account or service	Other bank product/service
1391033	Credit reporting	
1393263	Debt collection	Other (phone, health club, etc.)
1393310	Mortgage	Conventional fixed mortgage
1393296	Debt collection	
1391009	Debt collection	

Consumer Complaints

Incorrect information on credit report	Personal information		20011	Postal mail
Loan servicing, payments, escrow account		TN	38106	Web
Account opening, closing, or management		MD	21740	Web
Improper contact or sharing of info	Talked to a third party about my debt	CA	92021	Referral
Disclosure verification of debt	Not given enough info to verify debt	NC	28722	Web
Taking out the loan or lease		FL	33175	Web
Loan modification,collection,foreclosure		GA	30294	Web
Cont'd attempts collect debt not owed	Debt was paid	OH	44105	Phone
Credit reporting company's investigation	Problem with statement of dispute	TX	78504	Web
Disclosure verification of debt	Right to dispute notice not received	NV	89144	Web
Making/receiving payments, sending money		WI	53225	Web
Incorrect information on credit report	Account terms	FL	33815	Web
Disclosure verification of debt	Not disclosed as an attempt to collect	FL	32097	Web
Loan modification,collection,foreclosure		CO	80016	Web
Disclosure verification of debt	Not given enough info to verify debt	FL	33446	Web
Cont'd attempts collect debt not owed	Debt is not mine	MD	21550	Web

Consumer Complaints

05/26/2015	05/26/2015	Experian	Closed with non-monetary relief
05/26/2015	05/26/2015	Ocwen	Closed with explanation
05/26/2015	05/26/2015	Ally Financial Inc.	Closed with explanation
05/26/2015	05/29/2015	Westlake Services, LLC	Closed with explanation
05/26/2015	05/26/2015	Enhanced Recovery Company, LLC	Closed
05/26/2015	05/27/2015	Nissan Motor Acceptance Corporation	In progress
05/26/2015	05/26/2015	PNC Bank	In progress
05/26/2015	05/27/2015	Allied Interstate LLC	Closed with non-monetary relief
05/26/2015	05/26/2015	Equifax	In progress
05/26/2015	05/26/2015	Sentry Recovery and Collections, Inc.	Closed with explanation
05/26/2015	05/27/2015	PayPal	Closed with non-monetary relief
05/26/2015	05/26/2015	TransUnion	Closed with explanation
05/26/2015	05/26/2015	Receivables Performance Management LLC	Closed with explanation
05/26/2015	05/27/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/28/2015	Law Office of Mark L. Nichter, PC	Untimely response
05/26/2015	05/26/2015	CL Holdings, LLC	Closed with non-monetary relief

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
No	
Yes	

Consumer Complaints

1390823	Credit card	
1390807	Debt collection	Credit card
1390792	Debt collection	Non-federal student loan
1392974	Mortgage	Other mortgage
1393278	Mortgage	FHA mortgage
1390787	Credit reporting	
1391724	Debt collection	
1391694	Debt collection	Credit card
1391789	Mortgage	FHA mortgage
1391716	Mortgage	VA mortgage
1392976	Credit reporting	
1391709	Credit reporting	
1391715	Consumer loan	Personal line of credit
1391022	Credit card	
1391678	Mortgage	FHA mortgage
1392629	Consumer loan	Vehicle loan
1392939	Credit reporting	

Consumer Complaints

APR or interest rate		PA	15218	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	92801	Web
False statements or representation	Attempted to collect wrong amount	CA	90254	Web
Loan modification,collection,foreclosure		AL	36049	Referral
Loan servicing, payments, escrow account		AL	35160	Web
Credit monitoring or identity protection	Problem with fraud alerts	IN	47904	Postal mail
Cont'd attempts collect debt not owed	Debt is not mine	CA	94061	Web
Disclosure verification of debt	Not given enough info to verify debt	NC	27607	Web
Loan servicing, payments, escrow account		RI	02920	Web
Loan servicing, payments, escrow account		CA	92055	Web
Incorrect information on credit report	Information is not mine	FL	33615	Web
Credit reporting company's investigation	Problem with statement of dispute	KY	40218	Web
Managing the line of credit		DE	19808	Phone
Transaction issue		CA	92176	Web
Loan servicing, payments, escrow account		AZ	85546	Web
Taking out the loan or lease		CA	92557	Phone
Incorrect information on credit report	Reinserted previously deleted		34613	Web

Consumer Complaints

05/26/2015	05/26/2015	Wells Fargo	Closed with explanation
05/26/2015	05/26/2015	Legal Recovery Law Offices, Inc	In progress
05/26/2015	05/26/2015	Financial Asset Management Systems, Inc.	Closed with explanation
05/26/2015	05/29/2015	Selene Finance	Closed with explanation
05/26/2015	05/26/2015	Flagstar Bank	In progress
05/26/2015	05/29/2015	Equifax	Closed with explanation
05/26/2015	05/28/2015	Encore Capital Group	Closed with explanation
05/26/2015	05/26/2015	Cavalry Investments, LLC	Closed with explanation
05/26/2015	05/26/2015	Selene Finance	Closed with explanation
05/26/2015	05/26/2015	Sun West Mortgage Company, Inc.	Closed with explanation
05/26/2015	05/27/2015	Equifax	Closed with explanation
05/26/2015	05/29/2015	Equifax	In progress
05/26/2015	05/29/2015	Citibank	Closed with non-monetary relief
05/26/2015	05/26/2015	Citibank	Closed with explanation
05/26/2015	05/26/2015	Carrington Mortgage	Closed with explanation
05/26/2015	05/28/2015	Santander Consumer USA	Closed with explanation
05/26/2015	05/26/2015	Experian	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1392932	Bank account or service	Checking account
1390782	Bank account or service	Other bank product/service
1392721	Debt collection	Other (phone, health club, etc.)
1392015	Debt collection	Payday loan
1392709	Credit card	
1392702	Credit reporting	
1392704	Mortgage	Other mortgage
1392718	Debt collection	
1392694	Credit reporting	
1392695	Credit reporting	
1392617	Debt collection	Other (phone, health club, etc.)
1392590	Bank account or service	Other bank product/service
1392568	Bank account or service	Checking account
1392525	Debt collection	Other (phone, health club, etc.)
1392518	Mortgage	Other mortgage
1392519	Credit reporting	
1392526	Debt collection	

Consumer Complaints

	info			
Account opening, closing, or management		FL	34677	Web
Account opening, closing, or management		NY	10023	Web
Disclosure verification of debt	Not given enough info to verify debt	NY	10308	Web
Cont'd attempts collect debt not owed	Debt was paid	OH	44615	Web
Unsolicited issuance of credit card		CA	95945	Web
Incorrect information on credit report	Account terms	PA	17043	Web
Loan modification,collection,foreclosure		GA	30013	Referral
Disclosure verification of debt	Not given enough info to verify debt	ME	04605	Web
Incorrect information on credit report	Account status	VA	23228	Web
Incorrect information on credit report	Account terms	MS	38652	Web
Disclosure verification of debt	Right to dispute notice not received	OK	74128	Web
Using a debit or ATM card		MD	21502	Web
Deposits and withdrawals		CA	93711	Web
Communication tactics	Frequent or repeated calls	NY	14094	Referral
Other		MI	48316	Referral
Incorrect information on credit report	Information is not mine	WA	98036	Web
Communication tactics	Frequent or repeated calls	CO	81321	Web

Consumer Complaints

05/26/2015	05/26/2015	JPMorgan Chase	Closed with monetary relief
05/26/2015	05/26/2015	Citibank	Closed with non-monetary relief
05/26/2015	05/26/2015	SquareTwo Financial Corporation	Closed with explanation
05/26/2015	05/26/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/26/2015	05/28/2015	PayPal	Closed with explanation
05/26/2015	05/26/2015	TransUnion	Closed with non-monetary relief
05/26/2015	05/29/2015	M&T Bank	In progress
05/26/2015	05/27/2015	Pinnacle Credit Services, LLC	Closed
05/26/2015	05/28/2015	Equifax	Closed with explanation
05/26/2015	05/26/2015	Equifax	In progress
05/26/2015	06/04/2015	Gila LLC	Closed with explanation
05/26/2015	05/27/2015	U.S. Bancorp	Closed with explanation
05/26/2015	05/26/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/29/2015	Capital Management Services, LP	Closed
05/26/2015	05/29/2015	Citibank	Closed with explanation
05/26/2015	05/26/2015	Experian	In progress
05/26/2015	05/26/2015	Patrick K Willis Company Inc	Untimely response

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
No	

Consumer Complaints

1392514	Student loan	Non-federal student loan
1391213	Mortgage	Conventional fixed mortgage
1393321	Debt collection	Credit card
1390992	Debt collection	Payday loan
1393192	Credit card	
1392975	Credit reporting	
1391199	Debt collection	Credit card
1392712	Credit reporting	
1392664	Credit reporting	
1392592	Credit card	
1391196	Debt collection	
1391097	Mortgage	Conventional fixed mortgage
1391095	Student loan	Non-federal student loan
1391155	Bank account or service	Other bank product/service
1391102	Mortgage	Conventional adjustable mortgage (ARM)
1391142	Debt collection	

Consumer Complaints

	repeated calls			
Can't repay my loan		MO	63034	Web
Loan modification,collection,foreclosure		DE	19806	Web
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	SC	29205	Web
Cont'd attempts collect debt not owed	Debt was paid	IL	60620	Web
Customer service / Customer relations		FL	33021	Web
Incorrect information on credit report	Information is not mine	FL	33615	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	GA	30357	Web
Incorrect information on credit report	Account status	NY	11368	Referral
Incorrect information on credit report	Information is not mine	AZ	85008	Web
Delinquent account		AZ	85345	Web
Disclosure verification of debt	Not given enough info to verify debt	TX	77070	Web
Application, originator, mortgage broker		IL	60609	Web
Getting a loan		PA	19137	Web
Deposits and withdrawals		MD	20878	Web
Loan modification,collection,foreclosure		MD	20904	Web
Cont'd attempts collect debt not owed	Debt is not mine	MA	02359	Web

Consumer Complaints

05/26/2015	05/26/2015	Wells Fargo	Closed with explanation
05/26/2015	05/26/2015	Bank of America	In progress
05/26/2015	05/27/2015	Resurgent Capital Services L.P.	Closed with explanation
05/26/2015	05/26/2015	Delbert Services	Closed with explanation
05/26/2015	05/29/2015	Amex	Closed with monetary relief
05/26/2015	05/27/2015	Experian	Closed with non-monetary relief
05/26/2015	05/26/2015	Financial Credit Service, Inc.	Closed with explanation
05/26/2015	05/29/2015	Experian	Closed with explanation
05/26/2015	05/26/2015	Experian	Closed with non-monetary relief
05/26/2015	05/29/2015	Citibank	Closed with explanation
05/26/2015	05/26/2015	Enhanced Recovery Company, LLC	Closed
05/26/2015	05/29/2015	Wells Fargo	In progress
05/26/2015	05/29/2015	ECMC Group, Inc.	Closed with explanation
05/26/2015	05/26/2015	Capital One	Closed with explanation
05/26/2015	05/26/2015	Ocwen	In progress
05/26/2015	05/28/2015	Consumer Portfolio Services	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
No	
Yes	

Consumer Complaints

1391138	Mortgage	FHA mortgage
1392307	Consumer loan	Personal line of credit
1391331	Debt collection	Mortgage
1391229	Debt collection	Other (phone, health club, etc.)
1391225	Mortgage	Conventional fixed mortgage
1391219	Debt collection	Other (phone, health club, etc.)
1391330	Debt collection	Mortgage
1391265	Credit card	
1391262	Credit reporting	
1391275	Bank account or service	Savings account
1391327	Debt collection	Credit card
1391323	Credit reporting	
1391664	Bank account or service	Checking account
1391431	Credit reporting	
1391351	Debt collection	Credit card
1391335	Credit reporting	
1391356	Mortgage	Conventional fixed mortgage
1391365	Mortgage	FHA mortgage

Consumer Complaints

Settlement process and costs		PA	17901	Web
Account terms and changes		FL	32765	Web
Cont'd attempts collect debt not owed	Debt is not mine	IL	60035	Web
Disclosure verification of debt	Not given enough info to verify debt	IN	47150	Web
Application, originator, mortgage broker		NJ	07607	Phone
Disclosure verification of debt	Not given enough info to verify debt	NY	11411	Phone
Cont'd attempts collect debt not owed	Debt is not mine	IL	60035	Web
Billing disputes		PA	15057	Referral
Credit reporting company's investigation	Investigation took too long	NC	27214	Web
Account opening, closing, or management		MD	20874	Phone
Disclosure verification of debt	Not given enough info to verify debt	VA	22124	Web
Incorrect information on credit report	Personal information	IL	60714	Web
Using a debit or ATM card		OH	45405	Web
Incorrect information on credit report	Account status	MD	20906	Web
Cont'd attempts collect debt not owed	Debt was paid	MD	20747	Web
Incorrect information on credit report	Account status	TX	77073	Postal mail
Settlement process and costs		FL	33021	Web
Loan modification,collection,foreclosure		GA	30052	Web

Consumer Complaints

05/26/2015	05/26/2015	American Financial Resources, Inc.	In progress
05/26/2015	05/26/2015	BB&T Financial	Closed with explanation
05/26/2015	05/26/2015	Wells Fargo	Closed with non-monetary relief
05/26/2015	05/26/2015	Pinnacle Credit Services, LLC	Closed with explanation
05/26/2015	05/29/2015	Homebridge Financial Services, Inc.	Closed with explanation
05/26/2015	05/28/2015	Asta Funding, Inc	Closed with explanation
05/26/2015	05/26/2015	I.C. System, Inc.	Closed with explanation
05/26/2015	05/28/2015	JPMorgan Chase	Closed
05/26/2015	05/26/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
05/26/2015	05/27/2015	Bank of America	Closed with explanation
05/26/2015	05/26/2015	Financial Credit Service, Inc.	Closed with explanation
05/26/2015	05/26/2015	TransUnion	Closed with non-monetary relief
05/26/2015	05/26/2015	U.S. Bancorp	Closed with monetary relief
05/26/2015	05/26/2015	TransUnion	Closed with explanation
05/26/2015	05/26/2015	Cavalry Investments, LLC	Closed with explanation
05/26/2015	06/08/2015	Equifax	Closed with explanation
05/26/2015	05/29/2015	United Shore Financial Services, LLC	Closed with explanation
05/26/2015	05/26/2015	Bayview Loan Servicing, LLC	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1391358	Debt collection	Credit card
1391385	Mortgage	FHA mortgage
1391381	Mortgage	Conventional fixed mortgage
1391429	Credit reporting	
1391399	Bank account or service	Other bank product/service
1391416	Bank account or service	Other bank product/service
1391663	Mortgage	Other mortgage
1391481	Mortgage	Conventional fixed mortgage
1391536	Student loan	Non-federal student loan
1391443	Debt collection	Credit card
1391471	Prepaid card	Government benefit payment card
1391531	Bank account or service	Other bank product/service
1391507	Mortgage	Conventional adjustable mortgage (ARM)
1391492	Debt collection	
1391514	Payday loan	
1391605	Bank account or service	Checking account
1391596	Debt collection	Medical
1391556	Credit card	
1391580	Bank account or service	Checking account
1391639	Bank account or service	Checking account

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	IN	46205	Web
Loan modification,collection,foreclosure		OK	73064	Web
Loan modification,collection,foreclosure		CA	94545	Web
Incorrect information on credit report	Account status	MD	20906	Web
Deposits and withdrawals		NC	27601	Web
Deposits and withdrawals		FL	33462	Web
Loan modification,collection,foreclosure		MN	55103	Postal mail
Loan servicing, payments, escrow account		OH	44128	Web
Can't repay my loan		MA	01453	Web
Improper contact or sharing of info	Contacted me after I asked not to	MN	55040	Phone
Unauthorized transactions/trans. issues		PA	19106	Web
Account opening, closing, or management		CA	90081	Postal mail
Loan servicing, payments, escrow account		FL	34637	Web
False statements or representation	Impersonated an attorney or official	NC	27614	Web
Charged fees or interest I didn't expect		OK	73072	Web
Deposits and withdrawals		GA	30189	Referral
Improper contact or sharing of info	Contacted me after I asked not to	OH	43223	Web
Credit determination		PA	15317	Postal mail
Account opening, closing, or management			04870	Postal mail
Account opening, closing, or management		IL	60506	Web

Consumer Complaints

05/26/2015	05/26/2015	Citibank	Closed with explanation
05/26/2015	05/26/2015	Bank of America	In progress
05/26/2015	05/26/2015	Wells Fargo	In progress
05/26/2015	05/26/2015	Experian	Closed with explanation
05/26/2015	05/26/2015	Bank of America	Closed with monetary relief
05/26/2015	05/26/2015	TD Bank	Closed with explanation
05/26/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/26/2015	RBS Citizens	In progress
05/26/2015	05/26/2015	Tuition Options LLC	Closed with explanation
05/26/2015	05/27/2015	GE Capital Retail	Closed with non-monetary relief
05/26/2015	05/29/2015	Comerica	Closed with explanation
05/26/2015	05/29/2015	Wells Fargo	Closed with explanation
05/26/2015	05/26/2015	Wells Fargo	In progress
05/26/2015	05/29/2015	Creekside Recovery And Capital Management	Closed with explanation
05/26/2015	05/26/2015	Red Rock Tribal Lending	Closed with explanation
05/26/2015	05/28/2015	Bank of the West	Closed with explanation
05/26/2015	05/29/2015	Meade & Associates, Inc.	Untimely response
05/26/2015	05/29/2015	Citibank	Closed with explanation
05/26/2015	05/27/2015	Wells Fargo	Closed with explanation
05/26/2015	05/26/2015	Bank of America	Closed with non-monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	

Consumer Complaints

1391638	Debt collection	Mortgage
1391637	Mortgage	Other mortgage
1391650	Bank account or service	(CD) Certificate of deposit
1391643	Bank account or service	Checking account
1391791	Mortgage	FHA mortgage
1391706	Credit reporting	
1391672	Credit card	
1391666	Mortgage	Home equity loan or line of credit
1391697	Debt collection	Other (phone, health club, etc.)
1391695	Student loan	Non-federal student loan
1391739	Debt collection	Medical
1391790	Mortgage	FHA mortgage
1391729	Mortgage	Conventional fixed mortgage
1391742	Consumer loan	Personal line of credit
1391767	Bank account or service	Other bank product/service
1391824	Mortgage	Other mortgage
1391818	Debt collection	

Consumer Complaints

Disclosure verification of debt	Not given enough info to verify debt	NY	10977	Postal mail
Loan servicing, payments, escrow account		NJ	08302	Referral
Account opening, closing, or management		TX	78631	Referral
Deposits and withdrawals		TX	75205	Web
Loan servicing, payments, escrow account		AZ	85204	Web
Credit reporting company's investigation	Problem with statement of dispute	TX	75166	Web
Billing disputes		DC	20018	Phone
Loan servicing, payments, escrow account		NY	11219	Fax
Disclosure verification of debt	Not given enough info to verify debt	FL	34116	Web
Dealing with my lender or servicer		WA	98372	Web
Disclosure verification of debt	Not given enough info to verify debt	FL	32606	Referral
Loan servicing, payments, escrow account		NV	89131	Web
Credit decision / Underwriting		MS	39401	Web
Managing the line of credit		OR	97520	Referral
Deposits and withdrawals		NC	28374	Referral
Loan modification,collection,foreclosure		MI	48315	Referral
Cont'd attempts collect debt not owed	Debt was paid	CA	92614	Referral

Consumer Complaints

05/26/2015	05/29/2015	Shellpoint Partners, LLC	Closed with explanation
05/26/2015	05/29/2015	HSBC	In progress
05/26/2015	05/27/2015	Citibank	Closed with explanation
05/26/2015	05/26/2015	Bank of America	Closed with explanation
05/26/2015	05/26/2015	Arbor Residential Mortgage LLC	In progress
05/26/2015	05/26/2015	Equifax	Closed with explanation
05/26/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/29/2015	HSBC	In progress
05/26/2015	05/26/2015	Enhanced Recovery Company, LLC	Closed with explanation
05/26/2015	05/26/2015	Great Lakes	Closed with explanation
05/26/2015	05/28/2015	Optimum Outcomes, Inc.	Closed with explanation
05/26/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/26/2015	Ocwen	Closed with explanation
05/26/2015	05/28/2015	U.S. Bancorp	Closed with explanation
05/26/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/29/2015	Dynamic Recovery Solutions, LLC	Closed with non-monetary relief

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1391863	Consumer loan	Personal line of credit
1392230	Credit reporting	
1391936	Credit card	
1391929	Bank account or service	Checking account
1392228	Debt collection	Other (phone, health club, etc.)
1392004	Bank account or service	Other bank product/service
1392003	Bank account or service	Other bank product/service
1391967	Debt collection	
1391979	Debt collection	Mortgage
1391965	Credit reporting	
1391994	Debt collection	Other (phone, health club, etc.)
1391985	Mortgage	Other mortgage
1392111	Credit card	
1392008	Mortgage	Conventional fixed mortgage
1392044	Mortgage	Conventional fixed mortgage
1392022	Mortgage	Conventional fixed mortgage
1392042	Mortgage	Other mortgage
1392106	Credit reporting	
1392062	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Shopping for a line of credit		MN	56425	Referral
Credit reporting company's investigation	Inadequate help over the phone	TN	37013	Web
Closing/Cancelling account		OK	73012	Phone
Deposits and withdrawals		PA	15146	Web
Cont'd attempts collect debt not owed	Debt is not mine	ID	83619	Referral
Problems caused by my funds being low		CA	90036	Referral
Making/receiving payments, sending money				Phone
Cont'd attempts collect debt not owed	Debt is not mine	GA	30008	Web
Disclosure verification of debt	Not given enough info to verify debt	HI	96761	Referral
Incorrect information on credit report	Account terms	TX	78504	Web
False statements or representation	Attempted to collect wrong amount	OK	73069	Fax
Loan modification,collection,foreclosure		CA	95219	Referral
APR or interest rate		AL	36441	Web
Loan modification,collection,foreclosure		NJ	08854	Web
Settlement process and costs		NH	03087	Web
Loan servicing, payments, escrow account		WI	53218	Web
Loan modification,collection,foreclosure		TX	79604	Postal mail
Incorrect information on credit report	Account status	MI	48183	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	OK	73505	Web

Consumer Complaints

05/26/2015	05/29/2015	Citibank	Closed with explanation
05/26/2015	05/26/2015	TransUnion	Closed with explanation
05/26/2015	05/27/2015	GE Capital Retail	Closed with non-monetary relief
05/26/2015	05/26/2015	First Niagara Bank	Closed with explanation
05/26/2015	05/27/2015	Diversified Consultants, Inc.	Closed with explanation
05/26/2015	05/29/2015	Wells Fargo	Closed with explanation
05/26/2015	05/28/2015	PayPal	Closed with explanation
05/26/2015	05/26/2015	Encore Capital Group	Closed with explanation
05/26/2015	05/27/2015	Ocwen	Closed with explanation
05/26/2015	05/26/2015	Experian	In progress
05/26/2015	05/29/2015	Credit Service, Inc	Closed with explanation
05/26/2015	05/28/2015	Bank of America	Closed with monetary relief
05/26/2015	05/26/2015	Wells Fargo	Closed with explanation
05/26/2015	05/26/2015	Caliber Home Loans, Inc	Closed with explanation
05/26/2015	05/26/2015	PHH Mortgage	Closed with explanation
05/26/2015	05/26/2015	Ocwen	In progress
05/26/2015	05/29/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/26/2015	TransUnion	Closed with explanation
05/26/2015	06/01/2015	Creekside Recovery And Capital Management	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1392101	Payday loan	
1392098	Bank account or service	Checking account
1392114	Credit card	
1392225	Debt collection	
1392156	Payday loan	
1392120	Debt collection	Mortgage
1392217	Credit reporting	
1392172	Debt collection	Other (phone, health club, etc.)
1392177	Credit card	
1392185	Debt collection	Credit card
1392203	Debt collection	Medical
1392252	Payday loan	
1392242	Mortgage	Other mortgage
1392321	Mortgage	Conventional fixed mortgage
1392240	Mortgage	Conventional fixed mortgage
1392263	Debt collection	Other (phone, health club, etc.)
1392463	Consumer loan	Installment loan

Consumer Complaints

Applied for loan/did not receive money		TX	75023	Web
Using a debit or ATM card		IL	60615	Web
Billing disputes		NY	11379	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	91766	Web
Applied for loan/did not receive money		IL	60124	Web
Improper contact or sharing of info	Contacted me instead of my attorney	NY	10036	Referral
Incorrect information on credit report	Information is not mine	TX	77057	Web
Communication tactics	Frequent or repeated calls	AR	72949	Referral
Other		LA	70754	Web
Disclosure verification of debt	Not given enough info to verify debt	PA	19510	Referral
Cont'd attempts collect debt not owed	Debt is not mine	CA	90022	Web
Charged bank acct wrong day or amt		TX	76001	Web
Loan modification,collection,foreclosure		MT	59859	Referral
Loan servicing, payments, escrow account		TX	77379	Web
Loan servicing, payments, escrow account		TN	38111	Web
Communication tactics	Frequent or repeated calls	WA	98023	Web
Problems when you are unable to pay		TX	78006	Web

Consumer Complaints

05/26/2015	05/29/2015	Pending Company Setup	Untimely response
05/26/2015	05/26/2015	E*Trade Bank	Closed with explanation
05/26/2015	05/26/2015	Santander Bank US	Closed
05/26/2015	05/26/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/26/2015	05/26/2015	Advance America, Cash Advance Centers, Inc.	Closed with explanation
05/26/2015	05/29/2015	Caliber Home Loans, Inc	Closed with explanation
05/26/2015	05/29/2015	TransUnion	Closed with explanation
05/26/2015	05/29/2015	Oxford Law, LLC	Closed with explanation
05/26/2015	05/26/2015	GE Capital Retail	Closed with explanation
05/26/2015	05/29/2015	Capital One	In progress
05/26/2015	05/26/2015	R.M. Galicia, Inc.	Closed with explanation
05/26/2015	05/26/2015	Delbert Services	Closed with explanation
05/26/2015	05/29/2015	American Advisors Group	Closed with explanation
05/26/2015	05/26/2015	Bayview Loan Servicing, LLC	In progress
05/26/2015	05/26/2015	EverBank	Closed with explanation
05/26/2015	05/29/2015	HSBC	Closed with explanation
05/26/2015	05/26/2015	Capital One	In progress

Consumer Complaints

No
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1392320	Credit card	
1392290	Credit card	
1392319	Debt collection	Mortgage
1392309	Credit card	
1392314	Mortgage	Conventional fixed mortgage
1392443	Consumer loan	Vehicle loan
1392324	Mortgage	Conventional fixed mortgage
1392361	Debt collection	Credit card
1392327	Debt collection	Credit card
1392351	Bank account or service	Checking account
1392442	Debt collection	Credit card
1392413	Debt collection	Other (phone, health club, etc.)
1392400	Debt collection	Other (phone, health club, etc.)
1392423	Debt collection	Payday loan
1392439	Debt collection	Mortgage
1392452	Credit reporting	
1392450	Credit reporting	

Consumer Complaints

Application processing delay		IN	47728	Web
Transaction issue		CA	94580	Phone
Cont'd attempts collect debt not owed	Debt was paid	WV	25951	Web
APR or interest rate		CA	95212	Web
Loan modification,collection,foreclosure		NY	12477	Web
Managing the loan or lease		AL	35761	Web
Credit decision / Underwriting		NY	11433	Web
Taking/threatening an illegal action	Seized/Attempted to seize property	GA	30349	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	92651	Referral
Account opening, closing, or management		FL	34744	Web
Communication tactics	Frequent or repeated calls	IL	62703	Web
Disclosure verification of debt	Not given enough info to verify debt	TX	75206	Referral
False statements or representation	Attempted to collect wrong amount	CA	90715	Web
Communication tactics	Called after sent written cease of comm	OH	43315	Web
Cont'd attempts collect debt not owed	Debt was paid	NY	14614	Referral
Incorrect information on credit report	Information is not mine	TX	79106	Web
Incorrect information on credit report	Information is not	TX	79106	Web

Consumer Complaints

05/26/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/27/2015	Bank of America	Closed with explanation
05/26/2015	05/29/2015	Bank of America	In progress
05/26/2015	05/26/2015	Wells Fargo	Closed with explanation
05/26/2015	05/26/2015	Specialized Loan Servicing LLC	Closed with explanation
05/26/2015	05/26/2015	Santander Consumer USA	Closed with explanation
05/26/2015	05/26/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/26/2015	Frederick J. Hanna & Associates, P.C.	Closed with explanation
05/26/2015	05/29/2015	Dynamic Recovery Solutions, LLC	Closed with non-monetary relief
05/26/2015	05/26/2015	Bank of America	Closed with explanation
05/26/2015	05/26/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/26/2015	05/28/2015	Allied Interstate LLC	Closed with non-monetary relief
05/26/2015	05/26/2015	The Best Service Co.,Inc	Closed with explanation
05/26/2015	05/26/2015	ACE Cash Express Inc.	Closed with explanation
05/26/2015	05/29/2015	Global Credit & Collection Corporation	Closed with explanation
05/26/2015	05/26/2015	Equifax	In progress
05/26/2015	05/26/2015	TransUnion	Closed with explanation

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1392459	Consumer loan	Installment loan
1392561	Bank account or service	Checking account
1392500	Mortgage	Conventional fixed mortgage
1392507	Credit card	
1392490	Consumer loan	Installment loan
1392560	Credit reporting	
1392510	Debt collection	
1392523	Credit card	
1392558	Bank account or service	Other bank product/service
1392551	Credit reporting	
1392684	Bank account or service	Checking account
1392685	Mortgage	Conventional fixed mortgage
1392578	Mortgage	Conventional fixed mortgage
1392609	Mortgage	Other mortgage
1392596	Credit card	
1392598	Credit reporting	
1392627	Debt collection	Credit card
1392676	Credit reporting	

Consumer Complaints

	mine			
Managing the loan or lease		TX	77034	Web
Problems caused by my funds being low		CA	90211	Web
Application, originator, mortgage broker		KS	66049	Web
Billing disputes		IL	60586	Web
Problems when you are unable to pay		TX	79925	Phone
Credit reporting company's investigation	Problem with statement of dispute	AL	35810	Web
Disclosure verification of debt	Not given enough info to verify debt	TX	77057	Web
Delinquent account		CA	93312	Web
Making/receiving payments, sending money		CA	94309	Referral
Incorrect information on credit report	Account status	MI	48186	Web
Deposits and withdrawals		PA	19121	Phone
Loan servicing, payments, escrow account		CO	80301	Web
Loan servicing, payments, escrow account		NJ	07036	Web
Other		TX	77005	Referral
Customer service / Customer relations		CA	92660	Phone
Unable to get credit report/credit score	Problem getting my free annual report	OH	44646	Web
Cont'd attempts collect debt not owed	Debt is not mine	IL	60714	Web
Incorrect information on credit report	Information is not	CA	91201	Web

Consumer Complaints

05/26/2015	05/29/2015	Atlanticus Services Corporation	Closed
05/26/2015	05/29/2015	JPMorgan Chase	In progress
05/26/2015	05/26/2015	SunTrust Bank	Closed with explanation
05/26/2015	05/26/2015	Atlanticus Services Corporation	Closed
05/26/2015	05/29/2015	Regional Management Corp.	Closed with explanation
05/26/2015	05/26/2015	Equifax	Closed with explanation
05/26/2015	05/26/2015	West Corporation	Closed with explanation
05/26/2015	05/26/2015	Bank of America	Closed with explanation
05/26/2015	05/29/2015	Amex	Closed with non-monetary relief
05/26/2015	05/26/2015	TransUnion	Closed with explanation
05/26/2015	05/28/2015	Bank of America	Closed with explanation
05/26/2015	05/26/2015	Nationwide Biweekly Administration, Inc	Closed with explanation
05/26/2015	05/26/2015	Green Tree Servicing, LLC	Closed with explanation
05/26/2015	05/29/2015	Seterus	In progress
05/26/2015	05/29/2015	Bank of America	Closed with explanation
05/26/2015	05/26/2015	Experian	Closed with non-monetary relief
05/26/2015	05/26/2015	Encore Capital Group	Closed with non-monetary relief
05/26/2015	05/26/2015	Experian	In progress

Consumer Complaints

Yes		
Yes		
Yes		Yes
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		Yes
Yes		Yes
Yes		
Yes		
Yes		
Yes		
Yes		

Consumer Complaints

1392625	Mortgage	Other mortgage
1392669	Debt collection	Other (phone, health club, etc.)
1392649	Debt collection	Credit card
1392668	Bank account or service	Checking account
1392701	Credit reporting	
1392720	Prepaid card	Gift or merchant card
1392699	Credit reporting	
1392698	Debt collection	
1392706	Mortgage	Conventional adjustable mortgage (ARM)
1392705	Debt collection	Mortgage
1392714	Credit reporting	
1392713	Credit reporting	
1392946	Mortgage	Other mortgage
1392934	Consumer loan	Vehicle loan
1392723	Mortgage	Conventional adjustable mortgage (ARM)
1392938	Debt collection	Other (phone, health club, etc.)
1392943	Bank account or service	Checking account
1391101	Mortgage	Conventional adjustable mortgage (ARM)
1392977	Credit reporting	

Consumer Complaints

	mine			
Application, originator, mortgage broker		CA	94707	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33914	Referral
Cont'd attempts collect debt not owed	Debt was paid	CA	91352	Web
Using a debit or ATM card		WA	99202	Web
Incorrect information on credit report	Account status	WA	98532	Fax
Unauthorized transactions/trans. issues		NV	89117	Referral
Incorrect information on credit report	Account status	WA	98532	Fax
Cont'd attempts collect debt not owed	Debt is not mine	OR	97034	Phone
Loan servicing, payments, escrow account		SC	29464	Phone
Disclosure verification of debt	Not given enough info to verify debt	DE	19803	Fax
Incorrect information on credit report	Account status	NY	11368	Referral
Incorrect information on credit report	Account status	NY	11368	Referral
Other		FL	33330	Referral
Managing the loan or lease		TX	76092	Web
Loan modification,collection,foreclosure		TN	38107	Referral
Disclosure verification of debt	Right to dispute notice not received	OH	45786	Web
Using a debit or ATM card		CO	80014	Web
Loan modification,collection,foreclosure		WV	25403	Web
Incorrect information on credit report	Information is not mine	FL	33615	Web

Consumer Complaints

05/26/2015	05/26/2015	Wells Fargo	In progress
05/26/2015	05/29/2015	Dynamic Recovery Solutions, LLC	Closed with non-monetary relief
05/26/2015	05/26/2015	Capital One	In progress
05/26/2015	05/26/2015	U.S. Bancorp	Closed with explanation
05/26/2015	05/29/2015	TransUnion	In progress
05/26/2015	05/28/2015	Blackhawk Network Holdings Inc.	In progress
05/26/2015	05/29/2015	Experian	In progress
05/26/2015	05/29/2015	ECMC Group, Inc.	Closed with explanation
05/26/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/29/2015	TransUnion	Closed with explanation
05/26/2015	05/29/2015	Equifax	Closed with explanation
05/26/2015	05/29/2015	Wells Fargo	In progress
05/26/2015	05/26/2015	Ally Financial Inc.	In progress
05/26/2015	05/28/2015	Citibank	In progress
05/26/2015	05/26/2015	Pinnacle Credit Services, LLC	Closed with explanation
05/26/2015	05/26/2015	FirstBank	Closed with explanation
05/26/2015	05/26/2015	PNC Bank	In progress
05/26/2015	05/27/2015	TransUnion	Closed with non-monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes

Consumer Complaints

1393052	Credit card	
1393322	Debt collection	Other (phone, health club, etc.)
1392436	Payday loan	
1392399	Mortgage	Conventional fixed mortgage
1392347	Debt collection	Medical
1391017	Debt collection	Other (phone, health club, etc.)
1393177	Debt collection	Payday loan
1392201	Mortgage	Conventional fixed mortgage
1391951	Credit reporting	
1393185	Credit card	
1393208	Credit reporting	
1393274	Debt collection	Payday loan
1392606	Credit reporting	
1393272	Mortgage	Conventional fixed mortgage
1393282	Credit card	
1393281	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

	mine			
Advertising and marketing		WI	53211	Web
Disclosure verification of debt	Right to dispute notice not received	SC	29205	Web
Can't contact lender		OH	45068	Web
Loan servicing, payments, escrow account		MD	20714	Web
Cont'd attempts collect debt not owed	Debt was paid	AZ	85132	Referral
Improper contact or sharing of info	Contacted me after I asked not to	FL	32909	Phone
Communication tactics	Threatened to take legal action	MD	20906	Web
Loan modification,collection,foreclosure		CA	94568	Web
Incorrect information on credit report	Information is not mine	IN	46383	Web
Closing/Cancelling account		AZ	85284	Web
Incorrect information on credit report	Information is not mine	MI	48021	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	TX	78233	Web
Incorrect information on credit report	Information is not mine	TX	77539	Web
Loan modification,collection,foreclosure		NJ	08010	Web
Customer service / Customer relations		SC	29642	Web
Cont'd attempts collect debt not owed	Debt resulted from	TX	77656	Web

Consumer Complaints

05/26/2015	05/27/2015	U.S. Bancorp	Closed with non-monetary relief
05/26/2015	05/27/2015	Enhanced Recovery Company, LLC	Closed with explanation
05/26/2015	05/26/2015	Enova International, Inc.	Closed with explanation
05/26/2015	05/26/2015	Ocwen	Closed with explanation
05/26/2015	05/29/2015	West Corporation	Closed with explanation
05/26/2015	05/28/2015	Navient	Closed with explanation
05/26/2015	05/29/2015	National Asset processing LLC	Untimely response
05/26/2015	05/26/2015	Wells Fargo	In progress
05/26/2015	05/26/2015	HireRight Solutions, Inc.	In progress
05/26/2015	05/27/2015	Amex	Closed with explanation
05/26/2015	05/27/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
05/26/2015	05/29/2015	Concord Resolution Inc	Untimely response
05/26/2015	05/29/2015	TransUnion	Closed with non-monetary relief
05/26/2015	05/26/2015	Seterus	In progress
05/26/2015	05/27/2015	Amex	Closed with explanation
05/26/2015	05/29/2015	Bank of America	In progress

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	Yes
Yes	Yes
No	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1393320	Debt collection	Credit card
1393294	Debt collection	Other (phone, health club, etc.)
1393293	Mortgage	Conventional fixed mortgage
1393302	Credit reporting	
1393295	Debt collection	
1393300	Mortgage	Conventional fixed mortgage
1393298	Bank account or service	Other bank product/service
1393318	Payday loan	
1393304	Debt collection	Payday loan
1393314	Credit card	
1393311	Mortgage	FHA mortgage
1393327	Credit reporting	
1393353	Debt collection	Other (phone, health club, etc.)
1393336	Credit card	
1393335	Credit reporting	
1393340	Bank account or service	Checking account

Consumer Complaints

	identity theft			
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	SC	29205	Web
Cont'd attempts collect debt not owed	Debt is not mine	VA	23462	Web
Loan servicing, payments, escrow account		WA	98257	Web
Credit reporting company's investigation	No notice of investigation status/result	NJ	07480	Web
Communication tactics	Frequent or repeated calls	NY	14580	Web
Loan servicing, payments, escrow account		FL	34997	Web
Using a debit or ATM card		PA	18302	Web
Charged fees or interest I didn't expect		AZ	85635	Web
Cont'd attempts collect debt not owed	Debt is not mine	OH	43211	Web
Billing statement		CA	95376	Web
Loan servicing, payments, escrow account		IL	60177	Web
Incorrect information on credit report	Account status	NJ	08869	Web
Cont'd attempts collect debt not owed	Debt was paid	TX	75119	Web
Customer service / Customer relations		TX	75001	Web
Incorrect information on credit report	Account status	CA	91355	Web
Account opening, closing, or management		NY	12589	Web

Consumer Complaints

05/26/2015	05/27/2015	First National Collection Bureau, Inc.	Closed with explanation
05/26/2015	05/27/2015	AllianceOne Recievables Management	Closed with explanation
05/26/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/27/2015	Experian	In progress
05/26/2015	05/27/2015	Capital One	In progress
05/26/2015	05/27/2015	Ocwen	Closed with explanation
05/26/2015	05/27/2015	PNC Bank	Closed with monetary relief
05/26/2015	05/27/2015	Mobiloans, LLC	Untimely response
05/26/2015	05/27/2015	Community Choice Financial, Inc.	Closed with explanation
05/26/2015	05/27/2015	GE Capital Retail	Closed with monetary relief
05/26/2015	05/27/2015	U.S. Bancorp	Closed with non-monetary relief
05/26/2015	05/27/2015	TransUnion	Closed with explanation
05/26/2015	05/27/2015	Receivables Performance Management LLC	Closed with explanation
05/26/2015	05/27/2015	BBVA Compass	Closed with non-monetary relief
05/26/2015	05/27/2015	CoreLogic	Closed with explanation
05/26/2015	05/27/2015	Wells Fargo	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1393337	Mortgage	Conventional fixed mortgage
1393339	Credit card	
1393351	Credit card	
1393347	Mortgage	Other mortgage
1393309	Credit card	
1392038	Credit card	
1393356	Debt collection	Credit card
1393362	Debt collection	
1393358	Debt collection	Medical
1393361	Debt collection	Other (phone, health club, etc.)
1393359	Mortgage	Conventional fixed mortgage
1391010	Credit reporting	
1390843	Debt collection	Credit card
1390776	Bank account or service	Checking account
1390800	Mortgage	Conventional adjustable mortgage (ARM)
1390784	Credit reporting	
1390785	Credit reporting	
1390798	Mortgage	Conventional fixed mortgage

Consumer Complaints

Application, originator, mortgage broker		KY	40206	Web
Closing/Cancelling account		WI	53211	Web
Other		MA	60615	Web
Loan servicing, payments, escrow account		GA	30013	Web
Credit card protection / Debt protection		WA	98901	Web
Advertising and marketing		NY	11414	Web
False statements or representation	Attempted to collect wrong amount	MD	20708	Web
Cont'd attempts collect debt not owed	Debt is not mine	WA	99338	Web
Cont'd attempts collect debt not owed	Debt is not mine	OH	43762	Web
Cont'd attempts collect debt not owed	Debt was paid	TN	37075	Web
Application, originator, mortgage broker		GA	30673	Web
Credit reporting company's investigation	No notice of investigation status/result	MD	21230	Web
Communication tactics	Called after sent written cease of comm	CA	95219	Web
Deposits and withdrawals		FL	33952	Referral
Loan modification,collection,foreclosure		CA	95358	Web
Incorrect information on credit report	Account status	WA	98532	Fax
Incorrect information on credit report	Account status	WA	98532	Fax
Loan modification,collection,foreclosure		WA	98102	Web

Consumer Complaints

05/26/2015	05/27/2015	Capital One	Closed with explanation
05/26/2015	05/27/2015	Citibank	Closed with explanation
05/26/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/29/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/27/2015	Citibank	Closed with monetary relief
05/26/2015	05/29/2015	Citibank	Closed with non-monetary relief
05/26/2015	05/27/2015	Encore Capital Group	Closed with explanation
05/26/2015	05/29/2015	Penn Credit Corporation	Closed with explanation
05/26/2015	05/27/2015	PMAB, LLC	Closed with explanation
05/26/2015	05/27/2015	Convergent Resources, Inc.	Closed with explanation
05/26/2015	05/27/2015	Citibank	In progress
05/26/2015	05/26/2015	Experian	In progress
05/26/2015	05/26/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
05/26/2015	05/28/2015	USAA Savings	Closed with explanation
05/26/2015	05/27/2015	PHH Mortgage	In progress
05/26/2015	06/08/2015	Equifax	Closed with explanation
05/26/2015	06/08/2015	TransUnion	Closed with explanation
05/26/2015	05/27/2015	Residential Credit Solutions	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes

Consumer Complaints

1390789	Credit reporting	
1390788	Credit reporting	
1390797	Consumer loan	Title loan
1390838	Mortgage	Conventional fixed mortgage
1390817	Mortgage	Other mortgage
1390802	Credit reporting	
1390801	Mortgage	Conventional adjustable mortgage (ARM)
1390808	Mortgage	FHA mortgage
1390818	Credit reporting	
1390827	Mortgage	Conventional fixed mortgage
1390826	Mortgage	Other mortgage
1390832	Debt collection	
1390828	Bank account or service	Checking account
1390831	Credit reporting	
1390909	Credit reporting	
1390854	Debt collection	Auto
1390850	Credit reporting	
1390852	Mortgage	Conventional fixed mortgage

Consumer Complaints

Credit monitoring or identity protection	Problem with fraud alerts	IN	47904	Postal mail
Credit monitoring or identity protection	Problem with fraud alerts	IN	47904	Postal mail
Can't contact lender		CA	92010	Web
Loan modification,collection,foreclosure		PA	19027	Web
Loan modification,collection,foreclosure		HI	96744	Referral
Incorrect information on credit report	Information is not mine	CA	94019	Web
Loan modification,collection,foreclosure		CA	92843	Web
Application, originator, mortgage broker		GA	30067	Web
Incorrect information on credit report	Account status	NJ	07920	Web
Loan modification,collection,foreclosure		NC	27804	Web
Other		GA	30340	Fax
Cont'd attempts collect debt not owed	Debt is not mine	CO	81327	Web
Account opening, closing, or management		MS	39110	Phone
Incorrect information on credit report	Information is not mine	CO	81327	Web
Incorrect information on credit report	Account status	IN	46201	Referral
Cont'd attempts collect debt not owed	Debt is not mine	AL	36618	Web
Incorrect information on credit report	Information is not mine	FL	33186	Web
Loan modification,collection,foreclosure		FL	33173	Web

Consumer Complaints

05/26/2015	05/28/2015	Experian	Closed with explanation
05/26/2015	05/28/2015	TransUnion	Closed with explanation
05/26/2015	05/29/2015	Springleaf Finance Corporation	In progress
05/26/2015	05/27/2015	Ocwen	In progress
05/26/2015	05/29/2015	Servis One, Inc.	Closed with explanation
05/26/2015	05/26/2015	TransUnion	Closed with non-monetary relief
05/26/2015	05/26/2015	JPMorgan Chase	In progress
05/26/2015	05/26/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/26/2015	Experian	Closed with non-monetary relief
05/26/2015	05/26/2015	JPMorgan Chase	In progress
05/26/2015	05/29/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/26/2015	Enhanced Recovery Company, LLC	Closed
05/26/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/26/2015	05/26/2015	Equifax	Closed with explanation
05/26/2015	06/04/2015	Experian	Closed with non-monetary relief
05/26/2015	05/26/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
05/26/2015	05/27/2015	Experian	Closed with explanation
05/26/2015	05/26/2015	Specialized Loan Servicing LLC	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1390849	Debt collection	Other (phone, health club, etc.)
1390851	Mortgage	Conventional fixed mortgage
1390908	Credit reporting	
1390861	Credit card	
1390860	Consumer loan	Installment loan
1390859	Credit reporting	
1390884	Mortgage	Conventional fixed mortgage
1390862	Debt collection	
1390867	Credit reporting	
1390895	Bank account or service	Checking account
1390894	Mortgage	Home equity loan or line of credit
1390891	Mortgage	Conventional fixed mortgage
1390905	Mortgage	Conventional fixed mortgage
1390898	Student loan	Non-federal student loan
1390900	Credit reporting	
1390924	Credit reporting	
1390914	Debt collection	
1390922	Consumer loan	Vehicle loan

Consumer Complaints

Disclosure verification of debt	Right to dispute notice not received	NC	27545	Web
Loan servicing, payments, escrow account		PA	19130	Web
Incorrect information on credit report	Account status	IN	46201	Referral
Payoff process		OR	97304	Web
Managing the loan or lease		FL	32746	Postal mail
Incorrect information on credit report	Account terms	FL	34689	Web
Loan modification,collection,foreclosure		ME	04073	Web
Disclosure verification of debt	Not given enough info to verify debt	NC	28722	Web
Improper use of my credit report	Report improperly shared by CRC	AZ	85750	Web
Making/receiving payments, sending money		MD	21075	Postal mail
Loan servicing, payments, escrow account		PA	18324	Web
Loan modification,collection,foreclosure		CO	80108	Web
Loan modification,collection,foreclosure		IL	60175	Web
Dealing with my lender or servicer		MD	20814	Web
Incorrect information on credit report	Account status	MD	20814	Web
Unable to get credit report/credit score	Problem getting report or credit score	CT		Web
Cont'd attempts collect debt not owed	Debt is not mine	VA	22201	Web
Problems when you are unable to pay		CA	94509	Web

Consumer Complaints

05/26/2015	05/26/2015	Stellar Recovery Inc.	Closed with explanation
05/26/2015	05/26/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/26/2015	06/04/2015	TransUnion	Closed with explanation
05/26/2015	05/26/2015	Bank of America	Closed with explanation
05/26/2015	05/28/2015	Springleaf Finance Corporation	In progress
05/26/2015	05/26/2015	Equifax	In progress
05/26/2015	05/26/2015	Servis One, Inc.	Closed with explanation
05/26/2015	05/26/2015	ONLINE Information Services, Inc.	Closed with explanation
05/26/2015	05/26/2015	Equifax	Closed with explanation
05/26/2015	05/27/2015	Capital One	Closed with explanation
05/26/2015	05/26/2015	PNC Bank	In progress
05/26/2015	05/29/2015	Wells Fargo	In progress
05/26/2015	05/26/2015	Green Tree Servicing, LLC	Closed with explanation
05/26/2015	05/27/2015	Sallie Mae	In progress
05/26/2015	05/27/2015	Equifax	Closed with explanation
05/26/2015	05/26/2015	Equifax	In progress
05/26/2015	05/26/2015	Millennium Financial Group, L.L.C.	Closed with explanation
05/26/2015	05/26/2015	Santander Consumer USA	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1390921	Debt collection	
1390964	Debt collection	
1390935	Debt collection	Credit card
1390933	Credit reporting	
1390962	Mortgage	FHA mortgage
1390940	Debt collection	Medical
1390961	Credit reporting	
1391852	Debt collection	Payday loan
1390973	Debt collection	Medical
1390971	Debt collection	Other (phone, health club, etc.)
1390977	Mortgage	Other mortgage
1390980	Bank account or service	Other bank product/service
1390983	Debt collection	Other (phone, health club, etc.)
1392571	Bank account or service	Other bank product/service
1393306	Debt collection	Auto
1391000	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Improper contact or sharing of info	Contacted me after I asked not to	AL	36420	Web
Communication tactics	Frequent or repeated calls	PA	19083	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	91416	Phone
Incorrect information on credit report	Account terms	MI	48134	Web
Loan modification,collection,foreclosure		MO	63074	Web
Cont'd attempts collect debt not owed	Debt is not mine	VA	23451	Phone
Incorrect information on credit report	Account status	GA	30263	Web
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	TX	78254	Web
Disclosure verification of debt	Right to dispute notice not received	MO	64836	Web
Disclosure verification of debt	Not given enough info to verify debt	VA	20190	Web
Loan modification,collection,foreclosure		CA	93550	Referral
Making/receiving payments, sending money		TX	77027	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	32091	Phone
Deposits and withdrawals		IL	60429	Web
False statements or representation	Attempted to collect wrong amount	CA	95823	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	95815	Web

Consumer Complaints

05/26/2015	06/03/2015	Premier Recovery Group	In progress
05/26/2015	05/28/2015	Dynia & Associates, LLC	Closed with explanation
05/26/2015	05/27/2015	Servatus Corporation	Closed with explanation
05/26/2015	05/27/2015	Equifax	Closed with explanation
05/26/2015	05/26/2015	Wells Fargo	In progress
05/26/2015	05/27/2015	Credit Bureau Collection Services, Inc.	Closed with non-monetary relief
05/26/2015	06/04/2015	Experian	In progress
05/26/2015	05/26/2015	ACE Cash Express Inc.	Closed with explanation
05/26/2015	06/01/2015	Commonwealth Financial Systems, Inc.	Closed with explanation
05/26/2015	05/26/2015	Credit Bureau of Napa	Closed with explanation
05/26/2015	05/29/2015	Capital One	Closed with explanation
05/26/2015	05/26/2015	Bank of America	Closed with monetary relief
05/26/2015	05/29/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/26/2015	05/29/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
05/26/2015	05/27/2015	PayPal	Closed with explanation
05/26/2015	05/26/2015	Allied Interstate LLC	Closed with non-monetary relief

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1391008	Credit reporting	
1391002	Debt collection	Other (phone, health club, etc.)
1391003	Credit reporting	
1392479	Debt collection	Other (phone, health club, etc.)
1393245	Debt collection	Credit card
1391919	Student loan	Non-federal student loan
1393326	Credit card	
1393285	Mortgage	FHA mortgage
1391018	Debt collection	Other (phone, health club, etc.)
1391877	Credit card	
1393330	Credit reporting	
1393334	Credit reporting	
1393223	Credit reporting	
1393328	Debt collection	Credit card
1393333	Bank account or service	Checking account

Consumer Complaints

Unable to get credit report/credit score	Problem getting my free annual report		92673	Web
Cont'd attempts collect debt not owed	Debt is not mine	CO	80601	Web
Incorrect information on credit report	Account status	KY	40216	Postal mail
Communication tactics	Frequent or repeated calls	FL	34691	Referral
Cont'd attempts collect debt not owed	Debt was paid	TN	38111	Web
Can't repay my loan		OR	97404	Web
Customer service / Customer relations		MO	63121	Web
Loan servicing, payments, escrow account		AZ	85741	Web
Improper contact or sharing of info	Contacted me instead of my attorney	FL	34669	Web
Billing disputes		AL	36303	Web
Credit reporting company's investigation	Inadequate help over the phone	IL	60030	Web
Unable to get credit report/credit score	Problem getting report or credit score	ID	83805	Web
Incorrect information on credit report	Information is not mine	TX	77373	Web
Improper contact or sharing of info	Contacted me after I asked not to	CO	80004	Web
Deposits and withdrawals		SC	29505	Web

Consumer Complaints

05/26/2015	05/26/2015	Equifax	Closed with non-monetary relief
05/26/2015	05/26/2015	Omega RMS, LLC	Closed with explanation
05/26/2015	05/29/2015	Equifax	Closed with non-monetary relief
05/26/2015	05/29/2015	Encore Capital Group	Closed with explanation
05/26/2015	05/26/2015	Capital One	In progress
05/26/2015	05/26/2015	Navient	Closed with explanation
05/26/2015	05/27/2015	GE Capital Retail	Closed with explanation
05/26/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/26/2015	05/26/2015	SquareTwo Financial Corporation	Closed with explanation
05/26/2015	05/26/2015	Bank of America	Closed with explanation
05/26/2015	05/27/2015	Equifax	In progress
05/26/2015	05/27/2015	Experian	In progress
05/26/2015	05/27/2015	TransUnion	Closed with explanation
05/26/2015	05/27/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/26/2015	05/29/2015	Wells Fargo	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1391944	Mortgage	Conventional adjustable mortgage (ARM)
1393319	Mortgage	FHA mortgage
1390845	Mortgage	Conventional fixed mortgage
1390821	Mortgage	Other mortgage
1391209	Consumer loan	Installment loan
1391930	Mortgage	Home equity loan or line of credit
1391045	Bank account or service	Checking account
1390705	Credit reporting	
1390702	Debt collection	Medical
1390812	Debt collection	
1391049	Bank account or service	Checking account
1390552	Credit reporting	
1391036	Credit card	
1390837	Mortgage	FHA mortgage
1390645	Credit reporting	
1390633	Mortgage	Other mortgage
1390647	Student loan	Non-federal student loan
1390573	Credit card	
1391075	Credit reporting	
1391050	Credit reporting	

Consumer Complaints

Loan servicing, payments, escrow account		CA	92563	Web
Loan modification,collection,foreclosure		NY	10469	Web
Loan servicing, payments, escrow account		CO	80134	Web
Application, originator, mortgage broker		VA	22031	Web
Problems when you are unable to pay		MI	49120	Web
Loan servicing, payments, escrow account		MA	02492	Web
Using a debit or ATM card		NY	14586	Web
Incorrect information on credit report	Account status	TX	79605	Web
Disclosure verification of debt	Not given enough info to verify debt	WA	98270	Web
Cont'd attempts collect debt not owed	Debt is not mine	IL	60419	Web
Deposits and withdrawals		PA	19038	Web
Improper use of my credit report	Report improperly shared by CRC	MO	64188	Web
Identity theft / Fraud / Embezzlement		TN	38572	Web
Credit decision / Underwriting		OH	45840	Web
Incorrect information on credit report	Public record	FL	33511	Web
Loan modification,collection,foreclosure		NC	27960	Web
Dealing with my lender or servicer		FL	33592	Web
Closing/Cancelling account		SC	29560	Web
Incorrect information on credit report	Public record	CA	90008	Web
Incorrect information on credit report	Public record	NJ	07738	Web

Consumer Complaints

05/26/2015	05/26/2015	Ocwen	Closed with explanation
05/26/2015	05/27/2015	U.S. Bancorp	Closed with explanation
05/26/2015	05/29/2015	PHH Mortgage	In progress
05/26/2015	05/26/2015	Quicken Loans	Closed with explanation
05/26/2015	05/27/2015	Green Tree Servicing, LLC	In progress
05/26/2015	05/26/2015	Santander Bank US	Closed
05/25/2015	05/26/2015	M&T Bank	Closed with explanation
05/25/2015	05/25/2015	Equifax	Closed with explanation
05/25/2015	05/25/2015	Physicians & Dentists Credit Bureau	Closed with explanation
05/25/2015	06/01/2015	Penn Credit Corporation	Closed with explanation
05/25/2015	05/26/2015	TD Bank	Closed with monetary relief
05/25/2015	05/25/2015	Experian	Closed with explanation
05/25/2015	05/25/2015	Citibank	Closed with monetary relief
05/25/2015	05/26/2015	JPMorgan Chase	Closed with explanation
05/25/2015	05/25/2015	Equifax	Closed with explanation
05/25/2015	05/25/2015	Ocwen	Closed with explanation
05/25/2015	05/25/2015	Genesis Lending	Closed with explanation
05/25/2015	05/25/2015	Continental Finance Company, LLC	In progress
05/25/2015	05/26/2015	Equifax	Closed with explanation
05/25/2015	05/26/2015	TransUnion	Closed with non-monetary relief

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1390682	Debt collection	Other (phone, health club, etc.)
1390686	Mortgage	Conventional adjustable mortgage (ARM)
1390683	Debt collection	Medical
1390668	Credit card	
1390774	Mortgage	Conventional adjustable mortgage (ARM)
1390658	Credit card	
1391069	Debt collection	Credit card
1390738	Consumer loan	Vehicle loan
1390715	Mortgage	Other mortgage
1390724	Credit card	
1390727	Credit reporting	
1390725	Credit reporting	
1391035	Mortgage	FHA mortgage
1390726	Mortgage	FHA mortgage
1391067	Debt collection	Other (phone, health club, etc.)
1391064	Mortgage	Other mortgage
1391071	Mortgage	FHA mortgage
1390690	Mortgage	Home equity loan or line of credit
1390706	Mortgage	Conventional fixed mortgage

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	TX	75201	Web
Loan modification,collection,foreclosure		MN	55395	Web
Cont'd attempts collect debt not owed	Debt was paid	MD	20783	Web
Credit card protection / Debt protection		CA	96130	Web
Loan modification,collection,foreclosure		NJ	08534	Web
Advertising and marketing		FL	33896	Web
Communication tactics	Frequent or repeated calls	CA	91766	Web
Managing the loan or lease		VA	23320	Web
Settlement process and costs		TX	77575	Web
Late fee		FL	32909	Web
Unable to get credit report/credit score	Problem getting report or credit score	MS	38821	Web
Unable to get credit report/credit score	Problem getting my free annual report	MS	39301	Web
Loan modification,collection,foreclosure		TX	78109	Web
Loan modification,collection,foreclosure		OR	97201	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	92123	Web
Loan servicing, payments, escrow account		MI	49509	Web
Loan modification,collection,foreclosure		TN	38125	Web
Settlement process and costs		GA	30060	Web
Loan servicing, payments, escrow account		VA	22202	Web

Consumer Complaints

05/25/2015	05/25/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/25/2015	05/26/2015	Ocwen	In progress
05/25/2015	06/02/2015	Berks Credit and Collections, Inc.	Closed with explanation
05/25/2015	05/25/2015	GE Capital Retail	Closed with explanation
05/25/2015	05/25/2015	Wells Fargo	In progress
05/25/2015	05/25/2015	Discover	Closed with non-monetary relief
05/25/2015	05/26/2015	Encore Capital Group	Closed with non-monetary relief
05/25/2015	05/25/2015	Navy FCU	In progress
05/25/2015	05/25/2015	Green Tree Servicing, LLC	Closed with explanation
05/25/2015	05/25/2015	Bank of America	Closed with monetary relief
05/25/2015	05/25/2015	Experian	Closed with non-monetary relief
05/25/2015	05/25/2015	Experian	Closed with explanation
05/25/2015	05/25/2015	Nationstar Mortgage	In progress
05/25/2015	05/25/2015	JPMorgan Chase	In progress
05/25/2015	05/26/2015	Encore Capital Group	Closed with non-monetary relief
05/25/2015	05/26/2015	Green Tree Servicing, LLC	Closed with explanation
05/25/2015	05/26/2015	Wells Fargo	Closed with explanation
05/25/2015	06/02/2015	Citibank	In progress
05/25/2015	05/25/2015	Green Tree Servicing, LLC	In progress

Consumer Complaints

Yes	Yes
No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1391068	Credit card	
1390708	Mortgage	Conventional fixed mortgage
1391058	Credit reporting	
1390772	Debt collection	Other (phone, health club, etc.)
1390648	Debt collection	Other (phone, health club, etc.)
1390674	Money transfers	Domestic (US) money transfer
1391066	Mortgage	Conventional fixed mortgage
1391063	Credit card	
1391073	Debt collection	Credit card
1391053	Credit card	
1390665	Student loan	Non-federal student loan
1391051	Debt collection	Medical
1391039	Mortgage	Conventional fixed mortgage
1390572	Mortgage	VA mortgage
1391056	Debt collection	
1390588	Credit card	
1390575	Debt collection	Other (phone, health club, etc.)
1390583	Debt collection	Payday loan
1391047	Mortgage	Conventional fixed mortgage
1391038	Credit card	
1391042	Credit card	

Consumer Complaints

Identity theft / Fraud / Embezzlement		AZ	85013	Web
Loan servicing, payments, escrow account		NJ	08065	Web
Incorrect information on credit report	Information is not mine	PR	00918	Web
Cont'd attempts collect debt not owed	Debt is not mine	WI	53718	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	32953	Web
Other service issues		FL	32773	Web
Loan modification,collection,foreclosure		NJ	07304	Web
Sale of account		FL	34470	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	92123	Web
Other		CA	91510	Web
Dealing with my lender or servicer		NH	03102	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	94929	Web
Loan modification,collection,foreclosure		OK	73099	Web
Loan modification,collection,foreclosure		AZ	85283	Web
Cont'd attempts collect debt not owed	Debt is not mine	MI	48622	Web
Identity theft / Fraud / Embezzlement		GA	30076	Web
Cont'd attempts collect debt not owed	Debt is not mine	NC	27288	Web
Cont'd attempts collect debt not owed	Debt was paid	IL	60620	Web
Loan servicing, payments, escrow account		WA	98337	Web
Closing/Cancelling account		TX	75068	Web
Identity theft / Fraud / Embezzlement		NJ	07677	Web

Consumer Complaints

05/25/2015	05/29/2015	Comerica	Closed with monetary relief
05/25/2015	05/25/2015	Ocwen	In progress
05/25/2015	05/28/2015	TransUnion	Closed with explanation
05/25/2015	05/29/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/25/2015	05/25/2015	Encore Capital Group	Closed with explanation
05/25/2015	05/25/2015	PayPal	Closed with explanation
05/25/2015	05/26/2015	Wells Fargo	In progress
05/25/2015	05/27/2015	Encore Capital Group	Closed with non-monetary relief
05/25/2015	05/26/2015	Encore Capital Group	Closed with explanation
05/25/2015	05/26/2015	JPMorgan Chase	Closed with monetary relief
05/25/2015	05/25/2015	Navient	Closed with explanation
05/25/2015	05/28/2015	HCFS Health Care Financial Services, Inc.	Closed with explanation
05/25/2015	05/25/2015	Nationstar Mortgage	Closed with explanation
05/25/2015	05/25/2015	Wells Fargo	In progress
05/25/2015	05/26/2015	Resurgent Capital Services L.P.	Closed with explanation
05/25/2015	05/25/2015	Capital One	In progress
05/25/2015	05/25/2015	Pinnacle Credit Services, LLC	Closed with explanation
05/25/2015	05/25/2015	CashCall, Inc.	Closed with explanation
05/25/2015	05/26/2015	Nationstar Mortgage	Closed with explanation
05/25/2015	05/25/2015	Citibank	Closed with explanation
05/25/2015	05/26/2015	Capital One	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
No	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1391043	Mortgage	Conventional adjustable mortgage (ARM)
1391044	Mortgage	Conventional fixed mortgage
1391048	Mortgage	Conventional fixed mortgage
1391034	Credit card	
1391046	Mortgage	Other mortgage
1390634	Bank account or service	Other bank product/service
1390943	Mortgage	Conventional fixed mortgage
1390579	Credit reporting	
1390714	Bank account or service	Other bank product/service
1390931	Money transfers	Domestic (US) money transfer
1390897	Credit reporting	
1390904	Debt collection	Medical
1390719	Credit reporting	
1390663	Debt collection	Other (phone, health club, etc.)
1390555	Credit reporting	
1390998	Mortgage	FHA mortgage
1390735	Credit card	
1391062	Consumer loan	Installment loan
1390737	Credit reporting	
1390669	Mortgage	Conventional fixed mortgage

Consumer Complaints

Loan modification,collection,foreclosure		AZ	86336	Web
Loan modification,collection,foreclosure		CA	95827	Web
Loan modification,collection,foreclosure		AZ	85040	Web
Delinquent account		MA	02777	Web
Application, originator, mortgage broker		CA	92691	Web
Account opening, closing, or management		WA	98005	Web
Loan modification,collection,foreclosure		NC	27893	Web
Incorrect information on credit report	Account status	TX	75232	Web
Deposits and withdrawals		HI	96813	Web
Fraud or scam		CA	90292	Web
Incorrect information on credit report	Public record	OH	45431	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30068	Web
Incorrect information on credit report	Information is not mine	TX	77461	Web
Disclosure verification of debt	Not given enough info to verify debt	FL	32703	Web
Incorrect information on credit report	Account terms	CA	92630	Web
Loan modification,collection,foreclosure		TN	37064	Web
Other		NC	28409	Web
Managing the loan or lease		TX	76049	Web
Improper use of my credit report	Report improperly shared by CRC	CO	81504	Web
Credit decision / Underwriting		MD	20613	Web

Consumer Complaints

05/25/2015	05/26/2015	Nationstar Mortgage	Closed with explanation
05/25/2015	05/26/2015	Green Tree Servicing, LLC	Closed with explanation
05/25/2015	05/28/2015	Wells Fargo	In progress
05/25/2015	05/28/2015	Capital One	In progress
05/25/2015	05/26/2015	Nationstar Mortgage	In progress
05/25/2015	05/28/2015	PayPal	Closed with explanation
05/25/2015	05/26/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/25/2015	05/26/2015	Equifax	In progress
05/25/2015	05/25/2015	Capital One	In progress
05/25/2015	05/26/2015	PayPal	Closed with explanation
05/25/2015	05/26/2015	Experian	Closed with non-monetary relief
05/25/2015	05/26/2015	Seattle Service Bureau, Inc	Closed with explanation
05/25/2015	05/25/2015	Equifax	Closed with explanation
05/25/2015	05/25/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/25/2015	05/28/2015	Experian	In progress
05/25/2015	05/26/2015	Wells Fargo	In progress
05/25/2015	05/25/2015	Capital One	Closed with explanation
05/25/2015	05/27/2015	Security Finance	Closed with explanation
05/25/2015	05/29/2015	TransUnion	Closed with explanation
05/25/2015	05/25/2015	Select Portfolio Servicing, Inc	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1390844	Credit reporting	
1390646	Consumer loan	Installment loan
1390639	Credit card	
1390569	Credit reporting	
1390570	Credit reporting	
1390571	Credit reporting	
1391041	Consumer loan	Vehicle loan
1391054	Mortgage	Conventional fixed mortgage
1391059	Mortgage	FHA mortgage
1390536	Bank account or service	Checking account
1391070	Debt collection	Credit card
1390530	Credit card	
1390535	Debt collection	Credit card
1392708	Debt collection	Credit card
1392945	Debt collection	Medical
1390664	Debt collection	Auto
1390543	Mortgage	Conventional fixed mortgage

Consumer Complaints

Incorrect information on credit report	Reinserted previously deleted info	FL	33029	Web
Problems when you are unable to pay		IA	50265	Web
Identity theft / Fraud / Embezzlement		MA	01056	Web
Incorrect information on credit report	Account status	MA	02021	Web
Incorrect information on credit report	Account status	MA	02021	Web
Incorrect information on credit report	Account status	MA	02021	Web
Shopping for a loan or lease		TX	76132	Web
Loan modification,collection,foreclosure		GA	30276	Web
Loan servicing, payments, escrow account		PA	15017	Web
Making/receiving payments, sending money		NJ	08055	Web
Communication tactics	Frequent or repeated calls	CA	91766	Web
Credit determination		VA	22031	Web
Communication tactics	Frequent or repeated calls	FL	34679	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	95823	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30546	Web
False statements or representation	Attempted to collect wrong amount	OH	45248	Web
Loan servicing, payments, escrow account		CA	90230	Web

Consumer Complaints

05/25/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/25/2015	05/28/2015	GE Capital Retail	Closed with explanation
05/25/2015	05/25/2015	GE Capital Retail	Closed with monetary relief
05/25/2015	05/25/2015	Experian	In progress
05/25/2015	05/26/2015	Equifax	Closed with non-monetary relief
05/25/2015	05/25/2015	TransUnion	Closed with explanation
05/25/2015	05/26/2015	BMW Financial Services	Closed with explanation
05/25/2015	05/26/2015	Stonegate Mortgage Corporation	Closed with non-monetary relief
05/25/2015	05/26/2015	Caliber Home Loans, Inc	Closed with explanation
05/25/2015	05/25/2015	Bank of America	Closed with monetary relief
05/25/2015	05/26/2015	GE Capital Retail	Closed with explanation
05/25/2015	05/26/2015	GE Capital Retail	Closed with explanation
05/25/2015	05/25/2015	Encore Capital Group	Closed with non-monetary relief
05/25/2015	05/26/2015	Capital One	Closed with explanation
05/25/2015	05/25/2015	Healthcare Receivable Professionals, LLC	Untimely response
05/25/2015	05/25/2015	Byrider Franchising, LLC	Closed with explanation
05/25/2015	05/25/2015	Caliber Home Loans, Inc	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
No	
Yes	
Yes	Yes

Consumer Complaints

1390541	Debt collection	Non-federal student loan
1390534	Credit reporting	
1390533	Credit reporting	
1390532	Credit reporting	
1390662	Credit card	
1390540	Debt collection	Non-federal student loan
1390539	Credit reporting	
1390537	Credit reporting	
1390564	Credit card	
1390590	Credit reporting	
1390553	Credit reporting	
1390559	Debt collection	Credit card
1390557	Credit reporting	
1390589	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	IA	51639	Web
Incorrect information on credit report	Information is not mine	TX	78572	Web
Incorrect information on credit report	Information is not mine	TX	78572	Web
Incorrect information on credit report	Information is not mine	TX	78572	Web
Advertising and marketing		TX	75243	Web
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	IA	51639	Web
Incorrect information on credit report	Public record	NY	12020	Web
Incorrect information on credit report	Account status	NY	12020	Web
Bankruptcy		UT	84404	Web
Incorrect information on credit report	Information is not mine	TX	77373	Web
Credit reporting company's investigation	No notice of investigation status/result	WA	98040	Web
False statements or representation	Indicated shouldn't respond to lawsuit	PA	15601	Web
Credit monitoring or identity protection	Billing dispute	CT		Web
Disclosure verification of debt	Right to dispute	WA	98055	Web

Consumer Complaints

05/25/2015	05/25/2015	AES/PHEAA	In progress
05/25/2015	05/26/2015	Equifax	Closed with explanation
05/25/2015	05/26/2015	TransUnion	Closed with explanation
05/25/2015	05/26/2015	Experian	In progress
05/25/2015	05/25/2015	U.S. Bancorp	Closed with non-monetary relief
05/25/2015	05/25/2015	Transworld Systems Inc.	In progress
05/25/2015	05/25/2015	Experian	In progress
05/25/2015	05/29/2015	Equifax	Closed with non-monetary relief
05/25/2015	05/25/2015	JPMorgan Chase	Closed with explanation
05/25/2015	05/26/2015	Equifax	In progress
05/25/2015	05/28/2015	Experian	Closed with non-monetary relief
05/25/2015	05/25/2015	Weltman, Weinberg & Reis	Closed with explanation
05/25/2015	05/26/2015	Experian	In progress
05/25/2015	05/26/2015	Columbia Recovery Group LLC	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1390567	Mortgage	Conventional fixed mortgage
1390587	Credit reporting	
1390578	Consumer loan	Installment loan
1390655	Credit card	
1390591	Credit card	
1390592	Consumer loan	Vehicle loan
1390593	Debt collection	Medical
1390654	Consumer loan	Vehicle loan
1390632	Credit card	
1390653	Credit reporting	
1390638	Mortgage	Other mortgage
1390635	Mortgage	Home equity loan or line of credit
1390650	Consumer loan	Installment loan
1390642	Credit reporting	
1390649	Credit reporting	
1391014	Debt collection	Other (phone, health club, etc.)
1390670	Credit card	
1390775	Credit reporting	
1390701	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

	notice not received			
Loan servicing, payments, escrow account		AZ	85383	Web
Incorrect information on credit report	Account status	NY	10022	Web
Problems when you are unable to pay		MO	63125	Web
Transaction issue		TX	78641	Web
Billing disputes		NY	14221	Web
Problems when you are unable to pay		AL	35810	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	92555	Web
Problems when you are unable to pay		LA	70469	Web
Credit line increase/decrease		WA	98226	Web
Incorrect information on credit report	Public record	AZ	85641	Web
Loan servicing, payments, escrow account		FL	32218	Web
Loan modification,collection,foreclosure		OR	97236	Web
Managing the loan or lease		IL	60126	Web
Incorrect information on credit report	Personal information	NJ	07045	Web
Credit monitoring or identity protection	Problem cancelling or closing account	OH	43110	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	95220	Web
Rewards		DC	20004	Web
Incorrect information on credit report	Account status	AZ	85048	Web
Disclosure verification of debt	Not given enough info to verify debt	WA	98270	Web

Consumer Complaints

05/25/2015	05/25/2015	Ocwen	Closed with explanation
05/25/2015	05/26/2015	Experian	In progress
05/25/2015	05/29/2015	QC Holdings, Inc.	Closed with non-monetary relief
05/25/2015	05/25/2015	GE Capital Retail	Closed with monetary relief
05/25/2015	05/29/2015	Sterling Jewelers Inc.	Closed with explanation
05/25/2015	05/25/2015	Santander Consumer USA	Closed with explanation
05/25/2015	05/25/2015	Commonwealth Financial Systems, Inc.	Closed with explanation
05/25/2015	05/25/2015	Bank of America	Closed with explanation
05/25/2015	05/25/2015	GE Capital Retail	Closed with explanation
05/25/2015	05/25/2015	Equifax	In progress
05/25/2015	05/25/2015	Homebridge Financial Services, Inc.	Closed
05/25/2015	05/25/2015	Wells Fargo	Closed with explanation
05/25/2015	05/28/2015	GE Capital Retail	Closed with explanation
05/25/2015	05/25/2015	TransUnion	Closed with non-monetary relief
05/25/2015	05/28/2015	Experian	In progress
05/25/2015	05/25/2015	Diversified Consultants, Inc.	Closed with explanation
05/25/2015	05/25/2015	U.S. Bancorp	Closed with non-monetary relief
05/25/2015	05/25/2015	Experian	Closed with non-monetary relief
05/25/2015	05/25/2015	Asset Management Outsourcing, Inc.	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1390666	Credit reporting	
1390700	Debt collection	Other (phone, health club, etc.)
1390672	Credit card	
1390673	Money transfers	Domestic (US) money transfer
1390681	Bank account or service	Other bank product/service
1390676	Debt collection	Other (phone, health club, etc.)
1390696	Debt collection	
1390684	Debt collection	Medical
1390694	Debt collection	Credit card
1390691	Credit reporting	
1390732	Debt collection	
1390713	Credit reporting	
1390703	Debt collection	
1390704	Bank account or service	Other bank product/service
1390731	Credit card	

Consumer Complaints

	info to verify debt			
Incorrect information on credit report	Information is not mine	IN	47403	Web
Disclosure verification of debt	Not given enough info to verify debt	WA	98270	Web
Unsolicited issuance of credit card		KS	66209	Web
Fraud or scam		NY	11385	Web
Deposits and withdrawals		OH	44406	Web
Disclosure verification of debt	Not given enough info to verify debt	TX	77263	Web
Communication tactics	Frequent or repeated calls	FL	34761	Web
Disclosure verification of debt	Not given enough info to verify debt	MD	20783	Web
False statements or representation	Impersonated an attorney or official	TX	75028	Web
Unable to get credit report/credit score	Problem getting my free annual report	SC	29732	Web
Cont'd attempts collect debt not owed	Debt is not mine	AZ	85204	Web
Unable to get credit report/credit score	Problem getting my free annual report	TX	77598	Web
Disclosure verification of debt	Not given enough info to verify debt	WA	98270	Web
Making/receiving payments, sending money		MD	21043	Web
Identity theft / Fraud / Embezzlement		TN	37127	Web

Consumer Complaints

05/25/2015	05/25/2015	Equifax	Closed with explanation
05/25/2015	05/25/2015	Reliable Credit Association, Inc.	Closed with explanation
05/25/2015	05/25/2015	Capital One	Closed with explanation
05/25/2015	05/25/2015	SunTrust Bank	Closed with explanation
05/25/2015	05/27/2015	PayPal	Closed with explanation
05/25/2015	05/28/2015	National Credit Systems,Inc.	Closed with explanation
05/25/2015	05/25/2015	Penn Credit Corporation	Closed with explanation
05/25/2015	05/25/2015	Capital Accounts, LLC	Closed with explanation
05/25/2015	05/25/2015	HSBC	Closed with explanation
05/25/2015	05/28/2015	Equifax	Closed with explanation
05/25/2015	05/28/2015	Citibank	Closed with non-monetary relief
05/25/2015	05/25/2015	Equifax	Closed with non-monetary relief
05/25/2015	05/25/2015	Resurgent Capital Services L.P.	In progress
05/25/2015	05/25/2015	USAA Savings	Closed with explanation
05/25/2015	05/29/2015	Capital One	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1390718	Debt collection	Mortgage
1390717	Credit reporting	
1390720	Debt collection	Other (phone, health club, etc.)
1390728	Consumer loan	Vehicle loan
1390745	Bank account or service	Other bank product/service
1390734	Consumer loan	Vehicle loan
1390733	Mortgage	Conventional fixed mortgage
1390736	Credit reporting	
1390744	Bank account or service	Checking account
1390739	Credit reporting	
1390770	Student loan	Non-federal student loan
1390752	Debt collection	
1390751	Credit reporting	
1390766	Credit reporting	
1390755	Debt collection	Credit card
1390839	Mortgage	Conventional adjustable mortgage (ARM)
1390813	Debt collection	

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	TX	76092	Web
Unable to get credit report/credit score	Problem getting my free annual report	MN	55359	Web
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	WA	98374	Web
Problems when you are unable to pay		CA	93635	Web
Account opening, closing, or management		NY	10013	Web
Problems when you are unable to pay		MD	21228	Web
Loan modification,collection,foreclosure		WY	82718	Web
Incorrect information on credit report	Personal information	IL	60660	Web
Deposits and withdrawals		OH	44011	Web
Unable to get credit report/credit score	Problem getting my free annual report	NY	11367	Web
Dealing with my lender or servicer		PA	19128	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	92780	Web
Incorrect information on credit report	Information is not mine	CA	92780	Web
Incorrect information on credit report	Account status	TX	76226	Web
False statements or representation	Attempted to collect wrong amount	FL	32084	Web
Loan servicing, payments, escrow account		NC	28540	Web
Cont'd attempts collect debt not owed	Debt is not mine	IL	60419	Web

Consumer Complaints

05/25/2015	05/25/2015	Wells Fargo	Closed with explanation
05/25/2015	05/25/2015	TransUnion	Closed with explanation
05/25/2015	05/25/2015	Global Credit & Collection Corporation	Closed with explanation
05/25/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/25/2015	05/25/2015	Bank of America	In progress
05/25/2015	05/25/2015	Ally Financial Inc.	In progress
05/25/2015	05/25/2015	Green Tree Servicing, LLC	In progress
05/25/2015	05/25/2015	TransUnion	Closed with non-monetary relief
05/25/2015	05/28/2015	Fifth Third Bank	Closed with explanation
05/25/2015	05/25/2015	Equifax	Closed with explanation
05/25/2015	05/25/2015	Navient	Closed with explanation
05/25/2015	05/29/2015	Cavalry Investments, LLC	Closed with explanation
05/25/2015	05/25/2015	Equifax	In progress
05/25/2015	05/28/2015	TransUnion	In progress
05/25/2015	05/25/2015	Resurgent Capital Services L.P.	Closed with explanation
05/25/2015	05/26/2015	Bank of America	Closed
05/25/2015	06/01/2015	Arnold Scott Harris, P.C.	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1390987	Credit reporting	
1391011	Credit reporting	
1390527	Consumer loan	Installment loan
1390436	Credit card	
1390523	Debt collection	Federal student loan
1390347	Debt collection	Credit card
1390435	Credit card	
1390433	Credit reporting	
1390596	Debt collection	Medical
1390520	Credit card	
1390763	Debt collection	
1390617	Credit reporting	
1390355	Credit reporting	
1390616	Credit reporting	
1390618	Bank account or service	Checking account

Consumer Complaints

Incorrect information on credit report	Information is not mine	FL	33463	Web
Incorrect information on credit report	Information is not mine	OH	44131	Web
Problems when you are unable to pay		MO	64015	Web
Billing disputes		CA	90016	Web
Cont'd attempts collect debt not owed	Debt was paid	MA	01030	Web
Communication tactics	Frequent or repeated calls	GA	30117	Web
Credit determination		GA	30319	Web
Incorrect information on credit report	Information is not mine	FL	33815	Web
Communication tactics	Frequent or repeated calls	OR	97224	Web
Other		GA	30315	Web
Cont'd attempts collect debt not owed	Debt is not mine	AZ	85022	Web
Incorrect information on credit report	Reinserted previously deleted info	TN	37042	Web
Incorrect information on credit report	Personal information	TX	77808	Web
Incorrect information on credit report	Reinserted previously deleted info	TN	37042	Web
Deposits and withdrawals		DC	20001	Web

Consumer Complaints

05/25/2015	05/26/2015	Experian	In progress
05/25/2015	05/26/2015	Equifax	Closed with explanation
05/25/2015	05/25/2015	Enova International, Inc.	Closed with explanation
05/24/2015	05/24/2015	Capital One	In progress
05/24/2015	05/24/2015	Transworld Systems Inc.	Closed with explanation
05/24/2015	05/27/2015	Resurgent Capital Services L.P.	Closed with explanation
05/24/2015	05/29/2015	Wells Fargo	Closed with explanation
05/24/2015	05/24/2015	Experian	Closed with explanation
05/24/2015	05/28/2015	Capital Credit and Collection Service, Inc.	Closed with explanation
05/24/2015	05/24/2015	Capital One	In progress
05/24/2015	05/24/2015	Encore Capital Group	Closed with explanation
05/24/2015	05/25/2015	TransUnion	Closed with explanation
05/24/2015	05/26/2015	Experian	Closed with non-monetary relief
05/24/2015	05/25/2015	Equifax	Closed with explanation
05/24/2015	05/25/2015	PNC Bank	In progress

Consumer Complaints

Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1390622	Credit card	
1390434	Credit reporting	
1390625	Debt collection	
1390548	Credit reporting	
1390350	Credit reporting	
1390462	Mortgage	FHA mortgage
1390485	Credit card	
1390351	Credit reporting	
1390352	Credit reporting	
1390580	Mortgage	FHA mortgage
1390623	Credit card	
1390626	Mortgage	Conventional fixed mortgage
1390503	Debt collection	Other (phone, health club, etc.)
1390515	Credit card	
1390495	Mortgage	VA mortgage
1390500	Debt collection	

Consumer Complaints

Other		TX	75078	Web
Credit reporting company's investigation	Problem with statement of dispute	GA	30319	Web
Improper contact or sharing of info	Contacted employer after asked not to	MO	64127	Web
Improper use of my credit report	Report improperly shared by CRC	DE	19701	Web
Credit reporting company's investigation	Investigation took too long	FL	33615	Web
Settlement process and costs		CO	80917	Web
Billing disputes		CA	91913	Web
Credit reporting company's investigation	Investigation took too long	FL	33615	Web
Credit reporting company's investigation	Investigation took too long	FL	33615	Web
Loan modification,collection,foreclosure		CA	91750	Web
Closing/Cancelling account		NY	10455	Web
Loan servicing, payments, escrow account		TX	75206	Web
Improper contact or sharing of info	Talked to a third party about my debt	NC	27019	Web
Other		GA	30315	Web
Loan modification,collection,foreclosure		SC	29501	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	94558	Web

Consumer Complaints

05/24/2015	05/25/2015	JPMorgan Chase	Closed with explanation
05/24/2015	05/24/2015	Equifax	Closed with explanation
05/24/2015	05/25/2015	Focus Holding Company	Closed with explanation
05/24/2015	05/26/2015	Experian	Closed with explanation
05/24/2015	05/26/2015	Equifax	In progress
05/24/2015	05/24/2015	U.S. Bancorp	Closed with explanation
05/24/2015	05/24/2015	GE Capital Retail	Closed with explanation
05/24/2015	05/26/2015	Experian	In progress
05/24/2015	05/26/2015	TransUnion	Closed with explanation
05/24/2015	05/25/2015	Servis One, Inc.	Closed with explanation
05/24/2015	05/25/2015	Bank of America	Closed with monetary relief
05/24/2015	05/25/2015	Wells Fargo	In progress
05/24/2015	05/27/2015	Rose & Associates, LLC.	Closed with explanation
05/24/2015	05/24/2015	GE Capital Retail	Closed with non-monetary relief
05/24/2015	05/24/2015	Wells Fargo	In progress
05/24/2015	05/29/2015	Receivables Performance Management LLC	Untimely response

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
No	

Consumer Complaints

1390499	Credit card	
1390496	Mortgage	VA mortgage
1390565	Debt collection	
1390566	Debt collection	Non-federal student loan
1390492	Debt collection	Federal student loan
1390452	Student loan	Non-federal student loan
1390468	Prepaid card	General purpose card
1390477	Bank account or service	Checking account
1390467	Mortgage	Conventional adjustable mortgage (ARM)
1390486	Credit reporting	
1390449	Debt collection	Medical
1390432	Credit card	
1390401	Mortgage	Conventional fixed mortgage
1390379	Bank account or service	Checking account
1390574	Credit reporting	
1390354	Credit reporting	
1390475	Mortgage	Home equity loan or line of credit
1390373	Credit reporting	

Consumer Complaints

Closing/Cancelling account		CA	90008	Web
Loan servicing, payments, escrow account		SD	57785	Web
Cont'd attempts collect debt not owed	Debt is not mine	NJ	08723	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	FL	33157	Web
Communication tactics	Used obscene/profane/abusive language	OH	44312	Web
Can't repay my loan		VA	22205	Web
Managing, opening, or closing account		TX	76208	Web
Account opening, closing, or management			71336	Web
Loan modification,collection,foreclosure			00026	Web
Incorrect information on credit report	Account terms	IL	60559	Web
Cont'd attempts collect debt not owed	Debt was paid	OH	45440	Web
Billing disputes		OR	97623	Web
Loan servicing, payments, escrow account		CA	94702	Web
Deposits and withdrawals		KY	41004	Web
Incorrect information on credit report	Public record	KY	40241	Web
Incorrect information on credit report	Account status	TX	77808	Web
Loan servicing, payments, escrow account		CT	06002	Web
Credit reporting company's investigation	No notice of investigation	OH	43615	Web

Consumer Complaints

		LLC	
05/24/2015	05/24/2015	Barclays	Closed with explanation
05/24/2015	05/24/2015	Nationstar Mortgage	Closed with explanation
05/24/2015	05/25/2015	Enhanced Recovery Company, LLC	Closed with explanation
05/24/2015	06/03/2015	Transworld Systems Inc.	In progress
05/24/2015	05/24/2015	Allied Interstate LLC	Closed with non-monetary relief
05/24/2015	05/29/2015	Capital Management Services, LP	Closed with explanation
05/24/2015	05/28/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
05/24/2015	05/24/2015	JPMorgan Chase	Closed with monetary relief
05/24/2015	05/28/2015	JPMorgan Chase	In progress
05/24/2015	05/29/2015	TransUnion	Closed with explanation
05/24/2015	05/24/2015	Revenue Recovery Corporation	Closed with explanation
05/24/2015	05/28/2015	Bank of America	Closed with explanation
05/24/2015	05/24/2015	Citibank	Closed with non-monetary relief
05/24/2015	05/26/2015	Citibank	Closed with explanation
05/24/2015	05/25/2015	Experian	Closed with non-monetary relief
05/24/2015	05/26/2015	Experian	Closed with non-monetary relief
05/24/2015	05/24/2015	Wells Fargo	In progress
05/24/2015	05/26/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1390465	Money transfers	International money transfer
1390471	Credit card	
1390469	Debt collection	Medical
1390478	Credit reporting	
1390493	Debt collection	Mortgage
1390600	Credit reporting	
1390463	Debt collection	Other (phone, health club, etc.)
1390605	Mortgage	Conventional adjustable mortgage (ARM)
1390358	Debt collection	Mortgage
1390356	Consumer loan	Installment loan
1390372	Debt collection	Medical
1390371	Debt collection	Medical
1390364	Prepaid card	General purpose card
1390362	Mortgage	FHA mortgage
1390461	Credit card	
1390374	Credit reporting	

Consumer Complaints

	status/result			
Fraud or scam		NJ	07405	Web
Other		CA	92169	Web
Cont'd attempts collect debt not owed	Debt was paid	MD	21704	Web
Unable to get credit report/credit score	Problem getting report or credit score	OH	43560	Web
Disclosure verification of debt	Not given enough info to verify debt	NV	89139	Web
Incorrect information on credit report	Account status	MD	20874	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	92782	Web
Loan modification,collection,foreclosure		CA	92019	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	75044	Web
Managing the loan or lease		MN	55109	Web
Disclosure verification of debt	Not given enough info to verify debt	OH	43615	Web
Disclosure verification of debt	Right to dispute notice not received	OH	43615	Web
Adding money		MS	39540	Web
Settlement process and costs		DE	19701	Web
Billing disputes		FL	33063	Web
Credit reporting company's investigation	No notice of investigation status/result	OH	43615	Web

Consumer Complaints

05/24/2015	05/24/2015	Western Union	Closed with explanation
05/24/2015	05/24/2015	Capital One	In progress
05/24/2015	05/24/2015	HCFS Health Care Financial Services, Inc.	Closed with explanation
05/24/2015	05/24/2015	Equifax	Closed with non-monetary relief
05/24/2015	05/24/2015	Ocwen	Closed with explanation
05/24/2015	05/25/2015	TransUnion	Closed with explanation
05/24/2015	05/24/2015	West Corporation	Closed with non-monetary relief
05/24/2015	05/25/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/24/2015	06/01/2015	Ocwen	Closed with explanation
05/24/2015	05/28/2015	Citibank	Closed with explanation
05/24/2015	05/24/2015	First Federal Credit Control	Closed with explanation
05/24/2015	05/24/2015	Finance System of Toledo, Inc.	Closed with explanation
05/24/2015	05/28/2015	Blackhawk Network Holdings Inc.	Closed with monetary relief
05/24/2015	05/24/2015	Bank of America	In progress
05/24/2015	05/24/2015	Bank of America	Closed with explanation
05/24/2015	05/26/2015	Experian	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1390376	Credit reporting	
1390375	Credit reporting	
1390381	Credit reporting	
1390378	Credit card	
1390380	Credit reporting	
1390431	Student loan	Non-federal student loan
1390400	Credit reporting	
1390397	Consumer loan	Vehicle loan
1390456	Credit reporting	
1390442	Credit card	
1390439	Credit reporting	
1390438	Debt collection	Other (phone, health club, etc.)
1390455	Credit reporting	
1390619	Bank account or service	Checking account
1390451	Debt collection	
1390507	Student loan	Non-federal student loan
1390472	Debt collection	Medical
1390479	Mortgage	Conventional fixed mortgage

Consumer Complaints

Incorrect information on credit report	Account status	GA	30519	Web
Credit reporting company's investigation	No notice of investigation status/result	OH	43615	Web
Incorrect information on credit report	Account status	TX	76013	Web
Identity theft / Fraud / Embezzlement		NV	89109	Web
Incorrect information on credit report	Account status	TX	76013	Web
Can't repay my loan		MD	20646	Web
Credit reporting company's investigation	No notice of investigation status/result	TX	77065	Web
Taking out the loan or lease		PA	19365	Web
Incorrect information on credit report	Account terms	CA	95037	Web
Credit card protection / Debt protection		MD	20706	Web
Incorrect information on credit report	Account status	TX	75081	Web
Cont'd attempts collect debt not owed	Debt is not mine	WA	98030	Web
Incorrect information on credit report	Account terms	CA	95037	Web
Using a debit or ATM card		IN	46601	Web
Communication tactics	Frequent or repeated calls	MO	63021	Web
Can't repay my loan		NM	87111	Web
Cont'd attempts collect debt not owed	Debt was paid	OR	97224	Web
Loan servicing, payments, escrow account		CA	94533	Web

Consumer Complaints

05/24/2015	05/24/2015	Equifax	In progress
05/24/2015	05/26/2015	Experian	In progress
05/24/2015	05/26/2015	Experian	Closed with explanation
05/24/2015	05/24/2015	Amex	Closed with explanation
05/24/2015	05/24/2015	Equifax	In progress
05/24/2015	05/28/2015	Navient	In progress
05/24/2015	05/26/2015	Equifax	Closed with explanation
05/24/2015	05/29/2015	Valley National Bank	Closed with explanation
05/24/2015	05/24/2015	Experian	Closed with explanation
05/24/2015	05/24/2015	GE Capital Retail	Closed with monetary relief
05/24/2015	05/26/2015	Equifax	Closed with non-monetary relief
05/24/2015	05/24/2015	Pinnacle Credit Services, LLC	Closed with explanation
05/24/2015	05/26/2015	Equifax	Closed with explanation
05/24/2015	05/25/2015	KeyBank NA	Closed with explanation
05/24/2015	05/27/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
05/24/2015	05/24/2015	Citibank	Closed with explanation
05/24/2015	05/28/2015	Ray Klein, Inc.	Closed with explanation
05/24/2015	05/24/2015	Wells Fargo	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes

Consumer Complaints

1390506	Mortgage	FHA mortgage
1390505	Mortgage	Conventional fixed mortgage
1390395	Debt collection	Credit card
1390514	Credit reporting	
1390518	Debt collection	Credit card
1390519	Credit card	
1390521	Debt collection	Federal student loan
1390549	Credit reporting	
1390547	Credit reporting	
1390562	Debt collection	
1390568	Debt collection	Medical
1390603	Debt collection	Other (phone, health club, etc.)
1390613	Debt collection	
1390599	Credit reporting	
1390612	Debt collection	Federal student loan

Consumer Complaints

Loan servicing, payments, escrow account		GA	30542	Web
Settlement process and costs		CA	94611	Web
Taking/threatening an illegal action	Sued w/o proper notification of suit	FL	33133	Web
Credit reporting company's investigation	Problem with statement of dispute	NV	89103	Web
Cont'd attempts collect debt not owed	Debt was paid	TX	70423	Web
Other		GA	30315	Web
Improper contact or sharing of info	Contacted me after I asked not to	MA	01030	Web
Improper use of my credit report	Report improperly shared by CRC	DE	19701	Web
Improper use of my credit report	Report improperly shared by CRC	DE	19701	Web
Disclosure verification of debt	Not given enough info to verify debt	OH	43615	Web
Improper contact or sharing of info	Talked to a third party about my debt	OR	97128	Web
Improper contact or sharing of info	Talked to a third party about my debt	MI	48763	Web
Improper contact or sharing of info	Contacted me after I asked not to	CA	91752	Web
Incorrect information on credit report	Account status	MD	20874	Web
Improper contact or sharing of info	Talked to a third	NY	14208	Web

Consumer Complaints

05/24/2015	05/24/2015	Wells Fargo	Closed with explanation
05/24/2015	05/24/2015	JPMorgan Chase	Closed with explanation
05/24/2015	05/24/2015	JPMorgan Chase	Closed with explanation
05/24/2015	05/24/2015	Experian	In progress
05/24/2015	05/24/2015	JPMorgan Chase	Closed with explanation
05/24/2015	05/24/2015	Barclays	In progress
05/24/2015	05/24/2015	Allied Interstate LLC	Closed with non-monetary relief
05/24/2015	05/26/2015	Experian	Closed with explanation
05/24/2015	05/25/2015	Experian	Closed with explanation
05/24/2015	05/24/2015	Meade & Associates, Inc.	Closed
05/24/2015	05/25/2015	Columbia Collection Service, Inc.	Closed with explanation
05/24/2015	05/25/2015	Harvard Collections, LLC	Untimely response
05/24/2015	05/25/2015	Encore Capital Group	Closed with explanation
05/24/2015	05/25/2015	Equifax	In progress
05/24/2015	05/25/2015	Financial Asset Management Systems,	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
No	
Yes	
Yes	
Yes	

Consumer Complaints

1390609	Credit reporting	
1390608	Credit reporting	
1390615	Credit reporting	
1390629	Bank account or service	Checking account
1390620	Credit reporting	
1390627	Credit card	
1390764	Credit reporting	
1390443	Mortgage	Conventional fixed mortgage
1390483	Bank account or service	Checking account
1391013	Mortgage	Conventional adjustable mortgage (ARM)
1390482	Credit card	
1390444	Credit reporting	
1390454	Credit reporting	
1390481	Credit reporting	
1390446	Credit reporting	
1390525	Credit card	

Consumer Complaints

	party about my debt			
Incorrect information on credit report	Account status	CA	90301	Web
Incorrect information on credit report	Personal information	NH	03103	Web
Incorrect information on credit report	Reinserted previously deleted info	TN	37042	Web
Deposits and withdrawals		TX	76021	Web
Unable to get credit report/credit score	Problem getting my free annual report	UT	84651	Web
Billing disputes		FL	33755	Web
Incorrect information on credit report	Account status	WA	98030	Web
Settlement process and costs		VA	23454	Web
Problems caused by my funds being low		MD	21012	Web
Loan modification,collection,foreclosure		FL	33301	Web
Customer service / Customer relations		CA	94544	Web
Unable to get credit report/credit score	Problem getting my free annual report	CA	94110	Web
Incorrect information on credit report	Account terms	CA	95037	Web
Incorrect information on credit report	Account terms	CT	06107	Web
Incorrect information on credit report	Information is not mine	GA	31320	Web
Billing statement		NM	08534	Web

Consumer Complaints

		Inc.	
05/24/2015	05/25/2015	Experian	In progress
05/24/2015	05/25/2015	Experian	In progress
05/24/2015	05/25/2015	Experian	Closed with explanation
05/24/2015	05/25/2015	Wells Fargo	Closed with explanation
05/24/2015	05/25/2015	TransUnion	Closed with explanation
05/24/2015	05/25/2015	U.S. Bancorp	Closed with explanation
05/24/2015	05/25/2015	Experian	In progress
05/24/2015	05/24/2015	Stonegate Mortgage Corporation	Closed with explanation
05/24/2015	05/24/2015	TD Bank	Closed with monetary relief
05/24/2015	05/25/2015	Nationstar Mortgage	Closed with explanation
05/24/2015	05/24/2015	Capital One	In progress
05/24/2015	05/26/2015	Experian	Closed with non-monetary relief
05/24/2015	05/24/2015	TransUnion	Closed with explanation
05/24/2015	05/24/2015	Equifax	In progress
05/24/2015	05/24/2015	Equifax	Closed with explanation
05/24/2015	05/26/2015	GE Capital Retail	Closed with non-monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1390488	Bank account or service	Checking account
1390501	Credit reporting	
1390491	Debt collection	Credit card
1390457	Credit reporting	
1390606	Mortgage	Conventional fixed mortgage
1390396	Mortgage	Conventional adjustable mortgage (ARM)
1390466	Mortgage	VA mortgage
1390298	Credit card	
1390335	Mortgage	Conventional adjustable mortgage (ARM)
1390121	Credit reporting	
1390227	Mortgage	FHA mortgage
1390224	Credit reporting	
1390148	Mortgage	Other mortgage
1390058	Consumer loan	Vehicle loan
1390125	Debt collection	Medical
1390122	Credit reporting	
1390064	Debt collection	
1390082	Bank account or service	Checking account
1390086	Credit reporting	
1390072	Other financial service	Check cashing

Consumer Complaints

Problems caused by my funds being low		MS	39560	Web
Incorrect information on credit report	Account status	MD	20874	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	76134	Web
Incorrect information on credit report	Account status	NY	11369	Web
Loan modification,collection,foreclosure		UT	84532	Web
Loan modification,collection,foreclosure		FL	33301	Web
Settlement process and costs		MA	02169	Web
Closing/Cancelling account		GA	30004	Web
Application, originator, mortgage broker		FL	33027	Web
Incorrect information on credit report	Public record	GA	30213	Web
Loan modification,collection,foreclosure		TX	77429	Web
Unable to get credit report/credit score	Problem getting report or credit score	NJ	07203	Web
Loan modification,collection,foreclosure		PA	19348	Web
Problems when you are unable to pay		PA	19136	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33067	Web
Incorrect information on credit report	Public record	GA	30213	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	95380	Web
Deposits and withdrawals		AZ	86442	Web
Incorrect information on credit report	Account terms	MD	20814	Web
Fraud or scam		NV	89119	Web

Consumer Complaints

05/24/2015	05/28/2015	Regions	Closed with explanation
05/24/2015	05/24/2015	Experian	In progress
05/24/2015	05/24/2015	Capital One	Closed with explanation
05/24/2015	05/24/2015	Experian	In progress
05/24/2015	05/25/2015	Specialized Loan Servicing LLC	Closed with explanation
05/24/2015	05/26/2015	JPMorgan Chase	In progress
05/24/2015	05/28/2015	Flagstar Bank	In progress
05/23/2015	05/23/2015	Citibank	Closed with explanation
05/23/2015	05/26/2015	Bank of America	Closed with explanation
05/23/2015	05/23/2015	Equifax	Closed with non-monetary relief
05/23/2015	05/23/2015	Citibank	Closed with explanation
05/23/2015	05/23/2015	Experian	Closed with non-monetary relief
05/23/2015	05/23/2015	Wells Fargo	In progress
05/23/2015	06/01/2015	Consumer Portfolio Services	Closed with explanation
05/23/2015	05/23/2015	Life Line Billing Systems, LLC	Closed with explanation
05/23/2015	05/23/2015	Experian	Closed with non-monetary relief
05/23/2015	05/23/2015	EOS Holdings, Inc.	Closed with explanation
05/23/2015	05/26/2015	JPMorgan Chase	Closed with explanation
05/23/2015	05/23/2015	TransUnion	Closed with explanation
05/23/2015	05/28/2015	First Data Corporation	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1390314	Debt collection	Other (phone, health club, etc.)
1390071	Other financial service	Check cashing
1390099	Credit card	
1390062	Debt collection	Other (phone, health club, etc.)
1390332	Debt collection	
1390063	Credit reporting	
1390130	Payday loan	
1390337	Debt collection	Credit card
1390146	Bank account or service	Checking account
1390312	Mortgage	Conventional adjustable mortgage (ARM)
1390313	Debt collection	Other (phone, health club, etc.)
1390320	Debt collection	Credit card
1390305	Credit card	
1390296	Credit reporting	
1390283	Credit card	
1390277	Bank account or service	Checking account
1390290	Credit reporting	

Consumer Complaints

Disclosure verification of debt	Not given enough info to verify debt	WI	53805	Web
Fraud or scam		OH	89119	Web
Billing statement		CA	91352	Web
False statements or representation	Attempted to collect wrong amount	CA	95380	Web
Improper contact or sharing of info	Talked to a third party about my debt	TX	78247	Web
Incorrect information on credit report	Account status	CA	95380	Web
Charged fees or interest I didn't expect		NV	89117	Web
Cont'd attempts collect debt not owed	Debt was paid	PA	18360	Web
Using a debit or ATM card		GA	30047	Web
Loan servicing, payments, escrow account		WA	98074	Web
Disclosure verification of debt	Not given enough info to verify debt	WI	53805	Web
Disclosure verification of debt	Not given enough info to verify debt	TX	77354	Web
Billing disputes		OR	97501	Web
Incorrect information on credit report	Personal information	NJ	08046	Web
Billing disputes		TX	77080	Web
Problems caused by my funds being low		TX	78256	Web
Credit reporting company's investigation	No notice of investigation	CA	94572	Web

Consumer Complaints

05/23/2015	05/23/2015	Associated Bank	Closed with explanation
05/23/2015	05/28/2015	First Data Corporation	Closed with explanation
05/23/2015	05/23/2015	TD Bank	Closed with monetary relief
05/23/2015	05/23/2015	F&T Financial Services, Inc.	Closed with non-monetary relief
05/23/2015	05/23/2015	Nations Recovery Center	Closed with non-monetary relief
05/23/2015	06/01/2015	Experian	In progress
05/23/2015	05/23/2015	Speedy Cash Holdings	Closed with explanation
05/23/2015	05/28/2015	Capital One	In progress
05/23/2015	05/23/2015	Wells Fargo	Closed with explanation
05/23/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/23/2015	05/23/2015	Kohn Law Firm S.C.	Closed with non-monetary relief
05/23/2015	05/23/2015	Synovus Bank	Closed with explanation
05/23/2015	05/23/2015	Capital One	In progress
05/23/2015	06/01/2015	Equifax	Closed with explanation
05/23/2015	05/23/2015	Citibank	Closed with monetary relief
05/23/2015	05/23/2015	Bank of America	Closed with monetary relief
05/23/2015	05/23/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1390272	Mortgage	Other mortgage
1390266	Credit card	
1390254	Mortgage	Conventional fixed mortgage
1390255	Credit card	
1390244	Debt collection	Other (phone, health club, etc.)
1390253	Credit card	
1390262	Bank account or service	Checking account
1390300	Mortgage	Conventional fixed mortgage
1390239	Credit reporting	
1390241	Mortgage	Other mortgage
1390252	Credit reporting	
1390236	Debt collection	Medical
1390225	Credit reporting	
1390423	Credit reporting	
1390419	Debt collection	Auto
1390418	Consumer loan	Vehicle loan

Consumer Complaints

	status/result			
Credit decision / Underwriting		CA	90755	Web
Billing disputes		NY	12414	Web
Loan servicing, payments, escrow account		CO	81601	Web
Rewards		NJ	07450	Web
Cont'd attempts collect debt not owed	Debt was paid	FL	33970	Web
Billing disputes		KS	66861	Web
Deposits and withdrawals		CA	95354	Web
Loan servicing, payments, escrow account		CA	90272	Web
Incorrect information on credit report	Account status	CA	94549	Web
Loan servicing, payments, escrow account		NC	28269	Web
Credit reporting company's investigation	Problem with statement of dispute	OH	45040	Web
Cont'd attempts collect debt not owed	Debt was paid	FL	33970	Web
Unable to get credit report/credit score	Problem getting report or credit score	NJ	07203	Web
Incorrect information on credit report	Information is not mine	FL	34272	Web
Disclosure verification of debt	Right to dispute notice not received	AK	90623	Web
Shopping for a loan or lease		IL	60649	Web

Consumer Complaints

05/23/2015	05/23/2015	Ocwen	Closed with explanation
05/23/2015	05/23/2015	Barclays	Closed with monetary relief
05/23/2015	05/23/2015	Seterus	In progress
05/23/2015	05/23/2015	Amex	Closed with explanation
05/23/2015	05/28/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/23/2015	05/23/2015	Citibank	Closed with monetary relief
05/23/2015	05/28/2015	Wells Fargo	Closed with explanation
05/23/2015	05/23/2015	JPMorgan Chase	Closed with explanation
05/23/2015	05/23/2015	Equifax	Closed with explanation
05/23/2015	05/23/2015	Ocwen	Closed with explanation
05/23/2015	05/23/2015	Equifax	In progress
05/23/2015	05/23/2015	I.C. System, Inc.	In progress
05/23/2015	05/23/2015	TransUnion	Closed with explanation
05/23/2015	05/24/2015	Experian	In progress
05/23/2015	05/28/2015	DriveTime	Closed with explanation
05/23/2015	06/02/2015	Fifth Third Bank	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1390391	Mortgage	Home equity loan or line of credit
1390234	Credit reporting	
1390367	Credit reporting	
1390304	Prepaid card	General purpose card
1390235	Credit reporting	
1390360	Credit reporting	
1390238	Debt collection	Medical
1390256	Mortgage	Conventional adjustable mortgage (ARM)
1390280	Consumer loan	Vehicle loan
1390265	Money transfers	Domestic (US) money transfer
1390267	Mortgage	FHA mortgage
1390242	Consumer loan	Installment loan
1390246	Credit card	
1390226	Mortgage	Conventional fixed mortgage
1390228	Mortgage	VA mortgage
1390213	Debt collection	Other (phone, health club, etc.)
1390284	Debt collection	Credit card
1390131	Debt collection	Credit card
1390128	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Loan servicing, payments, escrow account		CA	91351	Web
Incorrect information on credit report	Information is not mine	FL	33316	Web
Incorrect information on credit report	Account status	GA	30038	Web
Managing, opening, or closing account		MN	55447	Web
Incorrect information on credit report	Information is not mine	FL	33316	Web
Credit reporting company's investigation	Problem with statement of dispute	LA	70706	Web
Cont'd attempts collect debt not owed	Debt was paid	FL	33970	Web
Application, originator, mortgage broker		IL	60601	Web
Managing the loan or lease		TX	78724	Web
Money was not available when promised		MN	55811	Web
Loan servicing, payments, escrow account		OH	44117	Web
Managing the loan or lease		VA	22304	Web
Forbearance / Workout plans		WV	25443	Web
Loan servicing, payments, escrow account		NJ	08094	Web
Application, originator, mortgage broker		NC	28785	Web
Cont'd attempts collect debt not owed	Debt is not mine	NY	10001	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	93555	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33463	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33067	Web

Consumer Complaints

05/23/2015	05/24/2015	JPMorgan Chase	Closed with explanation
05/23/2015	05/23/2015	Equifax	In progress
05/23/2015	05/29/2015	TransUnion	Closed with explanation
05/23/2015	05/28/2015	Citibank	Closed with explanation
05/23/2015	05/23/2015	Experian	In progress
05/23/2015	05/28/2015	Equifax	In progress
05/23/2015	05/28/2015	Gulf Coast Collection Bureau, Inc.	Closed with explanation
05/23/2015	05/28/2015	Cardinal Financial Company, LP	Closed with explanation
05/23/2015	05/28/2015	Westlake Services, LLC	Closed with explanation
05/23/2015	05/23/2015	PayPal	Closed with non-monetary relief
05/23/2015	05/23/2015	Green Tree Servicing, LLC	In progress
05/23/2015	05/23/2015	CashCall, Inc.	Closed with explanation
05/23/2015	05/23/2015	Citibank	Closed with explanation
05/23/2015	05/23/2015	Stearns Lending	Closed with explanation
05/23/2015	05/23/2015	LoanDepot	Closed with explanation
05/23/2015	05/23/2015	Focus Holding Company	Closed with explanation
05/23/2015	05/28/2015	Resurgent Capital Services L.P.	Closed with explanation
05/23/2015	05/23/2015	GE Capital Retail	Closed with non-monetary relief
05/23/2015	05/26/2015	CCS Financial Services, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1390069	Credit reporting	
1390067	Debt collection	Credit card
1390078	Mortgage	FHA mortgage
1390092	Bank account or service	Checking account
1390127	Debt collection	Medical
1390111	Debt collection	
1390126	Debt collection	Medical
1390150	Credit reporting	
1390147	Debt collection	Medical
1390220	Mortgage	VA mortgage
1390091	Credit reporting	
1390214	Debt collection	Other (phone, health club, etc.)
1390085	Debt collection	Medical
1390233	Credit reporting	
1390223	Credit reporting	
1390231	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Unable to get credit report/credit score	Problem getting my free annual report	NC	27510	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	SC	29042	Web
Credit decision / Underwriting		TN	37211	Web
Account opening, closing, or management		FL	33326	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33067	Web
Cont'd attempts collect debt not owed	Debt is not mine	OH	45039	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33067	Web
Credit reporting company's investigation	Investigation took too long	OH	44011	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30047	Web
Loan modification,collection,foreclosure		GA	30068	Web
Incorrect information on credit report	Account status	IL	60629	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	NC	27262	Web
Disclosure verification of debt	Not given enough info to verify debt	TX	77380	Web
Incorrect information on credit report	Information is not mine	FL	33316	Web
Unable to get credit report/credit score	Problem getting report or credit score	NJ	07203	Web
False statements or representation	Attempted to collect wrong amount	IL	60061	Web

Consumer Complaints

05/23/2015	05/23/2015	Experian	Closed with explanation
05/23/2015	05/23/2015	CL Holdings, LLC	Closed with non-monetary relief
05/23/2015	05/23/2015	Southwest Business Corporation	Closed with explanation
05/23/2015	05/23/2015	BB&T Financial	Closed with explanation
05/23/2015	05/23/2015	CCS Financial Services, Inc.	Closed with explanation
05/23/2015	05/26/2015	CCS Financial Services, Inc.	Closed with explanation
05/23/2015	05/29/2015	First Federal Credit Control	Closed with explanation
05/23/2015	05/26/2015	Equifax	Closed with explanation
05/23/2015	05/26/2015	Optimum Outcomes, Inc.	Closed with explanation
05/23/2015	05/23/2015	Nationstar Mortgage	In progress
05/23/2015	05/26/2015	Experian	Closed with non-monetary relief
05/23/2015	05/29/2015	Creekside Recovery And Capital Management	Closed with explanation
05/23/2015	05/23/2015	Financial Corporation of America	Closed with explanation
05/23/2015	05/23/2015	TransUnion	Closed with explanation
05/23/2015	05/23/2015	Equifax	Closed with explanation
05/23/2015	05/23/2015	Encore Capital Group	Closed with non-monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1390230	Mortgage	Conventional adjustable mortgage (ARM)
1390275	Mortgage	Home equity loan or line of credit
1390248	Mortgage	Conventional adjustable mortgage (ARM)
1390240	Debt collection	
1390247	Mortgage	Other mortgage
1390273	Mortgage	Conventional fixed mortgage
1390260	Credit reporting	
1390264	Mortgage	Conventional fixed mortgage
1390263	Consumer loan	Vehicle loan
1390268	Debt collection	Other (phone, health club, etc.)
1390279	Credit reporting	
1390276	Credit reporting	
1390288	Debt collection	Other (phone, health club, etc.)
1390281	Mortgage	Conventional adjustable mortgage (ARM)
1390286	Credit card	
1390293	Debt collection	
1390292	Consumer loan	Installment loan
1390309	Credit reporting	
1390322	Mortgage	Conventional fixed mortgage

Consumer Complaints

	wrong amount			
Loan servicing, payments, escrow account		FL	34133	Web
Loan servicing, payments, escrow account		UT	84121	Web
Loan servicing, payments, escrow account		OR	97008	Web
Cont'd attempts collect debt not owed	Debt is not mine	NV	89144	Web
Loan servicing, payments, escrow account		FL	33953	Web
Loan servicing, payments, escrow account		CA	90242	Web
Incorrect information on credit report	Account terms	OH	43016	Web
Loan servicing, payments, escrow account		CA	94087	Web
Problems when you are unable to pay		NJ	08046	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33647	Web
Incorrect information on credit report	Public record	OH	43235	Web
Incorrect information on credit report	Information is not mine	CA	92562	Web
False statements or representation	Attempted to collect wrong amount	TX	75087	Web
Loan servicing, payments, escrow account		CA	92036	Web
Rewards		FL	34997	Web
Disclosure verification of debt	Not given enough info to verify debt	AZ	85044	Web
Managing the loan or lease		FL	32114	Web
Incorrect information on credit report	Account terms	OH	44120	Web
Loan servicing, payments, escrow account		FL	33305	Web

Consumer Complaints

05/23/2015	05/23/2015	Nationstar Mortgage	In progress
05/23/2015	05/23/2015	KeyBank NA	Closed with explanation
05/23/2015	05/23/2015	Ocwen	Closed with explanation
05/23/2015	05/28/2015	Navient	Closed with explanation
05/23/2015	05/28/2015	Ocwen	Closed with explanation
05/23/2015	05/23/2015	Ocwen	In progress
05/23/2015	05/23/2015	TransUnion	Closed with explanation
05/23/2015	05/23/2015	JPMorgan Chase	Closed with monetary relief
05/23/2015	05/28/2015	TD Bank	Closed with non-monetary relief
05/23/2015	05/23/2015	Aspen National Financial, Inc.	Closed with monetary relief
05/23/2015	05/23/2015	Experian	In progress
05/23/2015	05/23/2015	Equifax	In progress
05/23/2015	05/28/2015	CL Holdings, LLC	Closed with non-monetary relief
05/23/2015	05/28/2015	Specialized Loan Servicing LLC	Closed with explanation
05/23/2015	05/23/2015	Citibank	Closed with non-monetary relief
05/23/2015	05/28/2015	U.S. Collections West, Inc.	Closed with explanation
05/23/2015	05/28/2015	Santander Consumer USA	Closed with explanation
05/23/2015	05/28/2015	Experian	In progress
05/23/2015	05/28/2015	Bank of America	In progress

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1390321	Mortgage	Conventional fixed mortgage
1390333	Debt collection	Credit card
1390359	Credit reporting	
1390366	Mortgage	Conventional fixed mortgage
1390369	Mortgage	Conventional fixed mortgage
1390386	Debt collection	Other (phone, health club, etc.)
1390415	Debt collection	Medical
1390413	Credit card	
1390417	Mortgage	Conventional adjustable mortgage (ARM)
1390421	Money transfers	Domestic (US) money transfer
1390120	Credit reporting	
1390512	Credit reporting	
1390513	Credit reporting	
1390133	Debt collection	Credit card
1390222	Debt collection	Credit card

Consumer Complaints

Loan servicing, payments, escrow account		CA	94702	Web
Cont'd attempts collect debt not owed	Debt was paid	TX	70423	Web
Credit reporting company's investigation	Inadequate help over the phone	LA	70706	Web
Loan servicing, payments, escrow account		GA	30228	Web
Loan servicing, payments, escrow account		CA	92814	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33067	Web
Cont'd attempts collect debt not owed	Debt was paid	MO	65640	Web
Identity theft / Fraud / Embezzlement		FL	34982	Web
Loan modification,collection,foreclosure		NY	11701	Web
Fraud or scam		IL	60433	Web
Credit reporting company's investigation	Problem with statement of dispute	NV		Web
Credit reporting company's investigation	No notice of investigation status/result	NV	89103	Web
Incorrect information on credit report	Information is not mine	NV	89103	Web
Taking/threatening an illegal action	Sued w/o proper notification of suit	FL	33133	Web
Taking/threatening an illegal action	Threatened arrest/jail if do not	NH	03109	Web

Consumer Complaints

05/23/2015	05/23/2015	Wells Fargo	In progress
05/23/2015	06/01/2015	URS Holding, LLC	Closed with explanation
05/23/2015	05/26/2015	Equifax	In progress
05/23/2015	05/24/2015	Green Tree Servicing, LLC	In progress
05/23/2015	05/26/2015	Bank of America	In progress
05/23/2015	05/26/2015	Transworld Systems Inc.	Closed with explanation
05/23/2015	05/28/2015	Transworld Systems Inc.	In progress
05/23/2015	05/28/2015	Bank of America	Closed with explanation
05/23/2015	05/24/2015	JPMorgan Chase	In progress
05/23/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/23/2015	05/23/2015	TransUnion	Closed with explanation
05/23/2015	05/24/2015	Equifax	Closed with explanation
05/23/2015	05/26/2015	Equifax	In progress
05/23/2015	05/28/2015	Encore Capital Group	Closed with explanation
05/23/2015	05/23/2015	Sterling Jewelers Inc.	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1390329	Credit card	
1390336	Debt collection	Other (phone, health club, etc.)
1390311	Bank account or service	Other bank product/service
1390384	Debt collection	Other (phone, health club, etc.)
1390420	Credit card	
1390219	Consumer loan	Title loan
1390315	Credit card	
1390404	Credit card	
1390392	Consumer loan	Vehicle loan
1390411	Debt collection	
1390424	Credit reporting	
1390406	Credit reporting	
1388810	Credit card	
1388471	Mortgage	Home equity loan or line of credit
1388741	Mortgage	FHA mortgage
1389779	Credit reporting	
1388769	Bank account or service	Checking account

Consumer Complaints

	pay			
Billing statement		PA	19101	Web
Cont'd attempts collect debt not owed	Debt was paid	ID	83702	Web
Deposits and withdrawals		CA	90028	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33067	Web
Advertising and marketing		CA	94609	Web
Lender repossessed or sold the vehicle		CA	91744	Web
Credit line increase/decrease		TX	75024	Web
Billing disputes		NY	14586	Web
Problems when you are unable to pay		CA	91766	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	90020	Web
Incorrect information on credit report	Information is not mine	KS	67204	Web
Incorrect information on credit report	Reinserted previously deleted info	TX	75043	Web
Billing disputes		PA	16066	Web
Loan modification,collection,foreclosure		UT	84403	Web
Loan servicing, payments, escrow account		NJ	08618	Web
Unable to get credit report/credit score	Problem getting report or credit score	CA	95648	Web
Deposits and withdrawals		NY	11214	Web

Consumer Complaints

05/23/2015	05/23/2015	TD Bank	Closed with explanation
05/23/2015	05/23/2015	I.C. System, Inc.	Closed with explanation
05/23/2015	05/23/2015	Bank of America	Closed with explanation
05/23/2015	05/29/2015	I.C. System, Inc.	Closed with explanation
05/23/2015	05/24/2015	U.S. Bancorp	Closed with non-monetary relief
05/23/2015	05/28/2015	Wheels Financial Group, LLC	Closed with explanation
05/23/2015	05/23/2015	Discover	In progress
05/23/2015	05/24/2015	Discover	In progress
05/23/2015	05/24/2015	BMW Financial Services	Closed with explanation
05/23/2015	05/24/2015	Caine & Weiner Co. Inc.	Closed with explanation
05/23/2015	05/24/2015	Equifax	Closed with non-monetary relief
05/23/2015	05/24/2015	Experian	Closed with explanation
05/22/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/22/2015	Green Tree Servicing, LLC	In progress
05/22/2015	05/22/2015	M&T Bank	Closed with monetary relief
05/22/2015	05/22/2015	Experian	In progress
05/22/2015	05/22/2015	JPMorgan Chase	Closed with monetary relief

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1389518	Debt collection	Credit card
1389589	Debt collection	Credit card
1388475	Mortgage	Other mortgage
1389658	Debt collection	Credit card
1388763	Debt collection	
1389831	Credit reporting	
1389596	Debt collection	Credit card
1388424	Mortgage	Other mortgage
1388794	Debt collection	Medical
1389628	Debt collection	Medical
1390145	Mortgage	FHA mortgage
1389624	Debt collection	Other (phone, health club, etc.)
1389630	Debt collection	Other (phone, health club, etc.)
1388944	Debt collection	Medical
1388973	Student loan	Non-federal student loan
1388465	Credit reporting	

Consumer Complaints

Taking/threatening an illegal action	Seized/Attempted to seize property	FL	34238	Web
Communication tactics	Called outside of 8am-9pm	FL	34741	Web
Loan servicing, payments, escrow account		LA	71203	Referral
Cont'd attempts collect debt not owed	Debt is not mine	MD	20854	Web
Improper contact or sharing of info	Contacted employer after asked not to	TX	78231	Web
Incorrect information on credit report	Account terms	FL	32202	Web
Communication tactics	Frequent or repeated calls	IN	46404	Web
Loan modification,collection,foreclosure		WA	98051	Referral
Cont'd attempts collect debt not owed	Debt is not mine	MD	21671	Web
Cont'd attempts collect debt not owed	Debt is not mine	TN	38107	Phone
Settlement process and costs		VA	20169	Web
Disclosure verification of debt	Not given enough info to verify debt	CA	92058	Web
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	DC	20005	Web
Communication tactics	Frequent or repeated calls	MO	65565	Web
Can't repay my loan		OH	43155	Web
Incorrect information on credit report	Account status	MN	56425	Postal mail

Consumer Complaints

05/22/2015	05/22/2015	Encore Capital Group	Closed with explanation
05/22/2015	05/22/2015	Citibank	Closed with non-monetary relief
05/22/2015	05/28/2015	Ocwen	In progress
05/22/2015	05/22/2015	Convergent Resources, Inc.	Closed with explanation
05/22/2015	05/22/2015	Navient	Closed with explanation
05/22/2015	05/22/2015	TransUnion	Closed with explanation
05/22/2015	05/26/2015	Capital One	Closed with explanation
05/22/2015	05/28/2015	Bank of America	Closed with explanation
05/22/2015	05/28/2015	Bay Area Receivables, Inc.	Untimely response
05/22/2015	05/26/2015	Dynamic Recovery Solutions, LLC	Closed with non-monetary relief
05/22/2015	05/26/2015	Bank of America	Closed with explanation
05/22/2015	05/22/2015	The CBE Group, Inc.	Closed with explanation
05/22/2015	05/22/2015	PDQ Services, Inc.	Closed with explanation
05/22/2015	05/29/2015	Valarity, LLC	Closed with explanation
05/22/2015	05/22/2015	AES/PHEAA	In progress
05/22/2015	05/28/2015	Experian	Closed with non-monetary relief

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
No	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1388389	Mortgage	FHA mortgage
1388968	Prepaid card	Other special purpose card
1389523	Mortgage	Other mortgage
1389732	Credit card	
1389653	Debt collection	Payday loan
1389112	Bank account or service	Checking account
1389700	Bank account or service	Checking account
1390188	Debt collection	Other (phone, health club, etc.)
1389147	Mortgage	Conventional fixed mortgage
1389117	Bank account or service	Checking account
1389143	Bank account or service	Checking account
1389668	Mortgage	Conventional fixed mortgage
1389154	Credit card	
1389155	Bank account or service	Other bank product/service
1389666	Mortgage	Other mortgage
1389150	Credit reporting	
1389805	Bank account or service	Checking account
1388432	Bank account or service	Checking account

Consumer Complaints

Loan modification,collection,foreclosure		MD	21104	Web
Fees		GA	30741	Phone
Settlement process and costs		VA	22546	Web
APR or interest rate		CA	95134	Web
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	MS	39367	Web
Deposits and withdrawals		AZ	86305	Referral
Account opening, closing, or management		CA	94805	Phone
Communication tactics	Frequent or repeated calls	SC	29456	Web
Loan servicing, payments, escrow account		CA	92871	Phone
Account opening, closing, or management		CA	90814	Referral
Deposits and withdrawals		FL	32804	Referral
Loan servicing, payments, escrow account		MI	49001	Web
Billing statement		TX	77041	Web
Making/receiving payments, sending money		ID	83338	Web
Loan modification,collection,foreclosure		IL	60651	Web
Credit reporting company's investigation	No notice of investigation status/result	MD	21401	Web
Making/receiving payments, sending money		CA	91006	Phone
Problems caused by my funds being low		MA	01545	Referral

Consumer Complaints

05/22/2015	05/22/2015	Wells Fargo	Closed with explanation
05/22/2015	05/22/2015	PayPal	Closed with monetary relief
05/22/2015	05/28/2015	Nationstar Mortgage	In progress
05/22/2015	05/22/2015	GE Capital Retail	Closed with monetary relief
05/22/2015	05/22/2015	Delray Capital, LLC	Closed
05/22/2015	05/28/2015	GE Capital Retail	Closed with explanation
05/22/2015	05/26/2015	Bank of America	Closed with explanation
05/22/2015	05/23/2015	P&B Capital Group, LLC	Closed with explanation
05/22/2015	05/22/2015	Freedom Mortgage	Closed with explanation
05/22/2015	05/28/2015	Wells Fargo	Closed with explanation
05/22/2015	05/28/2015	Bank of America	Closed with explanation
05/22/2015	05/26/2015	Nationstar Mortgage	In progress
05/22/2015	05/22/2015	Wells Fargo	Closed with monetary relief
05/22/2015	05/22/2015	Comerica	Closed with monetary relief
05/22/2015	05/22/2015	Round Point Mortgage	In progress
05/22/2015	05/22/2015	TransUnion	Closed with explanation
05/22/2015	05/26/2015	OneWest Bank	In progress
05/22/2015	05/27/2015	Bank of America	Closed with monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1389175	Debt collection	Mortgage
1389158	Bank account or service	Other bank product/service
1389448	Debt collection	Other (phone, health club, etc.)
1388943	Debt collection	
1389404	Bank account or service	Checking account
1389463	Debt collection	Other (phone, health club, etc.)
1389830	Debt collection	Credit card
1388455	Mortgage	Reverse mortgage
1388361	Credit reporting	
1388384	Debt collection	
1389179	Mortgage	Conventional fixed mortgage
1389407	Student loan	Non-federal student loan
1388895	Credit reporting	
1388435	Credit reporting	
1388749	Other financial service	Check cashing
1389661	Credit reporting	

Consumer Complaints

Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	IN	46221	Postal mail
Account opening, closing, or management		VA	23059	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	75071	Web
Communication tactics	Frequent or repeated calls	NJ	08835	Web
Deposits and withdrawals		CT	06473	Phone
Cont'd attempts collect debt not owed	Debt was paid	NY	11510	Web
Improper contact or sharing of info	Contacted me after I asked not to	TX	77074	Web
Loan modification,collection,foreclosure		MA	01913	Web
Incorrect information on credit report	Account status	UT	84115	Web
Cont'd attempts collect debt not owed	Debt is not mine	WA	98579	Postal mail
Loan servicing, payments, escrow account		PA	19136	Web
Dealing with my lender or servicer		NJ	08505	Web
Unable to get credit report/credit score	Problem getting report or credit score	CA	94112	Web
Incorrect information on credit report	Account status	NY	11429	Referral
Fraud or scam		WV	26508	Web
Unable to get credit report/credit score	Problem getting report or credit score	GA	31008	Web

Consumer Complaints

05/22/2015	05/28/2015	Green Tree Servicing, LLC	In progress
05/22/2015	05/22/2015	Wells Fargo	In progress
05/22/2015	05/22/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/22/2015	05/22/2015	Delta Management Associates, Inc.	Closed with explanation
05/22/2015	05/26/2015	TD Bank	Closed with explanation
05/22/2015	05/22/2015	AllianceOne Recievables Management	Closed with explanation
05/22/2015	05/22/2015	Resurgent Capital Services L.P.	Closed with explanation
05/22/2015	05/22/2015	Wells Fargo	Closed with explanation
05/22/2015	05/22/2015	TransUnion	Closed with explanation
05/22/2015	05/28/2015	DFC Global Corp	Closed with explanation
05/22/2015	05/22/2015	Seterus	In progress
05/22/2015	05/22/2015	Sallie Mae	In progress
05/22/2015	05/22/2015	TransUnion	Closed with non-monetary relief
05/22/2015	06/05/2015	Equifax	In progress
05/22/2015	05/28/2015	Pay-O-Matic	Untimely response
05/22/2015	05/22/2015	Equifax	Closed with explanation

Consumer Complaints

Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
No		
Yes		

Consumer Complaints

1389566	Consumer loan	Vehicle loan
1388846	Consumer loan	Installment loan
1388433	Credit card	
1388426	Bank account or service	Checking account
1388729	Credit reporting	
1389181	Consumer loan	Vehicle loan
1388734	Mortgage	Conventional adjustable mortgage (ARM)
1388429	Consumer loan	Vehicle loan
1388395	Mortgage	Conventional fixed mortgage
1388738	Credit card	
1389440	Debt collection	
1388430	Debt collection	Medical
1388459	Debt collection	Other (phone, health club, etc.)
1388393	Mortgage	FHA mortgage
1389159	Mortgage	FHA mortgage
1388723	Debt collection	Credit card
1389500	Bank account or service	Other bank product/service
1390068	Debt collection	Credit card
1388803	Credit reporting	

Consumer Complaints

Managing the loan or lease		FL	33133	Web
Taking out the loan or lease		MI	48235	Web
Delinquent account		IL	61048	Web
Deposits and withdrawals		MA	01843	Web
Credit reporting company's investigation	Investigation took too long	LA	70094	Web
Taking out the loan or lease		GA	30458	Web
Loan servicing, payments, escrow account		VA	22204	Web
Managing the loan or lease		MA	01752	Web
Loan servicing, payments, escrow account		NJ	07102	Web
Unsolicited issuance of credit card		MO	63367	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	91385	Web
False statements or representation	Attempted to collect wrong amount	DE	19962	Postal mail
Cont'd attempts collect debt not owed	Debt is not mine	MD	20841	Web
Loan servicing, payments, escrow account		PA	15330	Web
Loan servicing, payments, escrow account		MD	20747	Phone
Cont'd attempts collect debt not owed	Debt is not mine	GA	30126	Web
Using a debit or ATM card		FL	34233	Web
Disclosure verification of debt	Right to dispute notice not received	IL	60622	Web
Incorrect information on credit report	Personal	FL	33461	Postal mail

Consumer Complaints

05/22/2015	05/22/2015	Whetstone Partners, LLC	Untimely response
05/22/2015	05/28/2015	Atlanticus Services Corporation	Closed
05/22/2015	05/27/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/22/2015	05/22/2015	Bank of America	Closed with monetary relief
05/22/2015	05/22/2015	Experian	Closed
05/22/2015	05/27/2015	Ally Financial Inc.	In progress
05/22/2015	05/22/2015	Green Tree Servicing, LLC	Closed with explanation
05/22/2015	05/22/2015	Wells Fargo	Closed with explanation
05/22/2015	05/22/2015	Green Tree Servicing, LLC	Closed with explanation
05/22/2015	05/26/2015	PayPal	Closed with non-monetary relief
05/22/2015	05/22/2015	FAIR COLLECTIONS & OUTSOURCING, INC.	Closed with explanation
05/22/2015	05/28/2015	Transworld Systems Inc.	In progress
05/22/2015	05/22/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/22/2015	05/22/2015	Carrington Mortgage	Closed with explanation
05/22/2015	05/22/2015	Seterus	Closed with explanation
05/22/2015	05/28/2015	Financial Credit Service, Inc.	Closed with explanation
05/22/2015	05/28/2015	PNC Bank	In progress
05/22/2015	05/23/2015	Encore Capital Group	Closed with explanation
05/22/2015	06/05/2015	Equifax	Closed with explanation

Consumer Complaints

No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1390195	Credit reporting	
1389325	Money transfers	International money transfer
1389465	Credit reporting	
1388753	Credit card	
1389676	Consumer loan	Vehicle lease
1388970	Credit reporting	
1388801	Credit reporting	
1388926	Debt collection	
1389271	Debt collection	
1389813	Mortgage	Conventional adjustable mortgage (ARM)
1388381	Mortgage	Other mortgage
1388353	Credit reporting	
1389371	Mortgage	Other mortgage
1389879	Credit reporting	
1388927	Consumer loan	Vehicle loan
1389631	Student loan	Non-federal student loan
1388929	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

	information			
Incorrect information on credit report	Account status	TX	79407	Web
Money was not available when promised		MA	02115	Postal mail
Incorrect information on credit report	Account status	NY	11510	Web
Other		FL	32750	Web
Problems when you are unable to pay		FL	33414	Web
Unable to get credit report/credit score	Problem getting report or credit score	TX	77498	Web
Incorrect information on credit report	Personal information	FL	33461	Postal mail
Disclosure verification of debt	Not given enough info to verify debt	TX	78223	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	77584	Web
Loan modification,collection,foreclosure		MA	02601	Web
Loan modification,collection,foreclosure		FL	33173	Referral
Incorrect information on credit report	Account status		92009	Web
Loan servicing, payments, escrow account		OH	44485	Fax
Incorrect information on credit report	Account status	GA	30296	Fax
Managing the loan or lease		TX	78223	Web
Dealing with my lender or servicer		WI	54011	Web
Communication tactics	Threatened to take legal action	VA	22701	Web

Consumer Complaints

05/22/2015	05/23/2015	TransUnion	Closed with explanation
05/22/2015	05/28/2015	Santander Bank US	Closed
05/22/2015	05/22/2015	TransUnion	In progress
05/22/2015	05/26/2015	PayPal	Closed with explanation
05/22/2015	05/22/2015	Ally Financial Inc.	In progress
05/22/2015	05/22/2015	Equifax	Closed with explanation
05/22/2015	06/05/2015	TransUnion	Closed with explanation
05/22/2015	05/22/2015	Encore Capital Group	Closed with explanation
05/22/2015	05/22/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/22/2015	05/28/2015	Ocwen	Closed with explanation
05/22/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/22/2015	05/22/2015	Experian	Closed with non-monetary relief
05/22/2015	05/28/2015	U.S. Bancorp	In progress
05/22/2015	06/04/2015	TransUnion	Closed with explanation
05/22/2015	05/29/2015	Ally Financial Inc.	In progress
05/22/2015	05/22/2015	Navient	Closed with explanation
05/22/2015	05/28/2015	PayPal	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1389216	Mortgage	Other mortgage
1388875	Debt collection	Credit card
1389475	Credit card	
1389557	Bank account or service	Checking account
1389525	Credit reporting	
1388850	Mortgage	Other mortgage
1388920	Bank account or service	Checking account
1388371	Mortgage	Conventional fixed mortgage
1389361	Bank account or service	Checking account
1389558	Money transfers	International money transfer
1389554	Consumer loan	Installment loan
1389564	Debt collection	Other (phone, health club, etc.)
1390114	Payday loan	
1390102	Debt collection	Medical
1390101	Mortgage	Conventional fixed mortgage
1388708	Bank account or service	Checking account
1389860	Bank account or service	Checking account
1389209	Mortgage	Other mortgage
1390052	Mortgage	Home equity loan or line of credit

Consumer Complaints

Other		NY	10573	Referral
Cont'd attempts collect debt not owed	Debt resulted from identity theft	PA	19142	Web
Transaction issue		TX	75019	Web
Making/receiving payments, sending money		NY	10185	Web
Incorrect information on credit report	Information is not mine	TX	77065	Web
Application, originator, mortgage broker		MA	02127	Referral
Problems caused by my funds being low		IN	46060	Referral
Application, originator, mortgage broker		IN	46032	Web
Account opening, closing, or management		MA	02474	Postal mail
Other service issues		LA	70817	Phone
Managing the loan or lease		GA	30327	Web
Disclosure verification of debt	Right to dispute notice not received	WI	54656	Web
Can't stop charges to bank account		NV	89149	Web
Disclosure verification of debt	Right to dispute notice not received	KY	41522	Web
Loan servicing, payments, escrow account		CA	92814	Web
Using a debit or ATM card		WA	98116	Web
Deposits and withdrawals		CA	95404	Web
Loan servicing, payments, escrow account		CA	93065	Referral
Loan servicing, payments, escrow account		MD	21035	Web

Consumer Complaints

05/22/2015	05/28/2015	Ocwen	Closed with explanation
05/22/2015	05/22/2015	Encore Capital Group	Closed with explanation
05/22/2015	05/22/2015	Discover	Closed with explanation
05/22/2015	05/22/2015	Citibank	Closed with monetary relief
05/22/2015	05/22/2015	TransUnion	Closed with explanation
05/22/2015	05/28/2015	RBS Citizens	In progress
05/22/2015	05/27/2015	KeyBank NA	Closed with explanation
05/22/2015	05/22/2015	Citibank	Closed with explanation
05/22/2015	05/27/2015	Bank of America	Closed with non-monetary relief
05/22/2015	05/26/2015	MoneyGram	Closed with explanation
05/22/2015	05/28/2015	TD Bank	Closed with explanation
05/22/2015	05/22/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
05/22/2015	05/23/2015	Enova International, Inc.	In progress
05/22/2015	06/01/2015	Business Revenue Systems, Inc.	Closed with explanation
05/22/2015	05/23/2015	OneWest Bank	In progress
05/22/2015	05/22/2015	USAA Savings	Closed with explanation
05/22/2015	05/22/2015	Bank of America	Closed with monetary relief
05/22/2015	05/28/2015	Round Point Mortgage	Closed with explanation
05/22/2015	05/22/2015	PNC Bank	In progress

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1389372	Credit reporting	
1390056	Credit card	
1389915	Mortgage	Conventional adjustable mortgage (ARM)
1389917	Credit reporting	
1389299	Credit reporting	
1389887	Bank account or service	Checking account
1388716	Credit card	
1389898	Mortgage	Home equity loan or line of credit
1388387	Mortgage	Other mortgage
1389516	Student loan	Non-federal student loan
1389303	Consumer loan	Vehicle loan
1388842	Student loan	Non-federal student loan
1389195	Credit reporting	
1389301	Credit reporting	
1388365	Mortgage	Reverse mortgage
1389866	Bank account or service	Checking account
1388766	Debt collection	Payday loan
1389360	Consumer loan	Vehicle loan
1389874	Credit card	

Consumer Complaints

Incorrect information on credit report	Account status	OH	44485	Fax
Other fee		OH	43605	Phone
Loan modification,collection,foreclosure		CA	91436	Web
Unable to get credit report/credit score	Problem getting report or credit score	IL	60445	Web
Incorrect information on credit report	Account status	NM	87131	Web
Making/receiving payments, sending money		CA	90068	Web
Unsolicited issuance of credit card		CT	06457	Web
Credit decision / Underwriting		CA	93535	Web
Loan servicing, payments, escrow account		OK	74127	Postal mail
Dealing with my lender or servicer		VA	22801	Web
Taking out the loan or lease		MO	63304	Web
Dealing with my lender or servicer		LA	70788	Web
Credit monitoring or identity protection	Billing dispute	CA	93023	Web
Incorrect information on credit report	Public record	IL	60073	Web
Loan servicing, payments, escrow account		GA	31792	Postal mail
Using a debit or ATM card		CA	95062	Phone
False statements or representation	Indicated committed crime not paying	IL	60435	Web
Managing the loan or lease		MD	20772	Postal mail
Identity theft / Fraud / Embezzlement		AZ	85053	Web

Consumer Complaints

05/22/2015	06/08/2015	Equifax	In progress
05/22/2015	05/28/2015	RBS Citizens	In progress
05/22/2015	05/22/2015	Shellpoint Partners, LLC	Closed with explanation
05/22/2015	05/22/2015	Equifax	Closed with explanation
05/22/2015	05/22/2015	Experian	In progress
05/22/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/26/2015	PayPal	Closed with monetary relief
05/22/2015	05/22/2015	Reverse Mortgage Solutions	Closed with explanation
05/22/2015	05/28/2015	Specialized Loan Servicing LLC	Closed with explanation
05/22/2015	05/22/2015	Sallie Mae	Closed with explanation
05/22/2015	05/22/2015	Ally Financial Inc.	In progress
05/22/2015	05/22/2015	Navient	Closed with non-monetary relief
05/22/2015	05/28/2015	TransUnion	In progress
05/22/2015	05/28/2015	TransUnion	Closed with non-monetary relief
05/22/2015	05/29/2015	Nationstar Mortgage	In progress
05/22/2015	05/27/2015	Wells Fargo	Closed with explanation
05/22/2015	05/22/2015	Concord Resolution Inc	In progress
05/22/2015	05/28/2015	Ally Financial Inc.	In progress
05/22/2015	05/22/2015	HSBC	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1389534	Debt collection	
1388837	Mortgage	Conventional fixed mortgage
1388802	Credit reporting	
1388841	Credit card	
1389363	Credit reporting	
1389537	Mortgage	Other mortgage
1388707	Mortgage	FHA mortgage
1389547	Credit card	
1388824	Debt collection	Auto
1389368	Mortgage	Conventional fixed mortgage
1389366	Debt collection	
1390140	Credit reporting	
1388350	Credit reporting	
1389881	Bank account or service	Checking account
1388516	Debt collection	Medical
1389876	Credit reporting	

Consumer Complaints

Improper contact or sharing of info	Talked to a third party about my debt	NC	28673	Web
Application, originator, mortgage broker		MD	20878	Web
Incorrect information on credit report	Personal information	FL	33461	Postal mail
Late fee		TX	75154	Web
Credit reporting company's investigation	No notice of investigation status/result	CA	95746	Web
Loan modification,collection,foreclosure		MT	59917	Referral
Loan modification,collection,foreclosure		MI	48205	Web
APR or interest rate		IN	47342	Postal mail
Improper contact or sharing of info	Contacted me after I asked not to	VA	20180	Web
Loan modification,collection,foreclosure		NY	14120	Web
Communication tactics	Threatened to take legal action	CA	95630	Web
Incorrect information on credit report	Personal information	OK	73170	Web
Incorrect information on credit report	Information is not mine	SC	29673	Web
Account opening, closing, or management		WV	26105	Referral
Cont'd attempts collect debt not owed	Debt is not mine	FL	33064	Web
Incorrect information on credit report	Personal information	AZ	85255	Web

Consumer Complaints

05/22/2015	05/22/2015	ONLINE Information Services, Inc.	Closed with explanation
05/22/2015	05/28/2015	Ocwen	Closed with explanation
05/22/2015	06/05/2015	Experian	In progress
05/22/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/22/2015	Equifax	Closed with explanation
05/22/2015	05/28/2015	Specialized Loan Servicing LLC	Closed with explanation
05/22/2015	05/28/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/22/2015	05/28/2015	GE Capital Retail	Closed with explanation
05/22/2015	05/22/2015	Oxford Law, LLC	Closed with explanation
05/22/2015	05/22/2015	Ocwen	Closed with explanation
05/22/2015	06/03/2015	Solutions To Portfolios, LLC	Closed with explanation
05/22/2015	05/23/2015	Experian	In progress
05/22/2015	05/22/2015	Equifax	Closed with explanation
05/22/2015	05/28/2015	Wells Fargo	Closed with explanation
05/22/2015	05/22/2015	Tenet HealthCare Corporation	Closed with explanation
05/22/2015	05/22/2015	Experian	Closed with non-monetary relief

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1389851	Mortgage	FHA mortgage
1389526	Mortgage	Other mortgage
1389854	Debt collection	Payday loan
1388712	Student loan	Non-federal student loan
1388396	Mortgage	Other mortgage
1388363	Mortgage	VA mortgage
1388764	Bank account or service	Checking account
1388372	Debt collection	Credit card
1388373	Credit card	
1388366	Mortgage	Reverse mortgage
1389552	Bank account or service	Checking account
1388358	Debt collection	Medical
1388362	Mortgage	Other mortgage
1388354	Credit reporting	
1389712	Credit card	
1389194	Bank account or service	Checking account
1388357	Debt collection	Credit card
1388877	Payday loan	

Consumer Complaints

	information			
Loan servicing, payments, escrow account		CA	94806	Phone
Other		NY	11368	Referral
Disclosure verification of debt	Not given enough info to verify debt	NM	87109	Phone
Dealing with my lender or servicer		CA	90255	Web
Loan modification,collection,foreclosure		NY	11772	Postal mail
Loan servicing, payments, escrow account		GA	30273	Web
Account opening, closing, or management		FL	33904	Phone
Disclosure verification of debt	Not given enough info to verify debt	NJ	08701	Web
Billing statement		MD	21133	Fax
Loan servicing, payments, escrow account		GA	31792	Postal mail
Account opening, closing, or management		AL	35640	Referral
Disclosure verification of debt	Not given enough info to verify debt	SC	29483	Web
Loan modification,collection,foreclosure		TN	38017	Referral
Incorrect information on credit report	Account status		92009	Web
Billing disputes		CT	06807	Web
Deposits and withdrawals		CA	92310	Referral
Cont'd attempts collect debt not owed	Debt resulted from identity theft	SC	29042	Web
Received a loan I didn't apply for		PA	15101	Web

Consumer Complaints

05/22/2015	05/26/2015	Green Tree Servicing, LLC	In progress
05/22/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/22/2015	05/28/2015	FCN Catalogue & Equipment, Inc.	Untimely response
05/22/2015	05/22/2015	Genesis Lending	Closed with explanation
05/22/2015	05/28/2015	Astoria Bank	Closed with explanation
05/22/2015	05/28/2015	Bank of America	In progress
05/22/2015	05/22/2015	Fifth Third Bank	Closed with explanation
05/22/2015	05/22/2015	Capital One	In progress
05/22/2015	05/28/2015	GE Capital Retail	Closed with monetary relief
05/22/2015	05/28/2015	Nationstar Mortgage	In progress
05/22/2015	05/27/2015	Regions	Closed with monetary relief
05/22/2015	05/22/2015	Receivables Performance Management LLC	In progress
05/22/2015	05/28/2015	Bank of America	In progress
05/22/2015	05/22/2015	Equifax	Closed with explanation
05/22/2015	05/22/2015	People's United Bank	Closed with non-monetary relief
05/22/2015	05/28/2015	USAA Savings	Closed with explanation
05/22/2015	05/22/2015	First National Collection Bureau, Inc.	Closed with explanation
05/22/2015	05/28/2015	Delbert Services	Closed with explanation

Consumer Complaints

Yes		
Yes		
No		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes	Yes	
Yes		
Yes		
Yes		
Yes		

Consumer Complaints

1389494	Mortgage	Conventional fixed mortgage
1389727	Credit reporting	
1388916	Debt collection	Medical
1389835	Debt collection	
1388406	Mortgage	Conventional fixed mortgage
1388884	Student loan	Non-federal student loan
1390341	Mortgage	Other mortgage
1388905	Mortgage	Conventional fixed mortgage
1388491	Credit reporting	
1389202	Credit reporting	
1388340	Mortgage	Conventional adjustable mortgage (ARM)
1388342	Credit card	
1388332	Credit reporting	
1388328	Debt collection	Medical
1388327	Debt collection	Credit card
1388323	Mortgage	Other mortgage
1389206	Mortgage	Other mortgage
1388334	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Loan servicing, payments, escrow account		NJ	07704	Web
Improper use of my credit report	Report improperly shared by CRC	PA	18049	Web
False statements or representation	Attempted to collect wrong amount	IL	62684	Web
Cont'd attempts collect debt not owed	Debt is not mine	MI	48179	Web
Loan servicing, payments, escrow account		NC	27615	Web
Getting a loan		NY	11231	Web
Loan servicing, payments, escrow account		NH	03301	Referral
Loan modification,collection,foreclosure		MD	21236	Phone
Incorrect information on credit report	Public record	LA	70129	Web
Incorrect information on credit report	Information is not mine	NY	10472	Web
Loan modification,collection,foreclosure		CA	90010	Web
Advertising and marketing		FL	32141	Web
Incorrect information on credit report	Account terms	TX	75149	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	92584	Web
Disclosure verification of debt	Right to dispute notice not received	CA	92584	Web
Loan modification,collection,foreclosure		SC	29577	Fax
Loan modification,collection,foreclosure		CA	95833	Referral
Disclosure verification of debt	Not given enough info to verify debt	NY	10471	Web

Consumer Complaints

05/22/2015	05/22/2015	Rushmore Loan Management Services LLC	In progress
05/22/2015	05/28/2015	Experian	Closed with explanation
05/22/2015	05/22/2015	Transworld Systems Inc.	Closed with explanation
05/22/2015	05/22/2015	United Guaranty	Closed with explanation
05/22/2015	05/22/2015	Navy FCU	In progress
05/22/2015	05/22/2015	SunTrust Bank	Closed with non-monetary relief
05/22/2015	05/28/2015	Fay Servicing, LLC	Untimely response
05/22/2015	05/22/2015	Citibank	Closed with explanation
05/22/2015	05/22/2015	Equifax	Closed with explanation
05/22/2015	05/22/2015	Equifax	In progress
05/22/2015	05/22/2015	Seterus	In progress
05/22/2015	05/22/2015	Wells Fargo	Closed with explanation
05/22/2015	05/22/2015	Experian	Closed with explanation
05/22/2015	05/28/2015	California Business Bureau, Inc.	Closed with explanation
05/22/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/28/2015	Bank of America	Closed with non-monetary relief
05/22/2015	05/28/2015	Ocwen	Closed with explanation
05/22/2015	05/22/2015	Afni, Inc.	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
No	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1388326	Mortgage	FHA mortgage
1388346	Debt collection	Credit card
1388606	Bank account or service	Savings account
1388571	Mortgage	Other mortgage
1388546	Mortgage	Conventional fixed mortgage
1388585	Debt collection	
1389837	Debt collection	Other (phone, health club, etc.)
1388570	Mortgage	FHA mortgage
1388573	Debt collection	Medical
1388567	Credit reporting	
1388586	Bank account or service	Checking account
1388543	Credit reporting	
1388550	Credit card	
1388564	Debt collection	Mortgage
1388552	Mortgage	Conventional fixed mortgage
1388553	Credit reporting	

Consumer Complaints

	info to verify debt			
Loan modification,collection,foreclosure		CA	92113	Web
Disclosure verification of debt	Not given enough info to verify debt	FL	33467	Phone
Account opening, closing, or management		NJ	08021	Web
Loan modification,collection,foreclosure		FL	32725	Web
Loan modification,collection,foreclosure		SC	29464	Web
Communication tactics	Frequent or repeated calls	AZ	85209	Web
Disclosure verification of debt	Not disclosed as an attempt to collect	GA	31768	Web
Credit decision / Underwriting		FL	32725	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33304	Web
Incorrect information on credit report	Information is not mine		34470	Web
Account opening, closing, or management		OK	74403	Referral
Credit reporting company's investigation	No notice of investigation status/result	TX	77006	Web
Other		PA	19138	Postal mail
Cont'd attempts collect debt not owed	Debt is not mine	AK	99654	Web
Loan modification,collection,foreclosure		GA	30326	Web
Credit reporting company's investigation	Problem with statement of	VA	20175	Web

Consumer Complaints

05/22/2015	05/22/2015	Specialized Loan Servicing LLC	Closed with explanation
05/22/2015	05/28/2015	Cavalry Investments, LLC	Closed with explanation
05/22/2015	05/22/2015	Wells Fargo	Closed with explanation
05/22/2015	05/28/2015	Nationstar Mortgage	In progress
05/22/2015	05/22/2015	Bank of America	In progress
05/22/2015	05/22/2015	Guglielmo and Associates	Closed with explanation
05/22/2015	05/22/2015	Virtuoso Sourcing Group, LLC.	Closed
05/22/2015	05/22/2015	Nationstar Mortgage	In progress
05/22/2015	05/22/2015	FirstSource Advantage, LLC	Closed with explanation
05/22/2015	05/22/2015	Equifax	Closed with explanation
05/22/2015	05/28/2015	Amex	Closed with explanation
05/22/2015	05/22/2015	Equifax	Closed with explanation
05/22/2015	05/28/2015	Citibank	Closed with explanation
05/22/2015	05/22/2015	Ocwen	Closed with explanation
05/22/2015	05/22/2015	Wells Fargo	Closed with explanation
05/22/2015	05/22/2015	Equifax	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1389400	Mortgage	Conventional fixed mortgage
1389393	Credit reporting	
1388565	Credit reporting	
1388547	Mortgage	Conventional fixed mortgage
1388566	Credit reporting	
1389834	Debt collection	
1388493	Mortgage	Other mortgage
1389825	Mortgage	Conventional fixed mortgage
1389694	Mortgage	Conventional adjustable mortgage (ARM)
1389688	Credit reporting	
1389824	Credit reporting	
1389620	Mortgage	Conventional fixed mortgage
1389840	Debt collection	Credit card
1389759	Consumer loan	Vehicle lease
1388515	Debt collection	Medical
1388520	Credit reporting	
1388532	Bank account or service	Other bank product/service
1388510	Credit card	

Consumer Complaints

	dispute			
Application, originator, mortgage broker		CA	91906	Web
Incorrect information on credit report	Reinserted previously deleted info	IL	60445	Web
Incorrect information on credit report	Account status	NY	10022	Web
Loan modification,collection,foreclosure		SC	29464	Web
Incorrect information on credit report	Account status	NY	10022	Web
Cont'd attempts collect debt not owed	Debt is not mine	MI	48179	Web
Settlement process and costs		VA	23602	Web
Loan servicing, payments, escrow account		CA	95030	Web
Loan modification,collection,foreclosure		MD	21216	Web
Credit monitoring or identity protection	Account terms and changes	CA	94103	Web
Incorrect information on credit report	Account terms	ND	58554	Web
Loan servicing, payments, escrow account		GA	31620	Phone
Cont'd attempts collect debt not owed	Debt is not mine	NY	10463	Web
Managing the loan or lease		MD	21136	Referral
Cont'd attempts collect debt not owed	Debt is not mine	FL	33064	Web
Incorrect information on credit report	Account status	AL	36617	Fax
Deposits and withdrawals		NY	11368	Referral
Credit line increase/decrease		TX	75154	Web

Consumer Complaints

05/22/2015	05/22/2015	Citibank	Closed with non-monetary relief
05/22/2015	05/22/2015	Equifax	Closed with explanation
05/22/2015	05/22/2015	Equifax	Closed with explanation
05/22/2015	05/22/2015	SunTrust Bank	Closed with explanation
05/22/2015	05/22/2015	Experian	Closed with explanation
05/22/2015	05/22/2015	The Regional Adjustment Bureau, Incorporated	In progress
05/22/2015	05/22/2015	Caliber Home Loans, Inc	Closed with explanation
05/22/2015	05/22/2015	Nationstar Mortgage	In progress
05/22/2015	05/22/2015	Ocwen	Closed with explanation
05/22/2015	05/22/2015	Experian	Closed with monetary relief
05/22/2015	05/28/2015	Experian	Closed with non-monetary relief
05/22/2015	05/26/2015	Green Tree Servicing, LLC	In progress
05/22/2015	05/22/2015	Dynamic Recovery Solutions, LLC	Closed with non-monetary relief
05/22/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/22/2015	American Collections Enterprise, Inc.	Closed
05/22/2015	05/28/2015	TransUnion	Closed with explanation
05/22/2015	05/27/2015	Bank of America	Closed with explanation
05/22/2015	05/22/2015	GE Capital Retail	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1388523	Bank account or service	Other bank product/service
1388537	Debt collection	Credit card
1388508	Credit reporting	
1388514	Debt collection	Medical
1389381	Credit reporting	
1388538	Student loan	Non-federal student loan
1388594	Debt collection	Other (phone, health club, etc.)
1388915	Credit card	
1389565	Student loan	Non-federal student loan
1389845	Mortgage	VA mortgage
1390205	Payday loan	
1388470	Consumer loan	Installment loan
1389213	Mortgage	Other mortgage
1388469	Mortgage	Conventional fixed mortgage
1388463	Credit reporting	
1388464	Credit reporting	
1388468	Credit reporting	
1388462	Credit reporting	
1390204	Mortgage	Conventional fixed mortgage
1389916	Credit reporting	

Consumer Complaints

Account opening, closing, or management		CT	06807	Referral
Cont'd attempts collect debt not owed	Debt is not mine	FL	33463	Web
Incorrect information on credit report	Information is not mine	NY	11422	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33064	Web
Incorrect information on credit report	Account status	IL	60640	Web
Dealing with my lender or servicer		CA	90210	Web
Disclosure verification of debt	Right to dispute notice not received	CA	95820	Postal mail
Closing/Cancelling account		OH	45208	Web
Dealing with my lender or servicer		CA	90063	Web
Loan servicing, payments, escrow account		CA	93555	Web
Can't stop charges to bank account		CA	91739	Web
Managing the loan or lease		MA	01474	Phone
Loan modification,collection,foreclosure		MD	21122	Referral
Loan modification,collection,foreclosure		CA	92551	Phone
Incorrect information on credit report	Account status	MN	56425	Postal mail
Incorrect information on credit report	Account status	MN	56425	Postal mail
Incorrect information on credit report	Account status	MN	56425	Postal mail
Incorrect information on credit report	Account status	MN	56425	Postal mail
Loan modification,collection,foreclosure		CA	95747	Web
Incorrect information on credit report	Personal information	IL	60445	Web

Consumer Complaints

05/22/2015	05/28/2015	Wells Fargo	Closed with explanation
05/22/2015	05/22/2015	Encore Capital Group	Closed with explanation
05/22/2015	05/26/2015	Experian	Closed with explanation
05/22/2015	05/22/2015	Palm Beach Credit Adjustors, Inc	Closed with explanation
05/22/2015	05/28/2015	Experian	Closed with non-monetary relief
05/22/2015	05/28/2015	Asset Recovery Solutions, LLC	Closed
05/22/2015	05/28/2015	KelKris Associates Inc	Closed with explanation
05/22/2015	05/22/2015	Bank of America	Closed with explanation
05/22/2015	05/22/2015	Genesis Lending	Closed with explanation
05/22/2015	05/22/2015	United Security Financial Corp	Closed with non-monetary relief
05/22/2015	05/28/2015	WLCC	Closed with monetary relief
05/22/2015	05/22/2015	Santander Bank US	Closed
05/22/2015	05/28/2015	JPMorgan Chase	In progress
05/22/2015	05/26/2015	Nationstar Mortgage	Closed with explanation
05/22/2015	05/28/2015	Experian	Closed with explanation
05/22/2015	05/28/2015	Equifax	In progress
05/22/2015	05/28/2015	TransUnion	Closed with explanation
05/22/2015	05/28/2015	TransUnion	In progress
05/22/2015	05/23/2015	Shellpoint Partners, LLC	Closed with explanation
05/22/2015	05/26/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1389903	Credit reporting	
1388428	Bank account or service	Savings account
1389167	Debt collection	Credit card
1389273	Credit card	
1390050	Credit reporting	
1389138	Debt collection	
1389119	Debt collection	
1389140	Mortgage	Conventional fixed mortgage
1389093	Credit card	
1389101	Debt collection	Payday loan
1389077	Debt collection	
1388457	Debt collection	Medical
1388418	Debt collection	Other (phone, health club, etc.)
1388421	Debt collection	Medical

Consumer Complaints

	information			
Incorrect information on credit report	Information is not mine	OH	45244	Referral
Account opening, closing, or management		TX	77043	Postal mail
Improper contact or sharing of info	Talked to a third party about my debt	MI	48180	Phone
Closing/Cancelling account		NY	10028	Web
Incorrect information on credit report	Account status	MD	21035	Web
Cont'd attempts collect debt not owed	Debt is not mine	TN	37069	Web
Cont'd attempts collect debt not owed	Debt is not mine	RI	02895	Web
Application, originator, mortgage broker		IL	60478	Web
Billing disputes		OK	74021	Referral
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	TX	78240	Web
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	AP	96362	Web
Disclosure verification of debt	Not given enough info to verify debt	KY	41522	Web
Communication tactics	Frequent or repeated calls	AZ	85282	Postal mail
Disclosure verification of debt	Not given enough info to verify debt	CA	94544	Postal mail

Consumer Complaints

05/22/2015	05/22/2015	TransUnion	Closed with explanation
05/22/2015	05/27/2015	Capital One	Closed with monetary relief
05/22/2015	06/03/2015	Premium Asset Services, LLC	In progress
05/22/2015	05/28/2015	First Data Corporation	Closed with explanation
05/22/2015	05/22/2015	Equifax	In progress
05/22/2015	05/22/2015	Southwest Credit Systems, L.P.	Closed with explanation
05/22/2015	05/26/2015	Debt Recovery Solutions, LLC	Closed with explanation
05/22/2015	05/22/2015	Fifth Third Bank	In progress
05/22/2015	05/27/2015	Bank of America	Closed with explanation
05/22/2015	05/29/2015	National Check Resolution Inc.	Closed
05/22/2015	05/22/2015	Sterling Jewelers Inc.	Closed
05/22/2015	05/22/2015	GLA Collection Company, Inc.	Closed with explanation
05/22/2015	05/28/2015	PayPal	Closed with monetary relief
05/22/2015	05/28/2015	National Business Factors	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1388412	Mortgage	Conventional fixed mortgage
1389309	Consumer loan	Vehicle lease
1388347	Bank account or service	Checking account
1389388	Mortgage	Conventional fixed mortgage
1390203	Consumer loan	Installment loan
1390175	Mortgage	Conventional fixed mortgage
1389744	Bank account or service	Checking account
1390183	Debt collection	Credit card
1390177	Debt collection	Other (phone, health club, etc.)
1389074	Consumer loan	Vehicle loan
1390185	Debt collection	Medical
1390344	Mortgage	Other mortgage
1390179	Consumer loan	Vehicle loan
1390180	Debt collection	Medical
1389461	Credit reporting	
1388978	Money transfers	Domestic (US) money transfer
1388963	Debt collection	Mortgage
1390174	Credit reporting	
1388931	Student loan	Non-federal student loan
1388937	Debt collection	

Consumer Complaints

Loan modification,collection,foreclosure		FL	34953	Phone
Problems when you are unable to pay		IL	60426	Referral
Using a debit or ATM card		NJ	07503	Web
Loan modification,collection,foreclosure		NJ	07719	Web
Problems when you are unable to pay		LA	71105	Web
Loan modification,collection,foreclosure		CA	92630	Phone
Deposits and withdrawals		MO	65653	Referral
Cont'd attempts collect debt not owed	Debt was paid	NY	11378	Web
Disclosure verification of debt	Not disclosed as an attempt to collect	FL	33322	Web
Managing the loan or lease		DC	20020	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	91401	Web
Loan modification,collection,foreclosure		NJ	07647	Referral
Managing the loan or lease		TX	75233	Web
Communication tactics	Frequent or repeated calls	TX	75965	Web
Incorrect information on credit report	Public record	TX	78232	Web
Other service issues		MI	48348	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	90019	Postal mail
Unable to get credit report/credit score	Problem getting my free annual report	CA	95317	Web
Dealing with my lender or servicer		FL	32754	Web
Communication tactics	Threatened to take	MO	63031	Web

Consumer Complaints

05/22/2015	05/22/2015	Shellpoint Partners, LLC	Closed with explanation
05/22/2015	05/28/2015	Santander Consumer USA	Closed with explanation
05/22/2015	05/22/2015	TD Bank	Closed with explanation
05/22/2015	05/22/2015	Nationstar Mortgage	In progress
05/22/2015	05/28/2015	Tower Loan	Closed with explanation
05/22/2015	05/28/2015	Residential Credit Solutions	Closed with explanation
05/22/2015	05/27/2015	U.S. Bancorp	Closed with explanation
05/22/2015	05/23/2015	Stoneleigh Recovery Associates, LLC	Closed with non-monetary relief
05/22/2015	05/23/2015	Afni, Inc.	Closed with explanation
05/22/2015	05/22/2015	BB&T Financial	Closed with explanation
05/22/2015	05/23/2015	Fidelity Capital Holdings, Inc.	Closed with explanation
05/22/2015	05/28/2015	Green Tree Servicing, LLC	Closed with explanation
05/22/2015	05/23/2015	Santander Consumer USA	Closed with explanation
05/22/2015	05/23/2015	WAKEFIELD & ASSOCIATES, INC.	Closed with explanation
05/22/2015	05/22/2015	TransUnion	Closed with non-monetary relief
05/22/2015	05/22/2015	PayPal	Closed with monetary relief
05/22/2015	05/28/2015	Bank of America	In progress
05/22/2015	05/23/2015	Equifax	Closed with explanation
05/22/2015	05/22/2015	Genesis Lending	Closed with explanation
05/22/2015	05/22/2015	MNE Services, Inc	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1390181	Credit card	
1388959	Mortgage	FHA mortgage
1390156	Debt collection	
1390154	Mortgage	Other mortgage
1389603	Debt collection	Medical
1389214	Mortgage	Other mortgage
1388885	Bank account or service	Other bank product/service
1388988	Consumer loan	Vehicle loan
1388891	Credit card	
1389241	Mortgage	Conventional adjustable mortgage (ARM)
1388807	Mortgage	Conventional adjustable mortgage (ARM)
1388847	Debt collection	
1389431	Credit card	
1389364	Credit reporting	
1389384	Debt collection	
1389338	Money transfers	Domestic (US) money transfer
1388826	Credit reporting	
1389270	Debt collection	

Consumer Complaints

	legal action			
Billing disputes		AL	35205	Web
Loan servicing, payments, escrow account		GA	30034	Web
Disclosure verification of debt	Not given enough info to verify debt	AZ	85716	Web
Loan modification,collection,foreclosure		LA	70068	Referral
Cont'd attempts collect debt not owed	Debt was paid	FL	33603	Web
Loan modification,collection,foreclosure		FL	33175	Referral
Account opening, closing, or management		IL	60523	Web
Problems when you are unable to pay		AZ	85713	Web
Rewards		FL	33764	Web
Loan servicing, payments, escrow account		CA	95667	Web
Loan servicing, payments, escrow account		AR	71701	Web
Cont'd attempts collect debt not owed	Debt is not mine	NY	10463	Web
Closing/Cancelling account		IL	60565	Web
Credit reporting company's investigation	No notice of investigation status/result	CA	95746	Web
Cont'd attempts collect debt not owed	Debt is not mine	IL	60192	Web
Other transaction issues		NC	27511	Web
Incorrect information on credit report	Account status	NY	13864	Referral
Cont'd attempts collect debt not owed	Debt is not mine	TX	77584	Web

Consumer Complaints

05/22/2015	05/23/2015	Citibank	Closed with monetary relief
05/22/2015	05/22/2015	SunTrust Bank	Closed with explanation
05/22/2015	05/28/2015	West Corporation	In progress
05/22/2015	05/28/2015	Caliber Home Loans, Inc	Closed with explanation
05/22/2015	05/22/2015	The Law Offices of Mitchell D. Bluhm & Associates	Closed with non-monetary relief
05/22/2015	05/29/2015	Allied Financial Group & Associates	Untimely response
05/22/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/22/2015	American Credit Acceptance, LLC	In progress
05/22/2015	05/22/2015	U.S. Bancorp	Closed with monetary relief
05/22/2015	05/22/2015	Ocwen	In progress
05/22/2015	05/22/2015	Ocwen	Closed with explanation
05/22/2015	05/22/2015	FirstSource Advantage, LLC	Closed with explanation
05/22/2015	05/28/2015	KeyBank NA	Closed with explanation
05/22/2015	05/22/2015	Experian	Closed with non-monetary relief
05/22/2015	05/22/2015	Commonwealth Financial Systems, Inc.	Closed with explanation
05/22/2015	05/22/2015	PayPal	Closed with explanation
05/22/2015	06/09/2015	Equifax	In progress
05/22/2015	05/22/2015	Tenet HealthCare Corporation	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
No	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1389268	Debt collection	Other (phone, health club, etc.)
1389284	Mortgage	Conventional adjustable mortgage (ARM)
1388785	Credit card	
1388783	Bank account or service	Other bank product/service
1390192	Mortgage	Conventional fixed mortgage
1388489	Bank account or service	Checking account
1388820	Mortgage	VA mortgage
1388352	Credit card	
1389745	Credit reporting	
1388743	Mortgage	Conventional fixed mortgage
1388869	Mortgage	Other mortgage
1388724	Debt collection	Credit card
1389739	Consumer loan	Vehicle loan
1389863	Mortgage	Other mortgage
1389541	Mortgage	Conventional adjustable mortgage (ARM)
1389543	Mortgage	FHA mortgage
1389659	Debt collection	Credit card
1389584	Bank account or service	Checking account
1389577	Debt collection	Medical
1389579	Credit card	
1389619	Debt collection	Mortgage

Consumer Complaints

Communication tactics	Frequent or repeated calls	MI	48105	Web
Loan modification,collection,foreclosure		CA	95603	Web
Other		IL	60532	Referral
Making/receiving payments, sending money		NJ	07310	Web
Loan modification,collection,foreclosure		VA	20171	Web
Account opening, closing, or management		PA	19143	Referral
Application, originator, mortgage broker		CO	80401	Web
Other		CA	93215	Web
Incorrect information on credit report	Account status	ND	58703	Web
Loan servicing, payments, escrow account		TX	75023	Web
Loan servicing, payments, escrow account		SC	29073	Fax
Cont'd attempts collect debt not owed	Debt is not mine	GA	30126	Web
Managing the loan or lease		MA	02766	Web
Loan modification,collection,foreclosure		CA	94521	Phone
Settlement process and costs		IL	60409	Web
Loan servicing, payments, escrow account		TX	77381	Web
Cont'd attempts collect debt not owed	Debt is not mine	MD	20854	Web
Making/receiving payments, sending money		VA	20158	Web
Cont'd attempts collect debt not owed	Debt was paid	MO	64157	Web
Other		AZ	85304	Web
Cont'd attempts collect debt not owed	Debt is not mine	CO	80010	Web

Consumer Complaints

05/22/2015	05/28/2015	LJ Ross Associates	Untimely response
05/22/2015	05/22/2015	Nationstar Mortgage	Closed with explanation
05/22/2015	05/28/2015	GE Capital Retail	Closed with monetary relief
05/22/2015	05/22/2015	Bank of America	Closed with monetary relief
05/22/2015	06/03/2015	Green Tree Servicing, LLC	Closed with non-monetary relief
05/22/2015	05/28/2015	TD Bank	Closed with explanation
05/22/2015	05/28/2015	Fifth Third Bank	Closed with explanation
05/22/2015	05/22/2015	GE Capital Retail	Closed with non-monetary relief
05/22/2015	05/22/2015	Equifax	Closed with explanation
05/22/2015	05/22/2015	Cornerstone Home Lending Inc.	In progress
05/22/2015	05/28/2015	First Citizens	Closed with explanation
05/22/2015	05/28/2015	HSBC	Closed with explanation
05/22/2015	05/28/2015	Byrider Franchising, LLC	Closed with explanation
05/22/2015	05/26/2015	M&T Bank	In progress
05/22/2015	05/22/2015	Ocwen	Closed
05/22/2015	05/22/2015	Wells Fargo	In progress
05/22/2015	05/22/2015	Capital One	Closed with explanation
05/22/2015	05/22/2015	USAA Savings	Closed with explanation
05/22/2015	05/22/2015	B.C. Services, Inc.	Closed
05/22/2015	05/22/2015	Capital One	Closed with explanation
05/22/2015	05/22/2015	Green Tree Servicing, LLC	Closed with explanation

Consumer Complaints

No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	

Consumer Complaints

1389604	Debt collection	Medical
1389648	Bank account or service	Checking account
1389644	Prepaid card	Payroll card
1389667	Mortgage	Conventional fixed mortgage
1389663	Credit reporting	
1389696	Mortgage	Other mortgage
1389684	Debt collection	Other (phone, health club, etc.)
1390342	Mortgage	Other mortgage
1389793	Bank account or service	Other bank product/service
1389755	Debt collection	Credit card
1389788	Debt collection	Other (phone, health club, etc.)
1389832	Mortgage	Conventional fixed mortgage
1389859	Consumer loan	Vehicle lease
1389857	Debt collection	Medical
1390201	Credit reporting	
1389902	Mortgage	Other mortgage
1389899	Debt collection	

Consumer Complaints

Cont'd attempts collect debt not owed	Debt was paid	FL	33603	Web
Account opening, closing, or management		TX	76161	Phone
Unauthorized transactions/trans. issues		TN	37013	Phone
Loan servicing, payments, escrow account		MI	49001	Web
Incorrect information on credit report	Information is not mine	WI	53216	Web
Loan servicing, payments, escrow account		OK	73131	Referral
Communication tactics	Frequent or repeated calls	AL	35243	Web
Loan modification,collection,foreclosure		MA	02066	Referral
Deposits and withdrawals		NY	11784	Referral
False statements or representation	Attempted to collect wrong amount	MI	48224	Web
Cont'd attempts collect debt not owed	Debt was paid	OK	73651	Web
Loan modification,collection,foreclosure		TX	76065	Phone
Shopping for a loan or lease		NV		Web
Disclosure verification of debt	Right to dispute notice not received	CA	92805	Web
Credit reporting company's investigation	Problem with statement of dispute	TX	77401	Web
Loan modification,collection,foreclosure		FL	33324	Referral
Cont'd attempts collect debt not owed	Debt is not mine	TX	75070	Web

Consumer Complaints

05/22/2015	05/22/2015	Capio Partners, LLC	Closed with non-monetary relief
05/22/2015	05/26/2015	HSBC	Closed with explanation
05/22/2015	05/26/2015	First Data Corporation	Closed with monetary relief
05/22/2015	05/22/2015	Nationstar Mortgage	In progress
05/22/2015	05/22/2015	Equifax	In progress
05/22/2015	05/28/2015	Ocwen	Closed with explanation
05/22/2015	05/22/2015	Aspen National Financial, Inc.	Closed with explanation
05/22/2015	05/28/2015	Navy FCU	In progress
05/22/2015	05/28/2015	Citibank	Closed with explanation
05/22/2015	05/22/2015	Encore Capital Group	Closed with explanation
05/22/2015	05/22/2015	I.C. System, Inc.	Closed with explanation
05/22/2015	05/28/2015	Flagstar Bank	Closed with explanation
05/22/2015	05/22/2015	Ally Financial Inc.	In progress
05/22/2015	05/22/2015	California Business Bureau, Inc.	Closed with explanation
05/22/2015	05/23/2015	TransUnion	Closed with explanation
05/22/2015	05/28/2015	JPMorgan Chase	In progress
05/22/2015	05/22/2015	Tenet HealthCare Corporation	Closed with explanation

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1389882	Mortgage	Conventional fixed mortgage
1389897	Debt collection	
1389908	Mortgage	Home equity loan or line of credit
1390060	Bank account or service	Checking account
1390051	Mortgage	Conventional adjustable mortgage (ARM)
1388572	Mortgage	FHA mortgage
1390093	Mortgage	Conventional fixed mortgage
1390109	Debt collection	
1390118	Debt collection	Credit card
1390171	Student loan	Non-federal student loan
1390165	Consumer loan	Personal line of credit
1389521	Money transfers	International money transfer
1390161	Bank account or service	Checking account
1390193	Debt collection	Other (phone, health club, etc.)
1390176	Debt collection	Medical
1388770	Debt collection	Other (phone, health club, etc.)
1390191	Debt collection	Other (phone, health club, etc.)

Consumer Complaints

Loan servicing, payments, escrow account		RI	02864	Web
Communication tactics	Used obscene/profane/abusive language	IL	60654	Web
Loan modification,collection,foreclosure		NY	10007	Web
Problems caused by my funds being low		TN	38120	Web
Loan servicing, payments, escrow account		MD	21035	Web
Loan servicing, payments, escrow account		UT	84084	Referral
Loan servicing, payments, escrow account		CA	94803	Web
False statements or representation	Impersonated an attorney or official	TX	78729	Web
Taking/threatening an illegal action	Sued w/o proper notification of suit	FL	34289	Web
Can't repay my loan		WI	53218	Web
Shopping for a line of credit		WI	53132	Phone
Other transaction issues		SC	29745	Web
Account opening, closing, or management		TX	75070	Phone
Cont'd attempts collect debt not owed	Debt was paid	GA	31324	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	FL	33875	Web
Disclosure verification of debt	Right to dispute notice not received	KY	40204	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	94533	Web

Consumer Complaints

05/22/2015	05/22/2015	Nationstar Mortgage	In progress
05/22/2015	05/22/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
05/22/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/22/2015	05/23/2015	Wells Fargo	Closed with explanation
05/22/2015	05/22/2015	PNC Bank	In progress
05/22/2015	05/28/2015	Bank of America	In progress
05/22/2015	05/23/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/22/2015	05/23/2015	Jenkins, Wagnon & Young, P.C.	Closed with explanation
05/22/2015	05/28/2015	GE Capital Retail	Closed with explanation
05/22/2015	05/23/2015	Genesis Lending	Closed with explanation
05/22/2015	05/28/2015	U.S. Bancorp	Closed with explanation
05/22/2015	05/22/2015	Fifth Third Bank	Closed with explanation
05/22/2015	05/26/2015	Wells Fargo	Closed with explanation
05/22/2015	05/23/2015	Professional Debt Mediation, Inc.	Closed with explanation
05/22/2015	05/23/2015	Fidelis Recovery Management, LLC	Closed with explanation
05/22/2015	05/22/2015	Focus Holding Company	Closed with explanation
05/22/2015	05/23/2015	Kimball, Tirey & St. John LLP	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1388779	Debt collection	Credit card
1388726	Credit card	
1390187	Mortgage	Home equity loan or line of credit
1388378	Debt collection	Other (phone, health club, etc.)
1390057	Debt collection	Other (phone, health club, etc.)
1388344	Credit reporting	
1388345	Credit reporting	
1389870	Debt collection	Other (phone, health club, etc.)
1388341	Debt collection	Other (phone, health club, etc.)
1389505	Debt collection	Payday loan
1389467	Mortgage	Other mortgage
1388355	Mortgage	Other mortgage
1388367	Credit reporting	
1388382	Credit reporting	
1388379	Mortgage	FHA mortgage
1388385	Debt collection	Medical
1388488	Bank account or service	Checking account

Consumer Complaints

Improper contact or sharing of info	Talked to a third party about my debt	NJ	07762	Web
Advertising and marketing		OH	45211	Web
Loan modification,collection,foreclosure		WA	98408	Web
Cont'd attempts collect debt not owed	Debt was paid	MD	21014	Web
Cont'd attempts collect debt not owed	Debt is not mine	CA	92625	Web
Incorrect information on credit report	Information is not mine	NY	11565	Web
Incorrect information on credit report	Information is not mine	NY	11565	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	91206	Web
Cont'd attempts collect debt not owed	Debt is not mine	NM	87114	Web
Disclosure verification of debt	Not given enough info to verify debt	CA	94589	Phone
Loan modification,collection,foreclosure		NY	10925	Postal mail
Loan modification,collection,foreclosure		GA	30340	Fax
Incorrect information on credit report	Information is not mine	GA	31721	Web
Unable to get credit report/credit score	Problem getting report or credit score	CA	90249	Web
Loan modification,collection,foreclosure		FL	33173	Web
Cont'd attempts collect debt not owed	Debt is not mine	LA	70706	Web
Account opening, closing, or management		PA	19143	Referral

Consumer Complaints

05/22/2015	05/22/2015	Citibank	Closed with non-monetary relief
05/22/2015	05/28/2015	Wells Fargo	In progress
05/22/2015	05/28/2015	Bank of America	Closed with explanation
05/22/2015	05/28/2015	Encore Capital Group	Closed with explanation
05/22/2015	05/22/2015	Pinnacle Credit Services, LLC	Closed
05/22/2015	05/22/2015	Experian	In progress
05/22/2015	05/26/2015	Experian	In progress
05/22/2015	05/22/2015	GE Capital Retail	Closed with monetary relief
05/22/2015	05/22/2015	CL Holdings, LLC	Closed with non-monetary relief
05/22/2015	05/26/2015	Enova International, Inc.	Closed with explanation
05/22/2015	05/28/2015	Nationstar Mortgage	Closed with explanation
05/22/2015	05/28/2015	Wells Fargo	In progress
05/22/2015	05/22/2015	TransUnion	In progress
05/22/2015	05/22/2015	Experian	Closed with non-monetary relief
05/22/2015	05/22/2015	Citibank	Closed with explanation
05/22/2015	05/28/2015	Commonwealth Financial Systems, Inc.	Closed with explanation
05/22/2015	05/28/2015	RBS Citizens	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	

Consumer Complaints

1388458	Mortgage	FHA mortgage
1388413	Debt collection	Other (phone, health club, etc.)
1388425	Mortgage	FHA mortgage
1388438	Mortgage	Other mortgage
1388436	Bank account or service	(CD) Certificate of deposit
1388452	Credit reporting	
1388447	Credit card	
1388485	Debt collection	Auto
1388486	Consumer loan	Vehicle loan
1388484	Credit reporting	
1388467	Credit reporting	
1388466	Credit reporting	
1388474	Mortgage	Conventional adjustable mortgage (ARM)
1389297	Credit reporting	
1388509	Credit reporting	
1388517	Debt collection	Medical
1388522	Mortgage	Other mortgage
1388380	Mortgage	Other mortgage
1388505	Bank account or service	Checking account
1388557	Consumer loan	Vehicle loan

Consumer Complaints

Loan servicing, payments, escrow account		FL	32563	Web
Cont'd attempts collect debt not owed	Debt was paid	MD	21239	Postal mail
Application, originator, mortgage broker		OH	44125	Web
Loan servicing, payments, escrow account		SC	29687	Web
Account opening, closing, or management		NC	28363	Postal mail
Incorrect information on credit report	Public record	MI	48134	Web
Identity theft / Fraud / Embezzlement		SC	29206	Web
Cont'd attempts collect debt not owed	Debt was paid	AL	36330	Web
Managing the loan or lease		SC	29033	Web
Incorrect information on credit report	Information is not mine	AL	36330	Web
Incorrect information on credit report	Account status	MN	56425	Postal mail
Incorrect information on credit report	Account status	MN	56425	Postal mail
Loan modification,collection,foreclosure		NJ	08648	Web
Incorrect information on credit report	Account status	NM	87121	Web
Incorrect information on credit report	Information is not mine	NY	11422	Web
Cont'd attempts collect debt not owed	Debt is not mine	FL	33064	Web
Loan modification,collection,foreclosure		IN	46201	Referral
Loan modification,collection,foreclosure		FL	33173	Referral
Problems caused by my funds being low		GA	30228	Web
Managing the loan or lease		FL	32828	Referral

Consumer Complaints

05/22/2015	05/22/2015	Nationstar Mortgage	In progress
05/22/2015	05/28/2015	Encore Capital Group	Closed with explanation
05/22/2015	05/28/2015	PNC Bank	In progress
05/22/2015	05/22/2015	Ocwen	Closed with explanation
05/22/2015	05/27/2015	Fifth Third Bank	Closed with explanation
05/22/2015	05/22/2015	Experian	In progress
05/22/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/22/2015	06/01/2015	U.S. Auto Credit Corporation	Closed with explanation
05/22/2015	05/22/2015	Santander Consumer USA	Closed with explanation
05/22/2015	05/28/2015	Equifax	In progress
05/22/2015	05/28/2015	Experian	Closed with explanation
05/22/2015	05/28/2015	Equifax	In progress
05/22/2015	05/22/2015	Citibank	In progress
05/22/2015	05/22/2015	TransUnion	Closed with explanation
05/22/2015	05/26/2015	Equifax	In progress
05/22/2015	05/22/2015	ALCHRO INC.	Untimely response
05/22/2015	05/28/2015	JPMorgan Chase	In progress
05/22/2015	05/28/2015	Home Financing Center	Closed with explanation
05/22/2015	05/22/2015	Bank of America	Closed with explanation
05/22/2015	05/28/2015	Fifth Third Bank	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1388719	Payday loan	
1389735	Credit card	
1388718	Consumer loan	Installment loan
1388706	Mortgage	Conventional adjustable mortgage (ARM)
1388705	Debt collection	
1388700	Mortgage	Conventional adjustable mortgage (ARM)
1388699	Mortgage	Conventional adjustable mortgage (ARM)
1388715	Credit card	
1388711	Prepaid card	General purpose card
1388709	Bank account or service	Checking account
1388714	Mortgage	Conventional fixed mortgage
1388713	Credit reporting	
1388725	Money transfers	Domestic (US) money transfer
1388751	Debt collection	Mortgage
1388737	Debt collection	Other (phone, health club, etc.)
1388740	Bank account or service	Checking account
1388914	Mortgage	Conventional fixed mortgage
1388792	Debt collection	Other (phone, health club, etc.)
1388790	Mortgage	Conventional adjustable mortgage (ARM)

Consumer Complaints

Charged fees or interest I didn't expect		VA	24014	Web
Identity theft / Fraud / Embezzlement		WI	53562	Referral
Managing the loan or lease		SC	29649	Web
Loan modification,collection,foreclosure		CA	92660	Web
Communication tactics	Frequent or repeated calls	MO	63049	Web
Loan modification,collection,foreclosure		CA	95138	Web
Loan modification,collection,foreclosure		CA	95127	Web
Unsolicited issuance of credit card		WI	53205	Web
Managing, opening, or closing account		OR	97230	Web
Problems caused by my funds being low		AZ	85379	Web
Loan servicing, payments, escrow account		CA	90713	Web
Unable to get credit report/credit score	Problem getting my free annual report	CA	95206	Web
Other service issues		WI	53154	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30294	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	SC	29469	Web
Account opening, closing, or management		FL	33141	Phone
Loan servicing, payments, escrow account		WV	26101	Web
Communication tactics	Frequent or repeated calls	CA	90061	Postal mail
Loan modification,collection,foreclosure		CA	92614	Web

Consumer Complaints

05/22/2015	05/28/2015	PayPal	Closed with explanation
05/22/2015	05/28/2015	GE Capital Retail	Closed with monetary relief
05/22/2015	05/27/2015	PayPal	Closed with explanation
05/22/2015	05/22/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/22/2015	05/28/2015	Enhanced Recovery Company, LLC	Closed with explanation
05/22/2015	05/22/2015	Nationstar Mortgage	In progress
05/22/2015	05/22/2015	Wells Fargo	In progress
05/22/2015	05/27/2015	PayPal	Closed with monetary relief
05/22/2015	05/28/2015	U.S. Bancorp	Closed with explanation
05/22/2015	05/22/2015	JPMorgan Chase	Closed with monetary relief
05/22/2015	05/28/2015	Seterus	Closed with explanation
05/22/2015	05/22/2015	Experian	Closed with explanation
05/22/2015	05/28/2015	Ria Financial	Untimely response
05/22/2015	05/22/2015	Green Tree Servicing, LLC	In progress
05/22/2015	05/22/2015	Cavalry Investments, LLC	Closed with non-monetary relief
05/22/2015	05/28/2015	Wells Fargo	Closed with explanation
05/22/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/28/2015	GC Services Limited Partnership	Closed with explanation
05/22/2015	05/22/2015	Rushmore Loan Management Services	In progress

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
No
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1388854	Credit card	
1388814	Debt collection	Medical
1388812	Debt collection	Credit card
1388834	Credit card	
1388835	Credit card	
1388853	Money transfers	Domestic (US) money transfer
1388845	Mortgage	Other mortgage
1388852	Mortgage	Conventional fixed mortgage
1388848	Credit reporting	
1390343	Mortgage	Other mortgage
1388911	Debt collection	Other (phone, health club, etc.)
1389193	Mortgage	Conventional fixed mortgage
1388985	Debt collection	Credit card
1388979	Debt collection	
1389041	Bank account or service	Checking account
1389016	Debt collection	

Consumer Complaints

Unsolicited issuance of credit card		PA	18018	Phone
Cont'd attempts collect debt not owed	Debt was paid	FL	33066	Web
Cont'd attempts collect debt not owed	Debt was paid	MO	64152	Phone
Unsolicited issuance of credit card		NY	10458	Web
Other		NY	10458	Web
Incorrect/missing disclosures or info		NH	03801	Web
Application, originator, mortgage broker		IN	46032	Web
Loan servicing, payments, escrow account		TN	37803	Web
Credit reporting company's investigation	No notice of investigation status/result	FL	33180	Web
Loan modification,collection,foreclosure		AZ	86442	Referral
Disclosure verification of debt	Right to dispute notice not received	OH	43525	Web
Credit decision / Underwriting		MD	20735	Web
Cont'd attempts collect debt not owed	Debt was paid	CA	92692	Phone
Taking/threatening an illegal action	Sued w/o proper notification of suit	UT	84015	Web
Account opening, closing, or management		NJ	07734	Referral
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	GA	31329	Web

Consumer Complaints

		LLC	
05/22/2015	05/28/2015	PayPal	Closed with explanation
05/22/2015	05/22/2015	Penn Credit Corporation	In progress
05/22/2015	05/22/2015	PayPal	Closed with explanation
05/22/2015	05/28/2015	PayPal	Closed with monetary relief
05/22/2015	05/28/2015	Continental Finance Company, LLC	In progress
05/22/2015	05/22/2015	Western Union	Closed with explanation
05/22/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/22/2015	Movement Mortgage	Closed with explanation
05/22/2015	05/22/2015	Experian	In progress
05/22/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/22/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/22/2015	05/28/2015	NFM, Inc.	Closed with explanation
05/22/2015	05/22/2015	Financial Credit Service, Inc.	Closed with explanation
05/22/2015	05/29/2015	Essential Retrieval Group	Untimely response
05/22/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/22/2015	Performant Financial Corporation	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
No	
Yes	Yes
Yes	

Consumer Complaints

1389185	Debt collection	
1388993	Credit reporting	
1388999	Credit reporting	
1389048	Bank account or service	Other bank product/service
1389070	Debt collection	Other (phone, health club, etc.)
1389062	Debt collection	Credit card
1389051	Mortgage	Other mortgage
1389066	Bank account or service	(CD) Certificate of deposit
1389065	Credit card	
1389183	Credit card	
1389111	Mortgage	Other mortgage
1389082	Consumer loan	Vehicle loan
1389109	Mortgage	Conventional fixed mortgage
1389144	Bank account or service	Checking account
1389173	Mortgage	Conventional adjustable mortgage (ARM)
1389207	Mortgage	Other mortgage
1389828	Debt collection	Other (phone, health club, etc.)
1388526	Bank account or service	(CD) Certificate of deposit
1389196	Credit reporting	

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	TX	75033	Web
Incorrect information on credit report	Public record	OH	44333	Web
Incorrect information on credit report	Account status	MD	20784	Web
Making/receiving payments, sending money		VA	22204	Web
Cont'd attempts collect debt not owed	Debt is not mine	PA	19046	Web
Communication tactics	Threatened to take legal action	CA	91761	Web
Application, originator, mortgage broker		NY	11372	Referral
Account opening, closing, or management				Referral
Credit card protection / Debt protection				Web
Other		AZ	85226	Web
Loan servicing, payments, escrow account		OR	97013	Referral
Problems when you are unable to pay		IL	61615	Web
Loan modification,collection,foreclosure		MN	55434	Web
Deposits and withdrawals		FL	32804	Referral
Other		FL	33624	Referral
Loan modification,collection,foreclosure		TX	78233	Referral
Disclosure verification of debt	Not given enough info to verify debt	HI	96817	Web
Account opening, closing, or management		OH	45065	Referral
Credit reporting company's investigation	No notice of investigation status/result	NV		Web

Consumer Complaints

05/22/2015	05/22/2015	Medical Business Bureau	Closed with explanation
05/22/2015	05/22/2015	Experian	Closed with non-monetary relief
05/22/2015	05/28/2015	TransUnion	Closed with explanation
05/22/2015	05/22/2015	Bank of America	Closed with explanation
05/22/2015	05/28/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/22/2015	05/28/2015	Samuel Whitaker & Associates LLC	Closed with explanation
05/22/2015	05/28/2015	TD Bank	Closed with monetary relief
05/22/2015	05/28/2015	SunTrust Bank	Closed with explanation
05/22/2015	05/28/2015	Cedars Business Services, LLC	Closed with explanation
05/22/2015	05/27/2015	PayPal	Closed with explanation
05/22/2015	05/28/2015	M&T Bank	Closed with explanation
05/22/2015	05/22/2015	Hyundai Capital America	Closed with non-monetary relief
05/22/2015	05/22/2015	U.S. Bancorp	Closed with explanation
05/22/2015	05/27/2015	Bank of America	Closed with explanation
05/22/2015	06/04/2015	Wells Fargo	Closed with explanation
05/22/2015	05/28/2015	Bank of America	In progress
05/22/2015	05/22/2015	Transworld Systems Inc.	Closed with explanation
05/22/2015	05/29/2015	M&T Bank	Closed
05/22/2015	05/22/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes

Consumer Complaints

1389212	Mortgage	Other mortgage
1389211	Bank account or service	Other bank product/service
1389210	Bank account or service	Savings account
1389446	Credit card	
1388762	Debt collection	
1389215	Mortgage	Other mortgage
1389464	Credit reporting	
1389235	Mortgage	Other mortgage
1389227	Mortgage	VA mortgage
1389296	Credit reporting	
1389256	Credit card	
1389237	Student loan	Non-federal student loan
1389251	Credit card	
1389248	Bank account or service	Checking account
1389265	Bank account or service	Checking account
1389257	Credit card	
1389269	Debt collection	
1389275	Bank account or service	Checking account
1389274	Debt collection	
1389298	Credit reporting	
1389300	Mortgage	FHA mortgage
1389321	Mortgage	Other mortgage

Consumer Complaints

Loan modification,collection,foreclosure		CO	80003	Referral
Deposits and withdrawals		OH	44120	Referral
Account opening, closing, or management		TX	77030	Referral
Balance transfer		OH	45244	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30228	Web
Loan modification,collection,foreclosure		TX	78741	Referral
Incorrect information on credit report	Account status	NY	11510	Web
Loan servicing, payments, escrow account		NY	11704	Fax
Loan servicing, payments, escrow account		AZ	85757	Phone
Incorrect information on credit report	Account status	NM	87131	Web
Advertising and marketing		AL	36106	Web
Dealing with my lender or servicer		MN	55904	Web
Payoff process		CA	93446	Web
Deposits and withdrawals		IL	60185	Web
Deposits and withdrawals		NH	03101	Referral
Credit card protection / Debt protection		CA	92316	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	77584	Web
Using a debit or ATM card		AL	35036	Web
Cont'd attempts collect debt not owed	Debt is not mine			Phone
Incorrect information on credit report	Account status	NM	87121	Web
Loan servicing, payments, escrow account		MN	55012	Web
Loan servicing, payments, escrow account		AR	72675	Postal mail

Consumer Complaints

05/22/2015	05/28/2015	BMO Harris	Closed with explanation
05/22/2015	05/27/2015	Fifth Third Bank	Closed with monetary relief
05/22/2015	05/27/2015	Capital One	In progress
05/22/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/22/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/22/2015	05/28/2015	JPMorgan Chase	In progress
05/22/2015	05/22/2015	Experian	Closed with explanation
05/22/2015	05/28/2015	Ocwen	In progress
05/22/2015	05/22/2015	Nationstar Mortgage	Closed with explanation
05/22/2015	05/28/2015	Experian	In progress
05/22/2015	05/28/2015	PayPal	Closed with explanation
05/22/2015	05/22/2015	Genesis Lending	Closed with explanation
05/22/2015	05/22/2015	Capital One	Closed with explanation
05/22/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/22/2015	05/27/2015	TD Bank	Closed with explanation
05/22/2015	06/01/2015	Citibank	Closed with explanation
05/22/2015	05/22/2015	AMCOL Systems, Inc.	Untimely response
05/22/2015	05/22/2015	Regions	Closed with non-monetary relief
05/22/2015	05/29/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/22/2015	05/22/2015	Equifax	In progress
05/22/2015	05/22/2015	Green Tree Servicing, LLC	In progress
05/22/2015	05/28/2015	Carrington Mortgage	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
No	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1389355	Debt collection	Other (phone, health club, etc.)
1389343	Credit card	
1389380	Credit reporting	
1388403	Credit reporting	
1388527	Mortgage	Other mortgage
1389436	Mortgage	Conventional fixed mortgage
1389387	Credit reporting	
1389391	Mortgage	Conventional adjustable mortgage (ARM)
1388404	Mortgage	Conventional fixed mortgage
1389425	Bank account or service	Checking account
1388536	Credit reporting	
1389418	Mortgage	Conventional adjustable mortgage (ARM)
1389410	Credit reporting	
1390330	Mortgage	FHA mortgage
1389456	Credit card	
1388521	Credit reporting	
1389450	Credit card	

Consumer Complaints

False statements or representation	Attempted to collect wrong amount	GA	30044	Web
APR or interest rate		MO	63135	Postal mail
Incorrect information on credit report	Account status	IL	60640	Web
Credit monitoring or identity protection	Account terms and changes	NJ	07726	Postal mail
Loan modification,collection,foreclosure		HI	96744	Referral
Loan servicing, payments, escrow account		TX	75052	Phone
Incorrect information on credit report	Public record	NC	28382	Web
Loan modification,collection,foreclosure		CA	91364	Web
Application, originator, mortgage broker		NJ	07726	Web
Using a debit or ATM card		MD	21208	Web
Incorrect information on credit report	Account status	VI	00803	Postal mail
Loan servicing, payments, escrow account		FL	33957	Web
Incorrect information on credit report	Reinserted previously deleted info	CO	80601	Web
Loan modification,collection,foreclosure		MI	48240	Phone
Late fee		LA	70122	Web
Improper use of my credit report	Report improperly shared by CRC	CA	94565	Web
Billing disputes		WI	53188	Web

Consumer Complaints

05/22/2015	05/22/2015	Zwicker & Associates	Closed with explanation
05/22/2015	05/28/2015	GE Capital Retail	Closed with explanation
05/22/2015	05/28/2015	Equifax	In progress
05/22/2015	05/28/2015	TransUnion	Closed with non-monetary relief
05/22/2015	05/28/2015	Bank of America	In progress
05/22/2015	06/01/2015	Plaza Home Mortgage	Closed with explanation
05/22/2015	05/22/2015	Equifax	Closed with explanation
05/22/2015	05/22/2015	Specialized Loan Servicing LLC	Closed with explanation
05/22/2015	05/28/2015	Hudson City Savings Bank	Closed with explanation
05/22/2015	05/22/2015	SunTrust Bank	Closed with explanation
05/22/2015	05/28/2015	TransUnion	Closed with explanation
05/22/2015	05/28/2015	HSBC	In progress
05/22/2015	05/22/2015	Experian	In progress
05/22/2015	05/28/2015	Wells Fargo	In progress
05/22/2015	05/22/2015	JPMorgan Chase	Closed with monetary relief
05/22/2015	05/22/2015	TransUnion	Closed with explanation
05/22/2015	05/28/2015	GreenSky Trade Credit, LLC	Closed with monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1389459	Mortgage	Conventional adjustable mortgage (ARM)
1388392	Debt collection	Medical
1388401	Credit reporting	
1389483	Debt collection	Other (phone, health club, etc.)
1389480	Bank account or service	Checking account
1389767	Debt collection	
1388410	Bank account or service	Checking account
1390151	Debt collection	Credit card
1388528	Mortgage	Other mortgage
1388593	Debt collection	Payday loan
1389219	Bank account or service	Checking account
1389474	Money transfers	Domestic (US) money transfer
1388482	Mortgage	Conventional adjustable mortgage (ARM)
1388490	Bank account or service	Checking account
1388721	Bank account or service	Savings account
1389747	Debt collection	Credit card
1389460	Money transfers	International money transfer
1389749	Debt collection	Other (phone, health club, etc.)
1388402	Credit reporting	

Consumer Complaints

Other		FL	33624	Referral
Cont'd attempts collect debt not owed	Debt is not mine	CA	90034	Web
Credit monitoring or identity protection	Account terms and changes	NJ	07726	Postal mail
Cont'd attempts collect debt not owed	Debt is not mine	WA	98802	Web
Making/receiving payments, sending money		FL	33579	Phone
Cont'd attempts collect debt not owed	Debt is not mine	NY	13071	Web
Problems caused by my funds being low		NY	10468	Phone
False statements or representation	Attempted to collect wrong amount	CA	92677	Web
Loan modification,collection,foreclosure		MI	48439	Referral
Taking/threatening an illegal action	Threatened to sue on too old debt	CA	90003	Web
Deposits and withdrawals		TX	78617	Referral
Other service issues		GA	31310	Phone
Loan modification,collection,foreclosure		CA	92656	Web
Account opening, closing, or management		PA	19143	Referral
Deposits and withdrawals		NY	10011	Web
Improper contact or sharing of info	Contacted me after I asked not to	PA	16870	Web
Other transaction issues		TX	75701	Web
Cont'd attempts collect debt not owed	Debt was paid	CO	80234	Web
Credit monitoring or identity protection	Account terms and	NJ	07726	Postal mail

Consumer Complaints

05/22/2015	05/28/2015	Wells Fargo	Closed with explanation
05/22/2015	05/28/2015	Herbert P. Sears Co., Inc.	Closed with explanation
05/22/2015	05/28/2015	Equifax	In progress
05/22/2015	05/22/2015	Yakima County Credit Service, INC	Closed with explanation
05/22/2015	05/26/2015	Bank of America	Closed with monetary relief
05/22/2015	05/28/2015	Focus Holding Company	Closed with explanation
05/22/2015	05/26/2015	TD Bank	Closed with explanation
05/22/2015	05/28/2015	Encore Capital Group	Closed with explanation
05/22/2015	05/28/2015	OneWest Bank	Closed with explanation
05/22/2015	05/22/2015	ACE Cash Express Inc.	Closed
05/22/2015	05/28/2015	Wells Fargo	Closed with explanation
05/22/2015	05/26/2015	PayPal	Closed with explanation
05/22/2015	05/22/2015	PennyMac Loan Services, LLC	Closed with explanation
05/22/2015	05/28/2015	Santander Bank US	Closed with explanation
05/22/2015	05/22/2015	Wells Fargo	Closed with non-monetary relief
05/22/2015	05/22/2015	I.C. System, Inc.	Closed with explanation
05/22/2015	05/22/2015	PayPal	Closed with monetary relief
05/22/2015	05/22/2015	Diversified Consultants, Inc.	In progress
05/22/2015	05/28/2015	Experian	In progress

Consumer Complaints

Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1388394	Mortgage	Other mortgage
1389592	Mortgage	Conventional fixed mortgage
1388390	Credit reporting	
1387582	Mortgage	Conventional adjustable mortgage (ARM)
1387875	Mortgage	FHA mortgage
1387316	Debt collection	Mortgage
1386598	Credit card	
1387138	Student loan	Non-federal student loan
1387265	Mortgage	Home equity loan or line of credit
1387799	Credit reporting	
1387135	Mortgage	Home equity loan or line of credit
1386881	Credit reporting	
1386424	Credit reporting	
1386285	Credit reporting	
1388620	Consumer loan	Vehicle loan
1387099	Mortgage	Conventional fixed mortgage

Consumer Complaints

	changes			
Other		MA	01609	Postal mail
Loan servicing, payments, escrow account		CA	91423	Web
Credit reporting company's investigation	Problem with statement of dispute	MI	48219	Web
Credit decision / Underwriting		NY	10958	Web
Credit decision / Underwriting		CA	91304	Web
Taking/threatening an illegal action	Seized/Attempted to seize property	NC	27278	Web
Identity theft / Fraud / Embezzlement		TX	77206	Referral
Dealing with my lender or servicer		FL	32789	Web
Loan servicing, payments, escrow account		PA	15044	Referral
Credit monitoring or identity protection	Account terms and changes	FL	33139	Web
Loan servicing, payments, escrow account		CA	93292	Web
Incorrect information on credit report	Account terms	FL	33308	Web
Incorrect information on credit report	Personal information		92592	Web
Incorrect information on credit report	Personal information	TX	77068	Web
Managing the loan or lease		NY	14486	Web
Loan modification,collection,foreclosure		NC	27565	Phone

Consumer Complaints

05/22/2015	05/28/2015	HSBC	Closed with explanation
05/22/2015	05/22/2015	Bank of America	Closed with explanation
05/22/2015	05/22/2015	Equifax	Closed with explanation
05/21/2015	05/28/2015	KeyBank NA	Closed with explanation
05/21/2015	05/21/2015	M&T Bank	Closed with non-monetary relief
05/21/2015	05/21/2015	Green Tree Servicing, LLC	Closed with explanation
05/21/2015	05/27/2015	GE Capital Retail	Closed with explanation
05/21/2015	05/21/2015	Navient	Closed with explanation
05/21/2015	05/27/2015	PNC Bank	Closed with explanation
05/21/2015	05/21/2015	Equifax	Closed with explanation
05/21/2015	05/21/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/21/2015	Equifax	Closed with explanation
05/21/2015	05/21/2015	Equifax	Closed with explanation
05/21/2015	05/21/2015	TransUnion	Closed with non-monetary relief
05/21/2015	05/22/2015	Santander Consumer USA	Closed with explanation
05/21/2015	05/22/2015	Green Tree Servicing, LLC	In progress

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1386649	Debt collection	Medical
1386980	Credit card	
1387268	Mortgage	Conventional fixed mortgage
1387720	Mortgage	Conventional fixed mortgage
1387146	Prepaid card	General purpose card
1386957	Debt collection	Credit card
1386289	Consumer loan	Vehicle loan
1387141	Debt collection	Other (phone, health club, etc.)
1387694	Mortgage	Other mortgage
1387171	Mortgage	Conventional fixed mortgage
1387641	Mortgage	Conventional adjustable mortgage (ARM)
1387977	Credit reporting	
1387979	Credit reporting	
1386216	Credit card	
1387769	Credit reporting	
1387225	Mortgage	Conventional fixed mortgage
1388388	Mortgage	Other mortgage
1388689	Debt collection	

Consumer Complaints

Communication tactics	Called outside of 8am-9pm	IN	46410	Web
Rewards				Fax
Loan servicing, payments, escrow account		LA	70726	Web
Loan modification,collection,foreclosure		ID	83646	Web
Unauthorized transactions/trans. issues		CA	92653	Web
Communication tactics	Frequent or repeated calls	MO	63116	Web
Problems when you are unable to pay		NV	89441	Web
Cont'd attempts collect debt not owed	Debt was paid	FL	33183	Web
Other		FL	32825	Referral
Loan servicing, payments, escrow account		NH	03109	Phone
Loan modification,collection,foreclosure		CA	91950	Web
Incorrect information on credit report	Public record	PA	15068	Web
Incorrect information on credit report	Public record	PA	15068	Web
Sale of account		CA	90016	Web
Incorrect information on credit report	Information is not mine	TX	79410	Web
Loan modification,collection,foreclosure		NY	10562	Web
Loan modification,collection,foreclosure		CA	92081	Web
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	WI	53711	Web

Consumer Complaints

05/21/2015	05/22/2015	Springleaf Finance Corporation	In progress
05/21/2015	05/27/2015	Amex	Closed with explanation
05/21/2015	05/21/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/21/2015	U.S. Bancorp	In progress
05/21/2015	05/27/2015	U.S. Bancorp	Closed with monetary relief
05/21/2015	05/21/2015	Portfolio Recovery Associates, Inc.	Closed with non-monetary relief
05/21/2015	05/27/2015	Autovest, L.L.C.	Closed with explanation
05/21/2015	05/21/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/21/2015	05/27/2015	Bank of America	Closed with explanation
05/21/2015	05/22/2015	Green Tree Servicing, LLC	In progress
05/21/2015	05/21/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/21/2015	TransUnion	In progress
05/21/2015	05/21/2015	Experian	In progress
05/21/2015	05/28/2015	Bank of America	Closed with explanation
05/21/2015	05/21/2015	Experian	In progress
05/21/2015	05/21/2015	Ocwen	Closed with explanation
05/21/2015	05/22/2015	Wells Fargo	In progress
05/21/2015	05/29/2015	ALTERNATIVE DISPUTE RESOLUTIONS	Untimely response

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
No	

Consumer Complaints

1386250	Mortgage	Other mortgage
1387019	Credit reporting	
1386955	Credit card	
1387533	Mortgage	FHA mortgage
1387170	Credit card	
1387465	Credit reporting	
1386196	Debt collection	Medical
1388441	Debt collection	Other (phone, health club, etc.)
1386180	Mortgage	Other mortgage
1386880	Debt collection	Payday loan
1388011	Debt collection	Credit card
1386866	Mortgage	Other mortgage
1387421	Debt collection	Payday loan
1387119	Credit reporting	
1387436	Credit reporting	
1387515	Bank account or service	Checking account
1386336	Debt collection	Payday loan

Consumer Complaints

Loan modification,collection,foreclosure		NY	10960	Postal mail
Credit monitoring or identity protection	Billing dispute	NC	28460	Web
Transaction issue		CT	06460	Web
Loan servicing, payments, escrow account		TX	79731	Web
Unsolicited issuance of credit card		NM	87110	Web
Incorrect information on credit report	Account status	CA	92117	Postal mail
Disclosure verification of debt	Right to dispute notice not received	IL	60619	Web
Cont'd attempts collect debt not owed	Debt is not mine	OH	44107	Web
Loan servicing, payments, escrow account		AZ	85381	Referral
Taking/threatening an illegal action	Threatened arrest/jail if do not pay	TX	77034	Phone
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	VA	23320	Web
Other		FL	33610	Referral
Improper contact or sharing of info	Contacted employer after asked not to	SC	29485	Web
Incorrect information on credit report	Personal information	CA	90249	Web
Incorrect information on credit report	Account status	CA	90049	Referral
Problems caused by my funds being low		TX	78748	Web
Communication tactics	Frequent or	GA	30016	Web

Consumer Complaints

05/21/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/21/2015	Experian	In progress
05/21/2015	05/21/2015	Capital One	Closed with monetary relief
05/21/2015	05/21/2015	Ocwen	Closed with explanation
05/21/2015	05/27/2015	PayPal	Closed with explanation
05/21/2015	06/10/2015	Equifax	In progress
05/21/2015	05/22/2015	COLLECTION PROFESSIONALS INC (Illinois)	Closed
05/21/2015	05/27/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/21/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/22/2015	National Credit Adjusters, LLC	Closed with explanation
05/21/2015	05/21/2015	First National Collection Bureau, Inc.	Closed with explanation
05/21/2015	05/27/2015	Bank of America	In progress
05/21/2015	05/27/2015	National Credit Adjusters, LLC	Closed with explanation
05/21/2015	05/21/2015	Experian	Closed with non-monetary relief
05/21/2015	06/03/2015	Experian	Closed with explanation
05/21/2015	05/21/2015	Bank of America	Closed with explanation
05/21/2015	05/27/2015	Southern Management Corp	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	

Consumer Complaints

1387935	Consumer loan	Installment loan
1387989	Debt collection	Medical
1388446	Credit card	
1387474	Credit reporting	
1386954	Credit reporting	
1388375	Bank account or service	Checking account
1387477	Debt collection	Other (phone, health club, etc.)
1387489	Mortgage	Conventional fixed mortgage
1387480	Credit reporting	
1387488	Debt collection	Other (phone, health club, etc.)
1386211	Credit card	
1387512	Bank account or service	Checking account
1386944	Consumer loan	Vehicle lease
1386934	Payday loan	
1387483	Debt collection	Medical
1386888	Debt collection	Credit card
1387168	Mortgage	Home equity loan or line of credit

Consumer Complaints

	repeated calls			
Problems when you are unable to pay		OH	43901	Web
Disclosure verification of debt	Not given enough info to verify debt	NJ	08021	Web
Billing disputes		CT		Web
Unable to get credit report/credit score	Problem getting my free annual report	OH	43206	Web
Incorrect information on credit report	Personal information	TN	37027	Web
Deposits and withdrawals		TX	77065	Web
Cont'd attempts collect debt not owed	Debt is not mine	MN	56273	Phone
Loan servicing, payments, escrow account		AZ	85259	Web
Incorrect information on credit report	Information is not mine	MO	64734	Web
Cont'd attempts collect debt not owed	Debt was paid	SC	29403	Web
Other		TN	38101	Web
Deposits and withdrawals		TX	78660	Referral
Managing the loan or lease		MI	49829	Web
Payment to acct not credited		TN	38118	Web
Cont'd attempts collect debt not owed	Debt is not mine	DE	19970	Phone
Communication tactics	Frequent or repeated calls	CA	94605	Web
Loan servicing, payments, escrow account		CA	90221	Web

Consumer Complaints

05/21/2015	05/28/2015	Citibank	Closed with non-monetary relief
05/21/2015	05/21/2015	AMCOL Systems, Inc.	Untimely response
05/21/2015	05/29/2015	Total Card, Inc.	In progress
05/21/2015	05/21/2015	TransUnion	Closed with non-monetary relief
05/21/2015	05/21/2015	Experian	Closed with explanation
05/21/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/27/2015	Total Customer Service, Inc.	Closed with non-monetary relief
05/21/2015	05/27/2015	Banco Popular North America	Closed with explanation
05/21/2015	05/21/2015	TransUnion	Closed with explanation
05/21/2015	05/21/2015	First Financial Asset Management, Inc.	Untimely response
05/21/2015	05/21/2015	Capital One	Closed with explanation
05/21/2015	05/27/2015	JPMorgan Chase	Closed with monetary relief
05/21/2015	05/21/2015	Ally Financial Inc.	In progress
05/21/2015	05/21/2015	SFS, Inc	Closed with explanation
05/21/2015	05/22/2015	Transworld Systems Inc.	Closed with explanation
05/21/2015	05/22/2015	Alpha Recovery Corp	Closed with non-monetary relief
05/21/2015	05/21/2015	JPMorgan Chase	Closed with explanation

Consumer Complaints

Yes
No
Yes
Yes
Yes
Yes
Yes
Yes
Yes
No
Yes
Yes
Yes
No
Yes
Yes
Yes

Consumer Complaints

1387161	Mortgage	Conventional fixed mortgage
1386908	Credit card	
1387723	Bank account or service	Other bank product/service
1387154	Mortgage	Other mortgage
1387095	Bank account or service	Other bank product/service
1386887	Debt collection	Other (phone, health club, etc.)
1386805	Mortgage	Other mortgage
1387022	Debt collection	Credit card
1387234	Mortgage	Conventional fixed mortgage
1387643	Debt collection	
1387172	Bank account or service	Checking account
1387524	Debt collection	Credit card
1387355	Debt collection	Credit card
1386183	Debt collection	Other (phone, health club, etc.)
1387401	Bank account or service	Checking account
1386475	Mortgage	Other mortgage
1387373	Bank account or service	Checking account
1387649	Mortgage	Other mortgage
1386801	Debt collection	Credit card

Consumer Complaints

Loan servicing, payments, escrow account		CO	80503	Web
Other		WA	98230	Web
Deposits and withdrawals		CA	96218	Web
Application, originator, mortgage broker		NY	14120	Web
Using a debit or ATM card		KY	41014	Referral
Disclosure verification of debt	Not given enough info to verify debt	TX	75409	Web
Loan modification,collection,foreclosure		NC	28173	Web
Cont'd attempts collect debt not owed	Debt is not mine	IN	46205	Web
Loan servicing, payments, escrow account		LA	70152	Web
Communication tactics	Frequent or repeated calls	IL	61115	Web
Deposits and withdrawals		CA	91701	Referral
Disclosure verification of debt	Not given enough info to verify debt	TX	78230	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	39542	Web
Cont'd attempts collect debt not owed	Debt is not mine	NM	87114	Web
Problems caused by my funds being low		IL	60610	Web
Other		KY	41005	Referral
Account opening, closing, or management		CA	92110	Web
Loan modification,collection,foreclosure		WA	98103	Referral
Communication tactics	Frequent or	KY	40214	Web

Consumer Complaints

05/21/2015	05/21/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/21/2015	U.S. Bancorp	Closed with non-monetary relief
05/21/2015	05/21/2015	East West Bank	Closed with explanation
05/21/2015	05/27/2015	American Advisors Group	Closed with explanation
05/21/2015	05/27/2015	Comerica	Closed with monetary relief
05/21/2015	06/09/2015	MNS & Associates LLC	Closed with explanation
05/21/2015	05/21/2015	Ocwen	Closed with explanation
05/21/2015	05/21/2015	Convergent Resources, Inc.	Closed with explanation
05/21/2015	05/27/2015	Stearns Lending	Closed with explanation
05/21/2015	05/28/2015	Arnold Scott Harris, P.C.	Closed with explanation
05/21/2015	05/27/2015	Wells Fargo	Closed with non-monetary relief
05/21/2015	05/28/2015	Portfolio Recovery Associates, Inc.	Closed with explanation
05/21/2015	05/21/2015	Data and Contact Management Solutions, LLC	Closed with explanation
05/21/2015	05/21/2015	First National Collection Bureau, Inc.	Closed with explanation
05/21/2015	05/21/2015	TCF National Bank	Closed with monetary relief
05/21/2015	05/27/2015	HSBC	Closed with explanation
05/21/2015	05/21/2015	U.S. Bancorp	Closed with monetary relief
05/21/2015	05/27/2015	Bank of America	Closed with explanation
05/21/2015	05/21/2015	Encore Capital Group	Closed with non-monetary relief

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	

Consumer Complaints

1387415	Mortgage	Conventional adjustable mortgage (ARM)
1387397	Consumer loan	Installment loan
1387378	Mortgage	Conventional fixed mortgage
1386787	Debt collection	Other (phone, health club, etc.)
1386802	Mortgage	Conventional fixed mortgage
1387398	Consumer loan	Installment loan
1387399	Bank account or service	Other bank product/service
1387408	Bank account or service	Checking account
1387412	Credit card	
1387869	Mortgage	Other mortgage
1388374	Bank account or service	Checking account
1387960	Debt collection	Other (phone, health club, etc.)
1387961	Debt collection	Other (phone, health club, etc.)
1386518	Mortgage	Conventional fixed mortgage
1387959	Debt collection	Other (phone, health club, etc.)
1387962	Debt collection	Other (phone, health club, etc.)
1387013	Credit card	

Consumer Complaints

	repeated calls			
Loan servicing, payments, escrow account		AR	72641	Referral
Problems when you are unable to pay		IN	47630	Web
Loan modification,collection,foreclosure		IL	60201	Web
False statements or representation	Attempted to collect wrong amount	LA	70043	Web
Application, originator, mortgage broker		WY	82073	Web
Problems when you are unable to pay		IN	47640	Web
Making/receiving payments, sending money		FL	33067	Web
Account opening, closing, or management		MA	01810	Postal mail
Late fee		WA	98503	Web
Loan modification,collection,foreclosure		VA	24073	Referral
Deposits and withdrawals		TX	77065	Web
Disclosure verification of debt	Not given enough info to verify debt	OH	44127	Postal mail
Disclosure verification of debt	Not given enough info to verify debt	OH	44127	Postal mail
Loan modification,collection,foreclosure		CA	95448	Web
Disclosure verification of debt	Not given enough info to verify debt	OH	44127	Postal mail
Disclosure verification of debt	Not given enough info to verify debt	OH	44127	Postal mail
Closing/Cancelling account		GA	30097	Postal mail

Consumer Complaints

05/21/2015	05/27/2015	Bank of America	Closed with explanation
05/21/2015	05/27/2015	Minnesota Life Insurance Company	In progress
05/21/2015	05/27/2015	Select Portfolio Servicing, Inc	Closed with explanation
05/21/2015	05/27/2015	USCB Corporation	Closed with explanation
05/21/2015	05/21/2015	U.S. Bancorp	Closed with monetary relief
05/21/2015	06/04/2015	David Deep Law Offices	In progress
05/21/2015	05/21/2015	Bank of America	Closed with monetary relief
05/21/2015	05/27/2015	Bank of America	In progress
05/21/2015	05/21/2015	Wells Fargo	Closed with explanation
05/21/2015	05/27/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/28/2015	GE Capital Retail	Closed with explanation
05/21/2015	05/27/2015	GE Capital Retail	Closed with explanation
05/21/2015	05/28/2015	GE Capital Retail	Closed with explanation
05/21/2015	05/22/2015	Bank of America	Closed with explanation
05/21/2015	05/27/2015	GE Capital Retail	Closed with explanation
05/21/2015	05/27/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/21/2015	05/27/2015	JPMorgan Chase	Closed with explanation

Consumer Complaints

Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes	Yes	
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		
Yes		

Consumer Complaints

1387787	Credit reporting	
1389889	Debt collection	Credit card
1389912	Debt collection	Credit card
1386695	Consumer loan	Vehicle loan
1387228	Credit reporting	
1389883	Mortgage	Home equity loan or line of credit
1387752	Credit reporting	
1386689	Bank account or service	Checking account
1388676	Credit reporting	
1387041	Mortgage	Conventional fixed mortgage
1387657	Credit reporting	
1387084	Consumer loan	Installment loan
1387416	Mortgage	Conventional adjustable mortgage (ARM)
1387963	Debt collection	Other (phone, health club, etc.)
1387223	Bank account or service	Checking account
1387947	Debt collection	Credit card
1387936	Mortgage	Conventional fixed mortgage

Consumer Complaints

Credit monitoring or identity protection	Problem with fraud alerts	VA	20124	Web
Cont'd attempts collect debt not owed	Debt was paid	IN	47403	Web
Cont'd attempts collect debt not owed	Debt was discharged in bankruptcy	FL	33319	Web
Taking out the loan or lease		NY	12522	Web
Incorrect information on credit report	Account status	NJ	07712	Web
Credit decision / Underwriting		CA	90078	Web
Incorrect information on credit report	Public record	GA	31522	Web
Using a debit or ATM card		MA	01801	Web
Incorrect information on credit report	Personal information	MA	24783	Web
Application, originator, mortgage broker		WA	98033	Web
Credit monitoring or identity protection	Billing dispute	PA	18966	Web
Managing the loan or lease		NC	27603	Referral
Loan servicing, payments, escrow account		AR	72641	Referral
Disclosure verification of debt	Not given enough info to verify debt	OH	44127	Postal mail
Deposits and withdrawals		FL	33190	Referral
Communication tactics	Threatened to take legal action	WA	98126	Web
Loan servicing, payments, escrow account		CT	06606	Web

Consumer Complaints

05/21/2015	05/28/2015	Experian	Closed with non-monetary relief
05/21/2015	05/22/2015	Wright & Lerch Attorneys At Law	Closed with non-monetary relief
05/21/2015	05/22/2015	Stoneleigh Recovery Associates, LLC	Closed with non-monetary relief
05/21/2015	05/21/2015	Bank of the West	Closed with explanation
05/21/2015	05/21/2015	Equifax	In progress
05/21/2015	05/22/2015	Bank of America	In progress
05/21/2015	05/22/2015	Experian	Closed with non-monetary relief
05/21/2015	05/27/2015	Bank of America	In progress
05/21/2015	05/28/2015	Experian	Closed with non-monetary relief
05/21/2015	05/21/2015	Watermark Capital, INC.	Closed
05/21/2015	05/27/2015	First Data Corporation	In progress
05/21/2015	05/27/2015	Citibank	Closed with explanation
05/21/2015	05/27/2015	Green Tree Servicing, LLC	In progress
05/21/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/27/2015	Bank of America	Closed with explanation
05/21/2015	05/21/2015	Bayside Capital Services, LLC	Closed with explanation
05/21/2015	05/21/2015	SunTrust Bank	In progress

Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1387865	Debt collection	Medical
1387686	Mortgage	Conventional fixed mortgage
1387957	Debt collection	Other (phone, health club, etc.)
1387517	Mortgage	Conventional fixed mortgage
1386972	Credit reporting	
1388311	Credit reporting	
1386864	Mortgage	Other mortgage
1387112	Mortgage	Other mortgage
1386899	Credit card	
1388038	Credit card	
1387927	Mortgage	Home equity loan or line of credit
1387917	Consumer loan	Vehicle loan
1387900	Bank account or service	Savings account
1387891	Credit reporting	
1387879	Credit reporting	
1387883	Debt collection	
1387920	Consumer loan	Vehicle lease

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	TX	75115	Web
Credit decision / Underwriting		MO	63123	Web
Disclosure verification of debt	Not given enough info to verify debt	OH	44127	Postal mail
Loan servicing, payments, escrow account		NC	27357	Phone
Credit reporting company's investigation	No notice of investigation status/result	MD	20735	Web
Credit reporting company's investigation	No notice of investigation status/result	WA	98155	Web
Loan modification,collection,foreclosure		TN	37206	Fax
Loan modification,collection,foreclosure		NY	10960	Referral
Rewards		CA	94705	Fax
Other		IA	52601	Web
Loan servicing, payments, escrow account		ID	83313	Web
Taking out the loan or lease		FL	33460	Web
Deposits and withdrawals		SC	29708	Phone
Credit reporting company's investigation	Investigation took too long	UT	84111	Web
Incorrect information on credit report	Personal information	WA	98036	Web
Cont'd attempts collect debt not owed	Debt is not mine	RI	02861	Web
Problems when you are unable to pay		CA	95747	Web

Consumer Complaints

05/21/2015	05/21/2015	ProCollect, Inc	Closed with explanation
05/21/2015	05/21/2015	Bank of America	In progress
05/21/2015	05/28/2015	AllianceOne Recievables Management	Closed with explanation
05/21/2015	05/27/2015	Green Tree Servicing, LLC	In progress
05/21/2015	05/21/2015	Equifax	In progress
05/21/2015	05/27/2015	Experian	Closed with non-monetary relief
05/21/2015	05/27/2015	Bank of America	In progress
05/21/2015	05/27/2015	JPMorgan Chase	In progress
05/21/2015	05/27/2015	Amex	Closed with explanation
05/21/2015	05/21/2015	Capital One	Closed with explanation
05/21/2015	05/21/2015	Flagstar Bank	In progress
05/21/2015	05/21/2015	TD Bank	Closed with non-monetary relief
05/21/2015	05/22/2015	Wells Fargo	Closed with explanation
05/21/2015	05/27/2015	FAIR COLLECTIONS & OUTSOURCING, INC.	Closed with explanation
05/21/2015	05/21/2015	Experian	Closed with non-monetary relief
05/21/2015	05/21/2015	Convergent Resources, Inc.	Closed with explanation
05/21/2015	05/21/2015	JPMorgan Chase	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1387931	Debt collection	Other (phone, health club, etc.)
1387466	Bank account or service	Other bank product/service
1387026	Bank account or service	Checking account
1387837	Credit card	
1387679	Mortgage	Conventional fixed mortgage
1387803	Credit card	
1388370	Mortgage	Other mortgage
1388694	Debt collection	Credit card
1388686	Credit card	
1388691	Debt collection	Auto
1386849	Credit card	
1386824	Debt collection	Credit card
1386231	Debt collection	Credit card
1387801	Debt collection	
1387823	Mortgage	FHA mortgage
1387774	Prepaid card	General purpose card
1387751	Credit reporting	
1388663	Debt collection	Medical
1388665	Mortgage	Conventional fixed mortgage

Consumer Complaints

Cont'd attempts collect debt not owed	Debt is not mine	NY	11355	Web
Using a debit or ATM card		DC	20011	Web
Deposits and withdrawals		SC	29485	Referral
Customer service / Customer relations		TX	78746	Phone
Application, originator, mortgage broker		VA	20191	Web
Billing disputes		CA	92879	Web
Loan servicing, payments, escrow account		GA	30077	Web
Improper contact or sharing of info	Talked to a third party about my debt	CA	94507	Web
Payoff process		AZ	85044	Web
Taking/threatening an illegal action	Threatened to sue on too old debt	WA	98198	Web
Closing/Cancelling account		MA	02324	Phone
False statements or representation	Attempted to collect wrong amount	OK	74063	Web
Disclosure verification of debt	Not given enough info to verify debt	NJ	08701	Web
Cont'd attempts collect debt not owed	Debt is not mine	TX	76016	Phone
Loan servicing, payments, escrow account		CA	92231	Web
Fraud or scam		KY	40356	Web
Incorrect information on credit report	Account status	GA	31522	Web
Cont'd attempts collect debt not owed	Debt was paid	MA	02138	Web
Settlement process and costs		FL	33578	Web

Consumer Complaints

05/21/2015	05/21/2015	Allied Interstate LLC	Closed with non-monetary relief
05/21/2015	05/27/2015	SunTrust Bank	Closed with explanation
05/21/2015	05/27/2015	Bank of America	Closed with monetary relief
05/21/2015	05/22/2015	Amex	Closed with explanation
05/21/2015	05/21/2015	McLean Mortgage Corporation	Closed with explanation
05/21/2015	05/21/2015	Discover	Closed with explanation
05/21/2015	05/22/2015	Wells Fargo	In progress
05/21/2015	05/22/2015	Encore Capital Group	Closed with non-monetary relief
05/21/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/22/2015	Orions Management Group, LLC	Closed with explanation
05/21/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/29/2015	Stephen L. Bruce, P.C.	Closed with explanation
05/21/2015	05/21/2015	Lyons, Doughty & Veldhuis, P.C.	Closed with explanation
05/21/2015	05/28/2015	Amsher Collection Services, Inc.	Closed with explanation
05/21/2015	05/21/2015	Ocwen	Closed with explanation
05/21/2015	05/28/2015	Blackhawk Network Holdings Inc.	Closed with monetary relief
05/21/2015	05/21/2015	Experian	Closed with non-monetary relief
05/21/2015	05/22/2015	Gragil Associates, Inc.	Closed with explanation
05/21/2015	05/22/2015	Real Time Resolutions	In progress

Consumer Complaints

No
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1387246	Mortgage	Conventional fixed mortgage
1388648	Mortgage	Conventional fixed mortgage
1387310	Mortgage	FHA mortgage
1387442	Mortgage	Other mortgage
1386774	Credit reporting	
1388669	Money transfers	Domestic (US) money transfer
1388660	Credit reporting	
1388651	Mortgage	Conventional fixed mortgage
1388658	Credit card	
1387531	Debt collection	Other (phone, health club, etc.)
1388643	Debt collection	Medical
1387018	Credit card	
1386781	Debt collection	Other (phone, health club, etc.)
1388637	Debt collection	Other (phone, health club, etc.)
1386825	Debt collection	Credit card
1388641	Student loan	Non-federal student loan
1386621	Mortgage	Conventional adjustable mortgage (ARM)
1387518	Credit reporting	

Consumer Complaints

Loan modification,collection,foreclosure		CO	80908	Phone
Loan modification,collection,foreclosure		KS	66213	Phone
Loan servicing, payments, escrow account		NJ	08043	Web
Other		NY	12566	Referral
Unable to get credit report/credit score	Problem getting report or credit score	DE	19804	Web
Fraud or scam		NY	11212	Web
Incorrect information on credit report	Public record	AZ	85022	Web
Loan servicing, payments, escrow account		GA	30188	Web
Other		MN	55793	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	31204	Phone
False statements or representation	Attempted to collect wrong amount	CA	95621	Web
Unsolicited issuance of credit card		FL	33435	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30830	Web
Cont'd attempts collect debt not owed	Debt is not mine	NJ	08046	Web
False statements or representation	Attempted to collect wrong amount	OK	74063	Web
Dealing with my lender or servicer		MD	21207	Web
Application, originator, mortgage broker		FL	34787	Web
Incorrect information on credit report	Reinserted previously deleted	CA	94568	Web

Consumer Complaints

05/21/2015	05/27/2015	Bayview Loan Servicing, LLC	In progress
05/21/2015	05/22/2015	Wells Fargo	In progress
05/21/2015	05/21/2015	Ocwen	In progress
05/21/2015	05/27/2015	Ocwen	Closed with explanation
05/21/2015	05/21/2015	TransUnion	In progress
05/21/2015	05/22/2015	PayPal	Closed with explanation
05/21/2015	05/22/2015	Equifax	Closed with explanation
05/21/2015	05/22/2015	Ocwen	Closed with explanation
05/21/2015	05/28/2015	Citibank	Closed with non-monetary relief
05/21/2015	05/22/2015	Afni, Inc.	Closed with explanation
05/21/2015	05/22/2015	Grant & Weber	Closed with explanation
05/21/2015	05/26/2015	PayPal	Closed with explanation
05/21/2015	05/21/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/21/2015	05/22/2015	Remex, Inc.	Closed with explanation
05/21/2015	05/21/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/28/2015	Financial Asset Management Systems, Inc.	Closed with explanation
05/21/2015	05/26/2015	LoanDepot	Closed with explanation
05/21/2015	05/21/2015	Equifax	Closed with explanation

Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1388628	Debt collection	Other (phone, health club, etc.)
1387874	Mortgage	Conventional fixed mortgage
1386760	Mortgage	FHA mortgage
1386759	Debt collection	Other (phone, health club, etc.)
1386758	Credit card	
1388629	Debt collection	
1386765	Debt collection	Other (phone, health club, etc.)
1386708	Credit reporting	
1386742	Consumer loan	Vehicle loan
1387210	Mortgage	Other mortgage
1387800	Credit reporting	
1386748	Credit card	
1388123	Credit reporting	
1386751	Bank account or service	Other bank product/service
1388333	Mortgage	Conventional fixed mortgage
1386704	Student loan	Non-federal student loan
1386766	Mortgage	Other mortgage

Consumer Complaints

	previously deleted info			
Cont'd attempts collect debt not owed	Debt is not mine	NC	27403	Web
Loan modification,collection,foreclosure		CA	92078	Web
Loan servicing, payments, escrow account		FL	33401	Web
Cont'd attempts collect debt not owed	Debt is not mine	DE	19720	Web
Billing disputes		OR	97194	Phone
Cont'd attempts collect debt not owed	Debt is not mine	CA	93611	Web
Cont'd attempts collect debt not owed	Debt was paid	OH	43311	Web
Incorrect information on credit report	Information is not mine	TX	78599	Web
Taking out the loan or lease		PA	17055	Web
Loan modification,collection,foreclosure		FL	33460	Referral
Credit reporting company's investigation	Problem with statement of dispute	NH	03801	Web
Delinquent account		PA	17055	Web
Credit reporting company's investigation	Inadequate help over the phone	GA	30126	Web
Account opening, closing, or management		PA	17055	Web
Loan servicing, payments, escrow account		OH	45714	Web
Dealing with my lender or servicer		FL	33131	Web
Loan modification,collection,foreclosure		CO	80003	Postal mail

Consumer Complaints

05/21/2015	05/27/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/21/2015	05/21/2015	Nationstar Mortgage	In progress
05/21/2015	05/27/2015	1st Alliance Lending	Closed with monetary relief
05/21/2015	05/21/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/21/2015	05/22/2015	Capital One	Closed with explanation
05/21/2015	05/22/2015	Focus Holding Company	Closed with explanation
05/21/2015	05/21/2015	Focus Holding Company	Closed with explanation
05/21/2015	05/21/2015	TransUnion	Closed with non-monetary relief
05/21/2015	05/21/2015	Ally Financial Inc.	In progress
05/21/2015	05/27/2015	Wells Fargo	In progress
05/21/2015	05/21/2015	TransUnion	In progress
05/21/2015	05/21/2015	Capital One	Closed with explanation
05/21/2015	05/22/2015	Equifax	In progress
05/21/2015	05/27/2015	Springleaf Finance Corporation	In progress
05/21/2015	05/22/2015	The Huntington National Bank	Closed
05/21/2015	05/21/2015	Sallie Mae	In progress
05/21/2015	05/28/2015	JPMorgan Chase	In progress

Consumer Complaints

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Consumer Complaints

1386752	Student loan	Non-federal student loan
1388317	Debt collection	Medical
1388122	Credit reporting	
1388110	Consumer loan	Vehicle loan
1386724	Mortgage	Conventional fixed mortgage
1386720	Consumer loan	Installment loan
1386686	Consumer loan	Vehicle loan
1387198	Mortgage	Other mortgage
1386673	Credit card	
1386696	Debt collection	Other (phone, health club, etc.)
1387205	Credit card	
1388128	Bank account or service	(CD) Certificate of deposit
1388087	Mortgage	Conventional adjustable mortgage (ARM)
1386685	Mortgage	Conventional fixed mortgage
1386637	Mortgage	FHA mortgage
1388616	Debt collection	Other (phone, health club, etc.)
1386657	Mortgage	Conventional fixed mortgage
1386769	Mortgage	Conventional fixed mortgage

Consumer Complaints

Dealing with my lender or servicer		NJ	07003	Web
Cont'd attempts collect debt not owed	Debt resulted from identity theft	SC	29016	Phone
Unable to get credit report/credit score	Problem getting report or credit score	GA	30126	Web
Managing the loan or lease		NY	12204	Web
Loan servicing, payments, escrow account		OH	44614	Web
Taking out the loan or lease		AZ	85283	Web
Shopping for a loan or lease		VA	23059	Web
Loan servicing, payments, escrow account		NY	13862	Referral
Customer service / Customer relations		GA	30045	Postal mail
Improper contact or sharing of info	Talked to a third party about my debt	FL	33813	Web
Transaction issue		NY	11219	Web
Account opening, closing, or management		NY	12771	Fax
Loan servicing, payments, escrow account		CA	95219	Web
Loan servicing, payments, escrow account		CA	91327	Web
Loan modification,collection,foreclosure		NM	88012	Web
Disclosure verification of debt	Not given enough info to verify debt	NJ	08046	Web
Settlement process and costs		PA	18337	Web
Loan servicing, payments, escrow account		DC	20008	Web

Consumer Complaints

05/21/2015	05/21/2015	Navient	In progress
05/21/2015	06/03/2015	Global Financial Services Group	Closed with explanation
05/21/2015	05/21/2015	Equifax	Closed with explanation
05/21/2015	05/27/2015	BBVA Compass	Closed with explanation
05/21/2015	05/21/2015	M&T Bank	Closed with explanation
05/21/2015	05/27/2015	PayPal	Closed with explanation
05/21/2015	05/21/2015	SunTrust Bank	Closed with explanation
05/21/2015	05/27/2015	Nationstar Mortgage	In progress
05/21/2015	05/27/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/21/2015	Credit Protection Association, L.P.	In progress
05/21/2015	05/21/2015	Barclays	Closed with explanation
05/21/2015	05/27/2015	RBS Citizens	Closed with explanation
05/21/2015	05/21/2015	Wells Fargo	In progress
05/21/2015	05/21/2015	Bank of America	In progress
05/21/2015	05/21/2015	U.S. Bancorp	Closed with explanation
05/21/2015	05/22/2015	Eastern Account Systems of Connecticut, Inc.	Closed with explanation
05/21/2015	06/02/2015	Ocwen	Closed with explanation
05/21/2015	05/21/2015	Ocwen	Closed with explanation

Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1386731	Mortgage	Conventional fixed mortgage
1386646	Prepaid card	Mobile wallet
1386652	Student loan	Non-federal student loan
1386633	Bank account or service	Other bank product/service
1386660	Credit reporting	
1386640	Credit card	
1388615	Debt collection	Other (phone, health club, etc.)
1388610	Consumer loan	Installment loan
1388338	Debt collection	Credit card
1388634	Credit reporting	
1386627	Debt collection	Other (phone, health club, etc.)
1388602	Credit reporting	
1388599	Credit reporting	
1386671	Consumer loan	Vehicle lease
1388624	Credit reporting	
1386837	Money transfers	Domestic (US) money transfer
1387203	Credit card	
1388625	Credit card	

Consumer Complaints

Loan modification,collection,foreclosure		GA	30294	Phone
Unauthorized transactions/trans. issues		MA	02720	Phone
Dealing with my lender or servicer		FL	34266	Web
Making/receiving payments, sending money		MA	02720	Web
Improper use of my credit report	Report improperly shared by CRC	MO	65026	Web
Closing/Cancelling account		PA	18326	Web
Disclosure verification of debt	Not given enough info to verify debt	NJ	08046	Web
Managing the loan or lease		MD	21085	Web
Cont'd attempts collect debt not owed	Debt is not mine	GA	30122	Web
Incorrect information on credit report	Account status	NY	13501	Web
Disclosure verification of debt	Right to dispute notice not received	FL	32206	Web
Incorrect information on credit report	Information is not mine	ID	83686	Web
Incorrect information on credit report	Information is not mine	ID	83686	Web
Managing the loan or lease		NC	28209	Web
Incorrect information on credit report	Public record	OR	97702	Web
Wrong amount charged or received		FL	33304	Web
Advertising and marketing		MO	64117	Web
Closing/Cancelling account		AZ	86028	Web

Consumer Complaints

05/21/2015	05/22/2015	Nationstar Mortgage	Closed with explanation
05/21/2015	05/27/2015	PayPal	Closed with monetary relief
05/21/2015	05/27/2015	Wells Fargo	Closed with monetary relief
05/21/2015	05/27/2015	PayPal	Closed with explanation
05/21/2015	05/21/2015	Clarity Services	Closed with explanation
05/21/2015	05/27/2015	GE Capital Retail	Closed with explanation
05/21/2015	05/22/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/21/2015	05/28/2015	Scott Lowery Law Office, P.C.	Closed with explanation
05/21/2015	05/21/2015	Encore Capital Group	Closed with explanation
05/21/2015	05/29/2015	Experian	In progress
05/21/2015	05/28/2015	Focus Holding Company	Closed with explanation
05/21/2015	05/27/2015	Ray Klein, Inc.	Closed with non-monetary relief
05/21/2015	05/28/2015	Partners Financial Services Inc	Closed with non-monetary relief
05/21/2015	05/21/2015	Santander Consumer USA	Closed with explanation
05/21/2015	05/22/2015	Experian	Closed with non-monetary relief
05/21/2015	05/21/2015	PayPal	Closed with explanation
05/21/2015	05/21/2015	GE Capital Retail	Closed with monetary relief
05/21/2015	05/27/2015	U.S. Bancorp	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1388129	Mortgage	Conventional adjustable mortgage (ARM)
1386770	Prepaid card	Gift or merchant card
1388584	Credit card	
1386614	Mortgage	Other mortgage
1387287	Mortgage	Other mortgage
1386619	Debt collection	Other (phone, health club, etc.)
1388569	Credit card	
1388587	Mortgage	Other mortgage
1387291	Credit reporting	
1387290	Mortgage	Conventional fixed mortgage
1387292	Credit reporting	
1386620	Mortgage	Home equity loan or line of credit
1388588	Mortgage	Other mortgage
1388541	Money transfers	International money transfer
1386426	Credit reporting	
1388072	Credit card	
1387181	Consumer loan	Installment loan
1388078	Credit card	
1387180	Mortgage	Other mortgage
1388044	Credit reporting	

Consumer Complaints

Loan modification,collection,foreclosure		CA	94620	Web
Fraud or scam		KY	40222	Web
Billing disputes		FL	33974	Web
Loan modification,collection,foreclosure		FL	32304	Web
Loan modification,collection,foreclosure		GA	30350	Referral
False statements or representation	Impersonated an attorney or official	GA	30132	Web
Other fee		TX	75063	Web
Loan servicing, payments, escrow account		CO	80602	Referral
Incorrect information on credit report	Public record	AZ	85014	Web
Loan servicing, payments, escrow account		LA	70586	Web
Incorrect information on credit report	Account status	AZ	85014	Web
Loan modification,collection,foreclosure		CA	94131	Web
Loan modification,collection,foreclosure		GA	30290	Referral
Other service issues		FL	33311	Fax
Incorrect information on credit report	Information is not mine	IN	46060	Web
Credit determination		PA	19144	Web
Managing the loan or lease		IN	47302	Web
Credit line increase/decrease		TX	76013	Web
Loan modification,collection,foreclosure		GA	30047	Referral
Incorrect information on credit report	Account status	CA	90004	Web

Consumer Complaints

05/21/2015	05/21/2015	Ocwen	Closed
05/21/2015	05/27/2015	U.S. Bancorp	Closed with non-monetary relief
05/21/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/21/2015	Green Tree Servicing, LLC	Closed with explanation
05/21/2015	05/28/2015	Ocwen	Closed
05/21/2015	05/27/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
05/21/2015	05/22/2015	Citibank	Closed with explanation
05/21/2015	05/29/2015	Prestige Financial Services, Inc.	Closed with explanation
05/21/2015	05/21/2015	Experian	In progress
05/21/2015	05/21/2015	Regions	Closed with non-monetary relief
05/21/2015	05/21/2015	Equifax	Closed with explanation
05/21/2015	05/21/2015	Citibank	Closed with explanation
05/21/2015	05/28/2015	Wells Fargo	In progress
05/21/2015	05/28/2015	Western Union	Closed with explanation
05/21/2015	05/21/2015	Equifax	Closed with explanation
05/21/2015	05/21/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/29/2015	MidCountry Financial Corp.	Closed with explanation
05/21/2015	05/21/2015	Barclays	Closed with explanation
05/21/2015	05/27/2015	Ocwen	Closed with explanation
05/21/2015	05/28/2015	TransUnion	Closed with explanation

Consumer Complaints

Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

1386979	Mortgage	Conventional fixed mortgage
1387284	Debt collection	Other (phone, health club, etc.)
1387802	Debt collection	
1387189	Debt collection	Medical
1387182	Mortgage	FHA mortgage
1388079	Credit card	
1387631	Mortgage	Conventional fixed mortgage
1388080	Student loan	Non-federal student loan
1387793	Student loan	Non-federal student loan
1387770	Credit reporting	
1388121	Debt collection	
1387933	Mortgage	Conventional adjustable mortgage (ARM)
1387293	Credit reporting	
1386743	Student loan	Non-federal student loan
1386624	Credit card	
1386922	Debt collection	Medical
1386842	Credit reporting	
1387299	Mortgage	Other mortgage

Consumer Complaints

Loan modification,collection,foreclosure		KY	41051	Phone
Disclosure verification of debt	Right to dispute notice not received	IN	46901	Web
Communication tactics	Frequent or repeated calls	TX	76016	Web
False statements or representation	Attempted to collect wrong amount	FL	33033	Web
Loan modification,collection,foreclosure		WA	98228	Web
Credit line increase/decrease		TX	76013	Web
Loan servicing, payments, escrow account		FL	33173	Web
Dealing with my lender or servicer		GA	30542	Web
Dealing with my lender or servicer		AZ	85379	Web
Incorrect information on credit report	Information is not mine	TX	79410	Web
False statements or representation	Indicated committed crime not paying	ME	04605	Web
Loan modification,collection,foreclosure		CO	80439	Web
Incorrect information on credit report	Account terms	AZ	85014	Web
Getting a loan		PA	17055	Web
Credit determination		NY	14472	Web
Cont'd attempts collect debt not owed	Debt was paid	NJ	07073	Web
Incorrect information on credit report	Account terms	FL	33756	Web
Loan modification,collection,foreclosure		MO	64137	Fax

Consumer Complaints

05/21/2015	05/22/2015	Round Point Mortgage	Closed with explanation
05/21/2015	05/21/2015	Reliant Capital Solutions, LLC	Closed with non-monetary relief
05/21/2015	05/21/2015	Mercantile Adjustment Bureau, LLC	Closed with explanation
05/21/2015	05/21/2015	Asset Management Outsourcing, Inc.	Closed with explanation
05/21/2015	05/21/2015	Bank of America	Closed with explanation
05/21/2015	05/21/2015	GE Capital Retail	Closed with explanation
05/21/2015	05/21/2015	Seterus	Closed with explanation
05/21/2015	05/28/2015	Account Control Technology, Inc.	Closed with non-monetary relief
05/21/2015	05/21/2015	Genesis Lending	Closed with explanation
05/21/2015	05/21/2015	Equifax	Closed with explanation
05/21/2015	05/26/2015	Pinnacle Credit Services, LLC	Closed
05/21/2015	05/21/2015	Caliber Home Loans, Inc	Closed with explanation
05/21/2015	05/21/2015	TransUnion	Closed with explanation
05/21/2015	05/21/2015	Navient	Closed with explanation
05/21/2015	05/27/2015	GE Capital Retail	Closed with non-monetary relief
05/21/2015	05/21/2015	Transworld Systems Inc.	Closed with explanation
05/21/2015	05/21/2015	Equifax	Closed with explanation
05/21/2015	05/27/2015	Citibank	Closed with non-monetary relief

Consumer Complaints

Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Consumer Complaints

(Results truncated. Use CSV format for all records.)