Bank accounts and services complaints

Based on Consumer Complaints

Complaint ID	Product	Sub-product
39	Bank account or service	Checking account
50	Bank account or service	Checking account
51	Bank account or service	Other bank product/service
56	Bank account or service	Checking account
72	Bank account or service	Checking account
80	Bank account or service	Checking account
84	Bank account or service	Checking account
117	Bank account or service	Other bank product/service
120	Bank account or service	Checking account
146	Bank account or service	Checking account
191	Bank account or service	Checking account
193	Bank account or service	Checking account
254	Bank account or service	Checking account
282	Bank account or service	Checking account
298	Bank account or service	Other bank product/service
311	Bank account or service	Checking account
313	Bank account or service	Checking account
324	Bank account or service	Cashing a check without an account
327	Bank account or service	Checking account
330	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Issue	Sub-issue	State	ZIP code	Submitted via
Deposits and withdrawals		SC	29063	Referral
Deposits and withdrawals		CA	90032	Web
Making/receiving payments, sending money		CA	90032	Web
Deposits and withdrawals		WA	98106	Phone
Problems caused by my funds being low		TX	76006	Phone
Deposits and withdrawals		CA	94960	Web
Account opening, closing, or management		MA	02124	Phone
Account opening, closing, or management		IL	60527	Web
Account opening, closing, or management		MD	21921	Web
Account opening, closing, or management		NJ	08330	Phone
Deposits and withdrawals		MA	02151	Web
Deposits and withdrawals		AR	72212	Web
Account opening, closing, or management		MD	21740	Phone
Deposits and withdrawals		NJ	08533	Phone
Deposits and withdrawals		MA	02601	Phone
Deposits and withdrawals		MA	02144	Web
Account opening, closing, or management		CA	95123	Referral
Deposits and withdrawals		PA	17522	Web
Making/receiving payments, sending money		FL	34293	Referral
Problems caused by my funds being low		IL	60642	Referral

Bank accounts and services complaints

Based on Consumer Complaints

Date received	Date sent to company	Company	Company response
05/21/2012	05/29/2012	Wells Fargo	Closed with relief
05/21/2012	05/24/2012	Wells Fargo	Closed without relief
05/21/2012	05/24/2012	East West Bank	Closed with explanation
05/21/2012	05/29/2012	JPMorgan Chase	Closed with explanation
05/21/2012	06/18/2012	Bank of America	Closed with explanation
05/21/2012	05/23/2012	Wells Fargo	Closed with non-monetary relief
05/21/2012	05/23/2012	Bank of America	Closed with explanation
05/21/2012	05/24/2012	U.S. Bancorp	Closed with explanation
05/21/2012	05/29/2012	M&T Bank	Closed with explanation
05/21/2012	05/23/2012	TD Bank	Closed with relief
05/21/2012	05/23/2012	Santander Bank US	Closed with monetary relief
05/21/2012	05/23/2012	Bank of America	Closed with non-monetary relief
05/22/2012	05/23/2012	Susquehanna Bank	Closed with explanation
05/22/2012	05/29/2012	JPMorgan Chase	Closed with explanation
05/22/2012	05/24/2012	Bank of America	Closed with relief
05/22/2012	05/23/2012	Citibank	Closed with relief
05/22/2012	05/22/2012	U.S. Bancorp	Closed without relief
05/22/2012	05/24/2012	M&T Bank	Closed with explanation
05/22/2012	05/22/2012	Fifth Third Bank	Closed with explanation
05/22/2012	05/22/2012	JPMorgan Chase	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Timely response?	Consumer disputed?
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

348	Bank account or service	Checking account
356	Bank account or service	Checking account
364	Bank account or service	Checking account
368	Bank account or service	Checking account
414	Bank account or service	Savings account
446	Bank account or service	Checking account
622	Bank account or service	Checking account
681	Bank account or service	Checking account
720	Bank account or service	Checking account
752	Bank account or service	Other bank product/service
754	Bank account or service	Checking account
773	Bank account or service	Checking account
801	Bank account or service	Checking account
824	Bank account or service	Checking account
853	Bank account or service	Checking account
895	Bank account or service	Checking account
900	Bank account or service	Checking account
902	Bank account or service	Checking account
929	Bank account or service	Checking account
937	Bank account or service	Checking account
943	Bank account or service	Other bank product/service
958	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	FL	33126	Referral
Making/receiving payments, sending money	CA	93930	Referral
Account opening, closing, or management	FL	33019	Web
Making/receiving payments, sending money	TX	78213	Postal mail
Account opening, closing, or management	AZ	85614	Phone
Account opening, closing, or management	IL	60615	Web
Account opening, closing, or management	NY	11215	Web
Deposits and withdrawals	NC	28411	Web
Account opening, closing, or management	NY	10541	Phone
Account opening, closing, or management	TX	76133	Web
Problems caused by my funds being low	GA	30039	Web
Deposits and withdrawals	CA	92211	Web
Deposits and withdrawals	GA	30078	Web
Deposits and withdrawals	PA	17110	Phone
Problems caused by my funds being low	CA	93505	Phone
Account opening, closing, or management	CA	93612	Phone
Deposits and withdrawals	CO	80526	Web
Account opening, closing, or management	CA	92143	Web
Using a debit or ATM card	NY	10977	Web
Account opening, closing, or management	IL	60653	Web
Deposits and withdrawals	MN	55107	Web
Account opening, closing, or management	OH	45014	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/22/2012	05/22/2012	Bank of America	Closed with relief
05/22/2012	05/22/2012	JPMorgan Chase	Closed with explanation
05/22/2012	05/23/2012	PNC Bank	Closed with non-monetary relief
05/22/2012	05/24/2012	Wells Fargo	Closed without relief
05/22/2012	05/29/2012	Capital One	Closed with explanation
05/22/2012	05/23/2012	U.S. Bancorp	Closed without relief
05/22/2012	05/23/2012	First Niagara Bank	Closed without relief
05/22/2012	05/24/2012	Bank of America	Closed without relief
05/22/2012	05/23/2012	First Niagara Bank	Closed with explanation
05/22/2012	05/24/2012	Wells Fargo	Closed with explanation
05/22/2012	05/23/2012	Wells Fargo	Closed without relief
05/22/2012	05/24/2012	Wells Fargo	Closed without relief
05/22/2012	05/24/2012	Wells Fargo	Closed with non-monetary relief
05/22/2012	05/23/2012	PNC Bank	Closed without relief
05/22/2012	05/23/2012	BBVA Compass	Closed with explanation
05/22/2012	05/25/2012	Bank of America	Closed with explanation
05/22/2012	05/24/2012	U.S. Bancorp	Closed with explanation
05/22/2012	05/24/2012	Bank of America	Closed with relief
05/22/2012	05/25/2012	JPMorgan Chase	Closed without relief
05/22/2012	05/25/2012	TCF National Bank	Closed with explanation
05/22/2012	05/30/2012	Wells Fargo	Closed with explanation
05/22/2012	05/23/2012	PNC Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

974	Bank account or service	Checking account
1031	Bank account or service	Savings account
1066	Bank account or service	Checking account
1080	Bank account or service	Checking account
1100	Bank account or service	Checking account
1110	Bank account or service	Checking account
1123	Bank account or service	Checking account
1135	Bank account or service	Checking account
1174	Bank account or service	Checking account
1195	Bank account or service	Savings account
1201	Bank account or service	Checking account
1203	Bank account or service	Checking account
1215	Bank account or service	Other bank product/service
1249	Bank account or service	Checking account
1329	Bank account or service	(CD) Certificate of deposit
1341	Bank account or service	Checking account
1348	Bank account or service	Checking account
1445	Bank account or service	Checking account
1454	Bank account or service	Checking account
1526	Bank account or service	Other bank product/service
1536	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	DE	19977	Web
Making/receiving payments, sending money	CT	06073	Referral
Problems caused by my funds being low	CA	92284	Referral
Account opening, closing, or management	VA	23224	Phone
Account opening, closing, or management	MO	64116	Referral
Account opening, closing, or management	FL	34202	Referral
Problems caused by my funds being low	GA	30308	Referral
Account opening, closing, or management	PA	18616	Web
Problems caused by my funds being low	OH	44125	Phone
Account opening, closing, or management	WA	98155	Referral
Account opening, closing, or management	PA	17225	Web
Account opening, closing, or management	MD	21229	Web
Account opening, closing, or management	TN	38109	Phone
Deposits and withdrawals	IL	60619	Phone
Account opening, closing, or management	FL	32751	Phone
Making/receiving payments, sending money	FL	34653	Phone
Deposits and withdrawals	MN	55044	Web
Using a debit or ATM card	FL	33139	Web
Account opening, closing, or management	CA	93275	Phone
Deposits and withdrawals	FL	34242	Web
Deposits and withdrawals	FL	32277	Phone

Bank accounts and services complaints

Based on Consumer Complaints

05/22/2012	05/25/2012	RBS Citizens	Closed with relief
03/07/2012	03/09/2012	BNY Mellon	Closed without relief
05/23/2012	05/23/2012	Wells Fargo	Closed without relief
05/23/2012	05/30/2012	Bank of America	Closed with explanation
05/23/2012	05/23/2012	Capital One	Closed with non-monetary relief
05/23/2012	05/23/2012	USAA Savings	Closed with monetary relief
05/23/2012	05/23/2012	Wells Fargo	Closed with monetary relief
05/23/2012	05/24/2012	RBS Citizens	Closed with relief
05/23/2012	05/29/2012	KeyBank NA	Closed with monetary relief
05/23/2012	05/23/2012	JPMorgan Chase	Closed with monetary relief
05/23/2012	05/24/2012	Wells Fargo	Closed with non-monetary relief
05/23/2012	05/29/2012	PNC Bank	Closed with explanation
05/23/2012	05/29/2012	Regions	Closed with explanation
05/23/2012	05/24/2012	TCF National Bank	Closed with explanation
05/23/2012	05/29/2012	Wells Fargo	Closed with explanation
05/23/2012	05/29/2012	Bank of America	Closed with non-monetary relief
05/23/2012	05/24/2012	U.S. Bancorp	Closed with explanation
05/23/2012	05/24/2012	TD Bank	Closed with monetary relief
05/23/2012	05/25/2012	Union Bank	Closed with monetary relief
05/23/2012	05/29/2012	Wells Fargo	Closed with non-monetary relief
05/23/2012	05/24/2012	Wells Fargo	Closed with non-monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

1592	Bank account or service	Savings account
1643	Bank account or service	Savings account
1666	Bank account or service	(CD) Certificate of deposit
1690	Bank account or service	Savings account
1704	Bank account or service	Checking account
1710	Bank account or service	Checking account
1713	Bank account or service	Checking account
1728	Bank account or service	Checking account
3459	Bank account or service	Checking account
3701	Bank account or service	Checking account
4564	Bank account or service	Checking account
7168	Bank account or service	Checking account
10791	Bank account or service	Other bank product/service
11200	Bank account or service	(CD) Certificate of deposit
11242	Bank account or service	Checking account
11566	Bank account or service	Checking account
12147	Bank account or service	Checking account
12218	Bank account or service	Checking account
12972	Bank account or service	Checking account
14069	Bank account or service	Checking account
15084	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	PA	19104	Phone
Account opening, closing, or management	CA	90028	Web
Deposits and withdrawals	MN	55408	Phone
Deposits and withdrawals	FL	32603	Phone
Account opening, closing, or management	TN	37066	Web
Deposits and withdrawals	FL	32548	Phone
Problems caused by my funds being low	NY	10023	Web
Account opening, closing, or management	PA	19382	Web
Using a debit or ATM card	CA	91730	Referral
Deposits and withdrawals	DC		Referral
Deposits and withdrawals	NY	11210	Referral
Problems caused by my funds being low	NJ	07604	Web
Problems caused by my funds being low	DC	20036	Postal mail
Deposits and withdrawals	FL	33153	Referral
Account opening, closing, or management	CT	06450	Web
Account opening, closing, or management	VA	22180	Referral
Deposits and withdrawals	MI	48167	Web
Using a debit or ATM card	FL	33131	Referral
Account opening, closing, or management	NC	27106	Referral
Deposits and withdrawals	FL	33024	Web
Using a debit or ATM card	VA	23454	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/23/2012	05/25/2012	Wells Fargo	Closed without relief
05/23/2012	05/25/2012	JPMorgan Chase	Closed with explanation
05/23/2012	05/25/2012	Wells Fargo	Closed with explanation
05/23/2012	05/31/2012	First Tennessee Bank	Closed with explanation
05/23/2012	05/31/2012	U.S. Bancorp	Closed with explanation
05/23/2012	05/29/2012	Bank of America	Closed with explanation
05/23/2012	05/24/2012	Capital One	Closed with explanation
05/24/2012	05/29/2012	HSBC	Closed
03/14/2012	03/25/2012	JPMorgan Chase	Closed without relief
05/08/2012	05/08/2012	Citibank	Closed without relief
05/20/2012	05/22/2012	JPMorgan Chase	Closed without relief
03/01/2012	03/02/2012	Bank of America	Closed without relief
03/06/2012	03/07/2012	TD Bank	Closed without relief
03/21/2012	03/22/2012	Regions	Closed without relief
03/07/2012	03/08/2012	Citibank	Closed with relief
04/25/2012	04/27/2012	TD Bank	Closed without relief
04/30/2012	05/01/2012	Comerica	Closed with relief
05/02/2012	05/02/2012	Citibank	Closed without relief
04/11/2012	04/12/2012	Ally Financial Inc.	Closed without relief
05/14/2012	05/15/2012	PNC Bank	Closed with relief
05/01/2012	05/02/2012	USAA Savings	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

17368	Bank account or service	Checking account
17407	Bank account or service	Checking account
17411	Bank account or service	Checking account
17419	Bank account or service	Checking account
17422	Bank account or service	Checking account
17425	Bank account or service	(CD) Certificate of deposit
17442	Bank account or service	Checking account
17448	Bank account or service	Checking account
17449	Bank account or service	Checking account
17450	Bank account or service	Checking account
17452	Bank account or service	Checking account
17453	Bank account or service	Checking account
17454	Bank account or service	Checking account
17455	Bank account or service	Checking account
17462	Bank account or service	Checking account
17463	Bank account or service	Checking account
17464	Bank account or service	Checking account
17465	Bank account or service	Checking account
17468	Bank account or service	Checking account
17469	Bank account or service	Checking account
17471	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	NY	11024	Web
Making/receiving payments, sending money	CO	81235	Referral
Account opening, closing, or management	VA	20147	Referral
Making/receiving payments, sending money	TX	78244	Referral
Making/receiving payments, sending money	MI	48838	Referral
Account opening, closing, or management	CA	92121	Referral
Account opening, closing, or management	CT	06877	Referral
Problems caused by my funds being low	NY	14619	Referral
Deposits and withdrawals	NY	11417	Referral
Problems caused by my funds being low	GA	30144	Referral
Problems caused by my funds being low	NC	28804	Referral
Making/receiving payments, sending money	SC	29301	Referral
Account opening, closing, or management	TX	75904	Referral
Problems caused by my funds being low	IN	47630	Referral
Account opening, closing, or management	GA	30078	Referral
Deposits and withdrawals	CO	81240	Referral
Deposits and withdrawals	CA	91505	Referral
Account opening, closing, or management	MD	21014	Referral
Account opening, closing, or management	TX	76107	Referral
Account opening, closing, or management	OH	43054	Referral
Account opening, closing, or management	NC	28227	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/05/2012	05/08/2012	Citibank	Closed without relief
03/07/2012	03/27/2012	Bank of America	Closed with relief
03/07/2012	03/19/2012	Navy FCU	Closed without relief
03/12/2012	03/20/2012	USAA Savings	Closed without relief
03/12/2012	03/20/2012	Fifth Third Bank	Closed without relief
03/12/2012	03/20/2012	Bank of America	Untimely response
03/12/2012	03/20/2012	Wells Fargo	Closed without relief
03/12/2012	03/21/2012	Bank of America	Closed with relief
03/12/2012	03/21/2012	Citibank	Closed without relief
03/12/2012	03/21/2012	Wells Fargo	Closed without relief
03/12/2012	03/28/2012	PNC Bank	Closed with relief
03/12/2012	03/21/2012	Comerica	Closed with relief
03/12/2012	03/21/2012	Bank of America	Closed with relief
03/12/2012	03/21/2012	Fifth Third Bank	Closed without relief
03/12/2012	03/16/2012	Synovus Bank	Closed with relief
03/12/2012	03/16/2012	Wells Fargo	Closed without relief
03/12/2012	03/16/2012	U.S. Bancorp	Closed without relief
03/12/2012	03/16/2012	PNC Bank	Closed with relief
03/12/2012	03/19/2012	Capital One	Closed with relief
03/12/2012	03/19/2012	Fifth Third Bank	Closed with relief
03/12/2012	03/19/2012	Fifth Third Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
No	
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

17474	Bank account or service	Checking account
17477	Bank account or service	Checking account
17478	Bank account or service	Checking account
17480	Bank account or service	Checking account
17484	Bank account or service	Checking account
17485	Bank account or service	Checking account
17487	Bank account or service	Checking account
17488	Bank account or service	Checking account
17489	Bank account or service	Savings account
17491	Bank account or service	Checking account
17493	Bank account or service	Checking account
17497	Bank account or service	Checking account
17498	Bank account or service	(CD) Certificate of deposit
17500	Bank account or service	(CD) Certificate of deposit
17503	Bank account or service	(CD) Certificate of deposit
17504	Bank account or service	Checking account
17505	Bank account or service	Checking account
17506	Bank account or service	Checking account
17507	Bank account or service	Checking account
17510	Bank account or service	Checking account
17511	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	IL	60201	Referral
Account opening, closing, or management	GA	30281	Referral
Deposits and withdrawals	PA	15210	Referral
Deposits and withdrawals	PA	19440	Referral
Deposits and withdrawals	PA	18702	Referral
Account opening, closing, or management	NC	28226	Referral
Deposits and withdrawals	PA	19147	Referral
Deposits and withdrawals	KY	42301	Referral
Deposits and withdrawals	CA	92234	Referral
Deposits and withdrawals	FL	34986	Referral
Deposits and withdrawals	OH	43235	Referral
Using a debit or ATM card	ME	04240	Referral
Account opening, closing, or management	PA	17112	Referral
Deposits and withdrawals	NY	11375	Referral
Account opening, closing, or management	MI	48301	Referral
Deposits and withdrawals	CA	92064	Referral
Account opening, closing, or management	CA	94565	Referral
Problems caused by my funds being low	MD	20707	Referral
Problems caused by my funds being low	MD	20707	Referral
Account opening, closing, or management	NV		Referral
Account opening, closing, or management	SC	29464	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/12/2012	03/22/2012	RBS Citizens	Closed with relief
03/12/2012	03/19/2012	SunTrust Bank	Closed without relief
03/12/2012	03/19/2012	BBVA Compass	Closed without relief
03/12/2012	03/19/2012	Wells Fargo	Closed with relief
03/12/2012	03/19/2012	Wells Fargo	Closed without relief
03/12/2012	03/19/2012	Fifth Third Bank	Closed with relief
03/12/2012	03/19/2012	TD Bank	Closed with relief
03/12/2012	03/19/2012	Synovus Bank	Closed with relief
03/12/2012	03/19/2012	Wells Fargo	Closed without relief
03/12/2012	03/20/2012	Bank of America	Closed with relief
03/12/2012	03/20/2012	Fifth Third Bank	Closed without relief
03/12/2012	03/19/2012	KeyBank NA	Closed with relief
03/12/2012	03/20/2012	Susquehanna Bank	Closed without relief
03/12/2012	03/21/2012	Discover	Closed with relief
03/12/2012	03/16/2012	Wells Fargo	Closed without relief
03/12/2012	03/16/2012	Wells Fargo	Closed without relief
03/12/2012	03/16/2012	Wells Fargo	Closed without relief
03/12/2012	03/16/2012	BB&T Financial	Closed without relief
03/12/2012	03/27/2012	BB&T Financial	Closed without relief
03/12/2012	03/27/2012	JPMorgan Chase	Closed without relief
03/12/2012	03/28/2012	SunTrust Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

17514	Bank account or service	Savings account
17516	Bank account or service	Checking account
17518	Bank account or service	Checking account
17519	Bank account or service	Checking account
17520	Bank account or service	Checking account
17524	Bank account or service	Checking account
17531	Bank account or service	Checking account
17533	Bank account or service	(CD) Certificate of deposit
17536	Bank account or service	Checking account
17539	Bank account or service	Checking account
17548	Bank account or service	Checking account
17551	Bank account or service	Checking account
17557	Bank account or service	Checking account
17564	Bank account or service	Checking account
17566	Bank account or service	Checking account
17567	Bank account or service	Checking account
17568	Bank account or service	Checking account
17572	Bank account or service	Savings account
17574	Bank account or service	Checking account
17576	Bank account or service	Checking account
17580	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	PA	19057	Referral
Account opening, closing, or management	MI	48060	Referral
Problems caused by my funds being low	CA	91801	Referral
Making/receiving payments, sending money	PA	17401	Referral
Account opening, closing, or management	CA	92557	Referral
Account opening, closing, or management	CA	90045	Referral
Deposits and withdrawals	IL	60118	Referral
Deposits and withdrawals	VA	23146	Referral
Account opening, closing, or management	MD	20785	Referral
Deposits and withdrawals	TN	37221	Referral
Deposits and withdrawals	CA	92612	Referral
Deposits and withdrawals	CA	90046	Referral
Deposits and withdrawals	MS	39047	Referral
Deposits and withdrawals	IL	60649	Referral
Account opening, closing, or management	FL	34667	Referral
Account opening, closing, or management	PA	18103	Referral
Account opening, closing, or management	PA	18103	Referral
Account opening, closing, or management	LA	71018	Referral
Account opening, closing, or management	GA	30360	Referral
Problems caused by my funds being low	CA	94559	Referral
Account opening, closing, or management	GA	30536	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/12/2012	03/28/2012	USAA Savings	Closed without relief
03/12/2012	03/28/2012	Fifth Third Bank	Closed without relief
03/12/2012	03/28/2012	Bank of America	Closed with relief
03/12/2012	05/17/2012	M&T Bank	Closed with explanation
03/12/2012	03/28/2012	Bank of America	Closed with relief
03/12/2012	03/28/2012	JPMorgan Chase	Closed without relief
03/14/2012	03/16/2012	Ally Financial Inc.	Closed without relief
03/14/2012	03/16/2012	BB&T Financial	Closed without relief
03/14/2012	03/16/2012	Wells Fargo	Closed without relief
03/14/2012	03/16/2012	SunTrust Bank	Closed with relief
03/14/2012	03/16/2012	Union Bank	Closed with relief
03/14/2012	03/16/2012	Wells Fargo	Closed with relief
03/14/2012	03/16/2012	USAA Savings	Closed with relief
03/14/2012	03/19/2012	BMO Harris	Closed without relief
03/14/2012	03/16/2012	Regions	Closed without relief
03/14/2012	03/16/2012	Bank of America	Closed without relief
03/14/2012	03/16/2012	Wells Fargo	Closed without relief
03/14/2012	04/27/2012	Capital One	Closed without relief
03/15/2012	03/16/2012	Bank of America	Closed with relief
03/15/2012	03/16/2012	U.S. Bancorp	Closed without relief
03/15/2012	03/16/2012	BB&T Financial	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

17583	Bank account or service	Checking account
17586	Bank account or service	(CD) Certificate of deposit
17590	Bank account or service	Checking account
17598	Bank account or service	(CD) Certificate of deposit
17602	Bank account or service	Checking account
17603	Bank account or service	Checking account
17610	Bank account or service	Checking account
17611	Bank account or service	Checking account
17615	Bank account or service	Checking account
17616	Bank account or service	Checking account
17620	Bank account or service	Checking account
17625	Bank account or service	Checking account
17626	Bank account or service	Checking account
17628	Bank account or service	Checking account
17630	Bank account or service	Savings account
17632	Bank account or service	Checking account
17633	Bank account or service	Checking account
17637	Bank account or service	Checking account
17638	Bank account or service	Checking account
17642	Bank account or service	Checking account
17647	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	PR	00988	Referral
Account opening, closing, or management	MT	59901	Referral
Deposits and withdrawals	CO	80923	Referral
Account opening, closing, or management	AL	36507	Referral
Account opening, closing, or management	NC	27295	Referral
Deposits and withdrawals	TX	78418	Referral
Account opening, closing, or management	NC	28411	Referral
Deposits and withdrawals	PA	19348	Referral
Problems caused by my funds being low	PA	19076	Referral
Deposits and withdrawals	MI	48214	Referral
Account opening, closing, or management	PA	19145	Referral
Deposits and withdrawals	VA	20181	Referral
Deposits and withdrawals	CT	06451	Referral
Making/receiving payments, sending money	NY	13034	Referral
Account opening, closing, or management	CA	92103	Referral
Account opening, closing, or management	PA	19130	Referral
Deposits and withdrawals	CA	92046	Referral
Account opening, closing, or management	FL	32937	Referral
Problems caused by my funds being low	GA	31146	Referral
Deposits and withdrawals	HI	96791	Referral
Account opening, closing, or management	MD	21114	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/15/2012	03/21/2012	Banco Popular de Puerto Rico	Closed without relief
03/15/2012	03/21/2012	Ally Financial Inc.	Closed without relief
03/15/2012	03/21/2012	USAA Savings	Closed without relief
03/15/2012	03/22/2012	Ally Financial Inc.	Closed without relief
03/15/2012	03/26/2012	SunTrust Bank	Closed with relief
03/15/2012	03/26/2012	JPMorgan Chase	Closed without relief
03/15/2012	03/26/2012	Wells Fargo	Closed without relief
03/15/2012	03/26/2012	RBS Citizens	Closed without relief
03/15/2012	04/04/2012	PNC Bank	Closed with relief
03/15/2012	04/09/2012	JPMorgan Chase	Closed without relief
03/15/2012	04/04/2012	Wells Fargo	Closed without relief
03/15/2012	04/04/2012	Wells Fargo	Closed without relief
03/15/2012	04/09/2012	Bank of America	Closed with relief
03/15/2012	04/02/2012	Bank of America	Closed with relief
03/15/2012	03/21/2012	Ally Financial Inc.	Closed without relief
03/15/2012	03/21/2012	Capital One	Closed without relief
03/15/2012	03/21/2012	Union Bank	Closed without relief
03/15/2012	03/20/2012	USAA Savings	Closed without relief
03/15/2012	03/20/2012	Bank of America	Closed with relief
03/15/2012	03/25/2012	First Hawaiian Bank	Closed with relief
03/15/2012	03/29/2012	Pentagon FCU	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

17649	Bank account or service	Checking account
17650	Bank account or service	Checking account
17654	Bank account or service	Checking account
17655	Bank account or service	Checking account
17666	Bank account or service	Checking account
17667	Bank account or service	Checking account
17673	Bank account or service	Checking account
17675	Bank account or service	Checking account
17678	Bank account or service	Checking account
17679	Bank account or service	Checking account
17685	Bank account or service	Checking account
17686	Bank account or service	(CD) Certificate of deposit
17687	Bank account or service	Checking account
17692	Bank account or service	Checking account
17699	Bank account or service	Checking account
17709	Bank account or service	Checking account
17711	Bank account or service	Checking account
17712	Bank account or service	Checking account
17714	Bank account or service	(CD) Certificate of deposit
17716	Bank account or service	Checking account
17722	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	CA	94965	Referral
Deposits and withdrawals	VA	22314	Referral
Account opening, closing, or management	FL	32258	Referral
Deposits and withdrawals	CT	06854	Referral
Deposits and withdrawals	WA	99206	Referral
Account opening, closing, or management	VA	22031	Referral
Deposits and withdrawals	GA	30034	Referral
Account opening, closing, or management	NC	28358	Referral
Account opening, closing, or management	NV	89110	Referral
Deposits and withdrawals	WA	99336	Referral
Making/receiving payments, sending money	TX	79902	Referral
Account opening, closing, or management	OH	43560	Referral
Deposits and withdrawals	NC	28711	Referral
Account opening, closing, or management	IL	60174	Referral
Account opening, closing, or management	GA	30349	Referral
Deposits and withdrawals	NC	28115	Referral
Deposits and withdrawals	FL	33417	Referral
Deposits and withdrawals	CO	80127	Referral
Making/receiving payments, sending money	CA	90065	Referral
Problems caused by my funds being low	FL	32901	Referral
Account opening, closing, or management	PR	00662	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/15/2012	03/20/2012	Ally Financial Inc.	Closed without relief
03/15/2012	03/20/2012	Ally Financial Inc.	Closed without relief
03/15/2012	03/20/2012	Wells Fargo	Closed without relief
03/15/2012	03/20/2012	Citibank	Closed without relief
03/15/2012	03/21/2012	Wells Fargo	Closed without relief
03/15/2012	03/21/2012	HSBC	Closed without relief
03/15/2012	03/22/2012	Bank of America	Closed with relief
03/15/2012	03/22/2012	Regions	Closed without relief
03/19/2012	03/21/2012	Bank of America	Closed with relief
03/19/2012	03/21/2012	Bank of America	Closed with relief
03/19/2012	03/22/2012	JPMorgan Chase	Closed without relief
03/19/2012	03/22/2012	Ally Financial Inc.	Closed without relief
03/19/2012	03/22/2012	SunTrust Bank	Closed without relief
03/19/2012	03/26/2012	PNC Bank	Closed without relief
03/19/2012	03/21/2012	Bank of America	Closed with relief
03/19/2012	03/22/2012	Bank of America	Closed with relief
03/19/2012	03/26/2012	Citibank	Closed without relief
03/19/2012	03/29/2012	Bank of the West	Closed with relief
03/20/2012	03/20/2012	Ally Financial Inc.	Closed without relief
03/20/2012	03/20/2012	Ally Financial Inc.	Closed without relief
03/20/2012	05/08/2012	Banco Popular de Puerto Rico	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

17728	Bank account or service	Checking account
17729	Bank account or service	Checking account
17735	Bank account or service	Checking account
17736	Bank account or service	Checking account
17737	Bank account or service	Savings account
17738	Bank account or service	Checking account
17740	Bank account or service	(CD) Certificate of deposit
17742	Bank account or service	Checking account
17751	Bank account or service	Checking account
17752	Bank account or service	Checking account
17754	Bank account or service	Checking account
17755	Bank account or service	Checking account
17756	Bank account or service	Checking account
17757	Bank account or service	Savings account
17765	Bank account or service	Checking account
17766	Bank account or service	Checking account
17774	Bank account or service	Checking account
17777	Bank account or service	Checking account
17780	Bank account or service	Checking account
17789	Bank account or service	Savings account
17793	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	KS	66701	Referral
Problems caused by my funds being low	NY	11720	Referral
Account opening, closing, or management	WI	54016	Referral
Account opening, closing, or management	TN	37013	Referral
Problems caused by my funds being low	OH	43613	Referral
Account opening, closing, or management	KS	66062	Referral
Account opening, closing, or management	OH	44106	Referral
Making/receiving payments, sending money	CA	92253	Referral
Making/receiving payments, sending money	TX	77530	Referral
Making/receiving payments, sending money	CA	90706	Referral
Deposits and withdrawals	PA	16001	Referral
Account opening, closing, or management	IL	60640	Referral
Deposits and withdrawals	NY	11710	Referral
Deposits and withdrawals	NC	28732	Referral
Making/receiving payments, sending money	FL	32535	Referral
Problems caused by my funds being low	CA	92071	Referral
Account opening, closing, or management	CA	94040	Referral
Problems caused by my funds being low	NM	88005	Referral
Deposits and withdrawals	IL	60620	Referral
Deposits and withdrawals	NY	11434	Referral
Account opening, closing, or management	CA	92252	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/20/2012	03/20/2012	Bank of America	Closed with relief
03/20/2012	03/20/2012	JPMorgan Chase	Closed without relief
03/20/2012	03/21/2012	U.S. Bancorp	Closed with relief
03/20/2012	03/21/2012	SunTrust Bank	Closed with relief
03/20/2012	03/21/2012	Fifth Third Bank	Closed without relief
03/20/2012	03/25/2012	Commerce Bank	Closed with relief
03/21/2012	03/25/2012	JPMorgan Chase	Closed without relief
03/21/2012	03/21/2012	Union Bank	Closed with relief
03/21/2012	03/25/2012	JPMorgan Chase	Closed without relief
03/21/2012	03/25/2012	U.S. Bancorp	Closed without relief
03/21/2012	05/21/2012	RBS Citizens	Closed without relief
03/21/2012	03/25/2012	Fifth Third Bank	Closed without relief
03/21/2012	03/21/2012	Citibank	Closed without relief
03/21/2012	03/21/2012	Wells Fargo	Closed without relief
03/21/2012	03/21/2012	TD Bank	Closed without relief
03/21/2012	03/21/2012	Bank of America	Closed with relief
03/21/2012	03/21/2012	U.S. Bancorp	Closed without relief
03/21/2012	03/22/2012	Wells Fargo	Closed without relief
03/21/2012	03/22/2012	PNC Bank	Closed without relief
03/21/2012	03/22/2012	Citibank	Closed with relief
03/21/2012	03/22/2012	JPMorgan Chase	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

17794	Bank account or service	Checking account
17796	Bank account or service	Checking account
17797	Bank account or service	Savings account
17798	Bank account or service	Checking account
19655	Bank account or service	Checking account
20005	Bank account or service	Savings account
21418	Bank account or service	Other bank product/service
22301	Bank account or service	Checking account
22542	Bank account or service	Other bank product/service
22750	Bank account or service	Checking account
23329	Bank account or service	Checking account
24246	Bank account or service	Checking account
24823	Bank account or service	Checking account
24928	Bank account or service	Other bank product/service
24964	Bank account or service	Cashing a check without an account
25320	Bank account or service	Checking account
25441	Bank account or service	Other bank product/service
25488	Bank account or service	Checking account
25838	Bank account or service	Checking account
25966	Bank account or service	Other bank product/service
26088	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	CA	90039	Referral
Deposits and withdrawals	TX	78258	Referral
Deposits and withdrawals	MD	21229	Referral
Account opening, closing, or management	NC	27709	Referral
Deposits and withdrawals	MN	55346	Web
Account opening, closing, or management	NM	88203	Postal mail
Account opening, closing, or management	NC	27549	Web
Account opening, closing, or management	FL	33019	Web
Account opening, closing, or management	CA	93160	Web
Problems caused by my funds being low	CA	91701	Web
Problems caused by my funds being low	CA	95661	Web
Account opening, closing, or management	NJ	08096	Referral
Account opening, closing, or management	CA	90264	Web
Account opening, closing, or management	NY	11743	Web
Deposits and withdrawals	VA	22485	Web
Deposits and withdrawals	FL	33416	Web
Deposits and withdrawals	MA	01970	Web
Making/receiving payments, sending money	AZ	85013	Web
Problems caused by my funds being low	NJ	07093	Referral
Making/receiving payments, sending money	FL	33186	Fax
Problems caused by my funds being low	NY	11596	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/21/2012	04/26/2012	Bank of America	Closed without relief
03/21/2012	03/23/2012	Wells Fargo	Closed without relief
03/21/2012	03/23/2012	Wells Fargo	Closed without relief
03/21/2012	03/23/2012	Bank of America	Closed with relief
03/21/2012	03/22/2012	Wells Fargo	Closed without relief
05/03/2012	05/04/2012	Wells Fargo	Closed without relief
03/11/2012	03/12/2012	Bank of America	Closed without relief
05/14/2012	05/16/2012	PNC Bank	Closed with monetary relief
03/01/2012	03/01/2012	Bank of America	Closed without relief
03/21/2012	03/22/2012	U.S. Bancorp	Closed without relief
03/05/2012	03/08/2012	Wells Fargo	Closed without relief
04/26/2012	04/27/2012	TD Bank	Closed with relief
04/11/2012	04/12/2012	Bank of America	Closed with relief
04/13/2012	04/16/2012	Bank of America	Closed with relief
04/12/2012	04/13/2012	BB&T Financial	Closed without relief
04/10/2012	04/11/2012	Bank of America	Closed without relief
03/05/2012	03/06/2012	People's United Bank	Closed without relief
03/01/2012	03/02/2012	Bank of America	Closed without relief
05/14/2012	05/15/2012	TD Bank	Closed with relief
03/06/2012	03/12/2012	Comerica	Closed without relief
03/11/2012	03/12/2012	Capital One	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

26544	Bank account or service	Savings account
26573	Bank account or service	Savings account
26803	Bank account or service	Other bank product/service
26864	Bank account or service	Checking account
26870	Bank account or service	Checking account
26872	Bank account or service	Other bank product/service
27679	Bank account or service	Checking account
27769	Bank account or service	Checking account
27941	Bank account or service	Savings account
28215	Bank account or service	Savings account
28724	Bank account or service	Checking account
28735	Bank account or service	Savings account
28796	Bank account or service	Checking account
28811	Bank account or service	(CD) Certificate of deposit
28812	Bank account or service	(CD) Certificate of deposit
28834	Bank account or service	Checking account
28855	Bank account or service	Checking account
28867	Bank account or service	Checking account
28888	Bank account or service	Checking account
28901	Bank account or service	Cashing a check without an account
28910	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	FL	55584	Referral
Account opening, closing, or management	NC	27516	Referral
Making/receiving payments, sending money	CO	80525	Web
Using a debit or ATM card	CA	92804	Phone
Using a debit or ATM card	NV	89113	Web
Account opening, closing, or management	CA	92878	Web
Account opening, closing, or management	NM	87181	Referral
Problems caused by my funds being low	TN	38115	Referral
Account opening, closing, or management	VA	22204	Web
Account opening, closing, or management	FM	55555	Referral
Account opening, closing, or management	FL	33463	Web
Problems caused by my funds being low	GA	30024	Web
Using a debit or ATM card	GA	30314	Referral
Account opening, closing, or management	AZ	86404	Referral
Account opening, closing, or management	AZ	86404	Referral
Problems caused by my funds being low	MN	55301	Web
Problems caused by my funds being low	VA	24012	Web
Account opening, closing, or management	CA	90807	Referral
Problems caused by my funds being low	GA	30082	Web
Account opening, closing, or management	MO	64440	Web
Problems caused by my funds being low	MA	02067	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/07/2012	04/19/2012	Banco Popular North America	Closed without relief
03/06/2012	03/07/2012	SunTrust Bank	Closed without relief
03/17/2012	03/19/2012	U.S. Bancorp	Closed without relief
05/01/2012	05/03/2012	Wells Fargo	Closed without relief
04/01/2012	04/03/2012	Bank of America	Closed with relief
04/20/2012	04/23/2012	Bank of America	Closed without relief
04/02/2012	04/18/2012	JPMorgan Chase	Closed without relief
03/05/2012	03/06/2012	Regions	Closed without relief
03/03/2012	03/05/2012	Bank of America	Closed without relief
05/01/2012	05/21/2012	Bank of America	Closed with explanation
03/01/2012	03/01/2012	Regions	Closed without relief
03/01/2012	03/01/2012	Wells Fargo	Closed with relief
03/01/2012	03/01/2012	GE Capital Retail	Closed without relief
03/01/2012	03/05/2012	Wells Fargo	Closed without relief
03/01/2012	03/01/2012	BBVA Compass	Closed without relief
03/01/2012	03/01/2012	TCF National Bank	Closed with relief
03/01/2012	03/01/2012	Bank of America	Closed with relief
03/01/2012	03/01/2012	SunTrust Bank	Closed with relief
03/01/2012	03/01/2012	Bank of America	Closed with relief
03/01/2012	03/01/2012	Bank of America	Closed without relief
03/01/2012	03/02/2012	RBS Citizens	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

28940	Bank account or service	Savings account
28951	Bank account or service	Checking account
28961	Bank account or service	Checking account
28963	Bank account or service	Checking account
28998	Bank account or service	Checking account
29009	Bank account or service	Checking account
29023	Bank account or service	Checking account
29029	Bank account or service	Checking account
29030	Bank account or service	Checking account
29068	Bank account or service	Checking account
29082	Bank account or service	Checking account
29085	Bank account or service	Checking account
29092	Bank account or service	Savings account
29094	Bank account or service	Checking account
29107	Bank account or service	Other bank product/service
29110	Bank account or service	Checking account
29136	Bank account or service	Checking account
29157	Bank account or service	Checking account
29160	Bank account or service	Checking account
29165	Bank account or service	Checking account
29181	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	MA	02116	Web
Problems caused by my funds being low	MA	02465	Web
Making/receiving payments, sending money	WA	98311	Web
Account opening, closing, or management	NJ	08003	Web
Making/receiving payments, sending money	VA	23221	Referral
Problems caused by my funds being low	TX	77316	Phone
Problems caused by my funds being low	CA	90035	Web
Account opening, closing, or management	CA	90810	Web
Account opening, closing, or management	CA	90810	Web
Account opening, closing, or management	MD	20905	Web
Problems caused by my funds being low	CA	93534	Web
Problems caused by my funds being low	CA	92337	Web
Account opening, closing, or management	OH	43202	Web
Deposits and withdrawals	CA	94116	Web
Account opening, closing, or management	CA	90049	Web
Problems caused by my funds being low	CA	91207	Web
Deposits and withdrawals	CA	90401	Web
Deposits and withdrawals	CA	90803	Web
Problems caused by my funds being low	CA	90066	Web
Making/receiving payments, sending money	MI	63110	Phone
Account opening, closing, or management	NJ	07092	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/01/2012	03/01/2012	Bank of America	Closed with relief
03/01/2012	03/01/2012	RBS Citizens	Closed with relief
03/01/2012	03/01/2012	Bank of America	Closed without relief
03/01/2012	03/02/2012	Susquehanna Bank	Closed without relief
03/01/2012	03/01/2012	Bank of America	Closed with relief
03/01/2012	03/01/2012	JPMorgan Chase	Closed with relief
03/01/2012	03/01/2012	Wells Fargo	Closed without relief
04/24/2012	04/25/2012	JPMorgan Chase	Closed with relief
03/01/2012	03/02/2012	JPMorgan Chase	Closed with relief
03/01/2012	03/02/2012	PNC Bank	Closed with relief
03/01/2012	03/02/2012	JPMorgan Chase	Closed without relief
03/01/2012	03/02/2012	JPMorgan Chase	Closed with relief
03/01/2012	03/02/2012	Comerica	Closed without relief
03/01/2012	03/01/2012	Bank of America	Closed with relief
03/01/2012	03/02/2012	Bank of America	Closed without relief
03/01/2012	03/05/2012	Citibank	Closed with relief
03/01/2012	03/02/2012	Wells Fargo	Closed without relief
03/01/2012	03/02/2012	Citibank	Closed without relief
03/01/2012	03/02/2012	Wells Fargo	Closed without relief
03/01/2012	03/02/2012	Regions	Closed without relief
03/01/2012	03/02/2012	Bank of America	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

29186	Bank account or service	Checking account
29192	Bank account or service	Other bank product/service
29209	Bank account or service	Savings account
29210	Bank account or service	Checking account
29213	Bank account or service	Checking account
29223	Bank account or service	Checking account
29253	Bank account or service	Checking account
29254	Bank account or service	Checking account
29263	Bank account or service	Checking account
29269	Bank account or service	(CD) Certificate of deposit
29274	Bank account or service	Checking account
29275	Bank account or service	Savings account
29281	Bank account or service	Checking account
29297	Bank account or service	Savings account
29300	Bank account or service	Checking account
29315	Bank account or service	Checking account
29320	Bank account or service	(CD) Certificate of deposit
29330	Bank account or service	Checking account
29344	Bank account or service	Checking account
29392	Bank account or service	Checking account
29396	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	CA	90046	Web
Making/receiving payments, sending money	GA	30087	Web
Using a debit or ATM card	MA	02330	Web
Problems caused by my funds being low	TX	79903	Web
Problems caused by my funds being low	AP	96601	Web
Account opening, closing, or management	CA	94606	Web
Account opening, closing, or management	CA	94709	Web
Problems caused by my funds being low	ME	03904	Web
Problems caused by my funds being low	CA	90046	Web
Account opening, closing, or management	CA	90041	Web
Account opening, closing, or management	TX	78155	Web
Account opening, closing, or management	NE	68154	Web
Account opening, closing, or management	OH	44256	Web
Deposits and withdrawals	TX	78734	Web
Making/receiving payments, sending money	NC	28117	Referral
Using a debit or ATM card	KY	40509	Web
Deposits and withdrawals	NY	11222	Web
Problems caused by my funds being low	FL	32250	Web
Account opening, closing, or management	OH	44056	Web
Account opening, closing, or management	CA	95492	Web
Account opening, closing, or management	PA	17032	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/01/2012	03/02/2012	Bank of America	Closed without relief
03/01/2012	03/02/2012	Wells Fargo	Closed without relief
03/01/2012	03/02/2012	RBS Citizens	Closed without relief
03/01/2012	03/02/2012	Wells Fargo	Closed without relief
03/01/2012	03/02/2012	Navy FCU	Closed with relief
03/01/2012	03/02/2012	Bank of America	Closed with relief
03/01/2012	03/02/2012	Bank of America	Closed with relief
03/01/2012	03/02/2012	TD Bank	Closed without relief
03/01/2012	03/02/2012	Capital One	Closed without relief
03/02/2012	03/02/2012	OneWest Bank	Closed without relief
03/02/2012	03/02/2012	Comerica	Closed with relief
03/02/2012	03/05/2012	Wells Fargo	Closed without relief
03/02/2012	04/23/2012	FirstMerit Bank	Closed with relief
03/02/2012	03/02/2012	Wells Fargo	Closed without relief
03/01/2012	03/02/2012	Fifth Third Bank	Closed without relief
03/02/2012	03/02/2012	Bank of America	Closed without relief
03/02/2012	03/02/2012	KeyBank NA	Closed without relief
03/02/2012	03/02/2012	Regions	Closed without relief
03/02/2012	03/02/2012	RBS Citizens	Closed without relief
03/02/2012	03/02/2012	Wells Fargo	Closed with relief
03/02/2012	03/02/2012	Santander Bank US	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
No	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

29447	Bank account or service	Checking account
29470	Bank account or service	Checking account
29473	Bank account or service	Checking account
29505	Bank account or service	Checking account
29508	Bank account or service	Checking account
29522	Bank account or service	Checking account
29558	Bank account or service	Savings account
29693	Bank account or service	Checking account
29707	Bank account or service	Checking account
29746	Bank account or service	Other bank product/service
29748	Bank account or service	Checking account
29759	Bank account or service	Savings account
29770	Bank account or service	Checking account
29778	Bank account or service	Checking account
29796	Bank account or service	Checking account
29805	Bank account or service	Checking account
29807	Bank account or service	Checking account
29808	Bank account or service	Other bank product/service
29833	Bank account or service	Checking account
29836	Bank account or service	Cashing a check without an account
29839	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	TN	38464	Phone
Account opening, closing, or management	MD	21234	Web
Problems caused by my funds being low	CT	06489	Web
Deposits and withdrawals	FL	32141	Phone
Account opening, closing, or management	NY	14612	Phone
Deposits and withdrawals	WA	98166	Web
Account opening, closing, or management	ME	04043	Web
Problems caused by my funds being low	HI	96816	Web
Problems caused by my funds being low	IL	60432	Web
Account opening, closing, or management	CA	92037	Web
Account opening, closing, or management	GA	30121	Web
Using a debit or ATM card	NY	13492	Web
Problems caused by my funds being low	CA	92707	Web
Account opening, closing, or management	FL	32216	Web
Account opening, closing, or management	WA	98146	Web
Deposits and withdrawals	MI	48393	Web
Deposits and withdrawals	CA	90028	Web
Account opening, closing, or management	WI	54482	Web
Problems caused by my funds being low	UT	84405	Web
Account opening, closing, or management	PA	19320	Web
Account opening, closing, or management	CA	91377	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/02/2012	03/05/2012	SunTrust Bank	Closed without relief
03/02/2012	03/02/2012	Wells Fargo	Closed without relief
03/02/2012	03/02/2012	RBS Citizens	Closed with relief
03/02/2012	03/05/2012	Regions	Closed without relief
03/02/2012	03/05/2012	HSBC	Closed with relief
03/02/2012	03/02/2012	Bank of America	Closed with relief
03/02/2012	03/05/2012	TD Bank	Closed with relief
03/02/2012	03/06/2012	Citibank	Closed with relief
03/02/2012	03/06/2012	PNC Bank	Closed without relief
03/03/2012	03/06/2012	Citibank	Closed with relief
03/03/2012	03/05/2012	Bank of America	Closed with relief
03/03/2012	03/05/2012	M&T Bank	Closed without relief
03/03/2012	03/05/2012	Wells Fargo	Closed without relief
03/03/2012	03/05/2012	U.S. Bancorp	Closed with relief
03/03/2012	03/05/2012	Bank of America	Closed with relief
03/04/2012	03/05/2012	Bank of America	Closed with relief
03/04/2012	03/06/2012	Wells Fargo	Closed without relief
03/04/2012	03/05/2012	Bank of America	Closed without relief
03/04/2012	03/05/2012	JPMorgan Chase	Closed with relief
03/04/2012	03/05/2012	TD Bank	Closed without relief
03/04/2012	03/05/2012	Bank of America	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

29846	Bank account or service	Checking account
29847	Bank account or service	Checking account
29854	Bank account or service	Checking account
29859	Bank account or service	Checking account
29862	Bank account or service	Checking account
29863	Bank account or service	Checking account
29867	Bank account or service	Savings account
29868	Bank account or service	Checking account
29869	Bank account or service	Other bank product/service
29873	Bank account or service	Checking account
29874	Bank account or service	Checking account
29876	Bank account or service	Checking account
29877	Bank account or service	Checking account
29881	Bank account or service	Savings account
29886	Bank account or service	Checking account
29887	Bank account or service	Checking account
29890	Bank account or service	Checking account
29893	Bank account or service	Checking account
29895	Bank account or service	Savings account
29897	Bank account or service	Checking account
29898	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	IL	60466	Web
Problems caused by my funds being low	CA	94112	Web
Account opening, closing, or management	FL	33803	Web
Account opening, closing, or management	AL	36319	Web
Making/receiving payments, sending money	FL	33024	Web
Account opening, closing, or management	AL	35226	Web
Deposits and withdrawals	WA	98260	Web
Account opening, closing, or management	CO	80222	Web
Deposits and withdrawals	KY	42413	Web
Problems caused by my funds being low	MN	55318	Web
Deposits and withdrawals	NC	27265	Web
Account opening, closing, or management	CA	92646	Web
Problems caused by my funds being low	OH	44139	Web
Problems caused by my funds being low	TX	78744	Web
Account opening, closing, or management	CA	91326	Web
Deposits and withdrawals	CA	91406	Web
Account opening, closing, or management	OR	97302	Web
Problems caused by my funds being low	TX	75021	Web
Account opening, closing, or management	OH	44681	Web
Problems caused by my funds being low	IL	61342	Web
Problems caused by my funds being low	OH	44116	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/04/2012	03/05/2012	TCF National Bank	Closed without relief
03/04/2012	03/05/2012	Wells Fargo	Closed without relief
03/04/2012	03/05/2012	SunTrust Bank	Closed without relief
03/04/2012	03/05/2012	Regions	Closed without relief
03/04/2012	03/05/2012	Wells Fargo	Closed without relief
03/04/2012	03/05/2012	BBVA Compass	Closed without relief
03/04/2012	03/06/2012	JPMorgan Chase	Closed without relief
03/04/2012	03/06/2012	Bank of the West	Closed without relief
03/04/2012	03/06/2012	Fifth Third Bank	Closed with relief
03/04/2012	03/06/2012	Wells Fargo	Closed with relief
03/04/2012	03/06/2012	BB&T Financial	Closed with relief
03/04/2012	03/06/2012	JPMorgan Chase	Closed without relief
03/04/2012	03/07/2012	RBS Citizens	Closed without relief
03/04/2012	03/06/2012	Bank of America	Closed with relief
04/25/2012	05/01/2012	Bank of the West	Closed with relief
03/04/2012	03/05/2012	Bank of America	Closed with relief
03/04/2012	03/05/2012	KeyBank NA	Closed without relief
03/04/2012	03/05/2012	Wells Fargo	Closed without relief
03/04/2012	03/05/2012	The Huntington National Bank	Closed without relief
03/04/2012	03/05/2012	First National Bank of Omaha	Closed without relief
03/04/2012	03/05/2012	PNC Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

29899	Bank account or service	Checking account
29902	Bank account or service	Checking account
29903	Bank account or service	Checking account
29904	Bank account or service	Checking account
29906	Bank account or service	Checking account
29909	Bank account or service	Checking account
29910	Bank account or service	Checking account
29914	Bank account or service	Checking account
29915	Bank account or service	Checking account
29917	Bank account or service	Checking account
29920	Bank account or service	Checking account
29921	Bank account or service	Checking account
29923	Bank account or service	Savings account
29927	Bank account or service	Checking account
29928	Bank account or service	Savings account
29932	Bank account or service	Checking account
29934	Bank account or service	Checking account
29935	Bank account or service	Checking account
29939	Bank account or service	Checking account
29940	Bank account or service	Checking account
29943	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	WI	54982	Web
Problems caused by my funds being low	NY	10509	Web
Problems caused by my funds being low	GA	30024	Web
Account opening, closing, or management	FL	34747	Web
Account opening, closing, or management	NY	11754	Web
Account opening, closing, or management	PA	17754	Web
Account opening, closing, or management	IN	47933	Web
Account opening, closing, or management	FL	34786	Web
Problems caused by my funds being low	CA	95482	Web
Account opening, closing, or management	CA	96266	Web
Problems caused by my funds being low	NY	10118	Web
Problems caused by my funds being low	NY	10118	Web
Deposits and withdrawals	CA	92307	Web
Problems caused by my funds being low	PA	15147	Web
Deposits and withdrawals	FL	32795	Web
Deposits and withdrawals	TX	78870	Web
Using a debit or ATM card	CA	92427	Web
Account opening, closing, or management	PA	15217	Web
Deposits and withdrawals	TX	78526	Web
Account opening, closing, or management	CO	80236	Web
Problems caused by my funds being low	CA	90503	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/04/2012	03/05/2012	JPMorgan Chase	Closed with relief
03/04/2012	03/05/2012	JPMorgan Chase	Closed with relief
03/04/2012	03/05/2012	Bank of America	Closed with relief
03/04/2012	10/25/2012	Wells Fargo	Closed with non-monetary relief
03/04/2012	03/05/2012	JPMorgan Chase	Closed with relief
03/04/2012	03/05/2012	Wells Fargo	Closed without relief
03/04/2012	03/05/2012	PNC Bank	Closed with relief
03/04/2012	03/06/2012	JPMorgan Chase	Closed without relief
03/04/2012	03/05/2012	Wells Fargo	Closed without relief
03/04/2012	03/05/2012	U.S. Bancorp	Closed with relief
03/04/2012	03/05/2012	JPMorgan Chase	Closed with relief
03/07/2012	03/07/2012	JPMorgan Chase	Closed without relief
03/04/2012	03/05/2012	Wells Fargo	Closed without relief
03/04/2012	03/05/2012	PNC Bank	Closed without relief
03/04/2012	03/05/2012	Wells Fargo	Closed without relief
03/04/2012	03/06/2012	Wells Fargo	Closed without relief
03/04/2012	03/06/2012	Bank of America	Closed without relief
03/04/2012	03/06/2012	PNC Bank	Closed with relief
03/04/2012	03/06/2012	Wells Fargo	Closed without relief
03/04/2012	03/06/2012	Wells Fargo	Closed without relief
03/05/2012	03/05/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

29945	Bank account or service	Checking account
29947	Bank account or service	Checking account
29948	Bank account or service	Checking account
29949	Bank account or service	Checking account
29950	Bank account or service	Checking account
29952	Bank account or service	Checking account
29954	Bank account or service	Checking account
29955	Bank account or service	Other bank product/service
29956	Bank account or service	Checking account
29957	Bank account or service	Checking account
29958	Bank account or service	Checking account
29961	Bank account or service	Checking account
29963	Bank account or service	Other bank product/service
29966	Bank account or service	Checking account
29967	Bank account or service	Savings account
29968	Bank account or service	Checking account
29970	Bank account or service	Checking account
29972	Bank account or service	Checking account
29973	Bank account or service	Checking account
29974	Bank account or service	Checking account
29976	Bank account or service	Other bank product/service

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	CA	92324	Web
Problems caused by my funds being low	NM	87199	Web
Problems caused by my funds being low	TX	76247	Web
Problems caused by my funds being low	VA	22033	Web
Deposits and withdrawals	GA	30501	Web
Account opening, closing, or management	CA	90046	Web
Account opening, closing, or management	CA	90660	Web
Account opening, closing, or management	CA	95118	Web
Account opening, closing, or management	CA	95118	Web
Problems caused by my funds being low	IL	62220	Web
Account opening, closing, or management	IL	62220	Web
Account opening, closing, or management	TX	78244	Web
Account opening, closing, or management	CA	91745	Web
Account opening, closing, or management	NV	89148	Web
Deposits and withdrawals	CA	93305	Web
Account opening, closing, or management	CA	93444	Web
Deposits and withdrawals	IL	60613	Web
Using a debit or ATM card	NJ	08330	Web
Account opening, closing, or management	PA	15701	Web
Account opening, closing, or management	TX	76179	Web
Account opening, closing, or management	CA	96019	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/05/2012	03/05/2012	U.S. Bancorp	Closed without relief
03/05/2012	03/05/2012	Bank of America	Untimely response
03/05/2012	03/05/2012	Bank of America	Closed without relief
03/05/2012	03/05/2012	Bank of America	Closed with relief
03/05/2012	03/05/2012	Regions	Closed with relief
03/05/2012	03/05/2012	Wells Fargo	Closed without relief
03/05/2012	03/05/2012	Wells Fargo	Closed without relief
04/25/2012	05/01/2012	Wells Fargo	Closed without relief
03/05/2012	03/05/2012	Wells Fargo	Closed without relief
03/05/2012	03/06/2012	Regions	Closed without relief
03/22/2012	03/27/2012	Regions	Closed without relief
03/05/2012	03/05/2012	Wells Fargo	Closed without relief
03/05/2012	03/05/2012	JPMorgan Chase	Closed without relief
03/05/2012	03/05/2012	JPMorgan Chase	Closed without relief
03/05/2012	03/05/2012	Amex	Closed with relief
03/05/2012	03/30/2012	Wells Fargo	Closed without relief
03/05/2012	03/05/2012	JPMorgan Chase	Closed with relief
03/05/2012	03/05/2012	Bank of America	Closed without relief
03/05/2012	03/05/2012	PNC Bank	Closed without relief
03/05/2012	03/05/2012	Bank of America	Closed without relief
03/05/2012	03/05/2012	Citibank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
No	
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

29977	Bank account or service	Checking account
29980	Bank account or service	Checking account
29982	Bank account or service	Cashing a check without an account
29984	Bank account or service	Checking account
29988	Bank account or service	Savings account
29990	Bank account or service	Savings account
29991	Bank account or service	Checking account
29992	Bank account or service	Other bank product/service
29995	Bank account or service	Checking account
29997	Bank account or service	Checking account
29998	Bank account or service	Savings account
30000	Bank account or service	Checking account
30014	Bank account or service	Checking account
30018	Bank account or service	Checking account
30023	Bank account or service	Checking account
30025	Bank account or service	Savings account
30030	Bank account or service	Checking account
30038	Bank account or service	Checking account
30041	Bank account or service	Savings account
30042	Bank account or service	Checking account
30043	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	OH	43219	Web
Using a debit or ATM card	MI	48044	Web
Account opening, closing, or management	NC	27260	Web
Account opening, closing, or management	FL	33414	Web
Account opening, closing, or management	NY	10566	Web
Deposits and withdrawals	PA	17901	Web
Using a debit or ATM card	WI	54166	Web
Account opening, closing, or management	NM	87196	Web
Account opening, closing, or management	CA	94010	Web
Account opening, closing, or management	WA	98038	Web
Account opening, closing, or management	TX	78596	Referral
Account opening, closing, or management	CA	92694	Web
Deposits and withdrawals	FL	33487	Web
Deposits and withdrawals	GA	35401	Web
Deposits and withdrawals	OR	97103	Web
Account opening, closing, or management	NY	10989	Web
Problems caused by my funds being low	MD	20746	Web
Problems caused by my funds being low	MN	55432	Web
Account opening, closing, or management	CO	80122	Web
Deposits and withdrawals	TX	75052	Web
Account opening, closing, or management	TX	78254	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/05/2012	03/05/2012	JPMorgan Chase	Closed without relief
03/05/2012	03/06/2012	RBS Citizens	Closed with relief
03/05/2012	03/05/2012	BB&T Financial	Closed without relief
03/05/2012	03/05/2012	Wells Fargo	Closed without relief
03/05/2012	03/05/2012	HSBC	Closed without relief
03/05/2012	03/05/2012	M&T Bank	Closed with relief
03/05/2012	03/05/2012	M&T Bank	Closed without relief
03/05/2012	03/05/2012	Bank of America	Closed with relief
03/05/2012	03/05/2012	JPMorgan Chase	Closed without relief
03/05/2012	03/05/2012	Wells Fargo	Closed without relief
03/02/2012	03/05/2012	BBVA Compass	Closed with relief
03/05/2012	03/05/2012	Citibank	Closed with relief
03/05/2012	04/08/2012	New York Community Bank	Closed without relief
03/05/2012	03/06/2012	Regions	Closed without relief
03/05/2012	03/06/2012	Wells Fargo	Closed without relief
03/05/2012	03/06/2012	Capital One	Closed with relief
03/05/2012	03/06/2012	Capital One	Closed with relief
03/05/2012	03/06/2012	TCF National Bank	Closed without relief
03/05/2012	03/06/2012	Wells Fargo	Closed without relief
03/05/2012	03/06/2012	Bank of America	Closed with relief
03/05/2012	08/29/2012	BBVA Compass	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

30046	Bank account or service	Checking account
30052	Bank account or service	Checking account
30053	Bank account or service	Checking account
30061	Bank account or service	Checking account
30064	Bank account or service	Checking account
30066	Bank account or service	Checking account
30070	Bank account or service	Checking account
30080	Bank account or service	Checking account
30088	Bank account or service	Checking account
30089	Bank account or service	Checking account
30093	Bank account or service	Checking account
30110	Bank account or service	Checking account
30114	Bank account or service	Checking account
30117	Bank account or service	Checking account
30118	Bank account or service	Checking account
30133	Bank account or service	Checking account
30136	Bank account or service	Checking account
30140	Bank account or service	Checking account
30146	Bank account or service	Checking account
30170	Bank account or service	Other bank product/service
30172	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Using a debit or ATM card	IL	60101	Web
Deposits and withdrawals	FL	33415	Web
Problems caused by my funds being low	TN	37617	Web
Account opening, closing, or management	IL	60455	Web
Account opening, closing, or management	FL	33563	Web
Problems caused by my funds being low	CA	91207	Email
Problems caused by my funds being low	CA	91207	Email
Problems caused by my funds being low	NJ	07735	Web
Account opening, closing, or management	CA	92301	Web
Account opening, closing, or management	CT	06002	Web
Account opening, closing, or management	NJ	07080	Web
Problems caused by my funds being low	NJ	08057	Phone
Problems caused by my funds being low	GA	30084	Web
Deposits and withdrawals	CA	91941	Web
Account opening, closing, or management	CA	92159	Web
Problems caused by my funds being low	FL	33311	Web
Account opening, closing, or management	PA	18507	Web
Problems caused by my funds being low	NJ	07011	Web
Account opening, closing, or management	NH	03062	Web
Account opening, closing, or management	DC	20015	Web
Deposits and withdrawals	KS	66801	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/05/2012	03/06/2012	TCF National Bank	Closed with relief
03/05/2012	03/06/2012	BB&T Financial	Closed with relief
03/05/2012	03/06/2012	Regions	Closed without relief
03/05/2012	03/06/2012	U.S. Bancorp	Closed without relief
03/05/2012	03/06/2012	Bank of America	Closed with relief
03/05/2012	03/05/2012	Discover	Closed without relief
03/05/2012	03/05/2012	Bank of America	Closed with relief
03/05/2012	03/06/2012	Santander Bank US	Closed without relief
03/05/2012	03/06/2012	JPMorgan Chase	Closed with relief
03/05/2012	03/06/2012	Bank of America	Closed without relief
03/05/2012	03/06/2012	Bank of America	Closed with relief
03/05/2012	03/06/2012	RBS Citizens	Closed with relief
03/05/2012	03/06/2012	Wells Fargo	Closed with relief
03/05/2012	03/06/2012	Bank of America	Closed with relief
03/05/2012	03/06/2012	JPMorgan Chase	Closed without relief
03/05/2012	03/06/2012	Bank of America	Closed with relief
03/05/2012	03/06/2012	PNC Bank	Closed with relief
03/05/2012	03/06/2012	TD Bank	Closed with relief
03/05/2012	03/06/2012	RBS Citizens	Closed with relief
03/05/2012	03/06/2012	USAA Savings	Closed without relief
03/05/2012	03/06/2012	Bank of America	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

30176	Bank account or service	Checking account
30181	Bank account or service	Checking account
30187	Bank account or service	Checking account
30193	Bank account or service	Checking account
30199	Bank account or service	Checking account
30207	Bank account or service	Checking account
30241	Bank account or service	Checking account
30245	Bank account or service	Checking account
30257	Bank account or service	Checking account
30258	Bank account or service	Savings account
30266	Bank account or service	Checking account
30273	Bank account or service	Checking account
30276	Bank account or service	Checking account
30280	Bank account or service	Checking account
30300	Bank account or service	Checking account
30309	Bank account or service	Savings account
30318	Bank account or service	Checking account
30333	Bank account or service	Checking account
30344	Bank account or service	Checking account
30348	Bank account or service	Checking account
30350	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	WA	98038	Referral
Deposits and withdrawals	FL	33305	Web
Problems caused by my funds being low	CA	92708	Web
Deposits and withdrawals	CA	91406	Web
Account opening, closing, or management	IL	60714	Web
Account opening, closing, or management	CA	92869	Web
Account opening, closing, or management	OH	43123	Web
Deposits and withdrawals	VA	22193	Web
Account opening, closing, or management	PA	17403	Web
Account opening, closing, or management	CA	93306	Web
Problems caused by my funds being low	FL	33445	Web
Account opening, closing, or management	MD	21014	Web
Problems caused by my funds being low	CO	80528	Web
Using a debit or ATM card	PA	19149	Web
Deposits and withdrawals	MO	63116	Web
Account opening, closing, or management	FL	33434	Postal mail
Account opening, closing, or management	CT	06416	Web
Deposits and withdrawals	TX	75040	Web
Account opening, closing, or management	UT	84105	Web
Problems caused by my funds being low	PA	19008	Web
Deposits and withdrawals	NC	28056	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/05/2012	03/05/2012	Bank of America	Closed without relief
03/05/2012	03/06/2012	Bank of America	Closed with relief
03/05/2012	03/06/2012	Wells Fargo	Closed without relief
03/05/2012	03/06/2012	U.S. Bancorp	Closed without relief
03/05/2012	03/06/2012	TCF National Bank	Closed with relief
03/05/2012	03/06/2012	Wells Fargo	Closed without relief
03/05/2012	03/07/2012	RBS Citizens	Closed with relief
03/05/2012	03/06/2012	SunTrust Bank	Closed with relief
03/05/2012	03/06/2012	Citibank	Closed with relief
03/05/2012	03/06/2012	Union Bank	Closed with relief
03/05/2012	03/06/2012	JPMorgan Chase	Closed without relief
03/05/2012	03/06/2012	Bank of America	Closed with relief
03/05/2012	03/07/2012	Wells Fargo	Closed without relief
03/05/2012	03/07/2012	Wells Fargo	Closed with relief
03/05/2012	03/08/2012	Commerce Bank	Closed with relief
05/18/2012	05/22/2012	Citibank	Closed with explanation
03/05/2012	03/06/2012	RBS Citizens	Closed without relief
03/05/2012	03/06/2012	Wells Fargo	Closed with relief
03/05/2012	03/06/2012	JPMorgan Chase	Closed with relief
03/05/2012	03/06/2012	TD Bank	Closed without relief
03/05/2012	03/06/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

30358	Bank account or service	(CD) Certificate of deposit
30363	Bank account or service	Checking account
30384	Bank account or service	Checking account
30391	Bank account or service	Savings account
30398	Bank account or service	Checking account
30424	Bank account or service	Checking account
30427	Bank account or service	Other bank product/service
30430	Bank account or service	Checking account
30434	Bank account or service	Checking account
30438	Bank account or service	Checking account
30439	Bank account or service	Checking account
30455	Bank account or service	Checking account
30464	Bank account or service	Checking account
30477	Bank account or service	Checking account
30523	Bank account or service	Checking account
30527	Bank account or service	Cashing a check without an account
30544	Bank account or service	Checking account
30555	Bank account or service	Savings account
30559	Bank account or service	Checking account
30574	Bank account or service	Savings account
30577	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	HI	96817	Web
Account opening, closing, or management	CA	90278	Web
Account opening, closing, or management	CA	94404	Web
Deposits and withdrawals	FL	33446	Web
Account opening, closing, or management	IL	60636	Web
Deposits and withdrawals	HI	96786	Phone
Making/receiving payments, sending money	CT	06518	Web
Deposits and withdrawals	OH	45804	Web
Problems caused by my funds being low	NV		Postal mail
Account opening, closing, or management	MI	49036	Postal mail
Account opening, closing, or management	NJ	07110	Web
Account opening, closing, or management	FL	33484	Phone
Problems caused by my funds being low	NY	12553	Web
Making/receiving payments, sending money	TX	75244	Web
Deposits and withdrawals	CA	93721	Web
Account opening, closing, or management	NJ	08078	Web
Problems caused by my funds being low	FL	33904	Web
Account opening, closing, or management	CA	91910	Web
Problems caused by my funds being low	ME	04730	Web
Account opening, closing, or management	FL	33062	Web
Problems caused by my funds being low	MA	02638	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/05/2012	03/15/2012	Ally Financial Inc.	Closed without relief
03/05/2012	03/06/2012	Wells Fargo	Closed with relief
03/05/2012	03/06/2012	Bank of America	Closed without relief
03/05/2012	03/07/2012	BB&T Financial	Closed without relief
03/05/2012	03/06/2012	JPMorgan Chase	Closed with relief
03/05/2012	03/06/2012	USAA Savings	Closed without relief
03/05/2012	03/06/2012	Bank of America	Closed with relief
03/05/2012	03/06/2012	JPMorgan Chase	Closed with relief
03/05/2012	03/06/2012	JPMorgan Chase	Closed without relief
03/05/2012	03/06/2012	Citibank	Closed with relief
03/05/2012	03/06/2012	TD Bank	Closed without relief
03/05/2012	03/22/2012	BankUnited	Closed without relief
03/05/2012	03/09/2012	KeyBank NA	Closed with relief
03/05/2012	03/09/2012	Bank of America	Closed with relief
03/05/2012	03/06/2012	Citibank	Closed without relief
03/05/2012	03/06/2012	Wells Fargo	Closed without relief
03/05/2012	03/06/2012	Wells Fargo	Closed without relief
03/05/2012	03/06/2012	PNC Bank	Closed without relief
03/05/2012	03/06/2012	TD Bank	Closed without relief
03/05/2012	03/06/2012	Bank of America	Closed with relief
03/05/2012	03/06/2012	TD Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
No	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

30582	Bank account or service	Other bank product/service
30583	Bank account or service	Checking account
30595	Bank account or service	Checking account
30619	Bank account or service	Checking account
30628	Bank account or service	Checking account
30644	Bank account or service	Checking account
30649	Bank account or service	Checking account
30652	Bank account or service	Checking account
30660	Bank account or service	Checking account
30676	Bank account or service	Checking account
30687	Bank account or service	Checking account
30703	Bank account or service	Other bank product/service
30763	Bank account or service	Checking account
30791	Bank account or service	Savings account
30792	Bank account or service	Checking account
30814	Bank account or service	Savings account
30830	Bank account or service	Checking account
30840	Bank account or service	Checking account
30842	Bank account or service	Checking account
30852	Bank account or service	Checking account
30866	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	FL	33510	Web
Account opening, closing, or management	CA	95376	Web
Deposits and withdrawals	NY	11236	Web
Problems caused by my funds being low	VA	24019	Web
Deposits and withdrawals	MN	55906	Web
Problems caused by my funds being low	FL	32794	Web
Using a debit or ATM card	MD	21222	Web
Deposits and withdrawals	CO	80203	Web
Account opening, closing, or management	CA	90706	Web
Account opening, closing, or management	GA	30024	Referral
Problems caused by my funds being low	IL	60616	Web
Account opening, closing, or management	MN	55426	Web
Problems caused by my funds being low	NH	03102	Phone
Account opening, closing, or management	VA	23220	Web
Problems caused by my funds being low	MI	48206	Referral
Account opening, closing, or management	MD	20744	Referral
Account opening, closing, or management	MN	55939	Referral
Account opening, closing, or management	GA	30141	Postal mail
Problems caused by my funds being low	FL	32835	Referral
Account opening, closing, or management	CO	80906	Referral
Deposits and withdrawals	NY	11220	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/05/2012	03/06/2012	Bank of America	Closed with relief
03/05/2012	03/06/2012	Wells Fargo	Closed without relief
03/05/2012	03/06/2012	Banco Popular North America	Closed with relief
03/05/2012	03/07/2012	SunTrust Bank	Closed without relief
03/05/2012	03/07/2012	JPMorgan Chase	Closed without relief
03/05/2012	03/06/2012	SunTrust Bank	Closed without relief
03/05/2012	03/06/2012	M&T Bank	Closed with relief
03/06/2012	03/06/2012	Wells Fargo	Closed without relief
03/06/2012	03/06/2012	Wells Fargo	Closed without relief
03/01/2012	03/06/2012	SunTrust Bank	Closed with relief
03/06/2012	03/06/2012	Capital One	Closed without relief
03/06/2012	03/06/2012	Wells Fargo	Closed without relief
03/06/2012	03/07/2012	RBS Citizens	Closed with relief
03/06/2012	03/07/2012	BB&T Financial	Closed without relief
03/05/2012	03/07/2012	Comerica	Closed with relief
03/05/2012	03/07/2012	Navy FCU	Closed without relief
03/05/2012	03/06/2012	Regions	Closed without relief
03/06/2012	03/07/2012	SunTrust Bank	Closed without relief
03/06/2012	03/06/2012	SunTrust Bank	Closed with relief
03/05/2012	03/06/2012	SunTrust Bank	Closed with relief
03/06/2012	03/07/2012	Citibank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

30890	Bank account or service	Checking account
30917	Bank account or service	(CD) Certificate of deposit
30934	Bank account or service	Checking account
30938	Bank account or service	Savings account
30939	Bank account or service	Checking account
30991	Bank account or service	Checking account
31011	Bank account or service	(CD) Certificate of deposit
31058	Bank account or service	Checking account
31069	Bank account or service	Checking account
31075	Bank account or service	Checking account
31094	Bank account or service	Savings account
31097	Bank account or service	Checking account
31099	Bank account or service	Checking account
31100	Bank account or service	Checking account
31124	Bank account or service	Checking account
31126	Bank account or service	Checking account
31154	Bank account or service	Checking account
31170	Bank account or service	Checking account
31175	Bank account or service	Checking account
31226	Bank account or service	Checking account
31260	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	GA	31419	Phone
Deposits and withdrawals	WV	25059	Web
Account opening, closing, or management	GA	30213	Web
Account opening, closing, or management	IL	60076	Web
Account opening, closing, or management	WA	98354	Email
Account opening, closing, or management	OH	44109	Phone
Account opening, closing, or management	OK	74105	Referral
Using a debit or ATM card	PA	19137	Phone
Deposits and withdrawals	TN	38118	Postal mail
Problems caused by my funds being low	NY	11040	Web
Deposits and withdrawals	NJ	07410	Phone
Account opening, closing, or management	OK	73507	Web
Using a debit or ATM card	MD	21811	Web
Account opening, closing, or management	CA	91792	Web
Making/receiving payments, sending money	CA	91335	Referral
Account opening, closing, or management	WA	98683	Phone
Account opening, closing, or management	NJ	07310	Web
Problems caused by my funds being low	TX	78413	Web
Deposits and withdrawals	IN	47150	Phone
Account opening, closing, or management	CA	92336	Phone
Problems caused by my funds being low	FL	32444	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/06/2012	03/07/2012	USAA Savings	Closed without relief
03/06/2012	04/08/2012	Ally Financial Inc.	Closed without relief
03/06/2012	03/07/2012	Wells Fargo	Closed without relief
03/06/2012	03/07/2012	JPMorgan Chase	Closed without relief
03/05/2012	03/06/2012	Bank of America	Closed with relief
03/06/2012	03/07/2012	U.S. Bancorp	Closed with relief
03/06/2012	03/15/2012	Ally Financial Inc.	Closed without relief
03/06/2012	03/07/2012	PNC Bank	Closed with relief
03/06/2012	03/07/2012	HSBC	Closed with relief
03/06/2012	03/07/2012	JPMorgan Chase	Closed with relief
03/06/2012	03/07/2012	Capital One	Closed with relief
03/06/2012	03/07/2012	U.S. Bancorp	Closed with relief
03/06/2012	03/07/2012	Capital One	Closed with relief
03/06/2012	03/07/2012	TCF National Bank	Closed with relief
03/06/2012	03/07/2012	Wells Fargo	Closed without relief
03/06/2012	03/07/2012	Bank of America	Closed with relief
03/06/2012	03/07/2012	PNC Bank	Closed without relief
03/06/2012	03/07/2012	Wells Fargo	Closed without relief
03/06/2012	03/07/2012	PNC Bank	Closed with relief
03/06/2012	03/07/2012	JPMorgan Chase	Closed without relief
03/06/2012	03/06/2012	Whitney Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

31317	Bank account or service	(CD) Certificate of deposit
31319	Bank account or service	Checking account
31329	Bank account or service	(CD) Certificate of deposit
31351	Bank account or service	Checking account
31382	Bank account or service	Checking account
31398	Bank account or service	Checking account
31447	Bank account or service	Checking account
31466	Bank account or service	Checking account
31530	Bank account or service	Checking account
31542	Bank account or service	Checking account
31574	Bank account or service	Checking account
31588	Bank account or service	Checking account
31594	Bank account or service	Other bank product/service
31598	Bank account or service	Checking account
31612	Bank account or service	Checking account
31631	Bank account or service	Other bank product/service
31638	Bank account or service	(CD) Certificate of deposit
31641	Bank account or service	Checking account
31642	Bank account or service	Checking account
31643	Bank account or service	Checking account
31664	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	CA	91355	Phone
Deposits and withdrawals	NC	28277	Phone
Account opening, closing, or management	WI	53122	Web
Making/receiving payments, sending money	NJ	07735	Web
Problems caused by my funds being low	MO	65726	Web
Making/receiving payments, sending money	VT	05701	Referral
Deposits and withdrawals	MN	56301	Referral
Deposits and withdrawals	NV	89415	Referral
Account opening, closing, or management	AZ	86004	Referral
Account opening, closing, or management	GA	30052	Referral
Deposits and withdrawals	IN	46373	Web
Deposits and withdrawals	CO	06418	Phone
Deposits and withdrawals	NC	27019	Phone
Account opening, closing, or management	MI	48306	Web
Account opening, closing, or management	MA	02663	Web
Account opening, closing, or management	NM	87111	Web
Account opening, closing, or management	AL	35761	Referral
Deposits and withdrawals	FL	33114	Referral
Problems caused by my funds being low	PA	18911	Web
Account opening, closing, or management	AL	35810	Web
Account opening, closing, or management	NE	68768	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/06/2012	03/12/2012	Ally Financial Inc.	Closed without relief
03/06/2012	03/07/2012	Wells Fargo	Closed without relief
03/06/2012	03/09/2012	BMO Harris	Closed with relief
03/06/2012	03/07/2012	Wells Fargo	Closed without relief
03/06/2012	03/07/2012	Regions	Closed without relief
03/07/2012	03/08/2012	Wells Fargo	Closed with relief
03/07/2012	03/12/2012	GE Capital Retail	Closed with relief
03/07/2012	03/19/2012	Comerica	Closed with relief
03/06/2012	05/16/2012	JPMorgan Chase	Closed without relief
03/07/2012	03/07/2012	BB&T Financial	Closed with relief
03/07/2012	03/07/2012	JPMorgan Chase	Closed with relief
03/07/2012	03/07/2012	U.S. Bancorp	Closed without relief
03/07/2012	03/07/2012	Bank of America	Untimely response
03/07/2012	04/03/2012	PNC Bank	Closed with relief
03/07/2012	03/07/2012	Bank of America	Closed with relief
03/07/2012	03/07/2012	Wells Fargo	Closed with relief
03/01/2012	03/07/2012	Regions	Closed without relief
03/07/2012	03/09/2012	Wells Fargo	Closed without relief
03/07/2012	03/07/2012	PNC Bank	Closed with relief
03/07/2012	03/07/2012	BBVA Compass	Closed without relief
03/07/2012	03/09/2012	TCF National Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	
Yes	Yes
No	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

31667	Bank account or service	Checking account
31675	Bank account or service	Checking account
31685	Bank account or service	Checking account
31709	Bank account or service	Checking account
31710	Bank account or service	Checking account
31754	Bank account or service	Other bank product/service
31758	Bank account or service	(CD) Certificate of deposit
31771	Bank account or service	Checking account
31781	Bank account or service	Checking account
31782	Bank account or service	Checking account
31806	Bank account or service	Savings account
31820	Bank account or service	Checking account
31828	Bank account or service	Other bank product/service
31845	Bank account or service	Checking account
31853	Bank account or service	Savings account
31864	Bank account or service	Checking account
31869	Bank account or service	Savings account
31877	Bank account or service	Checking account
31929	Bank account or service	Checking account
31948	Bank account or service	Checking account
31950	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	OH	43558	Referral
Problems caused by my funds being low	NY	11518	Phone
Account opening, closing, or management	KY	40257	Phone
Deposits and withdrawals	AZ	85037	Web
Problems caused by my funds being low	TN	38138	Web
Making/receiving payments, sending money	CA	95127	Web
Account opening, closing, or management	WA	98837	Phone
Making/receiving payments, sending money	MD	21144	Web
Problems caused by my funds being low	TX	78723	Web
Problems caused by my funds being low	TX	78723	Web
Account opening, closing, or management	PA	19606	Web
Deposits and withdrawals	PA	19138	Web
Deposits and withdrawals	WY	82718	Web
Deposits and withdrawals	IL	60429	Referral
Account opening, closing, or management	CA	92867	Phone
Deposits and withdrawals	NV	89122	Phone
Account opening, closing, or management	FL	33321	Phone
Account opening, closing, or management	CA	91342	Web
Problems caused by my funds being low	FL	32168	Web
Making/receiving payments, sending money	MD	20904	Web
Deposits and withdrawals	GA	30314	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/06/2012	03/07/2012	Fifth Third Bank	Closed with relief
03/07/2012	03/09/2012	HSBC	Closed without relief
03/07/2012	03/27/2012	Regions	Closed without relief
03/07/2012	05/27/2012	GE Capital Retail	Closed with non-monetary relief
03/07/2012	03/07/2012	Regions	Closed without relief
03/07/2012	03/08/2012	JPMorgan Chase	Closed with relief
03/07/2012	03/09/2012	U.S. Bancorp	Closed without relief
03/08/2012	03/09/2012	Navy FCU	Closed with relief
03/07/2012	03/08/2012	JPMorgan Chase	Closed with relief
03/20/2012	03/24/2012	JPMorgan Chase	Closed without relief
03/07/2012	03/08/2012	Wells Fargo	Closed without relief
03/07/2012	03/08/2012	RBS Citizens	Closed with relief
03/07/2012	03/08/2012	Wells Fargo	Closed without relief
04/18/2012	04/18/2012	Citibank	Closed without relief
03/07/2012	03/09/2012	Wells Fargo	Closed without relief
03/07/2012	03/09/2012	Wells Fargo	Closed without relief
03/07/2012	03/13/2012	Bank of America	Closed with relief
03/07/2012	03/08/2012	Bank of America	Closed with relief
03/07/2012	03/08/2012	Fifth Third Bank	Closed with relief
03/07/2012	03/09/2012	Wells Fargo	Closed without relief
03/07/2012	03/08/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
No	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

31996	Bank account or service	Savings account
32029	Bank account or service	Checking account
32035	Bank account or service	Checking account
32061	Bank account or service	Checking account
32064	Bank account or service	Checking account
32065	Bank account or service	Checking account
32096	Bank account or service	Checking account
32118	Bank account or service	Checking account
32126	Bank account or service	Checking account
32132	Bank account or service	Checking account
32158	Bank account or service	Checking account
32177	Bank account or service	Checking account
32200	Bank account or service	Checking account
32201	Bank account or service	Other bank product/service
32204	Bank account or service	Checking account
32221	Bank account or service	Other bank product/service
32223	Bank account or service	Checking account
32226	Bank account or service	(CD) Certificate of deposit
32234	Bank account or service	Checking account
32242	Bank account or service	(CD) Certificate of deposit
32276	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	NY	11369	Web
Problems caused by my funds being low	CA	95426	Phone
Account opening, closing, or management	KY	41045	Web
Using a debit or ATM card	FL	33405	Web
Account opening, closing, or management	FL	33063	Phone
Account opening, closing, or management	ID	83702	Web
Using a debit or ATM card	NY		Web
Making/receiving payments, sending money	VA	23608	Web
Account opening, closing, or management	HI	96826	Web
Problems caused by my funds being low	DC	20903	Web
Account opening, closing, or management	MI	48026	Postal mail
Making/receiving payments, sending money	NY	10801	Web
Problems caused by my funds being low	FL	33063	Phone
Account opening, closing, or management	FL	33161	Phone
Deposits and withdrawals	GA	30542	Phone
Deposits and withdrawals	PA	16601	Referral
Problems caused by my funds being low	MD	20910	Web
Account opening, closing, or management	MD	21158	Web
Deposits and withdrawals	NY	11691	Phone
Deposits and withdrawals	FL	33437	Phone
Account opening, closing, or management	IL	60643	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/07/2012	03/08/2012	JPMorgan Chase	Closed without relief
03/07/2012	03/09/2012	Wells Fargo	Closed without relief
03/07/2012	03/08/2012	U.S. Bancorp	Closed without relief
03/07/2012	03/09/2012	PNC Bank	Closed with relief
03/07/2012	03/09/2012	Comerica	Closed with relief
03/07/2012	03/09/2012	U.S. Bancorp	Closed without relief
03/07/2012	03/08/2012	Citibank	Closed with relief
03/07/2012	03/08/2012	Bank of America	Closed with relief
03/08/2012	03/08/2012	HSBC	Closed with relief
03/08/2012	03/08/2012	Capital One	Closed without relief
04/13/2012	04/18/2012	JPMorgan Chase	Closed without relief
03/08/2012	03/21/2012	Navient	Closed with relief
03/08/2012	03/09/2012	Bank of America	Closed with relief
03/08/2012	03/09/2012	Banco Popular North America	Closed without relief
03/08/2012	03/09/2012	Wells Fargo	Closed without relief
03/05/2012	03/08/2012	RBS Citizens	Closed with relief
03/08/2012	03/09/2012	Capital One	Closed with relief
03/08/2012	03/09/2012	PNC Bank	Closed without relief
03/08/2012	03/09/2012	JPMorgan Chase	Closed without relief
03/08/2012	03/09/2012	Wells Fargo	Closed with relief
03/08/2012	03/09/2012	PNC Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

32307	Bank account or service	Checking account
32312	Bank account or service	Checking account
32366	Bank account or service	Checking account
32368	Bank account or service	Checking account
32369	Bank account or service	Checking account
32378	Bank account or service	Savings account
32440	Bank account or service	Checking account
32461	Bank account or service	Checking account
32474	Bank account or service	Checking account
32500	Bank account or service	Checking account
32538	Bank account or service	Checking account
32545	Bank account or service	(CD) Certificate of deposit
32605	Bank account or service	Other bank product/service
32608	Bank account or service	Checking account
32609	Bank account or service	Checking account
32611	Bank account or service	Checking account
32615	Bank account or service	Checking account
32619	Bank account or service	Checking account
32620	Bank account or service	Checking account
32624	Bank account or service	Checking account
32661	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Using a debit or ATM card	IL	60463	Referral
Problems caused by my funds being low	VA	23803	Web
Making/receiving payments, sending money	NY	10026	Web
Deposits and withdrawals	AZ	85225	Referral
Account opening, closing, or management	IL	60131	Web
Deposits and withdrawals	MA	02129	Phone
Deposits and withdrawals	OH	45176	Web
Deposits and withdrawals	NJ	07920	Phone
Deposits and withdrawals	CA	90815	Web
Deposits and withdrawals	NY	11776	Web
Deposits and withdrawals	IN	46805	Referral
Account opening, closing, or management	ME	04462	Phone
Deposits and withdrawals	MA	04070	Phone
Account opening, closing, or management	MO	64014	Phone
Deposits and withdrawals	NJ	07620	Phone
Problems caused by my funds being low	GA	30305	Web
Problems caused by my funds being low	WI	53017	Phone
Problems caused by my funds being low	WA	98375	Web
Deposits and withdrawals	WA	98375	Web
Account opening, closing, or management	WA	98502	Web
Deposits and withdrawals	NJ	07747	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/06/2012	03/08/2012	Fifth Third Bank	Closed without relief
03/08/2012	03/09/2012	BB&T Financial	Closed with relief
03/08/2012	03/09/2012	JPMorgan Chase	Closed with relief
03/08/2012	03/15/2012	Bank of America	Closed with relief
03/08/2012	03/09/2012	TCF National Bank	Closed with relief
03/08/2012	03/09/2012	Santander Bank US	Closed without relief
03/08/2012	03/09/2012	The Huntington National Bank	Closed without relief
03/08/2012	03/09/2012	Wells Fargo	Closed with relief
03/08/2012	03/09/2012	Wells Fargo	Closed without relief
03/08/2012	03/13/2012	PNC Bank	Closed with relief
03/08/2012	03/08/2012	Wells Fargo	Closed with relief
03/08/2012	03/09/2012	Ally Financial Inc.	Closed without relief
03/08/2012	03/09/2012	KeyBank NA	Closed with relief
03/08/2012	03/09/2012	Bank of the West	Closed with relief
03/08/2012	03/09/2012	Comerica	Closed without relief
03/08/2012	03/09/2012	SunTrust Bank	Closed with relief
03/08/2012	03/09/2012	BMO Harris	Closed without relief
03/08/2012	03/09/2012	U.S. Bancorp	Closed with relief
04/09/2012	04/11/2012	U.S. Bancorp	Closed without relief
03/08/2012	03/09/2012	Bank of America	Closed with relief
03/08/2012	03/09/2012	TD Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	
Yes	No
Yes	No
Yes	Yes
Yes	No
No	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

32682	Bank account or service	Checking account
32683	Bank account or service	Checking account
32684	Bank account or service	Checking account
32703	Bank account or service	Checking account
32744	Bank account or service	Checking account
32755	Bank account or service	Checking account
32761	Bank account or service	Checking account
32766	Bank account or service	Checking account
32779	Bank account or service	Checking account
32783	Bank account or service	Checking account
32786	Bank account or service	Checking account
32787	Bank account or service	Checking account
32793	Bank account or service	(CD) Certificate of deposit
32800	Bank account or service	Other bank product/service
32807	Bank account or service	Cashing a check without an account
32816	Bank account or service	Checking account
32819	Bank account or service	(CD) Certificate of deposit
32836	Bank account or service	Checking account
32857	Bank account or service	(CD) Certificate of deposit
32880	Bank account or service	Checking account
32884	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Using a debit or ATM card	CA	90078	Phone
Problems caused by my funds being low	VA	22192	Web
Problems caused by my funds being low	OH	43017	Web
Problems caused by my funds being low	CA	92116	Web
Making/receiving payments, sending money	TN	37069	Web
Account opening, closing, or management	NV	89117	Web
Making/receiving payments, sending money	SC	29909	Referral
Account opening, closing, or management		00914	Phone
Using a debit or ATM card	FL	32878	Referral
Account opening, closing, or management	NY	17404	Phone
Account opening, closing, or management	FL	34759	Web
Account opening, closing, or management	NJ	08536	Phone
Deposits and withdrawals	OH	45844	Phone
Account opening, closing, or management	NJ	08332	Referral
Account opening, closing, or management	MA	02171	Referral
Using a debit or ATM card	OH	45042	Phone
Deposits and withdrawals	TX	76108	Referral
Account opening, closing, or management	FL	32828	Web
Making/receiving payments, sending money	IL	60408	Referral
Account opening, closing, or management	DC	20018	Referral
Problems caused by my funds being low	PA	19350	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/09/2012	03/12/2012	Bank of America	Closed with relief
03/08/2012	03/09/2012	SunTrust Bank	Closed with relief
03/08/2012	03/09/2012	The Huntington National Bank	Closed with relief
03/08/2012	03/09/2012	Wells Fargo	Closed without relief
03/08/2012	03/09/2012	SunTrust Bank	Closed without relief
03/09/2012	03/09/2012	Bank of America	Closed with relief
03/05/2012	03/09/2012	Navy FCU	Closed with relief
03/09/2012	03/12/2012	Bank of America	Closed without relief
03/09/2012	03/12/2012	SunTrust Bank	Closed with relief
03/09/2012	03/12/2012	Wells Fargo	Closed without relief
03/09/2012	03/09/2012	TD Bank	Closed with relief
03/09/2012	03/12/2012	Wells Fargo	Closed without relief
03/09/2012	04/10/2012	The Huntington National Bank	Closed with relief
03/08/2012	08/22/2012	Bank of America	Closed with explanation
03/09/2012	03/12/2012	RBS Citizens	Closed without relief
03/09/2012	03/12/2012	Fifth Third Bank	Closed without relief
03/09/2012	03/09/2012	BBVA Compass	Closed without relief
03/09/2012	03/09/2012	Wells Fargo	Closed without relief
03/06/2012	03/09/2012	Ally Financial Inc.	Closed without relief
03/06/2012	03/09/2012	Synovus Bank	Closed with relief
03/09/2012	03/09/2012	RBS Citizens	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
No	Yes
Yes	Yes
No	No
Yes	
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

32891	Bank account or service	Checking account
32949	Bank account or service	Checking account
33020	Bank account or service	Checking account
33027	Bank account or service	Checking account
33081	Bank account or service	Checking account
33082	Bank account or service	Checking account
33089	Bank account or service	(CD) Certificate of deposit
33097	Bank account or service	Checking account
33104	Bank account or service	Checking account
33106	Bank account or service	Checking account
33111	Bank account or service	Checking account
33118	Bank account or service	(CD) Certificate of deposit
33122	Bank account or service	Checking account
33131	Bank account or service	Checking account
33158	Bank account or service	Savings account
33224	Bank account or service	Checking account
33284	Bank account or service	Checking account
33309	Bank account or service	Other bank product/service
33322	Bank account or service	Checking account
33330	Bank account or service	Checking account
33336	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	NJ	08802	Web
Problems caused by my funds being low	NJ	08733	Phone
Problems caused by my funds being low	MD	20853	Web
Account opening, closing, or management	WA	98136	Referral
Account opening, closing, or management	VA	24501	Referral
Problems caused by my funds being low	VA	24501	Referral
Deposits and withdrawals	VA	23005	Referral
Problems caused by my funds being low	HI	96701	Web
Deposits and withdrawals	CA	94121	Referral
Deposits and withdrawals	GA	30144	Phone
Account opening, closing, or management	OK	74464	Referral
Account opening, closing, or management	WI	53217	Referral
Deposits and withdrawals	CA	90078	Phone
Account opening, closing, or management	LA	71201	Web
Account opening, closing, or management	FL	33709	Phone
Deposits and withdrawals	NY	11203	Web
Making/receiving payments, sending money	LA	70087	Web
Making/receiving payments, sending money	CA	94538	Web
Account opening, closing, or management	FL	33510	Web
Deposits and withdrawals	OH	44720	Web
Problems caused by my funds being low	NJ	07652	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/14/2012	05/15/2012	PNC Bank	Closed without relief
03/09/2012	03/12/2012	Santander Bank US	Closed with relief
03/14/2012	03/14/2012	Capital One	Closed with relief
03/09/2012	03/27/2012	Bank of America	Closed without relief
05/09/2012	05/09/2012	Bank of America	Closed without relief
03/06/2012	03/09/2012	BB&T Financial	Closed without relief
03/06/2012	03/09/2012	Wells Fargo	Closed without relief
03/09/2012	03/12/2012	Wells Fargo	Closed with relief
03/08/2012	03/25/2012	Wells Fargo	Closed without relief
03/09/2012	03/12/2012	Wells Fargo	Closed without relief
03/06/2012	03/09/2012	Bank of America	Closed with relief
03/06/2012	03/09/2012	The Huntington National Bank	Closed without relief
03/09/2012	03/12/2012	Navy FCU	Closed without relief
03/09/2012	03/12/2012	Capital One	Closed without relief
03/09/2012	03/12/2012	Wells Fargo	Closed without relief
03/09/2012	03/12/2012	Citibank	Closed without relief
03/09/2012	03/12/2012	JPMorgan Chase	Closed without relief
03/09/2012	03/12/2012	Citibank	Closed without relief
03/10/2012	03/12/2012	RBC Bank (Georgia)	Closed with relief
03/10/2012	03/12/2012	RBS Citizens	Closed with relief
03/10/2012	03/12/2012	TD Bank	Closed with relief

Bank accounty and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

33339	Bank account or service	Checking account
33359	Bank account or service	Checking account
33363	Bank account or service	Other bank product/service
33370	Bank account or service	Savings account
33417	Bank account or service	Checking account
33421	Bank account or service	Checking account
33438	Bank account or service	Checking account
33474	Bank account or service	Checking account
33517	Bank account or service	Checking account
33546	Bank account or service	Checking account
33549	Bank account or service	Checking account
33565	Bank account or service	Savings account
33600	Bank account or service	Checking account
33627	Bank account or service	Checking account
33628	Bank account or service	Checking account
33631	Bank account or service	Checking account
33667	Bank account or service	Checking account
33681	Bank account or service	Checking account
33691	Bank account or service	Checking account
33701	Bank account or service	Checking account
33806	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	MI	48167	Fax
Deposits and withdrawals	FL	32907	Postal mail
Deposits and withdrawals	VA	23112	Referral
Account opening, closing, or management	NJ	07052	Web
Problems caused by my funds being low	CA	94108	Web
Problems caused by my funds being low	CA	92539	Web
Problems caused by my funds being low	MA	02561	Postal mail
Deposits and withdrawals	AL	36530	Web
Making/receiving payments, sending money	TX	77057	Web
Account opening, closing, or management	PA	15701	Web
Problems caused by my funds being low	MD	21901	Web
Deposits and withdrawals	NJ	07042	Referral
Deposits and withdrawals	NC	28374	Referral
Deposits and withdrawals	IL	60073	Referral
Deposits and withdrawals	IL	60073	Referral
Deposits and withdrawals	OK	73505	Referral
Account opening, closing, or management	CA	95370	Referral
Deposits and withdrawals		00253	Referral
Deposits and withdrawals	TN	37415	Web
Making/receiving payments, sending money	VA	23223	Web
Account opening, closing, or management	PA	19131	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/10/2012	05/16/2012	Comerica	Closed without relief
03/10/2012	03/12/2012	SunTrust Bank	Closed without relief
03/10/2012	04/18/2012	Bank of America	Closed with relief
03/10/2012	03/12/2012	Amex	Closed without relief
03/10/2012	03/12/2012	Wells Fargo	Closed without relief
03/10/2012	03/12/2012	Wells Fargo	Closed without relief
03/10/2012	03/12/2012	RBS Citizens	Closed with relief
03/10/2012	03/12/2012	BBVA Compass	Closed with relief
03/10/2012	03/12/2012	USAA Savings	Closed without relief
03/11/2012	03/12/2012	Bank of America	Closed with relief
03/11/2012	03/12/2012	M&T Bank	Closed with relief
03/11/2012	03/16/2012	JPMorgan Chase	Closed without relief
03/11/2012	03/29/2012	First National Bank of Omaha	Closed with relief
03/11/2012	03/25/2012	BMO Harris	Closed with relief
03/13/2012	03/25/2012	RBS Citizens	Closed without relief
03/11/2012	03/25/2012	Bank of America	Closed with relief
03/11/2012	03/25/2012	BBVA Compass	Closed without relief
03/11/2012	03/25/2012	JPMorgan Chase	Closed with relief
03/11/2012	03/22/2012	First Tennessee Bank	Closed without relief
03/11/2012	03/12/2012	SunTrust Bank	Closed without relief
03/12/2012	03/13/2012	TD Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

33813	Bank account or service	Checking account
33827	Bank account or service	Checking account
33864	Bank account or service	Checking account
33879	Bank account or service	Checking account
33884	Bank account or service	Checking account
33922	Bank account or service	Checking account
33923	Bank account or service	Checking account
33937	Bank account or service	Checking account
33947	Bank account or service	Checking account
33980	Bank account or service	(CD) Certificate of deposit
34004	Bank account or service	Other bank product/service
34010	Bank account or service	Other bank product/service
34039	Bank account or service	Checking account
34097	Bank account or service	Checking account
34120	Bank account or service	Checking account
34143	Bank account or service	Checking account
34144	Bank account or service	Checking account
34146	Bank account or service	Checking account
34164	Bank account or service	Checking account
34179	Bank account or service	Other bank product/service
34182	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	NJ	08641	Postal mail
Account opening, closing, or management	MI	48214	Phone
Account opening, closing, or management	GA	30813	Referral
Deposits and withdrawals	FL	32225	Phone
Using a debit or ATM card	MS	39521	Web
Account opening, closing, or management	IL	60706	Web
Deposits and withdrawals	PA	15021	Web
Account opening, closing, or management	IL	60629	Phone
Account opening, closing, or management	TX	75205	Web
Account opening, closing, or management	CA	94066	Postal mail
Deposits and withdrawals	WA	99336	Web
Using a debit or ATM card	NY	13849	Phone
Deposits and withdrawals	FL	33778	Postal mail
Problems caused by my funds being low	NY	10001	Web
Deposits and withdrawals	NY	11213	Web
Account opening, closing, or management	IA	52402	Web
Using a debit or ATM card	NY	11417	Web
Deposits and withdrawals	CA	94131	Postal mail
Deposits and withdrawals	OR	97317	Phone
Deposits and withdrawals	WA	98034	Web
Account opening, closing, or management	WA	98362	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/12/2012	03/13/2012	JPMorgan Chase	Closed without relief
03/12/2012	03/13/2012	JPMorgan Chase	Closed without relief
03/12/2012	03/13/2012	Wells Fargo	Closed with relief
03/22/2012	03/23/2012	The Huntington National Bank	Closed without relief
03/12/2012	03/13/2012	Bank of America	Untimely response
03/12/2012	03/13/2012	TCF National Bank	Closed without relief
03/12/2012	03/13/2012	Bank of America	Closed with relief
03/12/2012	03/13/2012	Citibank	Closed without relief
03/12/2012	03/13/2012	JPMorgan Chase	Closed with relief
03/22/2012	03/23/2012	BBVA Compass	Closed without relief
03/12/2012	03/13/2012	Bank of America	Closed without relief
03/12/2012	03/13/2012	Comerica	Closed with relief
04/04/2012	04/05/2012	Wells Fargo	Closed without relief
03/12/2012	03/13/2012	TD Bank	Closed with relief
03/12/2012	03/13/2012	TD Bank	Closed with relief
03/14/2012	03/15/2012	Wells Fargo	Closed without relief
03/12/2012	03/15/2012	New York Community Bank	Closed with relief
03/22/2012	03/26/2012	U.S. Bancorp	Closed without relief
03/12/2012	07/20/2012	Bank of America	Closed with monetary relief
03/12/2012	03/13/2012	Discover	Closed without relief
03/12/2012	03/14/2012	Bank of America	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
No	
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

34184	Bank account or service	Checking account
34187	Bank account or service	(CD) Certificate of deposit
34217	Bank account or service	Checking account
34222	Bank account or service	Checking account
34223	Bank account or service	Checking account
34238	Bank account or service	Checking account
34263	Bank account or service	Checking account
34272	Bank account or service	Savings account
34291	Bank account or service	Checking account
34352	Bank account or service	Checking account
34353	Bank account or service	Checking account
34354	Bank account or service	Checking account
34382	Bank account or service	Other bank product/service
34391	Bank account or service	Other bank product/service
34393	Bank account or service	Savings account
34403	Bank account or service	Checking account
34427	Bank account or service	(CD) Certificate of deposit
34465	Bank account or service	Checking account
34466	Bank account or service	Checking account
34496	Bank account or service	Checking account
34513	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Using a debit or ATM card	NY	11784	Web
Account opening, closing, or management	CA	95673	Phone
Deposits and withdrawals	PA	17402	Web
Problems caused by my funds being low	CA	90403	Web
Deposits and withdrawals	VA	22030	Web
Problems caused by my funds being low	IL	60641	Web
Deposits and withdrawals	NY	12846	Phone
Deposits and withdrawals	CT	06902	Web
Using a debit or ATM card	FL	33850	Phone
Deposits and withdrawals	IL	60104	Phone
Using a debit or ATM card	TN	37203	Web
Making/receiving payments, sending money	NY	10025	Web
Deposits and withdrawals	CA	90275	Phone
Account opening, closing, or management	CA	93534	Phone
Account opening, closing, or management	MS	64151	Phone
Account opening, closing, or management	NJ	07093	Phone
Account opening, closing, or management	NY	12414	Web
Deposits and withdrawals	MD	21113	Postal mail
Problems caused by my funds being low	CA	90043	Phone
Deposits and withdrawals	AZ	85340	Web
Deposits and withdrawals	NY	14127	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/12/2012	03/13/2012	JPMorgan Chase	Closed without relief
03/12/2012	02/20/2013	Wells Fargo	Closed with explanation
03/12/2012	03/14/2012	Wells Fargo	Closed without relief
03/12/2012	03/14/2012	Wells Fargo	Closed without relief
03/12/2012	03/13/2012	Capital One	Closed with relief
03/12/2012	03/13/2012	TCF National Bank	Closed with relief
03/13/2012	03/14/2012	SunTrust Bank	Closed without relief
03/13/2012	03/14/2012	Bank of America	Closed without relief
03/13/2012	03/14/2012	GE Capital Retail	Closed without relief
03/13/2012	03/14/2012	U.S. Bancorp	Closed with relief
03/13/2012	03/14/2012	Bank of America	Closed with relief
03/13/2012	03/14/2012	Citibank	Closed without relief
03/13/2012	03/14/2012	Bank of America	Closed with relief
03/13/2012	03/14/2012	Citibank	Closed without relief
03/13/2012	03/16/2012	Wells Fargo	Closed without relief
03/13/2012	03/14/2012	Capital One	Closed without relief
03/13/2012	03/14/2012	Amex	Closed with relief
03/13/2012	03/29/2012	Pentagon FCU	Closed without relief
03/13/2012	10/25/2012	Wells Fargo	Closed with non-monetary relief
03/13/2012	03/14/2012	JPMorgan Chase	Closed without relief
03/13/2012	03/14/2012	SunTrust Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

34517	Bank account or service	Other bank product/service
34518	Bank account or service	(CD) Certificate of deposit
34526	Bank account or service	Checking account
34528	Bank account or service	Checking account
34536	Bank account or service	Checking account
34542	Bank account or service	Checking account
34559	Bank account or service	Checking account
34560	Bank account or service	Checking account
34564	Bank account or service	Savings account
34571	Bank account or service	Checking account
34573	Bank account or service	Other bank product/service
34594	Bank account or service	Other bank product/service
34610	Bank account or service	Checking account
34615	Bank account or service	Checking account
34623	Bank account or service	Checking account
34627	Bank account or service	Checking account
34641	Bank account or service	Checking account
34648	Bank account or service	Checking account
34665	Bank account or service	Checking account
34724	Bank account or service	Checking account
34726	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	MD	20878	Web
Account opening, closing, or management	FL	33437	Phone
Account opening, closing, or management	FL	32164	Web
Problems caused by my funds being low	FL	32164	Referral
Problems caused by my funds being low	AZ	85501	Web
Making/receiving payments, sending money	MD	21093	Web
Problems caused by my funds being low	FL	34677	Phone
Deposits and withdrawals	VA	22204	Referral
Account opening, closing, or management	FL	32837	Web
Making/receiving payments, sending money	OH	44108	Referral
Making/receiving payments, sending money	AZ	85711	Postal mail
Making/receiving payments, sending money	CA	90622	Postal mail
Deposits and withdrawals	CA	90025	Fax
Account opening, closing, or management	TX	77088	Phone
Deposits and withdrawals	NC	28164	Phone
Account opening, closing, or management	VA	20121	Referral
Making/receiving payments, sending money	MD	21701	Referral
Deposits and withdrawals	CA	90731	Web
Problems caused by my funds being low	FL	33418	Referral
Deposits and withdrawals	PA	19128	Phone
Deposits and withdrawals	MN	56375	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/13/2012	03/14/2012	SunTrust Bank	Closed without relief
03/13/2012	03/14/2012	Wells Fargo	Closed without relief
04/12/2012	04/16/2012	Bank of America	Closed with relief
03/07/2012	03/13/2012	PNC Bank	Closed with relief
03/13/2012	03/14/2012	Bank of America	Closed with relief
03/13/2012	03/14/2012	Bank of America	Closed without relief
03/13/2012	03/14/2012	Bank of America	Closed without relief
03/07/2012	03/13/2012	Wells Fargo	Closed with relief
03/13/2012	03/14/2012	Wells Fargo	Closed without relief
03/07/2012	03/16/2012	Synovus Bank	Closed without relief
03/13/2012	03/14/2012	JPMorgan Chase	Closed without relief
03/13/2012	03/14/2012	JPMorgan Chase	Closed with relief
03/13/2012	03/14/2012	Bank of America	Closed with relief
03/13/2012	03/14/2012	Bank of America	Closed without relief
03/13/2012	03/14/2012	Bank of America	Closed without relief
03/13/2012	03/13/2012	SunTrust Bank	Closed with relief
03/07/2012	03/13/2012	M&T Bank	Closed with relief
03/13/2012	03/14/2012	Bank of America	Closed with relief
03/07/2012	03/13/2012	SunTrust Bank	Closed without relief
03/13/2012	03/14/2012	Bank of America	Closed without relief
03/13/2012	03/14/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

34761	Bank account or service	(CD) Certificate of deposit
34764	Bank account or service	Checking account
34772	Bank account or service	Checking account
34801	Bank account or service	Checking account
34813	Bank account or service	Checking account
34814	Bank account or service	Checking account
34896	Bank account or service	Checking account
34901	Bank account or service	Savings account
34902	Bank account or service	(CD) Certificate of deposit
34904	Bank account or service	Checking account
34914	Bank account or service	Checking account
34916	Bank account or service	(CD) Certificate of deposit
34918	Bank account or service	Checking account
34919	Bank account or service	Checking account
34922	Bank account or service	Checking account
34932	Bank account or service	Checking account
34940	Bank account or service	Checking account
34949	Bank account or service	(CD) Certificate of deposit
34956	Bank account or service	Checking account
34961	Bank account or service	Checking account
34991	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	NH	03049	Web
Using a debit or ATM card	CA	90277	Web
Deposits and withdrawals	FL	33020	Web
Problems caused by my funds being low	LA	70767	Web
Account opening, closing, or management	AZ	85281	Referral
Using a debit or ATM card	MD	20878	Web
Deposits and withdrawals	MI	48065	Referral
Deposits and withdrawals	NY	11955	Referral
Account opening, closing, or management	VA	24211	Referral
Deposits and withdrawals	TX	78516	Email
Problems caused by my funds being low	MI	48359	Referral
Account opening, closing, or management	FL	32218	Referral
Account opening, closing, or management	CA	95926	Referral
Account opening, closing, or management	CA	94115	Referral
Account opening, closing, or management	GA	30329	Phone
Deposits and withdrawals	CT	06906	Phone
Making/receiving payments, sending money	NJ	07076	Referral
Making/receiving payments, sending money	RI	02896	Referral
Deposits and withdrawals	MA	01801	Referral
Account opening, closing, or management	DC	20011	Web
Account opening, closing, or management	CT	06825	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/13/2012	03/14/2012	TD Bank	Closed without relief
03/13/2012	03/14/2012	JPMorgan Chase	Closed with relief
03/13/2012	03/14/2012	JPMorgan Chase	Closed with relief
03/13/2012	03/25/2012	Capital One	Closed with relief
03/07/2012	03/14/2012	Comerica	Closed with relief
03/14/2012	03/14/2012	Bank of America	Closed without relief
03/07/2012	03/14/2012	Flagstar Bank	Closed with relief
03/07/2012	03/14/2012	Comerica	Closed without relief
03/12/2012	03/14/2012	Wells Fargo	Closed without relief
03/14/2012	03/15/2012	Wells Fargo	Closed without relief
03/07/2012	03/14/2012	Fifth Third Bank	Closed with relief
03/07/2012	03/25/2012	SunTrust Bank	Closed without relief
03/14/2012	03/14/2012	Bank of America	Closed with relief
03/07/2012	03/14/2012	Bank of America	Closed with relief
03/14/2012	03/14/2012	Wells Fargo	Closed without relief
03/14/2012	03/14/2012	Wells Fargo	Closed without relief
03/12/2012	03/14/2012	Ally Financial Inc.	Closed without relief
03/12/2012	03/14/2012	Ally Financial Inc.	Closed with relief
03/12/2012	03/25/2012	U.S. Bancorp	Closed without relief
03/14/2012	03/14/2012	M&T Bank	Closed without relief
03/14/2012	03/15/2012	Citibank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

35025	Bank account or service	Checking account
35052	Bank account or service	Checking account
35062	Bank account or service	Checking account
35076	Bank account or service	Checking account
35095	Bank account or service	Checking account
35100	Bank account or service	Savings account
35107	Bank account or service	(CD) Certificate of deposit
35115	Bank account or service	Checking account
35116	Bank account or service	Checking account
35157	Bank account or service	Checking account
35158	Bank account or service	Checking account
35172	Bank account or service	(CD) Certificate of deposit
35177	Bank account or service	Checking account
35194	Bank account or service	Checking account
35198	Bank account or service	Checking account
35214	Bank account or service	Checking account
35222	Bank account or service	Checking account
35224	Bank account or service	Checking account
35244	Bank account or service	Checking account
35250	Bank account or service	Checking account
35252	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	PA	15221	Postal mail
Making/receiving payments, sending money	ND	58503	Web
Deposits and withdrawals	NJ	08831	Phone
Deposits and withdrawals	NJ	08873	Referral
Using a debit or ATM card	NJ	08701	Web
Problems caused by my funds being low	PA	18947	Referral
Deposits and withdrawals	NC	28277	Referral
Problems caused by my funds being low	FL	32514	Referral
Deposits and withdrawals	KY	42103	Phone
Problems caused by my funds being low	CA	95966	Phone
Using a debit or ATM card	NJ	07728	Phone
Account opening, closing, or management	FL	32724	Phone
Deposits and withdrawals	CA	90066	Phone
Problems caused by my funds being low	FL	33310	Phone
Account opening, closing, or management	CO	80022	Web
Problems caused by my funds being low	NJ	08080	Phone
Deposits and withdrawals	NM	87514	Referral
Account opening, closing, or management	NC	28376	Web
Deposits and withdrawals	NY	11367	Phone
Problems caused by my funds being low	PA	15033	Web
Account opening, closing, or management	MA	02492	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/14/2012	03/15/2012	M&T Bank	Closed without relief
03/14/2012	03/15/2012	Bank of America	Closed with relief
03/14/2012	03/15/2012	TD Bank	Closed without relief
03/13/2012	03/14/2012	Bank of America	Closed with relief
03/14/2012	03/19/2012	Santander Bank US	Closed without relief
03/13/2012	03/14/2012	RBS Citizens	Closed with relief
03/14/2012	03/15/2012	Wells Fargo	Closed without relief
03/13/2012	03/14/2012	Regions	Closed with relief
03/14/2012	03/15/2012	Capital One	Closed without relief
03/14/2012	03/15/2012	Bank of America	Closed without relief
03/14/2012	03/15/2012	Santander Bank US	Closed with relief
03/14/2012	03/15/2012	Wells Fargo	Closed without relief
03/14/2012	03/15/2012	Wells Fargo	Closed without relief
03/14/2012	03/15/2012	Wells Fargo	Closed with relief
03/14/2012	03/15/2012	Wells Fargo	Closed without relief
03/14/2012	03/15/2012	Bank of America	Closed with relief
03/13/2012	03/25/2012	Wells Fargo	Closed without relief
03/14/2012	03/15/2012	Wells Fargo	Closed with relief
03/14/2012	03/15/2012	Capital One	Closed with relief
03/14/2012	03/15/2012	PNC Bank	Closed with relief
03/14/2012	03/16/2012	Santander Bank US	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
No	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

35265	Bank account or service	Checking account
35275	Bank account or service	Checking account
35291	Bank account or service	Checking account
35295	Bank account or service	Checking account
35305	Bank account or service	Other bank product/service
35314	Bank account or service	Checking account
35318	Bank account or service	Checking account
35322	Bank account or service	Checking account
35328	Bank account or service	Checking account
35331	Bank account or service	Checking account
35375	Bank account or service	Checking account
35385	Bank account or service	Checking account
35387	Bank account or service	Checking account
35399	Bank account or service	Other bank product/service
35402	Bank account or service	Checking account
35417	Bank account or service	Checking account
35434	Bank account or service	Checking account
35435	Bank account or service	Checking account
35467	Bank account or service	Checking account
35468	Bank account or service	Checking account
35473	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	FL	33445	Referral
Account opening, closing, or management	HI	96712	Referral
Deposits and withdrawals	NC	28340	Referral
Account opening, closing, or management	SC	29681	Referral
Making/receiving payments, sending money	MD	20782	Phone
Problems caused by my funds being low	CA	91709	Web
Account opening, closing, or management	WA	98144	Phone
Deposits and withdrawals	VA	20147	Referral
Deposits and withdrawals	NJ	07087	Referral
Using a debit or ATM card	PA	15235	Phone
Account opening, closing, or management	UT	84123	Phone
Making/receiving payments, sending money	VT	05445	Referral
Deposits and withdrawals	NY	14215	Web
Making/receiving payments, sending money	CA	92078	Web
Deposits and withdrawals	WV	26505	Referral
Problems caused by my funds being low	CA	92626	Web
Problems caused by my funds being low	MA	02052	Referral
Problems caused by my funds being low	MA	02052	Web
Account opening, closing, or management	IL	60559	Web
Account opening, closing, or management	IL	60559	Referral
Deposits and withdrawals	IL	60636	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/14/2012	03/25/2012	JPMorgan Chase	Closed without relief
03/13/2012	03/14/2012	Bank of Hawaii	Closed without relief
03/14/2012	03/25/2012	BB&T Financial	Closed without relief
03/13/2012	03/14/2012	Wells Fargo	Closed without relief
03/14/2012	03/15/2012	HSBC	Closed without relief
03/14/2012	03/15/2012	Wells Fargo	Closed without relief
03/14/2012	03/15/2012	U.S. Bancorp	Closed without relief
03/13/2012	03/14/2012	SunTrust Bank	Closed without relief
03/14/2012	05/11/2012	Valley National Bank	Closed without relief
03/14/2012	03/15/2012	The Huntington National Bank	Closed with relief
03/14/2012	03/15/2012	KeyBank NA	Closed without relief
03/12/2012	03/14/2012	RBC Bank (Georgia)	Closed without relief
03/14/2012	03/15/2012	Bank of America	Closed without relief
03/14/2012	03/15/2012	Capital One	Closed with relief
03/14/2012	03/14/2012	JPMorgan Chase	Closed without relief
03/14/2012	03/15/2012	Bank of America	Closed with relief
03/14/2012	03/15/2012	RBS Citizens	Closed with relief
04/09/2012	04/11/2012	RBS Citizens	Closed with relief
05/04/2012	05/08/2012	RBS Citizens	Closed with relief
05/16/2012	05/17/2012	RBS Citizens	Closed with relief
03/14/2012	03/15/2012	JPMorgan Chase	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

35489	Bank account or service	Checking account
35540	Bank account or service	Savings account
35555	Bank account or service	Checking account
35560	Bank account or service	Checking account
35562	Bank account or service	Checking account
35567	Bank account or service	Checking account
35576	Bank account or service	Checking account
35596	Bank account or service	Checking account
35605	Bank account or service	Checking account
35618	Bank account or service	Cashing a check without an account
35619	Bank account or service	Checking account
35629	Bank account or service	Savings account
35650	Bank account or service	Checking account
35651	Bank account or service	Checking account
35666	Bank account or service	Checking account
35676	Bank account or service	Checking account
35682	Bank account or service	Checking account
35687	Bank account or service	Checking account
35725	Bank account or service	Checking account
35726	Bank account or service	(CD) Certificate of deposit
35727	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	CA	90034	Web
Problems caused by my funds being low	NM	87120	Web
Problems caused by my funds being low	TX	76208	Referral
Problems caused by my funds being low	TN	37318	Referral
Account opening, closing, or management	MD	21013	Referral
Deposits and withdrawals	GA	30115	Referral
Deposits and withdrawals	NC	28277	Web
Problems caused by my funds being low	CA	90046	Web
Deposits and withdrawals	OH	43231	Phone
Making/receiving payments, sending money	GA	30152	Web
Account opening, closing, or management	CO	80921	Referral
Deposits and withdrawals	GA	30084	Phone
Deposits and withdrawals	MD	21045	Phone
Account opening, closing, or management	MA	01719	Phone
Problems caused by my funds being low	ME	21666	Phone
Account opening, closing, or management	OK	73501	Web
Deposits and withdrawals	PA	18104	Referral
Account opening, closing, or management	MN	55106	Referral
Deposits and withdrawals	NC	27105	Web
Account opening, closing, or management	OK	73070	Phone
Using a debit or ATM card	AZ	85024	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/14/2012	03/15/2012	Wells Fargo	Closed without relief
03/15/2012	03/15/2012	Wells Fargo	Closed with relief
03/12/2012	03/15/2012	BBVA Compass	Closed with relief
03/07/2012	03/15/2012	Regions	Closed without relief
03/12/2012	03/15/2012	M&T Bank	Closed with relief
03/12/2012	03/15/2012	Wells Fargo	Closed without relief
03/15/2012	03/16/2012	JPMorgan Chase	Closed with relief
03/15/2012	03/16/2012	JPMorgan Chase	Closed with relief
03/15/2012	03/16/2012	PNC Bank	Closed with relief
03/15/2012	08/22/2012	SunTrust Bank	Closed with explanation
03/13/2012	04/25/2012	KeyBank NA	Closed with relief
03/15/2012	03/16/2012	Bank of America	Closed without relief
03/15/2012	03/16/2012	Capital One	Closed without relief
03/15/2012	03/16/2012	Santander Bank US	Closed without relief
03/15/2012	03/16/2012	PNC Bank	Closed with relief
03/15/2012	03/16/2012	Arvest Bank	Closed without relief
03/07/2012	03/15/2012	Santander Bank US	Closed with relief
03/07/2012	08/22/2012	TCF National Bank	Closed with monetary relief
03/15/2012	03/16/2012	Wells Fargo	Closed without relief
03/15/2012	07/02/2012	BOK Financial Corp	Closed with monetary relief
03/12/2012	03/15/2012	BBVA Compass	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

35753	Bank account or service	Checking account
35761	Bank account or service	Checking account
35768	Bank account or service	Checking account
35779	Bank account or service	Checking account
35809	Bank account or service	Cashing a check without an account
35821	Bank account or service	(CD) Certificate of deposit
35863	Bank account or service	Checking account
35873	Bank account or service	Other bank product/service
35883	Bank account or service	Checking account
35912	Bank account or service	Checking account
35920	Bank account or service	Cashing a check without an account
35994	Bank account or service	Checking account
36006	Bank account or service	Checking account
36040	Bank account or service	Savings account
36043	Bank account or service	Checking account
36057	Bank account or service	Checking account
36060	Bank account or service	Checking account
36066	Bank account or service	Checking account
36070	Bank account or service	Checking account
36073	Bank account or service	Checking account
36092	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	NC	28277	Web
Deposits and withdrawals	IL	60411	Phone
Making/receiving payments, sending money	TN	37917	Web
Deposits and withdrawals	TX	76115	Phone
Making/receiving payments, sending money	MI	48503	Phone
Account opening, closing, or management	CA	92629	Phone
Account opening, closing, or management	IL	60617	Phone
Account opening, closing, or management	NJ	08723	Web
Deposits and withdrawals	WA	98499	Phone
Deposits and withdrawals	ME	04106	Web
Making/receiving payments, sending money	MD	20916	Web
Account opening, closing, or management	CA	90403	Phone
Making/receiving payments, sending money	GA	30083	Web
Account opening, closing, or management	MI	48658	Referral
Deposits and withdrawals	IN	46805	Referral
Account opening, closing, or management	CO	81003	Referral
Problems caused by my funds being low	NY	11786	Web
Account opening, closing, or management	CA	94015	Referral
Problems caused by my funds being low	MD	20781	Web
Problems caused by my funds being low	IN	47150	Phone
Problems caused by my funds being low	OK	74019	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/15/2012	03/16/2012	Wells Fargo	Closed without relief
03/15/2012	10/18/2013	JPMorgan Chase	Closed with explanation
03/15/2012	03/15/2012	Regions	Closed without relief
03/15/2012	03/16/2012	Capital One	Closed without relief
03/15/2012	03/16/2012	Bank of America	Closed without relief
03/15/2012	03/16/2012	Union Bank	Closed with relief
03/15/2012	03/16/2012	TCF National Bank	Closed without relief
03/15/2012	03/16/2012	Wells Fargo	Closed without relief
03/15/2012	03/16/2012	USAA Savings	Closed with relief
03/15/2012	03/16/2012	People's United Bank	Closed with relief
03/15/2012	03/16/2012	Bank of America	Closed without relief
03/15/2012	03/16/2012	U.S. Bancorp	Closed with relief
03/15/2012	03/16/2012	Wells Fargo	Closed with relief
03/12/2012	03/16/2012	PNC Bank	Closed with relief
03/12/2012	03/16/2012	PNC Bank	Closed with relief
03/06/2012	03/16/2012	Wells Fargo	Closed without relief
03/16/2012	03/19/2012	Astoria Bank	Closed without relief
03/12/2012	03/16/2012	Bank of the West	Closed with relief
03/16/2012	03/19/2012	Wells Fargo	Closed without relief
03/16/2012	03/19/2012	JPMorgan Chase	Closed with relief
03/16/2012	07/02/2012	BOK Financial Corp	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

36109	Bank account or service	Checking account
36134	Bank account or service	Checking account
36138	Bank account or service	Savings account
36141	Bank account or service	(CD) Certificate of deposit
36143	Bank account or service	Checking account
36189	Bank account or service	Checking account
36211	Bank account or service	Checking account
36216	Bank account or service	Checking account
36240	Bank account or service	(CD) Certificate of deposit
36245	Bank account or service	(CD) Certificate of deposit
36288	Bank account or service	Checking account
36301	Bank account or service	Checking account
36342	Bank account or service	Checking account
36343	Bank account or service	Checking account
36352	Bank account or service	Savings account
36364	Bank account or service	Checking account
36374	Bank account or service	(CD) Certificate of deposit
36385	Bank account or service	Other bank product/service
36397	Bank account or service	(CD) Certificate of deposit
36409	Bank account or service	Checking account
36451	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	CA	91709	Referral
Problems caused by my funds being low	MN	55426	Referral
Deposits and withdrawals			Email
Account opening, closing, or management	MI	48301	Referral
Account opening, closing, or management		12345	Referral
Deposits and withdrawals	NJ	08602	Phone
Account opening, closing, or management	CA	91941	Web
Problems caused by my funds being low	VT	05672	Web
Deposits and withdrawals	DC	20002	Web
Deposits and withdrawals	OR	97520	Phone
Account opening, closing, or management	CA	91104	Referral
Deposits and withdrawals	PA	17837	Web
Account opening, closing, or management	MO	64138	Phone
Account opening, closing, or management	NJ	07108	Phone
Account opening, closing, or management	NC	27017	Phone
Using a debit or ATM card	IL	60609	Referral
Deposits and withdrawals	PA	19145	Web
Account opening, closing, or management	WI	53545	Phone
Account opening, closing, or management	FL	34460	Phone
Deposits and withdrawals	FL	34787	Web
Deposits and withdrawals	OR	97236	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/12/2012	03/16/2012	Bank of the West	Closed without relief
03/14/2012	03/16/2012	TCF National Bank	Closed with relief
03/16/2012	03/16/2012	Wells Fargo	Closed without relief
03/12/2012	03/16/2012	Wells Fargo	Closed without relief
03/14/2012	03/16/2012	RBC Bank (Georgia)	Closed without relief
03/16/2012	03/19/2012	Wells Fargo	Closed without relief
03/16/2012	03/19/2012	Wells Fargo	Closed without relief
03/16/2012	03/19/2012	U.S. Bancorp	Closed without relief
03/16/2012	03/19/2012	Ally Financial Inc.	Closed without relief
03/16/2012	03/19/2012	Ally Financial Inc.	Closed without relief
05/01/2012	05/01/2012	U.S. Bancorp	Closed without relief
03/16/2012	03/19/2012	Santander Bank US	Closed with relief
03/16/2012	03/19/2012	Bank of America	Closed without relief
03/16/2012	03/19/2012	Santander Bank US	Closed without relief
03/16/2012	03/19/2012	Wells Fargo	Closed without relief
03/16/2012	03/19/2012	JPMorgan Chase	Closed without relief
03/16/2012	03/20/2012	Wells Fargo	Closed without relief
03/16/2012	03/19/2012	U.S. Bancorp	Closed without relief
03/16/2012	03/20/2012	State Farm Bank	Closed with relief
03/16/2012	03/19/2012	JPMorgan Chase	Closed without relief
03/16/2012	03/19/2012	U.S. Bancorp	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

36473	Bank account or service	Checking account
36477	Bank account or service	Checking account
36481	Bank account or service	Checking account
36493	Bank account or service	Checking account
36501	Bank account or service	Checking account
36512	Bank account or service	Other bank product/service
36528	Bank account or service	Other bank product/service
36538	Bank account or service	Checking account
36555	Bank account or service	Savings account
36564	Bank account or service	Checking account
36599	Bank account or service	Checking account
36631	Bank account or service	Checking account
36653	Bank account or service	Checking account
36663	Bank account or service	Checking account
36664	Bank account or service	Checking account
36673	Bank account or service	Savings account
36718	Bank account or service	(CD) Certificate of deposit
36741	Bank account or service	Savings account
36743	Bank account or service	Checking account
36773	Bank account or service	(CD) Certificate of deposit
36778	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	NJ	08638	Web
Making/receiving payments, sending money	FL	33139	Referral
Account opening, closing, or management	NJ	08068	Web
Account opening, closing, or management	TX	75035	Web
Account opening, closing, or management	DE	19806	Web
Making/receiving payments, sending money	VA	22066	Web
Making/receiving payments, sending money	OR	97214	Web
Account opening, closing, or management	CO	80521	Web
Problems caused by my funds being low	CA	90304	Web
Using a debit or ATM card	CA	95618	Web
Deposits and withdrawals	CT	06415	Phone
Account opening, closing, or management	MA	01826	Phone
Problems caused by my funds being low	DC	20010	Postal mail
Deposits and withdrawals	NJ	07506	Postal mail
Deposits and withdrawals	NJ	08049	Phone
Account opening, closing, or management	MI	49418	Phone
Account opening, closing, or management	CA	92021	Web
Using a debit or ATM card	NY	11946	Web
Deposits and withdrawals	NY	14606	Phone
Account opening, closing, or management	CA	95063	Web
Account opening, closing, or management	PA	18045	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/17/2012	03/19/2012	PNC Bank	Closed without relief
03/17/2012	03/19/2012	Bank of America	Closed with relief
03/17/2012	03/19/2012	Wells Fargo	Closed without relief
03/17/2012	03/19/2012	Bank of America	Closed without relief
04/11/2012	04/13/2012	M&T Bank	Closed without relief
03/18/2012	03/19/2012	Amex	Closed with relief
03/18/2012	03/19/2012	Wells Fargo	Closed without relief
03/18/2012	03/19/2012	Bank of America	Closed with relief
03/18/2012	03/20/2012	Wells Fargo	Closed without relief
03/19/2012	03/20/2012	JPMorgan Chase	Closed with relief
03/19/2012	03/20/2012	TD Bank	Closed without relief
03/19/2012	03/20/2012	RBS Citizens	Closed with relief
04/04/2012	04/05/2012	Bank of America	Closed with relief
04/10/2012	04/11/2012	PNC Bank	Closed without relief
03/19/2012	03/20/2012	PNC Bank	Closed with relief
03/19/2012	03/20/2012	PNC Bank	Closed with relief
03/27/2012	03/28/2012	Bank of America	Closed with relief
03/19/2012	03/23/2012	Capital One	Closed without relief
03/19/2012	03/20/2012	Bank of America	Closed with relief
03/19/2012	03/20/2012	U.S. Bancorp	Closed with relief
03/19/2012	03/20/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
No	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

36799	Bank account or service	Savings account
36827	Bank account or service	Checking account
36853	Bank account or service	(CD) Certificate of deposit
36854	Bank account or service	(CD) Certificate of deposit
36893	Bank account or service	Other bank product/service
36898	Bank account or service	Checking account
36909	Bank account or service	Checking account
36931	Bank account or service	Checking account
36932	Bank account or service	Checking account
36933	Bank account or service	Checking account
36959	Bank account or service	Checking account
36969	Bank account or service	Checking account
36997	Bank account or service	Savings account
37009	Bank account or service	Checking account
37026	Bank account or service	Checking account
37028	Bank account or service	Checking account
37029	Bank account or service	Checking account
37036	Bank account or service	Checking account
37047	Bank account or service	Checking account
37060	Bank account or service	Savings account
37067	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	TX	75098	Web
Making/receiving payments, sending money	MI	48310	Referral
Account opening, closing, or management	CA	95709	Web
Account opening, closing, or management	CA	95709	Web
Account opening, closing, or management	MA	02356	Phone
Account opening, closing, or management	MP	00319	Phone
Making/receiving payments, sending money	CA	91601	Phone
Deposits and withdrawals	SC	29605	Phone
Problems caused by my funds being low	NY	10471	Web
Problems caused by my funds being low	NY	10471	Web
Account opening, closing, or management	CA	92660	Phone
Deposits and withdrawals	DC	20743	Phone
Deposits and withdrawals	CA	93726	Phone
Using a debit or ATM card	IL	60004	Web
Account opening, closing, or management	CA	90278	Web
Deposits and withdrawals	CA	94618	Web
Account opening, closing, or management	GA	30241	Web
Deposits and withdrawals	FL	32257	Referral
Problems caused by my funds being low	PA	18944	Web
Deposits and withdrawals	FL	33426	Web
Using a debit or ATM card	MD	20912	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/19/2012	03/20/2012	Bank of America	Closed without relief
03/19/2012	03/19/2012	Comerica	Closed without relief
03/19/2012	03/20/2012	Citibank	Closed without relief
03/19/2012	03/20/2012	U.S. Bancorp	Closed without relief
03/19/2012	03/20/2012	Webster Bank	Closed with relief
03/19/2012	03/23/2012	RBC Bank (Georgia)	Closed with relief
03/19/2012	03/20/2012	Wells Fargo	Closed without relief
03/19/2012	03/20/2012	SunTrust Bank	Closed without relief
03/19/2012	03/20/2012	JPMorgan Chase	Closed with relief
03/19/2012	03/20/2012	JPMorgan Chase	Closed with relief
03/19/2012	03/20/2012	Citibank	Closed without relief
03/19/2012	03/20/2012	Citibank	Closed without relief
03/19/2012	03/20/2012	Wells Fargo	Closed without relief
03/19/2012	03/20/2012	Fifth Third Bank	Closed with relief
03/19/2012	03/20/2012	Bank of America	Closed with relief
03/19/2012	03/20/2012	Wells Fargo	Closed without relief
03/19/2012	03/20/2012	BB&T Financial	Closed without relief
03/19/2012	03/20/2012	Regions	Untimely response
03/19/2012	03/23/2012	PNC Bank	Closed without relief
03/19/2012	05/22/2012	Regions	Closed with explanation
03/19/2012	03/20/2012	Comerica	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	
Yes	Yes
No	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

37070	Bank account or service	Checking account
37121	Bank account or service	Savings account
37190	Bank account or service	Checking account
37210	Bank account or service	Checking account
37224	Bank account or service	Checking account
37254	Bank account or service	Checking account
37257	Bank account or service	Checking account
37259	Bank account or service	Checking account
37276	Bank account or service	Checking account
37293	Bank account or service	Checking account
37298	Bank account or service	Other bank product/service
37305	Bank account or service	Checking account
37310	Bank account or service	Checking account
37312	Bank account or service	Checking account
37317	Bank account or service	Savings account
37324	Bank account or service	Checking account
37352	Bank account or service	Checking account
37363	Bank account or service	Other bank product/service
37368	Bank account or service	Checking account
37376	Bank account or service	Checking account
37385	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NY	10032	Referral
Account opening, closing, or management			Email
Deposits and withdrawals	SC	29925	Email
Deposits and withdrawals	UT	84043	Email
Account opening, closing, or management	NY	10309	Email
Deposits and withdrawals	GA	31904	Web
Deposits and withdrawals	CA	92084	Referral
Account opening, closing, or management	TX	77073	Referral
Problems caused by my funds being low	TX	75006	Referral
Making/receiving payments, sending money	PA	19153	Referral
Account opening, closing, or management	LA	70527	Web
Deposits and withdrawals	DC	20007	Referral
Deposits and withdrawals	VA	22204	Fax
Deposits and withdrawals	OH	43147	Referral
Account opening, closing, or management	MA	02540	Referral
Account opening, closing, or management	MD	21133	Phone
Deposits and withdrawals	MT	59404	Phone
Account opening, closing, or management	NJ	08009	Postal mail
Making/receiving payments, sending money	MD	21218	Web
Making/receiving payments, sending money	FL	33709	Phone
Making/receiving payments, sending money	MI	48321	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/19/2012	03/20/2012	Regions	Untimely response
04/23/2012	04/24/2012	Navy FCU	Closed without relief
03/20/2012	03/28/2012	Wells Fargo	Closed without relief
03/23/2012	04/02/2012	JPMorgan Chase	Closed with relief
04/04/2012	04/25/2012	TD Bank	Closed without relief
03/20/2012	03/22/2012	Wells Fargo	Closed without relief
03/20/2012	03/20/2012	Bank of America	Closed without relief
03/20/2012	03/25/2012	Comerica	Closed without relief
03/20/2012	03/25/2012	Capital One	Closed with relief
03/20/2012	04/10/2012	RBS Citizens	Closed without relief
03/27/2012	03/27/2012	JPMorgan Chase	Closed without relief
03/20/2012	03/20/2012	BB&T Financial	Closed without relief
03/20/2012	03/23/2012	Wells Fargo	Closed without relief
03/20/2012	03/20/2012	JPMorgan Chase	Closed with relief
03/20/2012	03/20/2012	RBS Citizens	Closed without relief
03/20/2012	03/26/2012	Bank of America	Closed without relief
03/20/2012	03/23/2012	Wells Fargo	Closed without relief
03/20/2012	03/21/2012	Bank of America	Closed with relief
03/20/2012	03/21/2012	Bank of America	Closed with relief
03/20/2012	03/20/2012	JPMorgan Chase	Closed without relief
03/20/2012	03/20/2012	TCF National Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

No	
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

37428	Bank account or service	Cashing a check without an account
37440	Bank account or service	Checking account
37441	Bank account or service	(CD) Certificate of deposit
37450	Bank account or service	Savings account
37493	Bank account or service	Checking account
37501	Bank account or service	Checking account
37523	Bank account or service	Checking account
37573	Bank account or service	Checking account
37580	Bank account or service	Checking account
37591	Bank account or service	Checking account
37624	Bank account or service	Checking account
37631	Bank account or service	Checking account
37668	Bank account or service	Checking account
37678	Bank account or service	Checking account
37706	Bank account or service	Checking account
37719	Bank account or service	Other bank product/service
37739	Bank account or service	Checking account
37762	Bank account or service	Checking account
37785	Bank account or service	Checking account
37787	Bank account or service	(CD) Certificate of deposit
37793	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	AL	35953	Web
Problems caused by my funds being low	FL	33511	Referral
Account opening, closing, or management	PA	19115	Phone
Account opening, closing, or management	NY	10027	Web
Deposits and withdrawals	IN	46115	Web
Problems caused by my funds being low	IL	60644	Phone
Making/receiving payments, sending money	FL	34759	Phone
Problems caused by my funds being low	MN	55125	Web
Making/receiving payments, sending money	VA	22407	Phone
Using a debit or ATM card	HI	96761	Referral
Account opening, closing, or management	NJ	07050	Web
Deposits and withdrawals	AL	35986	Web
Deposits and withdrawals	AZ	85259	Web
Problems caused by my funds being low	NJ	07002	Web
Problems caused by my funds being low	FL	33416	Web
Making/receiving payments, sending money	NC	27616	Web
Problems caused by my funds being low	NC	27803	Web
Account opening, closing, or management	PA	19053	Phone
Deposits and withdrawals	FL	33069	Web
Account opening, closing, or management	FL	32312	Fax
Deposits and withdrawals	TX	75052	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/20/2012	03/21/2012	BB&T Financial	Closed without relief
03/20/2012	03/21/2012	USAA Savings	Closed without relief
03/20/2012	03/21/2012	TD Bank	Closed without relief
03/20/2012	03/21/2012	HSBC	Closed with relief
03/20/2012	03/21/2012	PNC Bank	Closed without relief
03/20/2012	03/21/2012	RBS Citizens	Closed with relief
03/20/2012	03/20/2012	BB&T Financial	Closed without relief
03/20/2012	03/21/2012	TCF National Bank	Closed with relief
03/20/2012	03/21/2012	Wells Fargo	Closed with relief
03/20/2012	03/21/2012	U.S. Bancorp	Closed without relief
03/20/2012	03/21/2012	JPMorgan Chase	Closed with relief
03/20/2012	03/21/2012	Regions	Closed with relief
03/20/2012	03/21/2012	Wells Fargo	Closed without relief
03/20/2012	03/21/2012	Wells Fargo	Closed without relief
03/21/2012	03/21/2012	TD Bank	Closed without relief
03/21/2012	03/21/2012	SunTrust Bank	Closed without relief
03/21/2012	03/21/2012	PNC Bank	Closed with relief
03/21/2012	03/22/2012	TD Bank	Closed without relief
03/21/2012	03/21/2012	GE Capital Retail	Closed without relief
03/27/2012	03/28/2012	M&T Bank	Closed without relief
03/21/2012	03/21/2012	BBVA Compass	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

37834	Bank account or service	Checking account
37848	Bank account or service	Checking account
37857	Bank account or service	Checking account
37873	Bank account or service	Savings account
37895	Bank account or service	Checking account
37935	Bank account or service	Checking account
37936	Bank account or service	Checking account
37940	Bank account or service	Checking account
37946	Bank account or service	Checking account
37961	Bank account or service	Checking account
37966	Bank account or service	Other bank product/service
37994	Bank account or service	(CD) Certificate of deposit
37999	Bank account or service	Checking account
38011	Bank account or service	Checking account
38045	Bank account or service	Savings account
38052	Bank account or service	Savings account
38060	Bank account or service	Checking account
38082	Bank account or service	Checking account
38093	Bank account or service	Other bank product/service
38095	Bank account or service	Checking account
38132	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	MA	01830	Phone
Account opening, closing, or management	NC	28328	Web
Deposits and withdrawals	GA	30016	Web
Account opening, closing, or management	AZ	85262	Web
Making/receiving payments, sending money	FL	33417	Web
Problems caused by my funds being low	MA	02109	Web
Account opening, closing, or management	NY	11358	Web
Deposits and withdrawals	FL	33076	Phone
Problems caused by my funds being low	NY	10507	Web
Account opening, closing, or management	KY	40444	Phone
Account opening, closing, or management	FL	34109	Phone
Deposits and withdrawals	MI	48091	Web
Account opening, closing, or management	CA	95726	Web
Problems caused by my funds being low	MO	63011	Web
Account opening, closing, or management	NY	13820	Phone
Account opening, closing, or management	CA	94596	Phone
Deposits and withdrawals	CA	93534	Phone
Deposits and withdrawals	IL	60608	Fax
Deposits and withdrawals	CA	91745	Web
Deposits and withdrawals	AL	35016	Web
Account opening, closing, or management	NC	28748	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/21/2012	03/22/2012	Santander Bank US	Closed without relief
03/21/2012	03/22/2012	Wells Fargo	Closed with relief
03/21/2012	03/22/2012	GE Capital Retail	Closed without relief
03/21/2012	03/22/2012	JPMorgan Chase	Closed without relief
03/21/2012	03/22/2012	Bank of America	Closed with relief
03/21/2012	03/26/2012	TCF National Bank	Closed with relief
03/21/2012	03/26/2012	HSBC	Closed without relief
03/21/2012	03/22/2012	Wells Fargo	Closed with relief
03/29/2012	03/30/2012	Wells Fargo	Closed without relief
03/21/2012	03/22/2012	Ally Financial Inc.	Closed without relief
03/21/2012	03/26/2012	BB&T Financial	Closed without relief
03/21/2012	03/22/2012	U.S. Bancorp	Closed without relief
03/21/2012	03/26/2012	Synovus Bank	Closed with relief
03/24/2012	03/26/2012	Commerce Bank	Closed without relief
03/21/2012	03/22/2012	KeyBank NA	Closed without relief
03/21/2012	03/26/2012	Wells Fargo	Closed without relief
03/21/2012	03/22/2012	Wells Fargo	Closed without relief
03/29/2012	04/03/2012	JPMorgan Chase	Closed without relief
03/22/2012	03/28/2012	JPMorgan Chase	Closed without relief
03/21/2012	03/22/2012	Regions	Closed without relief
04/12/2012	05/02/2012	SunTrust Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

38136	Bank account or service	Checking account
38138	Bank account or service	Checking account
38139	Bank account or service	Checking account
38140	Bank account or service	Checking account
38142	Bank account or service	Checking account
38143	Bank account or service	Savings account
38144	Bank account or service	Checking account
38146	Bank account or service	Checking account
38147	Bank account or service	Checking account
38152	Bank account or service	Checking account
38153	Bank account or service	Checking account
38156	Bank account or service	Checking account
38157	Bank account or service	Checking account
38159	Bank account or service	Checking account
38161	Bank account or service	Checking account
38163	Bank account or service	Checking account
38165	Bank account or service	Checking account
38167	Bank account or service	Checking account
38176	Bank account or service	Checking account
38179	Bank account or service	Checking account
38181	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	TX	77254	Referral
Problems caused by my funds being low	IN	46268	Referral
Account opening, closing, or management	GA	33905	Referral
Deposits and withdrawals	NY	10006	Referral
Account opening, closing, or management	SC	29615	Referral
Account opening, closing, or management	FL	33428	Referral
Account opening, closing, or management	CA	94521	Referral
Deposits and withdrawals	MD	21030	Referral
Deposits and withdrawals	NY	13760	Referral
Account opening, closing, or management	OH	44139	Referral
Making/receiving payments, sending money	FL	33025	Referral
Deposits and withdrawals	IL	60625	Referral
Problems caused by my funds being low	OH	44120	Referral
Deposits and withdrawals	NY	11224	Referral
Account opening, closing, or management	IL	60657	Referral
Account opening, closing, or management	CA	90016	Referral
Deposits and withdrawals	WA	98625	Referral
Problems caused by my funds being low	FL	33432	Referral
Account opening, closing, or management	FL	33176	Referral
Deposits and withdrawals	CA	91709	Referral
Making/receiving payments, sending money	OR	97006	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/12/2012	04/13/2012	BBVA Compass	Closed with relief
04/12/2012	04/13/2012	Regions	Closed with relief
04/12/2012	04/13/2012	Bank of America	Closed with relief
04/12/2012	04/16/2012	Wells Fargo	Closed without relief
04/12/2012	04/16/2012	SunTrust Bank	Closed with relief
04/12/2012	04/16/2012	New York Community Bank	Closed without relief
04/12/2012	04/16/2012	Citibank	Closed without relief
04/12/2012	04/16/2012	M&T Bank	Closed with relief
04/12/2012	04/16/2012	M&T Bank	Closed with relief
04/16/2012	04/16/2012	Fifth Third Bank	Closed with relief
04/16/2012	04/16/2012	SunTrust Bank	Closed with relief
04/16/2012	04/16/2012	RBS Citizens	Closed without relief
04/16/2012	04/16/2012	The Huntington National Bank	Closed with relief
04/16/2012	04/16/2012	RBS Citizens	Closed with relief
04/16/2012	08/22/2012	TCF National Bank	Closed with monetary relief
04/16/2012	04/16/2012	Wells Fargo	Closed without relief
04/16/2012	04/16/2012	Wells Fargo	Closed without relief
04/16/2012	04/16/2012	Wells Fargo	Closed without relief
04/16/2012	04/17/2012	SunTrust Bank	Closed without relief
04/16/2012	04/18/2012	Citibank	Closed with relief
04/16/2012	04/18/2012	Bank of America	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

38182	Bank account or service	Checking account
38183	Bank account or service	Checking account
38185	Bank account or service	Checking account
38187	Bank account or service	(CD) Certificate of deposit
38190	Bank account or service	Checking account
38191	Bank account or service	Checking account
38193	Bank account or service	Checking account
38194	Bank account or service	Checking account
38200	Bank account or service	Checking account
38205	Bank account or service	Checking account
38210	Bank account or service	Checking account
38211	Bank account or service	Checking account
38213	Bank account or service	Checking account
38220	Bank account or service	Checking account
38222	Bank account or service	Checking account
38226	Bank account or service	Checking account
38227	Bank account or service	Other bank product/service
38232	Bank account or service	Checking account
38234	Bank account or service	Checking account
38236	Bank account or service	Checking account
38248	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	OH	44102	Referral
Deposits and withdrawals	VA	24593	Referral
Account opening, closing, or management	NC	28715	Referral
Account opening, closing, or management	NJ	07621	Referral
Account opening, closing, or management	CA	90240	Referral
Account opening, closing, or management	CA	90240	Referral
Making/receiving payments, sending money	KY	42754	Referral
Account opening, closing, or management	KS	66204	Referral
Account opening, closing, or management	TN	37215	Referral
Making/receiving payments, sending money	GA	30040	Referral
Deposits and withdrawals	NC	28210	Referral
Problems caused by my funds being low	CA	90042	Referral
Problems caused by my funds being low	VA	20152	Referral
Problems caused by my funds being low	OH	43207	Referral
Account opening, closing, or management	TX	77098	Referral
Using a debit or ATM card			Referral
Account opening, closing, or management	CA	92081	Referral
Account opening, closing, or management	AZ	85024	Referral
Account opening, closing, or management	NC	27320	Referral
Deposits and withdrawals	FL	32256	Referral
Making/receiving payments, sending money	VA	22201	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/16/2012	04/18/2012	Fifth Third Bank	Closed without relief
04/16/2012	04/18/2012	Wells Fargo	Closed without relief
04/16/2012	04/17/2012	PNC Bank	Closed without relief
04/16/2012	04/17/2012	Bank of America	Closed
04/16/2012	04/17/2012	Bank of the West	Closed without relief
04/16/2012	04/18/2012	Bank of the West	Closed without relief
04/16/2012	04/18/2012	JPMorgan Chase	Closed without relief
04/16/2012	04/18/2012	U.S. Bancorp	Closed without relief
04/16/2012	04/18/2012	PNC Bank	Closed without relief
04/16/2012	05/08/2012	SunTrust Bank	Closed without relief
04/16/2012	05/09/2012	BB&T Financial	Closed without relief
04/16/2012	04/18/2012	Wells Fargo	Closed without relief
04/16/2012	04/26/2012	BB&T Financial	Closed without relief
04/16/2012	04/19/2012	Fifth Third Bank	Closed with relief
04/16/2012	04/19/2012	Whitney Bank	Closed without relief
04/16/2012	04/23/2012	Wells Fargo	Closed without relief
04/16/2012	04/19/2012	BBVA Compass	Closed without relief
04/16/2012	10/25/2012	JPMorgan Chase	Closed with monetary relief
04/16/2012	05/02/2012	SunTrust Bank	Closed with relief
04/16/2012	04/23/2012	Bank of America	Closed with relief
04/19/2012	04/27/2012	JPMorgan Chase	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

38249	Bank account or service	Other bank product/service
38250	Bank account or service	Checking account
38254	Bank account or service	Checking account
38261	Bank account or service	Checking account
38265	Bank account or service	Checking account
38267	Bank account or service	Checking account
38270	Bank account or service	Checking account
38273	Bank account or service	Checking account
38274	Bank account or service	(CD) Certificate of deposit
38281	Bank account or service	Checking account
38282	Bank account or service	Checking account
38284	Bank account or service	Checking account
38290	Bank account or service	Checking account
38293	Bank account or service	Checking account
38303	Bank account or service	Checking account
38305	Bank account or service	Checking account
38310	Bank account or service	(CD) Certificate of deposit
38313	Bank account or service	Checking account
38317	Bank account or service	Checking account
38321	Bank account or service	Checking account
38326	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	MS	39531	Referral
Account opening, closing, or management	MD	21215	Referral
Deposits and withdrawals	MA	02421	Referral
Account opening, closing, or management	MD	21239	Referral
Deposits and withdrawals	MO	63367	Referral
Deposits and withdrawals	KY	40291	Referral
Problems caused by my funds being low	OH	45069	Referral
Deposits and withdrawals	NV	89110	Referral
Account opening, closing, or management	DE	19720	Referral
Account opening, closing, or management	IL	60564	Referral
Making/receiving payments, sending money	TX	76039	Referral
Account opening, closing, or management	CA	93635	Referral
Using a debit or ATM card	OH	43081	Referral
Account opening, closing, or management	FL	33024	Referral
Deposits and withdrawals	FL	34759	Referral
Account opening, closing, or management	TX	78163	Referral
Account opening, closing, or management	DC	20015	Referral
Account opening, closing, or management	GA	30046	Referral
Account opening, closing, or management	GA	30141	Referral
Account opening, closing, or management	AL	35242	Referral
Account opening, closing, or management	UT	84096	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/19/2012	04/27/2012	Whitney Bank	Closed without relief
04/19/2012	04/23/2012	M&T Bank	Closed without relief
04/19/2012	04/23/2012	Bank of America	Closed
04/19/2012	04/23/2012	M&T Bank	Closed without relief
04/19/2012	05/11/2012	UMB Bank	Untimely response
04/19/2012	04/23/2012	Fifth Third Bank	Closed with relief
04/19/2012	05/21/2012	Fifth Third Bank	Closed with explanation
04/19/2012	04/23/2012	Wells Fargo	Closed with relief
04/19/2012	04/23/2012	Wells Fargo	Closed without relief
04/19/2012	04/24/2012	PNC Bank	Closed with relief
04/19/2012	04/24/2012	Bank of America	Closed with relief
04/19/2012	04/24/2012	Bank of America	Closed without relief
04/19/2012	04/24/2012	PNC Bank	Closed with relief
04/19/2012	04/24/2012	Wells Fargo	Closed with relief
04/19/2012	04/24/2012	SunTrust Bank	Closed with relief
04/19/2012	04/24/2012	Citibank	Closed without relief
04/19/2012	04/24/2012	Wells Fargo	Closed without relief
04/19/2012	04/24/2012	Wells Fargo	Closed with relief
04/19/2012	04/24/2012	Regions	Closed without relief
04/19/2012	04/24/2012	Regions	Closed with relief
04/23/2012	04/25/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
No	
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
No	No
No	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

38328	Bank account or service	Checking account
38331	Bank account or service	Checking account
38336	Bank account or service	Checking account
38339	Bank account or service	Checking account
38341	Bank account or service	Checking account
38342	Bank account or service	Checking account
38343	Bank account or service	Checking account
38345	Bank account or service	Checking account
38348	Bank account or service	Checking account
38362	Bank account or service	(CD) Certificate of deposit
38366	Bank account or service	Checking account
38367	Bank account or service	Checking account
38368	Bank account or service	(CD) Certificate of deposit
38369	Bank account or service	(CD) Certificate of deposit
38391	Bank account or service	Checking account
38394	Bank account or service	(CD) Certificate of deposit
38400	Bank account or service	Checking account
38405	Bank account or service	Checking account
38407	Bank account or service	Checking account
38410	Bank account or service	Checking account
38416	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	IL	60609	Referral
Making/receiving payments, sending money	WA	98004	Referral
Using a debit or ATM card	CO	80922	Referral
Deposits and withdrawals	NY	11369	Referral
Account opening, closing, or management	TX	76133	Referral
Account opening, closing, or management	NJ	07885	Referral
Account opening, closing, or management	CA	93514	Referral
Deposits and withdrawals	CA	92703	Referral
Account opening, closing, or management	LA	70560	Referral
Account opening, closing, or management	FL	34711	Referral
Account opening, closing, or management	CA	92503	Referral
Deposits and withdrawals	CO	80247	Referral
Account opening, closing, or management	CA	94510	Referral
Account opening, closing, or management	PA	19067	Referral
Account opening, closing, or management	UT	84341	Referral
Deposits and withdrawals	CA	94602	Referral
Using a debit or ATM card	OH	45215	Referral
Using a debit or ATM card	CA	95350	Referral
Using a debit or ATM card	IL	62040	Referral
Account opening, closing, or management	CO	80461	Referral
Account opening, closing, or management	TX	76306	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/23/2012	04/25/2012	Wells Fargo	Closed without relief
04/23/2012	04/25/2012	Wells Fargo	Closed with relief
04/23/2012	04/25/2012	USAA Savings	Closed without relief
04/23/2012	04/25/2012	JPMorgan Chase	Closed with relief
04/23/2012	04/26/2012	Bank of America	Closed with relief
04/23/2012	04/26/2012	JPMorgan Chase	Closed with relief
04/23/2012	04/26/2012	Wells Fargo	Closed with relief
04/23/2012	04/26/2012	Bank of America	Closed with relief
04/23/2012	04/26/2012	Regions	Closed with relief
04/23/2012	04/24/2012	Ally Financial Inc.	Closed without relief
04/23/2012	04/25/2012	Bank of America	Closed with relief
04/23/2012	04/24/2012	Bank of America	Closed with relief
04/23/2012	04/24/2012	U.S. Bancorp	Closed without relief
04/23/2012	04/24/2012	Bank of America	Closed with relief
04/23/2012	04/25/2012	TCF National Bank	Closed with relief
04/23/2012	04/26/2012	Bank of the West	Closed without relief
04/23/2012	04/30/2012	U.S. Bancorp	Closed without relief
04/25/2012	04/30/2012	Wells Fargo	Closed without relief
04/25/2012	04/30/2012	Regions	Closed with relief
04/25/2012	04/30/2012	Wells Fargo	Closed with relief
04/25/2012	04/30/2012	JPMorgan Chase	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

38424	Bank account or service	Checking account
38425	Bank account or service	Checking account
38429	Bank account or service	Checking account
38430	Bank account or service	Checking account
38432	Bank account or service	Checking account
38434	Bank account or service	Checking account
38442	Bank account or service	Checking account
38453	Bank account or service	Checking account
38460	Bank account or service	Checking account
38464	Bank account or service	Checking account
38466	Bank account or service	Checking account
38470	Bank account or service	Checking account
38475	Bank account or service	Savings account
38508	Bank account or service	Checking account
38512	Bank account or service	Checking account
38515	Bank account or service	Checking account
38521	Bank account or service	Checking account
38522	Bank account or service	(CD) Certificate of deposit
38523	Bank account or service	Checking account
38527	Bank account or service	Checking account
38531	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	AZ	85299	Referral
Account opening, closing, or management	VA	22701	Referral
Account opening, closing, or management	TN	37013	Referral
Account opening, closing, or management	FL	32837	Referral
Deposits and withdrawals	CT	06037	Referral
Account opening, closing, or management	TX	78767	Referral
Problems caused by my funds being low	TX	77808	Referral
Deposits and withdrawals	UT	84095	Referral
Deposits and withdrawals	CA	91102	Referral
Problems caused by my funds being low	OH	44129	Referral
Account opening, closing, or management	IN	47404	Referral
Account opening, closing, or management	KY	40503	Referral
Account opening, closing, or management	TX	75238	Referral
Problems caused by my funds being low		00727	Referral
Problems caused by my funds being low	IL	60652	Referral
Deposits and withdrawals	MA	02122	Referral
Making/receiving payments, sending money	NV		Referral
Account opening, closing, or management	AL	36117	Referral
Problems caused by my funds being low	PR	00920	Referral
Account opening, closing, or management	CA	95128	Referral
Account opening, closing, or management	FL	32909	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/25/2012	05/02/2012	FirstBank	Closed with relief
04/25/2012	05/02/2012	SunTrust Bank	Closed without relief
04/25/2012	05/02/2012	Bank of America	Closed with relief
04/25/2012	05/02/2012	SunTrust Bank	Closed with relief
04/25/2012	05/02/2012	JPMorgan Chase	Closed without relief
04/25/2012	05/03/2012	Bank of America	Closed with relief
04/25/2012	05/03/2012	Wells Fargo	Closed with relief
04/25/2012	04/27/2012	USAA Savings	Closed without relief
04/25/2012	04/26/2012	OneWest Bank	Closed with relief
04/25/2012	04/27/2012	RBS Citizens	Closed with relief
04/25/2012	04/30/2012	Capital One	Closed with relief
04/25/2012	04/30/2012	Fifth Third Bank	Closed with relief
04/25/2012	05/01/2012	Citibank	Closed with relief
05/03/2012	05/09/2012	Banco Popular de Puerto Rico	Closed without relief
05/03/2012	05/09/2012	Citibank	Closed without relief
05/07/2012	05/10/2012	Bank of America	Closed with relief
05/07/2012	05/10/2012	U.S. Bancorp	Closed without relief
05/07/2012	05/10/2012	BB&T Financial	Closed with relief
05/07/2012	06/20/2012	Banco Santander Puerto Rico	Closed with explanation
05/07/2012	05/10/2012	JPMorgan Chase	Closed without relief
05/08/2012	05/14/2012	Regions	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	Yes

Bank accounts and services complaints

Based on Consumer Complaints

38534	Bank account or service	Checking account
38535	Bank account or service	Other bank product/service
38536	Bank account or service	Checking account
38538	Bank account or service	(CD) Certificate of deposit
38542	Bank account or service	Savings account
38543	Bank account or service	Checking account
38545	Bank account or service	Savings account
38550	Bank account or service	Checking account
38554	Bank account or service	Checking account
38559	Bank account or service	Checking account
38561	Bank account or service	Checking account
38562	Bank account or service	Checking account
38566	Bank account or service	Checking account
38567	Bank account or service	Checking account
38573	Bank account or service	Checking account
38581	Bank account or service	Checking account
38609	Bank account or service	(CD) Certificate of deposit
38610	Bank account or service	(CD) Certificate of deposit
38617	Bank account or service	(CD) Certificate of deposit
38624	Bank account or service	Checking account
38625	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	CA	92359	Referral
Deposits and withdrawals	NJ	08002	Referral
Account opening, closing, or management	CA	92064	Referral
Deposits and withdrawals	FL	33948	Referral
Account opening, closing, or management	MI	48603	Referral
Using a debit or ATM card	NY	11358	Referral
Account opening, closing, or management	CA	91042	Referral
Deposits and withdrawals	OH	43004	Referral
Account opening, closing, or management	PA	19464	Referral
Problems caused by my funds being low	NJ	08034	Referral
Problems caused by my funds being low	IL	62515	Referral
Account opening, closing, or management	CA	94087	Referral
Using a debit or ATM card	PA	17846	Referral
Account opening, closing, or management	VA	22079	Referral
Using a debit or ATM card	TX	78842	Referral
Problems caused by my funds being low	MD	21215	Referral
Account opening, closing, or management	AR	85739	Referral
Account opening, closing, or management	VA		Referral
Account opening, closing, or management	NC	28215	Referral
Problems caused by my funds being low	NY	11373	Referral
Account opening, closing, or management	FL	34609	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/08/2012	05/14/2012	Bank of America	Closed with relief
05/08/2012	05/14/2012	Capital One	Closed without relief
05/08/2012	05/10/2012	Union Bank	Closed with relief
05/08/2012	05/10/2012	Bank of America	Closed with relief
05/08/2012	05/15/2012	PNC Bank	Closed without relief
05/08/2012	05/15/2012	East West Bank	Closed with relief
05/08/2012	05/15/2012	Deutsche Bank	Closed without relief
05/08/2012	05/11/2012	Fifth Third Bank	Closed without relief
05/08/2012	05/16/2012	Santander Bank US	Closed with relief
05/08/2012	05/11/2012	TD Bank	Closed with relief
05/08/2012	05/11/2012	JPMorgan Chase	Closed with relief
05/08/2012	05/16/2012	BNY Mellon	Closed with relief
05/08/2012	05/16/2012	M&T Bank	Closed with relief
05/08/2012	05/16/2012	SunTrust Bank	Closed without relief
05/10/2012	05/11/2012	BBVA Compass	Closed with relief
05/10/2012	05/11/2012	PNC Bank	Closed with monetary relief
05/10/2012	05/15/2012	BBVA Compass	Closed without relief
05/10/2012	05/15/2012	SunTrust Bank	Closed without relief
05/10/2012	09/11/2012	Bank of America	Closed with explanation
05/10/2012	05/11/2012	Citibank	Closed without relief
05/10/2012	05/11/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
No	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

38632	Bank account or service	Savings account
38639	Bank account or service	(CD) Certificate of deposit
38643	Bank account or service	Checking account
38644	Bank account or service	Checking account
38651	Bank account or service	Checking account
38652	Bank account or service	Checking account
38653	Bank account or service	Savings account
38656	Bank account or service	Checking account
38663	Bank account or service	Checking account
38664	Bank account or service	Checking account
38666	Bank account or service	Checking account
38676	Bank account or service	(CD) Certificate of deposit
38683	Bank account or service	(CD) Certificate of deposit
38687	Bank account or service	Checking account
38690	Bank account or service	Checking account
38697	Bank account or service	Checking account
38698	Bank account or service	Checking account
38699	Bank account or service	Checking account
38703	Bank account or service	Checking account
38705	Bank account or service	Checking account
38707	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NM	87112	Referral
Account opening, closing, or management	MO	63026	Referral
Problems caused by my funds being low	CA	92126	Referral
Using a debit or ATM card	OH	44105	Referral
Account opening, closing, or management	TN	37122	Referral
Account opening, closing, or management	KY	42301	Referral
Account opening, closing, or management	PR	00791	Referral
Problems caused by my funds being low	NC	28027	Referral
Deposits and withdrawals	CT	06082	Referral
Problems caused by my funds being low	CT	06082	Referral
Account opening, closing, or management	NY	10475	Referral
Account opening, closing, or management	VA	20147	Referral
Account opening, closing, or management	NJ	07093	Referral
Account opening, closing, or management	OH	44224	Referral
Account opening, closing, or management	CA	93013	Referral
Account opening, closing, or management	NY	11214	Referral
Problems caused by my funds being low	LA	70814	Referral
Deposits and withdrawals	GA	31833	Referral
Account opening, closing, or management	PA	19140	Referral
Account opening, closing, or management	OH	44705	Referral
Account opening, closing, or management	GA	30004	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/10/2012	07/02/2012	BOK Financial Corp	Closed with explanation
05/10/2012	05/11/2012	U.S. Bancorp	Closed with relief
05/10/2012	05/11/2012	Wells Fargo	Closed without relief
05/10/2012	05/11/2012	PNC Bank	Closed without relief
05/10/2012	05/16/2012	SunTrust Bank	Closed with relief
05/10/2012	05/16/2012	U.S. Bancorp	Closed without relief
05/10/2012	05/17/2012	Banco Popular de Puerto Rico	Closed with monetary relief
05/10/2012	05/16/2012	Wells Fargo	Closed without relief
05/10/2012	05/16/2012	First Niagara Bank	Closed with monetary relief
05/10/2012	05/16/2012	People's United Bank	Closed with monetary relief
05/10/2012	05/16/2012	HSBC	Closed without relief
05/11/2012	05/17/2012	New York Community Bank	Closed without relief
05/11/2012	05/17/2012	Capital One	Closed without relief
05/11/2012	05/17/2012	Fifth Third Bank	Closed with relief
05/11/2012	05/17/2012	Bank of America	Closed without relief
05/11/2012	05/17/2012	HSBC	Closed without relief
05/11/2012	05/17/2012	Whitney Bank	Closed without relief
05/11/2012	05/17/2012	HSBC	Closed with relief
05/11/2012	05/17/2012	Bank of America	Closed without relief
05/11/2012	05/18/2012	The Huntington National Bank	Closed without relief
05/11/2012	05/18/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

38708	Bank account or service	Checking account
38714	Bank account or service	Other bank product/service
38716	Bank account or service	Checking account
38722	Bank account or service	Checking account
38724	Bank account or service	Checking account
38726	Bank account or service	Checking account
38728	Bank account or service	(CD) Certificate of deposit
38729	Bank account or service	Other bank product/service
38738	Bank account or service	Checking account
38742	Bank account or service	Checking account
38748	Bank account or service	Checking account
38754	Bank account or service	Checking account
38757	Bank account or service	Checking account
38759	Bank account or service	Checking account
38763	Bank account or service	Checking account
38764	Bank account or service	Checking account
38765	Bank account or service	Checking account
38767	Bank account or service	Savings account
38768	Bank account or service	Savings account
38772	Bank account or service	Checking account
38773	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NY	11725	Referral
Account opening, closing, or management	MN	55060	Referral
Problems caused by my funds being low	MD	21213	Referral
Making/receiving payments, sending money	WV	25314	Referral
Account opening, closing, or management	IL	60657	Referral
Problems caused by my funds being low	NC	27260	Referral
Account opening, closing, or management	CT	06001	Referral
Account opening, closing, or management	MI	48306	Referral
Problems caused by my funds being low	NJ	07030	Referral
Problems caused by my funds being low	OH	44281	Referral
Deposits and withdrawals	TX	75240	Referral
Deposits and withdrawals	FL	34453	Referral
Problems caused by my funds being low	DE	19805	Referral
Problems caused by my funds being low	CA	90631	Referral
Account opening, closing, or management	CA	95136	Referral
Deposits and withdrawals	CA	91384	Referral
Deposits and withdrawals	PA	17557	Referral
Problems caused by my funds being low	NJ	08859	Referral
Problems caused by my funds being low	KS	67501	Referral
Deposits and withdrawals	CA	90404	Referral
Account opening, closing, or management	FL	34668	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/11/2012	05/18/2012	Capital One	Closed with explanation
05/11/2012	05/18/2012	Wells Fargo	Closed without relief
05/15/2012	05/16/2012	Synovus Bank	Closed without relief
05/15/2012	05/16/2012	SunTrust Bank	Closed without relief
05/15/2012	05/16/2012	U.S. Bancorp	Closed without relief
05/15/2012	05/16/2012	SunTrust Bank	Closed without relief
05/15/2012	05/16/2012	Ally Financial Inc.	Closed with explanation
05/15/2012	06/01/2012	Bank of America	Closed with explanation
05/15/2012	05/17/2012	TD Bank	Closed with relief
05/15/2012	05/18/2012	RBS Citizens	Closed with relief
05/15/2012	05/18/2012	Wells Fargo	Closed with relief
05/15/2012	05/21/2012	SunTrust Bank	Closed with explanation
05/15/2012	05/21/2012	M&T Bank	Closed with explanation
05/15/2012	05/21/2012	Union Bank	Closed with relief
05/15/2012	06/21/2012	Wells Fargo	Closed with monetary relief
05/15/2012	05/22/2012	Wells Fargo	Closed with monetary relief
05/15/2012	05/22/2012	Discover	Closed without relief
05/15/2012	05/22/2012	Capital One	Closed without relief
05/15/2012	05/29/2012	Commerce Bank	Closed with explanation
05/15/2012	05/22/2012	Bank of America	Closed without relief
05/15/2012	05/22/2012	HSBC	Closed

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

38782	Bank account or service	Checking account
38796	Bank account or service	Checking account
38801	Bank account or service	(CD) Certificate of deposit
38802	Bank account or service	Checking account
38804	Bank account or service	Checking account
38805	Bank account or service	Checking account
38810	Bank account or service	Checking account
38811	Bank account or service	Checking account
38813	Bank account or service	Checking account
38823	Bank account or service	Checking account
38825	Bank account or service	Other bank product/service
38828	Bank account or service	Checking account
38834	Bank account or service	Checking account
38836	Bank account or service	Savings account
38837	Bank account or service	Checking account
38841	Bank account or service	Checking account
38843	Bank account or service	Checking account
38846	Bank account or service	Checking account
38854	Bank account or service	Checking account
38860	Bank account or service	Checking account
38866	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	WA	98327	Referral
Account opening, closing, or management	NJ	08831	Referral
Account opening, closing, or management	SC	29672	Referral
Account opening, closing, or management	IA	50313	Referral
Deposits and withdrawals	CA	92841	Referral
Problems caused by my funds being low	NJ	08824	Referral
Deposits and withdrawals	CA	92612	Referral
Problems caused by my funds being low	MI	48236	Referral
Account opening, closing, or management	NY	11415	Referral
Problems caused by my funds being low	MD	20748	Referral
Problems caused by my funds being low	NV		Referral
Problems caused by my funds being low	GA	30052	Referral
Making/receiving payments, sending money	FL	32837	Referral
Problems caused by my funds being low	NY	11203	Referral
Problems caused by my funds being low	WA	98226	Referral
Making/receiving payments, sending money	MI	48221	Referral
Making/receiving payments, sending money	OH	45249	Referral
Making/receiving payments, sending money	AL	31560	Referral
Making/receiving payments, sending money	TX	75206	Referral
Account opening, closing, or management	NY	10009	Referral
Account opening, closing, or management	FL	34744	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/15/2012	05/21/2012	Pentagon FCU	Closed with explanation
05/15/2012	05/22/2012	New York Community Bank	Closed with relief
05/15/2012	05/24/2012	Bank of America	Closed with explanation
05/15/2012	05/22/2012	Bank of the West	Closed with explanation
05/15/2012	05/22/2012	JPMorgan Chase	Closed with relief
05/15/2012	05/22/2012	Santander Bank US	Closed with explanation
05/15/2012	05/22/2012	JPMorgan Chase	Closed without relief
05/15/2012	05/16/2012	JPMorgan Chase	Closed with relief
05/15/2012	05/16/2012	HSBC	Closed with relief
05/15/2012	05/16/2012	Bank of America	Closed with relief
05/15/2012	05/16/2012	Comerica	Closed with non-monetary relief
05/15/2012	05/16/2012	SunTrust Bank	Closed without relief
05/17/2012	05/21/2012	SunTrust Bank	Closed without relief
05/17/2012	05/21/2012	HSBC	Closed
05/17/2012	05/21/2012	Bank of America	Closed without relief
05/17/2012	05/18/2012	JPMorgan Chase	Closed with relief
05/17/2012	05/18/2012	U.S. Bancorp	Closed with relief
05/17/2012	05/18/2012	PNC Bank	Closed without relief
05/17/2012	05/21/2012	Comerica	Closed with explanation
05/17/2012	06/09/2012	HSBC	Closed
05/17/2012	05/18/2012	Bank of America	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

38868	Bank account or service	Checking account
38869	Bank account or service	Checking account
38870	Bank account or service	Checking account
38871	Bank account or service	Checking account
38876	Bank account or service	Checking account
38878	Bank account or service	Checking account
38883	Bank account or service	Checking account
38884	Bank account or service	Other bank product/service
38885	Bank account or service	Checking account
38888	Bank account or service	Savings account
38891	Bank account or service	Checking account
38897	Bank account or service	Checking account
38899	Bank account or service	Checking account
38900	Bank account or service	Checking account
38904	Bank account or service	Checking account
38905	Bank account or service	Checking account
38907	Bank account or service	(CD) Certificate of deposit
38909	Bank account or service	Savings account
38919	Bank account or service	Checking account
38930	Bank account or service	Checking account
38931	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	MI	48091	Referral
Problems caused by my funds being low	TX	78728	Referral
Problems caused by my funds being low	CA	96019	Referral
Problems caused by my funds being low	CA	92234	Referral
Account opening, closing, or management	CO	80121	Referral
Account opening, closing, or management	FL	32744	Referral
Using a debit or ATM card	IL	60654	Referral
Making/receiving payments, sending money			Referral
Problems caused by my funds being low	FL	33064	Referral
Account opening, closing, or management	GA	30064	Referral
Making/receiving payments, sending money	GA	31324	Referral
Making/receiving payments, sending money	NC	27604	Referral
Account opening, closing, or management	IA	52572	Referral
Account opening, closing, or management	AZ	85120	Referral
Using a debit or ATM card	FL	34221	Referral
Problems caused by my funds being low	NC	27455	Referral
Account opening, closing, or management	CA	95126	Referral
Problems caused by my funds being low	NV	89512	Referral
Account opening, closing, or management	FL	33034	Referral
Using a debit or ATM card	FL	33543	Referral
Problems caused by my funds being low	IL	60613	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/17/2012	05/21/2012	Citibank	Closed without relief
05/17/2012	05/18/2012	JPMorgan Chase	Closed with relief
05/17/2012	05/21/2012	U.S. Bancorp	Closed without relief
05/17/2012	05/18/2012	BBVA Compass	Closed with relief
05/17/2012	05/21/2012	Bank of America	Closed with explanation
05/17/2012	05/21/2012	Wells Fargo	Closed without relief
05/17/2012	05/18/2012	JPMorgan Chase	Closed without relief
05/17/2012	06/14/2012	Bank of America	Closed with explanation
05/17/2012	05/21/2012	Wells Fargo	Closed with monetary relief
05/17/2012	05/18/2012	Ally Financial Inc.	Closed with non-monetary relief
05/17/2012	05/21/2012	Regions	Closed with explanation
05/17/2012	05/21/2012	Bank of America	Closed with relief
05/21/2012	05/23/2012	Regions	Closed with explanation
05/21/2012	05/23/2012	Wells Fargo	Closed with explanation
05/21/2012	05/22/2012	GE Capital Retail	Closed with relief
05/21/2012	05/22/2012	BB&T Financial	Closed with monetary relief
05/21/2012	05/22/2012	Bank of America	Closed with monetary relief
05/22/2012	05/22/2012	Bank of America	Closed with monetary relief
05/22/2012	05/22/2012	Bank of America	Closed with relief
05/22/2012	05/23/2012	JPMorgan Chase	Closed with explanation
05/22/2012	05/23/2012	PNC Bank	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

38942	Bank account or service	Checking account
38943	Bank account or service	Checking account
38946	Bank account or service	Checking account
38947	Bank account or service	Checking account
38949	Bank account or service	Checking account
38951	Bank account or service	Savings account
38953	Bank account or service	Checking account
38959	Bank account or service	Checking account
38961	Bank account or service	Checking account
38962	Bank account or service	(CD) Certificate of deposit
38965	Bank account or service	Checking account
38974	Bank account or service	Checking account
38976	Bank account or service	(CD) Certificate of deposit
38983	Bank account or service	(CD) Certificate of deposit
38986	Bank account or service	Checking account
38987	Bank account or service	Checking account
38988	Bank account or service	Checking account
38993	Bank account or service	Checking account
39001	Bank account or service	Checking account
39006	Bank account or service	Checking account
39015	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	FL	33304	Referral
Account opening, closing, or management	TN	38141	Referral
Problems caused by my funds being low	CA	91606	Referral
Account opening, closing, or management	OH	44212	Referral
Account opening, closing, or management	IL	60510	Referral
Account opening, closing, or management	MA	20854	Referral
Account opening, closing, or management	CO	80526	Referral
Problems caused by my funds being low	CA	90290	Referral
Account opening, closing, or management	CA	92614	Referral
Account opening, closing, or management	GA	30188	Referral
Account opening, closing, or management	GA	30566	Referral
Account opening, closing, or management	PA	18018	Referral
Account opening, closing, or management	CO	80107	Referral
Account opening, closing, or management	NJ	07105	Referral
Account opening, closing, or management	GA	30274	Referral
Problems caused by my funds being low	NJ	08078	Referral
Problems caused by my funds being low	CO	80013	Referral
Account opening, closing, or management	PA	19114	Referral
Using a debit or ATM card	AZ	86409	Referral
Problems caused by my funds being low	MI	48205	Referral
Account opening, closing, or management	AZ	85128	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/22/2012	05/23/2012	Wells Fargo	Closed without relief
05/22/2012	05/23/2012	Regions	Closed with explanation
05/22/2012	05/23/2012	JPMorgan Chase	Closed with relief
05/22/2012	05/23/2012	PNC Bank	Closed with monetary relief
05/22/2012	05/23/2012	JPMorgan Chase	Closed without relief
05/22/2012	05/23/2012	Wells Fargo	Closed without relief
05/22/2012	05/23/2012	JPMorgan Chase	Closed without relief
05/22/2012	05/23/2012	U.S. Bancorp	Closed with monetary relief
05/22/2012	05/23/2012	U.S. Bancorp	Closed with relief
05/22/2012	05/23/2012	Banco Popular de Puerto Rico	Closed with explanation
05/23/2012	05/25/2012	BB&T Financial	Closed with monetary relief
05/23/2012	07/24/2012	Santander Bank US	Closed
03/22/2012	03/22/2012	Bank of the West	Closed without relief
03/22/2012	03/23/2012	Capital One	Closed with relief
03/22/2012	03/23/2012	Wells Fargo	Closed without relief
03/22/2012	03/23/2012	RBS Citizens	Closed without relief
03/22/2012	03/23/2012	Bank of the West	Closed with relief
03/22/2012	03/23/2012	RBS Citizens	Closed without relief
03/22/2012	03/26/2012	Synovus Bank	Closed without relief
03/22/2012	03/26/2012	Fifth Third Bank	Closed without relief
03/22/2012	03/26/2012	JPMorgan Chase	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
No	No
Yes	Yes
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

39017	Bank account or service	Checking account
39024	Bank account or service	Checking account
39026	Bank account or service	Checking account
39030	Bank account or service	Other bank product/service
39032	Bank account or service	Checking account
39034	Bank account or service	Checking account
39036	Bank account or service	Other bank product/service
39037	Bank account or service	Checking account
39039	Bank account or service	Checking account
39040	Bank account or service	Checking account
39046	Bank account or service	Checking account
39050	Bank account or service	Checking account
39051	Bank account or service	Checking account
39054	Bank account or service	Checking account
39060	Bank account or service	Checking account
39062	Bank account or service	Checking account
39063	Bank account or service	Checking account
39065	Bank account or service	Savings account
39075	Bank account or service	Checking account
39077	Bank account or service	Savings account
39078	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	FL	34275	Referral
Deposits and withdrawals			Referral
Deposits and withdrawals	TX	76210	Referral
Deposits and withdrawals	CA	92373	Referral
Problems caused by my funds being low	TN	37115	Referral
Problems caused by my funds being low	CA	94539	Referral
Deposits and withdrawals	MD	21401	Referral
Account opening, closing, or management	FL	34691	Referral
Account opening, closing, or management	OR	97004	Referral
Deposits and withdrawals	NY	10003	Referral
Problems caused by my funds being low	KS	66047	Referral
Deposits and withdrawals	WA	98007	Referral
Account opening, closing, or management	TX	78691	Referral
Account opening, closing, or management	IL	62568	Referral
Making/receiving payments, sending money	NH	03062	Referral
Account opening, closing, or management	IA	52411	Referral
Account opening, closing, or management	NJ	08724	Referral
Account opening, closing, or management	PA	19466	Referral
Account opening, closing, or management	KY	40291	Referral
Making/receiving payments, sending money	HI	96750	Referral
Using a debit or ATM card	OH	43068	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/22/2012	03/26/2012	Regions	Closed without relief
03/22/2012	03/27/2012	Ally Financial Inc.	Closed without relief
03/22/2012	03/27/2012	Wells Fargo	Closed without relief
03/22/2012	04/24/2012	Bank of the West	Closed without relief
03/22/2012	04/11/2012	Regions	Untimely response
03/22/2012	04/05/2012	U.S. Bancorp	Closed with relief
03/22/2012	10/25/2012	Bank of America	Closed with explanation
03/22/2012	04/05/2012	Regions	Untimely response
03/22/2012	04/05/2012	Bank of America	Closed with relief
03/22/2012	08/22/2012	JPMorgan Chase	Closed with explanation
03/22/2012	03/26/2012	Bank of America	Closed with relief
03/22/2012	03/26/2012	Ally Financial Inc.	Closed without relief
03/22/2012	03/23/2012	JPMorgan Chase	Closed without relief
03/22/2012	03/23/2012	U.S. Bancorp	Closed with relief
03/22/2012	04/02/2012	New York Community Bank	Closed without relief
03/22/2012	03/25/2012	Bank of the West	Closed without relief
03/22/2012	03/25/2012	Wells Fargo	Closed without relief
03/22/2012	03/23/2012	Ally Financial Inc.	Closed without relief
03/22/2012	03/25/2012	BB&T Financial	Closed with relief
03/22/2012	03/23/2012	Discover	Closed without relief
03/22/2012	03/26/2012	GE Capital Retail	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
No	
Yes	No
Yes	No
No	
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

39082	Bank account or service	Checking account
39091	Bank account or service	Checking account
39093	Bank account or service	Checking account
39094	Bank account or service	Checking account
39095	Bank account or service	(CD) Certificate of deposit
39100	Bank account or service	Checking account
39103	Bank account or service	Checking account
39104	Bank account or service	Checking account
39107	Bank account or service	Checking account
39112	Bank account or service	Checking account
39115	Bank account or service	Checking account
39117	Bank account or service	Checking account
39118	Bank account or service	Other bank product/service
39122	Bank account or service	Checking account
39128	Bank account or service	Checking account
39129	Bank account or service	Savings account
39131	Bank account or service	Checking account
39136	Bank account or service	Checking account
39138	Bank account or service	Checking account
39141	Bank account or service	Checking account
39147	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	NH	03275	Referral
Account opening, closing, or management	FL	34677	Referral
Account opening, closing, or management	WA	98023	Referral
Making/receiving payments, sending money	LA	70002	Referral
Problems caused by my funds being low	FL	32130	Referral
Account opening, closing, or management	IA	52501	Referral
Problems caused by my funds being low	LA	70714	Referral
Problems caused by my funds being low	AR	72086	Referral
Making/receiving payments, sending money	IL	60634	Referral
Account opening, closing, or management	MA	01775	Referral
Account opening, closing, or management	OH	44116	Referral
Problems caused by my funds being low	PA	17701	Referral
Making/receiving payments, sending money	FL	32084	Referral
Account opening, closing, or management	OR	97501	Referral
Account opening, closing, or management	CA	95116	Referral
Deposits and withdrawals	IL	60187	Referral
Deposits and withdrawals	KY	42101	Referral
Making/receiving payments, sending money	AL	35244	Referral
Account opening, closing, or management	GA	30062	Referral
Account opening, closing, or management	CA	90274	Referral
Account opening, closing, or management	PA	15235	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/22/2012	03/25/2012	Capital One	Closed without relief
03/22/2012	03/25/2012	Fifth Third Bank	Closed without relief
03/22/2012	03/25/2012	Wells Fargo	Closed without relief
03/22/2012	03/25/2012	JPMorgan Chase	Closed with relief
03/22/2012	03/23/2012	Ally Financial Inc.	Closed without relief
03/22/2012	03/27/2012	Wells Fargo	Closed without relief
03/22/2012	04/24/2012	Whitney Bank	Closed without relief
03/22/2012	03/26/2012	Wells Fargo	Closed with relief
03/22/2012	03/26/2012	PNC Bank	Closed without relief
03/22/2012	03/26/2012	Santander Bank US	Closed without relief
03/22/2012	03/26/2012	Fifth Third Bank	Closed with relief
03/22/2012	03/26/2012	Susquehanna Bank	Closed without relief
03/22/2012	03/26/2012	Wells Fargo	Closed without relief
03/26/2012	04/02/2012	USAA Savings	Closed without relief
03/26/2012	04/02/2012	Bank of America	Closed with relief
03/26/2012	04/02/2012	GE Capital Retail	Closed without relief
03/26/2012	04/03/2012	PNC Bank	Closed without relief
03/26/2012	04/03/2012	Wells Fargo	Closed without relief
03/26/2012	04/03/2012	Wells Fargo	Closed without relief
03/26/2012	04/10/2012	Wells Fargo	Closed with relief
03/26/2012	04/04/2012	PNC Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

39151	Bank account or service	Checking account
39153	Bank account or service	Savings account
39154	Bank account or service	Other bank product/service
39155	Bank account or service	Checking account
39156	Bank account or service	Checking account
39158	Bank account or service	Checking account
39159	Bank account or service	Savings account
39166	Bank account or service	Other bank product/service
39205	Bank account or service	Checking account
39168	Bank account or service	Other bank product/service
39169	Bank account or service	Checking account
39170	Bank account or service	(CD) Certificate of deposit
39172	Bank account or service	Checking account
39177	Bank account or service	Checking account
39180	Bank account or service	Checking account
39184	Bank account or service	Checking account
39192	Bank account or service	(CD) Certificate of deposit
39193	Bank account or service	Checking account
39194	Bank account or service	Checking account
39198	Bank account or service	Checking account
39207	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	NC	28133	Referral
Account opening, closing, or management	FL	33175	Referral
Deposits and withdrawals	CA	92111	Referral
Making/receiving payments, sending money	DE	19720	Referral
Account opening, closing, or management	MD	21215	Referral
Account opening, closing, or management	CA	95757	Referral
Account opening, closing, or management	NV	89122	Referral
Problems caused by my funds being low	FL	33570	Referral
Account opening, closing, or management		27160	Referral
Account opening, closing, or management	CA	92688	Referral
Problems caused by my funds being low	AL	35186	Referral
Account opening, closing, or management	HI	96701	Referral
Account opening, closing, or management	NJ	07304	Referral
Deposits and withdrawals	NY	12184	Referral
Account opening, closing, or management	NY	11372	Referral
Deposits and withdrawals	NH	03825	Referral
Account opening, closing, or management	NC	27565	Referral
Account opening, closing, or management	CA	92284	Referral
Using a debit or ATM card	IL	60641	Referral
Account opening, closing, or management	AZ	85021	Referral
Account opening, closing, or management	CA	91601	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/26/2012	04/04/2012	SunTrust Bank	Closed without relief
03/26/2012	04/04/2012	Regions	Untimely response
03/26/2012	05/15/2012	Bank of America	Closed without relief
03/26/2012	04/10/2012	Amex	Closed without relief
03/26/2012	04/04/2012	M&T Bank	Closed without relief
03/26/2012	04/04/2012	Bank of America	Closed with relief
03/26/2012	04/04/2012	Wells Fargo	Closed without relief
03/26/2012	04/13/2012	SunTrust Bank	Closed without relief
03/27/2012	03/27/2012	First Tennessee Bank	Closed without relief
03/26/2012	05/15/2012	Capital One	Closed with non-monetary relief
03/26/2012	04/10/2012	Regions	Closed with relief
03/26/2012	04/10/2012	Ally Financial Inc.	Closed without relief
03/26/2012	04/10/2012	SunTrust Bank	Closed without relief
03/26/2012	03/30/2012	First Niagara Bank	Closed with relief
03/26/2012	03/27/2012	TD Bank	Closed with relief
03/26/2012	03/27/2012	BNY Mellon	Closed without relief
03/26/2012	03/28/2012	SunTrust Bank	Closed with relief
03/26/2012	03/28/2012	JPMorgan Chase	Closed without relief
03/26/2012	03/28/2012	Comerica	Closed without relief
03/27/2012	03/27/2012	Comerica	Closed without relief
03/27/2012	03/27/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
No	
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
No	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

39209	Bank account or service	(CD) Certificate of deposit
39210	Bank account or service	Checking account
39212	Bank account or service	(CD) Certificate of deposit
39213	Bank account or service	Checking account
39216	Bank account or service	Checking account
39217	Bank account or service	Checking account
39222	Bank account or service	Checking account
39224	Bank account or service	Checking account
39229	Bank account or service	Checking account
39237	Bank account or service	Checking account
39239	Bank account or service	Checking account
39242	Bank account or service	Checking account
39244	Bank account or service	Checking account
39249	Bank account or service	Checking account
39276	Bank account or service	Other bank product/service
39278	Bank account or service	Checking account
39282	Bank account or service	Checking account
39283	Bank account or service	Checking account
39287	Bank account or service	(CD) Certificate of deposit
39288	Bank account or service	Checking account
39292	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	GA	30052	Referral
Account opening, closing, or management	GA	30316	Referral
Account opening, closing, or management	VA	22032	Referral
Using a debit or ATM card	DC	20012	Referral
Deposits and withdrawals	NM	87144	Referral
Using a debit or ATM card	CA	92677	Referral
Making/receiving payments, sending money	CA	91942	Referral
Account opening, closing, or management	MA	02151	Referral
Account opening, closing, or management	TN	37207	Referral
Account opening, closing, or management	CA	92024	Referral
Deposits and withdrawals	WA	98642	Referral
Account opening, closing, or management	CA	95747	Referral
Deposits and withdrawals	FL	33773	Referral
Problems caused by my funds being low	MI	48033	Referral
Account opening, closing, or management	MA	02719	Referral
Making/receiving payments, sending money	MN	55422	Referral
Account opening, closing, or management	NY	10594	Referral
Deposits and withdrawals	FL	34677	Referral
Making/receiving payments, sending money	GA	30329	Referral
Problems caused by my funds being low	FL	32819	Referral
Account opening, closing, or management	MA	02199	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/27/2012	03/27/2012	Citibank	Closed without relief
03/27/2012	10/25/2012	Bank of America	Closed with monetary relief
03/27/2012	04/04/2012	PNC Bank	Closed with relief
03/27/2012	04/04/2012	SunTrust Bank	Closed without relief
03/27/2012	04/04/2012	BBVA Compass	Closed with relief
03/27/2012	04/04/2012	JPMorgan Chase	Closed without relief
03/27/2012	04/05/2012	Wells Fargo	Closed with relief
03/27/2012	04/05/2012	TD Bank	Closed without relief
03/28/2012	04/05/2012	U.S. Bancorp	Closed with relief
03/28/2012	03/30/2012	Citibank	Closed without relief
03/28/2012	03/29/2012	Wells Fargo	Closed without relief
03/29/2012	04/10/2012	Ally Financial Inc.	Closed without relief
03/29/2012	04/03/2012	Wells Fargo	Closed without relief
03/29/2012	04/03/2012	TCF National Bank	Closed with relief
03/29/2012	05/08/2012	BNY Mellon	Closed with relief
03/29/2012	04/04/2012	Wells Fargo	Closed with relief
03/29/2012	04/04/2012	Citibank	Closed without relief
03/29/2012	04/04/2012	Regions	Closed without relief
03/29/2012	04/03/2012	Ally Financial Inc.	Closed without relief
03/29/2012	04/03/2012	Bank of America	Closed with relief
03/29/2012	04/03/2012	Ally Financial Inc.	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

39295	Bank account or service	Savings account
39300	Bank account or service	Savings account
39301	Bank account or service	Checking account
39302	Bank account or service	Checking account
39303	Bank account or service	(CD) Certificate of deposit
39305	Bank account or service	Checking account
39306	Bank account or service	Checking account
39307	Bank account or service	Checking account
39311	Bank account or service	Checking account
39320	Bank account or service	Checking account
39325	Bank account or service	Checking account
39326	Bank account or service	Checking account
39328	Bank account or service	Checking account
39329	Bank account or service	Checking account
39336	Bank account or service	Checking account
39337	Bank account or service	Checking account
39343	Bank account or service	(CD) Certificate of deposit
39346	Bank account or service	Checking account
39349	Bank account or service	Checking account
39351	Bank account or service	Checking account
39356	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	MO	64037	Referral
Account opening, closing, or management	CO	80241	Referral
Account opening, closing, or management	CA	92833	Referral
Account opening, closing, or management	SC	29582	Referral
Making/receiving payments, sending money	IL	60642	Referral
Account opening, closing, or management	PA	19444	Referral
Deposits and withdrawals	CA	95661	Referral
Problems caused by my funds being low	OH	44126	Referral
Account opening, closing, or management	OH	44413	Referral
Deposits and withdrawals	FL	32927	Referral
Problems caused by my funds being low	MA	01852	Referral
Using a debit or ATM card	NY	11418	Referral
Account opening, closing, or management	NY	10940	Referral
Account opening, closing, or management	DC	20002	Referral
Deposits and withdrawals			Referral
Deposits and withdrawals	MD	21901	Referral
Account opening, closing, or management	MT	59803	Referral
Account opening, closing, or management	NY	10552	Referral
Deposits and withdrawals	CA	90027	Referral
Deposits and withdrawals	CA	91709	Referral
Account opening, closing, or management	NV	89104	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/29/2012	04/03/2012	U.S. Bancorp	Closed with relief
03/29/2012	04/05/2012	BBVA Compass	Closed with relief
03/29/2012	04/05/2012	Wells Fargo	Closed with relief
03/29/2012	04/05/2012	BB&T Financial	Closed with relief
03/29/2012	04/06/2012	Citibank	Closed with relief
03/29/2012	04/06/2012	Santander Bank US	Closed with relief
03/29/2012	04/06/2012	U.S. Bancorp	Closed without relief
03/29/2012	04/23/2012	FirstMerit Bank	Closed with relief
03/30/2012	04/06/2012	RBS Citizens	Closed with relief
03/30/2012	04/06/2012	SunTrust Bank	Closed without relief
03/30/2012	04/09/2012	Santander Bank US	Closed with relief
03/30/2012	04/09/2012	Astoria Bank	Closed with relief
03/30/2012	04/09/2012	HSBC	Closed without relief
03/30/2012	04/09/2012	Commerce Bank	Closed with explanation
03/30/2012	05/14/2012	Bank of America	Closed with relief
03/30/2012	04/09/2012	M&T Bank	Closed with relief
03/30/2012	04/10/2012	BB&T Financial	Closed without relief
03/30/2012	04/10/2012	JPMorgan Chase	Closed without relief
03/30/2012	04/10/2012	Citibank	Closed with relief
03/30/2012	04/10/2012	Bank of America	Closed with relief
03/30/2012	04/10/2012	Bank of America	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

39358	Bank account or service	Checking account
39363	Bank account or service	(CD) Certificate of deposit
39366	Bank account or service	Checking account
39369	Bank account or service	Checking account
39370	Bank account or service	Checking account
39376	Bank account or service	Savings account
39394	Bank account or service	Checking account
39397	Bank account or service	(CD) Certificate of deposit
39398	Bank account or service	(CD) Certificate of deposit
39399	Bank account or service	Checking account
39400	Bank account or service	Checking account
39403	Bank account or service	Savings account
39405	Bank account or service	Checking account
39407	Bank account or service	Savings account
39408	Bank account or service	Checking account
39409	Bank account or service	Checking account
39411	Bank account or service	Checking account
39413	Bank account or service	Checking account
39417	Bank account or service	(CD) Certificate of deposit
39418	Bank account or service	Checking account
39422	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	LA	70448	Referral
Account opening, closing, or management	CA	90745	Referral
Deposits and withdrawals	AZ	85142	Referral
Account opening, closing, or management	IN	46614	Referral
Deposits and withdrawals	NC	27519	Referral
Account opening, closing, or management	WI	54548	Email
Making/receiving payments, sending money	MI	84045	Referral
Making/receiving payments, sending money	MI	48033	Referral
Problems caused by my funds being low	GA	30327	Referral
Making/receiving payments, sending money	IL	60649	Referral
Account opening, closing, or management	MD	21216	Referral
Account opening, closing, or management	NC	27062	Referral
Problems caused by my funds being low	AL	36110	Referral
Problems caused by my funds being low	GA	30281	Referral
Deposits and withdrawals	CA	90004	Referral
Problems caused by my funds being low	IL	60491	Referral
Account opening, closing, or management	PR	00698	Referral
Account opening, closing, or management	OR	97211	Referral
Problems caused by my funds being low	AZ	85755	Referral
Problems caused by my funds being low	AL	35640	Referral
Problems caused by my funds being low	TN	37027	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/30/2012	04/10/2012	Regions	Untimely response
03/30/2012	04/04/2012	Ally Financial Inc.	Closed with relief
03/30/2012	04/04/2012	Wells Fargo	Closed without relief
03/30/2012	04/19/2012	E*Trade Bank	Closed without relief
03/30/2012	04/04/2012	PNC Bank	Closed with relief
03/30/2012	04/05/2012	Pentagon FCU	Closed with relief
04/02/2012	04/04/2012	Wells Fargo	Closed without relief
04/02/2012	04/04/2012	RBS Citizens	Closed without relief
04/02/2012	04/04/2012	SunTrust Bank	Closed with relief
04/02/2012	04/11/2012	JPMorgan Chase	Closed without relief
04/02/2012	04/04/2012	M&T Bank	Closed without relief
04/02/2012	04/04/2012	Bank of America	Closed with relief
04/02/2012	04/04/2012	BB&T Financial	Closed without relief
04/02/2012	04/04/2012	Navy FCU	Closed with relief
04/02/2012	04/04/2012	Bank of America	Closed without relief
04/02/2012	04/04/2012	Ally Financial Inc.	Closed without relief
04/02/2012	04/04/2012	FirstBank of Puerto Rico	Closed without relief
04/02/2012	04/04/2012	U.S. Bancorp	Closed without relief
04/02/2012	04/04/2012	Wells Fargo	Closed with relief
04/02/2012	04/04/2012	Wells Fargo	Closed without relief
04/02/2012	04/05/2012	Regions	Untimely response

Bank accounts and services complaints

Based on Consumer Complaints

No	
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	

Bank accounts and services complaints

Based on Consumer Complaints

39426	Bank account or service	Checking account
39428	Bank account or service	Checking account
39429	Bank account or service	Checking account
39432	Bank account or service	Checking account
39439	Bank account or service	Checking account
39443	Bank account or service	Checking account
39445	Bank account or service	Checking account
39446	Bank account or service	Savings account
39457	Bank account or service	Checking account
39462	Bank account or service	(CD) Certificate of deposit
39467	Bank account or service	Checking account
39469	Bank account or service	(CD) Certificate of deposit
39470	Bank account or service	Other bank product/service
39472	Bank account or service	(CD) Certificate of deposit
39473	Bank account or service	Checking account
39475	Bank account or service	Checking account
39476	Bank account or service	Checking account
39479	Bank account or service	Checking account
39491	Bank account or service	Checking account
39495	Bank account or service	Checking account
39503	Bank account or service	Other bank product/service

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	NM	87413	Referral
Problems caused by my funds being low	OH	43147	Referral
Deposits and withdrawals	IL	60406	Referral
Account opening, closing, or management	TN	37355	Referral
Account opening, closing, or management	NJ	07065	Referral
Deposits and withdrawals			Referral
Deposits and withdrawals	FL	33974	Referral
Account opening, closing, or management	WA	98512	Referral
Deposits and withdrawals	VA	22124	Referral
Making/receiving payments, sending money	MD	20854	Referral
Deposits and withdrawals	CA	94115	Referral
Making/receiving payments, sending money	IL	60628	Referral
Deposits and withdrawals	CA	91750	Referral
Making/receiving payments, sending money	CA	91316	Referral
Problems caused by my funds being low	CT	06880	Referral
Making/receiving payments, sending money	DC	20016	Referral
Problems caused by my funds being low	WA	98105	Referral
Account opening, closing, or management	GA	30295	Referral
Deposits and withdrawals	NY	12946	Referral
Account opening, closing, or management	FL	34786	Referral
Account opening, closing, or management	PA	15601	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/02/2012	04/05/2012	State Farm Bank	Closed without relief
04/02/2012	04/05/2012	Fifth Third Bank	Closed with relief
04/02/2012	04/05/2012	RBS Citizens	Closed without relief
04/02/2012	04/05/2012	State Farm Bank	Closed without relief
04/04/2012	06/28/2012	Investors Bank	Closed with explanation
04/04/2012	04/04/2012	U.S. Bancorp	Closed without relief
04/04/2012	04/04/2012	Regions	Closed with relief
04/04/2012	04/04/2012	JPMorgan Chase	Closed without relief
04/04/2012	04/05/2012	Ally Financial Inc.	Closed without relief
04/04/2012	04/05/2012	Ally Financial Inc.	Closed without relief
04/04/2012	04/05/2012	Wells Fargo	Closed without relief
04/04/2012	04/05/2012	JPMorgan Chase	Closed without relief
04/04/2012	04/05/2012	Bank of America	Closed with relief
04/04/2012	04/05/2012	Ally Financial Inc.	Closed without relief
04/04/2012	04/10/2012	Wells Fargo	Closed without relief
04/04/2012	04/05/2012	SunTrust Bank	Closed with relief
04/04/2012	04/05/2012	First National Bank of Omaha	Closed with relief
04/04/2012	04/10/2012	Regions	Untimely response
04/04/2012	05/24/2012	M&T Bank	Closed with explanation
04/04/2012	04/11/2012	Bank of America	Closed with relief
04/04/2012	04/11/2012	PNC Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
No	
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

39504	Bank account or service	Checking account
39505	Bank account or service	Checking account
39507	Bank account or service	Checking account
39508	Bank account or service	Checking account
39510	Bank account or service	Checking account
39512	Bank account or service	Checking account
39517	Bank account or service	Checking account
39524	Bank account or service	Checking account
39525	Bank account or service	Checking account
39527	Bank account or service	Other bank product/service
39531	Bank account or service	Checking account
39532	Bank account or service	Checking account
39534	Bank account or service	Checking account
39535	Bank account or service	Checking account
39537	Bank account or service	Checking account
39541	Bank account or service	Checking account
39542	Bank account or service	Checking account
39543	Bank account or service	Checking account
39545	Bank account or service	Checking account
39547	Bank account or service	Checking account
39551	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	IL	61008	Referral
Using a debit or ATM card	PA	19060	Referral
Deposits and withdrawals	CA	90008	Referral
Account opening, closing, or management	OH	43119	Referral
Account opening, closing, or management	TX	77008	Referral
Deposits and withdrawals	AP	25210	Referral
Deposits and withdrawals	NC	27540	Referral
Account opening, closing, or management	TN	37208	Referral
Problems caused by my funds being low	FL	34758	Referral
Making/receiving payments, sending money	CA	94546	Referral
Account opening, closing, or management	NC	27828	Referral
Deposits and withdrawals	NC	28234	Referral
Deposits and withdrawals	PA	19118	Referral
Account opening, closing, or management	TX	77316	Referral
Account opening, closing, or management	CA	90005	Referral
Account opening, closing, or management	TX	75098	Referral
Account opening, closing, or management	CO	80120	Referral
Account opening, closing, or management	TN	38115	Referral
Account opening, closing, or management	MI	48204	Referral
Account opening, closing, or management	TN	37620	Referral
Deposits and withdrawals	FL	33470	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/04/2012	04/11/2012	PNC Bank	Closed with relief
04/04/2012	04/11/2012	PNC Bank	Closed with relief
04/04/2012	04/11/2012	Wells Fargo	Closed without relief
04/04/2012	04/11/2012	Capital One	Closed without relief
04/04/2012	04/05/2012	BNY Mellon	Closed with explanation
04/05/2012	04/25/2012	Citibank	Closed without relief
04/05/2012	04/05/2012	TCF National Bank	Closed without relief
04/05/2012	04/06/2012	SunTrust Bank	Closed without relief
04/05/2012	04/05/2012	SunTrust Bank	Closed without relief
04/05/2012	05/08/2012	Wells Fargo	Closed with monetary relief
04/05/2012	04/05/2012	PNC Bank	Closed without relief
04/05/2012	04/05/2012	SunTrust Bank	Closed with relief
04/05/2012	04/05/2012	Wells Fargo	Closed without relief
04/05/2012	04/05/2012	Bank of America	Closed with relief
04/05/2012	05/25/2012	Bank of America	Closed with explanation
04/05/2012	04/05/2012	Wells Fargo	Closed without relief
04/05/2012	04/25/2012	FirstBank	Closed without relief
04/05/2012	04/05/2012	SunTrust Bank	Closed without relief
04/05/2012	04/05/2012	RBS Citizens	Closed without relief
04/05/2012	04/05/2012	Wells Fargo	Closed without relief
04/05/2012	04/05/2012	TD Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

39552	Bank account or service	Checking account
39559	Bank account or service	Checking account
39560	Bank account or service	Checking account
39572	Bank account or service	Checking account
39574	Bank account or service	Checking account
39575	Bank account or service	Checking account
39581	Bank account or service	Checking account
39582	Bank account or service	Checking account
39586	Bank account or service	Checking account
39595	Bank account or service	Checking account
39602	Bank account or service	Checking account
39607	Bank account or service	Savings account
39609	Bank account or service	Checking account
39617	Bank account or service	Checking account
39620	Bank account or service	Checking account
39621	Bank account or service	Checking account
39624	Bank account or service	Checking account
39626	Bank account or service	Checking account
39634	Bank account or service	Savings account
39636	Bank account or service	Checking account
39637	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	TX	75230	Referral
Account opening, closing, or management	IA	50125	Referral
Problems caused by my funds being low	TX	77498	Referral
Account opening, closing, or management	TX	79932	Referral
Deposits and withdrawals	CA	90057	Referral
Problems caused by my funds being low	NC	28768	Referral
Account opening, closing, or management	NC	27360	Referral
Account opening, closing, or management	CA	94103	Referral
Deposits and withdrawals	MI	48237	Referral
Problems caused by my funds being low	NY	11361	Referral
Problems caused by my funds being low	GA	31405	Referral
Account opening, closing, or management	WA	98294	Referral
Deposits and withdrawals	FL	33510	Referral
Account opening, closing, or management		55555	Referral
Account opening, closing, or management	TX	75215	Referral
Account opening, closing, or management	AL	35126	Referral
Deposits and withdrawals	FL	34668	Referral
Account opening, closing, or management	TX	75165	Referral
Deposits and withdrawals	GA	30680	Referral
Account opening, closing, or management	NY	12590	Referral
Using a debit or ATM card	FL	32708	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/05/2012	04/10/2012	JPMorgan Chase	Closed without relief
04/05/2012	04/06/2012	KeyBank NA	Closed without relief
04/05/2012	04/06/2012	Citibank	Closed with relief
04/09/2012	04/25/2012	Wells Fargo	Closed without relief
04/09/2012	04/09/2012	JPMorgan Chase	Closed without relief
04/09/2012	04/09/2012	Fifth Third Bank	Closed without relief
04/09/2012	04/09/2012	BB&T Financial	Closed without relief
04/09/2012	04/09/2012	Bank of America	Closed without relief
04/09/2012	04/09/2012	JPMorgan Chase	Closed without relief
04/09/2012	04/09/2012	Citibank	Closed without relief
04/09/2012	04/09/2012	Wells Fargo	Closed without relief
04/09/2012	04/16/2012	JPMorgan Chase	Closed without relief
04/11/2012	04/12/2012	Deutsche Bank	Closed without relief
04/11/2012	04/13/2012	JPMorgan Chase	Untimely response
04/11/2012	04/16/2012	Bank of America	Closed without relief
04/11/2012	04/16/2012	BB&T Financial	Closed with relief
04/11/2012	04/16/2012	BB&T Financial	Closed without relief
04/11/2012	04/16/2012	Wells Fargo	Closed without relief
04/11/2012	04/16/2012	Wells Fargo	Closed without relief
04/11/2012	04/16/2012	RBS Citizens	Closed with relief
04/11/2012	04/16/2012	Regions	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

39639	Bank account or service	Checking account
39640	Bank account or service	Checking account
39646	Bank account or service	Checking account
39656	Bank account or service	Checking account
39657	Bank account or service	Checking account
39658	Bank account or service	Checking account
39664	Bank account or service	Checking account
39665	Bank account or service	Checking account
39666	Bank account or service	Checking account
39683	Bank account or service	(CD) Certificate of deposit
39684	Bank account or service	Checking account
39685	Bank account or service	Checking account
39687	Bank account or service	Checking account
39697	Bank account or service	Checking account
39711	Bank account or service	Checking account
39716	Bank account or service	Checking account
39757	Bank account or service	Checking account
39793	Bank account or service	Checking account
39803	Bank account or service	Other bank product/service
39813	Bank account or service	Checking account
39837	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	MI	48201	Referral
Account opening, closing, or management	FL	32566	Referral
Account opening, closing, or management	FL	32136	Referral
Using a debit or ATM card	TX	77033	Referral
Account opening, closing, or management	NJ	08527	Referral
Problems caused by my funds being low	NV	89434	Referral
Problems caused by my funds being low	FL	33157	Referral
Account opening, closing, or management	IL	60624	Referral
Deposits and withdrawals	FL	33313	Referral
Account opening, closing, or management	TX	76095	Referral
Problems caused by my funds being low	NC	27804	Email
Deposits and withdrawals	MO	64138	Referral
Using a debit or ATM card	OK	74055	Referral
Making/receiving payments, sending money	FL	32701	Referral
Problems caused by my funds being low	NM	88005	Referral
Problems caused by my funds being low	MA	02644	Web
Account opening, closing, or management	KY	40229	Referral
Making/receiving payments, sending money	MN	55110	Web
Account opening, closing, or management	IL	60680	Phone
Deposits and withdrawals	CT	06450	Referral
Account opening, closing, or management	NY	11234	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/11/2012	04/16/2012	Comerica	Closed without relief
04/11/2012	04/16/2012	USAA Savings	Closed without relief
04/11/2012	04/17/2012	Bank of America	Closed without relief
04/11/2012	04/17/2012	JPMorgan Chase	Closed with relief
04/11/2012	04/17/2012	Bank of America	Closed with relief
04/11/2012	04/13/2012	U.S. Bancorp	Closed without relief
04/11/2012	04/13/2012	BB&T Financial	Closed with relief
04/11/2012	04/13/2012	Banco Popular North America	Closed with relief
04/11/2012	04/18/2012	Discover	Closed with relief
04/11/2012	04/17/2012	Ally Financial Inc.	Closed without relief
04/11/2012	10/17/2012	State Employee's Credit Union	Closed with explanation
04/11/2012	04/19/2012	Bank of America	Closed without relief
04/11/2012	07/02/2012	BOK Financial Corp	Closed with explanation
03/22/2012	03/22/2012	Fifth Third Bank	Closed with relief
05/15/2012	05/18/2012	Wells Fargo	Closed without relief
03/22/2012	03/23/2012	RBS Citizens	Closed with relief
03/21/2012	03/22/2012	JPMorgan Chase	Closed with relief
03/22/2012	03/23/2012	Wells Fargo	Closed without relief
03/22/2012	03/23/2012	JPMorgan Chase	Closed without relief
03/21/2012	03/28/2012	Bank of America	Closed without relief
03/21/2012	03/23/2012	Astoria Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

39845	Bank account or service	Checking account
39847	Bank account or service	Other bank product/service
39852	Bank account or service	Checking account
39892	Bank account or service	Checking account
39893	Bank account or service	Checking account
39895	Bank account or service	Checking account
39922	Bank account or service	Checking account
39941	Bank account or service	Checking account
39943	Bank account or service	Checking account
39996	Bank account or service	Checking account
40047	Bank account or service	Checking account
40096	Bank account or service	Checking account
40122	Bank account or service	Checking account
40143	Bank account or service	Checking account
40150	Bank account or service	Checking account
40160	Bank account or service	Checking account
40216	Bank account or service	Checking account
40256	Bank account or service	Checking account
40276	Bank account or service	Checking account
40287	Bank account or service	Checking account
40297	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	PA	17036	Referral
Account opening, closing, or management	CA	95630	Postal mail
Problems caused by my funds being low	CA	90401	Referral
Problems caused by my funds being low	NY	12065	Web
Account opening, closing, or management	UT	84115	Referral
Deposits and withdrawals	CA	96141	Postal mail
Deposits and withdrawals	PA	19151	Phone
Account opening, closing, or management	FL	33065	Phone
Making/receiving payments, sending money	OR	97007	Web
Account opening, closing, or management	MD	21771	Referral
Using a debit or ATM card	GA	30083	Phone
Deposits and withdrawals	PA	19002	Web
Deposits and withdrawals	NJ	07101	Web
Account opening, closing, or management	WA	98133	Web
Deposits and withdrawals	GA	30039	Web
Account opening, closing, or management	CA	91702	Web
Deposits and withdrawals	TX	77372	Phone
Deposits and withdrawals	CA	94404	Web
Account opening, closing, or management	MA	01702	Phone
Deposits and withdrawals	TX	75707	Phone
Account opening, closing, or management	TX	78620	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/22/2012	03/23/2012	RBS Citizens	Closed without relief
03/22/2012	03/26/2012	Wells Fargo	Closed without relief
03/21/2012	03/25/2012	JPMorgan Chase	Closed with relief
03/22/2012	03/23/2012	Bank of America	Closed with relief
03/21/2012	03/22/2012	U.S. Bancorp	Closed without relief
03/22/2012	03/23/2012	Bank of America	Closed without relief
03/22/2012	03/27/2012	PNC Bank	Closed without relief
03/22/2012	03/23/2012	Bank of America	Closed without relief
03/22/2012	03/27/2012	JPMorgan Chase	Closed without relief
03/21/2012	03/25/2012	BB&T Financial	Closed with relief
03/22/2012	03/27/2012	Wells Fargo	Closed without relief
03/22/2012	03/27/2012	TD Bank	Closed with relief
03/22/2012	03/27/2012	PNC Bank	Closed without relief
03/22/2012	03/23/2012	Wells Fargo	Closed without relief
03/23/2012	03/26/2012	JPMorgan Chase	Closed without relief
03/23/2012	03/26/2012	Bank of America	Closed without relief
03/23/2012	03/27/2012	JPMorgan Chase	Closed without relief
03/23/2012	03/26/2012	Navy FCU	Closed without relief
03/23/2012	03/26/2012	TD Bank	Closed without relief
03/23/2012	03/26/2012	JPMorgan Chase	Closed without relief
03/23/2012	11/19/2013	JPMorgan Chase	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

40317	Bank account or service	Checking account
40419	Bank account or service	Other bank product/service
40423	Bank account or service	Checking account
40444	Bank account or service	Checking account
40464	Bank account or service	Checking account
40487	Bank account or service	Checking account
40509	Bank account or service	Other bank product/service
40516	Bank account or service	Checking account
40520	Bank account or service	Checking account
40526	Bank account or service	Checking account
40534	Bank account or service	Checking account
40539	Bank account or service	Checking account
40543	Bank account or service	Checking account
40554	Bank account or service	Checking account
40557	Bank account or service	Checking account
40563	Bank account or service	Checking account
40571	Bank account or service	Checking account
40591	Bank account or service	Other bank product/service
40592	Bank account or service	Checking account
40605	Bank account or service	(CD) Certificate of deposit
40638	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	CA	95130	Web
Problems caused by my funds being low	MN	55398	Phone
Problems caused by my funds being low	ME	04364	Web
Deposits and withdrawals	OH	43204	Postal mail
Using a debit or ATM card	SD	57110	Web
Account opening, closing, or management	LA	70057	Phone
Account opening, closing, or management	TN	37211	Web
Making/receiving payments, sending money	FL	33004	Phone
Account opening, closing, or management	OH	43064	Web
Problems caused by my funds being low	CA	90069	Phone
Problems caused by my funds being low	MI	48328	Web
Account opening, closing, or management	OK	74008	Web
Problems caused by my funds being low	UT	84128	Web
Account opening, closing, or management	VA	23238	Web
Account opening, closing, or management	NJ	07302	Web
Deposits and withdrawals	MA	01922	Web
Problems caused by my funds being low	FL	33733	Web
Account opening, closing, or management	MI	49316	Web
Problems caused by my funds being low	IL	60022	Web
Account opening, closing, or management	FL	32940	Web
Making/receiving payments, sending money	MA	01970	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/23/2012	03/26/2012	JPMorgan Chase	Closed with relief
03/23/2012	03/27/2012	U.S. Bancorp	Closed without relief
03/23/2012	03/27/2012	KeyBank NA	Closed with relief
04/12/2012	04/13/2012	The Huntington National Bank	Closed without relief
03/23/2012	03/26/2012	Wells Fargo	Closed without relief
03/23/2012	03/27/2012	JPMorgan Chase	Closed with relief
03/23/2012	03/26/2012	Wells Fargo	Closed with relief
03/23/2012	03/27/2012	JPMorgan Chase	Closed without relief
03/23/2012	03/27/2012	Fifth Third Bank	Closed with relief
03/23/2012	03/27/2012	Bank of America	Closed with relief
03/23/2012	03/26/2012	TCF National Bank	Closed with relief
03/23/2012	03/26/2012	Bank of America	Closed without relief
03/23/2012	03/26/2012	JPMorgan Chase	Closed with relief
03/24/2012	03/26/2012	SunTrust Bank	Closed without relief
03/24/2012	03/27/2012	Bank of America	Closed with relief
03/24/2012	03/26/2012	Santander Bank US	Closed without relief
03/24/2012	03/26/2012	Regions	Closed with relief
03/24/2012	03/27/2012	Bank of America	Closed without relief
03/24/2012	03/26/2012	TCF National Bank	Closed with relief
03/25/2012	03/28/2012	PNC Bank	Closed without relief
03/25/2012	07/19/2012	TD Bank	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

40642	Bank account or service	Savings account
40644	Bank account or service	Other bank product/service
40653	Bank account or service	Checking account
40684	Bank account or service	(CD) Certificate of deposit
40687	Bank account or service	Checking account
40689	Bank account or service	Checking account
40693	Bank account or service	Checking account
40694	Bank account or service	Checking account
40698	Bank account or service	Checking account
40699	Bank account or service	Checking account
40704	Bank account or service	Checking account
40707	Bank account or service	Checking account
40721	Bank account or service	Checking account
40724	Bank account or service	Other bank product/service
40735	Bank account or service	Checking account
40750	Bank account or service	Checking account
40779	Bank account or service	(CD) Certificate of deposit
40780	Bank account or service	Checking account
40805	Bank account or service	Checking account
40806	Bank account or service	Checking account
40832	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	RI	02919	Web
Making/receiving payments, sending money	CA	90277	Web
Deposits and withdrawals	CT	06512	Referral
Deposits and withdrawals	VA	22310	Referral
Deposits and withdrawals	VA	23510	Referral
Account opening, closing, or management	WV	25302	Referral
Problems caused by my funds being low	GA	30519	Referral
Problems caused by my funds being low	GA	30701	Referral
Account opening, closing, or management	FL	33130	Referral
Account opening, closing, or management	FL	33154	Referral
Account opening, closing, or management	FL	34203	Referral
Account opening, closing, or management	KY	42701	Referral
Account opening, closing, or management	IL	60045	Referral
Making/receiving payments, sending money	IL	60193	Referral
Making/receiving payments, sending money	TX	75156	Referral
Problems caused by my funds being low	CA	93551	Referral
Deposits and withdrawals	VA	23116	Web
Account opening, closing, or management	VA	23223	Web
Deposits and withdrawals	MD	21217	Phone
Deposits and withdrawals	GA	31705	Phone
Deposits and withdrawals	OH	43061	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/25/2012	04/11/2012	Santander Bank US	Closed without relief
03/25/2012	03/27/2012	SunTrust Bank	Closed without relief
03/25/2012	04/10/2012	Wells Fargo	Closed without relief
03/26/2012	03/27/2012	SunTrust Bank	Closed without relief
03/25/2012	04/04/2012	PNC Bank	Closed without relief
03/25/2012	03/28/2012	JPMorgan Chase	Closed with relief
03/25/2012	04/05/2012	Regions	Closed without relief
03/25/2012	04/05/2012	SunTrust Bank	Closed without relief
03/26/2012	03/27/2012	Regions	Closed without relief
03/25/2012	03/28/2012	SunTrust Bank	Closed without relief
03/25/2012	04/05/2012	RBC Bank (Georgia)	Closed without relief
03/26/2012	03/27/2012	Bank of America	Closed with relief
03/26/2012	03/27/2012	Fifth Third Bank	Closed without relief
03/25/2012	05/15/2012	JPMorgan Chase	Closed without relief
03/26/2012	03/27/2012	BBVA Compass	Closed with relief
03/26/2012	03/27/2012	Bank of America	Closed with relief
03/25/2012	03/27/2012	Capital One	Closed without relief
03/25/2012	03/26/2012	Bank of America	Closed with relief
03/26/2012	03/27/2012	Citibank	Closed without relief
03/26/2012	03/27/2012	Bank of America	Closed without relief
03/26/2012	03/29/2012	Fifth Third Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

40857	Bank account or service	(CD) Certificate of deposit
40876	Bank account or service	Checking account
40890	Bank account or service	Savings account
40892	Bank account or service	Checking account
40940	Bank account or service	Checking account
40956	Bank account or service	Checking account
40979	Bank account or service	Checking account
41004	Bank account or service	Other bank product/service
41005	Bank account or service	Other bank product/service
41006	Bank account or service	Other bank product/service
41020	Bank account or service	Checking account
41033	Bank account or service	Checking account
41083	Bank account or service	Checking account
41088	Bank account or service	Checking account
41130	Bank account or service	Checking account
41146	Bank account or service	Checking account
41150	Bank account or service	Checking account
41154	Bank account or service	Checking account
41196	Bank account or service	Other bank product/service
41199	Bank account or service	Checking account
41209	Bank account or service	Other bank product/service

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	MD	21244	Phone
Account opening, closing, or management	NJ	08724	Phone
Account opening, closing, or management	MA	02780	Phone
Deposits and withdrawals	FL	32054	Phone
Account opening, closing, or management	IN	47904	Referral
Making/receiving payments, sending money	AZ	85340	Web
Problems caused by my funds being low	NH	03275	Web
Account opening, closing, or management	NY	10116	Web
Account opening, closing, or management	NY	10116	Web
Account opening, closing, or management	NY	10116	Web
Account opening, closing, or management	MI	48227	Referral
Account opening, closing, or management	MA	02136	Phone
Problems caused by my funds being low	NH	03869	Web
Account opening, closing, or management	NJ	08033	Web
Problems caused by my funds being low	IL	60609	Web
Account opening, closing, or management	NY	10018	Web
Account opening, closing, or management	IL	60193	Phone
Problems caused by my funds being low	CA	93705	Web
Account opening, closing, or management	IL	60084	Phone
Using a debit or ATM card	NC	28212	Web
Making/receiving payments, sending money	MN	56345	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/26/2012	03/27/2012	Bank of America	Closed without relief
03/26/2012	03/27/2012	PNC Bank	Closed without relief
03/26/2012	03/27/2012	JPMorgan Chase	Closed without relief
03/26/2012	03/27/2012	TD Bank	Closed with relief
03/26/2012	03/26/2012	Bank of America	Closed with relief
03/26/2012	03/29/2012	JPMorgan Chase	Closed without relief
03/26/2012	03/27/2012	TD Bank	Closed without relief
03/26/2012	03/27/2012	JPMorgan Chase	Closed without relief
03/26/2012	03/27/2012	Citibank	Closed with relief
03/26/2012	03/27/2012	HSBC	Closed without relief
03/26/2012	03/26/2012	Comerica	Closed with relief
03/26/2012	03/27/2012	RBS Citizens	Closed without relief
03/26/2012	03/27/2012	RBS Citizens	Closed with relief
03/26/2012	03/28/2012	TD Bank	Closed with relief
03/26/2012	03/27/2012	TCF National Bank	Closed with relief
03/26/2012	03/27/2012	HSBC	Closed without relief
03/26/2012	03/28/2012	RBS Citizens	Closed with relief
03/26/2012	03/27/2012	Bank of America	Closed with relief
03/26/2012	03/27/2012	Bank of America	Closed with relief
03/26/2012	03/27/2012	Bank of America	Closed with relief
03/26/2012	03/27/2012	JPMorgan Chase	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

41231	Bank account or service	(CD) Certificate of deposit
41236	Bank account or service	Other bank product/service
41257	Bank account or service	Checking account
41258	Bank account or service	Other bank product/service
41289	Bank account or service	Checking account
41299	Bank account or service	Checking account
41311	Bank account or service	Cashing a check without an account
41316	Bank account or service	Checking account
41322	Bank account or service	Checking account
41325	Bank account or service	Checking account
41327	Bank account or service	Other bank product/service
41344	Bank account or service	(CD) Certificate of deposit
41358	Bank account or service	Checking account
41382	Bank account or service	Checking account
41411	Bank account or service	Checking account
41412	Bank account or service	Checking account
41461	Bank account or service	Checking account
41469	Bank account or service	Other bank product/service
41501	Bank account or service	Checking account
41503	Bank account or service	Checking account
41505	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	AZ	85351	Web
Deposits and withdrawals	AZ		Phone
Account opening, closing, or management	CO	80124	Phone
Account opening, closing, or management	CA	90019	Phone
Problems caused by my funds being low	WA	98203	Web
Account opening, closing, or management	NY	12144	Web
Deposits and withdrawals	NH	03249	Web
Deposits and withdrawals	OH	43026	Web
Deposits and withdrawals	CA	92620	Web
Problems caused by my funds being low	DE	19901	Web
Deposits and withdrawals	GA	30093	Web
Account opening, closing, or management	CA	95210	Referral
Deposits and withdrawals	OH	43402	Referral
Deposits and withdrawals	MI	48150	Phone
Account opening, closing, or management	NY	10552	Phone
Deposits and withdrawals	FL	33009	Phone
Deposits and withdrawals	NH	03043	Phone
Account opening, closing, or management	GA	30052	Referral
Account opening, closing, or management	TX	75203	Postal mail
Deposits and withdrawals	IL	60010	Phone
Deposits and withdrawals	OH	44805	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/26/2012	03/27/2012	JPMorgan Chase	Closed without relief
03/26/2012	03/27/2012	Bank of America	Closed with relief
03/26/2012	03/27/2012	JPMorgan Chase	Closed without relief
03/26/2012	03/27/2012	Bank of America	Closed with relief
03/26/2012	03/28/2012	U.S. Bancorp	Closed without relief
03/26/2012	03/29/2012	M&T Bank	Closed with relief
03/26/2012	03/29/2012	TD Bank	Closed without relief
05/19/2012	05/21/2012	U.S. Bancorp	Closed with relief
03/27/2012	03/29/2012	JPMorgan Chase	Closed with relief
04/27/2012	05/01/2012	RBS Citizens	Closed with relief
03/27/2012	03/29/2012	Banco Popular North America	Closed without relief
03/26/2012	03/27/2012	BBVA Compass	Closed without relief
03/27/2012	03/27/2012	PNC Bank	Closed without relief
03/27/2012	03/29/2012	TCF National Bank	Closed with relief
03/27/2012	03/29/2012	HSBC	Closed without relief
03/27/2012	04/10/2012	JPMorgan Chase	Closed without relief
03/27/2012	03/29/2012	TD Bank	Closed without relief
05/21/2012	06/01/2012	Citibank	Closed with explanation
03/27/2012	03/28/2012	JPMorgan Chase	Closed without relief
03/27/2012	09/11/2012	BMO Harris	Closed with explanation
03/27/2012	03/28/2012	JPMorgan Chase	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

41507	Bank account or service	Other bank product/service
41514	Bank account or service	Other bank product/service
41522	Bank account or service	Checking account
41543	Bank account or service	Checking account
41549	Bank account or service	Checking account
41551	Bank account or service	Checking account
41574	Bank account or service	Checking account
41585	Bank account or service	Other bank product/service
41587	Bank account or service	Checking account
41589	Bank account or service	Checking account
41600	Bank account or service	Checking account
41601	Bank account or service	Savings account
41609	Bank account or service	Checking account
41612	Bank account or service	Checking account
41623	Bank account or service	Checking account
41661	Bank account or service	Checking account
41679	Bank account or service	Other bank product/service
41683	Bank account or service	Savings account
41707	Bank account or service	Checking account
41739	Bank account or service	Checking account
41745	Bank account or service	Other bank product/service

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	TX	78620	Web
Account opening, closing, or management	NJ	08054	Phone
Deposits and withdrawals	MA	02364	Web
Problems caused by my funds being low	NC	28768	Phone
Deposits and withdrawals	FL	32304	Phone
Account opening, closing, or management	AZ	86301	Fax
Deposits and withdrawals	ME	04785	Fax
Account opening, closing, or management	TX	76086	Web
Account opening, closing, or management	CA	94501	Referral
Account opening, closing, or management	FL	33021	Postal mail
Account opening, closing, or management	FL	33756	Referral
Account opening, closing, or management	MO	64501	Phone
Problems caused by my funds being low	CA	95762	Referral
Problems caused by my funds being low	MD	21853	Web
Deposits and withdrawals	MP	63010	Phone
Deposits and withdrawals	AL	35007	Referral
Deposits and withdrawals	PA	19560	Phone
Account opening, closing, or management	NY	10528	Web
Problems caused by my funds being low	CA	91356	Phone
Account opening, closing, or management	CA	93591	Web
Deposits and withdrawals	NJ	07663	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/27/2012	03/28/2012	Wells Fargo	Closed without relief
03/27/2012	03/28/2012	Bank of America	Closed without relief
03/27/2012	03/29/2012	Bank of America	Closed with relief
03/27/2012	03/28/2012	TD Bank	Closed without relief
03/27/2012	03/28/2012	Wells Fargo	Closed without relief
03/27/2012	03/29/2012	New York Community Bank	Closed without relief
03/27/2012	03/28/2012	JPMorgan Chase	Closed with relief
03/27/2012	03/29/2012	Capital One	Closed without relief
03/27/2012	10/25/2012	Wells Fargo	Closed with explanation
03/27/2012	03/28/2012	Bank of America	Closed with relief
03/27/2012	04/02/2012	Wells Fargo	Closed without relief
03/27/2012	03/28/2012	Bank of the West	Closed without relief
03/27/2012	03/29/2012	U.S. Bancorp	Closed with relief
03/27/2012	03/29/2012	PNC Bank	Closed without relief
03/27/2012	03/29/2012	Commerce Bank	Closed without relief
03/27/2012	03/27/2012	Wells Fargo	Closed without relief
03/27/2012	03/28/2012	JPMorgan Chase	Closed without relief
03/27/2012	03/28/2012	JPMorgan Chase	Closed without relief
03/27/2012	03/28/2012	JPMorgan Chase	Closed with relief
03/27/2012	03/28/2012	Union Bank	Closed with relief
03/27/2012	03/29/2012	Citibank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

41764	Bank account or service	Checking account
41769	Bank account or service	Checking account
41770	Bank account or service	Checking account
41774	Bank account or service	Checking account
41790	Bank account or service	Other bank product/service
41793	Bank account or service	Checking account
41795	Bank account or service	Checking account
41806	Bank account or service	Checking account
41813	Bank account or service	Other bank product/service
41818	Bank account or service	Savings account
41842	Bank account or service	Checking account
41877	Bank account or service	(CD) Certificate of deposit
41901	Bank account or service	Checking account
41905	Bank account or service	Checking account
41909	Bank account or service	Checking account
41911	Bank account or service	Checking account
41913	Bank account or service	Checking account
41930	Bank account or service	Checking account
41955	Bank account or service	Savings account
41956	Bank account or service	(CD) Certificate of deposit
42053	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	VA	22508	Phone
Account opening, closing, or management	TN	37421	Phone
Account opening, closing, or management	CA	94611	Web
Problems caused by my funds being low	CA	90403	Web
Making/receiving payments, sending money	VA	23223	Web
Problems caused by my funds being low	NY	11207	Web
Account opening, closing, or management	AZ	85032	Phone
Problems caused by my funds being low	FL	32578	Web
Making/receiving payments, sending money	TX	78801	Web
Deposits and withdrawals	NJ	07003	Web
Using a debit or ATM card	FL	33028	Web
Deposits and withdrawals	MA	02675	Referral
Account opening, closing, or management	MN	56031	Web
Account opening, closing, or management	MA	02048	Postal mail
Account opening, closing, or management	PA	19072	Phone
Account opening, closing, or management	MI	48234	Referral
Problems caused by my funds being low	IL	60133	Referral
Deposits and withdrawals	WA	98104	Referral
Account opening, closing, or management	NY	10562	Web
Deposits and withdrawals	PA	15001	Referral
Problems caused by my funds being low	RI	02919	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/27/2012	03/28/2012	Capital One	Closed with relief
03/27/2012	03/28/2012	Wells Fargo	Closed with relief
03/27/2012	03/28/2012	Bank of America	Closed without relief
03/27/2012	03/28/2012	Bank of America	Closed with relief
03/27/2012	03/30/2012	Wells Fargo	Closed without relief
03/27/2012	03/28/2012	Bank of America	Closed without relief
03/27/2012	03/28/2012	JPMorgan Chase	Closed without relief
03/27/2012	04/11/2012	BBVA Compass	Closed without relief
03/28/2012	04/02/2012	JPMorgan Chase	Closed without relief
03/27/2012	03/28/2012	Bank of America	Closed without relief
03/28/2012	03/29/2012	Wells Fargo	Closed without relief
03/27/2012	03/28/2012	Ally Financial Inc.	Closed without relief
03/28/2012	03/29/2012	Citibank	Closed with relief
03/28/2012	03/29/2012	RBS Citizens	Closed without relief
03/28/2012	03/30/2012	PNC Bank	Closed without relief
03/27/2012	03/28/2012	RBS Citizens	Closed without relief
03/27/2012	04/10/2012	Fifth Third Bank	Closed with relief
03/27/2012	03/28/2012	GE Capital Retail	Closed without relief
03/28/2012	03/29/2012	Citibank	Closed with relief
03/27/2012	03/28/2012	M&T Bank	Closed with relief
03/28/2012	03/29/2012	Bank of America	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

42062	Bank account or service	Savings account
42107	Bank account or service	Other bank product/service
42117	Bank account or service	Checking account
42123	Bank account or service	Savings account
42153	Bank account or service	Checking account
42159	Bank account or service	Checking account
42161	Bank account or service	Checking account
42197	Bank account or service	Checking account
42207	Bank account or service	Checking account
42213	Bank account or service	Checking account
42231	Bank account or service	Checking account
42233	Bank account or service	Checking account
42234	Bank account or service	Checking account
42237	Bank account or service	Checking account
42239	Bank account or service	Checking account
42242	Bank account or service	Checking account
42243	Bank account or service	(CD) Certificate of deposit
42247	Bank account or service	Savings account
42256	Bank account or service	Checking account
42265	Bank account or service	Checking account
42283	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	GA	31601	Referral
Account opening, closing, or management	TX	75023	Phone
Problems caused by my funds being low	VA	23707	Referral
Account opening, closing, or management	NY	10952	Phone
Account opening, closing, or management	MD	20886	Referral
Using a debit or ATM card	NY	12561	Referral
Account opening, closing, or management	TX	75760	Phone
Account opening, closing, or management	GA	30350	Referral
Account opening, closing, or management	KY	41005	Referral
Account opening, closing, or management	MD	21401	Referral
Account opening, closing, or management	MD	20706	Referral
Deposits and withdrawals	NY	12019	Referral
Account opening, closing, or management	NJ	07723	Phone
Deposits and withdrawals	CA	93230	Referral
Problems caused by my funds being low	NY	11433	Referral
Account opening, closing, or management	NY	11768	Referral
Account opening, closing, or management	MO	63104	Referral
Deposits and withdrawals	IL	60169	Postal mail
Problems caused by my funds being low	MN	55125	Web
Deposits and withdrawals	WA	99114	Phone
Deposits and withdrawals	VA	23075	Web

Bank accounts and services complaints

Based on Consumer Complaints

03/27/2012	03/28/2012	Bank of America	Closed with relief
03/28/2012	03/29/2012	USAA Savings	Closed without relief
03/27/2012	03/28/2012	BB&T Financial	Closed without relief
03/28/2012	03/29/2012	Capital One	Closed without relief
03/27/2012	03/28/2012	SunTrust Bank	Closed without relief
03/27/2012	03/28/2012	Bank of America	Closed with relief
03/28/2012	02/21/2013	Wells Fargo	Closed with explanation
03/28/2012	03/28/2012	GE Capital Retail	Closed without relief
03/27/2012	03/28/2012	Bank of America	Closed with relief
03/27/2012	03/28/2012	M&T Bank	Closed with relief
03/27/2012	03/28/2012	Capital One	Closed with relief
03/28/2012	03/28/2012	RBS Citizens	Closed with relief
03/28/2012	03/29/2012	JPMorgan Chase	Closed without relief
03/27/2012	03/28/2012	Wells Fargo	Closed without relief
03/27/2012	03/28/2012	BBVA Compass	Closed with relief
03/28/2012	03/28/2012	HSBC	Closed with relief
03/27/2012	03/28/2012	Ally Financial Inc.	Closed without relief
05/04/2012	05/10/2012	PNC Bank	Closed with relief
03/28/2012	03/29/2012	TCF National Bank	Closed with relief
03/28/2012	03/29/2012	JPMorgan Chase	Closed without relief
03/28/2012	03/29/2012	SunTrust Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

42286	Bank account or service	Checking account
42299	Bank account or service	Checking account
42313	Bank account or service	(CD) Certificate of deposit
42314	Bank account or service	(CD) Certificate of deposit
42335	Bank account or service	(CD) Certificate of deposit
42350	Bank account or service	Checking account
42358	Bank account or service	Checking account
42374	Bank account or service	Checking account
42384	Bank account or service	Checking account
42388	Bank account or service	Checking account
42403	Bank account or service	Checking account
42412	Bank account or service	Checking account
42421	Bank account or service	(CD) Certificate of deposit
42422	Bank account or service	Checking account
42433	Bank account or service	Checking account
42440	Bank account or service	Savings account
42441	Bank account or service	Checking account
42444	Bank account or service	Checking account
42451	Bank account or service	Other bank product/service
42455	Bank account or service	Checking account
42459	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	NY	10012	Web
Deposits and withdrawals	WI	53548	Phone
Account opening, closing, or management	MA	01030	Phone
Deposits and withdrawals	MA	01030	Phone
Account opening, closing, or management	VT	05846	Referral
Deposits and withdrawals	CT	06010	Phone
Problems caused by my funds being low	AZ	85705	Phone
Deposits and withdrawals	MD	20906	Web
Using a debit or ATM card	CA	94563	Phone
Account opening, closing, or management	CA	95402	Referral
Making/receiving payments, sending money	NH	03833	Phone
Account opening, closing, or management	CA	90004	Web
Account opening, closing, or management	WA	98006	Web
Problems caused by my funds being low	OH	44314	Web
Problems caused by my funds being low	MD	20817	Referral
Account opening, closing, or management	AZ	85340	Referral
Deposits and withdrawals	FL	33441	Referral
Deposits and withdrawals	CA	93727	Referral
Account opening, closing, or management	OH	45212	Referral
Using a debit or ATM card	TX	76550	Referral
Deposits and withdrawals	MD	21215	Referral

Bank accounts and services complaints

Based on Consumer Complaints

03/28/2012	04/11/2012	Wells Fargo	Closed with relief
03/28/2012	03/29/2012	JPMorgan Chase	Closed with relief
03/28/2012	03/29/2012	TD Bank	Closed without relief
03/28/2012	03/29/2012	Bank of America	Closed without relief
03/28/2012	03/28/2012	KeyBank NA	Closed without relief
03/28/2012	04/10/2012	Webster Bank	Closed without relief
03/28/2012	03/29/2012	JPMorgan Chase	Closed without relief
03/28/2012	03/29/2012	Capital One	Closed without relief
05/22/2012	05/29/2012	Bank of America	Closed with explanation
03/28/2012	03/29/2012	Wells Fargo	Closed without relief
03/28/2012	03/29/2012	TD Bank	Closed without relief
03/28/2012	03/29/2012	U.S. Bancorp	Closed with relief
03/28/2012	03/30/2012	Wells Fargo	Closed with relief
03/28/2012	04/20/2012	RBS Citizens	Closed with relief
05/19/2012	05/25/2012	JPMorgan Chase	Closed without relief
03/27/2012	03/29/2012	Ally Financial Inc.	Closed without relief
03/27/2012	03/29/2012	JPMorgan Chase	Closed without relief
03/28/2012	03/29/2012	Wells Fargo	Closed without relief
03/28/2012	03/29/2012	USAA Savings	Closed without relief
03/27/2012	03/29/2012	Bank of America	Closed with relief
03/27/2012	03/29/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

42468	Bank account or service	Checking account
42472	Bank account or service	Checking account
42504	Bank account or service	Other bank product/service
42538	Bank account or service	Checking account
42547	Bank account or service	Checking account
42568	Bank account or service	(CD) Certificate of deposit
42584	Bank account or service	(CD) Certificate of deposit
42619	Bank account or service	(CD) Certificate of deposit
42633	Bank account or service	Checking account
42636	Bank account or service	(CD) Certificate of deposit
42641	Bank account or service	Checking account
42657	Bank account or service	Other bank product/service
42685	Bank account or service	Checking account
42707	Bank account or service	(CD) Certificate of deposit
42715	Bank account or service	Checking account
42716	Bank account or service	(CD) Certificate of deposit
42719	Bank account or service	Checking account
42722	Bank account or service	Checking account
42729	Bank account or service	Checking account
42739	Bank account or service	Other bank product/service
42751	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	PA	19148	Referral
Using a debit or ATM card	AL	35950	Web
Account opening, closing, or management	NY	14025	Phone
Deposits and withdrawals	ID	83501	Referral
Problems caused by my funds being low	TX	77021	Web
Account opening, closing, or management	KS	66211	Phone
Making/receiving payments, sending money	OR	97305	Fax
Account opening, closing, or management	AZ	85739	Web
Deposits and withdrawals	CA	94611	Phone
Account opening, closing, or management	PR	00759	Postal mail
Account opening, closing, or management	FL	33166	Web
Account opening, closing, or management	VA	23072	Web
Account opening, closing, or management	CO	80004	Phone
Making/receiving payments, sending money	MA	01984	Referral
Deposits and withdrawals	MD	21401	Web
Deposits and withdrawals	CA	91016	Phone
Deposits and withdrawals	VA	23228	Web
Deposits and withdrawals	MI	48021	Referral
Deposits and withdrawals	KY	40211	Phone
Making/receiving payments, sending money	CA	91765	Referral
Account opening, closing, or management	VA	23227	Postal mail

Bank accounts and services complaints

Based on Consumer Complaints

03/27/2012	03/29/2012	Wells Fargo	Closed without relief
03/29/2012	03/30/2012	BBVA Compass	Closed without relief
03/29/2012	04/10/2012	RBS Citizens	Closed with relief
03/29/2012	04/02/2012	Wells Fargo	Closed without relief
03/29/2012	04/03/2012	Bank of America	Closed with relief
03/29/2012	04/02/2012	Wells Fargo	Closed without relief
04/16/2012	04/18/2012	Wells Fargo	Closed without relief
03/29/2012	04/03/2012	Ally Financial Inc.	Closed without relief
03/29/2012	04/03/2012	Wells Fargo	Closed without relief
03/29/2012	04/20/2012	Banco Popular de Puerto Rico	Closed without relief
03/29/2012	04/03/2012	Bank of America	Closed without relief
03/29/2012	05/22/2012	SunTrust Bank	Closed without relief
03/29/2012	04/03/2012	U.S. Bancorp	Closed with relief
04/13/2012	06/04/2012	People's United Bank	Closed
03/29/2012	04/02/2012	Wells Fargo	Closed without relief
03/29/2012	04/02/2012	Bank of America	Closed with relief
03/29/2012	04/02/2012	Wells Fargo	Closed without relief
03/29/2012	03/29/2012	The Huntington National Bank	Closed with relief
04/06/2012	04/09/2012	PNC Bank	Closed without relief
03/29/2012	04/03/2012	Bank of America	Closed with relief
05/03/2012	05/04/2012	Bank of America	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

42764	Bank account or service	Checking account
42774	Bank account or service	Savings account
42777	Bank account or service	Other bank product/service
42798	Bank account or service	Checking account
42822	Bank account or service	Checking account
42841	Bank account or service	Checking account
42842	Bank account or service	Checking account
42895	Bank account or service	Savings account
42915	Bank account or service	Checking account
42917	Bank account or service	Checking account
42918	Bank account or service	Checking account
42919	Bank account or service	Checking account
42924	Bank account or service	Checking account
42927	Bank account or service	(CD) Certificate of deposit
42933	Bank account or service	Checking account
42957	Bank account or service	Checking account
42965	Bank account or service	Checking account
42981	Bank account or service	Checking account
43008	Bank account or service	Checking account
43046	Bank account or service	Checking account
43080	Bank account or service	Other bank product/service

Bank accounts and services complaints

Based on Consumer Complaints

Using a debit or ATM card	MI	48346	Referral
Account opening, closing, or management	MI	48116	Referral
Using a debit or ATM card	VA	24503	Web
Deposits and withdrawals	CA	92805	Phone
Account opening, closing, or management	FL	92648	Phone
Account opening, closing, or management	FL	33017	Phone
Account opening, closing, or management	PA	19055	Web
Account opening, closing, or management	FL	32309	Web
Deposits and withdrawals	NJ	08822	Phone
Deposits and withdrawals	PA	17104	Phone
Problems caused by my funds being low	CA	95437	Phone
Account opening, closing, or management	NC	27610	Phone
Deposits and withdrawals	PA	17104	Phone
Account opening, closing, or management	OH	44142	Phone
Account opening, closing, or management	OK	74136	Phone
Account opening, closing, or management	CA	95204	Phone
Account opening, closing, or management	FL	33312	Phone
Account opening, closing, or management	KY	40906	Phone
Deposits and withdrawals	CA	92220	Phone
Account opening, closing, or management	CA	91750	Phone
Account opening, closing, or management	NJ	07652	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/29/2012	03/29/2012	JPMorgan Chase	Closed without relief
03/29/2012	03/29/2012	TCF National Bank	Closed without relief
04/18/2012	04/18/2012	Wells Fargo	Closed without relief
03/29/2012	04/02/2012	U.S. Bancorp	Closed without relief
03/29/2012	04/02/2012	Wells Fargo	Closed with relief
03/29/2012	04/02/2012	JPMorgan Chase	Closed without relief
03/29/2012	03/30/2012	PNC Bank	Closed without relief
03/30/2012	04/04/2012	Wells Fargo	Closed without relief
03/30/2012	04/04/2012	TD Bank	Closed with relief
03/30/2012	04/04/2012	Wells Fargo	Closed without relief
03/30/2012	04/04/2012	Bank of America	Closed without relief
03/30/2012	04/03/2012	Wells Fargo	Closed without relief
03/30/2012	04/03/2012	Wells Fargo	Closed without relief
03/30/2012	04/03/2012	KeyBank NA	Closed without relief
03/30/2012	04/03/2012	Arvest Bank	Closed with relief
03/30/2012	04/03/2012	Wells Fargo	Closed without relief
03/30/2012	04/02/2012	U.S. Bancorp	Closed with relief
03/30/2012	04/03/2012	PNC Bank	Closed without relief
03/30/2012	04/03/2012	Wells Fargo	Closed without relief
03/30/2012	04/04/2012	Bank of America	Closed without relief
03/30/2012	04/04/2012	TD Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

43090	Bank account or service	Checking account
43096	Bank account or service	Other bank product/service
43109	Bank account or service	Checking account
43111	Bank account or service	Other bank product/service
43123	Bank account or service	Checking account
43125	Bank account or service	Checking account
43158	Bank account or service	Checking account
43174	Bank account or service	Checking account
43199	Bank account or service	Checking account
43232	Bank account or service	Checking account
43239	Bank account or service	Checking account
43280	Bank account or service	Savings account
43296	Bank account or service	Checking account
43312	Bank account or service	Checking account
43324	Bank account or service	Checking account
43337	Bank account or service	Checking account
43345	Bank account or service	Checking account
43359	Bank account or service	(CD) Certificate of deposit
43364	Bank account or service	Other bank product/service
43372	Bank account or service	Checking account
43376	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	OK	73132	Phone
Account opening, closing, or management	MA	02420	Phone
Problems caused by my funds being low	DC	20009	Web
Making/receiving payments, sending money	CA	95219	Web
Deposits and withdrawals	CA	95823	Web
Deposits and withdrawals	IA	52641	Web
Account opening, closing, or management	TN	37013	Web
Account opening, closing, or management	NY	10023	Web
Making/receiving payments, sending money	NY	11234	Web
Account opening, closing, or management	TN	37228	Web
Problems caused by my funds being low	FL	33193	Web
Account opening, closing, or management	PA	17202	Web
Deposits and withdrawals	MD	21228	Web
Account opening, closing, or management	CO	80218	Phone
Using a debit or ATM card	PA	15235	Web
Problems caused by my funds being low	AZ	85035	Phone
Problems caused by my funds being low	OH	45419	Phone
Account opening, closing, or management	CA	92886	Referral
Making/receiving payments, sending money	WA	98065	Web
Account opening, closing, or management	NV	89512	Referral
Deposits and withdrawals	TX	77045	Phone

Bank accounts and services complaints

Based on Consumer Complaints

03/30/2012	07/02/2012	BOK Financial Corp	Closed with non-monetary relief
03/30/2012	04/04/2012	TD Bank	Closed without relief
03/30/2012	04/03/2012	RBS Citizens	Closed with relief
03/30/2012	04/03/2012	HSBC	Closed without relief
03/31/2012	04/03/2012	Bank of America	Closed without relief
03/31/2012	04/03/2012	U.S. Bancorp	Closed with relief
03/31/2012	04/03/2012	Fifth Third Bank	Closed without relief
04/01/2012	04/03/2012	RBS Citizens	Closed without relief
04/01/2012	04/04/2012	Bank of America	Closed without relief
04/01/2012	04/03/2012	Bank of America	Closed with relief
04/02/2012	04/03/2012	Wells Fargo	Closed without relief
04/02/2012	04/03/2012	Santander Bank US	Closed without relief
04/02/2012	04/03/2012	PNC Bank	Closed without relief
04/02/2012	05/15/2012	UMB Bank	Closed with explanation
04/02/2012	04/03/2012	RBS Citizens	Closed without relief
04/02/2012	04/03/2012	JPMorgan Chase	Closed with relief
04/02/2012	04/03/2012	Fifth Third Bank	Closed with relief
04/02/2012	04/03/2012	Ally Financial Inc.	Closed without relief
04/02/2012	04/03/2012	KeyBank NA	Closed without relief
04/02/2012	04/02/2012	U.S. Bancorp	Closed without relief
04/09/2012	04/10/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
No	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

43377	Bank account or service	Checking account
43382	Bank account or service	Checking account
43384	Bank account or service	Checking account
43386	Bank account or service	Other bank product/service
43396	Bank account or service	Checking account
43408	Bank account or service	Checking account
43413	Bank account or service	Checking account
43421	Bank account or service	Checking account
43432	Bank account or service	Checking account
43433	Bank account or service	Checking account
43437	Bank account or service	Checking account
43447	Bank account or service	Other bank product/service
43471	Bank account or service	Checking account
43472	Bank account or service	Checking account
43482	Bank account or service	Other bank product/service
43487	Bank account or service	Checking account
43499	Bank account or service	Checking account
43500	Bank account or service	Checking account
43503	Bank account or service	Savings account
43525	Bank account or service	Checking account
43540	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	TX	77045	Phone
Using a debit or ATM card	CA	92612	Referral
Problems caused by my funds being low	FL	33064	Web
Deposits and withdrawals	PA	19125	Phone
Account opening, closing, or management	TX	77019	Phone
Account opening, closing, or management	WA	98005	Web
Account opening, closing, or management	MD	21239	Phone
Account opening, closing, or management	CA	92201	Phone
Deposits and withdrawals	WI	54201	Referral
Making/receiving payments, sending money	IL	60620	Phone
Account opening, closing, or management	PA	19147	Phone
Making/receiving payments, sending money	GA	31709	Web
Deposits and withdrawals	WA	98028	Web
Account opening, closing, or management	IL	60626	Phone
Making/receiving payments, sending money	MA	01077	Web
Deposits and withdrawals	MD	21043	Web
Using a debit or ATM card	NY	11238	Phone
Deposits and withdrawals	NY	11238	Phone
Account opening, closing, or management	NJ	07095	Phone
Account opening, closing, or management	CA	92201	Phone
Deposits and withdrawals	SC	29205	Web

Bank accounts and services complaints

Based on Consumer Complaints

04/09/2012	06/02/2012	Citibank	Closed with explanation
04/02/2012	04/02/2012	Wells Fargo	Closed without relief
04/02/2012	04/03/2012	PNC Bank	Closed with relief
04/02/2012	04/03/2012	Synovus Bank	Closed without relief
04/02/2012	04/03/2012	JPMorgan Chase	Closed with relief
04/02/2012	04/03/2012	Bank of America	Closed with relief
04/02/2012	04/03/2012	Bank of America	Closed with relief
04/02/2012	04/03/2012	JPMorgan Chase	Closed without relief
04/02/2012	04/03/2012	Bank of America	Closed without relief
04/02/2012	04/03/2012	JPMorgan Chase	Closed with relief
04/02/2012	04/03/2012	Santander Bank US	Closed with relief
04/02/2012	04/03/2012	JPMorgan Chase	Closed without relief
04/02/2012	04/03/2012	KeyBank NA	Closed with relief
04/02/2012	04/03/2012	TCF National Bank	Closed without relief
04/02/2012	04/10/2012	Ally Financial Inc.	Closed with relief
04/02/2012	04/03/2012	PNC Bank	Closed without relief
04/30/2012	05/01/2012	Capital One	Closed without relief
04/02/2012	05/01/2012	Capital One	Closed without relief
04/02/2012	04/04/2012	Wells Fargo	Closed with relief
04/02/2012	04/03/2012	Wells Fargo	Closed without relief
04/02/2012	04/03/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

43599	Bank account or service	(CD) Certificate of deposit
43607	Bank account or service	Checking account
43622	Bank account or service	Checking account
43651	Bank account or service	Checking account
43652	Bank account or service	Checking account
43661	Bank account or service	Checking account
43666	Bank account or service	Checking account
43694	Bank account or service	Savings account
43737	Bank account or service	Checking account
43740	Bank account or service	Other bank product/service
43807	Bank account or service	(CD) Certificate of deposit
43811	Bank account or service	Checking account
43821	Bank account or service	(CD) Certificate of deposit
43831	Bank account or service	Savings account
43836	Bank account or service	Checking account
43838	Bank account or service	Checking account
43843	Bank account or service	Checking account
43854	Bank account or service	Checking account
43857	Bank account or service	Checking account
43871	Bank account or service	Other bank product/service
43905	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	MA	01824	Web
Deposits and withdrawals	FL	32817	Referral
Deposits and withdrawals	NC	28211	Referral
Making/receiving payments, sending money	KY	40214	Referral
Problems caused by my funds being low	CA	95219	Web
Account opening, closing, or management	NC	27514	Phone
Deposits and withdrawals	TX	77803	Web
Account opening, closing, or management	CO	80002	Phone
Problems caused by my funds being low	OK	73157	Phone
Account opening, closing, or management	NC	28655	Phone
Account opening, closing, or management	GA	30336	Phone
Account opening, closing, or management	CA		Email
Account opening, closing, or management	FL	33319	Phone
Deposits and withdrawals	TX	76904	Web
Deposits and withdrawals	WI	53404	Phone
Deposits and withdrawals	NJ	07024	Phone
Account opening, closing, or management	CA	91913	Web
Account opening, closing, or management	TX	79938	Web
Problems caused by my funds being low	IN	46227	Web
Account opening, closing, or management	CA	95969	Web
Account opening, closing, or management	NY	11215	Web

Bank accounts and services complaints

Based on Consumer Complaints

04/03/2012	04/03/2012	Bank of America	Closed with relief
04/03/2012	04/03/2012	Fifth Third Bank	Closed without relief
04/03/2012	04/03/2012	SunTrust Bank	Closed without relief
04/03/2012	04/03/2012	Citibank	Closed without relief
04/03/2012	04/04/2012	Wells Fargo	Closed without relief
04/03/2012	04/04/2012	Bank of America	Closed with relief
04/11/2012	04/12/2012	Wells Fargo	Closed without relief
04/03/2012	04/04/2012	BBVA Compass	Closed with relief
04/03/2012	07/02/2012	BOK Financial Corp	Closed with explanation
04/03/2012	04/04/2012	Wells Fargo	Closed without relief
04/03/2012	04/13/2012	First Tennessee Bank	Closed without relief
04/03/2012	04/03/2012	Bank of America	Closed without relief
04/03/2012	04/04/2012	EverBank	Closed without relief
04/03/2012	04/05/2012	PNC Bank	Closed without relief
04/03/2012	04/05/2012	TCF National Bank	Closed without relief
04/03/2012	04/04/2012	TD Bank	Closed without relief
04/03/2012	04/05/2012	Wells Fargo	Closed without relief
04/03/2012	04/05/2012	Wells Fargo	Closed without relief
04/03/2012	04/05/2012	KeyBank NA	Closed with relief
04/03/2012	04/04/2012	GE Capital Retail	Closed with relief
04/04/2012	04/05/2012	HSBC	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

43915	Bank account or service	Checking account
43933	Bank account or service	Checking account
43934	Bank account or service	Checking account
43982	Bank account or service	Checking account
43985	Bank account or service	Cashing a check without an account
43992	Bank account or service	Checking account
43994	Bank account or service	Checking account
43996	Bank account or service	Savings account
44003	Bank account or service	Checking account
44004	Bank account or service	Checking account
44007	Bank account or service	Checking account
44012	Bank account or service	Checking account
44065	Bank account or service	Checking account
44070	Bank account or service	Checking account
44079	Bank account or service	Checking account
44083	Bank account or service	Checking account
44089	Bank account or service	Checking account
44096	Bank account or service	Checking account
44111	Bank account or service	Checking account
44114	Bank account or service	Checking account
44118	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	MO	64501	Referral
Deposits and withdrawals	FL	32778	Phone
Using a debit or ATM card	TX	75044	Referral
Problems caused by my funds being low	MA	02790	Phone
Account opening, closing, or management	NH	03470	Phone
Account opening, closing, or management	PA	19403	Referral
Using a debit or ATM card	FL	34371	Phone
Using a debit or ATM card	IL	62285	Referral
Deposits and withdrawals	GA	30680	Web
Deposits and withdrawals	IL	60453	Web
Problems caused by my funds being low	TN	37207	Web
Problems caused by my funds being low	NH	03063	Web
Account opening, closing, or management	AP		Web
Deposits and withdrawals	TX	75074	Referral
Deposits and withdrawals	MI	48187	Referral
Account opening, closing, or management	NV	89149	Phone
Problems caused by my funds being low	IL	60014	Phone
Problems caused by my funds being low	FL	34604	Web
Account opening, closing, or management	OK	74106	Phone
Deposits and withdrawals	VA	24503	Web
Account opening, closing, or management	VA	24503	Web

Bank accounts and services complaints

Based on Consumer Complaints

04/04/2012	04/06/2012	Bank of the West	Closed without relief
04/04/2012	04/05/2012	Wells Fargo	Closed without relief
04/04/2012	04/06/2012	Bank of America	Closed without relief
04/04/2012	04/05/2012	Santander Bank US	Closed with relief
04/04/2012	04/05/2012	TD Bank	Closed without relief
04/04/2012	04/06/2012	Bank of America	Closed with relief
04/04/2012	04/05/2012	Bank of America	Closed without relief
04/04/2012	04/06/2012	USAA Savings	Closed without relief
04/04/2012	04/05/2012	Regions	Closed without relief
04/04/2012	04/05/2012	Bank of America	Closed with relief
04/04/2012	04/05/2012	Fifth Third Bank	Closed with relief
04/04/2012	04/05/2012	TD Bank	Closed with relief
04/12/2012	04/13/2012	M&T Bank	Closed with relief
04/04/2012	04/06/2012	Bank of America	Closed without relief
04/04/2012	04/04/2012	JPMorgan Chase	Closed without relief
04/04/2012	04/05/2012	JPMorgan Chase	Closed without relief
04/04/2012	04/05/2012	TCF National Bank	Closed with relief
04/04/2012	04/05/2012	Regions	Closed with relief
04/04/2012	04/05/2012	JPMorgan Chase	Closed without relief
04/13/2012	04/23/2012	Comerica	Closed without relief
04/17/2012	04/18/2012	BB&T Financial	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
No	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

44145	Bank account or service	Checking account
44146	Bank account or service	(CD) Certificate of deposit
44148	Bank account or service	Checking account
44155	Bank account or service	Other bank product/service
44216	Bank account or service	Checking account
44225	Bank account or service	Checking account
44228	Bank account or service	Checking account
44235	Bank account or service	Checking account
44241	Bank account or service	Checking account
44264	Bank account or service	Checking account
44273	Bank account or service	(CD) Certificate of deposit
44297	Bank account or service	Checking account
44298	Bank account or service	Checking account
44358	Bank account or service	(CD) Certificate of deposit
44362	Bank account or service	Checking account
44380	Bank account or service	Checking account
44401	Bank account or service	Checking account
44417	Bank account or service	Other bank product/service
44434	Bank account or service	(CD) Certificate of deposit
44467	Bank account or service	Checking account
44508	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	IL	60657	Phone
Account opening, closing, or management	NY	11214	Phone
Problems caused by my funds being low	CA	92656	Phone
Deposits and withdrawals	VA	23320	Phone
Deposits and withdrawals	CA	94533	Web
Deposits and withdrawals	PA	18337	Web
Problems caused by my funds being low	IL	61548	Web
Deposits and withdrawals	MI	48036	Web
Making/receiving payments, sending money	MA	01902	Web
Problems caused by my funds being low	CA	90025	Postal mail
Account opening, closing, or management	NY	11204	Postal mail
Account opening, closing, or management	MN	55303	Web
Deposits and withdrawals	MI	48324	Referral
Account opening, closing, or management	PA	18977	Phone
Problems caused by my funds being low	MI	48085	Referral
Deposits and withdrawals	FL	33161	Web
Deposits and withdrawals	NC	28409	Phone
Account opening, closing, or management	LA	71461	Phone
Deposits and withdrawals	FL	33137	Phone
Deposits and withdrawals	FL	32708	Phone
Account opening, closing, or management	NJ	07017	Phone

Bank accounts and services complaints

Based on Consumer Complaints

04/04/2012	04/05/2012	RBS Citizens	Closed without relief
04/04/2012	04/05/2012	HSBC	Closed without relief
04/04/2012	04/05/2012	Bank of America	Closed with relief
04/04/2012	04/05/2012	Amex	Closed without relief
04/04/2012	04/05/2012	Wells Fargo	Closed with relief
04/04/2012	04/05/2012	RBS Citizens	Closed with relief
04/04/2012	04/05/2012	PNC Bank	Closed without relief
04/04/2012	04/05/2012	Fifth Third Bank	Closed with relief
04/04/2012	04/05/2012	USAA Savings	Closed with relief
04/05/2012	04/05/2012	JPMorgan Chase	Closed with relief
04/05/2012	04/05/2012	Bank of America	Closed without relief
04/05/2012	04/05/2012	U.S. Bancorp	Closed without relief
04/05/2012	04/05/2012	RBS Citizens	Closed with relief
04/05/2012	04/06/2012	Wells Fargo	Closed without relief
04/05/2012	04/05/2012	JPMorgan Chase	Closed without relief
04/05/2012	04/05/2012	JPMorgan Chase	Closed without relief
04/05/2012	04/06/2012	TD Bank	Closed without relief
04/05/2012	04/06/2012	USAA Savings	Closed without relief
04/05/2012	04/06/2012	Wells Fargo	Closed without relief
04/05/2012	04/06/2012	JPMorgan Chase	Closed without relief
04/05/2012	04/06/2012	Wells Fargo	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
No	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

44528	Bank account or service	Cashing a check without an account
44531	Bank account or service	Checking account
44532	Bank account or service	(CD) Certificate of deposit
44542	Bank account or service	Checking account
44564	Bank account or service	Other bank product/service
44567	Bank account or service	Checking account
44568	Bank account or service	Savings account
44570	Bank account or service	(CD) Certificate of deposit
44573	Bank account or service	Checking account
44603	Bank account or service	Other bank product/service
44605	Bank account or service	Checking account
44607	Bank account or service	Checking account
44629	Bank account or service	Checking account
44635	Bank account or service	Checking account
44651	Bank account or service	Other bank product/service
44661	Bank account or service	Checking account
44665	Bank account or service	Checking account
44672	Bank account or service	Checking account
44706	Bank account or service	Checking account
44710	Bank account or service	Checking account
44714	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	IL	60302	Phone
Account opening, closing, or management	OH	44446	Phone
Account opening, closing, or management	GA	30097	Referral
Problems caused by my funds being low	MA	02445	Web
Account opening, closing, or management	FL	33433	Web
Deposits and withdrawals	CA	90027	Phone
Account opening, closing, or management	AZ	85249	Fax
Deposits and withdrawals	FL	33432	Phone
Account opening, closing, or management	MN	55404	Referral
Making/receiving payments, sending money	SC	29203	Web
Using a debit or ATM card	CA	94560	Web
Account opening, closing, or management	CA	94560	Web
Account opening, closing, or management	MI	48082	Referral
Account opening, closing, or management	MI	49446	Referral
Account opening, closing, or management	FL	32579	Web
Making/receiving payments, sending money	MI	48375	Referral
Problems caused by my funds being low	NY	13204	Referral
Account opening, closing, or management	NJ	08903	Phone
Account opening, closing, or management	NY	14139	Phone
Deposits and withdrawals	CA	94538	Phone
Account opening, closing, or management	MA	01938	Web

Bank accounts and services complaints

Based on Consumer Complaints

04/05/2012	04/06/2012	Bank of America	Closed without relief
04/05/2012	04/06/2012	PNC Bank	Closed without relief
04/05/2012	04/05/2012	PNC Bank	Closed with relief
04/05/2012	04/06/2012	RBS Citizens	Closed with relief
04/05/2012	04/06/2012	Bank of America	Closed with relief
04/05/2012	04/06/2012	Bank of America	Closed with relief
04/11/2012	04/12/2012	Bank of America	Closed with relief
04/05/2012	04/06/2012	PNC Bank	Closed with relief
05/09/2012	05/16/2012	Wells Fargo	Closed without relief
04/05/2012	04/06/2012	Capital One	Closed without relief
05/01/2012	05/02/2012	Bank of America	Closed without relief
04/05/2012	04/06/2012	GE Capital Retail	Closed without relief
04/06/2012	04/06/2012	Flagstar Bank	Closed with relief
04/06/2012	04/06/2012	Comerica	Closed with relief
04/06/2012	04/06/2012	JPMorgan Chase	Closed without relief
04/06/2012	04/06/2012	PNC Bank	Closed without relief
04/06/2012	04/06/2012	Bank of America	Closed with relief
04/06/2012	04/09/2012	Wells Fargo	Closed without relief
04/16/2012	04/19/2012	HSBC	Closed without relief
04/06/2012	04/10/2012	JPMorgan Chase	Closed with relief
04/06/2012	04/10/2012	KeyBank NA	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

44721	Bank account or service	Checking account
44725	Bank account or service	Checking account
44736	Bank account or service	Checking account
44750	Bank account or service	Checking account
44755	Bank account or service	Checking account
44767	Bank account or service	Checking account
44775	Bank account or service	Checking account
44784	Bank account or service	Checking account
44795	Bank account or service	Checking account
44808	Bank account or service	Checking account
44810	Bank account or service	Checking account
44824	Bank account or service	Checking account
44844	Bank account or service	Checking account
44857	Bank account or service	Checking account
44863	Bank account or service	Checking account
44870	Bank account or service	Checking account
44882	Bank account or service	Checking account
44889	Bank account or service	Checking account
44903	Bank account or service	Checking account
44904	Bank account or service	Checking account
44912	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Using a debit or ATM card	GA	30329	Web
Deposits and withdrawals	CA	92020	Phone
Deposits and withdrawals	FL	33971	Web
Deposits and withdrawals	NV	89445	Phone
Deposits and withdrawals	MT	59901	Web
Problems caused by my funds being low	NE	68901	Phone
Deposits and withdrawals		90026	Referral
Account opening, closing, or management	NJ	07922	Phone
Problems caused by my funds being low	MI	48104	Web
Account opening, closing, or management	OH	44064	Phone
Account opening, closing, or management	OR	97415	Phone
Account opening, closing, or management	CA	96073	Phone
Account opening, closing, or management	NC	28547	Web
Deposits and withdrawals	FL	32246	Web
Problems caused by my funds being low	FL	33435	Web
Account opening, closing, or management	NC	28215	Web
Deposits and withdrawals	CA	95661	Web
Account opening, closing, or management	CO	80210	Web
Account opening, closing, or management	CA	90755	Web
Account opening, closing, or management	NY	10012	Web
Problems caused by my funds being low	NJ	08831	Web

Bank accounts and services complaints

Based on Consumer Complaints

04/06/2012	04/10/2012	U.S. Bancorp	Closed without relief
04/06/2012	04/10/2012	Union Bank	Closed with relief
04/06/2012	04/09/2012	SunTrust Bank	Closed without relief
04/06/2012	04/11/2012	Bank of America	Closed with relief
04/06/2012	04/09/2012	USAA Savings	Closed without relief
04/06/2012	04/09/2012	Wells Fargo	Closed without relief
04/06/2012	04/06/2012	Wells Fargo	Closed without relief
04/06/2012	04/10/2012	Wells Fargo	Closed without relief
04/06/2012	04/09/2012	TCF National Bank	Closed with relief
04/06/2012	04/13/2012	The Huntington National Bank	Closed without relief
04/06/2012	04/30/2012	Wells Fargo	Closed without relief
04/06/2012	04/09/2012	Bank of America	Closed without relief
04/06/2012	04/09/2012	Navy FCU	Closed without relief
04/07/2012	04/10/2012	Wells Fargo	Closed without relief
04/07/2012	04/10/2012	SunTrust Bank	Closed without relief
04/07/2012	04/10/2012	Wells Fargo	Closed without relief
04/07/2012	04/09/2012	Wells Fargo	Closed without relief
04/07/2012	04/10/2012	Bank of America	Closed with relief
04/08/2012	04/10/2012	Wells Fargo	Closed without relief
04/08/2012	04/11/2012	Bank of America	Closed with relief
04/08/2012	04/09/2012	PNC Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

44914	Bank account or service	Checking account
44922	Bank account or service	(CD) Certificate of deposit
44923	Bank account or service	(CD) Certificate of deposit
44941	Bank account or service	Checking account
44944	Bank account or service	Checking account
44948	Bank account or service	Checking account
44952	Bank account or service	Checking account
44957	Bank account or service	Savings account
44963	Bank account or service	Checking account
44985	Bank account or service	Checking account
44990	Bank account or service	Checking account
44999	Bank account or service	Checking account
45000	Bank account or service	Checking account
45020	Bank account or service	Checking account
45023	Bank account or service	(CD) Certificate of deposit
45031	Bank account or service	Checking account
45038	Bank account or service	Checking account
45041	Bank account or service	Checking account
45043	Bank account or service	Checking account
45047	Bank account or service	(CD) Certificate of deposit
45050	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	PA	19460	Web
Deposits and withdrawals	CA	91711	Web
Deposits and withdrawals	CA	93704	Web
Making/receiving payments, sending money	NJ	07024	Phone
Account opening, closing, or management	PA	15237	Web
Deposits and withdrawals	FL	33462	Web
Deposits and withdrawals	RI	02908	Web
Deposits and withdrawals	DE	19943	Phone
Account opening, closing, or management	MA	01719	Referral
Account opening, closing, or management	TX	75093	Referral
Deposits and withdrawals	TX	78602	Referral
Account opening, closing, or management	NY	11428	Phone
Account opening, closing, or management	NY	11428	Phone
Account opening, closing, or management	CA	91748	Phone
Account opening, closing, or management	NJ	07204	Referral
Account opening, closing, or management	CA	92563	Referral
Deposits and withdrawals	MI	48214	Referral
Problems caused by my funds being low	TX	75713	Referral
Problems caused by my funds being low	CA	95993	Referral
Account opening, closing, or management	AL	36532	Referral
Problems caused by my funds being low	MI	48168	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/08/2012	04/09/2012	Santander Bank US	Closed with relief
04/08/2012	04/11/2012	Bank of America	Closed without relief
04/08/2012	04/11/2012	Wells Fargo	Closed without relief
04/09/2012	04/10/2012	Bank of America	Closed without relief
04/09/2012	04/11/2012	Wells Fargo	Closed without relief
04/09/2012	04/10/2012	JPMorgan Chase	Closed without relief
04/09/2012	04/11/2012	Bank of America	Closed with relief
04/09/2012	05/14/2012	BNY Mellon	Closed without relief
04/09/2012	04/09/2012	Bank of America	Closed with relief
04/09/2012	07/02/2012	BOK Financial Corp	Closed with explanation
04/09/2012	04/12/2012	Wells Fargo	Closed without relief
04/23/2012	04/24/2012	TD Bank	Closed without relief
04/09/2012	04/10/2012	Citibank	Closed without relief
04/09/2012	04/11/2012	Wells Fargo	Closed without relief
04/09/2012	04/09/2012	Wells Fargo	Closed without relief
04/09/2012	04/09/2012	JPMorgan Chase	Closed without relief
04/09/2012	04/09/2012	PNC Bank	Closed with relief
04/09/2012	04/09/2012	Bank of America	Closed with relief
04/09/2012	04/11/2012	Rabobank	Closed without relief
04/09/2012	04/09/2012	Wells Fargo	Closed with relief
04/09/2012	04/09/2012	PNC Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
No	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

45055	Bank account or service	Checking account
45065	Bank account or service	Checking account
45071	Bank account or service	(CD) Certificate of deposit
45078	Bank account or service	(CD) Certificate of deposit
45084	Bank account or service	Checking account
45125	Bank account or service	(CD) Certificate of deposit
45155	Bank account or service	Checking account
45158	Bank account or service	(CD) Certificate of deposit
45160	Bank account or service	Checking account
45166	Bank account or service	Checking account
45169	Bank account or service	Checking account
45170	Bank account or service	Checking account
45181	Bank account or service	Checking account
45310	Bank account or service	Checking account
45334	Bank account or service	Checking account
45360	Bank account or service	Checking account
45410	Bank account or service	Checking account
45457	Bank account or service	Savings account
45492	Bank account or service	Other bank product/service
45532	Bank account or service	Checking account
45844	Bank account or service	Other bank product/service

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	CA	91101	Referral
Deposits and withdrawals	NY	12603	Referral
Deposits and withdrawals	GA	30134	Referral
Account opening, closing, or management	AL	35204	Phone
Account opening, closing, or management	CA	94103	Referral
Account opening, closing, or management	CA	90008	Phone
Deposits and withdrawals	OR	97306	Phone
Account opening, closing, or management	CA	95402	Web
Account opening, closing, or management	TX	77493	Referral
Problems caused by my funds being low	OH	45211	Phone
Making/receiving payments, sending money	NC	27602	Web
Deposits and withdrawals	NY	10552	Referral
Using a debit or ATM card	CA	92802	Web
Deposits and withdrawals	CT	06067	Phone
Deposits and withdrawals	NH	03264	Web
Account opening, closing, or management	OH	44130	Phone
Account opening, closing, or management	FL	33919	Web
Deposits and withdrawals	CA	91344	Phone
Account opening, closing, or management	PA	15045	Phone
Problems caused by my funds being low	MA	01569	Web
Account opening, closing, or management	CO	80015	Web

Bank accounts and services complaints

Based on Consumer Complaints

04/09/2012	04/09/2012	JPMorgan Chase	Closed without relief
04/09/2012	04/09/2012	Bank of America	Closed without relief
04/09/2012	04/11/2012	Bank of America	Closed with relief
04/09/2012	04/11/2012	Wells Fargo	Closed without relief
05/01/2012	05/01/2012	KeyBank NA	Closed without relief
04/09/2012	04/11/2012	Union Bank	Closed without relief
04/09/2012	04/11/2012	Capital One	Closed without relief
04/09/2012	04/11/2012	BBVA Compass	Closed without relief
04/09/2012	04/09/2012	GE Capital Retail	Closed without relief
04/09/2012	04/11/2012	Fifth Third Bank	Closed with relief
04/09/2012	04/11/2012	Wells Fargo	Closed with relief
04/09/2012	04/09/2012	Wells Fargo	Closed without relief
04/09/2012	04/11/2012	GE Capital Retail	Closed with relief
04/09/2012	04/10/2012	Bank of America	Closed without relief
04/09/2012	04/10/2012	USAA Savings	Closed without relief
04/09/2012	04/10/2012	PNC Bank	Closed with relief
04/09/2012	04/10/2012	Wells Fargo	Closed without relief
04/09/2012	04/10/2012	Union Bank	Closed without relief
04/09/2012	04/11/2012	PNC Bank	Closed without relief
04/09/2012	04/10/2012	TD Bank	Closed without relief
04/09/2012	04/10/2012	FirstBank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

45913	Bank account or service	Savings account
50048	Bank account or service	Checking account
53705	Bank account or service	Checking account
53719	Bank account or service	Checking account
53732	Bank account or service	Checking account
53736	Bank account or service	Checking account
53759	Bank account or service	Checking account
53777	Bank account or service	Checking account
53788	Bank account or service	Checking account
53818	Bank account or service	(CD) Certificate of deposit
53861	Bank account or service	Other bank product/service
53869	Bank account or service	Checking account
53875	Bank account or service	Checking account
53885	Bank account or service	Checking account
53890	Bank account or service	Checking account
53900	Bank account or service	Checking account
53940	Bank account or service	(CD) Certificate of deposit
53969	Bank account or service	Savings account
54030	Bank account or service	Checking account
54042	Bank account or service	Other bank product/service
54044	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	PA	18109	Web
Account opening, closing, or management	MI	49938	Phone
Account opening, closing, or management	GA	30602	Web
Account opening, closing, or management	CA	90808	Referral
Account opening, closing, or management	FL	34655	Web
Account opening, closing, or management	NC	27886	Referral
Account opening, closing, or management	NC	17104	Phone
Problems caused by my funds being low	OH	44306	Phone
Deposits and withdrawals	TX	77062	Phone
Account opening, closing, or management	FL	32137	Referral
Deposits and withdrawals	NV	89119	Phone
Problems caused by my funds being low	NY	11365	Web
Problems caused by my funds being low	SC	29403	Web
Problems caused by my funds being low	NY	11225	Referral
Account opening, closing, or management	OH	44514	Phone
Account opening, closing, or management	FL	32824	Phone
Account opening, closing, or management	NY	11756	Referral
Account opening, closing, or management	PA	19047	Phone
Account opening, closing, or management	TX	78133	Postal mail
Account opening, closing, or management	FL	33181	Referral
Problems caused by my funds being low	NY	10457	Web

Bank accounts and services complaints

Based on Consumer Complaints

04/10/2012	04/10/2012	Wells Fargo	Closed without relief
05/10/2012	05/25/2012	JPMorgan Chase	Closed without relief
04/10/2012	04/11/2012	Wells Fargo	Closed without relief
04/10/2012	04/10/2012	JPMorgan Chase	Closed without relief
04/10/2012	04/11/2012	SunTrust Bank	Closed with relief
04/10/2012	04/10/2012	BB&T Financial	Closed with relief
04/10/2012	04/11/2012	Wells Fargo	Closed without relief
04/10/2012	04/11/2012	JPMorgan Chase	Closed with relief
04/10/2012	04/11/2012	Wells Fargo	Closed without relief
04/10/2012	04/10/2012	PNC Bank	Closed without relief
04/10/2012	04/11/2012	U.S. Bancorp	Closed without relief
05/02/2012	05/04/2012	TD Bank	Closed with relief
04/10/2012	04/11/2012	Bank of America	Closed with relief
04/16/2012	04/16/2012	JPMorgan Chase	Closed without relief
05/09/2012	05/10/2012	The Huntington National Bank	Closed without relief
04/10/2012	04/11/2012	Banco Popular North America	Closed with explanation
04/10/2012	04/11/2012	Astoria Bank	Closed with relief
04/10/2012	04/11/2012	Bank of America	Closed without relief
04/10/2012	04/11/2012	Wells Fargo	Closed without relief
04/10/2012	04/10/2012	Citibank	Closed without relief
04/10/2012	04/11/2012	JPMorgan Chase	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

54068	Bank account or service	Other bank product/service
54075	Bank account or service	Savings account
54078	Bank account or service	Savings account
54082	Bank account or service	Checking account
54090	Bank account or service	Checking account
54092	Bank account or service	Checking account
54203	Bank account or service	(CD) Certificate of deposit
54208	Bank account or service	Checking account
54215	Bank account or service	Checking account
54228	Bank account or service	Checking account
54241	Bank account or service	Savings account
54281	Bank account or service	Checking account
54290	Bank account or service	Other bank product/service
54298	Bank account or service	Checking account
54317	Bank account or service	Checking account
54322	Bank account or service	Checking account
54344	Bank account or service	Checking account
54348	Bank account or service	Checking account
54358	Bank account or service	Checking account
54374	Bank account or service	Checking account
54382	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	FL	32506	Web
Account opening, closing, or management	OH	44072	Referral
Account opening, closing, or management	MI	48221	Web
Making/receiving payments, sending money	AZ	85602	Phone
Deposits and withdrawals	PA	10521	Phone
Deposits and withdrawals	SC	29624	Postal mail
Account opening, closing, or management	OK	74112	Phone
Deposits and withdrawals	MT	59701	Postal mail
Account opening, closing, or management	TX	75266	Postal mail
Account opening, closing, or management	VA	24017	Phone
Account opening, closing, or management	NC	27616	Phone
Account opening, closing, or management	CO	80919	Referral
Account opening, closing, or management	MD	21673	Web
Making/receiving payments, sending money	ID	83703	Referral
Account opening, closing, or management	WI	53223	Referral
Account opening, closing, or management	MI	48045	Referral
Account opening, closing, or management	NJ	08021	Web
Deposits and withdrawals	MI	48376	Referral
Account opening, closing, or management	IL	60155	Referral
Deposits and withdrawals	FL	33143	Referral
Making/receiving payments, sending money	FL	33952	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/10/2012	04/11/2012	JPMorgan Chase	Closed with relief
04/10/2012	04/10/2012	Bank of America	Closed with relief
04/10/2012	04/11/2012	RBS Citizens	Closed without relief
04/10/2012	04/11/2012	Wells Fargo	Closed with relief
04/10/2012	04/11/2012	RBS Citizens	Closed without relief
04/10/2012	04/11/2012	TD Bank	Closed without relief
04/10/2012	04/11/2012	JPMorgan Chase	Closed without relief
04/10/2012	04/11/2012	Wells Fargo	Closed without relief
04/10/2012	04/11/2012	Wells Fargo	Closed with relief
04/10/2012	04/11/2012	Wells Fargo	Closed without relief
04/10/2012	04/11/2012	Wells Fargo	Closed without relief
04/10/2012	04/10/2012	Citibank	Closed with relief
04/10/2012	04/11/2012	SunTrust Bank	Closed with relief
04/10/2012	04/10/2012	Capital One	Closed with relief
04/10/2012	04/10/2012	TCF National Bank	Closed without relief
04/10/2012	04/10/2012	JPMorgan Chase	Closed without relief
03/09/2012	03/12/2012	Capital One	Closed without relief
04/10/2012	04/19/2012	The Huntington National Bank	Closed without relief
04/10/2012	04/10/2012	TCF National Bank	Closed with relief
04/10/2012	04/10/2012	BB&T Financial	Closed without relief
04/10/2012	04/10/2012	USAA Savings	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

54388	Bank account or service	Checking account
54399	Bank account or service	Savings account
54412	Bank account or service	Checking account
54415	Bank account or service	Checking account
54420	Bank account or service	Checking account
54475	Bank account or service	Checking account
54477	Bank account or service	Checking account
54485	Bank account or service	Checking account
54494	Bank account or service	Checking account
54496	Bank account or service	Checking account
54502	Bank account or service	Other bank product/service
54527	Bank account or service	Checking account
54539	Bank account or service	Checking account
54558	Bank account or service	Savings account
54608	Bank account or service	(CD) Certificate of deposit
54623	Bank account or service	Checking account
54646	Bank account or service	Checking account
54652	Bank account or service	Other bank product/service
54680	Bank account or service	Checking account
54693	Bank account or service	Savings account
54694	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	CT	06902	Referral
Account opening, closing, or management	OH	44632	Web
Account opening, closing, or management	OR	97201	Phone
Deposits and withdrawals	MI	48187	Referral
Account opening, closing, or management			Referral
Making/receiving payments, sending money	NY	10009	Referral
Account opening, closing, or management	PA	19335	Web
Problems caused by my funds being low	CA	90723	Referral
Making/receiving payments, sending money	NY	14619	Fax
Using a debit or ATM card	NY	11225	Web
Account opening, closing, or management	OH	43615	Postal mail
Using a debit or ATM card	MA	02131	Web
Deposits and withdrawals	CA	92193	Referral
Deposits and withdrawals	IA	50313	Web
Account opening, closing, or management	MA	02739	Referral
Problems caused by my funds being low	CA	92225	Phone
Making/receiving payments, sending money	NV		Phone
Account opening, closing, or management	IL	60613	Web
Deposits and withdrawals	NE	68147	Postal mail
Making/receiving payments, sending money	TX	77063	Referral
Account opening, closing, or management	TX	77063	Web

Bank accounts and services complaints

Based on Consumer Complaints

04/10/2012	04/10/2012	Bank of America	Closed without relief
04/10/2012	04/11/2012	RBS Citizens	Closed without relief
04/10/2012	04/11/2012	KeyBank NA	Closed without relief
04/10/2012	04/10/2012	Flagstar Bank	Closed with relief
04/10/2012	04/10/2012	Wells Fargo	Closed without relief
04/10/2012	04/10/2012	JPMorgan Chase	Closed without relief
04/10/2012	04/11/2012	RBS Citizens	Closed with relief
04/10/2012	04/10/2012	U.S. Bancorp	Closed without relief
04/11/2012	04/13/2012	Bank of America	Closed with relief
04/10/2012	04/11/2012	PNC Bank	Closed without relief
04/10/2012	04/11/2012	Fifth Third Bank	Closed without relief
04/10/2012	04/11/2012	Bank of America	Closed with relief
04/10/2012	04/10/2012	RBS Citizens	Closed without relief
04/10/2012	10/25/2012	Bank of America	Closed with explanation
04/10/2012	04/27/2012	People's United Bank	Untimely response
04/10/2012	04/12/2012	Bank of America	Closed with relief
04/10/2012	04/12/2012	Wells Fargo	Closed without relief
04/10/2012	04/11/2012	SunTrust Bank	Closed without relief
04/10/2012	04/12/2012	Wells Fargo	Closed without relief
05/14/2012	05/16/2012	Wells Fargo	Closed without relief
04/10/2012	04/11/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
No	
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

54696	Bank account or service	Checking account
54705	Bank account or service	(CD) Certificate of deposit
54728	Bank account or service	Checking account
54730	Bank account or service	Checking account
54750	Bank account or service	Checking account
54753	Bank account or service	Checking account
54936	Bank account or service	Checking account
54948	Bank account or service	Other bank product/service
54953	Bank account or service	Checking account
54962	Bank account or service	Checking account
54974	Bank account or service	(CD) Certificate of deposit
55024	Bank account or service	Cashing a check without an account
55026	Bank account or service	Checking account
55096	Bank account or service	Cashing a check without an account
55100	Bank account or service	Checking account
55117	Bank account or service	Checking account
55124	Bank account or service	Checking account
55125	Bank account or service	Checking account
55139	Bank account or service	Checking account
55168	Bank account or service	Checking account
55184	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	TX	77063	Web
Account opening, closing, or management	CA	94115	Phone
Using a debit or ATM card	MI	48239	Referral
Deposits and withdrawals	MI	48239	Web
Problems caused by my funds being low	NY	11746	Web
Deposits and withdrawals	GA	30223	Web
Deposits and withdrawals	NV	89113	Referral
Account opening, closing, or management	FL	33009	Referral
Making/receiving payments, sending money	VA	22102	Referral
Account opening, closing, or management	MA	01970	Referral
Account opening, closing, or management	PA	19047	Phone
Deposits and withdrawals	RI	02888	Phone
Account opening, closing, or management	OH	43015	Web
Deposits and withdrawals	IL	60446	Phone
Making/receiving payments, sending money	TX	76302	Referral
Problems caused by my funds being low	TX	79912	Web
Deposits and withdrawals	TX	77207	Web
Deposits and withdrawals	TX	77032	Referral
Problems caused by my funds being low	OR	97136	Referral
Problems caused by my funds being low	CA	94901	Referral
Problems caused by my funds being low	NJ	07675	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/11/2012	04/12/2012	Regions	Closed without relief
04/10/2012	04/12/2012	Bank of America	Closed with relief
05/15/2012	05/15/2012	Capital One	Closed with relief
04/10/2012	04/11/2012	Capital One	Closed without relief
04/10/2012	04/11/2012	Bank of America	Closed with relief
04/10/2012	04/12/2012	Wells Fargo	Closed without relief
04/11/2012	04/11/2012	Wells Fargo	Closed without relief
04/11/2012	04/11/2012	TD Bank	Closed with relief
04/10/2012	04/11/2012	HSBC	Closed with relief
04/10/2012	04/11/2012	Santander Bank US	Closed with relief
04/11/2012	04/12/2012	Ally Financial Inc.	Closed without relief
04/11/2012	04/12/2012	Bank of America	Closed with relief
05/04/2012	05/08/2012	PNC Bank	Closed
04/11/2012	04/12/2012	JPMorgan Chase	Closed without relief
04/11/2012	04/11/2012	Wells Fargo	Closed without relief
04/11/2012	04/12/2012	Comerica	Closed without relief
04/11/2012	04/13/2012	Capital One	Closed without relief
04/11/2012	04/11/2012	Capital One	Closed without relief
04/11/2012	04/19/2012	U.S. Bancorp	Closed without relief
04/11/2012	04/11/2012	Union Bank	Closed with relief
04/11/2012	04/11/2012	Bank of America	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

No	No
No	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

55196	Bank account or service	Checking account
55200	Bank account or service	Checking account
55201	Bank account or service	Checking account
55203	Bank account or service	Savings account
55214	Bank account or service	Checking account
55233	Bank account or service	Checking account
55246	Bank account or service	Checking account
55278	Bank account or service	Checking account
55301	Bank account or service	(CD) Certificate of deposit
55302	Bank account or service	Checking account
55322	Bank account or service	Checking account
55354	Bank account or service	(CD) Certificate of deposit
55377	Bank account or service	Checking account
55384	Bank account or service	Checking account
55405	Bank account or service	Other bank product/service
55407	Bank account or service	Checking account
55419	Bank account or service	Checking account
55430	Bank account or service	Checking account
55604	Bank account or service	Checking account
55615	Bank account or service	Savings account
55617	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	IL	60645	Referral
Account opening, closing, or management	ID	83634	Referral
Account opening, closing, or management	CO	80222	Referral
Using a debit or ATM card	CA	92630	Web
Account opening, closing, or management	NJ	07003	Referral
Making/receiving payments, sending money	MA	01504	Postal mail
Deposits and withdrawals	NC	28469	Referral
Account opening, closing, or management	GA	30342	Referral
Account opening, closing, or management	OH	43614	Referral
Deposits and withdrawals	TX	42389	Referral
Making/receiving payments, sending money	MA	01923	Postal mail
Problems caused by my funds being low	NJ	08701	Referral
Deposits and withdrawals	WA	98937	Referral
Making/receiving payments, sending money	TX	77433	Referral
Account opening, closing, or management	NJ	08822	Phone
Deposits and withdrawals	MI	48073	Phone
Deposits and withdrawals	CA	92544	Web
Problems caused by my funds being low	OH	43207	Referral
Deposits and withdrawals	FL	33436	Phone
Deposits and withdrawals	CA	95003	Referral
Account opening, closing, or management	NV	89121	Phone

Bank accounts and services complaints

Based on Consumer Complaints

04/11/2012	04/11/2012	TCF National Bank	Closed without relief
04/11/2012	04/11/2012	KeyBank NA	Closed with relief
04/11/2012	04/11/2012	TCF National Bank	Closed with relief
04/11/2012	04/12/2012	Citibank	Closed with relief
04/11/2012	05/11/2012	Valley National Bank	Closed with relief
04/11/2012	04/12/2012	RBS Citizens	Closed with relief
04/11/2012	04/11/2012	Bank of America	Closed with relief
04/11/2012	10/25/2012	Wells Fargo	Closed with explanation
04/10/2012	04/11/2012	Ally Financial Inc.	Closed without relief
04/11/2012	04/12/2012	GE Capital Retail	Closed without relief
04/11/2012	04/18/2012	People's United Bank	Closed with explanation
04/11/2012	06/15/2012	Hudson City Savings Bank	Closed
04/10/2012	04/11/2012	Bank of America	Closed without relief
04/11/2012	04/12/2012	Wells Fargo	Closed with relief
04/11/2012	04/12/2012	Bank of America	Closed
04/11/2012	04/12/2012	TCF National Bank	Closed with relief
04/11/2012	04/12/2012	Wells Fargo	Closed without relief
04/11/2012	04/11/2012	U.S. Bancorp	Closed without relief
04/11/2012	04/13/2012	SunTrust Bank	Closed without relief
04/11/2012	04/11/2012	U.S. Bancorp	Closed without relief
04/11/2012	04/12/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

55626	Bank account or service	Other bank product/service
55628	Bank account or service	Checking account
55698	Bank account or service	Checking account
55721	Bank account or service	Checking account
55768	Bank account or service	Checking account
55771	Bank account or service	Cashing a check without an account
55813	Bank account or service	Checking account
55831	Bank account or service	Checking account
55853	Bank account or service	Checking account
55860	Bank account or service	(CD) Certificate of deposit
55862	Bank account or service	Checking account
55865	Bank account or service	Checking account
55882	Bank account or service	Checking account
55888	Bank account or service	Checking account
55903	Bank account or service	Other bank product/service
55912	Bank account or service	Checking account
55926	Bank account or service	Checking account
55928	Bank account or service	Checking account
55936	Bank account or service	Checking account
55941	Bank account or service	Checking account
55945	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	NY	11755	Phone
Deposits and withdrawals	CA	91607	Referral
Making/receiving payments, sending money	NJ	07853	Referral
Account opening, closing, or management	CA	95207	Referral
Making/receiving payments, sending money	FL	32703	Referral
Deposits and withdrawals	TX	78504	Phone
Account opening, closing, or management	GA	30143	Referral
Account opening, closing, or management	NY	11716	Referral
Account opening, closing, or management	CA	95824	Referral
Account opening, closing, or management	NJ	07950	Referral
Deposits and withdrawals	NJ	07661	Phone
Account opening, closing, or management	NY	10459	Referral
Account opening, closing, or management	MO	63146	Referral
Account opening, closing, or management	NY	12586	Phone
Account opening, closing, or management	NY	12550	Phone
Problems caused by my funds being low	NJ	07090	Phone
Account opening, closing, or management	MN	56080	Referral
Account opening, closing, or management	NY	11412	Referral
Deposits and withdrawals	NY	10030	Phone
Making/receiving payments, sending money	FL	33496	Referral
Deposits and withdrawals	NJ	08805	Web

Bank accounts and services complaints

Based on Consumer Complaints

04/11/2012	04/12/2012	HSBC	Closed without relief
04/11/2012	04/11/2012	Wells Fargo	Closed without relief
04/10/2012	04/11/2012	Wells Fargo	Closed without relief
04/11/2012	04/11/2012	Bank of America	Closed without relief
04/10/2012	04/11/2012	Bank of America	Closed with relief
04/11/2012	04/12/2012	Wells Fargo	Closed without relief
04/09/2012	04/11/2012	Regions	Closed with relief
04/11/2012	04/11/2012	Bank of America	Closed with relief
04/11/2012	04/11/2012	Bank of America	Closed without relief
04/09/2012	04/11/2012	New York Community Bank	Closed without relief
04/11/2012	04/12/2012	Bank of America	Closed with relief
04/11/2012	06/11/2012	Valley National Bank	Closed with explanation
04/11/2012	04/13/2012	U.S. Bancorp	Closed without relief
04/11/2012	04/12/2012	Wells Fargo	Closed without relief
04/11/2012	04/13/2012	KeyBank NA	Closed without relief
04/11/2012	04/12/2012	Bank of America	Closed with relief
04/11/2012	04/11/2012	Wells Fargo	Closed with relief
04/11/2012	04/11/2012	Capital One	Closed without relief
04/11/2012	04/12/2012	Citibank	Closed without relief
04/11/2012	04/11/2012	JPMorgan Chase	Closed without relief
04/11/2012	06/15/2012	Hudson City Savings Bank	Closed

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
No	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

55956	Bank account or service	Checking account
55963	Bank account or service	Checking account
55971	Bank account or service	Checking account
56040	Bank account or service	Checking account
56064	Bank account or service	Checking account
56136	Bank account or service	Checking account
56138	Bank account or service	Checking account
56171	Bank account or service	Checking account
56202	Bank account or service	Other bank product/service
56208	Bank account or service	Checking account
56223	Bank account or service	Checking account
56346	Bank account or service	Checking account
56352	Bank account or service	(CD) Certificate of deposit
56355	Bank account or service	Checking account
56364	Bank account or service	Checking account
56379	Bank account or service	Checking account
56388	Bank account or service	Checking account
56401	Bank account or service	Other bank product/service
56403	Bank account or service	Checking account
56424	Bank account or service	(CD) Certificate of deposit
56427	Bank account or service	Other bank product/service

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	OH	43342	Web
Account opening, closing, or management	FL	33147	Phone
Deposits and withdrawals	CA	90039	Phone
Problems caused by my funds being low	FL	32256	Web
Deposits and withdrawals	CA	95610	Phone
Deposits and withdrawals	TN	38128	Fax
Account opening, closing, or management	CA	92106	Phone
Making/receiving payments, sending money	MI	48235	Web
Making/receiving payments, sending money	CA	95111	Web
Account opening, closing, or management	NY	14051	Web
Account opening, closing, or management	CT	06119	Web
Deposits and withdrawals	FL	32113	Referral
Account opening, closing, or management	ME	04043	Referral
Deposits and withdrawals	NJ	08055	Referral
Account opening, closing, or management	MS	39120	Referral
Deposits and withdrawals	WV	26330	Postal mail
Problems caused by my funds being low	TX	77084	Referral
Account opening, closing, or management	NJ	08638	Referral
Account opening, closing, or management	CA	93305	Referral
Account opening, closing, or management	CA	91343	Referral
Making/receiving payments, sending money	NJ	07011	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/11/2012	04/12/2012	JPMorgan Chase	Closed with relief
04/11/2012	04/13/2012	Bank of America	Closed without relief
04/11/2012	04/12/2012	Wells Fargo	Closed with relief
04/11/2012	04/12/2012	BB&T Financial	Closed with relief
04/11/2012	04/12/2012	Bank of America	Closed without relief
04/11/2012	04/13/2012	SunTrust Bank	Closed without relief
04/11/2012	04/12/2012	Union Bank	Closed with relief
04/11/2012	04/13/2012	JPMorgan Chase	Closed without relief
04/11/2012	04/12/2012	Wells Fargo	Closed without relief
04/11/2012	04/12/2012	HSBC	Closed without relief
04/12/2012	04/13/2012	Capital One	Closed without relief
04/12/2012	04/12/2012	Wells Fargo	Closed without relief
04/12/2012	04/12/2012	Bank of America	Closed
04/12/2012	04/12/2012	Wells Fargo	Closed without relief
04/09/2012	04/12/2012	JPMorgan Chase	Closed with relief
04/12/2012	04/13/2012	Comerica	Closed without relief
04/12/2012	04/12/2012	Wells Fargo	Closed without relief
04/12/2012	04/12/2012	Wells Fargo	Closed with relief
04/11/2012	04/12/2012	Wells Fargo	Closed with relief
04/12/2012	04/12/2012	Wells Fargo	Closed with relief
04/12/2012	04/12/2012	Bank of America	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	No

Bank accounts and services complaints

Based on Consumer Complaints

56435	Bank account or service	Checking account
56443	Bank account or service	Checking account
56445	Bank account or service	Checking account
56459	Bank account or service	Checking account
56463	Bank account or service	Checking account
56472	Bank account or service	Checking account
56485	Bank account or service	Checking account
56487	Bank account or service	Other bank product/service
56506	Bank account or service	Checking account
56527	Bank account or service	Checking account
56535	Bank account or service	Checking account
56539	Bank account or service	(CD) Certificate of deposit
56543	Bank account or service	Checking account
56551	Bank account or service	Savings account
56555	Bank account or service	Checking account
56586	Bank account or service	Checking account
56613	Bank account or service	Checking account
56631	Bank account or service	Checking account
56639	Bank account or service	Checking account
56641	Bank account or service	Checking account
56643	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	MN	55104	Referral
Deposits and withdrawals	CA	91311	Referral
Deposits and withdrawals	NY	11204	Referral
Deposits and withdrawals	TX	78734	Referral
Deposits and withdrawals	NC	28732	Referral
Account opening, closing, or management	OH	43205	Referral
Account opening, closing, or management	AL	36618	Referral
Making/receiving payments, sending money	AZ	86429	Referral
Making/receiving payments, sending money	GA	30083	Referral
Account opening, closing, or management	KY	40502	Web
Making/receiving payments, sending money	IL	60091	Web
Account opening, closing, or management	MO	63132	Referral
Deposits and withdrawals	SC	29687	Referral
Account opening, closing, or management	TX	75074	Phone
Account opening, closing, or management	NY	11105	Referral
Making/receiving payments, sending money	CA	92571	Referral
Using a debit or ATM card	NJ	08009	Referral
Account opening, closing, or management	NJ	07083	Phone
Account opening, closing, or management	IN	46017	Referral
Account opening, closing, or management	SC	29928	Referral
Deposits and withdrawals	FL	33065	Web

Bank accounts and services complaints

Based on Consumer Complaints

04/12/2012	04/12/2012	Wells Fargo	Closed without relief
04/09/2012	05/23/2012	Bank of America	Closed with relief
04/11/2012	04/12/2012	JPMorgan Chase	Closed without relief
04/11/2012	04/12/2012	Bank of America	Closed without relief
04/12/2012	04/12/2012	RBC Bank (Georgia)	Closed with relief
04/11/2012	04/12/2012	JPMorgan Chase	Closed without relief
04/12/2012	04/12/2012	BBVA Compass	Closed with relief
04/11/2012	04/12/2012	Susquehanna Bank	Closed without relief
04/12/2012	04/12/2012	JPMorgan Chase	Closed with relief
04/12/2012	04/13/2012	TD Bank	Closed without relief
04/12/2012	04/13/2012	Bank of America	Closed without relief
04/11/2012	04/12/2012	PNC Bank	Closed without relief
04/12/2012	04/12/2012	TD Bank	Closed without relief
04/12/2012	04/13/2012	Wells Fargo	Closed without relief
04/12/2012	04/12/2012	Capital One	Closed with relief
04/12/2012	04/12/2012	Bank of America	Closed without relief
04/12/2012	04/12/2012	TD Bank	Closed with relief
04/12/2012	04/13/2012	PNC Bank	Closed without relief
04/12/2012	04/12/2012	PNC Bank	Closed with explanation
04/09/2012	04/12/2012	HSBC	Closed without relief
04/12/2012	04/13/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

56646	Bank account or service	Checking account
56668	Bank account or service	Checking account
56677	Bank account or service	Checking account
56678	Bank account or service	Checking account
56713	Bank account or service	Checking account
56721	Bank account or service	Checking account
56726	Bank account or service	Checking account
56738	Bank account or service	Checking account
56754	Bank account or service	Checking account
56756	Bank account or service	Checking account
56815	Bank account or service	Checking account
56823	Bank account or service	Checking account
56825	Bank account or service	Other bank product/service
56835	Bank account or service	Savings account
56907	Bank account or service	Checking account
56908	Bank account or service	Checking account
56914	Bank account or service	(CD) Certificate of deposit
56921	Bank account or service	Checking account
56936	Bank account or service	Checking account
56956	Bank account or service	Checking account
56961	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	MI	48116	Referral
Making/receiving payments, sending money	DC	20018	Referral
Problems caused by my funds being low	CT	06704	Referral
Problems caused by my funds being low	NH	03062	Referral
Account opening, closing, or management	MN	56031	Referral
Deposits and withdrawals	NJ	08205	Web
Account opening, closing, or management	OH	43612	Referral
Making/receiving payments, sending money	NY	11357	Phone
Problems caused by my funds being low	NJ	07501	Referral
Using a debit or ATM card	AR	72616	Referral
Account opening, closing, or management	PA	19120	Referral
Account opening, closing, or management	NY	11201	Referral
Account opening, closing, or management	MA	02494	Referral
Account opening, closing, or management	OR	97541	Referral
Making/receiving payments, sending money	FL	32789	Postal mail
Making/receiving payments, sending money	FL	32789	Postal mail
Account opening, closing, or management	VA	23060	Referral
Problems caused by my funds being low	IL	60457	Referral
Using a debit or ATM card	NM	87121	Referral
Problems caused by my funds being low	NM	88352	Referral
Using a debit or ATM card	OH	45503	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/11/2012	04/12/2012	TCF National Bank	Closed with relief
04/12/2012	04/12/2012	Wells Fargo	Closed without relief
04/12/2012	04/12/2012	Wells Fargo	Closed without relief
04/12/2012	04/12/2012	Bank of America	Closed with relief
04/12/2012	10/25/2012	Wells Fargo	Closed with explanation
04/12/2012	04/16/2012	Wells Fargo	Closed without relief
04/09/2012	04/12/2012	Fifth Third Bank	Closed with non-monetary relief
04/12/2012	04/13/2012	Astoria Bank	Closed without relief
04/12/2012	04/12/2012	Wells Fargo	Closed with relief
04/12/2012	04/12/2012	Comerica	Closed
04/12/2012	04/13/2012	TD Bank	Closed without relief
04/12/2012	04/12/2012	Citibank	Closed without relief
04/12/2012	04/23/2012	Bank of America	Closed with relief
04/12/2012	04/12/2012	Bank of America	Closed with relief
04/12/2012	04/13/2012	Wells Fargo	Closed with relief
04/13/2012	04/13/2012	Bank of America	Closed without relief
04/12/2012	04/12/2012	Wells Fargo	Closed without relief
04/12/2012	04/12/2012	JPMorgan Chase	Untimely response
04/12/2012	07/05/2012	BOK Financial Corp	Closed with explanation
04/12/2012	04/12/2012	U.S. Bancorp	Closed without relief
04/12/2012	04/13/2012	GE Capital Retail	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
No	No
Yes	No
No	
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

56964	Bank account or service	Checking account
57003	Bank account or service	Checking account
57054	Bank account or service	Other bank product/service
57088	Bank account or service	Checking account
57095	Bank account or service	Checking account
57125	Bank account or service	Checking account
57135	Bank account or service	Checking account
57139	Bank account or service	Checking account
57143	Bank account or service	Checking account
57181	Bank account or service	Checking account
57183	Bank account or service	Checking account
57234	Bank account or service	Checking account
57258	Bank account or service	Checking account
57262	Bank account or service	Checking account
57298	Bank account or service	Savings account
57327	Bank account or service	Checking account
57335	Bank account or service	Checking account
57338	Bank account or service	Checking account
57353	Bank account or service	Savings account
57354	Bank account or service	Savings account
57357	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NJ	07070	Referral
Using a debit or ATM card	CA	94039	Web
Deposits and withdrawals	MI	48126	Phone
Deposits and withdrawals	NY	11105	Phone
Account opening, closing, or management	DE	19701	Referral
Account opening, closing, or management	CO	80917	Referral
Account opening, closing, or management	ME	04217	Referral
Account opening, closing, or management	FL	34983	Phone
Account opening, closing, or management	GA	30114	Referral
Making/receiving payments, sending money	VT	05602	Referral
Problems caused by my funds being low	GA	31324	Web
Problems caused by my funds being low	VA	20164	Phone
Making/receiving payments, sending money	VA	22153	Web
Account opening, closing, or management	SC	29456	Phone
Account opening, closing, or management	CT	06082	Email
Account opening, closing, or management	IL	60062	Phone
Account opening, closing, or management	NY	10026	Postal mail
Account opening, closing, or management	OH	43228	Phone
Account opening, closing, or management	CA	94533	Postal mail
Account opening, closing, or management	CA	94533	Referral
Deposits and withdrawals	CA	92507	Phone

Bank accounts and services complaints

Based on Consumer Complaints

04/12/2012	04/13/2012	Wells Fargo	Closed without relief
03/16/2012	03/19/2012	Wells Fargo	Closed with relief
04/12/2012	04/13/2012	Santander Bank US	Closed without relief
04/12/2012	04/13/2012	Capital One	Closed without relief
04/09/2012	04/12/2012	RBS Citizens	Closed without relief
04/09/2012	04/12/2012	Wells Fargo	Closed without relief
04/09/2012	04/12/2012	KeyBank NA	Closed without relief
04/12/2012	04/13/2012	SunTrust Bank	Closed without relief
04/11/2012	04/12/2012	Regions	Untimely response
04/12/2012	04/12/2012	RBS Citizens	Closed with relief
04/12/2012	04/16/2012	PNC Bank	Closed with relief
04/12/2012	04/13/2012	PNC Bank	Closed without relief
04/12/2012	04/16/2012	Bank of America	Closed with relief
04/12/2012	04/16/2012	Navy FCU	Closed without relief
04/12/2012	04/13/2012	Bank of America	Closed with relief
04/12/2012	05/03/2012	RBS Citizens	Closed without relief
04/12/2012	04/16/2012	Navy FCU	Closed without relief
04/12/2012	04/16/2012	JPMorgan Chase	Closed without relief
04/12/2012	04/23/2012	Wells Fargo	Closed without relief
05/03/2012	05/15/2012	Wells Fargo	Closed without relief
04/12/2012	03/20/2013	Wells Fargo	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
No	
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

57358	Bank account or service	Checking account
57360	Bank account or service	Savings account
57361	Bank account or service	(CD) Certificate of deposit
57362	Bank account or service	Other bank product/service
57377	Bank account or service	Checking account
57393	Bank account or service	Checking account
57403	Bank account or service	Checking account
57410	Bank account or service	Checking account
57413	Bank account or service	Checking account
57416	Bank account or service	Savings account
57419	Bank account or service	Checking account
57425	Bank account or service	Checking account
57427	Bank account or service	Savings account
57429	Bank account or service	Checking account
57432	Bank account or service	Checking account
57449	Bank account or service	Checking account
57472	Bank account or service	Checking account
57478	Bank account or service	Checking account
57512	Bank account or service	Checking account
57527	Bank account or service	Checking account
57538	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Using a debit or ATM card	AL	35244	Phone
Account opening, closing, or management	MI	48071	Phone
Account opening, closing, or management	MI	48071	Phone
Account opening, closing, or management	FL	32257	Web
Problems caused by my funds being low	WA	98033	Web
Deposits and withdrawals	NY	10520	Postal mail
Deposits and withdrawals	KY	41056	Referral
Problems caused by my funds being low	CO	80122	Referral
Account opening, closing, or management	CA	91605	Phone
Deposits and withdrawals	CA	92880	Postal mail
Deposits and withdrawals	TX	78759	Referral
Account opening, closing, or management	IL	60657	Postal mail
Account opening, closing, or management	NY	11949	Postal mail
Making/receiving payments, sending money	NY	11234	Referral
Deposits and withdrawals	DC	20037	Web
Problems caused by my funds being low	NJ	08330	Referral
Problems caused by my funds being low	NY	14619	Referral
Making/receiving payments, sending money	NY	14068	Referral
Deposits and withdrawals	FL	32164	Phone
Account opening, closing, or management	AZ	86045	Referral
Problems caused by my funds being low	CT	00511	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/12/2012	04/16/2012	BBVA Compass	Closed without relief
04/12/2012	04/16/2012	JPMorgan Chase	Closed without relief
04/12/2012	05/16/2012	HSBC	Closed without relief
04/12/2012	04/16/2012	Wells Fargo	Closed without relief
04/12/2012	04/16/2012	U.S. Bancorp	Closed without relief
04/13/2012	04/16/2012	Citibank	Closed without relief
04/13/2012	04/13/2012	U.S. Bancorp	Closed without relief
04/13/2012	04/13/2012	U.S. Bancorp	Closed without relief
04/13/2012	04/18/2012	U.S. Bancorp	Closed without relief
04/13/2012	04/18/2012	Wells Fargo	Closed without relief
04/13/2012	04/13/2012	JPMorgan Chase	Closed with relief
04/13/2012	04/23/2012	Bank of America	Closed with relief
05/03/2012	05/04/2012	Bank of America	Closed with explanation
04/13/2012	05/11/2012	Valley National Bank	Closed with relief
04/13/2012	04/23/2012	Wells Fargo	Closed without relief
04/13/2012	04/13/2012	PNC Bank	Closed without relief
04/13/2012	04/13/2012	RBS Citizens	Closed without relief
04/13/2012	04/13/2012	KeyBank NA	Closed with relief
04/13/2012	04/23/2012	Wells Fargo	Closed without relief
04/13/2012	04/13/2012	Wells Fargo	Closed without relief
04/13/2012	04/13/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

57555	Bank account or service	Checking account
57568	Bank account or service	Checking account
57574	Bank account or service	Checking account
57578	Bank account or service	Checking account
57585	Bank account or service	(CD) Certificate of deposit
57598	Bank account or service	Checking account
57611	Bank account or service	Checking account
57619	Bank account or service	Savings account
57629	Bank account or service	Checking account
57638	Bank account or service	Checking account
57664	Bank account or service	Checking account
57666	Bank account or service	Other bank product/service
57670	Bank account or service	(CD) Certificate of deposit
57700	Bank account or service	Checking account
57702	Bank account or service	Checking account
57716	Bank account or service	Checking account
57730	Bank account or service	Checking account
57737	Bank account or service	Checking account
57757	Bank account or service	Checking account
57769	Bank account or service	(CD) Certificate of deposit
57774	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	TX	75215	Referral
Account opening, closing, or management	CA	95835	Referral
Making/receiving payments, sending money	GA	31907	Referral
Deposits and withdrawals	NV	89408	Referral
Account opening, closing, or management	TX	75006	Referral
Account opening, closing, or management	NY	10474	Referral
Account opening, closing, or management	FL	33573	Phone
Deposits and withdrawals	NJ	07106	Referral
Deposits and withdrawals	NY	11373	Referral
Deposits and withdrawals	AA	00318	Phone
Problems caused by my funds being low	FL	33321	Phone
Making/receiving payments, sending money	VA	23222	Web
Problems caused by my funds being low	NJ	08733	Referral
Problems caused by my funds being low	MA	01801	Referral
Using a debit or ATM card	PA	19073	Referral
Problems caused by my funds being low	FL	32835	Referral
Deposits and withdrawals	CA	92101	Phone
Deposits and withdrawals	MO	64138	Web
Problems caused by my funds being low	MD	20814	Postal mail
Account opening, closing, or management	FL	33432	Phone
Account opening, closing, or management	CT	06130	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/16/2012	04/16/2012	JPMorgan Chase	Closed without relief
04/13/2012	04/13/2012	Wells Fargo	Closed without relief
04/13/2012	04/13/2012	GE Capital Retail	Closed without relief
04/13/2012	04/13/2012	Wells Fargo	Closed without relief
04/13/2012	04/13/2012	KeyBank NA	Closed without relief
04/13/2012	04/13/2012	JPMorgan Chase	Closed without relief
04/13/2012	05/15/2012	Associated Bank	Closed with relief
04/13/2012	11/18/2013	JPMorgan Chase	Closed with explanation
04/13/2012	04/13/2012	JPMorgan Chase	Closed with relief
04/13/2012	04/23/2012	Wells Fargo	Closed with relief
04/13/2012	04/16/2012	Wells Fargo	Closed without relief
04/13/2012	04/16/2012	Wells Fargo	Closed without relief
04/13/2012	04/26/2012	TD Bank	Closed without relief
04/13/2012	04/26/2012	Bank of America	Closed without relief
04/13/2012	04/13/2012	Capital One	Closed without relief
04/13/2012	04/13/2012	Wells Fargo	Closed without relief
04/13/2012	04/16/2012	Citibank	Closed without relief
04/13/2012	04/16/2012	U.S. Bancorp	Closed without relief
04/13/2012	04/18/2012	Wells Fargo	Closed without relief
04/13/2012	04/16/2012	PNC Bank	Closed with relief
04/13/2012	04/13/2012	RBS Citizens	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

57825	Bank account or service	Checking account
57826	Bank account or service	Checking account
57828	Bank account or service	Checking account
57832	Bank account or service	Checking account
57835	Bank account or service	Checking account
57839	Bank account or service	Checking account
57858	Bank account or service	Other bank product/service
57860	Bank account or service	Checking account
57873	Bank account or service	(CD) Certificate of deposit
57887	Bank account or service	Checking account
57899	Bank account or service	Checking account
57968	Bank account or service	Checking account
57970	Bank account or service	Checking account
57987	Bank account or service	Checking account
58034	Bank account or service	Checking account
58066	Bank account or service	Checking account
58097	Bank account or service	Checking account
58103	Bank account or service	Checking account
58130	Bank account or service	Other bank product/service
58132	Bank account or service	Other bank product/service
58147	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	ME	04103	Phone
Deposits and withdrawals	CA	92395	Referral
Deposits and withdrawals	SC	29902	Phone
Deposits and withdrawals	MD	21209	Referral
Using a debit or ATM card	PA	17760	Phone
Deposits and withdrawals	IL	61065	Phone
Account opening, closing, or management	PA	18062	Web
Deposits and withdrawals	NV	89106	Phone
Account opening, closing, or management	CA	94109	Referral
Problems caused by my funds being low	SC	29306	Phone
Deposits and withdrawals	SC	29412	Fax
Using a debit or ATM card	NE	68152	Web
Deposits and withdrawals	MO	63033	Referral
Account opening, closing, or management	IL	60076	Referral
Making/receiving payments, sending money	NY	10036	Web
Deposits and withdrawals	FL	34103	Web
Account opening, closing, or management	GA	30269	Referral
Problems caused by my funds being low	FL	32751	Web
Deposits and withdrawals	FL	32246	Web
Deposits and withdrawals	FL	32246	Web
Problems caused by my funds being low	MN	55102	Web

Bank accounts and services complaints

Based on Consumer Complaints

04/13/2012	04/16/2012	Bank of America	Closed with relief
04/13/2012	04/19/2012	Bank of America	Closed without relief
04/13/2012	04/16/2012	Bank of America	Closed without relief
04/13/2012	04/13/2012	PNC Bank	Closed without relief
04/13/2012	04/16/2012	Santander Bank US	Closed with relief
04/13/2012	04/16/2012	First National Bank of Omaha	Closed with relief
04/13/2012	04/16/2012	Santander Bank US	Closed with relief
04/13/2012	04/16/2012	Wells Fargo	Closed with relief
04/27/2012	04/27/2012	Bank of America	Closed without relief
04/13/2012	04/16/2012	Bank of America	Closed
04/13/2012	04/17/2012	Wells Fargo	Closed with relief
04/13/2012	04/16/2012	Wells Fargo	Closed without relief
04/13/2012	04/16/2012	U.S. Bancorp	Closed without relief
05/02/2012	05/02/2012	TCF National Bank	Closed with relief
04/13/2012	04/16/2012	Citibank	Closed with relief
04/14/2012	04/16/2012	SunTrust Bank	Closed with relief
05/20/2012	06/01/2012	Capital One	Closed with non-monetary relief
04/14/2012	04/17/2012	SunTrust Bank	Closed with relief
04/14/2012	04/17/2012	Fifth Third Bank	Closed with relief
05/14/2012	05/15/2012	Fifth Third Bank	Closed with relief
04/14/2012	04/19/2012	TCF National Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

58160	Bank account or service	Checking account
58174	Bank account or service	Checking account
58184	Bank account or service	Checking account
58223	Bank account or service	Checking account
58226	Bank account or service	Checking account
58249	Bank account or service	Checking account
58259	Bank account or service	Checking account
58274	Bank account or service	Checking account
58297	Bank account or service	Checking account
58314	Bank account or service	Checking account
58337	Bank account or service	Checking account
58339	Bank account or service	Checking account
58349	Bank account or service	Checking account
58356	Bank account or service	Checking account
58371	Bank account or service	Checking account
58376	Bank account or service	Checking account
58396	Bank account or service	Checking account
58400	Bank account or service	Checking account
58413	Bank account or service	(CD) Certificate of deposit
58415	Bank account or service	Checking account
58438	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	PA	19135	Web
Account opening, closing, or management	CO	80040	Web
Problems caused by my funds being low	FL	34982	Web
Deposits and withdrawals	NJ	07069	Web
Deposits and withdrawals	WA	98004	Web
Problems caused by my funds being low	CA	91786	Web
Problems caused by my funds being low	PA	16858	Web
Making/receiving payments, sending money	TX	77339	Web
Problems caused by my funds being low	NJ	08060	Referral
Making/receiving payments, sending money	NJ	08648	Referral
Making/receiving payments, sending money	ME	04401	Referral
Account opening, closing, or management	AZ	85142	Referral
Deposits and withdrawals	CT	06119	Referral
Deposits and withdrawals	VA	22309	Web
Account opening, closing, or management	CA	94521	Referral
Deposits and withdrawals	ID	83815	Referral
Problems caused by my funds being low	OH	44691	Referral
Deposits and withdrawals	IL	60617	Referral
Account opening, closing, or management	NC	28216	Referral
Problems caused by my funds being low	OH	43203	Referral
Problems caused by my funds being low	CA	92130	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/14/2012	04/19/2012	Santander Bank US	Closed without relief
04/14/2012	04/19/2012	Wells Fargo	Closed without relief
04/14/2012	04/19/2012	PNC Bank	Closed with relief
04/15/2012	04/19/2012	JPMorgan Chase	Closed without relief
04/16/2012	04/18/2012	Wells Fargo	Closed with relief
04/15/2012	04/18/2012	Bank of America	Closed with relief
04/15/2012	04/17/2012	Santander Bank US	Closed with relief
04/15/2012	04/17/2012	Wells Fargo	Closed without relief
04/16/2012	04/16/2012	Wells Fargo	Closed without relief
04/16/2012	04/17/2012	Wells Fargo	Closed without relief
04/16/2012	04/16/2012	Wells Fargo	Closed without relief
04/16/2012	04/17/2012	Wells Fargo	Closed without relief
04/16/2012	04/16/2012	TD Bank	Closed with relief
04/16/2012	04/18/2012	Bank of America	Closed without relief
04/29/2012	05/01/2012	Citibank	Closed without relief
04/16/2012	04/18/2012	Wells Fargo	Closed with relief
04/16/2012	04/16/2012	PNC Bank	Closed with relief
04/16/2012	04/16/2012	Bank of America	Closed with relief
04/16/2012	04/16/2012	Wells Fargo	Closed without relief
05/14/2012	05/15/2012	U.S. Bancorp	Closed with relief
04/16/2012	04/16/2012	Comerica	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

58439	Bank account or service	Checking account
58443	Bank account or service	Checking account
58454	Bank account or service	Checking account
58460	Bank account or service	Checking account
58471	Bank account or service	Checking account
58483	Bank account or service	Savings account
58527	Bank account or service	Checking account
58529	Bank account or service	Checking account
58530	Bank account or service	Savings account
58533	Bank account or service	Checking account
58539	Bank account or service	Checking account
58570	Bank account or service	Checking account
58573	Bank account or service	(CD) Certificate of deposit
58577	Bank account or service	(CD) Certificate of deposit
58586	Bank account or service	Savings account
58588	Bank account or service	Checking account
58604	Bank account or service	Checking account
58628	Bank account or service	Checking account
58668	Bank account or service	Savings account
58676	Bank account or service	Checking account
58680	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	CA	92609	Referral
Account opening, closing, or management	FL	33010	Phone
Making/receiving payments, sending money	IL	60652	Web
Deposits and withdrawals	NM	87505	Referral
Making/receiving payments, sending money	PA	19104	Referral
Deposits and withdrawals	NJ	08757	Web
Account opening, closing, or management	VA	22153	Referral
Account opening, closing, or management	NC	27560	Referral
Account opening, closing, or management	NC	27560	Web
Account opening, closing, or management	NY	10026	Referral
Problems caused by my funds being low	FL	33904	Web
Problems caused by my funds being low	KS	67203	Referral
Account opening, closing, or management	NY	11731	Referral
Account opening, closing, or management	FL	33027	Phone
Account opening, closing, or management	FL	33304	Referral
Deposits and withdrawals	NJ	08077	Phone
Using a debit or ATM card	NY	12831	Referral
Problems caused by my funds being low	MI	49442	Web
Deposits and withdrawals	NY	12208	Web
Deposits and withdrawals	NY	11238	Referral
Problems caused by my funds being low	FL	34953	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/16/2012	04/17/2012	U.S. Bancorp	Closed without relief
04/16/2012	04/19/2012	BankUnited	Closed with explanation
04/16/2012	04/17/2012	RBS Citizens	Closed with relief
04/16/2012	10/25/2012	Wells Fargo	Closed with explanation
04/16/2012	04/16/2012	PNC Bank	Closed with relief
04/16/2012	04/19/2012	TD Bank	Closed with relief
04/16/2012	04/16/2012	Capital One	Closed without relief
04/16/2012	04/16/2012	Wells Fargo	Closed without relief
05/14/2012	05/15/2012	Wells Fargo	Closed with relief
04/16/2012	04/17/2012	TD Bank	Closed without relief
04/16/2012	04/17/2012	JPMorgan Chase	Closed without relief
04/16/2012	04/16/2012	Bank of America	Closed with relief
04/16/2012	04/16/2012	JPMorgan Chase	Closed without relief
04/16/2012	04/17/2012	OneWest Bank	Closed with relief
04/16/2012	04/16/2012	Citibank	Closed without relief
04/16/2012	04/18/2012	Santander Bank US	Closed without relief
04/16/2012	04/16/2012	TD Bank	Closed with relief
05/05/2012	05/08/2012	The Huntington National Bank	Closed without relief
04/16/2012	04/18/2012	Wells Fargo	Closed without relief
04/16/2012	04/16/2012	Capital One	Closed without relief
04/16/2012	04/18/2012	Bank of America	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

58685	Bank account or service	Checking account
58692	Bank account or service	Checking account
58695	Bank account or service	(CD) Certificate of deposit
58711	Bank account or service	Checking account
58721	Bank account or service	Checking account
58746	Bank account or service	Checking account
58751	Bank account or service	Other bank product/service
58753	Bank account or service	Checking account
58762	Bank account or service	Checking account
58800	Bank account or service	(CD) Certificate of deposit
58834	Bank account or service	Checking account
58869	Bank account or service	Checking account
58875	Bank account or service	Other bank product/service
58878	Bank account or service	Checking account
58916	Bank account or service	Checking account
58922	Bank account or service	Checking account
58940	Bank account or service	(CD) Certificate of deposit
58953	Bank account or service	Checking account
58965	Bank account or service	Checking account
58979	Bank account or service	Cashing a check without an account
58996	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	TX	78596	Phone
Problems caused by my funds being low	MA	02122	Referral
Account opening, closing, or management	WI	53217	Phone
Deposits and withdrawals	NH	03053	Referral
Account opening, closing, or management	CO	80026	Web
Problems caused by my funds being low	NY	10952	Referral
Deposits and withdrawals	TX	76049	Referral
Deposits and withdrawals	NY	12430	Referral
Deposits and withdrawals	PA	19154	Referral
Account opening, closing, or management	MD	20748	Phone
Problems caused by my funds being low	NY	11768	Referral
Deposits and withdrawals	AZ	85012	Web
Account opening, closing, or management	CA	92782	Web
Account opening, closing, or management	OR	97007	Phone
Using a debit or ATM card	WI	53941	Phone
Deposits and withdrawals	OH	44313	Phone
Deposits and withdrawals	CT	06247	Web
Account opening, closing, or management	OK	74115	Phone
Deposits and withdrawals	CA	92410	Phone
Account opening, closing, or management	LA	70805	Phone
Deposits and withdrawals	LA	71107	Web

Bank accounts and services complaints

Based on Consumer Complaints

04/16/2012	05/15/2012	Associated Bank	Closed with relief
04/16/2012	04/18/2012	Bank of America	Closed with relief
04/16/2012	04/17/2012	BMO Harris	Closed without relief
04/16/2012	04/16/2012	GE Capital Retail	Closed without relief
04/16/2012	04/18/2012	Ally Financial Inc.	Closed without relief
04/16/2012	04/16/2012	RBS Citizens	Closed with relief
04/16/2012	04/19/2012	U.S. Bancorp	Closed with relief
04/16/2012	04/16/2012	Bank of America	Closed with relief
04/16/2012	04/17/2012	Bank of America	Closed without relief
05/02/2012	05/10/2012	Capital One	Closed with relief
04/16/2012	04/16/2012	TD Bank	Closed with relief
04/16/2012	04/20/2012	Bank of America	Closed with relief
04/16/2012	04/17/2012	JPMorgan Chase	Closed without relief
04/16/2012	04/19/2012	JPMorgan Chase	Closed without relief
04/16/2012	04/18/2012	Citibank	Closed with relief
04/16/2012	04/18/2012	JPMorgan Chase	Closed without relief
04/16/2012	04/17/2012	Bank of America	Closed without relief
04/16/2012	04/18/2012	Bank of America	Closed without relief
04/16/2012	04/18/2012	Wells Fargo	Closed without relief
04/16/2012	04/17/2012	JPMorgan Chase	Closed without relief
04/16/2012	04/17/2012	Citibank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
No	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

59016	Bank account or service	Checking account
59020	Bank account or service	Checking account
59086	Bank account or service	Checking account
59096	Bank account or service	Checking account
59101	Bank account or service	Checking account
59114	Bank account or service	Checking account
59118	Bank account or service	Checking account
59129	Bank account or service	Checking account
59144	Bank account or service	Savings account
59183	Bank account or service	Checking account
59197	Bank account or service	Checking account
59206	Bank account or service	Checking account
59214	Bank account or service	Checking account
59230	Bank account or service	Checking account
59241	Bank account or service	Checking account
59253	Bank account or service	Other bank product/service
59255	Bank account or service	Checking account
59287	Bank account or service	Checking account
59290	Bank account or service	Checking account
59297	Bank account or service	Checking account
59309	Bank account or service	Other bank product/service

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	PA	16001	Web
Account opening, closing, or management	TX	76065	Web
Problems caused by my funds being low	NJ	08757	Referral
Account opening, closing, or management	MO	65101	Referral
Deposits and withdrawals	VA	22630	Referral
Deposits and withdrawals	CT	06451	Referral
Deposits and withdrawals	VA	23059	Referral
Account opening, closing, or management	GA	30349	Referral
Deposits and withdrawals	NY	10025	Referral
Deposits and withdrawals	NY	12020	Referral
Deposits and withdrawals	OH	45102	Web
Problems caused by my funds being low	FL	34481	Referral
Using a debit or ATM card	IL	60426	Web
Problems caused by my funds being low			Referral
Deposits and withdrawals	FL	32901	Referral
Account opening, closing, or management	NC	28371	Web
Problems caused by my funds being low	TX	76123	Referral
Problems caused by my funds being low	TX	77551	Referral
Deposits and withdrawals	MD	21286	Phone
Account opening, closing, or management	CT	06002	Referral
Account opening, closing, or management	CA	94706	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/20/2012	05/23/2012	RBS Citizens	Closed with relief
04/16/2012	04/18/2012	JPMorgan Chase	Closed without relief
04/17/2012	04/17/2012	TD Bank	Closed without relief
04/17/2012	04/17/2012	Regions	Closed with relief
04/17/2012	04/17/2012	Wells Fargo	Closed with relief
04/17/2012	04/17/2012	TD Bank	Closed without relief
04/17/2012	04/17/2012	Bank of America	Closed with relief
04/17/2012	04/17/2012	GE Capital Retail	Closed without relief
04/17/2012	04/17/2012	TD Bank	Closed without relief
04/17/2012	04/17/2012	JPMorgan Chase	Closed without relief
04/17/2012	04/18/2012	KeyBank NA	Closed without relief
04/17/2012	04/17/2012	Wells Fargo	Closed with relief
04/17/2012	04/18/2012	Wells Fargo	Closed with relief
04/17/2012	04/17/2012	Bank of America	Closed with explanation
04/17/2012	04/17/2012	JPMorgan Chase	Closed with relief
04/17/2012	04/18/2012	Wells Fargo	Closed without relief
04/17/2012	04/17/2012	Wells Fargo	Closed without relief
04/17/2012	04/17/2012	BBVA Compass	Closed with relief
04/17/2012	04/18/2012	PNC Bank	Closed without relief
04/17/2012	04/17/2012	Webster Bank	Closed without relief
04/17/2012	04/23/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
No	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

59319	Bank account or service	Checking account
59342	Bank account or service	Checking account
59346	Bank account or service	Checking account
59353	Bank account or service	Checking account
59355	Bank account or service	Checking account
59363	Bank account or service	Checking account
59372	Bank account or service	Cashing a check without an account
59376	Bank account or service	(CD) Certificate of deposit
59388	Bank account or service	Checking account
59390	Bank account or service	Checking account
59404	Bank account or service	Checking account
59412	Bank account or service	Other bank product/service
59419	Bank account or service	Checking account
59443	Bank account or service	Checking account
59445	Bank account or service	Checking account
59488	Bank account or service	Savings account
59492	Bank account or service	Checking account
59495	Bank account or service	Checking account
59557	Bank account or service	Checking account
59608	Bank account or service	Savings account
59612	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	NV	89119	Referral
Deposits and withdrawals	WA	98444	Referral
Deposits and withdrawals	GA	30066	Phone
Account opening, closing, or management	TX	77082	Phone
Deposits and withdrawals	FL	33617	Referral
Account opening, closing, or management	AZ	85255	Referral
Deposits and withdrawals	GA	31150	Phone
Deposits and withdrawals	GA	31150	Phone
Deposits and withdrawals	DC	20005	Referral
Deposits and withdrawals	NY	11214	Phone
Problems caused by my funds being low	MA	01104	Phone
Account opening, closing, or management	NY	11234	Referral
Account opening, closing, or management	AL	32653	Referral
Problems caused by my funds being low	MI	48046	Phone
Problems caused by my funds being low	MD	20902	Web
Deposits and withdrawals	OH	45405	Referral
Problems caused by my funds being low	IL	60083	Phone
Account opening, closing, or management	FL	34685	Web
Account opening, closing, or management	FL	34950	Postal mail
Problems caused by my funds being low	TX	77095	Referral
Deposits and withdrawals	MA	02780	Postal mail

Bank accounts and services complaints

Based on Consumer Complaints

04/17/2012	04/17/2012	Capital One	Closed with relief
04/17/2012	04/17/2012	JPMorgan Chase	Closed without relief
04/17/2012	04/18/2012	Wells Fargo	Closed without relief
04/17/2012	04/19/2012	JPMorgan Chase	Closed without relief
04/17/2012	04/17/2012	Wells Fargo	Closed without relief
04/17/2012	04/17/2012	JPMorgan Chase	Closed without relief
04/17/2012	04/19/2012	Bank of America	Closed with relief
04/17/2012	04/18/2012	PNC Bank	Closed without relief
04/17/2012	04/17/2012	Citibank	Closed without relief
04/17/2012	04/18/2012	HSBC	Closed
04/17/2012	04/18/2012	Bank of America	Closed with relief
04/17/2012	04/17/2012	JPMorgan Chase	Closed without relief
04/17/2012	04/17/2012	Bank of America	Closed with relief
04/17/2012	04/18/2012	PNC Bank	Closed with relief
04/17/2012	04/18/2012	Capital One	Closed without relief
04/17/2012	04/17/2012	PNC Bank	Closed without relief
04/17/2012	04/19/2012	TCF National Bank	Closed with relief
04/17/2012	04/19/2012	USAA Savings	Closed without relief
04/17/2012	04/19/2012	Wells Fargo	Closed without relief
05/14/2012	05/16/2012	JPMorgan Chase	Closed without relief
04/17/2012	04/18/2012	Webster Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

59646	Bank account or service	Checking account
59662	Bank account or service	Checking account
59667	Bank account or service	Checking account
59682	Bank account or service	Checking account
59685	Bank account or service	(CD) Certificate of deposit
59692	Bank account or service	Checking account
59719	Bank account or service	Checking account
59734	Bank account or service	Checking account
59742	Bank account or service	Other bank product/service
59749	Bank account or service	Other bank product/service
59754	Bank account or service	Checking account
59781	Bank account or service	(CD) Certificate of deposit
59804	Bank account or service	Checking account
59834	Bank account or service	Checking account
59836	Bank account or service	Checking account
59860	Bank account or service	Checking account
59866	Bank account or service	(CD) Certificate of deposit
59911	Bank account or service	Checking account
59949	Bank account or service	Checking account
59959	Bank account or service	Checking account
59976	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	FL	34953	Web
Account opening, closing, or management	NY	11040	Phone
Deposits and withdrawals	MA	02114	Postal mail
Account opening, closing, or management	KS	06622	Referral
Account opening, closing, or management	NJ	07090	Phone
Account opening, closing, or management	AR	71743	Phone
Problems caused by my funds being low	NV		Referral
Account opening, closing, or management	TN	38134	Referral
Making/receiving payments, sending money	IL	60171	Web
Deposits and withdrawals	NJ	08724	Phone
Problems caused by my funds being low	GA	31420	Referral
Account opening, closing, or management	FL	34652	Phone
Account opening, closing, or management	CA	95370	Phone
Problems caused by my funds being low	MN	55118	Referral
Account opening, closing, or management	MD	20745	Phone
Deposits and withdrawals	CT	06107	Web
Deposits and withdrawals	NY	10021	Phone
Account opening, closing, or management	AR	72225	Web
Deposits and withdrawals	CT	06831	Phone
Account opening, closing, or management	TX	77069	Referral
Making/receiving payments, sending money	VA	24352	Phone

Bank accounts and services complaints

Based on Consumer Complaints

04/17/2012	04/19/2012	Wells Fargo	Closed with relief
04/17/2012	04/18/2012	JPMorgan Chase	Closed without relief
04/17/2012	04/19/2012	RBS Citizens	Closed without relief
04/17/2012	04/17/2012	U.S. Bancorp	Closed with relief
04/17/2012	04/18/2012	PNC Bank	Closed without relief
04/17/2012	04/18/2012	U.S. Bancorp	Closed without relief
04/17/2012	04/17/2012	Zions Bancorporation	Closed with relief
04/17/2012	04/17/2012	First Tennessee Bank	Closed without relief
04/17/2012	04/19/2012	Bank of America	Closed without relief
04/17/2012	04/18/2012	TD Bank	Closed without relief
04/17/2012	04/17/2012	Bank of America	Closed with relief
04/17/2012	04/18/2012	EverBank	Closed without relief
04/17/2012	04/19/2012	Union Bank	Closed with relief
04/17/2012	08/22/2012	TCF National Bank	Closed with monetary relief
04/17/2012	04/18/2012	PNC Bank	Closed with relief
04/17/2012	04/19/2012	Bank of America	Closed with relief
04/17/2012	04/19/2012	JPMorgan Chase	Closed without relief
04/18/2012	04/18/2012	Regions	Untimely response
04/18/2012	04/19/2012	JPMorgan Chase	Closed with relief
05/16/2012	05/23/2012	JPMorgan Chase	Closed with relief
04/18/2012	04/19/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
No	
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

60030	Bank account or service	Checking account
60063	Bank account or service	Checking account
60112	Bank account or service	Savings account
60156	Bank account or service	Other bank product/service
60172	Bank account or service	Checking account
60192	Bank account or service	Checking account
60196	Bank account or service	Checking account
60208	Bank account or service	Other bank product/service
60221	Bank account or service	Checking account
60229	Bank account or service	Checking account
60234	Bank account or service	Checking account
60239	Bank account or service	Checking account
60252	Bank account or service	Savings account
60284	Bank account or service	Checking account
60286	Bank account or service	Checking account
60298	Bank account or service	Checking account
60325	Bank account or service	(CD) Certificate of deposit
60327	Bank account or service	Savings account
60343	Bank account or service	Checking account
60351	Bank account or service	Checking account
60371	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	GA	30316	Referral
Account opening, closing, or management	MI	48174	Referral
Deposits and withdrawals	TX	77346	Web
Deposits and withdrawals	NY	11218	Referral
Deposits and withdrawals	PA	18018	Referral
Account opening, closing, or management	CA	92845	Referral
Account opening, closing, or management	GA	30252	Web
Account opening, closing, or management	IL	60026	Phone
Deposits and withdrawals	CA	90036	Referral
Making/receiving payments, sending money	MN	55407	Web
Account opening, closing, or management	IL	60651	Phone
Problems caused by my funds being low	TX	78235	Referral
Deposits and withdrawals	MD	20748	Referral
Account opening, closing, or management	FL	32966	Phone
Problems caused by my funds being low	NY	11216	Referral
Deposits and withdrawals	PA	18020	Referral
Deposits and withdrawals	OK	73069	Referral
Deposits and withdrawals	CA	90201	Phone
Deposits and withdrawals	WI	54601	Referral
Problems caused by my funds being low	TX	75559	Web
Deposits and withdrawals	MI	48647	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/18/2012	04/18/2012	Wells Fargo	Closed without relief
04/18/2012	04/18/2012	JPMorgan Chase	Closed without relief
04/18/2012	04/18/2012	Bank of America	Closed without relief
04/18/2012	04/18/2012	JPMorgan Chase	Closed without relief
04/18/2012	04/18/2012	Capital One	Closed with relief
04/18/2012	04/18/2012	Wells Fargo	Closed without relief
04/18/2012	04/18/2012	SunTrust Bank	Closed with relief
04/06/2012	04/09/2012	Fifth Third Bank	Closed with relief
04/18/2012	04/18/2012	Bank of America	Closed with relief
04/18/2012	04/18/2012	TCF National Bank	Closed without relief
04/18/2012	04/19/2012	JPMorgan Chase	Closed without relief
04/18/2012	04/18/2012	Wells Fargo	Closed with relief
04/18/2012	04/18/2012	Bank of America	Closed with relief
04/18/2012	04/19/2012	Astoria Bank	Closed without relief
04/18/2012	04/18/2012	Morgan Stanley	Closed with explanation
04/18/2012	04/18/2012	U.S. Bancorp	Closed with relief
04/18/2012	04/18/2012	OneWest Bank	Closed without relief
04/18/2012	04/19/2012	JPMorgan Chase	Closed without relief
04/18/2012	04/18/2012	Wells Fargo	Closed without relief
04/18/2012	04/19/2012	Wells Fargo	Closed without relief
04/18/2012	04/18/2012	Bank of America	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

60413	Bank account or service	Other bank product/service
60423	Bank account or service	Checking account
60438	Bank account or service	Checking account
60447	Bank account or service	Savings account
60452	Bank account or service	Checking account
60474	Bank account or service	Checking account
60487	Bank account or service	Checking account
60555	Bank account or service	Checking account
60579	Bank account or service	Other bank product/service
60587	Bank account or service	Checking account
60590	Bank account or service	Checking account
60599	Bank account or service	Checking account
60618	Bank account or service	Checking account
60639	Bank account or service	(CD) Certificate of deposit
60651	Bank account or service	Checking account
60657	Bank account or service	Checking account
60669	Bank account or service	Checking account
60684	Bank account or service	(CD) Certificate of deposit
60719	Bank account or service	Checking account
60746	Bank account or service	Checking account
61057	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	FL	33412	Phone
Account opening, closing, or management	VA	20176	Referral
Deposits and withdrawals	FL	33409	Referral
Deposits and withdrawals	NV	89429	Phone
Account opening, closing, or management	CA	92028	Referral
Deposits and withdrawals	OH	44646	Referral
Account opening, closing, or management	MA	02131	Referral
Account opening, closing, or management	FL	34953	Phone
Making/receiving payments, sending money	GA	30092	Phone
Account opening, closing, or management	MA	01905	Phone
Account opening, closing, or management	PA	18301	Phone
Making/receiving payments, sending money	NY	10583	Web
Deposits and withdrawals	FL	34786	Referral
Deposits and withdrawals	CA	94014	Phone
Using a debit or ATM card	OH	44124	Web
Account opening, closing, or management	NH	03894	Web
Account opening, closing, or management	NY	10037	Web
Account opening, closing, or management	CA	92075	Web
Using a debit or ATM card	CA	92869	Web
Account opening, closing, or management	CA	91359	Web
Account opening, closing, or management	MO	63135	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/18/2012	04/19/2012	Wells Fargo	Closed without relief
04/18/2012	04/18/2012	Citibank	Closed without relief
04/18/2012	04/18/2012	Bank of America	Closed with relief
04/18/2012	04/19/2012	Wells Fargo	Closed without relief
04/18/2012	04/18/2012	Union Bank	Closed with relief
04/18/2012	04/18/2012	JPMorgan Chase	Closed with relief
04/18/2012	04/18/2012	RBS Citizens	Closed without relief
04/18/2012	04/19/2012	PNC Bank	Closed without relief
04/18/2012	04/19/2012	Wells Fargo	Closed with relief
04/18/2012	04/19/2012	Bank of America	Closed with relief
04/18/2012	04/19/2012	PNC Bank	Closed without relief
04/18/2012	04/19/2012	Citibank	Closed with relief
04/18/2012	04/18/2012	Wells Fargo	Closed without relief
04/18/2012	05/16/2012	East West Bank	Closed with relief
04/18/2012	04/19/2012	New York Community Bank	Closed without relief
04/18/2012	04/19/2012	Wells Fargo	Closed without relief
04/18/2012	04/19/2012	Bank of America	Closed without relief
04/18/2012	04/20/2012	Bank of America	Closed with relief
04/18/2012	04/20/2012	Wells Fargo	Closed with relief
04/19/2012	04/19/2012	Bank of America	Closed with relief
04/19/2012	04/19/2012	Bank of America	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

61073	Bank account or service	Checking account
61077	Bank account or service	Savings account
61093	Bank account or service	Checking account
61097	Bank account or service	Checking account
61119	Bank account or service	Savings account
61145	Bank account or service	Checking account
61147	Bank account or service	Checking account
61148	Bank account or service	Checking account
61170	Bank account or service	Checking account
61175	Bank account or service	Checking account
61179	Bank account or service	Checking account
61203	Bank account or service	Checking account
61206	Bank account or service	Checking account
61216	Bank account or service	Checking account
61223	Bank account or service	Other bank product/service
61262	Bank account or service	Checking account
61285	Bank account or service	Other bank product/service
61287	Bank account or service	Checking account
61317	Bank account or service	Checking account
61340	Bank account or service	Checking account
61355	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	NY	11934	Web
Account opening, closing, or management	IL	60615	Referral
Account opening, closing, or management	WA	99205	Referral
Problems caused by my funds being low	AZ	85040	Referral
Deposits and withdrawals	NJ	07005	Phone
Account opening, closing, or management	OH	43420	Referral
Account opening, closing, or management	GA	30032	Phone
Account opening, closing, or management	GA	30032	Phone
Problems caused by my funds being low	GA	30268	Referral
Making/receiving payments, sending money	IL	60517	Referral
Deposits and withdrawals	OH	44720	Phone
Using a debit or ATM card	NH	03753	Referral
Deposits and withdrawals	PA	19446	Referral
Account opening, closing, or management	NY	14580	Web
Account opening, closing, or management	FL	33702	Referral
Making/receiving payments, sending money	MN	55337	Referral
Account opening, closing, or management	CA	92688	Phone
Problems caused by my funds being low	MI	48214	Referral
Account opening, closing, or management	TN	38024	Phone
Deposits and withdrawals	CA	90013	Phone
Problems caused by my funds being low	VA	98223	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/19/2012	04/20/2012	Capital One	Closed without relief
04/19/2012	04/19/2012	JPMorgan Chase	Closed without relief
04/19/2012	04/19/2012	JPMorgan Chase	Closed with relief
04/19/2012	04/19/2012	BBVA Compass	Closed without relief
04/19/2012	04/20/2012	JPMorgan Chase	Closed with relief
04/19/2012	04/19/2012	Fifth Third Bank	Closed without relief
04/19/2012	04/20/2012	Wells Fargo	Closed without relief
04/19/2012	04/20/2012	Bank of America	Closed
04/19/2012	04/19/2012	JPMorgan Chase	Closed with relief
04/19/2012	04/19/2012	JPMorgan Chase	Closed without relief
04/19/2012	05/08/2012	The Huntington National Bank	Closed with relief
04/19/2012	04/19/2012	Ally Financial Inc.	Closed without relief
04/19/2012	04/19/2012	PNC Bank	Closed with relief
04/19/2012	04/26/2012	First Niagara Bank	Closed without relief
04/19/2012	04/23/2012	Bank of America	Closed without relief
04/19/2012	04/19/2012	Citibank	Closed without relief
04/19/2012	04/23/2012	Bank of America	Closed without relief
04/19/2012	04/19/2012	Fifth Third Bank	Closed without relief
04/19/2012	04/20/2012	Bank of America	Closed
04/19/2012	04/20/2012	Wells Fargo	Closed without relief
04/19/2012	04/19/2012	Union Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

61404	Bank account or service	Checking account
61417	Bank account or service	Checking account
61429	Bank account or service	Checking account
61508	Bank account or service	Checking account
61512	Bank account or service	Checking account
61536	Bank account or service	Checking account
61540	Bank account or service	Checking account
61546	Bank account or service	Checking account
61592	Bank account or service	Checking account
61595	Bank account or service	Other bank product/service
61598	Bank account or service	Checking account
61608	Bank account or service	Checking account
61609	Bank account or service	Checking account
61613	Bank account or service	Checking account
61619	Bank account or service	Checking account
61628	Bank account or service	(CD) Certificate of deposit
61630	Bank account or service	Checking account
61649	Bank account or service	Checking account
61657	Bank account or service	Other bank product/service
61667	Bank account or service	Checking account
61672	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	IL	60409	Web
Using a debit or ATM card	MD	20735	Referral
Problems caused by my funds being low	GA	30518	Web
Account opening, closing, or management	AR	72034	Web
Problems caused by my funds being low	MD	21122	Referral
Account opening, closing, or management	CA	93613	Postal mail
Problems caused by my funds being low	OR	97211	Web
Account opening, closing, or management	MD	20746	Referral
Account opening, closing, or management	NY	11777	Web
Making/receiving payments, sending money	CA	90706	Web
Account opening, closing, or management	NJ	08550	Web
Account opening, closing, or management	OH	43230	Web
Account opening, closing, or management	OH	43230	Web
Problems caused by my funds being low	TX	75229	Web
Deposits and withdrawals	NY	14221	Web
Account opening, closing, or management	FL	33703	Referral
Account opening, closing, or management	NY	11757	Referral
Deposits and withdrawals	VA	23454	Postal mail
Making/receiving payments, sending money	MA	01376	Web
Using a debit or ATM card	DE	19701	Web
Account opening, closing, or management	FL	33129	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/19/2012	04/20/2012	The Huntington National Bank	Closed with relief
04/19/2012	04/19/2012	Bank of America	Closed without relief
04/19/2012	04/20/2012	JPMorgan Chase	Closed with relief
04/19/2012	04/20/2012	JPMorgan Chase	Closed without relief
04/19/2012	04/19/2012	Wells Fargo	Closed without relief
04/19/2012	04/20/2012	Wells Fargo	Closed without relief
04/19/2012	04/20/2012	Wells Fargo	Closed without relief
04/19/2012	04/24/2012	Navy FCU	Closed without relief
04/19/2012	05/16/2012	New York Community Bank	Closed without relief
04/19/2012	04/20/2012	Wells Fargo	Closed without relief
04/19/2012	04/20/2012	RBS Citizens	Closed without relief
04/19/2012	04/20/2012	JPMorgan Chase	Closed without relief
04/26/2012	04/30/2012	KeyBank NA	Closed without relief
04/19/2012	04/23/2012	Bank of America	Closed without relief
04/20/2012	04/20/2012	M&T Bank	Closed with relief
04/19/2012	04/20/2012	Regions	Closed without relief
04/19/2012	04/20/2012	JPMorgan Chase	Closed without relief
05/18/2012	05/21/2012	SunTrust Bank	Closed with explanation
04/20/2012	04/25/2012	Bank of America	Closed with relief
04/20/2012	04/23/2012	PNC Bank	Closed with relief
04/20/2012	04/20/2012	Regions	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
No	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No

Bank accounts and services complaints

Based on Consumer Complaints

61680	Bank account or service	Checking account
61687	Bank account or service	Checking account
61692	Bank account or service	Checking account
61695	Bank account or service	Checking account
61722	Bank account or service	Checking account
61726	Bank account or service	Checking account
61732	Bank account or service	Checking account
61748	Bank account or service	Checking account
61760	Bank account or service	Checking account
61766	Bank account or service	Checking account
61778	Bank account or service	Checking account
61784	Bank account or service	Checking account
61802	Bank account or service	Other bank product/service
61804	Bank account or service	Checking account
61806	Bank account or service	Checking account
61814	Bank account or service	(CD) Certificate of deposit
61816	Bank account or service	Checking account
61825	Bank account or service	Checking account
61846	Bank account or service	Checking account
61864	Bank account or service	Checking account
61869	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	FL	32507	Referral
Account opening, closing, or management	VA	20176	Referral
Deposits and withdrawals	IN	46407	Referral
Account opening, closing, or management	RI	02921	Phone
Deposits and withdrawals	GA	30047	Phone
Deposits and withdrawals	AR	72715	Phone
Deposits and withdrawals	NC	27623	Phone
Account opening, closing, or management	NY	10017	Web
Making/receiving payments, sending money	TX	78228	Referral
Problems caused by my funds being low	SC	29601	Referral
Account opening, closing, or management	AZ	85286	Referral
Deposits and withdrawals	FL	34683	Referral
Account opening, closing, or management	FL	33150	Phone
Account opening, closing, or management	CA	95336	Referral
Account opening, closing, or management	MD	20722	Referral
Deposits and withdrawals	FL	33904	Referral
Deposits and withdrawals	CA	91764	Referral
Making/receiving payments, sending money	SC	29464	Referral
Making/receiving payments, sending money	FL	33483	Referral
Problems caused by my funds being low	CO	80128	Web
Making/receiving payments, sending money	NY	11738	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/20/2012	10/25/2012	Wells Fargo	Closed
04/20/2012	04/20/2012	TD Bank	Closed without relief
04/20/2012	04/23/2012	PNC Bank	Closed without relief
04/20/2012	04/23/2012	Bank of America	Closed
04/20/2012	04/23/2012	Synovus Bank	Closed without relief
04/20/2012	04/23/2012	Bank of America	Closed without relief
04/20/2012	04/23/2012	Wells Fargo	Closed without relief
04/20/2012	04/23/2012	Citibank	Closed with relief
04/20/2012	04/20/2012	Bank of America	Closed with relief
04/19/2012	04/20/2012	BB&T Financial	Closed without relief
04/20/2012	04/20/2012	Bank of America	Closed with relief
04/19/2012	04/20/2012	Regions	Closed without relief
04/20/2012	04/23/2012	SunTrust Bank	Closed without relief
04/19/2012	04/20/2012	Wells Fargo	Closed without relief
04/19/2012	04/20/2012	PNC Bank	Closed with non-monetary relief
04/19/2012	08/29/2012	BMO Harris	Closed with explanation
04/20/2012	04/20/2012	Bank of America	Closed with relief
04/19/2012	04/20/2012	SunTrust Bank	Closed without relief
04/19/2012	04/20/2012	Bank of America	Closed without relief
04/20/2012	04/24/2012	U.S. Bancorp	Closed without relief
04/19/2012	04/20/2012	Ally Financial Inc.	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
No	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

61922	Bank account or service	Savings account
61924	Bank account or service	Checking account
61935	Bank account or service	Checking account
61947	Bank account or service	Checking account
61961	Bank account or service	Checking account
61982	Bank account or service	Checking account
61998	Bank account or service	Checking account
62002	Bank account or service	Checking account
62007	Bank account or service	Checking account
62013	Bank account or service	Checking account
62031	Bank account or service	Checking account
62045	Bank account or service	Other bank product/service
62047	Bank account or service	Checking account
62058	Bank account or service	Checking account
62501	Bank account or service	Checking account
62503	Bank account or service	Checking account
62512	Bank account or service	Savings account
62518	Bank account or service	Savings account
62522	Bank account or service	Checking account
62556	Bank account or service	(CD) Certificate of deposit
62563	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NY	10027	Web
Account opening, closing, or management	CA	91423	Referral
Deposits and withdrawals	FL	34660	Referral
Deposits and withdrawals	OH	44052	Fax
Problems caused by my funds being low	MI	48321	Web
Deposits and withdrawals	CA	94577	Referral
Problems caused by my funds being low	IL	60193	Web
Account opening, closing, or management	NY	10065	Web
Account opening, closing, or management	OH	43229	Phone
Using a debit or ATM card	NV	89108	Phone
Deposits and withdrawals	MS	39044	Referral
Making/receiving payments, sending money	OH	44106	Referral
Deposits and withdrawals	KY	40291	Referral
Account opening, closing, or management	FL	32404	Referral
Making/receiving payments, sending money			Referral
Making/receiving payments, sending money	NC	28215	Phone
Account opening, closing, or management	AZ	85282	Web
Account opening, closing, or management	GA	30064	Referral
Account opening, closing, or management	GA	30052	Referral
Account opening, closing, or management	MO	64052	Postal mail
Account opening, closing, or management	CA	94806	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/20/2012	04/24/2012	HSBC	Closed without relief
04/19/2012	04/24/2012	Bank of America	Closed without relief
04/19/2012	04/20/2012	BB&T Financial	Closed with relief
04/20/2012	04/23/2012	JPMorgan Chase	Closed without relief
04/20/2012	04/23/2012	JPMorgan Chase	Closed without relief
04/18/2012	04/20/2012	Bank of America	Closed with relief
04/20/2012	04/24/2012	Fifth Third Bank	Closed with relief
04/20/2012	04/23/2012	TD Bank	Closed without relief
04/20/2012	04/24/2012	Regions	Closed with relief
04/20/2012	04/24/2012	U.S. Bancorp	Closed with relief
04/17/2012	04/20/2012	JPMorgan Chase	Closed without relief
04/20/2012	04/20/2012	Citibank	Closed without relief
04/19/2012	04/24/2012	Regions	Closed without relief
04/20/2012	08/22/2012	UMB Bank	Closed with explanation
04/19/2012	04/20/2012	BB&T Financial	Closed without relief
04/20/2012	04/23/2012	Wells Fargo	Closed without relief
04/20/2012	04/23/2012	Webster Bank	Closed without relief
04/19/2012	04/20/2012	PNC Bank	Closed without relief
04/20/2012	04/20/2012	Bank of America	Closed with relief
05/10/2012	05/11/2012	Bank of the West	Closed without relief
04/19/2012	04/20/2012	New York Community Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

62565	Bank account or service	Checking account
62576	Bank account or service	Checking account
62598	Bank account or service	Savings account
62609	Bank account or service	Checking account
62617	Bank account or service	Checking account
62622	Bank account or service	Checking account
62633	Bank account or service	Checking account
62663	Bank account or service	Checking account
62684	Bank account or service	Checking account
62718	Bank account or service	Checking account
62728	Bank account or service	Other bank product/service
62780	Bank account or service	Checking account
62811	Bank account or service	Checking account
62837	Bank account or service	Checking account
62838	Bank account or service	Checking account
62839	Bank account or service	Checking account
62840	Bank account or service	Checking account
62848	Bank account or service	Checking account
62887	Bank account or service	Checking account
62909	Bank account or service	Cashing a check without an account
62991	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	WI	53140	Web
Problems caused by my funds being low	NY	11576	Referral
Account opening, closing, or management	FL	34134	Referral
Problems caused by my funds being low	OR	97330	Web
Making/receiving payments, sending money	NJ	07079	Web
Account opening, closing, or management	RI	02864	Phone
Making/receiving payments, sending money	CA	91606	Web
Problems caused by my funds being low	NC	28701	Web
Deposits and withdrawals	NY	11561	Web
Making/receiving payments, sending money	CA	92806	Referral
Deposits and withdrawals	CA	91020	Web
Making/receiving payments, sending money	CA	92404	Web
Deposits and withdrawals	DE	19805	Web
Making/receiving payments, sending money	AZ	85730	Web
Using a debit or ATM card	AZ	85730	Web
Account opening, closing, or management	AZ	85730	Referral
Account opening, closing, or management	AZ	85730	Web
Account opening, closing, or management	OH	43035	Web
Problems caused by my funds being low	CA	90025	Web
Account opening, closing, or management	CA	90250	Web
Account opening, closing, or management	LA	70115	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/20/2012	04/23/2012	TCF National Bank	Closed with relief
04/20/2012	04/20/2012	Citibank	Closed without relief
04/19/2012	04/20/2012	Bank of America	Closed without relief
04/20/2012	04/24/2012	Wells Fargo	Closed without relief
03/24/2012	03/26/2012	Citibank	Closed without relief
04/20/2012	04/23/2012	Bank of America	Closed with relief
04/20/2012	04/24/2012	Bank of America	Closed with relief
04/20/2012	08/22/2012	TD Bank	Closed with explanation
04/20/2012	04/23/2012	Citibank	Closed without relief
05/03/2012	05/04/2012	Bank of America	Closed with explanation
05/18/2012	05/22/2012	Wells Fargo	Closed without relief
04/21/2012	04/24/2012	Bank of America	Closed
04/21/2012	04/24/2012	TD Bank	Closed without relief
04/21/2012	04/24/2012	BBVA Compass	Closed with relief
04/30/2012	05/01/2012	Bank of America	Closed without relief
05/17/2012	05/17/2012	BBVA Compass	Closed without relief
05/23/2012	05/23/2012	JPMorgan Chase	Closed without relief
04/21/2012	05/08/2012	The Huntington National Bank	Closed without relief
04/21/2012	04/30/2012	Bank of America	Closed with relief
04/22/2012	04/23/2012	Wells Fargo	Closed without relief
05/14/2012	05/15/2012	Wells Fargo	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

62992	Bank account or service	Checking account
63003	Bank account or service	Checking account
63018	Bank account or service	Checking account
63040	Bank account or service	Checking account
63055	Bank account or service	Checking account
63058	Bank account or service	Savings account
63230	Bank account or service	Checking account
63237	Bank account or service	Savings account
63238	Bank account or service	Savings account
63259	Bank account or service	Checking account
63263	Bank account or service	Checking account
63266	Bank account or service	Savings account
63319	Bank account or service	Checking account
63321	Bank account or service	Other bank product/service
63351	Bank account or service	Savings account
63360	Bank account or service	(CD) Certificate of deposit
63364	Bank account or service	Cashing a check without an account
63374	Bank account or service	Checking account
63383	Bank account or service	Savings account
63393	Bank account or service	Checking account
63395	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	NC	27604	Web
Making/receiving payments, sending money	CA	94588	Web
Making/receiving payments, sending money	NC	27291	Referral
Problems caused by my funds being low	VA	34523	Phone
Problems caused by my funds being low	CA	94947	Referral
Using a debit or ATM card	NJ	08210	Web
Account opening, closing, or management			Referral
Account opening, closing, or management	NY	11365	Referral
Account opening, closing, or management	NY	11365	Referral
Account opening, closing, or management	GA	30153	Phone
Making/receiving payments, sending money	GA	30126	Web
Deposits and withdrawals	GA	30126	Referral
Deposits and withdrawals	VA	23005	Referral
Problems caused by my funds being low	TX	77087	Referral
Account opening, closing, or management	MD	21029	Web
Account opening, closing, or management	CT	06118	Web
Account opening, closing, or management	IL	60616	Phone
Account opening, closing, or management	NY	10308	Referral
Account opening, closing, or management	NY	10566	Web
Problems caused by my funds being low	MN	55901	Referral
Account opening, closing, or management	TX	76262	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/22/2012	04/30/2012	SunTrust Bank	Closed without relief
04/23/2012	04/24/2012	Bank of America	Closed with explanation
04/19/2012	04/23/2012	BB&T Financial	Closed without relief
04/23/2012	04/30/2012	Wells Fargo	Closed with relief
04/23/2012	04/23/2012	Wells Fargo	Closed with relief
04/23/2012	04/30/2012	Bank of America	Closed with relief
04/19/2012	04/23/2012	Bank of America	Closed with relief
04/19/2012	04/23/2012	New York Community Bank	Closed without relief
04/23/2012	04/23/2012	JPMorgan Chase	Closed without relief
04/23/2012	04/24/2012	Regions	Closed with relief
03/01/2012	03/02/2012	Wells Fargo	Closed without relief
04/09/2012	04/09/2012	Wells Fargo	Closed without relief
04/19/2012	04/23/2012	Wells Fargo	Closed without relief
04/19/2012	04/26/2012	JPMorgan Chase	Closed with relief
04/23/2012	05/01/2012	Capital One	Closed with relief
04/23/2012	04/23/2012	First Niagara Bank	Closed with relief
04/23/2012	04/25/2012	Bank of America	Closed without relief
04/23/2012	04/23/2012	Citibank	Closed without relief
04/23/2012	04/30/2012	HSBC	Closed without relief
04/23/2012	04/23/2012	Wells Fargo	Closed without relief
04/19/2012	04/23/2012	JPMorgan Chase	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

63397	Bank account or service	Checking account
63401	Bank account or service	Checking account
63406	Bank account or service	Checking account
63408	Bank account or service	Checking account
63411	Bank account or service	Checking account
63428	Bank account or service	Checking account
63436	Bank account or service	Checking account
63449	Bank account or service	Other bank product/service
63467	Bank account or service	Checking account
63480	Bank account or service	Checking account
63488	Bank account or service	Checking account
63498	Bank account or service	Other bank product/service
63503	Bank account or service	Checking account
63511	Bank account or service	Checking account
63531	Bank account or service	Checking account
63549	Bank account or service	Cashing a check without an account
63551	Bank account or service	Other bank product/service
63576	Bank account or service	Checking account
63580	Bank account or service	(CD) Certificate of deposit
63583	Bank account or service	Checking account
63602	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	CT	06770	Phone
Problems caused by my funds being low	RI	02864	Referral
Account opening, closing, or management	CT	06106	Referral
Account opening, closing, or management	MA	02766	Referral
Account opening, closing, or management	CA	94977	Referral
Deposits and withdrawals	RI	02871	Web
Problems caused by my funds being low	SC	29105	Phone
Account opening, closing, or management	KS	66064	Web
Account opening, closing, or management	AL	36268	Phone
Using a debit or ATM card	CA	90278	Web
Account opening, closing, or management	CA	95212	Postal mail
Account opening, closing, or management	MA	20815	Phone
Account opening, closing, or management	MT	59487	Phone
Deposits and withdrawals	MI	48234	Phone
Problems caused by my funds being low	NY	11510	Referral
Account opening, closing, or management	PA	19144	Referral
Account opening, closing, or management	CT	06784	Phone
Account opening, closing, or management	WA	99362	Referral
Making/receiving payments, sending money	NY	10923	Referral
Making/receiving payments, sending money			Referral
Deposits and withdrawals	MA	02118	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/23/2012	04/24/2012	Webster Bank	Closed without relief
04/23/2012	04/23/2012	RBS Citizens	Closed with relief
05/07/2012	05/08/2012	Webster Bank	Closed with relief
04/19/2012	04/23/2012	Bank of America	Closed without relief
05/09/2012	05/09/2012	Bank of America	Closed with relief
04/23/2012	04/25/2012	RBS Citizens	Closed with relief
04/23/2012	04/24/2012	Wells Fargo	Closed without relief
04/23/2012	04/24/2012	Bank of America	Closed with relief
04/23/2012	04/24/2012	BB&T Financial	Closed with relief
04/23/2012	04/24/2012	Wells Fargo	Closed without relief
04/23/2012	04/25/2012	Rabobank	Closed without relief
04/23/2012	04/25/2012	Wells Fargo	Closed with relief
04/23/2012	04/24/2012	PNC Bank	Closed with relief
04/23/2012	04/25/2012	The Huntington National Bank	Closed without relief
04/23/2012	04/23/2012	JPMorgan Chase	Closed without relief
04/24/2012	04/24/2012	Wells Fargo	Closed without relief
04/23/2012	04/24/2012	M&T Bank	Closed with relief
04/23/2012	04/25/2012	U.S. Bancorp	Closed without relief
04/23/2012	04/23/2012	Wells Fargo	Closed without relief
04/23/2012	04/23/2012	TD Bank	Closed without relief
04/23/2012	04/30/2012	Capital One	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

63620	Bank account or service	Checking account
63673	Bank account or service	(CD) Certificate of deposit
63674	Bank account or service	(CD) Certificate of deposit
63734	Bank account or service	Checking account
63735	Bank account or service	Checking account
63775	Bank account or service	Checking account
63785	Bank account or service	Checking account
63792	Bank account or service	Checking account
63859	Bank account or service	Checking account
63865	Bank account or service	Checking account
63867	Bank account or service	Checking account
63869	Bank account or service	Checking account
63901	Bank account or service	Checking account
63909	Bank account or service	(CD) Certificate of deposit
63910	Bank account or service	(CD) Certificate of deposit
63914	Bank account or service	Checking account
63926	Bank account or service	Checking account
63959	Bank account or service	Checking account
63962	Bank account or service	Checking account
63988	Bank account or service	Checking account
64045	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	OR	97223	Referral
Account opening, closing, or management	CA	92405	Web
Account opening, closing, or management	CA	92405	Web
Problems caused by my funds being low	GA	30083	Web
Deposits and withdrawals	GA	30083	Referral
Account opening, closing, or management	NJ	07621	Phone
Account opening, closing, or management	FL	32579	Web
Deposits and withdrawals	MD	21901	Web
Using a debit or ATM card	CA	90707	Web
Making/receiving payments, sending money	NC	27801	Web
Account opening, closing, or management	NY	10460	Referral
Using a debit or ATM card	NC	28117	Referral
Deposits and withdrawals	TX	75266	Referral
Account opening, closing, or management	SC	29405	Referral
Account opening, closing, or management	SC	29405	Referral
Problems caused by my funds being low	WI	53224	Referral
Making/receiving payments, sending money	UT	84762	Referral
Making/receiving payments, sending money	PA	17050	Referral
Account opening, closing, or management	MD	20815	Referral
Making/receiving payments, sending money	NY	11105	Referral
Account opening, closing, or management	NC	27052	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/01/2012	05/01/2012	Wells Fargo	Closed without relief
04/23/2012	04/25/2012	Citibank	Closed without relief
04/24/2012	04/24/2012	JPMorgan Chase	Closed without relief
04/23/2012	04/24/2012	Wells Fargo	Closed without relief
05/18/2012	05/30/2012	Wells Fargo	Closed without relief
04/23/2012	04/25/2012	PNC Bank	Closed without relief
04/23/2012	04/24/2012	Regions	Closed with relief
04/23/2012	04/30/2012	M&T Bank	Closed with relief
04/24/2012	04/25/2012	Bank of America	Closed without relief
04/24/2012	04/24/2012	JPMorgan Chase	Closed without relief
04/24/2012	04/24/2012	Capital One	Closed without relief
04/24/2012	04/24/2012	Bank of America	Closed with relief
04/24/2012	04/24/2012	Wells Fargo	Closed without relief
04/24/2012	08/29/2012	BB&T Financial	Closed with explanation
04/24/2012	04/24/2012	Wells Fargo	Closed without relief
04/24/2012	04/24/2012	TCF National Bank	Closed with relief
04/24/2012	04/24/2012	PNC Bank	Closed without relief
04/24/2012	04/24/2012	Santander Bank US	Closed with relief
04/24/2012	04/24/2012	Capital One	Closed with relief
04/24/2012	04/26/2012	JPMorgan Chase	Closed without relief
04/26/2012	04/30/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
No	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

64047	Bank account or service	(CD) Certificate of deposit
64052	Bank account or service	Checking account
64055	Bank account or service	Checking account
64060	Bank account or service	Checking account
64078	Bank account or service	Checking account
64094	Bank account or service	(CD) Certificate of deposit
64099	Bank account or service	Checking account
64131	Bank account or service	Checking account
64144	Bank account or service	Checking account
64165	Bank account or service	Checking account
64170	Bank account or service	Checking account
64174	Bank account or service	Other bank product/service
64190	Bank account or service	Checking account
64200	Bank account or service	Checking account
64219	Bank account or service	Savings account
64231	Bank account or service	Checking account
64281	Bank account or service	Checking account
64293	Bank account or service	Other bank product/service
64299	Bank account or service	(CD) Certificate of deposit
64309	Bank account or service	Checking account
64318	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	VA	22201	Referral
Problems caused by my funds being low	MA	01619	Referral
Problems caused by my funds being low	FL	32514	Referral
Problems caused by my funds being low	NJ	07086	Referral
Deposits and withdrawals	NY	10075	Phone
Account opening, closing, or management	PA	18966	Phone
Deposits and withdrawals	OH	44110	Phone
Account opening, closing, or management	CO	80221	Referral
Deposits and withdrawals	TX	76028	Phone
Problems caused by my funds being low	NY	10583	Referral
Problems caused by my funds being low	NJ	07428	Web
Account opening, closing, or management	PA	18977	Referral
Deposits and withdrawals	NY	14591	Web
Deposits and withdrawals	NY	10467	Referral
Account opening, closing, or management	NY	12123	Referral
Deposits and withdrawals	CA	95132	Phone
Account opening, closing, or management	IL	60629	Referral
Making/receiving payments, sending money	CA	91208	Phone
Account opening, closing, or management	PA	19134	Referral
Problems caused by my funds being low	IN	46254	Referral
Account opening, closing, or management	IL	60613	Web

Bank accounts and services complaints

Based on Consumer Complaints

04/24/2012	04/24/2012	Citibank	Closed without relief
04/24/2012	04/24/2012	Bank of America	Closed with relief
05/17/2012	05/21/2012	Regions	Closed with explanation
04/24/2012	04/24/2012	JPMorgan Chase	Closed with relief
04/24/2012	04/25/2012	Capital One	Closed with relief
04/24/2012	05/11/2012	Valley National Bank	Closed with relief
04/24/2012	04/25/2012	PNC Bank	Closed without relief
04/24/2012	04/24/2012	TCF National Bank	Closed with relief
04/24/2012	10/25/2012	Wells Fargo	Closed with non-monetary relief
04/24/2012	04/24/2012	Bank of America	Closed with relief
04/24/2012	04/24/2012	JPMorgan Chase	Closed with relief
04/24/2012	04/24/2012	PNC Bank	Closed without relief
04/24/2012	04/25/2012	Bank of America	Closed without relief
04/24/2012	04/24/2012	Bank of America	Closed without relief
04/24/2012	04/24/2012	Bank of America	Closed without relief
04/24/2012	04/25/2012	Comerica	Closed with relief
04/24/2012	04/24/2012	JPMorgan Chase	Closed with relief
04/24/2012	04/25/2012	Bank of America	Closed without relief
04/24/2012	04/24/2012	First Niagara Bank	Closed with relief
04/24/2012	04/24/2012	KeyBank NA	Closed with relief
04/24/2012	04/25/2012	Citibank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
No	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

64408	Bank account or service	Checking account
64419	Bank account or service	Checking account
64426	Bank account or service	(CD) Certificate of deposit
64441	Bank account or service	Checking account
64460	Bank account or service	Checking account
64476	Bank account or service	Checking account
64527	Bank account or service	Checking account
64532	Bank account or service	Checking account
64558	Bank account or service	Checking account
64571	Bank account or service	Other bank product/service
64574	Bank account or service	(CD) Certificate of deposit
64582	Bank account or service	Checking account
64592	Bank account or service	Checking account
64610	Bank account or service	Checking account
64615	Bank account or service	Checking account
64630	Bank account or service	Checking account
64688	Bank account or service	Checking account
64741	Bank account or service	Checking account
64746	Bank account or service	Checking account
64768	Bank account or service	Checking account
64806	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	CA	94803	Referral
Deposits and withdrawals	CT	06053	Phone
Account opening, closing, or management	PA	15212	Referral
Account opening, closing, or management		02536	Referral
Problems caused by my funds being low	NJ	07604	Referral
Problems caused by my funds being low	NE	68046	Referral
Deposits and withdrawals	OH	44129	Referral
Problems caused by my funds being low	CA	94610	Web
Deposits and withdrawals	RI	02904	Phone
Account opening, closing, or management	NY	10377	Phone
Account opening, closing, or management	FL	33445	Postal mail
Account opening, closing, or management	CA	94404	Referral
Using a debit or ATM card	IN	46052	Web
Making/receiving payments, sending money	NY	11367	Phone
Account opening, closing, or management	TX	75234	Web
Account opening, closing, or management	WA	99336	Phone
Using a debit or ATM card	CA	91303	Web
Problems caused by my funds being low	NY	11230	Web
Account opening, closing, or management	NH	03062	Web
Account opening, closing, or management	IL	60661	Web
Deposits and withdrawals	IL	60624	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/24/2012	04/24/2012	Bank of America	Closed with relief
04/25/2012	04/30/2012	Bank of America	Closed with relief
04/24/2012	04/24/2012	PNC Bank	Closed without relief
04/24/2012	04/24/2012	Wells Fargo	Closed without relief
04/24/2012	04/24/2012	Bank of America	Closed without relief
04/24/2012	04/24/2012	Wells Fargo	Closed without relief
04/24/2012	04/24/2012	U.S. Bancorp	Closed without relief
04/24/2012	04/25/2012	HSBC	Closed with monetary relief
04/24/2012	04/25/2012	Bank of America	Closed with relief
04/24/2012	04/25/2012	Synovus Bank	Closed with relief
04/24/2012	04/25/2012	Discover	Closed without relief
04/24/2012	04/26/2012	Bank of America	Closed with non-monetary relief
04/24/2012	04/26/2012	Bank of America	Closed without relief
04/24/2012	04/26/2012	TD Bank	Closed without relief
04/24/2012	04/26/2012	Wells Fargo	Closed without relief
04/24/2012	04/26/2012	U.S. Bancorp	Closed without relief
04/24/2012	04/26/2012	U.S. Bancorp	Closed with relief
04/24/2012	04/25/2012	TD Bank	Closed with relief
04/24/2012	04/26/2012	Bank of America	Closed without relief
04/24/2012	04/26/2012	Fifth Third Bank	Closed with relief
04/25/2012	04/25/2012	JPMorgan Chase	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

64809	Bank account or service	(CD) Certificate of deposit
64834	Bank account or service	Checking account
64856	Bank account or service	Checking account
64900	Bank account or service	Checking account
64906	Bank account or service	(CD) Certificate of deposit
64911	Bank account or service	(CD) Certificate of deposit
64923	Bank account or service	Checking account
64939	Bank account or service	Checking account
64950	Bank account or service	Checking account
64957	Bank account or service	Checking account
64979	Bank account or service	Checking account
64984	Bank account or service	Checking account
65003	Bank account or service	Checking account
65007	Bank account or service	Checking account
65009	Bank account or service	Checking account
65014	Bank account or service	Checking account
65027	Bank account or service	Checking account
65032	Bank account or service	Checking account
65037	Bank account or service	Checking account
65038	Bank account or service	Checking account
65042	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	KY	41042	Referral
Problems caused by my funds being low	WA	98589	Referral
Account opening, closing, or management	MN	55372	Referral
Problems caused by my funds being low	NE	68116	Referral
Deposits and withdrawals	PA	18428	Fax
Account opening, closing, or management	CA	95864	Phone
Deposits and withdrawals	GA	30907	Referral
Deposits and withdrawals	NC	28778	Referral
Account opening, closing, or management	WI	53208	Referral
Deposits and withdrawals	NY	11691	Referral
Problems caused by my funds being low	NY	11215	Web
Account opening, closing, or management	CA	90242	Referral
Problems caused by my funds being low	WA	98401	Referral
Deposits and withdrawals	NY	11706	Referral
Deposits and withdrawals	VA	22407	Referral
Account opening, closing, or management	PA	91939	Phone
Problems caused by my funds being low	FL	32967	Referral
Problems caused by my funds being low	GA	30005	Referral
Deposits and withdrawals	NJ	08054	Referral
Using a debit or ATM card	AZ	85730	Referral
Account opening, closing, or management	NV	89106	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/25/2012	04/25/2012	JPMorgan Chase	Closed with relief
04/25/2012	04/25/2012	Bank of America	Closed without relief
04/25/2012	04/25/2012	TCF National Bank	Closed with relief
04/25/2012	05/11/2012	UMB Bank	Untimely response
05/18/2012	05/22/2012	JPMorgan Chase	Closed with explanation
04/25/2012	04/27/2012	JPMorgan Chase	Closed without relief
04/25/2012	04/25/2012	Wells Fargo	Closed without relief
04/25/2012	04/25/2012	Wells Fargo	Closed without relief
04/25/2012	04/25/2012	PNC Bank	Closed with relief
04/25/2012	04/25/2012	JPMorgan Chase	Closed with relief
04/25/2012	04/27/2012	JPMorgan Chase	Closed without relief
04/25/2012	04/25/2012	Bank of America	Closed with relief
04/25/2012	04/25/2012	KeyBank NA	Closed without relief
04/25/2012	04/25/2012	Bank of America	Closed without relief
04/25/2012	04/25/2012	Bank of America	Closed with relief
04/25/2012	04/27/2012	PNC Bank	Closed without relief
04/25/2012	04/25/2012	Wells Fargo	Closed with relief
04/25/2012	04/25/2012	Bank of America	Closed with relief
04/25/2012	04/25/2012	TD Bank	Closed with relief
04/25/2012	05/23/2012	JPMorgan Chase	Closed without relief
04/25/2012	04/26/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	No
No	
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

65044	Bank account or service	Checking account
65058	Bank account or service	Checking account
65066	Bank account or service	Checking account
65095	Bank account or service	Checking account
65104	Bank account or service	Checking account
65108	Bank account or service	Checking account
65117	Bank account or service	Checking account
65122	Bank account or service	Checking account
65124	Bank account or service	Checking account
65140	Bank account or service	Checking account
65151	Bank account or service	(CD) Certificate of deposit
65162	Bank account or service	Checking account
65166	Bank account or service	Other bank product/service
65179	Bank account or service	Checking account
65187	Bank account or service	Checking account
65189	Bank account or service	Checking account
65200	Bank account or service	Checking account
65244	Bank account or service	Checking account
65260	Bank account or service	Checking account
65281	Bank account or service	Other bank product/service
65311	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	CA	92563	Referral
Deposits and withdrawals	NY	10463	Referral
Problems caused by my funds being low	IL	60202	Phone
Problems caused by my funds being low	CA	90034	Referral
Deposits and withdrawals	CA	92661	Phone
Problems caused by my funds being low	TX	77027	Referral
Account opening, closing, or management	CT	06119	Web
Making/receiving payments, sending money	DC	20015	Referral
Making/receiving payments, sending money	NY	11421	Referral
Account opening, closing, or management	MO	63112	Referral
Account opening, closing, or management	OR	97230	Referral
Using a debit or ATM card	FL	34228	Referral
Making/receiving payments, sending money	IL	60610	Web
Deposits and withdrawals	ME	04950	Phone
Making/receiving payments, sending money	NJ	07042	Referral
Account opening, closing, or management	MI	48933	Postal mail
Problems caused by my funds being low	IN	46802	Phone
Deposits and withdrawals	PA	19083	Referral
Deposits and withdrawals	CA	90401	Web
Deposits and withdrawals	IL	60091	Postal mail
Deposits and withdrawals	IL	60187	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/25/2012	04/25/2012	U.S. Bancorp	Closed with relief
04/25/2012	04/25/2012	Wells Fargo	Closed without relief
04/25/2012	04/30/2012	TCF National Bank	Closed with relief
04/25/2012	04/25/2012	Bank of America	Closed without relief
04/25/2012	04/27/2012	Bank of America	Closed with relief
04/25/2012	04/25/2012	Wells Fargo	Closed with relief
04/25/2012	04/27/2012	HSBC	Closed with relief
04/25/2012	04/25/2012	Wells Fargo	Closed without relief
04/25/2012	04/25/2012	New York Community Bank	Closed with relief
04/25/2012	04/25/2012	U.S. Bancorp	Closed with relief
04/25/2012	04/25/2012	Wells Fargo	Closed without relief
04/25/2012	04/25/2012	Bank of America	Closed with relief
04/25/2012	04/27/2012	GE Capital Retail	Closed with relief
04/25/2012	04/27/2012	KeyBank NA	Closed without relief
05/15/2012	05/23/2012	PNC Bank	Closed without relief
04/25/2012	04/27/2012	Wells Fargo	Closed without relief
04/25/2012	04/30/2012	Fifth Third Bank	Closed with relief
04/25/2012	04/25/2012	RBS Citizens	Closed with relief
04/25/2012	04/27/2012	Bank of America	Closed with relief
04/25/2012	04/26/2012	JPMorgan Chase	Closed without relief
04/25/2012	04/30/2012	JPMorgan Chase	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

65393	Bank account or service	Checking account
65416	Bank account or service	Checking account
65428	Bank account or service	Checking account
65431	Bank account or service	(CD) Certificate of deposit
65438	Bank account or service	Checking account
65582	Bank account or service	Other bank product/service
65591	Bank account or service	Checking account
65628	Bank account or service	Checking account
65647	Bank account or service	Checking account
65654	Bank account or service	Checking account
65667	Bank account or service	Other bank product/service
65677	Bank account or service	Checking account
65690	Bank account or service	Checking account
65706	Bank account or service	Checking account
65715	Bank account or service	Checking account
65726	Bank account or service	Checking account
65731	Bank account or service	Checking account
65749	Bank account or service	Checking account
65756	Bank account or service	Checking account
65772	Bank account or service	Checking account
65779	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	NJ	07005	Referral
Making/receiving payments, sending money	MD	21222	Phone
Problems caused by my funds being low	OR	97062	Web
Account opening, closing, or management	ME	04072	Fax
Deposits and withdrawals	ME	04046	Fax
Deposits and withdrawals	TN	37122	Web
Deposits and withdrawals	FL	33428	Web
Making/receiving payments, sending money	CA	95670	Referral
Account opening, closing, or management	NJ	07083	Referral
Account opening, closing, or management	NJ	08010	Referral
Account opening, closing, or management	DC	20001	Referral
Deposits and withdrawals	WA	99350	Referral
Making/receiving payments, sending money	WI	53202	Referral
Deposits and withdrawals	NH	03071	Referral
Deposits and withdrawals	IL	60659	Referral
Problems caused by my funds being low	CA	90004	Referral
Account opening, closing, or management	WI	54703	Referral
Deposits and withdrawals	CA	90303	Phone
Problems caused by my funds being low	GA	30214	Referral
Deposits and withdrawals	NY	10471	Referral
Deposits and withdrawals	OH	44130	Phone

Bank accounts and services complaints

Based on Consumer Complaints

04/25/2012	04/25/2012	PNC Bank	Closed without relief
04/25/2012	04/26/2012	Wells Fargo	Closed without relief
04/25/2012	04/27/2012	Wells Fargo	Closed without relief
04/25/2012	04/27/2012	TD Bank	Closed without relief
04/25/2012	04/26/2012	TD Bank	Closed without relief
04/25/2012	04/26/2012	Wells Fargo	Closed without relief
04/25/2012	04/27/2012	TD Bank	Closed without relief
04/26/2012	04/26/2012	JPMorgan Chase	Closed without relief
04/26/2012	04/26/2012	TD Bank	Closed without relief
04/26/2012	04/26/2012	TD Bank	Closed without relief
04/26/2012	04/26/2012	Bank of America	Closed with relief
04/26/2012	04/26/2012	JPMorgan Chase	Closed without relief
04/26/2012	04/26/2012	U.S. Bancorp	Closed with relief
04/26/2012	04/26/2012	TD Bank	Closed with relief
04/26/2012	04/26/2012	U.S. Bancorp	Closed without relief
04/26/2012	04/26/2012	JPMorgan Chase	Closed without relief
04/26/2012	04/26/2012	Wells Fargo	Closed with relief
04/26/2012	04/27/2012	Wells Fargo	Closed with relief
04/26/2012	04/26/2012	Wells Fargo	Closed without relief
04/26/2012	04/26/2012	HSBC	Closed without relief
04/26/2012	04/30/2012	First Niagara Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

65780	Bank account or service	(CD) Certificate of deposit
65791	Bank account or service	Checking account
65798	Bank account or service	Checking account
65809	Bank account or service	Checking account
65813	Bank account or service	Checking account
65826	Bank account or service	Checking account
65830	Bank account or service	(CD) Certificate of deposit
65842	Bank account or service	Checking account
65852	Bank account or service	Checking account
65864	Bank account or service	Checking account
65874	Bank account or service	Savings account
65884	Bank account or service	Checking account
65914	Bank account or service	Checking account
65958	Bank account or service	Checking account
65960	Bank account or service	Checking account
65979	Bank account or service	Checking account
65996	Bank account or service	Checking account
66006	Bank account or service	(CD) Certificate of deposit
66020	Bank account or service	Checking account
66063	Bank account or service	(CD) Certificate of deposit
66075	Bank account or service	Cashing a check without an account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	OH	44130	Phone
Problems caused by my funds being low	MA	02461	Referral
Problems caused by my funds being low	TN	37919	Referral
Account opening, closing, or management	NJ	07621	Referral
Deposits and withdrawals	PA	18704	Phone
Deposits and withdrawals	MI	78076	Phone
Account opening, closing, or management	LA	71133	Referral
Account opening, closing, or management	TN	37210	Referral
Account opening, closing, or management	CT	06901	Phone
Deposits and withdrawals	OR	97005	Phone
Account opening, closing, or management			Referral
Account opening, closing, or management	CA	95640	Referral
Account opening, closing, or management	MI	48081	Phone
Deposits and withdrawals	FL	33472	Web
Account opening, closing, or management	CA	92105	Referral
Problems caused by my funds being low	CA	90046	Referral
Deposits and withdrawals	MA	02184	Phone
Deposits and withdrawals	CT	06880	Referral
Account opening, closing, or management	TX	75886	Referral
Account opening, closing, or management	AZ	85719	Referral
Making/receiving payments, sending money	CA	94941	Web

Bank accounts and services complaints

Based on Consumer Complaints

04/30/2012	04/30/2012	PNC Bank	Closed
04/26/2012	04/26/2012	RBS Citizens	Closed with relief
04/26/2012	04/26/2012	PNC Bank	Closed with relief
04/26/2012	04/26/2012	Santander Bank US	Closed without relief
04/26/2012	04/27/2012	PNC Bank	Closed without relief
04/26/2012	04/27/2012	TCF National Bank	Closed with relief
04/26/2012	04/26/2012	Capital One	Closed without relief
04/26/2012	04/26/2012	Bank of America	Closed with relief
04/26/2012	04/30/2012	Wells Fargo	Closed without relief
04/26/2012	04/27/2012	Wells Fargo	Closed without relief
04/26/2012	04/26/2012	Bank of America	Closed with relief
04/26/2012	04/26/2012	Wells Fargo	Closed without relief
04/26/2012	04/30/2012	JPMorgan Chase	Closed without relief
04/26/2012	04/27/2012	Bank of America	Closed with relief
04/26/2012	04/26/2012	Wells Fargo	Closed without relief
04/26/2012	04/26/2012	Union Bank	Closed without relief
04/26/2012	04/27/2012	RBS Citizens	Closed without relief
04/26/2012	04/26/2012	Bank of America	Closed without relief
04/26/2012	04/26/2012	Bank of America	Closed
04/26/2012	04/26/2012	Bank of America	Closed
04/26/2012	04/30/2012	JPMorgan Chase	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

66082	Bank account or service	Savings account
66084	Bank account or service	Checking account
66088	Bank account or service	Checking account
66113	Bank account or service	Savings account
66130	Bank account or service	Checking account
66132	Bank account or service	Checking account
66208	Bank account or service	(CD) Certificate of deposit
66219	Bank account or service	Checking account
66237	Bank account or service	Checking account
66348	Bank account or service	Checking account
66351	Bank account or service	Checking account
66353	Bank account or service	Savings account
66359	Bank account or service	Other bank product/service
66389	Bank account or service	Checking account
66434	Bank account or service	Checking account
66456	Bank account or service	Checking account
66463	Bank account or service	Checking account
66471	Bank account or service	Checking account
66475	Bank account or service	Checking account
66493	Bank account or service	(CD) Certificate of deposit
66499	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	MO	63052	Web
Account opening, closing, or management	FL	32955	Referral
Account opening, closing, or management	IL	60411	Referral
Deposits and withdrawals	CA	94568	Web
Account opening, closing, or management	NY	11741	Web
Account opening, closing, or management	CA	92506	Referral
Making/receiving payments, sending money	CA	95120	Web
Making/receiving payments, sending money	CA	90278	Web
Account opening, closing, or management	MN	55106	Phone
Account opening, closing, or management	MI	48205	Web
Account opening, closing, or management	OH	44314	Phone
Account opening, closing, or management	MN	55125	Phone
Making/receiving payments, sending money	CA	93601	Web
Problems caused by my funds being low	CA	92371	Web
Making/receiving payments, sending money	CA	91342	Web
Using a debit or ATM card	IL	60619	Phone
Using a debit or ATM card	NY	11435	Referral
Problems caused by my funds being low	AZ	85251	Referral
Account opening, closing, or management	OH	44026	Phone
Account opening, closing, or management	AR	85050	Referral
Account opening, closing, or management	FL	32246	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/26/2012	04/27/2012	U.S. Bancorp	Closed with relief
04/26/2012	04/26/2012	Wells Fargo	Closed without relief
04/26/2012	04/26/2012	TCF National Bank	Closed with relief
04/26/2012	04/30/2012	Citibank	Closed without relief
04/26/2012	04/27/2012	JPMorgan Chase	Closed without relief
04/26/2012	04/26/2012	Citibank	Closed without relief
04/26/2012	04/30/2012	First National Bank of Omaha	Closed without relief
04/26/2012	04/30/2012	Wells Fargo	Closed without relief
04/26/2012	04/30/2012	U.S. Bancorp	Closed without relief
04/26/2012	04/30/2012	Comerica	Closed without relief
04/26/2012	04/30/2012	Fifth Third Bank	Closed with relief
04/26/2012	04/27/2012	Wells Fargo	Closed without relief
04/26/2012	04/27/2012	Ally Financial Inc.	Closed without relief
04/26/2012	04/30/2012	Bank of America	Closed with relief
04/27/2012	04/30/2012	Bank of America	Closed with relief
04/27/2012	09/24/2012	TCF National Bank	Closed with explanation
04/27/2012	04/27/2012	JPMorgan Chase	Closed without relief
04/27/2012	04/27/2012	JPMorgan Chase	Closed without relief
04/27/2012	04/30/2012	The Huntington National Bank	Closed without relief
04/26/2012	04/27/2012	Santander Bank US	Closed without relief
04/26/2012	04/27/2012	Bank of America	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

66512	Bank account or service	Checking account
66514	Bank account or service	Checking account
66525	Bank account or service	Checking account
66542	Bank account or service	Savings account
66558	Bank account or service	Checking account
66560	Bank account or service	Checking account
66566	Bank account or service	Checking account
66588	Bank account or service	Checking account
66597	Bank account or service	Checking account
66620	Bank account or service	Checking account
66632	Bank account or service	Checking account
66635	Bank account or service	Checking account
66697	Bank account or service	Checking account
66738	Bank account or service	Checking account
66751	Bank account or service	Checking account
66754	Bank account or service	Checking account
66762	Bank account or service	Checking account
66766	Bank account or service	Other bank product/service
66770	Bank account or service	Checking account
66775	Bank account or service	Checking account
66781	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	VA	20166	Referral
Deposits and withdrawals	NC	28210	Referral
Problems caused by my funds being low	RI	02919	Phone
Account opening, closing, or management	NJ	07052	Referral
Problems caused by my funds being low	DE	19713	Referral
Problems caused by my funds being low	CA	95928	Referral
Deposits and withdrawals	OH	43537	Referral
Using a debit or ATM card	TX	75237	Phone
Making/receiving payments, sending money	AL	36601	Referral
Deposits and withdrawals	PA	17566	Web
Deposits and withdrawals	RI	02840	Phone
Account opening, closing, or management	ME	04538	Web
Problems caused by my funds being low	NJ	08094	Phone
Problems caused by my funds being low	SD	57580	Referral
Problems caused by my funds being low	NY	11221	Referral
Account opening, closing, or management	OH	44121	Referral
Problems caused by my funds being low	MO	64064	Referral
Account opening, closing, or management	FL	32937	Referral
Account opening, closing, or management	CA	90710	Referral
Account opening, closing, or management	NJ	07632	Referral
Deposits and withdrawals	CT	06457	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/27/2012	04/27/2012	Bank of America	Closed without relief
04/26/2012	04/27/2012	Wells Fargo	Closed without relief
04/27/2012	04/30/2012	Bank of America	Closed without relief
04/26/2012	04/27/2012	Capital One	Closed without relief
04/26/2012	04/27/2012	PNC Bank	Closed with relief
04/27/2012	04/27/2012	Rabobank	Closed with explanation
04/27/2012	04/27/2012	Fifth Third Bank	Closed without relief
04/27/2012	04/30/2012	Bank of America	Closed without relief
04/27/2012	04/27/2012	BBVA Compass	Closed without relief
04/27/2012	04/30/2012	Wells Fargo	Closed without relief
04/27/2012	04/30/2012	Santander Bank US	Closed with relief
04/27/2012	04/30/2012	RBS Citizens	Closed with relief
04/27/2012	04/30/2012	Wells Fargo	Closed with relief
04/27/2012	04/27/2012	Wells Fargo	Closed without relief
04/27/2012	04/27/2012	Citibank	Closed without relief
04/27/2012	04/27/2012	Fifth Third Bank	Closed with relief
04/26/2012	04/27/2012	Bank of the West	Closed with relief
04/27/2012	04/27/2012	SunTrust Bank	Closed without relief
04/27/2012	04/27/2012	JPMorgan Chase	Closed with relief
04/26/2012	05/04/2012	HSBC	Closed without relief
04/27/2012	04/27/2012	RBS Citizens	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

66801	Bank account or service	Checking account
66813	Bank account or service	Checking account
66817	Bank account or service	Checking account
66819	Bank account or service	Checking account
66824	Bank account or service	Checking account
66832	Bank account or service	Other bank product/service
66850	Bank account or service	Checking account
66853	Bank account or service	Checking account
66862	Bank account or service	Checking account
66865	Bank account or service	Checking account
66870	Bank account or service	Checking account
66872	Bank account or service	Checking account
66875	Bank account or service	Checking account
66888	Bank account or service	Checking account
66896	Bank account or service	Other bank product/service
66898	Bank account or service	Checking account
66900	Bank account or service	Checking account
66917	Bank account or service	Checking account
66940	Bank account or service	(CD) Certificate of deposit
66942	Bank account or service	Checking account
66958	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	MI	48103	Phone
Problems caused by my funds being low	AZ	85255	Referral
Deposits and withdrawals	WA	99173	Referral
Making/receiving payments, sending money	FL	32578	Phone
Using a debit or ATM card	TX	77096	Referral
Account opening, closing, or management	TX	75019	Web
Problems caused by my funds being low	MN	55117	Referral
Problems caused by my funds being low	RI	02871	Web
Account opening, closing, or management	CT	06498	Phone
Deposits and withdrawals	NJ	07438	Referral
Account opening, closing, or management	CA	92231	Referral
Deposits and withdrawals	MO	65604	Phone
Deposits and withdrawals	HI	96817	Referral
Problems caused by my funds being low	WI	53933	Phone
Deposits and withdrawals	MA	01907	Web
Using a debit or ATM card	MD	21911	Referral
Deposits and withdrawals	WI	53121	Referral
Account opening, closing, or management	OH	43201	Referral
Account opening, closing, or management	NY	14120	Referral
Deposits and withdrawals	OK	73120	Phone
Problems caused by my funds being low	GA	30273	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/27/2012	04/30/2012	Wells Fargo	Closed without relief
04/27/2012	04/27/2012	JPMorgan Chase	Closed without relief
04/27/2012	04/27/2012	USAA Savings	Closed with relief
04/27/2012	04/30/2012	Synovus Bank	Closed without relief
04/27/2012	04/27/2012	Wells Fargo	Closed without relief
04/27/2012	04/30/2012	Bank of America	Closed with relief
04/26/2012	09/05/2012	Associated Bank	Closed with monetary relief
04/27/2012	04/30/2012	RBS Citizens	Closed with relief
04/27/2012	04/30/2012	RBS Citizens	Closed without relief
04/27/2012	04/27/2012	Wells Fargo	Closed with relief
04/26/2012	04/27/2012	JPMorgan Chase	Closed with relief
04/27/2012	04/30/2012	RBS Citizens	Closed without relief
04/27/2012	04/27/2012	Ally Financial Inc.	Closed without relief
04/27/2012	05/15/2012	Associated Bank	Closed with relief
04/27/2012	05/07/2012	Wells Fargo	Closed without relief
04/27/2012	04/27/2012	Bank of America	Closed without relief
04/27/2012	04/27/2012	U.S. Bancorp	Closed without relief
04/27/2012	04/27/2012	Fifth Third Bank	Closed with relief
05/08/2012	05/08/2012	HSBC	Closed without relief
04/27/2012	04/30/2012	Bank of America	Closed with explanation
04/27/2012	04/27/2012	Bank of America	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
No	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

66969	Bank account or service	Checking account
66973	Bank account or service	Checking account
66977	Bank account or service	(CD) Certificate of deposit
66995	Bank account or service	Checking account
67021	Bank account or service	Checking account
67045	Bank account or service	Checking account
67113	Bank account or service	Savings account
67136	Bank account or service	Checking account
67146	Bank account or service	Checking account
67188	Bank account or service	Other bank product/service
67207	Bank account or service	Checking account
67216	Bank account or service	Checking account
67234	Bank account or service	(CD) Certificate of deposit
67257	Bank account or service	Checking account
67263	Bank account or service	Checking account
67267	Bank account or service	Checking account
67276	Bank account or service	Checking account
67360	Bank account or service	Checking account
67368	Bank account or service	Savings account
67405	Bank account or service	Checking account
67409	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	NY	11219	Referral
Account opening, closing, or management	WA	98136	Referral
Deposits and withdrawals	TX	76903	Phone
Deposits and withdrawals	MA	02148	Phone
Deposits and withdrawals	IL	90016	Referral
Account opening, closing, or management	TX	78669	Web
Account opening, closing, or management	MI	48371	Phone
Account opening, closing, or management	MD	20735	Web
Problems caused by my funds being low	VA	23324	Web
Account opening, closing, or management	FL	33710	Web
Account opening, closing, or management	NC	28546	Web
Account opening, closing, or management	VA	22901	Web
Account opening, closing, or management	IN	46745	Web
Account opening, closing, or management	NY	11103	Web
Account opening, closing, or management	CA	90029	Web
Problems caused by my funds being low	CT	06824	Web
Using a debit or ATM card	SC	29170	Web
Account opening, closing, or management	TN	37129	Web
Deposits and withdrawals	CA	92117	Web
Deposits and withdrawals	DC	20009	Referral
Account opening, closing, or management	NY	12186	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/27/2012	04/27/2012	Santander Bank US	Closed without relief
04/27/2012	12/06/2013	PNC Bank	Closed with non-monetary relief
04/27/2012	05/01/2012	Wells Fargo	Closed without relief
04/27/2012	05/01/2012	RBS Citizens	Closed with relief
04/27/2012	05/03/2012	U.S. Bancorp	Closed without relief
04/30/2012	05/01/2012	JPMorgan Chase	Closed without relief
04/27/2012	05/11/2012	E*Trade Bank	Closed with non-monetary relief
04/27/2012	07/12/2012	U.S. Bancorp	Closed with non-monetary relief
04/28/2012	04/30/2012	Bank of America	Closed with relief
04/28/2012	04/30/2012	Regions	Closed without relief
04/28/2012	05/01/2012	USAA Savings	Closed without relief
04/28/2012	05/01/2012	Wells Fargo	Closed without relief
04/29/2012	05/01/2012	PNC Bank	Closed with relief
04/29/2012	05/01/2012	JPMorgan Chase	Closed without relief
04/29/2012	05/01/2012	JPMorgan Chase	Closed without relief
04/29/2012	05/01/2012	Wells Fargo	Closed without relief
04/29/2012	05/01/2012	TD Bank	Closed without relief
04/29/2012	05/01/2012	Fifth Third Bank	Closed with relief
04/09/2012	04/11/2012	Wells Fargo	Closed without relief
04/30/2012	05/27/2012	HSBC	Closed with monetary relief
04/30/2012	04/30/2012	RBS Citizens	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
No	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

67428	Bank account or service	Checking account
67467	Bank account or service	Checking account
67513	Bank account or service	Checking account
67538	Bank account or service	Checking account
67556	Bank account or service	Checking account
67559	Bank account or service	Checking account
67588	Bank account or service	Checking account
67618	Bank account or service	Checking account
67619	Bank account or service	Checking account
67620	Bank account or service	Checking account
67633	Bank account or service	Savings account
67642	Bank account or service	Checking account
67650	Bank account or service	Checking account
67660	Bank account or service	Cashing a check without an account
67677	Bank account or service	Checking account
67718	Bank account or service	Checking account
67740	Bank account or service	Checking account
67754	Bank account or service	Checking account
67759	Bank account or service	Checking account
67788	Bank account or service	Savings account
67790	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	FL	33823	Referral
Deposits and withdrawals	MO	64083	Referral
Using a debit or ATM card	MI	48224	Phone
Deposits and withdrawals	NJ	07108	Phone
Account opening, closing, or management	MA	02641	Web
Deposits and withdrawals	CT	06880	Web
Account opening, closing, or management	NH	03053	Phone
Account opening, closing, or management	IL	60803	Phone
Account opening, closing, or management	IL	60803	Phone
Account opening, closing, or management	IL	60803	Phone
Account opening, closing, or management	NJ	08534	Web
Problems caused by my funds being low	FL	32796	Referral
Deposits and withdrawals	FL	32570	Phone
Account opening, closing, or management	NJ	07006	Phone
Problems caused by my funds being low	FL	33150	Web
Deposits and withdrawals	CA	90303	Web
Making/receiving payments, sending money	MA	02025	Referral
Account opening, closing, or management	OH	45405	Referral
Deposits and withdrawals	PA	17103	Referral
Deposits and withdrawals	MD	01606	Phone
Deposits and withdrawals	NY	10309	Web

Bank accounts and services complaints

Based on Consumer Complaints

04/30/2012	04/30/2012	Wells Fargo	Closed without relief
04/30/2012	04/30/2012	GE Capital Retail	Closed without relief
04/30/2012	05/01/2012	RBS Citizens	Closed without relief
04/30/2012	05/01/2012	JPMorgan Chase	Closed without relief
04/30/2012	05/01/2012	RBS Citizens	Closed without relief
04/30/2012	05/01/2012	Ally Financial Inc.	Closed without relief
04/30/2012	05/01/2012	TD Bank	Closed without relief
04/30/2012	05/01/2012	Bank of America	Closed without relief
04/30/2012	05/01/2012	JPMorgan Chase	Closed without relief
04/30/2012	05/01/2012	TCF National Bank	Closed without relief
04/30/2012	05/01/2012	Wells Fargo	Closed without relief
04/30/2012	04/30/2012	TD Bank	Closed with relief
04/30/2012	05/01/2012	Bank of America	Closed with relief
04/30/2012	05/01/2012	Wells Fargo	Closed without relief
04/30/2012	05/01/2012	TD Bank	Closed without relief
04/30/2012	05/01/2012	Wells Fargo	Closed with relief
04/30/2012	04/30/2012	Bank of America	Closed with relief
04/30/2012	04/30/2012	JPMorgan Chase	Closed without relief
04/30/2012	04/30/2012	Wells Fargo	Closed without relief
04/30/2012	05/01/2012	RBS Citizens	Closed without relief
04/30/2012	05/01/2012	JPMorgan Chase	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

67798	Bank account or service	Checking account
67807	Bank account or service	Savings account
67815	Bank account or service	Checking account
67819	Bank account or service	Checking account
67856	Bank account or service	Checking account
67872	Bank account or service	(CD) Certificate of deposit
67930	Bank account or service	Checking account
67939	Bank account or service	Checking account
67948	Bank account or service	(CD) Certificate of deposit
67951	Bank account or service	Other bank product/service
67970	Bank account or service	Checking account
67979	Bank account or service	Checking account
67988	Bank account or service	Checking account
67998	Bank account or service	Checking account
68006	Bank account or service	Checking account
68049	Bank account or service	Checking account
68065	Bank account or service	Checking account
68083	Bank account or service	Checking account
68086	Bank account or service	Checking account
68097	Bank account or service	Checking account
68109	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NE	68137	Referral
Account opening, closing, or management	AZ	85338	Referral
Problems caused by my funds being low	MA	01440	Web
Account opening, closing, or management	NY	11102	Referral
Account opening, closing, or management	NY	12180	Phone
Account opening, closing, or management	FL	34205	Phone
Deposits and withdrawals	NY	10065	Web
Account opening, closing, or management	CA	92173	Referral
Account opening, closing, or management	MI	48532	Referral
Making/receiving payments, sending money	GA	31321	Web
Using a debit or ATM card	CA	33020	Referral
Using a debit or ATM card	GA	30034	Web
Using a debit or ATM card	OH	45840	Referral
Account opening, closing, or management	PA	19406	Web
Account opening, closing, or management	NY	10469	Referral
Account opening, closing, or management	CA	93614	Web
Deposits and withdrawals	GA	30064	Web
Deposits and withdrawals	GA	30903	Phone
Making/receiving payments, sending money	FL	33322	Phone
Problems caused by my funds being low	NY	10550	Web
Account opening, closing, or management	AZ	85364	Phone

Bank accounts and services complaints

Based on Consumer Complaints

04/30/2012	04/30/2012	First National Bank of Omaha	Closed without relief
04/30/2012	04/30/2012	Bank of America	Closed with relief
04/30/2012	05/01/2012	RBS Citizens	Closed with relief
04/30/2012	04/30/2012	Astoria Bank	Closed without relief
04/30/2012	05/07/2012	Bank of America	Closed with relief
04/30/2012	05/02/2012	TD Bank	Closed without relief
04/30/2012	05/01/2012	Capital One	Closed without relief
04/30/2012	04/30/2012	Citibank	Closed without relief
04/30/2012	04/30/2012	PNC Bank	Closed with explanation
04/30/2012	05/01/2012	Wells Fargo	Closed without relief
04/30/2012	04/30/2012	Bank of America	Closed with relief
04/30/2012	05/01/2012	Bank of America	Closed with relief
04/30/2012	04/30/2012	The Huntington National Bank	Closed without relief
04/30/2012	05/02/2012	RBS Citizens	Closed without relief
04/30/2012	04/30/2012	JPMorgan Chase	Closed with relief
04/30/2012	05/01/2012	Bank of America	Closed with relief
04/30/2012	05/02/2012	Wells Fargo	Closed with relief
04/30/2012	05/02/2012	Bank of America	Closed with relief
04/30/2012	05/02/2012	New York Community Bank	Closed without relief
04/30/2012	05/02/2012	Bank of America	Closed with relief
04/30/2012	05/02/2012	RBS Citizens	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
No	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

68133	Bank account or service	Checking account
68135	Bank account or service	Checking account
68147	Bank account or service	Checking account
68155	Bank account or service	Checking account
68162	Bank account or service	Checking account
68185	Bank account or service	Checking account
68190	Bank account or service	Checking account
68206	Bank account or service	Checking account
68229	Bank account or service	Checking account
68241	Bank account or service	Checking account
68335	Bank account or service	Checking account
68359	Bank account or service	(CD) Certificate of deposit
68379	Bank account or service	Checking account
68382	Bank account or service	Checking account
68384	Bank account or service	Checking account
68403	Bank account or service	(CD) Certificate of deposit
68442	Bank account or service	Checking account
68450	Bank account or service	Checking account
68464	Bank account or service	Checking account
68484	Bank account or service	Checking account
68499	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	TX	75203	Web
Using a debit or ATM card	FL	33542	Web
Making/receiving payments, sending money	NH	03087	Web
Problems caused by my funds being low	MA	02072	Web
Problems caused by my funds being low	CT	06484	Web
Account opening, closing, or management	NJ	07016	Referral
Deposits and withdrawals	GA	30080	Web
Deposits and withdrawals	CT	06903	Referral
Deposits and withdrawals	TX	77571	Phone
Making/receiving payments, sending money	IL	60081	Phone
Account opening, closing, or management	MN	55117	Phone
Deposits and withdrawals	VA	20137	Web
Problems caused by my funds being low	MO	63119	Referral
Making/receiving payments, sending money	KY	40219	Phone
Account opening, closing, or management	SC	29627	Referral
Deposits and withdrawals	NJ	08753	Phone
Deposits and withdrawals	DE	19709	Referral
Deposits and withdrawals	NJ	07470	Phone
Problems caused by my funds being low	VA	22551	Referral
Problems caused by my funds being low	IN	46077	Web
Account opening, closing, or management	MI	48342	Phone

Bank accounts and services complaints

Based on Consumer Complaints

04/30/2012	05/02/2012	Bank of America	Closed without relief
04/30/2012	05/03/2012	Wells Fargo	Closed without relief
04/30/2012	05/17/2012	RBS Citizens	Closed without relief
04/30/2012	05/02/2012	RBS Citizens	Closed with relief
04/30/2012	05/02/2012	Wells Fargo	Closed without relief
05/01/2012	05/01/2012	TD Bank	Closed without relief
05/01/2012	05/03/2012	Navy FCU	Closed without relief
05/01/2012	05/01/2012	Wells Fargo	Closed without relief
05/01/2012	05/02/2012	Wells Fargo	Closed without relief
05/01/2012	05/03/2012	Wells Fargo	Closed without relief
05/01/2012	05/03/2012	TCF National Bank	Closed without relief
05/01/2012	05/02/2012	Comerica	Closed without relief
05/01/2012	05/01/2012	PNC Bank	Closed with relief
05/18/2012	05/21/2012	JPMorgan Chase	Closed with relief
05/01/2012	05/01/2012	Wells Fargo	Closed without relief
05/01/2012	05/08/2012	Bank of America	Closed with explanation
04/29/2012	05/01/2012	PNC Bank	Closed with explanation
05/01/2012	05/11/2012	Valley National Bank	Closed with relief
05/01/2012	05/01/2012	PNC Bank	Closed with relief
05/01/2012	05/02/2012	Bank of America	Closed with relief
05/01/2012	05/02/2012	Bank of America	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

68510	Bank account or service	(CD) Certificate of deposit
68517	Bank account or service	Checking account
68522	Bank account or service	Checking account
68533	Bank account or service	Checking account
68569	Bank account or service	Checking account
68572	Bank account or service	Checking account
68573	Bank account or service	(CD) Certificate of deposit
68581	Bank account or service	Savings account
68585	Bank account or service	Checking account
68641	Bank account or service	Other bank product/service
68643	Bank account or service	Checking account
68645	Bank account or service	Checking account
68676	Bank account or service	(CD) Certificate of deposit
68697	Bank account or service	Checking account
68720	Bank account or service	(CD) Certificate of deposit
68739	Bank account or service	Checking account
68746	Bank account or service	Savings account
68770	Bank account or service	Checking account
68775	Bank account or service	Checking account
68783	Bank account or service	Checking account
68788	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NY	11003	Referral
Making/receiving payments, sending money	NY	10075	Referral
Problems caused by my funds being low	DC	20015	Referral
Deposits and withdrawals	GA	30341	Web
Deposits and withdrawals	TX	77459	Referral
Account opening, closing, or management	MI	48235	Phone
Deposits and withdrawals	CA	95661	Referral
Account opening, closing, or management	FL	34759	Web
Account opening, closing, or management	MA	02205	Referral
Making/receiving payments, sending money	CA	90003	Phone
Account opening, closing, or management	CO	80603	Referral
Problems caused by my funds being low	OK	74105	Phone
Account opening, closing, or management	CT	06042	Phone
Problems caused by my funds being low	NJ	07074	Referral
Account opening, closing, or management	NY	11746	Referral
Deposits and withdrawals	OH	43338	Referral
Account opening, closing, or management	OH	44087	Referral
Deposits and withdrawals	MI	48239	Web
Account opening, closing, or management	VA	22207	Referral
Deposits and withdrawals	NC	28311	Referral
Account opening, closing, or management	MA	02474	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/01/2012	05/01/2012	Astoria Bank	Closed without relief
04/29/2012	05/01/2012	JPMorgan Chase	Closed without relief
05/01/2012	05/01/2012	Capital One	Closed with relief
05/01/2012	05/04/2012	JPMorgan Chase	Closed without relief
05/01/2012	05/01/2012	Bank of America	Closed with relief
05/01/2012	05/02/2012	PNC Bank	Closed without relief
05/01/2012	05/01/2012	Ally Financial Inc.	Closed without relief
05/01/2012	05/02/2012	Wells Fargo	Closed without relief
05/01/2012	05/01/2012	RBS Citizens	Closed with relief
05/01/2012	05/03/2012	Bank of America	Closed with explanation
05/01/2012	05/01/2012	Wells Fargo	Closed without relief
05/01/2012	11/25/2013	BOK Financial Corp	Closed with explanation
05/01/2012	05/03/2012	Bank of America	Closed without relief
04/29/2012	05/15/2012	Valley National Bank	Closed with relief
05/01/2012	05/01/2012	JPMorgan Chase	Closed with relief
05/01/2012	05/03/2012	Bank of America	Closed without relief
05/01/2012	05/01/2012	RBS Citizens	Closed without relief
05/01/2012	05/03/2012	TCF National Bank	Closed with relief
05/01/2012	05/01/2012	Bank of America	Closed
04/29/2012	05/01/2012	GE Capital Retail	Closed without relief
04/27/2012	05/01/2012	Capital One	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

68795	Bank account or service	Checking account
68802	Bank account or service	Checking account
68811	Bank account or service	(CD) Certificate of deposit
68813	Bank account or service	Checking account
68819	Bank account or service	Checking account
68823	Bank account or service	Checking account
68827	Bank account or service	Checking account
68836	Bank account or service	Checking account
68838	Bank account or service	Checking account
68853	Bank account or service	Checking account
68861	Bank account or service	Checking account
68867	Bank account or service	Checking account
68869	Bank account or service	Savings account
68897	Bank account or service	(CD) Certificate of deposit
68907	Bank account or service	Checking account
68914	Bank account or service	Checking account
68961	Bank account or service	Other bank product/service
69036	Bank account or service	Other bank product/service
69118	Bank account or service	Savings account
69120	Bank account or service	Checking account
69121	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	CT	06608	Referral
Account opening, closing, or management	SC	29072	Referral
Account opening, closing, or management	CA	92617	Referral
Deposits and withdrawals	CA	96020	Referral
Account opening, closing, or management	OK	73160	Referral
Account opening, closing, or management	TX	78681	Referral
Account opening, closing, or management	CA	91006	Referral
Deposits and withdrawals	CT	06516	Phone
Deposits and withdrawals	MA	01420	Web
Account opening, closing, or management	GA	30102	Web
Deposits and withdrawals	TX	77064	Referral
Account opening, closing, or management	NY	10312	Referral
Deposits and withdrawals	DE	19804	Phone
Account opening, closing, or management	MA	02130	Referral
Deposits and withdrawals	NY	11216	Web
Account opening, closing, or management	PA	19608	Referral
Account opening, closing, or management	NY	14414	Web
Account opening, closing, or management	CA	94131	Web
Making/receiving payments, sending money	NJ	08520	Referral
Account opening, closing, or management	NY	10021	Web
Account opening, closing, or management	NY	10021	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/01/2012	05/01/2012	Bank of America	Closed without relief
04/29/2012	10/25/2012	Wells Fargo	Closed with non-monetary relief
05/01/2012	05/01/2012	OneWest Bank	Closed without relief
04/29/2012	05/01/2012	Bank of America	Closed
04/29/2012	05/01/2012	Bank of the West	Closed without relief
04/27/2012	05/01/2012	Wells Fargo	Closed without relief
05/01/2012	05/08/2012	Wells Fargo	Closed without relief
05/01/2012	05/02/2012	People's United Bank	Closed with relief
05/01/2012	05/03/2012	TD Bank	Closed without relief
05/01/2012	05/02/2012	Fifth Third Bank	Closed with relief
04/29/2012	05/01/2012	Bank of America	Closed without relief
04/27/2012	05/01/2012	TD Bank	Closed without relief
05/01/2012	05/03/2012	M&T Bank	Closed without relief
04/29/2012	05/09/2012	State Street Bank	Closed with explanation
05/01/2012	05/04/2012	JPMorgan Chase	Closed without relief
05/01/2012	05/01/2012	Santander Bank US	Closed without relief
05/01/2012	05/03/2012	Bank of America	Closed with relief
05/11/2012	05/14/2012	OneWest Bank	Closed without relief
05/02/2012	05/02/2012	Capital One	Closed without relief
05/02/2012	05/03/2012	HSBC	Closed without relief
05/03/2012	05/09/2012	First Niagara Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

69133	Bank account or service	Savings account
69140	Bank account or service	Checking account
69161	Bank account or service	(CD) Certificate of deposit
69170	Bank account or service	Savings account
69177	Bank account or service	(CD) Certificate of deposit
69199	Bank account or service	Checking account
69208	Bank account or service	Checking account
69213	Bank account or service	Checking account
69242	Bank account or service	Checking account
69276	Bank account or service	(CD) Certificate of deposit
69280	Bank account or service	Checking account
69290	Bank account or service	Other bank product/service
69306	Bank account or service	Checking account
69308	Bank account or service	Checking account
69325	Bank account or service	Other bank product/service
69338	Bank account or service	Checking account
69340	Bank account or service	Checking account
69346	Bank account or service	(CD) Certificate of deposit
69351	Bank account or service	Checking account
69363	Bank account or service	Checking account
69375	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	NY	11385	Phone
Problems caused by my funds being low	CA	95355	Referral
Deposits and withdrawals	NY	10314	Referral
Account opening, closing, or management	CA	95014	Referral
Deposits and withdrawals	NY	10003	Fax
Account opening, closing, or management	FL	32950	Postal mail
Deposits and withdrawals	MA	02341	Phone
Account opening, closing, or management	GA	31211	Phone
Deposits and withdrawals	TN	37042	Phone
Account opening, closing, or management	MO	63033	Phone
Problems caused by my funds being low	GA	30253	Phone
Account opening, closing, or management	NY	11365	Phone
Account opening, closing, or management	OH	45601	Phone
Account opening, closing, or management	MA	02601	Phone
Account opening, closing, or management	GA	30046	Web
Making/receiving payments, sending money	NY	12866	Phone
Account opening, closing, or management	IL	60440	Postal mail
Deposits and withdrawals	IL	62221	Phone
Deposits and withdrawals	TX	75224	Postal mail
Using a debit or ATM card	NV		Web
Account opening, closing, or management	NY	10989	Postal mail

Bank accounts and services complaints

Based on Consumer Complaints

05/02/2012	05/03/2012	TD Bank	Closed with relief
05/02/2012	05/02/2012	Wells Fargo	Closed without relief
05/02/2012	05/02/2012	Santander Bank US	Closed without relief
04/29/2012	05/02/2012	Bank of America	Closed without relief
05/09/2012	05/10/2012	E*Trade Bank	Closed with non-monetary relief
05/02/2012	05/03/2012	Bank of America	Closed with relief
05/02/2012	05/04/2012	RBS Citizens	Closed without relief
05/02/2012	05/03/2012	Wells Fargo	Closed with relief
05/02/2012	05/04/2012	PNC Bank	Closed without relief
05/02/2012	05/03/2012	Bank of America	Closed with explanation
05/02/2012	05/03/2012	Wells Fargo	Closed without relief
05/02/2012	05/03/2012	JPMorgan Chase	Closed without relief
05/02/2012	05/03/2012	Fifth Third Bank	Closed without relief
05/02/2012	05/10/2012	RBS Citizens	Closed without relief
05/02/2012	05/03/2012	Fifth Third Bank	Closed with explanation
05/02/2012	05/03/2012	RBS Citizens	Closed without relief
05/02/2012	05/03/2012	U.S. Bancorp	Closed with relief
05/02/2012	05/04/2012	Regions	Closed without relief
05/02/2012	05/03/2012	HSBC	Closed without relief
05/02/2012	05/03/2012	Bank of America	Closed with relief
05/02/2012	05/03/2012	Capital One	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
No	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

69402	Bank account or service	(CD) Certificate of deposit
69408	Bank account or service	Savings account
69419	Bank account or service	Checking account
69423	Bank account or service	Checking account
69459	Bank account or service	Other bank product/service
69460	Bank account or service	Other bank product/service
69467	Bank account or service	Checking account
69469	Bank account or service	Checking account
69484	Bank account or service	Savings account
69505	Bank account or service	Checking account
69512	Bank account or service	Checking account
69518	Bank account or service	Checking account
69538	Bank account or service	Checking account
69545	Bank account or service	Checking account
69579	Bank account or service	Savings account
69778	Bank account or service	Checking account
69780	Bank account or service	Checking account
69794	Bank account or service	Checking account
69796	Bank account or service	Checking account
69802	Bank account or service	Checking account
69809	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	VA	20176	Referral
Account opening, closing, or management	PA	15222	Fax
Problems caused by my funds being low	KY	42301	Phone
Making/receiving payments, sending money	NY	13090	Referral
Problems caused by my funds being low	TN	38116	Web
Problems caused by my funds being low	TN	38116	Web
Problems caused by my funds being low	TN	38060	Web
Problems caused by my funds being low	IL	60586	Web
Account opening, closing, or management	OR	97124	Referral
Account opening, closing, or management	CA	91911	Phone
Problems caused by my funds being low	FL	33014	Web
Deposits and withdrawals	FL	32305	Referral
Account opening, closing, or management	FL	32803	Web
Account opening, closing, or management	TX	75067	Phone
Problems caused by my funds being low	OK	74145	Referral
Problems caused by my funds being low	NJ	08302	Phone
Account opening, closing, or management	IL	60478	Postal mail
Account opening, closing, or management	TX	78644	Postal mail
Deposits and withdrawals	GA	30076	Referral
Account opening, closing, or management	WA	98029	Web
Account opening, closing, or management	FL	32828	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/02/2012	05/02/2012	Capital One	Closed with relief
05/02/2012	05/03/2012	PNC Bank	Closed with explanation
05/02/2012	05/03/2012	PNC Bank	Closed without relief
04/26/2012	05/02/2012	M&T Bank	Closed with relief
05/02/2012	05/08/2012	First Tennessee Bank	Closed without relief
05/08/2012	05/08/2012	SunTrust Bank	Closed without relief
05/02/2012	05/03/2012	Regions	Closed with relief
05/02/2012	05/03/2012	RBS Citizens	Closed with relief
05/02/2012	05/03/2012	Bank of America	Closed with relief
05/02/2012	05/03/2012	U.S. Bancorp	Closed without relief
05/02/2012	05/03/2012	Wells Fargo	Closed with relief
05/02/2012	05/02/2012	Wells Fargo	Closed without relief
05/02/2012	05/03/2012	Wells Fargo	Closed without relief
05/02/2012	05/03/2012	BBVA Compass	Closed without relief
05/02/2012	05/02/2012	Wells Fargo	Closed without relief
05/02/2012	05/03/2012	TD Bank	Closed with relief
05/02/2012	08/29/2012	BMO Harris	Closed with explanation
05/02/2012	05/03/2012	JPMorgan Chase	Closed with relief
05/02/2012	05/02/2012	JPMorgan Chase	Closed with relief
05/02/2012	05/04/2012	Bank of America	Closed with relief
04/26/2012	05/03/2012	JPMorgan Chase	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

69823	Bank account or service	Checking account
69893	Bank account or service	Checking account
69961	Bank account or service	Checking account
69989	Bank account or service	Checking account
70042	Bank account or service	Checking account
70052	Bank account or service	Checking account
70058	Bank account or service	(CD) Certificate of deposit
70059	Bank account or service	(CD) Certificate of deposit
70064	Bank account or service	Checking account
70078	Bank account or service	Other bank product/service
70086	Bank account or service	Checking account
70099	Bank account or service	(CD) Certificate of deposit
70101	Bank account or service	Checking account
70111	Bank account or service	Checking account
70115	Bank account or service	Checking account
70122	Bank account or service	Checking account
70134	Bank account or service	Savings account
70146	Bank account or service	Checking account
70155	Bank account or service	Checking account
70192	Bank account or service	Checking account
70194	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	MD	20770	Referral
Deposits and withdrawals	NJ	07506	Referral
Using a debit or ATM card	IL	60201	Web
Problems caused by my funds being low	AZ	85364	Phone
Using a debit or ATM card	MD	20720	Web
Problems caused by my funds being low	CA	91225	Web
Account opening, closing, or management	AZ	85017	Referral
Account opening, closing, or management	AZ	85017	Referral
Problems caused by my funds being low	NY	12550	Referral
Account opening, closing, or management	CA	12050	Web
Account opening, closing, or management	FL	33309	Phone
Deposits and withdrawals	PA	19610	Referral
Deposits and withdrawals	CA	94619	Referral
Account opening, closing, or management	NY	12051	Referral
Deposits and withdrawals	LA	70663	Phone
Deposits and withdrawals	PA	15090	Web
Account opening, closing, or management	MD	21217	Referral
Making/receiving payments, sending money	WA	98622	Referral
Problems caused by my funds being low	FL	34243	Referral
Deposits and withdrawals	NY	11746	Referral
Problems caused by my funds being low	FL	33460	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/02/2012	05/02/2012	Bank of America	Closed with relief
05/02/2012	05/02/2012	Wells Fargo	Closed without relief
05/02/2012	05/04/2012	JPMorgan Chase	Closed without relief
05/02/2012	05/03/2012	RBS Citizens	Closed with relief
05/03/2012	05/03/2012	SunTrust Bank	Closed without relief
05/03/2012	05/07/2012	U.S. Bancorp	Closed without relief
05/03/2012	05/03/2012	Wells Fargo	Closed without relief
05/03/2012	05/16/2012	Susquehanna Bank	Closed without relief
05/03/2012	05/03/2012	Bank of America	Closed with relief
05/03/2012	05/04/2012	E*Trade Bank	Closed without relief
05/03/2012	05/04/2012	Wells Fargo	Closed without relief
04/26/2012	05/03/2012	Discover	Closed with relief
05/03/2012	05/03/2012	Bank of America	Closed with relief
05/03/2012	05/03/2012	KeyBank NA	Closed with relief
05/03/2012	05/04/2012	Capital One	Closed without relief
05/03/2012	05/04/2012	JPMorgan Chase	Closed without relief
05/03/2012	05/03/2012	Bank of America	Closed with relief
05/03/2012	08/22/2012	Bank of America	Closed with explanation
05/03/2012	05/21/2012	Wells Fargo	Closed without relief
05/03/2012	05/03/2012	Capital One	Closed with relief
05/03/2012	05/04/2012	PNC Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

70201	Bank account or service	Checking account
70208	Bank account or service	Checking account
70220	Bank account or service	Checking account
70222	Bank account or service	Checking account
70239	Bank account or service	Checking account
70248	Bank account or service	Other bank product/service
70267	Bank account or service	Checking account
70301	Bank account or service	Checking account
70307	Bank account or service	Checking account
70340	Bank account or service	Checking account
70352	Bank account or service	Checking account
70366	Bank account or service	Checking account
70380	Bank account or service	Cashing a check without an account
70384	Bank account or service	Checking account
70393	Bank account or service	Checking account
70397	Bank account or service	Checking account
70401	Bank account or service	Checking account
70405	Bank account or service	Checking account
70434	Bank account or service	Checking account
70439	Bank account or service	Checking account
70441	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	MA	02360	Web
Account opening, closing, or management	NY	11220	Referral
Making/receiving payments, sending money	CA	94585	Referral
Account opening, closing, or management	NY	10473	Phone
Using a debit or ATM card	IL	60628	Referral
Deposits and withdrawals	ME	04107	Web
Account opening, closing, or management	IL	60653	Referral
Account opening, closing, or management	NJ	08701	Referral
Account opening, closing, or management	GA	30331	Phone
Problems caused by my funds being low	CT	06704	Phone
Making/receiving payments, sending money	CA	90024	Referral
Deposits and withdrawals	PA	17111	Phone
Deposits and withdrawals	VA	22310	Phone
Problems caused by my funds being low	NH	03441	Referral
Deposits and withdrawals	CA	95624	Referral
Making/receiving payments, sending money	NY	11101	Phone
Deposits and withdrawals	ID	83707	Referral
Deposits and withdrawals	MT	59718	Referral
Using a debit or ATM card	TX	77026	Web
Deposits and withdrawals	NC	28358	Referral
Problems caused by my funds being low	CT	06010	Phone

Bank accounts and services complaints

Based on Consumer Complaints

05/03/2012	05/04/2012	RBS Citizens	Closed with relief
05/03/2012	05/03/2012	Citibank	Closed without relief
05/03/2012	05/03/2012	Bank of America	Closed without relief
05/03/2012	05/04/2012	HSBC	Closed with monetary relief
05/03/2012	05/03/2012	JPMorgan Chase	Closed with relief
05/03/2012	05/04/2012	Bank of America	Closed with relief
05/03/2012	05/03/2012	PNC Bank	Closed with relief
05/03/2012	05/03/2012	TD Bank	Closed without relief
05/03/2012	05/04/2012	Wells Fargo	Closed without relief
05/03/2012	05/04/2012	Wells Fargo	Closed with relief
05/03/2012	05/03/2012	Wells Fargo	Closed without relief
05/03/2012	05/08/2012	RBS Citizens	Closed with relief
05/03/2012	05/04/2012	TD Bank	Closed with relief
05/03/2012	05/03/2012	TD Bank	Closed without relief
05/03/2012	05/03/2012	Wells Fargo	Closed with relief
05/03/2012	05/04/2012	JPMorgan Chase	Closed without relief
05/03/2012	05/03/2012	U.S. Bancorp	Closed without relief
05/03/2012	05/03/2012	Wells Fargo	Closed without relief
05/03/2012	05/04/2012	JPMorgan Chase	Closed without relief
05/03/2012	05/03/2012	Wells Fargo	Closed without relief
05/03/2012	05/04/2012	TD Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

70443	Bank account or service	Checking account
70460	Bank account or service	Checking account
70648	Bank account or service	Checking account
70471	Bank account or service	Savings account
70487	Bank account or service	Savings account
70489	Bank account or service	Checking account
70499	Bank account or service	Checking account
70505	Bank account or service	Checking account
70508	Bank account or service	Savings account
70510	Bank account or service	Savings account
70537	Bank account or service	Checking account
70546	Bank account or service	Other bank product/service
70547	Bank account or service	Checking account
70561	Bank account or service	Checking account
70587	Bank account or service	Savings account
70595	Bank account or service	Checking account
70617	Bank account or service	Checking account
70620	Bank account or service	Checking account
70626	Bank account or service	Checking account
70643	Bank account or service	Checking account
70667	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	PA	19063	Phone
Deposits and withdrawals	VA	20111	Web
Deposits and withdrawals	DE	19702	Phone
Making/receiving payments, sending money	CA	92651	Referral
Account opening, closing, or management	NY	10594	Phone
Deposits and withdrawals	TX	75067	Referral
Problems caused by my funds being low	FL	33449	Referral
Deposits and withdrawals	NY	11704	Referral
Problems caused by my funds being low	AL	35022	Referral
Account opening, closing, or management	NY	10594	Phone
Making/receiving payments, sending money	IL	60525	Referral
Deposits and withdrawals	PA	19106	Phone
Deposits and withdrawals	PA	19106	Phone
Account opening, closing, or management	WA	99336	Referral
Account opening, closing, or management	AZ	85345	Referral
Deposits and withdrawals	CA	92243	Referral
Account opening, closing, or management	NY	11725	Phone
Deposits and withdrawals	NJ	07003	Web
Account opening, closing, or management	FL	32809	Web
Account opening, closing, or management	NV	89130	Referral
Deposits and withdrawals	OH	44055	Phone

Bank accounts and services complaints

Based on Consumer Complaints

05/03/2012	05/29/2012	JPMorgan Chase	Closed with non-monetary relief
05/03/2012	05/04/2012	PNC Bank	Closed with relief
05/03/2012	05/04/2012	TD Bank	Closed without relief
05/03/2012	05/03/2012	Wells Fargo	Closed without relief
05/03/2012	06/19/2012	Citibank	Closed with explanation
04/29/2012	07/20/2012	Wells Fargo	Closed with explanation
04/29/2012	05/03/2012	JPMorgan Chase	Closed with relief
05/03/2012	05/03/2012	JPMorgan Chase	Closed without relief
05/03/2012	05/03/2012	Regions	Untimely response
05/03/2012	05/04/2012	Wells Fargo	Closed without relief
04/29/2012	05/03/2012	TCF National Bank	Closed with relief
05/03/2012	05/07/2012	PNC Bank	Closed without relief
05/18/2012	05/22/2012	Wells Fargo	Closed without relief
05/03/2012	05/03/2012	JPMorgan Chase	Closed without relief
05/03/2012	05/03/2012	Bank of America	Closed with relief
05/03/2012	05/03/2012	Wells Fargo	Closed with relief
05/03/2012	05/04/2012	HSBC	Closed without relief
05/03/2012	05/08/2012	PNC Bank	Closed without relief
05/03/2012	05/04/2012	Fifth Third Bank	Closed with relief
05/02/2012	05/03/2012	Wells Fargo	Closed without relief
05/03/2012	05/04/2012	FirstMerit Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

70669	Bank account or service	Checking account
70671	Bank account or service	Checking account
70679	Bank account or service	Checking account
70683	Bank account or service	Checking account
70691	Bank account or service	Checking account
70697	Bank account or service	Checking account
70713	Bank account or service	Checking account
70719	Bank account or service	Other bank product/service
70727	Bank account or service	Checking account
70740	Bank account or service	Checking account
70748	Bank account or service	Checking account
70765	Bank account or service	Checking account
70768	Bank account or service	Other bank product/service
70787	Bank account or service	Checking account
70795	Bank account or service	Checking account
70809	Bank account or service	Checking account
70821	Bank account or service	Checking account
70870	Bank account or service	Other bank product/service
70889	Bank account or service	Other bank product/service
70913	Bank account or service	Checking account
70915	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	MS	39563	Referral
Problems caused by my funds being low	IL	60623	Referral
Account opening, closing, or management	CT	06824	Referral
Problems caused by my funds being low	AL	36576	Web
Account opening, closing, or management	FL	33496	Referral
Problems caused by my funds being low	PA	18237	Web
Deposits and withdrawals	MN	55016	Referral
Making/receiving payments, sending money	CT	06405	Web
Account opening, closing, or management	OH	44256	Referral
Problems caused by my funds being low	NY	11237	Web
Account opening, closing, or management	NY	14625	Referral
Problems caused by my funds being low	FL	33855	Referral
Account opening, closing, or management	WI	53219	Phone
Making/receiving payments, sending money	NC	27513	Referral
Problems caused by my funds being low	CA	92660	Web
Deposits and withdrawals	OH	44107	Phone
Making/receiving payments, sending money	CO	80034	Phone
Deposits and withdrawals	IL	60619	Web
Making/receiving payments, sending money	TX	75951	Web
Account opening, closing, or management	WA	98516	Referral
Making/receiving payments, sending money	NC	27101	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/02/2012	05/09/2012	Whitney Bank	Closed without relief
05/03/2012	05/04/2012	PNC Bank	Closed without relief
04/27/2012	05/03/2012	People's United Bank	Closed with relief
05/03/2012	05/04/2012	Regions	Closed with relief
05/02/2012	05/03/2012	Wells Fargo	Closed with relief
05/03/2012	05/04/2012	PNC Bank	Closed with relief
05/03/2012	05/03/2012	TCF National Bank	Closed with relief
05/03/2012	05/04/2012	U.S. Bancorp	Closed with explanation
04/27/2012	05/03/2012	PNC Bank	Closed with relief
05/03/2012	05/04/2012	Wells Fargo	Closed with relief
04/27/2012	05/04/2012	HSBC	Closed without relief
05/03/2012	05/03/2012	JPMorgan Chase	Closed with relief
05/03/2012	05/04/2012	PNC Bank	Closed with relief
05/03/2012	05/03/2012	Wells Fargo	Closed without relief
05/03/2012	05/04/2012	Wells Fargo	Closed without relief
05/03/2012	05/04/2012	PNC Bank	Closed with relief
05/03/2012	05/04/2012	KeyBank NA	Closed without relief
05/03/2012	05/04/2012	Bank of America	Closed without relief
05/08/2012	05/16/2012	Citibank	Closed without relief
05/04/2012	05/04/2012	Bank of America	Closed with relief
05/04/2012	05/04/2012	Wells Fargo	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
No	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

70923	Bank account or service	(CD) Certificate of deposit
70925	Bank account or service	Checking account
70938	Bank account or service	Savings account
70946	Bank account or service	Checking account
70953	Bank account or service	Savings account
70959	Bank account or service	Savings account
70961	Bank account or service	Checking account
70970	Bank account or service	Other bank product/service
70983	Bank account or service	Checking account
71004	Bank account or service	Checking account
71008	Bank account or service	(CD) Certificate of deposit
71031	Bank account or service	Checking account
71035	Bank account or service	Checking account
71042	Bank account or service	Checking account
71046	Bank account or service	(CD) Certificate of deposit
71055	Bank account or service	Checking account
71061	Bank account or service	Checking account
71078	Bank account or service	(CD) Certificate of deposit
71105	Bank account or service	Savings account
71107	Bank account or service	Checking account
71205	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NJ	08558	Referral
Making/receiving payments, sending money	CA	91750	Referral
Account opening, closing, or management	PA	16345	Referral
Problems caused by my funds being low	KY	41091	Web
Deposits and withdrawals	SC	29440	Phone
Account opening, closing, or management	NM	88203	Referral
Problems caused by my funds being low	AL	35124	Referral
Making/receiving payments, sending money	TN	37205	Referral
Problems caused by my funds being low	WI	54901	Referral
Deposits and withdrawals	TX	78254	Referral
Account opening, closing, or management	TX	77004	Referral
Using a debit or ATM card	TX	76107	Referral
Problems caused by my funds being low	AZ	85259	Referral
Problems caused by my funds being low	NJ	08610	Web
Making/receiving payments, sending money	NJ	07452	Referral
Problems caused by my funds being low	TX	75287	Referral
Problems caused by my funds being low	FL	33034	Referral
Account opening, closing, or management	TN	38115	Web
Account opening, closing, or management	FL	33715	Referral
Problems caused by my funds being low	TX	75070	Referral
Problems caused by my funds being low	CA	93309	Referral

Bank accounts and services complaints

Based on Consumer Complaints

04/27/2012	05/04/2012	Ally Financial Inc.	Closed with relief
05/03/2012	05/11/2012	E*Trade Bank	Closed without relief
05/03/2012	05/04/2012	PNC Bank	Closed without relief
05/04/2012	05/07/2012	Fifth Third Bank	Closed with relief
05/04/2012	05/08/2012	Wells Fargo	Closed without relief
05/04/2012	06/19/2012	Wells Fargo	Closed with explanation
05/03/2012	05/04/2012	BB&T Financial	Closed without relief
05/03/2012	05/04/2012	Discover	Closed without relief
05/04/2012	05/04/2012	U.S. Bancorp	Closed without relief
05/04/2012	05/04/2012	USAA Savings	Closed without relief
05/04/2012	05/09/2012	Whitney Bank	Closed without relief
05/04/2012	05/04/2012	JPMorgan Chase	Closed with relief
05/04/2012	05/04/2012	Wells Fargo	Closed without relief
05/04/2012	05/07/2012	TD Bank	Closed with relief
05/03/2012	06/28/2012	Wells Fargo	Closed with explanation
05/03/2012	05/04/2012	BBVA Compass	Closed with relief
05/03/2012	05/04/2012	JPMorgan Chase	Closed without relief
05/04/2012	05/08/2012	First Tennessee Bank	Closed without relief
04/29/2012	05/04/2012	Regions	Closed without relief
05/03/2012	05/04/2012	Wells Fargo	Closed with relief
05/03/2012	05/04/2012	JPMorgan Chase	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
No	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

71207	Bank account or service	(CD) Certificate of deposit
71220	Bank account or service	Checking account
71225	Bank account or service	Checking account
71227	Bank account or service	Checking account
71245	Bank account or service	(CD) Certificate of deposit
71261	Bank account or service	Other bank product/service
71269	Bank account or service	Checking account
71281	Bank account or service	Checking account
71293	Bank account or service	Checking account
71297	Bank account or service	Checking account
71305	Bank account or service	Checking account
71312	Bank account or service	Checking account
71323	Bank account or service	Checking account
71335	Bank account or service	Savings account
71339	Bank account or service	Checking account
71351	Bank account or service	Checking account
71359	Bank account or service	Other bank product/service
71373	Bank account or service	Checking account
71387	Bank account or service	Checking account
71399	Bank account or service	Checking account
71403	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	CA	95060	Web
Problems caused by my funds being low	IL	60514	Referral
Account opening, closing, or management	WI	53219	Phone
Problems caused by my funds being low	CA	94040	Referral
Deposits and withdrawals	NY	10314	Referral
Account opening, closing, or management	PA	15235	Web
Account opening, closing, or management		37067	Referral
Account opening, closing, or management	IL	60015	Web
Deposits and withdrawals	MD	21050	Referral
Deposits and withdrawals	IL	60016	Referral
Problems caused by my funds being low	VA	22851	Referral
Deposits and withdrawals	NY	12110	Referral
Account opening, closing, or management	TX	77450	Referral
Account opening, closing, or management	MA	01810	Postal mail
Using a debit or ATM card	MN	56071	Referral
Deposits and withdrawals	NC	27410	Postal mail
Making/receiving payments, sending money	FL	33176	Phone
Account opening, closing, or management	AZ	85716	Phone
Deposits and withdrawals	PA	19139	Phone
Account opening, closing, or management	TX	75149	Phone
Account opening, closing, or management	PA	17603	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/04/2012	05/07/2012	U.S. Bancorp	Closed with relief
05/02/2012	05/04/2012	PNC Bank	Closed with relief
05/04/2012	05/15/2012	Associated Bank	Closed with relief
05/03/2012	05/04/2012	Bank of the West	Closed without relief
05/04/2012	05/04/2012	Santander Bank US	Closed without relief
05/04/2012	05/08/2012	Wells Fargo	Closed with relief
05/04/2012	05/04/2012	Wells Fargo	Closed without relief
05/04/2012	05/10/2012	Wells Fargo	Closed with relief
05/04/2012	05/04/2012	Wells Fargo	Closed without relief
05/04/2012	05/04/2012	Citibank	Closed without relief
05/03/2012	05/04/2012	BB&T Financial	Closed without relief
05/04/2012	05/04/2012	Bank of America	Closed without relief
05/01/2012	05/04/2012	Capital One	Closed with relief
05/04/2012	05/09/2012	People's United Bank	Closed with relief
05/04/2012	05/04/2012	Wells Fargo	Closed without relief
05/04/2012	05/08/2012	BB&T Financial	Closed without relief
05/04/2012	05/08/2012	Bank of America	Closed with relief
05/04/2012	05/08/2012	BBVA Compass	Closed with relief
05/04/2012	05/10/2012	PNC Bank	Closed without relief
05/04/2012	05/07/2012	Bank of America	Closed without relief
05/01/2012	05/04/2012	Susquehanna Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

71419	Bank account or service	Checking account
71440	Bank account or service	Savings account
71442	Bank account or service	Checking account
71516	Bank account or service	Other bank product/service
71532	Bank account or service	Checking account
71542	Bank account or service	Checking account
71596	Bank account or service	Checking account
71618	Bank account or service	Other bank product/service
71621	Bank account or service	Checking account
71634	Bank account or service	Checking account
71638	Bank account or service	Checking account
71666	Bank account or service	(CD) Certificate of deposit
71693	Bank account or service	Checking account
71725	Bank account or service	Checking account
71746	Bank account or service	Checking account
71756	Bank account or service	(CD) Certificate of deposit
71759	Bank account or service	Checking account
71819	Bank account or service	Checking account
71856	Bank account or service	Savings account
71915	Bank account or service	Checking account
71947	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	CO	80018	Referral
Account opening, closing, or management	VA	23513	Referral
Account opening, closing, or management	NY	10475	Phone
Problems caused by my funds being low	FL	32218	Web
Account opening, closing, or management	NY	11223	Web
Account opening, closing, or management	LA	71203	Web
Account opening, closing, or management	IL	60139	Postal mail
Making/receiving payments, sending money	MA	02132	Postal mail
Deposits and withdrawals	IL	61008	Fax
Problems caused by my funds being low	IL	60074	Referral
Deposits and withdrawals	IL	60074	Postal mail
Account opening, closing, or management	MA	01056	Referral
Account opening, closing, or management	NM	87105	Referral
Using a debit or ATM card	AZ	85365	Postal mail
Using a debit or ATM card	FL	33069	Postal mail
Account opening, closing, or management	MO	63132	Postal mail
Problems caused by my funds being low	NJ	08904	Postal mail
Problems caused by my funds being low	ME	04101	Fax
Deposits and withdrawals	MA	02132	Postal mail
Problems caused by my funds being low	MI	48091	Web
Deposits and withdrawals	MN	55403	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/04/2012	05/04/2012	USAA Savings	Closed with relief
05/04/2012	05/07/2012	Bank of America	Closed without relief
05/04/2012	05/08/2012	HSBC	Closed without relief
05/04/2012	05/08/2012	Wells Fargo	Closed without relief
05/04/2012	05/08/2012	HSBC	Closed without relief
05/04/2012	05/07/2012	IBERIABANK	Closed without relief
05/05/2012	05/08/2012	TCF National Bank	Closed with relief
05/05/2012	05/08/2012	Amex	Closed without relief
05/05/2012	05/10/2012	PNC Bank	Closed without relief
05/05/2012	05/07/2012	TCF National Bank	Closed with relief
05/05/2012	05/10/2012	PNC Bank	Closed with relief
05/05/2012	05/14/2012	RBS Citizens	Closed without relief
05/05/2012	05/10/2012	U.S. Bancorp	Closed without relief
05/05/2012	05/10/2012	Wells Fargo	Closed without relief
05/05/2012	05/10/2012	Wells Fargo	Closed with relief
05/05/2012	05/08/2012	PNC Bank	Closed without relief
05/05/2012	06/15/2012	Hudson City Savings Bank	Closed with explanation
05/05/2012	05/08/2012	KeyBank NA	Closed with relief
05/05/2012	05/08/2012	Santander Bank US	Closed with explanation
05/06/2012	05/08/2012	RBS Citizens	Closed with relief
05/06/2012	05/08/2012	Wells Fargo	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

71982	Bank account or service	Checking account
71986	Bank account or service	Checking account
71994	Bank account or service	Checking account
72018	Bank account or service	Checking account
72019	Bank account or service	Checking account
72026	Bank account or service	Checking account
72028	Bank account or service	Checking account
72040	Bank account or service	Other bank product/service
72099	Bank account or service	Checking account
72128	Bank account or service	Checking account
72130	Bank account or service	Checking account
72146	Bank account or service	Savings account
72157	Bank account or service	Checking account
72159	Bank account or service	Savings account
72187	Bank account or service	Checking account
72191	Bank account or service	Checking account
72197	Bank account or service	(CD) Certificate of deposit
72212	Bank account or service	Checking account
72222	Bank account or service	Savings account
72231	Bank account or service	Checking account
72239	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	FL	33020	Web
Deposits and withdrawals	MD	20770	Web
Account opening, closing, or management	MD	20721	Web
Using a debit or ATM card	GA	30260	Web
Account opening, closing, or management	NJ	07104	Web
Account opening, closing, or management	NY	14620	Referral
Account opening, closing, or management	CA	95945	Referral
Account opening, closing, or management	FL	32170	Referral
Problems caused by my funds being low	CA	94513	Web
Deposits and withdrawals	NJ	08081	Phone
Account opening, closing, or management	NY	11010	Referral
Account opening, closing, or management	NJ	08618	Referral
Account opening, closing, or management	LA	70526	Phone
Account opening, closing, or management	CA	92371	Referral
Problems caused by my funds being low	NY	12534	Referral
Problems caused by my funds being low	GA	31206	Referral
Account opening, closing, or management	NJ	07103	Referral
Problems caused by my funds being low	FL	33605	Web
Making/receiving payments, sending money	NY	11755	Phone
Making/receiving payments, sending money	IL	60010	Web
Deposits and withdrawals	IL	61032	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/06/2012	05/08/2012	Citibank	Closed with relief
05/06/2012	05/10/2012	USAA Savings	Closed without relief
05/06/2012	05/10/2012	Bank of America	Closed with relief
05/07/2012	10/25/2012	Wells Fargo	Closed with explanation
03/07/2012	03/08/2012	HSBC	Closed without relief
05/07/2012	05/07/2012	HSBC	Closed without relief
05/07/2012	05/07/2012	JPMorgan Chase	Closed with relief
05/07/2012	05/07/2012	Bank of America	Closed with relief
05/07/2012	05/10/2012	U.S. Bancorp	Closed without relief
05/07/2012	05/09/2012	Wells Fargo	Closed without relief
05/07/2012	05/07/2012	Citibank	Closed with relief
05/07/2012	05/07/2012	PNC Bank	Closed with monetary relief
05/07/2012	05/10/2012	JPMorgan Chase	Closed without relief
05/07/2012	05/07/2012	Wells Fargo	Closed without relief
05/07/2012	05/07/2012	HSBC	Closed without relief
05/07/2012	05/07/2012	Wells Fargo	Closed without relief
05/07/2012	05/07/2012	HSBC	Closed without relief
05/07/2012	05/10/2012	Regions	Closed
05/07/2012	05/08/2012	Capital One	Closed without relief
04/17/2012	04/18/2012	BMO Harris	Closed without relief
05/07/2012	05/09/2012	JPMorgan Chase	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
No	Yes
Yes	No
Yes	Yes
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

72241	Bank account or service	Checking account
72257	Bank account or service	Checking account
72271	Bank account or service	Checking account
72275	Bank account or service	Checking account
72276	Bank account or service	Checking account
72295	Bank account or service	Checking account
72297	Bank account or service	Checking account
72299	Bank account or service	Checking account
72307	Bank account or service	Checking account
72317	Bank account or service	Checking account
72337	Bank account or service	Checking account
72348	Bank account or service	Checking account
72353	Bank account or service	Other bank product/service
72377	Bank account or service	Checking account
72444	Bank account or service	Checking account
72460	Bank account or service	Other bank product/service
72478	Bank account or service	Checking account
72485	Bank account or service	Checking account
72489	Bank account or service	Checking account
72491	Bank account or service	(CD) Certificate of deposit
72493	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NC	28540	Referral
Account opening, closing, or management	CA	95610	Referral
Using a debit or ATM card	NJ	08759	Phone
Problems caused by my funds being low	WA	98148	Phone
Making/receiving payments, sending money	PA	18960	Referral
Account opening, closing, or management	FL	33181	Phone
Account opening, closing, or management	FL	33181	Phone
Deposits and withdrawals	FL	32828	Phone
Problems caused by my funds being low	PA	15033	Web
Problems caused by my funds being low	FL	32534	Phone
Account opening, closing, or management	CA	90247	Referral
Deposits and withdrawals	MD	20744	Phone
Problems caused by my funds being low	NC	28645	Referral
Deposits and withdrawals	CA	95206	Referral
Account opening, closing, or management	SC	29526	Web
Account opening, closing, or management	GA	30519	Referral
Account opening, closing, or management	IL	60651	Referral
Problems caused by my funds being low	PA	17821	Referral
Account opening, closing, or management	FL	34667	Phone
Account opening, closing, or management	PA	15853	Phone
Account opening, closing, or management	NJ	07470	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/07/2012	05/07/2012	BB&T Financial	Closed with relief
05/07/2012	05/07/2012	Citibank	Closed without relief
05/07/2012	05/09/2012	Wells Fargo	Closed without relief
05/07/2012	05/10/2012	U.S. Bancorp	Closed without relief
05/07/2012	05/07/2012	Wells Fargo	Closed without relief
05/07/2012	06/03/2012	Wells Fargo	Closed with explanation
05/07/2012	05/09/2012	TD Bank	Closed without relief
05/07/2012	05/10/2012	Bank of America	Closed without relief
05/07/2012	05/10/2012	The Huntington National Bank	Closed with relief
05/07/2012	05/10/2012	BBVA Compass	Closed with relief
05/07/2012	05/07/2012	Wells Fargo	Closed with relief
05/07/2012	05/10/2012	Wells Fargo	Closed without relief
05/07/2012	05/07/2012	Zions Bancorporation	Closed without relief
05/07/2012	05/07/2012	JPMorgan Chase	Closed without relief
05/07/2012	05/08/2012	Bank of America	Closed with relief
05/07/2012	05/07/2012	Bank of America	Closed without relief
05/07/2012	05/07/2012	RBS Citizens	Closed without relief
05/07/2012	07/25/2012	Santander Bank US	Closed
05/07/2012	05/09/2012	Wells Fargo	Closed without relief
05/07/2012	05/11/2012	PNC Bank	Closed with explanation
05/07/2012	05/07/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
No	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

72516	Bank account or service	Savings account
72526	Bank account or service	(CD) Certificate of deposit
72528	Bank account or service	Checking account
72535	Bank account or service	Checking account
72544	Bank account or service	Checking account
72551	Bank account or service	Checking account
72562	Bank account or service	Checking account
72566	Bank account or service	Checking account
72567	Bank account or service	Checking account
72591	Bank account or service	Checking account
72595	Bank account or service	(CD) Certificate of deposit
72599	Bank account or service	Checking account
72914	Bank account or service	Checking account
72928	Bank account or service	Checking account
72942	Bank account or service	Checking account
72945	Bank account or service	Checking account
72955	Bank account or service	Checking account
72982	Bank account or service	Checking account
72984	Bank account or service	Checking account
73002	Bank account or service	Checking account
73004	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	OH	45036	Referral
Account opening, closing, or management	LA	01702	Phone
Deposits and withdrawals	NY	11937	Referral
Problems caused by my funds being low	WY	95022	Referral
Account opening, closing, or management	NJ	07503	Web
Account opening, closing, or management		11111	Referral
Problems caused by my funds being low	SC	29445	Referral
Problems caused by my funds being low	NC	28226	Referral
Deposits and withdrawals	WV	24901	Referral
Deposits and withdrawals	NJ	07057	Web
Deposits and withdrawals	OR	97526	Web
Account opening, closing, or management	HI	96825	Web
Problems caused by my funds being low	IL	62220	Web
Account opening, closing, or management	GA	30349	Web
Account opening, closing, or management	TX	76240	Web
Problems caused by my funds being low	CA	92553	Web
Problems caused by my funds being low	NY	10463	Web
Deposits and withdrawals	RI	02885	Referral
Deposits and withdrawals	WA	99212	Referral
Account opening, closing, or management	NY	13088	Referral
Deposits and withdrawals	MI	48227	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/07/2012	05/07/2012	PNC Bank	Closed
05/07/2012	05/09/2012	Bank of America	Closed with relief
05/07/2012	05/07/2012	Bank of America	Closed with relief
05/07/2012	05/07/2012	BMO Harris	Closed without relief
05/07/2012	05/10/2012	PNC Bank	Closed
05/07/2012	05/07/2012	Bank of America	Closed with relief
05/07/2012	05/07/2012	SunTrust Bank	Closed without relief
05/07/2012	05/07/2012	Wells Fargo	Closed with relief
05/07/2012	05/07/2012	BB&T Financial	Closed without relief
05/07/2012	05/10/2012	Bank of America	Closed without relief
05/07/2012	05/08/2012	Ally Financial Inc.	Closed with explanation
05/07/2012	05/10/2012	Bank of Hawaii	Closed without relief
05/07/2012	05/10/2012	Bank of America	Closed with relief
05/07/2012	05/10/2012	JPMorgan Chase	Closed with relief
05/07/2012	05/09/2012	Bank of America	Closed with relief
05/12/2012	05/14/2012	Wells Fargo	Closed without relief
05/08/2012	05/11/2012	JPMorgan Chase	Closed with relief
05/08/2012	05/08/2012	Santander Bank US	Closed without relief
05/08/2012	05/08/2012	Bank of America	Closed without relief
05/08/2012	05/08/2012	Bank of America	Closed without relief
05/08/2012	05/11/2012	Comerica	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
No	No
Yes	No
No	
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
No	No
Yes	Yes

Bank accounnts and services complaints

Based on Consumer Complaints

73006	Bank account or service	Checking account
73025	Bank account or service	Checking account
73031	Bank account or service	Savings account
73039	Bank account or service	Checking account
73052	Bank account or service	Checking account
73054	Bank account or service	Checking account
73069	Bank account or service	Checking account
73074	Bank account or service	Checking account
73091	Bank account or service	Checking account
73120	Bank account or service	Checking account
73144	Bank account or service	Checking account
73164	Bank account or service	Checking account
73167	Bank account or service	Checking account
73169	Bank account or service	Checking account
73175	Bank account or service	Checking account
73198	Bank account or service	Checking account
73211	Bank account or service	Checking account
73213	Bank account or service	Checking account
73238	Bank account or service	Checking account
73258	Bank account or service	Checking account
73283	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NY	10462	Referral
Problems caused by my funds being low	WA	98105	Referral
Deposits and withdrawals	FL	33446	Referral
Deposits and withdrawals	IL	60651	Referral
Deposits and withdrawals	CO	80219	Referral
Account opening, closing, or management	WI	53010	Referral
Making/receiving payments, sending money	PA	17109	Referral
Deposits and withdrawals	NJ	07310	Web
Problems caused by my funds being low	NE	68003	Referral
Account opening, closing, or management	NY	10004	Referral
Account opening, closing, or management	SD	57103	Web
Problems caused by my funds being low	NY	10923	Referral
Deposits and withdrawals	GA	30307	Phone
Deposits and withdrawals	HI	96771	Referral
Deposits and withdrawals	VA	24563	Phone
Deposits and withdrawals	NJ	08080	Phone
Using a debit or ATM card	PA	15644	Referral
Deposits and withdrawals	NY	11434	Phone
Deposits and withdrawals	TX	76006	Referral
Deposits and withdrawals	CT	06074	Phone
Problems caused by my funds being low	AZ	85205	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/07/2012	05/08/2012	JPMorgan Chase	Closed with relief
05/07/2012	05/08/2012	U.S. Bancorp	Closed with relief
05/03/2012	05/08/2012	New York Community Bank	Closed without relief
05/08/2012	08/22/2012	TCF National Bank	Closed with explanation
05/08/2012	05/08/2012	TCF National Bank	Closed without relief
05/08/2012	05/08/2012	PNC Bank	Closed without relief
05/07/2012	05/08/2012	USAA Savings	Closed with relief
05/08/2012	05/10/2012	HSBC	Closed with relief
05/07/2012	05/08/2012	Capital One	Closed without relief
05/08/2012	05/08/2012	Citibank	Closed without relief
05/08/2012	05/10/2012	Wells Fargo	Closed without relief
05/08/2012	05/08/2012	People's United Bank	Closed with relief
05/08/2012	05/10/2012	Bank of America	Closed with relief
05/03/2012	05/08/2012	Bank of Hawaii	Closed without relief
05/08/2012	05/09/2012	Wells Fargo	Closed without relief
05/08/2012	05/10/2012	Bank of America	Closed without relief
05/08/2012	05/08/2012	The Huntington National Bank	Closed without relief
05/08/2012	05/10/2012	JPMorgan Chase	Closed without relief
05/07/2012	05/08/2012	BBVA Compass	Closed without relief
05/08/2012	05/10/2012	Comerica	Closed without relief
05/08/2012	05/10/2012	Bank of America	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

73307	Bank account or service	Checking account
73309	Bank account or service	Checking account
73337	Bank account or service	Checking account
73354	Bank account or service	Checking account
73356	Bank account or service	Checking account
73358	Bank account or service	Other bank product/service
73370	Bank account or service	Checking account
73379	Bank account or service	Savings account
73385	Bank account or service	Checking account
73387	Bank account or service	Other bank product/service
73398	Bank account or service	Checking account
73402	Bank account or service	Savings account
73408	Bank account or service	Checking account
73422	Bank account or service	Checking account
73424	Bank account or service	Savings account
73444	Bank account or service	Savings account
73475	Bank account or service	Checking account
73476	Bank account or service	Checking account
73492	Bank account or service	Checking account
73506	Bank account or service	Checking account
73531	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	MI	48044	Referral
Account opening, closing, or management	OH	43228	Phone
Account opening, closing, or management	MD	21239	Referral
Account opening, closing, or management	PA	19610	Web
Account opening, closing, or management	PA	18901	Referral
Deposits and withdrawals	NY	14304	Phone
Making/receiving payments, sending money	TX	77386	Web
Deposits and withdrawals	NY	11234	Referral
Making/receiving payments, sending money	NE	68901	Referral
Problems caused by my funds being low	GA	30344	Web
Account opening, closing, or management	VA	23513	Referral
Account opening, closing, or management	CA	91792	Referral
Account opening, closing, or management	PA	19341	Referral
Problems caused by my funds being low	PA	17110	Referral
Account opening, closing, or management	FL	32751	Referral
Account opening, closing, or management	CA	94303	Referral
Account opening, closing, or management	WA	98271	Referral
Problems caused by my funds being low	CA	92625	Web
Deposits and withdrawals	NJ	07726	Referral
Account opening, closing, or management	WA	98034	Referral
Deposits and withdrawals	MN	55433	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/07/2012	05/08/2012	Comerica	Closed with relief
05/08/2012	05/10/2012	PNC Bank	Closed without relief
05/07/2012	05/08/2012	M&T Bank	Closed without relief
05/08/2012	05/10/2012	Santander Bank US	Closed without relief
05/07/2012	05/08/2012	Wells Fargo	Closed without relief
05/08/2012	05/10/2012	HSBC	Closed without relief
05/08/2012	05/10/2012	Wells Fargo	Closed without relief
05/08/2012	05/08/2012	JPMorgan Chase	Closed without relief
05/08/2012	05/08/2012	Bank of America	Closed without relief
05/08/2012	05/09/2012	Bank of America	Closed without relief
05/02/2012	05/08/2012	Bank of America	Closed without relief
05/08/2012	05/08/2012	JPMorgan Chase	Closed without relief
05/02/2012	05/08/2012	Santander Bank US	Closed with relief
05/07/2012	05/08/2012	Comerica	Closed without relief
05/02/2012	05/08/2012	Regions	Closed with monetary relief
05/02/2012	05/08/2012	Wells Fargo	Closed without relief
05/08/2012	05/08/2012	Regions	Closed with relief
05/08/2012	05/10/2012	JPMorgan Chase	Closed without relief
05/08/2012	05/08/2012	Bank of America	Closed with relief
05/07/2012	05/08/2012	Bank of America	Closed without relief
05/08/2012	05/08/2012	U.S. Bancorp	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	No
Yes	Yes
No	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

73533	Bank account or service	Checking account
73535	Bank account or service	(CD) Certificate of deposit
73539	Bank account or service	(CD) Certificate of deposit
73553	Bank account or service	Checking account
73575	Bank account or service	Checking account
73592	Bank account or service	Checking account
73605	Bank account or service	Checking account
73610	Bank account or service	Checking account
73613	Bank account or service	Checking account
73630	Bank account or service	Checking account
73647	Bank account or service	Other bank product/service
73664	Bank account or service	Checking account
73675	Bank account or service	Checking account
73677	Bank account or service	Checking account
73699	Bank account or service	(CD) Certificate of deposit
73720	Bank account or service	Savings account
73743	Bank account or service	Checking account
73776	Bank account or service	Checking account
73785	Bank account or service	Checking account
73800	Bank account or service	Checking account
73808	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Using a debit or ATM card	OH	44139	Web
Deposits and withdrawals	CT	06443	Referral
Account opening, closing, or management	NC	27105	Referral
Account opening, closing, or management	NV	89142	Referral
Account opening, closing, or management	NY	10170	Referral
Account opening, closing, or management	NY	10921	Referral
Deposits and withdrawals	FL	34655	Web
Account opening, closing, or management	NY	12209	Referral
Deposits and withdrawals	NY	13021	Web
Deposits and withdrawals	TN	38114	Web
Deposits and withdrawals	CT	06457	Phone
Account opening, closing, or management	GA	30327	Referral
Account opening, closing, or management	OH	43410	Referral
Using a debit or ATM card	MN	55404	Web
Deposits and withdrawals	IL	60173	Web
Account opening, closing, or management	CA	94708	Phone
Deposits and withdrawals	TX	77304	Web
Deposits and withdrawals	TX	76264	Web
Account opening, closing, or management	NC	28208	Web
Problems caused by my funds being low	SD	57103	Web
Deposits and withdrawals	IL	60640	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/08/2012	05/10/2012	The Huntington National Bank	Closed without relief
05/08/2012	05/08/2012	First Niagara Bank	Closed with explanation
05/08/2012	05/08/2012	Wells Fargo	Closed without relief
05/08/2012	05/08/2012	Bank of America	Closed with relief
05/08/2012	05/08/2012	Wells Fargo	Closed without relief
05/08/2012	05/08/2012	TD Bank	Closed without relief
05/08/2012	05/10/2012	Wells Fargo	Closed without relief
05/08/2012	05/08/2012	HSBC	Closed with relief
05/08/2012	05/09/2012	Bank of America	Closed without relief
05/08/2012	05/10/2012	Bank of America	Closed without relief
05/08/2012	05/10/2012	Wells Fargo	Closed with relief
05/07/2012	05/08/2012	Wells Fargo	Closed with relief
05/02/2012	05/08/2012	U.S. Bancorp	Closed with relief
05/08/2012	05/16/2012	TCF National Bank	Closed with relief
05/08/2012	05/10/2012	JPMorgan Chase	Closed without relief
05/08/2012	08/31/2012	BBVA Compass	Closed with explanation
05/08/2012	05/09/2012	Capital One	Closed without relief
05/08/2012	05/09/2012	PNC Bank	Closed with explanation
05/08/2012	05/10/2012	Wells Fargo	Closed without relief
05/08/2012	05/10/2012	Wells Fargo	Closed without relief
05/08/2012	05/10/2012	Bank of America	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

73828	Bank account or service	Checking account
73829	Bank account or service	Checking account
73868	Bank account or service	Checking account
73875	Bank account or service	Other bank product/service
73878	Bank account or service	Checking account
73888	Bank account or service	Savings account
73890	Bank account or service	Checking account
73898	Bank account or service	Checking account
73917	Bank account or service	Checking account
73920	Bank account or service	Checking account
73930	Bank account or service	Checking account
73934	Bank account or service	Checking account
73937	Bank account or service	Checking account
73967	Bank account or service	Checking account
73980	Bank account or service	Checking account
73993	Bank account or service	Checking account
74000	Bank account or service	Checking account
74018	Bank account or service	(CD) Certificate of deposit
74020	Bank account or service	Checking account
74022	Bank account or service	Checking account
74036	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	CA	95610	Web
Deposits and withdrawals			Referral
Account opening, closing, or management	NY	11935	Referral
Account opening, closing, or management	DE	19803	Web
Deposits and withdrawals	NY	10021	Referral
Account opening, closing, or management	CA	94605	Referral
Deposits and withdrawals	IL	60056	Referral
Deposits and withdrawals	FL	33983	Referral
Account opening, closing, or management	WA	98034	Referral
Making/receiving payments, sending money	FL	33407	Referral
Account opening, closing, or management	FL	33065	Referral
Using a debit or ATM card	NY	11590	Referral
Account opening, closing, or management	CA	95032	Referral
Deposits and withdrawals	CA	94582	Referral
Account opening, closing, or management	CA	91040	Referral
Account opening, closing, or management	TN	38088	Referral
Deposits and withdrawals	NC	28215	Phone
Account opening, closing, or management	PR	00907	Referral
Account opening, closing, or management	FL	33403	Phone
Account opening, closing, or management	IL	60546	Referral
Problems caused by my funds being low	OH	43402	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/08/2012	05/09/2012	Wells Fargo	Closed without relief
05/18/2012	05/30/2012	Wells Fargo	Closed without relief
05/09/2012	05/09/2012	JPMorgan Chase	Closed without relief
05/09/2012	05/16/2012	Capital One	Closed without relief
05/09/2012	05/09/2012	JPMorgan Chase	Closed without relief
05/09/2012	05/09/2012	Bank of America	Closed without relief
05/09/2012	05/09/2012	FirstMerit Bank	Closed with relief
05/03/2012	05/09/2012	Wells Fargo	Closed with relief
05/02/2012	05/09/2012	Wells Fargo	Closed with relief
05/09/2012	05/09/2012	Wells Fargo	Closed with relief
05/03/2012	05/09/2012	SunTrust Bank	Closed without relief
05/02/2012	05/09/2012	JPMorgan Chase	Closed without relief
05/09/2012	05/09/2012	Wells Fargo	Closed without relief
05/09/2012	05/09/2012	U.S. Bancorp	Closed without relief
04/25/2012	04/25/2012	JPMorgan Chase	Closed without relief
05/02/2012	05/09/2012	SunTrust Bank	Closed with monetary relief
05/09/2012	05/14/2012	Wells Fargo	Closed with relief
05/03/2012	06/20/2012	Banco Santander Puerto Rico	Closed with explanation
05/09/2012	05/14/2012	Bank of America	Closed with relief
05/02/2012	05/09/2012	PNC Bank	Closed with explanation
05/03/2012	05/09/2012	RBS Citizens	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
No	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

74039	Bank account or service	Checking account
74059	Bank account or service	Savings account
74065	Bank account or service	Checking account
74082	Bank account or service	(CD) Certificate of deposit
74106	Bank account or service	(CD) Certificate of deposit
74108	Bank account or service	Checking account
74143	Bank account or service	Checking account
74146	Bank account or service	Other bank product/service
74153	Bank account or service	(CD) Certificate of deposit
74155	Bank account or service	Checking account
74175	Bank account or service	Checking account
74224	Bank account or service	Other bank product/service
74229	Bank account or service	Other bank product/service
74261	Bank account or service	Checking account
74285	Bank account or service	Checking account
74287	Bank account or service	(CD) Certificate of deposit
74291	Bank account or service	Cashing a check without an account
74297	Bank account or service	Checking account
74310	Bank account or service	Checking account
74335	Bank account or service	Checking account
74347	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	AZ	85715	Referral
Making/receiving payments, sending money	FL	32211	Referral
Problems caused by my funds being low	OH	44132	Referral
Account opening, closing, or management	PA	19010	Referral
Deposits and withdrawals	FL	33139	Phone
Using a debit or ATM card	FL	33043	Referral
Account opening, closing, or management	FL	33613	Web
Account opening, closing, or management	MD	20853	Web
Account opening, closing, or management	CA	91706	Referral
Deposits and withdrawals		00959	Referral
Deposits and withdrawals	IL	60637	Referral
Account opening, closing, or management	NY	10512	Referral
Account opening, closing, or management	AZ	85546	Phone
Problems caused by my funds being low	RI	02904	Phone
Deposits and withdrawals	CA	94509	Web
Account opening, closing, or management	VA	20152	Referral
Making/receiving payments, sending money	ND	28278	Phone
Deposits and withdrawals	IN	46703	Phone
Account opening, closing, or management	OH	44641	Referral
Deposits and withdrawals	NC	27282	Phone
Account opening, closing, or management	NJ	07651	Phone

Bank accounts and services complaints

Based on Consumer Complaints

05/09/2012	05/09/2012	Wells Fargo	Closed without relief
05/09/2012	05/09/2012	Wells Fargo	Closed without relief
05/09/2012	05/09/2012	RBS Citizens	Closed without relief
05/09/2012	05/09/2012	Wells Fargo	Closed without relief
05/09/2012	05/14/2012	BB&T Financial	Closed with relief
05/02/2012	05/09/2012	Synovus Bank	Closed with relief
05/09/2012	05/10/2012	Wells Fargo	Closed with relief
05/23/2012	06/15/2012	PNC Bank	Closed with explanation
05/09/2012	05/09/2012	U.S. Bancorp	Closed without relief
05/03/2012	05/09/2012	Banco Popular de Puerto Rico	Closed without relief
05/09/2012	05/09/2012	JPMorgan Chase	Closed without relief
05/09/2012	05/10/2012	JPMorgan Chase	Closed without relief
05/09/2012	05/10/2012	Bank of the West	Closed without relief
05/09/2012	05/10/2012	RBS Citizens	Closed with relief
05/09/2012	05/10/2012	U.S. Bancorp	Closed with relief
05/09/2012	05/09/2012	Bank of America	Closed without relief
05/09/2012	05/10/2012	Wells Fargo	Closed without relief
05/09/2012	05/10/2012	Flagstar Bank	Closed without relief
05/09/2012	05/09/2012	KeyBank NA	Closed with relief
05/09/2012	05/10/2012	JPMorgan Chase	Closed without relief
05/09/2012	05/11/2012	PNC Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

74429	Bank account or service	Savings account
74445	Bank account or service	Checking account
74481	Bank account or service	Checking account
74493	Bank account or service	Checking account
74501	Bank account or service	Checking account
74672	Bank account or service	Checking account
74689	Bank account or service	Checking account
74749	Bank account or service	Checking account
74751	Bank account or service	Checking account
74763	Bank account or service	Other bank product/service
74811	Bank account or service	Checking account
74833	Bank account or service	Checking account
74838	Bank account or service	Savings account
74847	Bank account or service	Other bank product/service
74852	Bank account or service	Checking account
74865	Bank account or service	Savings account
74915	Bank account or service	Checking account
74942	Bank account or service	Checking account
74973	Bank account or service	Checking account
74985	Bank account or service	Checking account
74997	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	FL	32818	Postal mail
Deposits and withdrawals	TX	78130	Phone
Account opening, closing, or management	CA	90003	Phone
Account opening, closing, or management	CA	91761	Phone
Problems caused by my funds being low	FL	33137	Web
Making/receiving payments, sending money	MI	48152	Phone
Problems caused by my funds being low	CA	94303	Web
Problems caused by my funds being low	CA	92009	Web
Using a debit or ATM card	CA	90717	Web
Making/receiving payments, sending money	FL	32244	Web
Deposits and withdrawals	RI	02891	Phone
Deposits and withdrawals	MD	21213	Phone
Account opening, closing, or management	MD	21237	Phone
Making/receiving payments, sending money	NY	11787	Phone
Deposits and withdrawals	TN	38112	Phone
Account opening, closing, or management	PA	17402	Phone
Account opening, closing, or management	FL	33326	Referral
Deposits and withdrawals	NJ	08820	Phone
Problems caused by my funds being low	CA	91106	Referral
Making/receiving payments, sending money	AZ	85022	Web
Deposits and withdrawals	MI	48442	Phone

Bank accounts and services complaints

Based on Consumer Complaints

05/09/2012	05/11/2012	RBS Citizens	Closed without relief
05/09/2012	05/11/2012	JPMorgan Chase	Closed without relief
05/09/2012	05/11/2012	Wells Fargo	Closed without relief
05/09/2012	05/10/2012	Bank of America	Closed with relief
05/09/2012	05/10/2012	JPMorgan Chase	Closed without relief
05/09/2012	05/11/2012	TCF National Bank	Closed with relief
05/09/2012	05/11/2012	U.S. Bancorp	Closed without relief
05/09/2012	05/11/2012	JPMorgan Chase	Closed with relief
05/09/2012	05/11/2012	JPMorgan Chase	Closed without relief
05/10/2012	05/10/2012	Wells Fargo	Closed with relief
05/10/2012	05/14/2012	TD Bank	Closed with relief
05/10/2012	05/14/2012	Bank of America	Closed without relief
05/10/2012	05/14/2012	M&T Bank	Closed without relief
05/10/2012	05/15/2012	Capital One	Closed with relief
05/10/2012	05/14/2012	Wells Fargo	Closed with relief
05/10/2012	05/11/2012	M&T Bank	Closed with relief
05/10/2012	05/11/2012	SunTrust Bank	Closed without relief
05/10/2012	05/11/2012	Bank of America	Closed without relief
05/10/2012	05/11/2012	OneWest Bank	Closed without relief
05/10/2012	05/11/2012	Wells Fargo	Closed without relief
05/10/2012	05/11/2012	Bank of America	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

74999	Bank account or service	Checking account
75029	Bank account or service	Checking account
75033	Bank account or service	Savings account
75038	Bank account or service	Checking account
75096	Bank account or service	Checking account
75141	Bank account or service	Checking account
75208	Bank account or service	Checking account
75329	Bank account or service	Checking account
75340	Bank account or service	Savings account
75356	Bank account or service	Checking account
75363	Bank account or service	Other bank product/service
75365	Bank account or service	Savings account
75374	Bank account or service	Checking account
75382	Bank account or service	Cashing a check without an account
75419	Bank account or service	Checking account
75425	Bank account or service	Checking account
75431	Bank account or service	Other bank product/service
75444	Bank account or service	Checking account
75450	Bank account or service	Checking account
75458	Bank account or service	Checking account
75463	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	MI	48224	Referral
Problems caused by my funds being low	IA	50320	Web
Account opening, closing, or management	ME	04049	Phone
Making/receiving payments, sending money	MI	48221	Referral
Deposits and withdrawals	FL	33054	Referral
Deposits and withdrawals	TX	75241	Web
Account opening, closing, or management	ID	83704	Referral
Deposits and withdrawals	NJ	08879	Phone
Account opening, closing, or management	DE	19966	Phone
Using a debit or ATM card	NY	10000	Web
Making/receiving payments, sending money	DE	19801	Phone
Account opening, closing, or management	NY	11729	Phone
Account opening, closing, or management	DC	20009	Phone
Making/receiving payments, sending money	NJ	08701	Web
Making/receiving payments, sending money	IL	60623	Web
Problems caused by my funds being low	CA	90806	Referral
Account opening, closing, or management	NY	10011	Phone
Account opening, closing, or management	NJ	08512	Web
Account opening, closing, or management	FL	33446	Web
Making/receiving payments, sending money	NY	11372	Fax
Account opening, closing, or management	FL	33315	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/10/2012	05/10/2012	GE Capital Retail	Closed without relief
05/10/2012	05/14/2012	Wells Fargo	Closed with relief
05/10/2012	05/11/2012	Wells Fargo	Closed with relief
05/10/2012	05/10/2012	JPMorgan Chase	Closed without relief
04/11/2012	04/12/2012	Wells Fargo	Closed without relief
05/10/2012	05/11/2012	JPMorgan Chase	Closed without relief
05/10/2012	05/10/2012	JPMorgan Chase	Closed without relief
05/10/2012	05/11/2012	Wells Fargo	Closed without relief
05/10/2012	05/14/2012	Capital One	Closed without relief
04/27/2012	05/01/2012	Santander Bank US	Closed without relief
05/10/2012	05/11/2012	Wells Fargo	Closed without relief
05/10/2012	05/11/2012	Capital One	Closed without relief
05/10/2012	05/14/2012	HSBC	Closed without relief
05/10/2012	05/11/2012	Wells Fargo	Closed without relief
05/10/2012	05/14/2012	JPMorgan Chase	Closed with relief
05/10/2012	05/10/2012	Wells Fargo	Closed without relief
05/10/2012	05/11/2012	JPMorgan Chase	Closed with relief
05/10/2012	05/11/2012	PNC Bank	Closed without relief
05/10/2012	05/14/2012	Bank of America	Closed with relief
05/10/2012	05/11/2012	JPMorgan Chase	Closed without relief
03/01/2012	03/01/2012	Discover	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

75479	Bank account or service	Checking account
75489	Bank account or service	Checking account
75491	Bank account or service	Other bank product/service
75504	Bank account or service	Savings account
75506	Bank account or service	(CD) Certificate of deposit
75530	Bank account or service	Checking account
75537	Bank account or service	Checking account
75542	Bank account or service	Checking account
75553	Bank account or service	Other bank product/service
75559	Bank account or service	Checking account
75561	Bank account or service	Checking account
75588	Bank account or service	Other bank product/service
75603	Bank account or service	Checking account
75605	Bank account or service	Checking account
75611	Bank account or service	Checking account
75615	Bank account or service	Checking account
75623	Bank account or service	Savings account
75627	Bank account or service	Checking account
75629	Bank account or service	Other bank product/service
75648	Bank account or service	Checking account
75661	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	CA	91324	Phone
Account opening, closing, or management	CO	87231	Phone
Deposits and withdrawals	UT	84111	Web
Account opening, closing, or management	CA	92154	Web
Account opening, closing, or management	WA	98844	Web
Account opening, closing, or management	CA	90066	Web
Problems caused by my funds being low	AZ	85282	Web
Deposits and withdrawals	MD	20874	Web
Deposits and withdrawals	VA	20191	Web
Deposits and withdrawals	MI	48167	Phone
Using a debit or ATM card	OH	44126	Referral
Account opening, closing, or management	NJ	07470	Web
Account opening, closing, or management	MA	02143	Phone
Making/receiving payments, sending money	DE	19720	Phone
Deposits and withdrawals	MA	01088	Phone
Problems caused by my funds being low	IL	61065	Phone
Using a debit or ATM card	FL	33455	Web
Making/receiving payments, sending money	FL	32948	Web
Account opening, closing, or management	PA	15219	Referral
Deposits and withdrawals	DC	20032	Referral
Deposits and withdrawals	NJ	08540	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/10/2012	05/11/2012	Wells Fargo	Closed without relief
05/10/2012	05/11/2012	JPMorgan Chase	Closed with relief
05/10/2012	05/11/2012	Wells Fargo	Closed without relief
05/10/2012	05/14/2012	JPMorgan Chase	Closed with explanation
05/10/2012	05/14/2012	Capital One	Closed without relief
03/01/2012	03/01/2012	Bank of America	Closed without relief
05/11/2012	05/14/2012	Wells Fargo	Closed without relief
05/13/2012	05/15/2012	Capital One	Closed without relief
05/11/2012	05/15/2012	USAA Savings	Closed without relief
05/11/2012	05/15/2012	Comerica	Closed without relief
05/11/2012	05/11/2012	RBS Citizens	Closed with relief
05/11/2012	05/15/2012	JPMorgan Chase	Closed without relief
05/11/2012	05/15/2012	RBS Citizens	Closed without relief
05/11/2012	05/15/2012	JPMorgan Chase	Closed without relief
05/11/2012	05/17/2012	Bank of America	Closed with explanation
05/11/2012	05/15/2012	TCF National Bank	Closed with relief
05/11/2012	05/15/2012	Capital One	Closed without relief
05/11/2012	05/15/2012	SunTrust Bank	Closed with relief
05/11/2012	05/11/2012	PNC Bank	Closed
05/11/2012	05/11/2012	Wells Fargo	Closed without relief
05/11/2012	05/15/2012	TD Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
No	Yes
Yes	No
Yes	No
Yes	Yes
No	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

75685	Bank account or service	Checking account
75701	Bank account or service	Checking account
75723	Bank account or service	Checking account
75762	Bank account or service	Checking account
75775	Bank account or service	(CD) Certificate of deposit
76508	Bank account or service	Checking account
76621	Bank account or service	Checking account
76628	Bank account or service	Checking account
76643	Bank account or service	Other bank product/service
76660	Bank account or service	Checking account
76663	Bank account or service	Checking account
76665	Bank account or service	Checking account
76674	Bank account or service	Savings account
76705	Bank account or service	Checking account
76752	Bank account or service	Other bank product/service
76753	Bank account or service	Checking account
76819	Bank account or service	Checking account
76854	Bank account or service	Checking account
76923	Bank account or service	Checking account
76947	Bank account or service	Checking account
76991	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NJ	07017	Phone
Deposits and withdrawals	NY	14094	Referral
Account opening, closing, or management	FL	33145	Referral
Deposits and withdrawals	PA	19462	Phone
Deposits and withdrawals	PA	15317	Web
Account opening, closing, or management	GA	30813	Referral
Deposits and withdrawals	VA	22407	Web
Account opening, closing, or management	NE	68803	Phone
Making/receiving payments, sending money	NY	11370	Web
Problems caused by my funds being low	NY	10025	Web
Making/receiving payments, sending money	AZ	85257	Postal mail
Account opening, closing, or management	VA	22066	Web
Account opening, closing, or management	PA	15350	Postal mail
Account opening, closing, or management	IL	60411	Referral
Account opening, closing, or management	CA	93543	Web
Deposits and withdrawals	ID	83687	Web
Deposits and withdrawals	MN	55104	Web
Account opening, closing, or management	NM	87048	Web
Account opening, closing, or management	TX	77079	Referral
Deposits and withdrawals	GA	31069	Phone
Deposits and withdrawals	TX	77059	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/11/2012	05/15/2012	JPMorgan Chase	Closed with relief
05/11/2012	05/11/2012	Bank of America	Closed without relief
05/11/2012	05/15/2012	Wells Fargo	Closed without relief
05/11/2012	05/15/2012	Bank of America	Closed without relief
05/11/2012	05/15/2012	New York Community Bank	Closed without relief
05/11/2012	05/15/2012	USAA Savings	Closed with explanation
05/11/2012	05/14/2012	Capital One	Closed without relief
05/11/2012	05/15/2012	Comerica	Closed without relief
05/11/2012	05/14/2012	Citibank	Closed without relief
05/11/2012	05/14/2012	HSBC	Closed with relief
05/11/2012	05/16/2012	Wells Fargo	Closed without relief
05/11/2012	05/14/2012	Citibank	Closed with relief
05/11/2012	05/14/2012	RBS Citizens	Closed without relief
05/11/2012	05/11/2012	SunTrust Bank	Closed without relief
05/11/2012	05/14/2012	Union Bank	Closed without relief
05/11/2012	05/14/2012	USAA Savings	Closed without relief
05/12/2012	08/22/2012	TCF National Bank	Closed with monetary relief
05/13/2012	05/14/2012	Wells Fargo	Closed without relief
05/14/2012	05/14/2012	First National Bank of Omaha	Closed with relief
05/14/2012	05/14/2012	Bank of America	Closed with relief
05/14/2012	05/14/2012	JPMorgan Chase	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
No	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

77006	Bank account or service	Checking account
77020	Bank account or service	Checking account
77022	Bank account or service	Checking account
77024	Bank account or service	Checking account
77070	Bank account or service	Checking account
77084	Bank account or service	Checking account
77086	Bank account or service	(CD) Certificate of deposit
77102	Bank account or service	Checking account
77104	Bank account or service	Checking account
77110	Bank account or service	Checking account
77166	Bank account or service	Checking account
77208	Bank account or service	Checking account
77210	Bank account or service	Cashing a check without an account
77211	Bank account or service	Cashing a check without an account
77219	Bank account or service	Checking account
77246	Bank account or service	Checking account
77276	Bank account or service	Checking account
77280	Bank account or service	Checking account
77283	Bank account or service	(CD) Certificate of deposit
77286	Bank account or service	Checking account
77290	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Using a debit or ATM card	NY	11209	Referral
Using a debit or ATM card	IN	46224	Referral
Deposits and withdrawals	CA	92173	Referral
Account opening, closing, or management	IL	60634	Postal mail
Account opening, closing, or management	FL	33134	Referral
Problems caused by my funds being low	NH	03060	Phone
Deposits and withdrawals	KY	40337	Phone
Account opening, closing, or management	CA	90220	Referral
Making/receiving payments, sending money	IL	60617	Referral
Deposits and withdrawals	MA	02155	Phone
Making/receiving payments, sending money	RI	02864	Web
Account opening, closing, or management	KS	66048	Referral
Deposits and withdrawals	ME	04930	Postal mail
Deposits and withdrawals	ME	04930	Postal mail
Deposits and withdrawals	CA	90746	Referral
Problems caused by my funds being low	MI	48114	Postal mail
Using a debit or ATM card	MA	01604	Phone
Deposits and withdrawals	CA	92865	Referral
Account opening, closing, or management	KS	67530	Postal mail
Deposits and withdrawals	CA	91950	Referral
Deposits and withdrawals	FL	33855	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/14/2012	05/14/2012	TD Bank	Closed with relief
05/14/2012	05/15/2012	PNC Bank	Closed without relief
05/14/2012	05/15/2012	Wells Fargo	Closed with relief
05/14/2012	05/22/2012	Associated Bank	Closed with explanation
05/14/2012	05/14/2012	SunTrust Bank	Closed without relief
05/14/2012	05/15/2012	Santander Bank US	Closed with relief
05/14/2012	05/15/2012	PNC Bank	Closed with relief
05/11/2012	05/14/2012	Bank of America	Closed without relief
05/14/2012	05/15/2012	RBS Citizens	Closed without relief
05/14/2012	05/17/2012	RBS Citizens	Closed with relief
05/14/2012	05/14/2012	Santander Bank US	Closed with monetary relief
05/14/2012	05/14/2012	Charles Schwab Bank	Closed without relief
05/14/2012	05/15/2012	TD Bank	Closed without relief
05/15/2012	05/15/2012	KeyBank NA	Closed without relief
05/14/2012	05/14/2012	Wells Fargo	Closed without relief
05/14/2012	08/22/2012	TCF National Bank	Closed with monetary relief
05/14/2012	05/15/2012	TD Bank	Closed without relief
05/14/2012	05/14/2012	JPMorgan Chase	Closed with monetary relief
05/14/2012	05/15/2012	Bank of America	Closed with relief
05/14/2012	05/15/2012	Capital One	Closed without relief
05/14/2012	05/15/2012	TD Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

77294	Bank account or service	(CD) Certificate of deposit
77296	Bank account or service	Checking account
77298	Bank account or service	Checking account
77303	Bank account or service	Checking account
77307	Bank account or service	Checking account
77310	Bank account or service	Checking account
77318	Bank account or service	Checking account
77324	Bank account or service	Checking account
77328	Bank account or service	Checking account
77340	Bank account or service	Checking account
77355	Bank account or service	Checking account
77372	Bank account or service	(CD) Certificate of deposit
77374	Bank account or service	Checking account
77378	Bank account or service	(CD) Certificate of deposit
77388	Bank account or service	Checking account
77390	Bank account or service	Checking account
77406	Bank account or service	Checking account
77412	Bank account or service	Checking account
77414	Bank account or service	Checking account
77416	Bank account or service	Checking account
77420	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NC	27617	Referral
Deposits and withdrawals	GA	31804	Referral
Account opening, closing, or management	MD	21163	Referral
Problems caused by my funds being low	NY	10016	Referral
Making/receiving payments, sending money	VA	24066	Referral
Account opening, closing, or management	WA	98368	Referral
Using a debit or ATM card	GA	30338	Referral
Deposits and withdrawals	CA	93033	Referral
Making/receiving payments, sending money	TX	75044	Referral
Account opening, closing, or management	OR	97233	Phone
Problems caused by my funds being low	TX	78218	Referral
Account opening, closing, or management	MN	55118	Referral
Deposits and withdrawals	NY	12508	Referral
Account opening, closing, or management	GA	31404	Referral
Account opening, closing, or management	FL	33428	Referral
Making/receiving payments, sending money	NJ	08109	Referral
Deposits and withdrawals	CT	06281	Referral
Account opening, closing, or management	CA	91316	Referral
Making/receiving payments, sending money	MI	49283	Referral
Account opening, closing, or management	CO	80525	Referral
Account opening, closing, or management	WA	98661	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/14/2012	05/15/2012	Wells Fargo	Closed without relief
05/14/2012	05/15/2012	GE Capital Retail	Closed with relief
05/14/2012	05/15/2012	Wells Fargo	Closed without relief
05/14/2012	05/16/2012	TD Bank	Closed with relief
05/14/2012	05/15/2012	Wells Fargo	Closed without relief
05/14/2012	05/15/2012	Bank of America	Closed without relief
05/14/2012	05/15/2012	Wells Fargo	Closed with relief
05/14/2012	05/15/2012	Bank of America	Closed without relief
05/14/2012	05/15/2012	Capital One	Closed without relief
05/14/2012	05/15/2012	U.S. Bancorp	Closed with explanation
05/14/2012	05/15/2012	Wells Fargo	Closed without relief
05/14/2012	05/16/2012	Bank of America	Closed with relief
05/14/2012	05/16/2012	Wells Fargo	Closed without relief
05/14/2012	05/16/2012	Wells Fargo	Closed without relief
05/14/2012	05/16/2012	TD Bank	Closed without relief
05/14/2012	09/24/2012	Bank of America	Closed with explanation
05/14/2012	09/24/2012	Bank of America	Closed with explanation
05/14/2012	05/16/2012	U.S. Bancorp	Closed without relief
05/14/2012	05/29/2012	Citibank	Closed with explanation
05/14/2012	09/24/2012	U.S. Bancorp	Closed with explanation
05/14/2012	05/16/2012	Bank of America	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

77440	Bank account or service	Checking account
77481	Bank account or service	Checking account
77496	Bank account or service	Checking account
77510	Bank account or service	Checking account
77518	Bank account or service	Checking account
77519	Bank account or service	Checking account
77542	Bank account or service	Checking account
77543	Bank account or service	Checking account
77557	Bank account or service	Checking account
77609	Bank account or service	Checking account
77630	Bank account or service	Checking account
77643	Bank account or service	Checking account
77646	Bank account or service	Checking account
77664	Bank account or service	Checking account
77668	Bank account or service	Checking account
77669	Bank account or service	Checking account
77682	Bank account or service	Checking account
77735	Bank account or service	Checking account
77742	Bank account or service	Other bank product/service
77771	Bank account or service	Checking account
77783	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	NY	10010	Referral
Making/receiving payments, sending money	NJ	07719	Referral
Deposits and withdrawals	CA	92115	Referral
Problems caused by my funds being low	CA	90017	Referral
Problems caused by my funds being low	PA	17013	Referral
Deposits and withdrawals	GA	30331	Postal mail
Deposits and withdrawals	OR	97203	Referral
Using a debit or ATM card	NV	89431	Referral
Using a debit or ATM card	CT	06810	Referral
Account opening, closing, or management	HI	96746	Referral
Deposits and withdrawals	FL	33764	Referral
Deposits and withdrawals	AR	72076	Referral
Account opening, closing, or management	FL	33054	Referral
Deposits and withdrawals	VA	24301	Web
Account opening, closing, or management	FL	34778	Referral
Account opening, closing, or management	WI	53558	Referral
Account opening, closing, or management	CT	06089	Referral
Account opening, closing, or management	NE	68124	Phone
Making/receiving payments, sending money	NY	14225	Referral
Account opening, closing, or management	CA	91205	Phone
Using a debit or ATM card	GA	30022	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/14/2012	05/16/2012	Capital One	Untimely response
05/14/2012	05/16/2012	PNC Bank	Closed with explanation
05/14/2012	05/16/2012	Union Bank	Closed with relief
05/14/2012	05/15/2012	Bank of America	Closed without relief
05/14/2012	05/15/2012	Wells Fargo	Closed without relief
05/14/2012	05/15/2012	SunTrust Bank	Closed without relief
05/14/2012	05/14/2012	KeyBank NA	Closed with relief
05/14/2012	05/14/2012	Bank of America	Closed without relief
05/14/2012	05/14/2012	Wells Fargo	Closed without relief
05/14/2012	05/14/2012	Capital One	Closed without relief
05/14/2012	05/14/2012	Wells Fargo	Closed without relief
05/14/2012	05/15/2012	Bank of America	Closed without relief
05/14/2012	05/14/2012	Bank of America	Closed without relief
05/14/2012	05/16/2012	Bank of America	Closed without relief
05/14/2012	05/14/2012	JPMorgan Chase	Closed without relief
05/14/2012	05/14/2012	JPMorgan Chase	Closed with relief
05/14/2012	05/16/2012	Webster Bank	Closed without relief
05/14/2012	05/15/2012	Wells Fargo	Closed without relief
05/14/2012	05/14/2012	Wells Fargo	Closed with relief
05/14/2012	05/15/2012	Wells Fargo	Closed without relief
05/14/2012	05/15/2012	Wells Fargo	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

No	
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

77813	Bank account or service	Savings account
77836	Bank account or service	Checking account
77839	Bank account or service	Other bank product/service
77857	Bank account or service	Checking account
77858	Bank account or service	Checking account
77859	Bank account or service	Checking account
77860	Bank account or service	Checking account
77865	Bank account or service	Checking account
77881	Bank account or service	Checking account
77885	Bank account or service	Checking account
77888	Bank account or service	Checking account
77890	Bank account or service	Checking account
77892	Bank account or service	Checking account
77896	Bank account or service	Checking account
77898	Bank account or service	Checking account
77910	Bank account or service	(CD) Certificate of deposit
77914	Bank account or service	Checking account
77927	Bank account or service	Checking account
77944	Bank account or service	Other bank product/service
77950	Bank account or service	Checking account
77962	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NY	11434	Web
Account opening, closing, or management	NY	10040	Phone
Account opening, closing, or management	PA	15045	Phone
Problems caused by my funds being low	NY	11743	Referral
Problems caused by my funds being low	OH	44124	Referral
Deposits and withdrawals	IN	46226	Referral
Account opening, closing, or management	NC	28715	Referral
Using a debit or ATM card	NY	11377	Referral
Account opening, closing, or management	WY	82007	Referral
Account opening, closing, or management	MA	02446	Referral
Using a debit or ATM card	CA	95206	Referral
Problems caused by my funds being low	NJ	08721	Referral
Problems caused by my funds being low	NJ	08809	Referral
Problems caused by my funds being low	NY	10455	Referral
Problems caused by my funds being low	IL	60649	Referral
Account opening, closing, or management	TN	38425	Referral
Problems caused by my funds being low	FL	32795	Referral
Problems caused by my funds being low	FL	32835	Referral
Account opening, closing, or management	NY	11545	Referral
Account opening, closing, or management	WI	53221	Referral
Account opening, closing, or management	CT	06820	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/14/2012	05/16/2012	Citibank	Closed with relief
05/14/2012	05/15/2012	TD Bank	Closed with relief
05/14/2012	05/15/2012	PNC Bank	Closed without relief
05/14/2012	05/15/2012	Wells Fargo	Closed with relief
05/14/2012	05/15/2012	PNC Bank	Closed
05/14/2012	05/15/2012	JPMorgan Chase	Closed without relief
05/14/2012	05/15/2012	Wells Fargo	Closed without relief
05/14/2012	05/15/2012	JPMorgan Chase	Closed with relief
05/14/2012	05/15/2012	U.S. Bancorp	Closed without relief
05/14/2012	05/15/2012	Wells Fargo	Closed without relief
05/14/2012	05/15/2012	JPMorgan Chase	Closed without relief
05/14/2012	05/15/2012	Wells Fargo	Closed with relief
05/14/2012	05/15/2012	Wells Fargo	Closed with relief
05/14/2012	05/15/2012	Bank of America	Closed without relief
05/14/2012	08/22/2012	TCF National Bank	Closed with explanation
05/14/2012	05/15/2012	Bank of America	Closed with explanation
05/14/2012	05/29/2012	Wells Fargo	Closed without relief
05/14/2012	05/16/2012	Regions	Closed with explanation
05/14/2012	05/16/2012	Wells Fargo	Closed without relief
05/14/2012	05/16/2012	U.S. Bancorp	Closed with relief
05/14/2012	05/17/2012	People's United Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
No	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

77964	Bank account or service	Checking account
77992	Bank account or service	Checking account
77994	Bank account or service	Checking account
78002	Bank account or service	Checking account
78015	Bank account or service	Checking account
78017	Bank account or service	Checking account
78040	Bank account or service	Checking account
78057	Bank account or service	Checking account
78059	Bank account or service	Checking account
78065	Bank account or service	Checking account
78069	Bank account or service	Checking account
78071	Bank account or service	Checking account
78075	Bank account or service	Checking account
78087	Bank account or service	Checking account
78098	Bank account or service	Checking account
78100	Bank account or service	Checking account
78105	Bank account or service	Checking account
78115	Bank account or service	Checking account
78125	Bank account or service	Checking account
78137	Bank account or service	Checking account
78145	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management		99999	Referral
Account opening, closing, or management	AZ	85213	Referral
Account opening, closing, or management	MI	48377	Referral
Account opening, closing, or management	PA	19131	Referral
Account opening, closing, or management	FL	33904	Referral
Account opening, closing, or management	OH	43074	Referral
Problems caused by my funds being low	MD	20746	Web
Account opening, closing, or management	MD	20910	Referral
Account opening, closing, or management	AZ	85283	Referral
Account opening, closing, or management	IL	60540	Referral
Account opening, closing, or management	NC	28480	Referral
Account opening, closing, or management	IN	46227	Referral
Account opening, closing, or management	NC	27617	Referral
Account opening, closing, or management	WI	53946	Referral
Account opening, closing, or management	VA	22039	Referral
Account opening, closing, or management	FL	33480	Referral
Account opening, closing, or management	PA	19054	Referral
Account opening, closing, or management	CA	95014	Referral
Account opening, closing, or management	IN	46033	Referral
Deposits and withdrawals	OK	73506	Referral
Making/receiving payments, sending money	NY	12020	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/14/2012	08/22/2012	TCF National Bank	Closed with monetary relief
05/14/2012	05/17/2012	Wells Fargo	Closed without relief
05/14/2012	05/17/2012	Comerica	Closed without relief
05/14/2012	05/17/2012	Wells Fargo	Closed without relief
05/14/2012	05/18/2012	Bank of America	Closed without relief
05/14/2012	05/18/2012	State Street Bank	Closed without relief
05/14/2012	05/15/2012	Capital One	Closed without relief
05/15/2012	05/18/2012	Wells Fargo	Closed with explanation
05/15/2012	05/18/2012	Bank of America	Closed with relief
05/15/2012	05/18/2012	PNC Bank	Closed with relief
05/15/2012	05/24/2012	PNC Bank	Closed with explanation
05/15/2012	06/19/2012	The Huntington National Bank	Closed with non-monetary relief
05/15/2012	05/18/2012	Wells Fargo	Closed with non-monetary relief
05/15/2012	05/21/2012	Bank of America	Closed with relief
05/15/2012	05/21/2012	Wells Fargo	Closed without relief
05/15/2012	05/21/2012	TD Bank	Closed with relief
05/15/2012	05/21/2012	USAA Savings	Closed with explanation
05/15/2012	05/22/2012	Wells Fargo	Closed without relief
05/15/2012	05/15/2012	JPMorgan Chase	Closed without relief
05/15/2012	05/16/2012	USAA Savings	Closed with relief
05/15/2012	05/16/2012	Bank of America	Closed

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No

Bank accounts and services complaints

Based on Consumer Complaints

78150	Bank account or service	Checking account
78167	Bank account or service	Checking account
78208	Bank account or service	Checking account
78215	Bank account or service	Checking account
78220	Bank account or service	Checking account
78250	Bank account or service	Checking account
78256	Bank account or service	Checking account
78258	Bank account or service	Checking account
78268	Bank account or service	Checking account
78307	Bank account or service	Checking account
78314	Bank account or service	Checking account
78316	Bank account or service	Checking account
78350	Bank account or service	Checking account
78359	Bank account or service	Checking account
78364	Bank account or service	Checking account
78366	Bank account or service	Checking account
78368	Bank account or service	Checking account
78374	Bank account or service	Checking account
78389	Bank account or service	Checking account
78393	Bank account or service	Checking account
78398	Bank account or service	Other bank product/service

Bank accounts and services complaints

Based on Consumer Complaints

Using a debit or ATM card	MD	21113	Referral
Deposits and withdrawals	SD	57770	Referral
Using a debit or ATM card	NJ	07109	Referral
Account opening, closing, or management	NY	11791	Referral
Deposits and withdrawals	NJ	08302	Referral
Problems caused by my funds being low	NY	10547	Referral
Account opening, closing, or management	NJ	07450	Referral
Deposits and withdrawals	NJ	08757	Referral
Account opening, closing, or management	NJ	08732	Referral
Account opening, closing, or management	CA	91367	Referral
Account opening, closing, or management	MD	21704	Web
Deposits and withdrawals	NY	11208	Referral
Deposits and withdrawals	TX	77457	Referral
Using a debit or ATM card	NJ	08618	Referral
Problems caused by my funds being low	FL	34746	Referral
Making/receiving payments, sending money	NC	28630	Referral
Deposits and withdrawals	NY	11225	Referral
Account opening, closing, or management	NH	03456	Referral
Account opening, closing, or management	VT	05753	Referral
Using a debit or ATM card	KS	66203	Referral
Making/receiving payments, sending money	IN	46251	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/15/2012	05/16/2012	PNC Bank	Closed with explanation
05/15/2012	05/17/2012	Bank of the West	Closed without relief
05/15/2012	05/16/2012	Bank of America	Closed with relief
05/15/2012	05/18/2012	Citibank	Closed with monetary relief
05/15/2012	05/22/2012	TD Bank	Closed with explanation
05/15/2012	05/22/2012	Citibank	Closed with explanation
05/15/2012	05/23/2012	Bank of America	Closed with relief
05/15/2012	05/22/2012	Wells Fargo	Closed without relief
05/15/2012	05/18/2012	Wells Fargo	Closed without relief
05/15/2012	05/21/2012	Bank of America	Closed with relief
04/02/2012	04/03/2012	Santander Bank US	Closed with relief
05/15/2012	05/17/2012	JPMorgan Chase	Closed without relief
05/15/2012	05/22/2012	Bank of America	Closed with explanation
05/15/2012	05/22/2012	PNC Bank	Closed without relief
05/15/2012	05/22/2012	TD Bank	Closed with monetary relief
05/15/2012	05/22/2012	Bank of America	Closed without relief
05/15/2012	05/22/2012	JPMorgan Chase	Closed without relief
05/15/2012	05/23/2012	RBS Citizens	Closed with relief
05/15/2012	05/23/2012	RBS Citizens	Closed with relief
05/15/2012	05/23/2012	Bank of America	Closed with explanation
03/29/2012	04/03/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

78443	Bank account or service	Checking account
78456	Bank account or service	Savings account
78562	Bank account or service	Checking account
78565	Bank account or service	Checking account
78600	Bank account or service	Checking account
78611	Bank account or service	Savings account
78621	Bank account or service	Checking account
78627	Bank account or service	Savings account
78643	Bank account or service	Checking account
78657	Bank account or service	Savings account
78671	Bank account or service	Checking account
78690	Bank account or service	Checking account
78710	Bank account or service	Checking account
78722	Bank account or service	Checking account
78724	Bank account or service	Checking account
78732	Bank account or service	Checking account
78746	Bank account or service	Checking account
78793	Bank account or service	Checking account
78813	Bank account or service	Checking account
78819	Bank account or service	Checking account
78833	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	CA	94026	Referral
Deposits and withdrawals	NJ	07869	Phone
Account opening, closing, or management			Referral
Account opening, closing, or management	DC	20019	Referral
Account opening, closing, or management	OH	43560	Referral
Deposits and withdrawals	MA	02136	Phone
Account opening, closing, or management			Postal mail
Account opening, closing, or management	NJ	07034	Web
Using a debit or ATM card	RI	02863	Web
Deposits and withdrawals	FL	33917	Web
Making/receiving payments, sending money	ME	04008	Referral
Problems caused by my funds being low	DE	19720	Web
Account opening, closing, or management	NJ	08053	Referral
Account opening, closing, or management	CA	95051	Referral
Account opening, closing, or management	PA	17547	Referral
Making/receiving payments, sending money	AZ	85618	Referral
Deposits and withdrawals	NY	14127	Referral
Account opening, closing, or management	MA	02760	Referral
Account opening, closing, or management	NY	11379	Referral
Account opening, closing, or management	MN	55374	Referral
Account opening, closing, or management	VA	22304	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/15/2012	05/15/2012	JPMorgan Chase	Closed with relief
05/15/2012	05/17/2012	Bank of America	Closed without relief
05/15/2012	05/15/2012	JPMorgan Chase	Closed with relief
05/15/2012	01/24/2013	PNC Bank	Closed with explanation
05/15/2012	05/15/2012	Fifth Third Bank	Closed without relief
05/15/2012	05/16/2012	Wells Fargo	Closed with explanation
05/15/2012	05/18/2012	Navy FCU	Closed with non-monetary relief
05/15/2012	05/16/2012	Bank of America	Closed with relief
05/15/2012	05/16/2012	Bank of America	Closed without relief
05/15/2012	05/16/2012	BB&T Financial	Closed without relief
05/15/2012	05/16/2012	KeyBank NA	Closed with relief
05/15/2012	05/16/2012	Wells Fargo	Closed without relief
05/15/2012	05/23/2012	PNC Bank	Closed with non-monetary relief
05/15/2012	05/23/2012	JPMorgan Chase	Closed without relief
05/15/2012	05/22/2012	Santander Bank US	Closed with explanation
05/15/2012	05/18/2012	Bank of America	Closed with relief
05/15/2012	05/23/2012	First Niagara Bank	Closed with relief
05/15/2012	05/22/2012	Santander Bank US	Closed with monetary relief
05/15/2012	05/29/2012	Astoria Bank	Closed with monetary relief
05/15/2012	05/23/2012	TCF National Bank	Closed without relief
05/15/2012	05/22/2012	PNC Bank	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
No	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No

Bank accounts and services complaints

Based on Consumer Complaints

78857	Bank account or service	Checking account
78859	Bank account or service	Checking account
78865	Bank account or service	Checking account
78867	Bank account or service	Checking account
78880	Bank account or service	Checking account
78883	Bank account or service	Checking account
78913	Bank account or service	Other bank product/service
78923	Bank account or service	Checking account
78945	Bank account or service	Checking account
78947	Bank account or service	Checking account
78956	Bank account or service	Checking account
78971	Bank account or service	Checking account
78982	Bank account or service	Checking account
78998	Bank account or service	Checking account
79016	Bank account or service	Checking account
79020	Bank account or service	(CD) Certificate of deposit
79031	Bank account or service	Checking account
79048	Bank account or service	Checking account
79050	Bank account or service	Checking account
79053	Bank account or service	Checking account
79059	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	CA	91352	Referral
Problems caused by my funds being low	MA	01108	Referral
Account opening, closing, or management	NJ	07871	Referral
Account opening, closing, or management	TX	75229	Referral
Account opening, closing, or management	CA	92270	Referral
Deposits and withdrawals	CA	91006	Web
Account opening, closing, or management	TX	75752	Referral
Account opening, closing, or management	CA	91436	Web
Making/receiving payments, sending money	GA	30533	Web
Problems caused by my funds being low	FL	33127	Web
Deposits and withdrawals	NY	13206	Referral
Account opening, closing, or management	NY	14221	Referral
Using a debit or ATM card	FL	33060	Referral
Deposits and withdrawals	CA	93950	Referral
Deposits and withdrawals	PA	19141	Referral
Deposits and withdrawals	GA	30238	Referral
Account opening, closing, or management	PA	18302	Referral
Account opening, closing, or management	NC	28002	Referral
Account opening, closing, or management	OH	44614	Referral
Deposits and withdrawals	IL	60622	Referral
Deposits and withdrawals	NY	10801	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/15/2012	05/25/2012	JPMorgan Chase	Closed without relief
05/15/2012	05/23/2012	TD Bank	Closed with monetary relief
05/15/2012	06/02/2012	Bank of America	Closed with monetary relief
05/15/2012	05/23/2012	Bank of America	Closed without relief
05/15/2012	05/15/2012	Bank of America	Closed with relief
05/22/2012	05/23/2012	East West Bank	Closed with explanation
05/15/2012	05/15/2012	Bank of America	Closed without relief
05/15/2012	05/17/2012	Bank of America	Closed without relief
05/15/2012	05/17/2012	SunTrust Bank	Closed with relief
03/15/2012	03/16/2012	Regions	Closed with relief
05/15/2012	06/21/2012	KeyBank NA	Closed
05/15/2012	05/18/2012	First Niagara Bank	Closed with explanation
05/15/2012	06/21/2012	Bank of America	Closed with explanation
05/15/2012	05/23/2012	JPMorgan Chase	Closed with relief
05/15/2012	05/17/2012	Wells Fargo	Closed without relief
05/15/2012	05/24/2012	Comerica	Closed with relief
05/15/2012	05/22/2012	PNC Bank	Closed with explanation
05/15/2012	05/23/2012	Wells Fargo	Closed without relief
05/15/2012	05/23/2012	RBS Citizens	Closed without relief
05/15/2012	05/29/2012	RBS Citizens	Closed with explanation
05/15/2012	05/16/2012	JPMorgan Chase	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
No	Yes
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

79061	Bank account or service	Checking account
79068	Bank account or service	Checking account
79073	Bank account or service	Checking account
79079	Bank account or service	Checking account
79131	Bank account or service	Checking account
79139	Bank account or service	Checking account
79141	Bank account or service	Checking account
79145	Bank account or service	Checking account
79147	Bank account or service	Checking account
79160	Bank account or service	Other bank product/service
79165	Bank account or service	(CD) Certificate of deposit
79167	Bank account or service	Checking account
79190	Bank account or service	Checking account
79194	Bank account or service	Checking account
79229	Bank account or service	Checking account
79263	Bank account or service	Checking account
79336	Bank account or service	Checking account
79345	Bank account or service	Checking account
79366	Bank account or service	Checking account
79384	Bank account or service	Checking account
79402	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	MI	48082	Referral
Problems caused by my funds being low	FL	32824	Referral
Account opening, closing, or management	CA	94402	Referral
Account opening, closing, or management	NY	11510	Referral
Making/receiving payments, sending money	FL	33189	Referral
Problems caused by my funds being low	NJ	08021	Referral
Account opening, closing, or management	UT	84117	Referral
Making/receiving payments, sending money	PA	19341	Referral
Account opening, closing, or management	PA	18510	Phone
Deposits and withdrawals	NC	27292	Referral
Deposits and withdrawals	CA	91107	Web
Account opening, closing, or management	NY	11210	Web
Account opening, closing, or management	CA	91344	Referral
Making/receiving payments, sending money	NJ	07102	Referral
Deposits and withdrawals	MD	21202	Postal mail
Deposits and withdrawals	GA	30088	Phone
Problems caused by my funds being low	MD	21227	Referral
Deposits and withdrawals	FL	32244	Phone
Account opening, closing, or management	MD	21237	Web
Account opening, closing, or management	CA	94603	Phone
Account opening, closing, or management	WA	98119	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/15/2012	05/18/2012	JPMorgan Chase	Closed with relief
05/15/2012	05/30/2012	Wells Fargo	Closed with non-monetary relief
05/15/2012	05/23/2012	Wells Fargo	Closed without relief
05/16/2012	05/29/2012	PNC Bank	Closed with explanation
05/15/2012	05/16/2012	Citibank	Closed without relief
05/15/2012	05/22/2012	TD Bank	Closed without relief
05/15/2012	05/16/2012	Wells Fargo	Closed without relief
05/15/2012	05/15/2012	BNY Mellon	Closed with relief
05/15/2012	05/16/2012	Wells Fargo	Closed without relief
05/15/2012	05/15/2012	Wells Fargo	Closed with relief
05/15/2012	05/17/2012	JPMorgan Chase	Closed without relief
05/15/2012	05/17/2012	HSBC	Closed
05/15/2012	05/15/2012	Bank of America	Closed without relief
05/15/2012	05/15/2012	Wells Fargo	Closed without relief
05/15/2012	05/17/2012	Capital One	Closed with explanation
05/15/2012	05/18/2012	Wells Fargo	Closed with relief
05/15/2012	05/15/2012	M&T Bank	Closed with relief
05/15/2012	05/18/2012	Wells Fargo	Closed with relief
05/15/2012	05/17/2012	Wells Fargo	Closed without relief
05/15/2012	05/16/2012	Wells Fargo	Closed without relief
05/15/2012	05/16/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

79413	Bank account or service	Savings account
79415	Bank account or service	Checking account
79431	Bank account or service	(CD) Certificate of deposit
79442	Bank account or service	Checking account
79453	Bank account or service	Checking account
79504	Bank account or service	Checking account
79523	Bank account or service	Checking account
79530	Bank account or service	Checking account
79531	Bank account or service	Checking account
79534	Bank account or service	Checking account
79539	Bank account or service	Checking account
79541	Bank account or service	Checking account
79545	Bank account or service	Checking account
79554	Bank account or service	Checking account
79566	Bank account or service	Checking account
79576	Bank account or service	Checking account
79595	Bank account or service	Checking account
79603	Bank account or service	Checking account
79615	Bank account or service	Checking account
79617	Bank account or service	Checking account
79633	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NY	10001	Referral
Account opening, closing, or management	MD	21638	Referral
Account opening, closing, or management	OH	43110	Referral
Account opening, closing, or management	FL	33919	Referral
Account opening, closing, or management	MD	21114	Referral
Making/receiving payments, sending money	TX	78577	Referral
Making/receiving payments, sending money	CA	95621	Referral
Account opening, closing, or management	MS	39043	Referral
Problems caused by my funds being low	PA	19150	Referral
Problems caused by my funds being low		99999	Referral
Problems caused by my funds being low	NJ	08402	Referral
Problems caused by my funds being low	FL	32819	Referral
Using a debit or ATM card	NJ	07055	Referral
Making/receiving payments, sending money	NY	11361	Referral
Account opening, closing, or management	NJ	07065	Referral
Deposits and withdrawals	MI	48235	Web
Account opening, closing, or management	IL	60607	Web
Account opening, closing, or management	CA	92506	Web
Account opening, closing, or management	MD	21755	Referral
Deposits and withdrawals	IL	60652	Referral
Account opening, closing, or management	NY	10304	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/15/2012	05/18/2012	Citibank	Closed with relief
05/15/2012	05/18/2012	Bank of America	Closed with relief
05/15/2012	05/18/2012	Fifth Third Bank	Closed without relief
05/15/2012	06/20/2012	First National Bank of Omaha	Closed with explanation
05/15/2012	05/18/2012	PNC Bank	Closed without relief
05/15/2012	05/22/2012	Wells Fargo	Closed without relief
05/15/2012	05/17/2012	Wells Fargo	Closed without relief
05/15/2012	05/18/2012	Bank of America	Closed with relief
05/15/2012	05/17/2012	Santander Bank US	Closed without relief
05/15/2012	05/17/2012	Bank of America	Closed without relief
05/15/2012	05/17/2012	TD Bank	Closed with relief
05/15/2012	05/17/2012	Wells Fargo	Closed with relief
05/15/2012	05/17/2012	Capital One	Closed with relief
05/15/2012	05/17/2012	Astoria Bank	Closed without relief
05/15/2012	05/29/2012	TD Bank	Closed with monetary relief
05/15/2012	05/18/2012	JPMorgan Chase	Closed with relief
05/15/2012	05/16/2012	Citibank	Closed with relief
05/15/2012	05/17/2012	U.S. Bancorp	Closed without relief
05/16/2012	05/22/2012	PNC Bank	Closed with relief
05/16/2012	05/22/2012	JPMorgan Chase	Closed without relief
05/16/2012	05/30/2012	Santander Bank US	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

79635	Bank account or service	Checking account
79639	Bank account or service	Checking account
79653	Bank account or service	Savings account
79655	Bank account or service	Checking account
79668	Bank account or service	Checking account
79673	Bank account or service	Checking account
79677	Bank account or service	Checking account
79679	Bank account or service	Checking account
79685	Bank account or service	Checking account
79688	Bank account or service	Checking account
79697	Bank account or service	Checking account
79708	Bank account or service	Checking account
79727	Bank account or service	Checking account
79735	Bank account or service	Checking account
79737	Bank account or service	Checking account
79747	Bank account or service	Checking account
79762	Bank account or service	Savings account
79766	Bank account or service	Checking account
79777	Bank account or service	Checking account
79794	Bank account or service	Checking account
79800	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	AK	99901	Referral
Deposits and withdrawals	NJ	07442	Referral
Deposits and withdrawals	NY	11941	Referral
Using a debit or ATM card	MD	20866	Referral
Deposits and withdrawals	GA	30294	Referral
Deposits and withdrawals	CA	93033	Referral
Account opening, closing, or management	GA	30068	Referral
Deposits and withdrawals	IL	60623	Referral
Account opening, closing, or management	AE	09114	Referral
Deposits and withdrawals	WA	98029	Referral
Problems caused by my funds being low	NH	03865	Referral
Account opening, closing, or management	TX	77082	Referral
Account opening, closing, or management	IL	60423	Referral
Deposits and withdrawals	NJ	08502	Referral
Account opening, closing, or management	CA	92805	Referral
Account opening, closing, or management	NY	11003	Referral
Making/receiving payments, sending money	TX	76210	Web
Problems caused by my funds being low	VA	20151	Web
Deposits and withdrawals	NC	28226	Web
Account opening, closing, or management	VA	20148	Referral
Problems caused by my funds being low	MA	01746	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/16/2012	10/25/2012	Wells Fargo	Closed with explanation
05/16/2012	05/25/2012	TD Bank	Closed with explanation
05/16/2012	06/25/2012	Wells Fargo	Closed with explanation
05/16/2012	05/29/2012	TD Bank	Closed with explanation
05/16/2012	05/23/2012	JPMorgan Chase	Closed without relief
05/16/2012	05/24/2012	Citibank	Closed with monetary relief
05/16/2012	06/21/2012	Wells Fargo	Closed with explanation
05/16/2012	05/24/2012	TCF National Bank	Closed with explanation
05/16/2012	05/24/2012	USAA Savings	Closed with explanation
05/16/2012	05/24/2012	Bank of America	Closed without relief
05/16/2012	05/24/2012	People's United Bank	Closed with monetary relief
05/16/2012	05/25/2012	JPMorgan Chase	Closed without relief
05/16/2012	05/23/2012	PNC Bank	Closed with explanation
05/16/2012	05/23/2012	Wells Fargo	Closed without relief
05/16/2012	05/23/2012	Wells Fargo	Closed without relief
05/16/2012	05/23/2012	Capital One	Closed with explanation
05/16/2012	05/17/2012	Bank of America	Closed with relief
05/16/2012	05/17/2012	Wells Fargo	Closed with relief
05/16/2012	05/18/2012	Wells Fargo	Closed without relief
05/15/2012	05/16/2012	Capital One	Closed without relief
05/15/2012	05/16/2012	RBS Citizens	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

79895	Bank account or service	Checking account
79905	Bank account or service	Checking account
79980	Bank account or service	Checking account
79983	Bank account or service	Checking account
80080	Bank account or service	Checking account
80112	Bank account or service	Other bank product/service
80129	Bank account or service	Other bank product/service
80146	Bank account or service	Checking account
80263	Bank account or service	Checking account
80271	Bank account or service	Checking account
80275	Bank account or service	Checking account
80292	Bank account or service	(CD) Certificate of deposit
80305	Bank account or service	Checking account
80311	Bank account or service	Checking account
80333	Bank account or service	Checking account
80345	Bank account or service	Savings account
80357	Bank account or service	Checking account
80368	Bank account or service	Checking account
80384	Bank account or service	Checking account
80392	Bank account or service	Checking account
80427	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NJ	07005	Web
Problems caused by my funds being low	TX	77478	Web
Problems caused by my funds being low	MI	48306	Web
Using a debit or ATM card	CA	92027	Phone
Deposits and withdrawals	NY	10003	Phone
Account opening, closing, or management	SC	29505	Web
Making/receiving payments, sending money	MA	01748	Phone
Account opening, closing, or management	IL	60126	Phone
Making/receiving payments, sending money	NC	28365	Web
Problems caused by my funds being low	SD	57702	Web
Deposits and withdrawals	NJ	07104	Phone
Account opening, closing, or management	NY	11229	Referral
Problems caused by my funds being low	CT	06405	Web
Account opening, closing, or management	MD	21742	Web
Making/receiving payments, sending money	PA	17202	Web
Deposits and withdrawals	NY	10014	Referral
Account opening, closing, or management	NC	27596	Referral
Deposits and withdrawals	CA	91204	Web
Problems caused by my funds being low	LA	70506	Web
Deposits and withdrawals	IL	60654	Web
Deposits and withdrawals	MA	01810	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/16/2012	05/18/2012	Capital One	Closed with relief
05/16/2012	05/17/2012	Capital One	Closed without relief
05/16/2012	05/18/2012	BNY Mellon	Closed with relief
05/16/2012	05/17/2012	Wells Fargo	Closed with relief
05/16/2012	05/17/2012	JPMorgan Chase	Closed with relief
05/16/2012	05/22/2012	Wells Fargo	Closed without relief
05/16/2012	05/18/2012	Bank of America	Closed without relief
05/16/2012	05/18/2012	BMO Harris	Closed with non-monetary relief
05/16/2012	05/17/2012	Bank of America	Closed without relief
05/16/2012	05/18/2012	U.S. Bancorp	Closed without relief
05/16/2012	05/17/2012	TD Bank	Closed with relief
05/16/2012	05/17/2012	HSBC	Closed without relief
05/16/2012	05/17/2012	RBS Citizens	Closed with relief
05/16/2012	05/18/2012	Bank of America	Closed with relief
05/16/2012	05/17/2012	Navy FCU	Closed with monetary relief
05/16/2012	05/16/2012	JPMorgan Chase	Closed with relief
05/16/2012	05/16/2012	PNC Bank	Closed with explanation
05/16/2012	05/17/2012	Bank of America	Closed with relief
05/16/2012	05/22/2012	Regions	Closed with explanation
05/16/2012	06/09/2012	PNC Bank	Closed with explanation
05/16/2012	05/17/2012	Bank of America	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

80459	Bank account or service	Checking account
80465	Bank account or service	Checking account
80469	Bank account or service	Checking account
80471	Bank account or service	Checking account
80475	Bank account or service	Checking account
80477	Bank account or service	Checking account
80482	Bank account or service	Checking account
80492	Bank account or service	Checking account
80494	Bank account or service	Checking account
80502	Bank account or service	Checking account
80504	Bank account or service	Checking account
80510	Bank account or service	Savings account
80515	Bank account or service	Checking account
80525	Bank account or service	Checking account
80531	Bank account or service	Checking account
80535	Bank account or service	Checking account
80537	Bank account or service	Checking account
80541	Bank account or service	Checking account
80545	Bank account or service	Checking account
80547	Bank account or service	Checking account
80551	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	CO	80130	Referral
Deposits and withdrawals	CA	92860	Referral
Account opening, closing, or management	NY	12585	Referral
Account opening, closing, or management	NY	10023	Referral
Account opening, closing, or management	TN	38120	Referral
Account opening, closing, or management	IL	60126	Referral
Deposits and withdrawals	CA	94801	Referral
Account opening, closing, or management	MD	20783	Referral
Making/receiving payments, sending money	ND	58702	Referral
Account opening, closing, or management	CA	95110	Referral
Account opening, closing, or management	OH	44146	Referral
Account opening, closing, or management	IL	60302	Referral
Deposits and withdrawals	AZ	85345	Referral
Account opening, closing, or management	CO	80465	Referral
Deposits and withdrawals	NY	14450	Referral
Problems caused by my funds being low	CA	92630	Referral
Problems caused by my funds being low	MA	01420	Referral
Account opening, closing, or management	GA	31210	Referral
Problems caused by my funds being low	IL	60619	Referral
Account opening, closing, or management	IL	60422	Referral
Problems caused by my funds being low	IL	60091	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/16/2012	05/24/2012	JPMorgan Chase	Closed with relief
05/16/2012	05/24/2012	Bank of America	Closed without relief
05/16/2012	05/24/2012	Wells Fargo	Closed with relief
05/16/2012	05/24/2012	JPMorgan Chase	Closed with relief
05/16/2012	05/24/2012	Bank of America	Closed with monetary relief
05/16/2012	05/24/2012	Citibank	Closed with explanation
05/16/2012	05/17/2012	Bank of America	Closed without relief
05/16/2012	05/17/2012	Capital One	Closed with relief
05/16/2012	05/17/2012	Wells Fargo	Closed with relief
05/16/2012	05/17/2012	Comerica	Closed with monetary relief
05/16/2012	05/18/2012	KeyBank NA	Closed without relief
05/16/2012	05/18/2012	HSBC	Closed without relief
05/16/2012	05/18/2012	Bank of America	Closed without relief
05/16/2012	05/18/2012	Bank of America	Closed with relief
05/16/2012	05/18/2012	HSBC	Closed without relief
05/16/2012	05/18/2012	Wells Fargo	Closed without relief
05/16/2012	05/18/2012	Bank of America	Closed without relief
05/16/2012	05/18/2012	Wells Fargo	Closed without relief
05/16/2012	08/22/2012	TCF National Bank	Closed with monetary relief
05/16/2012	05/22/2012	TCF National Bank	Closed with monetary relief
05/16/2012	05/22/2012	TCF National Bank	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

80561	Bank account or service	Checking account
80567	Bank account or service	Checking account
80576	Bank account or service	Checking account
80585	Bank account or service	Checking account
80593	Bank account or service	Checking account
80606	Bank account or service	Checking account
80608	Bank account or service	(CD) Certificate of deposit
80618	Bank account or service	Checking account
80620	Bank account or service	Checking account
80644	Bank account or service	Checking account
80651	Bank account or service	Checking account
80655	Bank account or service	Checking account
80657	Bank account or service	Checking account
80659	Bank account or service	(CD) Certificate of deposit
80671	Bank account or service	Checking account
80690	Bank account or service	Checking account
80694	Bank account or service	Checking account
80699	Bank account or service	Checking account
80701	Bank account or service	Checking account
80707	Bank account or service	Checking account
80710	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	WI	53713	Referral
Account opening, closing, or management	CA	94596	Referral
Account opening, closing, or management	OR	97305	Referral
Account opening, closing, or management	FL	33463	Referral
Deposits and withdrawals	CA	92262	Referral
Account opening, closing, or management	CA	94103	Referral
Deposits and withdrawals	MI	48438	Referral
Deposits and withdrawals	NJ	07042	Referral
Account opening, closing, or management	FL	32176	Referral
Deposits and withdrawals	OK	74037	Referral
Account opening, closing, or management	TX	78613	Referral
Deposits and withdrawals	OH	43130	Referral
Deposits and withdrawals	GA	30045	Referral
Deposits and withdrawals	NY	10801	Referral
Deposits and withdrawals	NC	28365	Referral
Deposits and withdrawals	NE	68763	Referral
Deposits and withdrawals	IN	46164	Referral
Problems caused by my funds being low	VA	22551	Referral
Problems caused by my funds being low	MD	21651	Referral
Problems caused by my funds being low	NY	10017	Referral
Account opening, closing, or management	CA	93033	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/16/2012	05/22/2012	Wells Fargo	Closed with explanation
05/16/2012	05/22/2012	Bank of America	Closed with monetary relief
05/16/2012	05/25/2012	U.S. Bancorp	Closed without relief
05/16/2012	05/23/2012	PNC Bank	Closed with explanation
05/16/2012	05/25/2012	Bank of America	Closed with explanation
05/16/2012	05/25/2012	Bank of America	Closed with non-monetary relief
05/16/2012	05/29/2012	JPMorgan Chase	Closed without relief
05/16/2012	05/25/2012	PNC Bank	Closed with explanation
05/16/2012	05/25/2012	Bank of America	Closed with explanation
05/16/2012	08/30/2012	BOK Financial Corp	Closed with explanation
05/16/2012	05/24/2012	Wells Fargo	Closed with relief
05/16/2012	05/25/2012	JPMorgan Chase	Closed with relief
05/16/2012	05/29/2012	Wells Fargo	Closed with explanation
05/16/2012	05/24/2012	Bank of America	Closed with monetary relief
05/16/2012	05/25/2012	Wells Fargo	Closed with monetary relief
05/16/2012	05/29/2012	Wells Fargo	Closed with explanation
05/16/2012	05/29/2012	KeyBank NA	Closed with explanation
05/16/2012	10/25/2012	Wells Fargo	Closed with explanation
05/16/2012	05/29/2012	PNC Bank	Closed with explanation
05/16/2012	05/29/2012	Bank of America	Closed with explanation
05/16/2012	05/29/2012	Bank of America	Closed with non-monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
No	No
No	No
Yes	Yes
Yes	Yes
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

80711	Bank account or service	Checking account
80716	Bank account or service	Checking account
80717	Bank account or service	Checking account
80718	Bank account or service	Checking account
80722	Bank account or service	Checking account
80728	Bank account or service	Checking account
80732	Bank account or service	Checking account
80737	Bank account or service	Checking account
80739	Bank account or service	Checking account
80740	Bank account or service	Other bank product/service
80743	Bank account or service	Checking account
80747	Bank account or service	Checking account
80757	Bank account or service	Checking account
80759	Bank account or service	Checking account
80761	Bank account or service	Checking account
80763	Bank account or service	Checking account
80767	Bank account or service	Checking account
80775	Bank account or service	Checking account
80781	Bank account or service	Checking account
80796	Bank account or service	Savings account
80825	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	CA	93033	Referral
Account opening, closing, or management	TX	77346	Referral
Account opening, closing, or management	TX	77346	Referral
Account opening, closing, or management	TX	77346	Referral
Account opening, closing, or management	CO	81323	Referral
Deposits and withdrawals	CO	80004	Referral
Account opening, closing, or management	OH	43230	Referral
Account opening, closing, or management	OH	45344	Referral
Deposits and withdrawals	IL	60056	Referral
Account opening, closing, or management	DE	19807	Referral
Deposits and withdrawals	CA	95841	Referral
Deposits and withdrawals	NY	11762	Referral
Account opening, closing, or management	NJ	07712	Referral
Using a debit or ATM card	IL	60073	Referral
Deposits and withdrawals	FL	33487	Referral
Account opening, closing, or management	IL	60516	Referral
Account opening, closing, or management	NE	68507	Referral
Account opening, closing, or management	OR	97209	Referral
Account opening, closing, or management	TX	76904	Referral
Account opening, closing, or management	MD	20815	Referral
Account opening, closing, or management	IL	60619	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/16/2012	10/25/2012	Wells Fargo	Closed with non-monetary relief
05/16/2012	05/29/2012	Bank of America	Closed with non-monetary relief
05/16/2012	05/29/2012	Wells Fargo	Closed
05/16/2012	05/29/2012	JPMorgan Chase	Closed without relief
05/16/2012	05/29/2012	Citibank	Closed with explanation
05/16/2012	05/30/2012	U.S. Bancorp	Closed with explanation
05/16/2012	05/30/2012	PNC Bank	Closed with explanation
05/16/2012	05/30/2012	U.S. Bancorp	Closed with explanation
05/16/2012	06/07/2012	RBS Citizens	Closed with explanation
05/16/2012	05/30/2012	Wells Fargo	Closed with explanation
05/16/2012	05/30/2012	U.S. Bancorp	Closed with explanation
05/16/2012	05/30/2012	TD Bank	Closed with monetary relief
05/16/2012	05/24/2012	Bank of America	Closed with monetary relief
05/16/2012	05/24/2012	Bank of America	Closed with explanation
05/16/2012	05/24/2012	Wells Fargo	Closed with monetary relief
05/16/2012	05/26/2012	TCF National Bank	Closed with monetary relief
05/16/2012	05/26/2012	TCF National Bank	Closed with monetary relief
05/16/2012	05/26/2012	Wells Fargo	Closed with explanation
05/16/2012	05/26/2012	Wells Fargo	Closed with monetary relief
05/17/2012	05/26/2012	Wells Fargo	Closed without relief
05/17/2012	05/26/2012	JPMorgan Chase	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

80835	Bank account or service	Checking account
80837	Bank account or service	Checking account
80879	Bank account or service	Savings account
80919	Bank account or service	Checking account
80932	Bank account or service	Checking account
80959	Bank account or service	Checking account
80974	Bank account or service	Checking account
80995	Bank account or service	Checking account
81010	Bank account or service	Checking account
81015	Bank account or service	Checking account
81025	Bank account or service	Checking account
81031	Bank account or service	Checking account
81033	Bank account or service	Checking account
81060	Bank account or service	(CD) Certificate of deposit
81157	Bank account or service	Checking account
81158	Bank account or service	Checking account
81164	Bank account or service	Savings account
81257	Bank account or service	(CD) Certificate of deposit
81277	Bank account or service	(CD) Certificate of deposit
81313	Bank account or service	Checking account
81322	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NJ	08648	Referral
Making/receiving payments, sending money	NC	28778	Referral
Account opening, closing, or management	FL	32460	Referral
Problems caused by my funds being low	KS	67601	Referral
Making/receiving payments, sending money	PA	19144	Referral
Account opening, closing, or management	NY	10029	Referral
Deposits and withdrawals	MD	20906	Referral
Making/receiving payments, sending money	IL	60035	Referral
Making/receiving payments, sending money	AZ	85233	Referral
Deposits and withdrawals	PA	16102	Referral
Account opening, closing, or management	MN	55429	Referral
Account opening, closing, or management	SC	29625	Referral
Problems caused by my funds being low	TX	75287	Referral
Account opening, closing, or management	RI	02910	Referral
Account opening, closing, or management	FL	33020	Referral
Account opening, closing, or management	FL	33020	Referral
Account opening, closing, or management			Referral
Making/receiving payments, sending money	MO	64080	Phone
Account opening, closing, or management	OH	43540	Phone
Problems caused by my funds being low	MA	01545	Web
Problems caused by my funds being low	NJ	08005	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/17/2012	05/26/2012	TD Bank	Closed with explanation
05/17/2012	05/26/2012	Bank of America	Closed with non-monetary relief
05/17/2012	05/17/2012	Bank of America	Closed with explanation
05/17/2012	05/29/2012	Commerce Bank	Closed with explanation
05/17/2012	05/17/2012	Santander Bank US	Closed without relief
05/17/2012	06/01/2012	HSBC	Closed
05/17/2012	05/30/2012	Bank of America	Closed with explanation
05/17/2012	05/17/2012	Bank of America	Closed without relief
05/17/2012	05/21/2012	JPMorgan Chase	Closed without relief
05/17/2012	05/21/2012	FirstMerit Bank	Closed without relief
05/17/2012	05/21/2012	Wells Fargo	Closed with relief
05/17/2012	05/17/2012	Wells Fargo	Closed without relief
05/17/2012	05/17/2012	Bank of America	Closed without relief
05/17/2012	05/22/2012	Bank of America	Closed without relief
05/17/2012	05/29/2012	PNC Bank	Closed with monetary relief
05/17/2012	05/24/2012	Regions	Closed with monetary relief
05/17/2012	05/23/2012	PNC Bank	Closed with explanation
05/17/2012	05/18/2012	Wells Fargo	Closed without relief
05/17/2012	05/18/2012	Regions	Closed with explanation
05/17/2012	05/18/2012	RBS Citizens	Closed without relief
05/17/2012	05/18/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
No	No
Yes	No
No	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

81346	Bank account or service	Savings account
81361	Bank account or service	Checking account
81387	Bank account or service	Checking account
81414	Bank account or service	Checking account
81559	Bank account or service	Checking account
81604	Bank account or service	Checking account
81653	Bank account or service	Checking account
81710	Bank account or service	Checking account
81924	Bank account or service	Other bank product/service
81978	Bank account or service	Checking account
81993	Bank account or service	Checking account
82165	Bank account or service	Checking account
82199	Bank account or service	Checking account
82220	Bank account or service	Checking account
82229	Bank account or service	Checking account
82250	Bank account or service	Checking account
82258	Bank account or service	Other bank product/service
82330	Bank account or service	Checking account
82332	Bank account or service	Checking account
82336	Bank account or service	Checking account
82338	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NY	14043	Web
Using a debit or ATM card	GA	30274	Phone
Using a debit or ATM card	IN	46805	Referral
Deposits and withdrawals	IL	60169	Referral
Account opening, closing, or management	IN	46225	Referral
Account opening, closing, or management	CA	91387	Referral
Account opening, closing, or management	MS	39209	Referral
Deposits and withdrawals	VA	23226	Referral
Account opening, closing, or management	TX	75252	Referral
Deposits and withdrawals	WA	98118	Referral
Account opening, closing, or management	PA	17356	Referral
Deposits and withdrawals	CA	93110	Referral
Account opening, closing, or management	AL	36869	Phone
Account opening, closing, or management	CA	92405	Phone
Deposits and withdrawals	NJ	07753	Web
Account opening, closing, or management	NC	28117	Web
Account opening, closing, or management	NJ	08817	Phone
Deposits and withdrawals	NY	11203	Phone
Account opening, closing, or management	GA	31793	Web
Problems caused by my funds being low	FL	33181	Phone
Deposits and withdrawals	TX	78076	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/17/2012	05/18/2012	HSBC	Closed with relief
05/17/2012	05/18/2012	Wells Fargo	Closed with relief
04/12/2012	04/19/2012	Wells Fargo	Closed without relief
04/12/2012	04/16/2012	Comerica	Closed without relief
04/30/2012	05/18/2012	Regions	Closed with explanation
05/02/2012	05/10/2012	Wells Fargo	Closed without relief
05/09/2012	05/10/2012	Regions	Closed with explanation
05/15/2012	05/17/2012	Wells Fargo	Closed without relief
03/26/2012	04/02/2012	Wells Fargo	Closed without relief
03/27/2012	04/19/2012	JPMorgan Chase	Closed without relief
03/27/2012	03/29/2012	Wells Fargo	Closed without relief
04/04/2012	04/06/2012	Wells Fargo	Closed without relief
05/17/2012	05/21/2012	Wells Fargo	Closed without relief
05/17/2012	05/21/2012	U.S. Bancorp	Closed with relief
05/17/2012	05/21/2012	PNC Bank	Closed with explanation
05/17/2012	05/21/2012	TCF National Bank	Closed with monetary relief
05/17/2012	05/21/2012	PNC Bank	Closed without relief
05/17/2012	05/22/2012	JPMorgan Chase	Closed without relief
05/17/2012	05/22/2012	HSBC	Closed
05/17/2012	05/22/2012	TD Bank	Closed with explanation
05/17/2012	05/23/2012	GE Capital Retail	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

82359	Bank account or service	Checking account
82386	Bank account or service	Checking account
82403	Bank account or service	Checking account
82413	Bank account or service	Checking account
82415	Bank account or service	Checking account
82419	Bank account or service	Checking account
82423	Bank account or service	(CD) Certificate of deposit
82428	Bank account or service	Checking account
82432	Bank account or service	Checking account
82448	Bank account or service	(CD) Certificate of deposit
82449	Bank account or service	Checking account
82455	Bank account or service	Checking account
82477	Bank account or service	Checking account
82511	Bank account or service	Checking account
82514	Bank account or service	Savings account
82515	Bank account or service	Checking account
82520	Bank account or service	(CD) Certificate of deposit
82531	Bank account or service	Checking account
82534	Bank account or service	Checking account
82556	Bank account or service	Checking account
82613	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	IL	60638	Referral
Account opening, closing, or management	AZ	85935	Referral
Deposits and withdrawals	GA	30084	Referral
Problems caused by my funds being low	OH	44314	Referral
Account opening, closing, or management	IL	60950	Referral
Account opening, closing, or management	IL	60429	Referral
Account opening, closing, or management	MD	20876	Referral
Deposits and withdrawals	WA	98105	Referral
Problems caused by my funds being low	GA	30064	Referral
Account opening, closing, or management	MN	56003	Referral
Problems caused by my funds being low	OH	43215	Referral
Deposits and withdrawals	FL	33127	Referral
Deposits and withdrawals	GA	30066	Web
Using a debit or ATM card	OR	97317	Referral
Making/receiving payments, sending money	FL	33136	Referral
Account opening, closing, or management	NJ	08534	Referral
Account opening, closing, or management	NJ	07604	Referral
Deposits and withdrawals	IL	60628	Referral
Using a debit or ATM card	NY	10701	Phone
Account opening, closing, or management	IL	60659	Web
Deposits and withdrawals	VA	23505	Phone

Bank accounts and services complaints

Based on Consumer Complaints

05/17/2012	05/29/2012	TCF National Bank	Closed with explanation
05/17/2012	05/29/2012	BBVA Compass	Closed with explanation
05/17/2012	05/29/2012	Wells Fargo	Closed without relief
05/17/2012	05/29/2012	JPMorgan Chase	Closed with monetary relief
05/17/2012	05/29/2012	JPMorgan Chase	Closed with explanation
05/17/2012	05/29/2012	Citibank	Closed with explanation
05/17/2012	05/22/2012	Wells Fargo	Closed with non-monetary relief
05/17/2012	05/22/2012	Bank of America	Closed with relief
05/17/2012	05/22/2012	Bank of America	Closed with relief
05/17/2012	05/22/2012	U.S. Bancorp	Closed without relief
05/17/2012	06/11/2012	U.S. Bancorp	Closed with explanation
05/17/2012	05/22/2012	JPMorgan Chase	Closed without relief
03/11/2012	03/12/2012	JPMorgan Chase	Closed without relief
05/17/2012	07/24/2012	Wells Fargo	Closed with monetary relief
05/17/2012	05/29/2012	JPMorgan Chase	Closed without relief
05/17/2012	05/22/2012	PNC Bank	Closed with monetary relief
05/17/2012	05/22/2012	JPMorgan Chase	Closed without relief
05/17/2012	05/24/2012	JPMorgan Chase	Closed without relief
05/17/2012	05/24/2012	Comerica	Closed with monetary relief
05/17/2012	05/24/2012	JPMorgan Chase	Closed with explanation
05/17/2012	05/18/2012	Wells Fargo	Closed with non-monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
No	
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

82624	Bank account or service	(CD) Certificate of deposit
82641	Bank account or service	Checking account
82643	Bank account or service	Checking account
82651	Bank account or service	Checking account
82672	Bank account or service	Checking account
82695	Bank account or service	Other bank product/service
82699	Bank account or service	Checking account
82709	Bank account or service	Other bank product/service
82711	Bank account or service	Checking account
82715	Bank account or service	(CD) Certificate of deposit
82720	Bank account or service	Checking account
82734	Bank account or service	Savings account
82752	Bank account or service	Cashing a check without an account
82763	Bank account or service	Checking account
82772	Bank account or service	Savings account
82787	Bank account or service	Checking account
82801	Bank account or service	Checking account
82810	Bank account or service	Checking account
82815	Bank account or service	Checking account
82817	Bank account or service	Checking account
82835	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	CA	92028	Web
Deposits and withdrawals	NC	28105	Web
Deposits and withdrawals	NV	89121	Phone
Problems caused by my funds being low	CO	80013	Web
Account opening, closing, or management	FL	32833	Web
Account opening, closing, or management	WI	54557	Web
Account opening, closing, or management	NJ	08812	Phone
Account opening, closing, or management	KY	42330	Web
Problems caused by my funds being low	VA	23860	Web
Deposits and withdrawals	NH	03841	Web
Deposits and withdrawals	FL	33139	Web
Deposits and withdrawals	FL	32824	Referral
Deposits and withdrawals	OH	45122	Web
Making/receiving payments, sending money	NJ	08757	Phone
Account opening, closing, or management	CO	80121	Phone
Account opening, closing, or management	NV	85169	Phone
Account opening, closing, or management	NJ	08534	Referral
Deposits and withdrawals	NJ	07003	Referral
Deposits and withdrawals	NJ	08094	Referral
Problems caused by my funds being low	NJ	07093	Referral
Problems caused by my funds being low	OH	44124	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/17/2012	05/18/2012	Citibank	Closed with relief
05/17/2012	05/18/2012	Wells Fargo	Closed without relief
05/17/2012	05/18/2012	Wells Fargo	Closed with non-monetary relief
05/17/2012	05/18/2012	TCF National Bank	Closed with relief
05/17/2012	05/18/2012	Wells Fargo	Closed without relief
05/17/2012	05/21/2012	BMO Harris	Closed without relief
05/17/2012	05/18/2012	Wells Fargo	Closed with monetary relief
05/17/2012	05/18/2012	HSBC	Closed with relief
05/17/2012	05/21/2012	Wells Fargo	Closed with non-monetary relief
05/17/2012	05/18/2012	TD Bank	Closed without relief
05/17/2012	05/18/2012	SunTrust Bank	Closed with explanation
05/17/2012	05/17/2012	JPMorgan Chase	Closed without relief
05/17/2012	06/21/2012	U.S. Bancorp	Closed
05/17/2012	05/23/2012	E*Trade Bank	Closed with explanation
05/17/2012	05/21/2012	Wells Fargo	Closed without relief
05/17/2012	05/22/2012	Wells Fargo	Closed without relief
05/17/2012	05/22/2012	Wells Fargo	Closed without relief
05/17/2012	06/15/2012	Hudson City Savings Bank	Closed with explanation
05/17/2012	05/22/2012	Bank of America	Closed with monetary relief
05/17/2012	05/22/2012	TD Bank	Closed with explanation
05/17/2012	05/23/2012	The Huntington National Bank	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

82845	Bank account or service	Checking account
82853	Bank account or service	Checking account
82869	Bank account or service	Checking account
82875	Bank account or service	Checking account
82886	Bank account or service	Checking account
82894	Bank account or service	Other bank product/service
82898	Bank account or service	Checking account
82900	Bank account or service	Checking account
82917	Bank account or service	Checking account
82932	Bank account or service	Checking account
82936	Bank account or service	Checking account
82939	Bank account or service	Checking account
82941	Bank account or service	Savings account
82985	Bank account or service	Checking account
82994	Bank account or service	Checking account
83004	Bank account or service	Checking account
83038	Bank account or service	Checking account
83040	Bank account or service	Checking account
83045	Bank account or service	Checking account
83088	Bank account or service	Checking account
83091	Bank account or service	Other bank product/service

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	AZ	85083	Referral
Deposits and withdrawals	NJ	08104	Referral
Deposits and withdrawals	LA	70448	Referral
Deposits and withdrawals	CA	94582	Referral
Deposits and withdrawals	IN	46184	Referral
Account opening, closing, or management	MN	55125	Referral
Account opening, closing, or management			Referral
Account opening, closing, or management	MO	63139	Referral
Deposits and withdrawals	TX	76018	Referral
Deposits and withdrawals	OH	44102	Referral
Account opening, closing, or management	CA	92040	Referral
Problems caused by my funds being low	OH	44112	Referral
Deposits and withdrawals	MA	02132	Referral
Account opening, closing, or management	FL	33782	Referral
Deposits and withdrawals	NJ	08060	Referral
Making/receiving payments, sending money	NJ	07933	Referral
Deposits and withdrawals	MA	01830	Referral
Deposits and withdrawals	IL	61111	Referral
Account opening, closing, or management	IL	60649	Referral
Account opening, closing, or management	ND	58078	Referral
Deposits and withdrawals	CA	93024	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/17/2012	05/23/2012	Bank of America	Closed with non-monetary relief
05/17/2012	05/23/2012	RBS Citizens	Closed without relief
05/17/2012	05/23/2012	Capital One	Closed with explanation
05/17/2012	05/29/2012	JPMorgan Chase	Closed without relief
05/17/2012	05/22/2012	KeyBank NA	Closed with relief
05/17/2012	05/22/2012	TCF National Bank	Closed with relief
05/17/2012	05/22/2012	Bank of America	Closed with non-monetary relief
05/17/2012	05/22/2012	Bank of America	Closed with monetary relief
05/17/2012	05/29/2012	Wells Fargo	Closed without relief
05/17/2012	06/01/2012	U.S. Bancorp	Closed with monetary relief
05/17/2012	05/22/2012	Bank of America	Closed with explanation
05/17/2012	05/29/2012	KeyBank NA	Closed with monetary relief
05/17/2012	05/29/2012	Santander Bank US	Closed without relief
05/18/2012	05/30/2012	Wells Fargo	Closed with explanation
05/18/2012	05/23/2012	Wells Fargo	Closed without relief
05/18/2012	06/01/2012	Bank of America	Closed with non-monetary relief
05/18/2012	05/24/2012	Bank of America	Closed with relief
05/18/2012	05/30/2012	PNC Bank	Closed with explanation
05/18/2012	05/30/2012	TCF National Bank	Closed with explanation
05/18/2012	05/31/2012	Wells Fargo	Closed with explanation
05/18/2012	06/06/2012	Bank of America	Closed

Bank accounts and services complaints

Based on Consumer Complaints

No	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
No	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
No	No

Bank accounts and services complaints

Based on Consumer Complaints

83106	Bank account or service	Checking account
83125	Bank account or service	Checking account
83129	Bank account or service	Other bank product/service
83132	Bank account or service	Checking account
83140	Bank account or service	Checking account
83150	Bank account or service	Checking account
83166	Bank account or service	Checking account
83176	Bank account or service	Checking account
83178	Bank account or service	Checking account
83180	Bank account or service	Checking account
83184	Bank account or service	Savings account
83219	Bank account or service	Checking account
83224	Bank account or service	Checking account
83244	Bank account or service	Checking account
83274	Bank account or service	Checking account
83277	Bank account or service	Checking account
83283	Bank account or service	Checking account
83287	Bank account or service	Checking account
83313	Bank account or service	Checking account
83323	Bank account or service	Checking account
83325	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	PA	19122	Referral
Deposits and withdrawals	WA	98065	Web
Making/receiving payments, sending money		00129	Web
Deposits and withdrawals	FL	33020	Web
Deposits and withdrawals	IL	60615	Referral
Deposits and withdrawals	NY	10029	Referral
Problems caused by my funds being low	CA	93728	Referral
Making/receiving payments, sending money	NC	28540	Referral
Problems caused by my funds being low	NC	28262	Referral
Making/receiving payments, sending money	MD	20770	Referral
Problems caused by my funds being low	NJ	07008	Referral
Deposits and withdrawals	FL	33884	Referral
Deposits and withdrawals	NY	10009	Referral
Account opening, closing, or management	IN	46375	Referral
Problems caused by my funds being low	CA	91710	Referral
Account opening, closing, or management	FL	32258	Referral
Deposits and withdrawals	NJ	08512	Referral
Problems caused by my funds being low	PA	19382	Referral
Problems caused by my funds being low	OH	44281	Referral
Deposits and withdrawals	VA	23704	Phone
Deposits and withdrawals	OH	43701	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/18/2012	05/24/2012	Wells Fargo	Closed without relief
05/23/2012	05/30/2012	Bank of America	Closed with monetary relief
05/18/2012	05/25/2012	SunTrust Bank	Closed with monetary relief
05/18/2012	10/25/2012	JPMorgan Chase	Closed with explanation
05/18/2012	05/24/2012	TCF National Bank	Closed with monetary relief
05/18/2012	05/29/2012	Citibank	Closed with explanation
05/18/2012	05/23/2012	Wells Fargo	Closed with relief
05/18/2012	05/23/2012	Wells Fargo	Closed without relief
05/18/2012	05/23/2012	SunTrust Bank	Closed with explanation
05/18/2012	05/23/2012	PNC Bank	Closed with relief
05/18/2012	05/23/2012	Wells Fargo	Closed with relief
05/18/2012	05/24/2012	Wells Fargo	Closed without relief
05/18/2012	05/24/2012	Santander Bank US	Closed with explanation
05/18/2012	05/29/2012	BMO Harris	Closed with explanation
05/18/2012	05/30/2012	Wells Fargo	Closed with explanation
05/18/2012	05/24/2012	Wells Fargo	Closed with explanation
05/18/2012	05/30/2012	TD Bank	Closed with monetary relief
05/18/2012	06/02/2012	RBS Citizens	Closed with monetary relief
05/20/2012	05/31/2012	RBS Citizens	Closed with monetary relief
05/18/2012	05/21/2012	Comerica	Closed with explanation
05/18/2012	05/21/2012	Wells Fargo	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

83340	Bank account or service	Checking account
83361	Bank account or service	Other bank product/service
83398	Bank account or service	(CD) Certificate of deposit
83434	Bank account or service	Checking account
83436	Bank account or service	Checking account
83474	Bank account or service	Checking account
83494	Bank account or service	Savings account
83534	Bank account or service	Checking account
83536	Bank account or service	Checking account
83572	Bank account or service	Checking account
83594	Bank account or service	Checking account
83596	Bank account or service	Checking account
83598	Bank account or service	Checking account
83599	Bank account or service	Checking account
83601	Bank account or service	Checking account
83605	Bank account or service	Checking account
83623	Bank account or service	Checking account
83627	Bank account or service	Checking account
83631	Bank account or service	Checking account
83655	Bank account or service	Checking account
83665	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	FL	32211	Phone
Account opening, closing, or management	VT	05680	Phone
Deposits and withdrawals	IL	60402	Referral
Deposits and withdrawals	MA	01844	Phone
Problems caused by my funds being low	AZ	85006	Web
Using a debit or ATM card	SC	29732	Web
Deposits and withdrawals	CA	95825	Web
Making/receiving payments, sending money	MD	21215	Phone
Account opening, closing, or management	IL	60510	Referral
Problems caused by my funds being low	NJ	07202	Phone
Account opening, closing, or management	OK	73112	Referral
Problems caused by my funds being low	NJ	07076	Referral
Deposits and withdrawals	MI	48329	Referral
Account opening, closing, or management	MI	48329	Referral
Problems caused by my funds being low	PA	18704	Referral
Account opening, closing, or management	GA	31707	Referral
Deposits and withdrawals	OK	73107	Referral
Account opening, closing, or management	IN	46902	Referral
Account opening, closing, or management	NJ	08053	Referral
Account opening, closing, or management	IN	46164	Referral
Account opening, closing, or management	NJ	08534	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/18/2012	05/22/2012	Wells Fargo	Closed without relief
05/18/2012	05/23/2012	RBS Citizens	Closed with explanation
05/18/2012	05/22/2012	Fifth Third Bank	Closed with explanation
05/18/2012	05/22/2012	Santander Bank US	Closed with monetary relief
05/18/2012	05/23/2012	U.S. Bancorp	Closed with monetary relief
05/18/2012	05/22/2012	Bank of America	Closed with relief
05/18/2012	05/22/2012	Bank of America	Closed with monetary relief
05/18/2012	05/25/2012	Bank of America	Closed with monetary relief
05/18/2012	05/18/2012	PNC Bank	Closed with explanation
05/18/2012	05/22/2012	Wells Fargo	Closed with explanation
05/18/2012	10/26/2012	JPMorgan Chase	Closed with explanation
05/18/2012	05/24/2012	PNC Bank	Closed with explanation
05/18/2012	06/01/2012	SunTrust Bank	Closed with explanation
05/18/2012	06/01/2012	Bank of America	Closed with explanation
05/18/2012	05/30/2012	RBS Citizens	Closed with monetary relief
05/18/2012	05/30/2012	Bank of America	Closed with explanation
05/18/2012	06/06/2012	GE Capital Retail	Closed with explanation
05/18/2012	06/01/2012	PNC Bank	Closed with monetary relief
05/18/2012	06/01/2012	TD Bank	Closed with explanation
05/18/2012	06/07/2012	KeyBank NA	Closed with monetary relief
05/18/2012	06/05/2012	Wells Fargo	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
No	No
Yes	Yes
Yes	Yes
No	No
No	No
Yes	No
Yes	No
Yes	No
No	No
Yes	Yes
No	Yes
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

83676	Bank account or service	Checking account
83678	Bank account or service	Checking account
83683	Bank account or service	Checking account
83685	Bank account or service	Checking account
83687	Bank account or service	Savings account
83693	Bank account or service	Checking account
83725	Bank account or service	Checking account
83748	Bank account or service	Checking account
83785	Bank account or service	Other bank product/service
83788	Bank account or service	Checking account
83790	Bank account or service	Other bank product/service
83808	Bank account or service	Checking account
83830	Bank account or service	Checking account
83832	Bank account or service	Other bank product/service
83903	Bank account or service	Checking account
83918	Bank account or service	Checking account
83921	Bank account or service	Checking account
83924	Bank account or service	Checking account
84012	Bank account or service	Checking account
84018	Bank account or service	Checking account
84033	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NH	03884	Referral
Account opening, closing, or management	TX	77385	Referral
Account opening, closing, or management	CT	06460	Referral
Account opening, closing, or management	NH	03101	Referral
Deposits and withdrawals	NY	11203	Referral
Deposits and withdrawals	NH	03837	Referral
Account opening, closing, or management	IL	60629	Referral
Deposits and withdrawals	OR	97206	Postal mail
Account opening, closing, or management	FL	34287	Web
Problems caused by my funds being low	NY	12566	Phone
Deposits and withdrawals	MA	01721	Web
Deposits and withdrawals	TX	79912	Phone
Making/receiving payments, sending money	TX	75041	Phone
Account opening, closing, or management	GA	30068	Web
Account opening, closing, or management	MN	55384	Postal mail
Account opening, closing, or management	VA	23069	Phone
Problems caused by my funds being low	NE	68122	Web
Account opening, closing, or management	MA	02180	Postal mail
Deposits and withdrawals	OH	45212	Phone
Deposits and withdrawals	WA	98092	Phone
Using a debit or ATM card	OR	97007	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/18/2012	05/30/2012	RBS Citizens	Closed with monetary relief
05/18/2012	05/30/2012	JPMorgan Chase	Closed with monetary relief
05/18/2012	05/30/2012	TD Bank	Closed with explanation
05/18/2012	06/13/2012	RBS Citizens	Closed with non-monetary relief
05/18/2012	05/24/2012	HSBC	Closed
05/18/2012	05/30/2012	TD Bank	Closed with explanation
05/18/2012	06/05/2012	JPMorgan Chase	Closed with explanation
05/18/2012	05/22/2012	USAA Savings	Closed with non-monetary relief
05/18/2012	05/23/2012	Wells Fargo	Closed without relief
05/18/2012	05/23/2012	JPMorgan Chase	Closed without relief
05/18/2012	05/22/2012	PNC Bank	Closed with explanation
05/18/2012	05/22/2012	Wells Fargo	Closed without relief
05/18/2012	05/22/2012	Bank of America	Closed with explanation
05/18/2012	05/22/2012	Bank of America	Closed with explanation
05/18/2012	05/22/2012	Wells Fargo	Closed without relief
05/18/2012	05/22/2012	BB&T Financial	Closed with explanation
05/18/2012	05/22/2012	Wells Fargo	Closed without relief
05/18/2012	05/22/2012	Bank of America	Closed with monetary relief
05/18/2012	05/22/2012	Fifth Third Bank	Closed with explanation
05/18/2012	05/21/2012	Bank of America	Closed without relief
05/18/2012	05/22/2012	U.S. Bancorp	Closed without relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
No	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

84052	Bank account or service	Checking account
84117	Bank account or service	Checking account
84160	Bank account or service	Checking account
84178	Bank account or service	Checking account
84198	Bank account or service	Checking account
84211	Bank account or service	(CD) Certificate of deposit
84213	Bank account or service	Checking account
84223	Bank account or service	Other bank product/service
84227	Bank account or service	Checking account
84229	Bank account or service	Checking account
84236	Bank account or service	Checking account
84256	Bank account or service	Savings account
84261	Bank account or service	Checking account
84263	Bank account or service	Checking account
84269	Bank account or service	Checking account
84273	Bank account or service	Checking account
84286	Bank account or service	Checking account
84293	Bank account or service	Checking account
84298	Bank account or service	Checking account
84304	Bank account or service	Checking account
84306	Bank account or service	Other bank product/service

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	AR	72401	Phone
Account opening, closing, or management	NY	11105	Referral
Account opening, closing, or management	NV		Referral
Problems caused by my funds being low	MD	21701	Referral
Account opening, closing, or management	VA	22046	Referral
Account opening, closing, or management	NY	12572	Referral
Account opening, closing, or management	NY	11413	Referral
Making/receiving payments, sending money	NY	10928	Referral
Making/receiving payments, sending money	NH	03301	Referral
Account opening, closing, or management	NJ	07960	Referral
Deposits and withdrawals	AK	99752	Referral
Deposits and withdrawals	FL	34293	Referral
Deposits and withdrawals	NY	11946	Referral
Problems caused by my funds being low	NY	11385	Referral
Account opening, closing, or management			Referral
Deposits and withdrawals	CA	90035	Referral
Deposits and withdrawals	FL	34685	Referral
Deposits and withdrawals	OH	43611	Phone
Account opening, closing, or management	CA	92078	Referral
Using a debit or ATM card	NV		Web
Using a debit or ATM card	TX	78250	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/18/2012	05/22/2012	Regions	Closed with explanation
05/18/2012	05/29/2012	Capital One	Closed with explanation
05/18/2012	05/31/2012	Wells Fargo	Closed with explanation
05/18/2012	05/31/2012	BB&T Financial	Closed with explanation
05/18/2012	05/30/2012	TD Bank	Closed with non-monetary relief
05/18/2012	05/29/2012	TD Bank	Closed without relief
05/18/2012	05/31/2012	JPMorgan Chase	Closed with non-monetary relief
05/18/2012	06/01/2012	Bank of America	Closed
05/18/2012	06/01/2012	Bank of America	Closed with monetary relief
05/18/2012	05/31/2012	Wells Fargo	Closed with explanation
05/18/2012	05/30/2012	Wells Fargo	Closed with relief
05/18/2012	05/30/2012	Bank of America	Closed with explanation
05/18/2012	05/30/2012	Bank of America	Closed with monetary relief
05/18/2012	05/30/2012	Bank of America	Closed with monetary relief
05/18/2012	05/31/2012	Bank of America	Untimely response
05/18/2012	05/30/2012	U.S. Bancorp	Closed with explanation
05/18/2012	05/30/2012	Bank of America	Closed with explanation
05/18/2012	05/22/2012	Fifth Third Bank	Closed with explanation
05/18/2012	05/24/2012	Bank of America	Closed with relief
05/18/2012	05/22/2012	Wells Fargo	Closed with monetary relief
05/18/2012	05/22/2012	Bank of America	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

No	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
No	No
No	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
No	
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

84327	Bank account or service	(CD) Certificate of deposit
84329	Bank account or service	Checking account
84378	Bank account or service	Checking account
84382	Bank account or service	Savings account
84387	Bank account or service	(CD) Certificate of deposit
84389	Bank account or service	Savings account
84393	Bank account or service	Checking account
84397	Bank account or service	Checking account
84413	Bank account or service	Checking account
84446	Bank account or service	Checking account
84456	Bank account or service	Savings account
84458	Bank account or service	Checking account
84466	Bank account or service	Checking account
84512	Bank account or service	Savings account
84541	Bank account or service	Checking account
84631	Bank account or service	Checking account
84635	Bank account or service	Savings account
84641	Bank account or service	Checking account
84645	Bank account or service	Checking account
84671	Bank account or service	Checking account
84673	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	OH	43214	Referral
Problems caused by my funds being low	PA	15442	Referral
Account opening, closing, or management	IL	60525	Referral
Deposits and withdrawals	KS	67401	Referral
Account opening, closing, or management	TX	76248	Referral
Account opening, closing, or management	FL	33584	Referral
Deposits and withdrawals	PA	19446	Referral
Deposits and withdrawals	SC	29418	Referral
Account opening, closing, or management	IL	60610	Referral
Problems caused by my funds being low	WA	98501	Referral
Deposits and withdrawals	VA	24523	Referral
Problems caused by my funds being low	PA	15236	Referral
Deposits and withdrawals	CA	94118	Referral
Deposits and withdrawals	NJ	07010	Referral
Account opening, closing, or management	NY	10701	Referral
Problems caused by my funds being low	NM	87506	Referral
Account opening, closing, or management	NY	13502	Referral
Problems caused by my funds being low	NY	11727	Referral
Making/receiving payments, sending money	NY	11230	Referral
Deposits and withdrawals	NJ	08857	Web
Using a debit or ATM card	NV	89110	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/19/2012	05/31/2012	PNC Bank	Closed with monetary relief
05/19/2012	05/31/2012	PNC Bank	Closed with monetary relief
05/19/2012	05/29/2012	PNC Bank	Closed with explanation
05/19/2012	06/01/2012	Bank of America	Closed with explanation
05/19/2012	05/31/2012	Ally Financial Inc.	Closed with explanation
05/19/2012	05/24/2012	Wells Fargo	Closed without relief
05/19/2012	05/31/2012	RBS Citizens	Closed with explanation
05/19/2012	05/31/2012	USAA Savings	Closed with explanation
05/19/2012	05/31/2012	JPMorgan Chase	Closed with monetary relief
05/19/2012	06/06/2012	PNC Bank	Closed with monetary relief
05/19/2012	05/31/2012	BB&T Financial	Closed with explanation
05/19/2012	05/31/2012	Wells Fargo	Closed with explanation
05/19/2012	05/31/2012	Bank of America	Closed with explanation
05/19/2012	05/29/2012	Citibank	Closed with monetary relief
05/19/2012	05/31/2012	HSBC	Closed
05/19/2012	05/31/2012	U.S. Bancorp	Closed with monetary relief
05/19/2012	07/05/2012	Bank of America	Closed with explanation
05/19/2012	05/31/2012	Capital One	Closed with explanation
05/19/2012	06/01/2012	Santander Bank US	Closed with monetary relief
05/19/2012	05/23/2012	Santander Bank US	Closed with explanation
05/19/2012	05/23/2012	Bank of America	Closed with relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
No	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

84688	Bank account or service	Checking account
84692	Bank account or service	(CD) Certificate of deposit
84697	Bank account or service	Checking account
84712	Bank account or service	Checking account
84745	Bank account or service	Checking account
84802	Bank account or service	Checking account
84810	Bank account or service	Checking account
84831	Bank account or service	Checking account
84849	Bank account or service	Checking account
84890	Bank account or service	Checking account
84930	Bank account or service	Checking account
84941	Bank account or service	Checking account
84943	Bank account or service	Checking account
84967	Bank account or service	Checking account
84968	Bank account or service	Checking account
84974	Bank account or service	Checking account
84980	Bank account or service	Other bank product/service
84983	Bank account or service	Checking account
84993	Bank account or service	Checking account
85016	Bank account or service	Checking account
85042	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	IL	60068	Referral
Account opening, closing, or management	NY	10980	Referral
Deposits and withdrawals	WA	98277	Referral
Using a debit or ATM card	SC	29588	Referral
Account opening, closing, or management	FL	33178	Referral
Account opening, closing, or management	NY	11801	Referral
Deposits and withdrawals	TX	77396	Referral
Using a debit or ATM card			Referral
Account opening, closing, or management	FL	33312	Referral
Account opening, closing, or management	MA	02468	Web
Account opening, closing, or management	CA	93711	Referral
Account opening, closing, or management	MD	21204	Referral
Account opening, closing, or management	NY	11580	Referral
Account opening, closing, or management	NY	11580	Referral
Deposits and withdrawals	NJ	08015	Referral
Using a debit or ATM card	NY	12183	Referral
Account opening, closing, or management	WI	54923	Referral
Problems caused by my funds being low	NY	10463	Referral
Deposits and withdrawals	NY	11726	Referral
Account opening, closing, or management	FL	32801	Referral
Using a debit or ATM card	OH	43420	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/19/2012	05/29/2012	TCF National Bank	Closed with monetary relief
05/19/2012	06/03/2012	TD Bank	Closed with explanation
05/19/2012	06/03/2012	Wells Fargo	Closed with explanation
05/19/2012	06/03/2012	JPMorgan Chase	Closed with explanation
05/19/2012	06/01/2012	E*Trade Bank	Closed with explanation
05/19/2012	05/30/2012	Citibank	Closed with explanation
05/19/2012	10/25/2012	Wells Fargo	Closed with explanation
05/19/2012	06/04/2012	JPMorgan Chase	Closed with monetary relief
05/19/2012	06/03/2012	Bank of America	Closed with monetary relief
05/19/2012	05/24/2012	Bank of America	Closed with relief
05/19/2012	05/29/2012	Wells Fargo	Closed with explanation
05/19/2012	06/07/2012	Capital One	Closed with explanation
05/19/2012	05/30/2012	TD Bank	Closed with relief
05/19/2012	05/31/2012	Citibank	Closed with explanation
05/19/2012	05/31/2012	PNC Bank	Closed with explanation
05/19/2012	06/03/2012	HSBC	Closed with monetary relief
05/19/2012	06/03/2012	GE Capital Retail	Closed with non-monetary relief
05/19/2012	06/03/2012	Bank of America	Closed with monetary relief
05/19/2012	06/04/2012	Bank of America	Closed with explanation
05/19/2012	05/25/2012	Regions	Closed with explanation
05/19/2012	06/01/2012	KeyBank NA	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

85044	Bank account or service	Checking account
85046	Bank account or service	Checking account
85048	Bank account or service	Checking account
85050	Bank account or service	Checking account
85058	Bank account or service	Checking account
85062	Bank account or service	Checking account
85068	Bank account or service	Checking account
85077	Bank account or service	Checking account
85086	Bank account or service	Other bank product/service
85094	Bank account or service	Checking account
85113	Bank account or service	Checking account
85134	Bank account or service	Checking account
85140	Bank account or service	Checking account
85163	Bank account or service	Checking account
85165	Bank account or service	Checking account
85198	Bank account or service	Checking account
85214	Bank account or service	Checking account
85216	Bank account or service	Checking account
85230	Bank account or service	(CD) Certificate of deposit
85254	Bank account or service	Checking account
85269	Bank account or service	Other bank product/service

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NJ	07675	Referral
Deposits and withdrawals	CA	92620	Referral
Deposits and withdrawals	IL	61883	Referral
Problems caused by my funds being low	NH	03811	Referral
Deposits and withdrawals	CT		Referral
Account opening, closing, or management	NE	68164	Referral
Deposits and withdrawals	NJ	07002	Referral
Problems caused by my funds being low	AZ	85132	Referral
Making/receiving payments, sending money	NY	11935	Referral
Account opening, closing, or management	PA	19382	Referral
Problems caused by my funds being low	SC	29706	Referral
Account opening, closing, or management	MD	20914	Web
Using a debit or ATM card	RI	02876	Referral
Deposits and withdrawals	NY	11780	Referral
Deposits and withdrawals	TX	75252	Referral
Account opening, closing, or management	TX	75219	Referral
Deposits and withdrawals			Referral
Account opening, closing, or management	NY	10040	Referral
Account opening, closing, or management	VT	05760	Referral
Deposits and withdrawals	RI	02860	Referral
Account opening, closing, or management	MI	48866	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/19/2012	06/03/2012	Bank of America	Closed with monetary relief
05/19/2012	06/03/2012	Bank of America	Closed with explanation
05/19/2012	06/05/2012	USAA Savings	Closed with explanation
05/19/2012	06/06/2012	Santander Bank US	Closed with non-monetary relief
05/19/2012	06/05/2012	RBS Citizens	Closed with monetary relief
05/19/2012	05/30/2012	First National Bank of Omaha	Closed with explanation
05/19/2012	06/04/2012	Bank of America	Closed with non-monetary relief
05/19/2012	07/26/2012	Valley National Bank	Closed with explanation
05/19/2012	06/01/2012	Capital One	Closed with explanation
05/19/2012	06/01/2012	Wells Fargo	Closed with explanation
05/19/2012	05/30/2012	Wells Fargo	Closed with explanation
05/19/2012	05/23/2012	HSBC	Closed
05/20/2012	06/03/2012	Bank of America	Closed with explanation
05/20/2012	06/01/2012	JPMorgan Chase	Closed with explanation
05/20/2012	06/01/2012	JPMorgan Chase	Closed with explanation
05/20/2012	07/02/2012	BOK Financial Corp	Closed with non-monetary relief
05/20/2012	06/04/2012	JPMorgan Chase	Closed with explanation
05/20/2012	06/04/2012	HSBC	Closed
05/20/2012	05/29/2012	RBS Citizens	Closed with explanation
05/20/2012	06/04/2012	RBS Citizens	Closed with explanation
05/20/2012	06/06/2012	Fifth Third Bank	Closed with non-monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

85286	Bank account or service	Checking account
85315	Bank account or service	Checking account
85340	Bank account or service	Checking account
85429	Bank account or service	(CD) Certificate of deposit
85458	Bank account or service	Checking account
85463	Bank account or service	Checking account
85468	Bank account or service	Checking account
85472	Bank account or service	Checking account
85480	Bank account or service	Checking account
85504	Bank account or service	Savings account
85539	Bank account or service	Savings account
85582	Bank account or service	Checking account
85610	Bank account or service	Checking account
85652	Bank account or service	Checking account
85658	Bank account or service	Checking account
85674	Bank account or service	Checking account
85684	Bank account or service	Savings account
85686	Bank account or service	Checking account
85692	Bank account or service	Checking account
85698	Bank account or service	Checking account
85706	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	SC	29516	Referral
Problems caused by my funds being low	GA	30005	Referral
Account opening, closing, or management	HI	96782	Web
Account opening, closing, or management	AZ	85308	Referral
Using a debit or ATM card	PA	19140	Referral
Problems caused by my funds being low	CA	90248	Referral
Account opening, closing, or management	AZ	85653	Referral
Account opening, closing, or management	AZ	85284	Referral
Deposits and withdrawals	TX	77009	Referral
Deposits and withdrawals	PA	18045	Referral
Account opening, closing, or management	NY	11356	Referral
Deposits and withdrawals	IL	60004	Referral
Deposits and withdrawals	FL	32244	Referral
Problems caused by my funds being low	MI	48107	Referral
Account opening, closing, or management	NY	12065	Referral
Account opening, closing, or management	GA	30507	Referral
Problems caused by my funds being low	FL	34292	Referral
Deposits and withdrawals	IL	60453	Referral
Account opening, closing, or management	OR	97224	Referral
Using a debit or ATM card	CA	91739	Referral
Account opening, closing, or management	CA	92407	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/20/2012	06/05/2012	Wells Fargo	Closed with explanation
05/20/2012	06/06/2012	E*Trade Bank	Closed with monetary relief
05/20/2012	05/24/2012	Wells Fargo	Closed with relief
05/20/2012	05/30/2012	BBVA Compass	Closed with explanation
05/20/2012	05/29/2012	PNC Bank	Closed with explanation
05/20/2012	10/25/2012	Wells Fargo	Closed with explanation
05/20/2012	06/01/2012	Wells Fargo	Closed with explanation
05/20/2012	06/01/2012	Bank of America	Closed with monetary relief
05/20/2012	06/01/2012	Wells Fargo	Closed with explanation
05/20/2012	05/21/2012	KeyBank NA	Closed with explanation
05/20/2012	05/31/2012	Bank of America	Closed with explanation
05/18/2012	06/01/2012	FirstMerit Bank	Closed with explanation
05/20/2012	06/01/2012	Wells Fargo	Closed with monetary relief
05/20/2012	05/29/2012	TCF National Bank	Closed with monetary relief
05/20/2012	06/21/2012	Wells Fargo	Closed with explanation
05/20/2012	05/30/2012	JPMorgan Chase	Closed with monetary relief
05/20/2012	10/25/2012	Wells Fargo	Closed with explanation
05/20/2012	05/30/2012	Fifth Third Bank	Closed with monetary relief
05/20/2012	05/30/2012	Zions Bancorporation	Closed with non-monetary relief
05/20/2012	05/30/2012	Bank of America	Closed with non-monetary relief
05/20/2012	05/31/2012	Wells Fargo	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
No	No
Yes	Yes
Yes	Yes
No	
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

85714	Bank account or service	(CD) Certificate of deposit
85724	Bank account or service	Checking account
85752	Bank account or service	Savings account
85771	Bank account or service	Checking account
85779	Bank account or service	Checking account
85781	Bank account or service	Checking account
85783	Bank account or service	Checking account
85789	Bank account or service	Checking account
85800	Bank account or service	Checking account
85802	Bank account or service	Savings account
85808	Bank account or service	Checking account
85812	Bank account or service	Checking account
85847	Bank account or service	Checking account
85849	Bank account or service	Checking account
85853	Bank account or service	Checking account
85864	Bank account or service	Checking account
85866	Bank account or service	Checking account
85869	Bank account or service	Checking account
85871	Bank account or service	Checking account
85910	Bank account or service	Checking account
85924	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NC	27870	Referral
Making/receiving payments, sending money	FL	33029	Web
Account opening, closing, or management	WA	98625	Web
Account opening, closing, or management	NY	11219	Referral
Account opening, closing, or management	OH	43064	Referral
Problems caused by my funds being low	AZ	85716	Referral
Deposits and withdrawals	IN	46350	Referral
Account opening, closing, or management	NJ	07834	Referral
Using a debit or ATM card	NJ	08053	Referral
Deposits and withdrawals	NJ	07111	Referral
Making/receiving payments, sending money	NJ	08520	Referral
Using a debit or ATM card	NY	10031	Referral
Deposits and withdrawals	NY	11236	Referral
Deposits and withdrawals	NY	10473	Referral
Making/receiving payments, sending money	NY	11229	Referral
Account opening, closing, or management	NJ	07731	Referral
Deposits and withdrawals	NJ	07461	Referral
Deposits and withdrawals	NH	03225	Referral
Account opening, closing, or management	CA	90025	Referral
Account opening, closing, or management	FL	33020	Referral
Problems caused by my funds being low	NC	27949	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/20/2012	05/30/2012	PNC Bank	Closed with explanation
05/20/2012	05/29/2012	Citibank	Closed with explanation
05/20/2012	08/22/2012	Navy FCU	Closed with explanation
05/20/2012	07/24/2012	HSBC	Closed
05/20/2012	05/30/2012	PNC Bank	Closed with explanation
05/20/2012	05/31/2012	Bank of America	Closed with monetary relief
05/20/2012	05/23/2012	JPMorgan Chase	Closed without relief
05/20/2012	05/31/2012	TD Bank	Closed with monetary relief
05/20/2012	05/24/2012	Wells Fargo	Closed with monetary relief
05/20/2012	05/22/2012	Bank of America	Closed with monetary relief
05/20/2012	05/29/2012	Citibank	Closed with explanation
05/20/2012	05/29/2012	Citibank	Closed with monetary relief
05/20/2012	05/31/2012	Capital One	Closed with monetary relief
05/20/2012	05/31/2012	HSBC	Closed with monetary relief
05/20/2012	05/24/2012	JPMorgan Chase	Closed without relief
05/20/2012	06/01/2012	TD Bank	Closed with monetary relief
05/20/2012	06/01/2012	Wells Fargo	Closed with monetary relief
05/20/2012	05/30/2012	JPMorgan Chase	Closed with explanation
05/20/2012	05/30/2012	Bank of America	Closed with non-monetary relief
05/20/2012	05/31/2012	JPMorgan Chase	Closed with explanation
05/20/2012	05/24/2012	Bank of America	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

85939	Bank account or service	Checking account
85945	Bank account or service	(CD) Certificate of deposit
85949	Bank account or service	(CD) Certificate of deposit
85951	Bank account or service	(CD) Certificate of deposit
85976	Bank account or service	Checking account
86003	Bank account or service	Checking account
86024	Bank account or service	Checking account
86044	Bank account or service	Checking account
86076	Bank account or service	Checking account
86094	Bank account or service	Checking account
86116	Bank account or service	Checking account
86126	Bank account or service	Checking account
86130	Bank account or service	Checking account
86147	Bank account or service	Savings account
86168	Bank account or service	Checking account
86175	Bank account or service	Savings account
86177	Bank account or service	Checking account
86187	Bank account or service	Checking account
86191	Bank account or service	Checking account
86193	Bank account or service	Checking account
86284	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	UT	84128	Web
Account opening, closing, or management	MN	55316	Referral
Account opening, closing, or management	MD	21215	Referral
Account opening, closing, or management	FL	33324	Referral
Deposits and withdrawals	IL	60617	Referral
Account opening, closing, or management	NY	11226	Referral
Account opening, closing, or management	WI	54913	Referral
Deposits and withdrawals			Referral
Problems caused by my funds being low	NY	11211	Referral
Account opening, closing, or management	NY	14006	Referral
Account opening, closing, or management	OH	43228	Referral
Account opening, closing, or management	CA	90041	Referral
Account opening, closing, or management	IN	46224	Referral
Account opening, closing, or management	IL	61501	Referral
Account opening, closing, or management	NV	89109	Referral
Account opening, closing, or management	GA	30092	Referral
Deposits and withdrawals	IL	61874	Referral
Deposits and withdrawals	NY	10010	Referral
Account opening, closing, or management	AL	36020	Referral
Problems caused by my funds being low	AZ	85119	Referral
Deposits and withdrawals	MI	48128	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/21/2012	05/29/2012	JPMorgan Chase	Closed with monetary relief
05/21/2012	05/31/2012	OneWest Bank	Closed with explanation
05/21/2012	05/31/2012	Bank of America	Closed with explanation
05/21/2012	06/03/2012	Wells Fargo	Closed with explanation
05/21/2012	05/30/2012	Bank of America	Closed with explanation
05/21/2012	06/01/2012	HSBC	Closed
05/21/2012	05/30/2012	Associated Bank	Closed with monetary relief
05/21/2012	09/22/2012	Bank of America	Closed
05/21/2012	06/01/2012	Bank of America	Closed with monetary relief
05/21/2012	05/31/2012	RBS Citizens	Closed with relief
05/21/2012	05/31/2012	PNC Bank	Closed with explanation
05/21/2012	05/31/2012	Union Bank	Closed with monetary relief
05/21/2012	06/01/2012	Fifth Third Bank	Closed with monetary relief
05/21/2012	06/04/2012	SunTrust Bank	Closed with explanation
05/21/2012	10/25/2012	Wells Fargo	Closed with non-monetary relief
05/21/2012	06/04/2012	SunTrust Bank	Closed with monetary relief
05/21/2012	05/31/2012	JPMorgan Chase	Closed with explanation
05/21/2012	06/05/2012	JPMorgan Chase	Closed with monetary relief
05/21/2012	06/05/2012	Wells Fargo	Closed with non-monetary relief
05/21/2012	07/24/2012	Zions Bancorporation	Closed with explanation
05/21/2012	05/31/2012	Comerica	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

86286	Bank account or service	Checking account
86296	Bank account or service	Checking account
86299	Bank account or service	Checking account
86302	Bank account or service	(CD) Certificate of deposit
86303	Bank account or service	Checking account
86304	Bank account or service	Checking account
86307	Bank account or service	Other bank product/service
86312	Bank account or service	Checking account
86328	Bank account or service	Checking account
86334	Bank account or service	Checking account
86363	Bank account or service	Checking account
86370	Bank account or service	Checking account
86445	Bank account or service	Other bank product/service
86463	Bank account or service	Checking account
86476	Bank account or service	Checking account
86503	Bank account or service	Checking account
86511	Bank account or service	Checking account
86513	Bank account or service	Checking account
86518	Bank account or service	Checking account
86522	Bank account or service	Checking account
86539	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	PA	15090	Referral
Problems caused by my funds being low	ME	04005	Referral
Deposits and withdrawals	FL	32250	Referral
Deposits and withdrawals	GA	30101	Web
Account opening, closing, or management	FL	33732	Referral
Account opening, closing, or management	NY	14701	Referral
Making/receiving payments, sending money	TN	37040	Referral
Account opening, closing, or management	CA	91710	Referral
Deposits and withdrawals	TX	78240	Referral
Account opening, closing, or management	VA	23226	Referral
Account opening, closing, or management	GA	30306	Phone
Account opening, closing, or management	WI	53216	Phone
Problems caused by my funds being low	NJ	07505	Phone
Deposits and withdrawals	NY	10001	Web
Deposits and withdrawals	WA	98115	Web
Using a debit or ATM card	LA	70005	Web
Using a debit or ATM card	NJ	07024	Web
Account opening, closing, or management	GA	30281	Phone
Account opening, closing, or management	MD	20878	Web
Account opening, closing, or management	NY	11545	Web
Account opening, closing, or management	NY	10023	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/21/2012	05/31/2012	PNC Bank	Closed with non-monetary relief
05/21/2012	06/01/2012	Bank of America	Closed with explanation
05/21/2012	05/31/2012	Regions	Closed with explanation
05/22/2012	05/24/2012	Wells Fargo	Closed without relief
05/21/2012	05/30/2012	State Farm Bank	Closed with monetary relief
05/21/2012	06/05/2012	Bank of America	Closed with explanation
05/21/2012	06/05/2012	HSBC	Closed with explanation
05/21/2012	05/31/2012	JPMorgan Chase	Closed with explanation
05/21/2012	05/29/2012	JPMorgan Chase	Closed with monetary relief
05/21/2012	05/30/2012	Bank of America	Closed with monetary relief
05/21/2012	05/29/2012	JPMorgan Chase	Closed with explanation
05/21/2012	05/29/2012	TCF National Bank	Closed with monetary relief
05/21/2012	05/23/2012	Bank of America	Closed with explanation
05/22/2012	05/24/2012	Bank of America	Closed with monetary relief
05/21/2012	05/25/2012	Wells Fargo	Closed with explanation
05/21/2012	05/23/2012	Capital One	Closed without relief
05/21/2012	05/23/2012	JPMorgan Chase	Closed without relief
05/21/2012	05/23/2012	SunTrust Bank	Closed with explanation
05/21/2012	05/23/2012	USAA Savings	Closed with explanation
05/21/2012	05/23/2012	Citibank	Closed with explanation
05/21/2012	05/21/2012	HSBC	Closed

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
No	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

86591	Bank account or service	Checking account
86610	Bank account or service	Checking account
86662	Bank account or service	Checking account
86674	Bank account or service	Savings account
86687	Bank account or service	Checking account
86693	Bank account or service	Checking account
86695	Bank account or service	Checking account
86703	Bank account or service	Other bank product/service
86708	Bank account or service	Checking account
86718	Bank account or service	Checking account
86720	Bank account or service	Checking account
86728	Bank account or service	(CD) Certificate of deposit
86758	Bank account or service	Checking account
86766	Bank account or service	Checking account
86810	Bank account or service	Checking account
86840	Bank account or service	Savings account
86851	Bank account or service	Checking account
86856	Bank account or service	Checking account
86897	Bank account or service	Checking account
86910	Bank account or service	Other bank product/service
86919	Bank account or service	Other bank product/service

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	TX	77044	Referral
Deposits and withdrawals	AZ	85718	Referral
Account opening, closing, or management	CO	80522	Referral
Making/receiving payments, sending money	NY	11226	Referral
Account opening, closing, or management	CO	80127	Referral
Deposits and withdrawals	NY	11367	Referral
Problems caused by my funds being low	NY	11237	Referral
Making/receiving payments, sending money	NY	11747	Referral
Account opening, closing, or management	WI	53188	Referral
Account opening, closing, or management	NH	03263	Referral
Problems caused by my funds being low	PA	15234	Referral
Account opening, closing, or management	NY	14615	Referral
Deposits and withdrawals	CA	91406	Referral
Making/receiving payments, sending money	CA	92336	Referral
Account opening, closing, or management	NY	11377	Referral
Deposits and withdrawals	WA	98335	Web
Account opening, closing, or management	VA	23221	Referral
Problems caused by my funds being low	FL	32909	Phone
Account opening, closing, or management	KY	40272	Referral
Making/receiving payments, sending money	TX	75956	Phone
Account opening, closing, or management	TN	37065	Phone

Bank accounts and services complaints

Based on Consumer Complaints

05/21/2012	05/21/2012	JPMorgan Chase	Closed with relief
05/21/2012	05/30/2012	Bank of America	Closed with explanation
05/21/2012	05/24/2012	Wells Fargo	Closed without relief
05/21/2012	05/24/2012	HSBC	Closed
05/21/2012	05/24/2012	Wells Fargo	Closed with monetary relief
05/21/2012	05/24/2012	TD Bank	Closed with monetary relief
05/21/2012	05/24/2012	Wells Fargo	Closed without relief
05/21/2012	06/01/2012	Wells Fargo	Closed with monetary relief
05/21/2012	05/24/2012	Associated Bank	Closed with explanation
05/21/2012	05/24/2012	Bank of America	Closed with explanation
05/21/2012	05/24/2012	The Huntington National Bank	Closed with monetary relief
05/21/2012	05/24/2012	M&T Bank	Closed without relief
05/21/2012	05/24/2012	JPMorgan Chase	Closed without relief
05/21/2012	05/24/2012	Wells Fargo	Closed without relief
05/21/2012	05/21/2012	Capital One	Closed with relief
05/21/2012	05/24/2012	Navy FCU	Closed with explanation
05/21/2012	05/21/2012	SunTrust Bank	Closed with explanation
05/21/2012	05/24/2012	SunTrust Bank	Closed with monetary relief
05/21/2012	05/21/2012	Fifth Third Bank	Closed with explanation
05/24/2012	05/25/2012	Wells Fargo	Closed with monetary relief
05/24/2012	05/30/2012	Bank of America	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
No	No

Bank accounts and services complaints

Based on Consumer Complaints

86920	Bank account or service	Checking account
86940	Bank account or service	Other bank product/service
86947	Bank account or service	Checking account
86967	Bank account or service	Checking account
86992	Bank account or service	Checking account
86998	Bank account or service	Checking account
87012	Bank account or service	Savings account
87013	Bank account or service	Savings account
87017	Bank account or service	Checking account
87030	Bank account or service	Checking account
87060	Bank account or service	Checking account
87065	Bank account or service	Other bank product/service
87069	Bank account or service	Checking account
87071	Bank account or service	Checking account
87093	Bank account or service	Other bank product/service
87098	Bank account or service	Checking account
87108	Bank account or service	Other bank product/service
87138	Bank account or service	Checking account
87146	Bank account or service	Checking account
87147	Bank account or service	Checking account
87148	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	IL	60647	Web
Using a debit or ATM card	CA	91326	Phone
Account opening, closing, or management	MA	02124	Phone
Account opening, closing, or management	VT	05743	Web
Account opening, closing, or management	MI	48021	Phone
Deposits and withdrawals	CA	91604	Phone
Account opening, closing, or management	NY	10037	Web
Deposits and withdrawals	MS	39505	Web
Account opening, closing, or management	MA	01104	Phone
Making/receiving payments, sending money	NJ	08857	Web
Account opening, closing, or management	AZ	85377	Phone
Account opening, closing, or management	WA	98664	Web
Using a debit or ATM card	NY	11365	Web
Using a debit or ATM card	NJ	07047	Web
Deposits and withdrawals	FL	33461	Web
Problems caused by my funds being low	OH	45209	Web
Account opening, closing, or management	NC	28382	Phone
Deposits and withdrawals	FL	32744	Referral
Using a debit or ATM card	IL	60608	Referral
Making/receiving payments, sending money	MI	48185	Referral
Deposits and withdrawals	FL	33460	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/24/2012	05/30/2012	TCF National Bank	Closed with explanation
05/24/2012	05/25/2012	Bank of America	Closed with monetary relief
05/24/2012	05/25/2012	Bank of America	Closed with non-monetary relief
05/24/2012	05/29/2012	E*Trade Bank	Closed with explanation
05/24/2012	05/30/2012	JPMorgan Chase	Closed with relief
05/24/2012	07/25/2012	First Republic Bank	Closed with explanation
05/24/2012	05/30/2012	HSBC	Closed
05/24/2012	05/30/2012	Navy FCU	Closed with explanation
05/24/2012	05/30/2012	Bank of America	Closed with explanation
05/24/2012	05/30/2012	JPMorgan Chase	Closed with monetary relief
05/24/2012	05/30/2012	JPMorgan Chase	Closed with explanation
05/24/2012	06/02/2012	Wells Fargo	Closed with non-monetary relief
05/24/2012	05/30/2012	HSBC	Closed
05/24/2012	05/30/2012	Bank of America	Closed with monetary relief
05/25/2012	05/31/2012	Bank of America	Closed with explanation
05/25/2012	05/30/2012	Fifth Third Bank	Closed with monetary relief
05/25/2012	05/30/2012	BB&T Financial	Closed without relief
05/24/2012	06/02/2012	BB&T Financial	Closed with explanation
05/24/2012	06/05/2012	Bank of America	Closed with monetary relief
05/24/2012	06/18/2012	Bank of America	Closed with explanation
05/24/2012	06/01/2012	The Northern Trust Company	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

87154	Bank account or service	Checking account
87165	Bank account or service	Checking account
87185	Bank account or service	Checking account
87189	Bank account or service	(CD) Certificate of deposit
87192	Bank account or service	Checking account
87193	Bank account or service	Checking account
87196	Bank account or service	Checking account
87199	Bank account or service	(CD) Certificate of deposit
87202	Bank account or service	Checking account
87203	Bank account or service	Checking account
87206	Bank account or service	Checking account
87208	Bank account or service	(CD) Certificate of deposit
87214	Bank account or service	Checking account
87216	Bank account or service	Checking account
87221	Bank account or service	Checking account
87223	Bank account or service	Checking account
87236	Bank account or service	Checking account
87239	Bank account or service	Checking account
87459	Bank account or service	Checking account
87463	Bank account or service	Checking account
87567	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	WA	98122	Referral
Account opening, closing, or management	MI	48842	Referral
Deposits and withdrawals	MA	02777	Referral
Deposits and withdrawals	MA	02144	Referral
Account opening, closing, or management	AZ	85020	Referral
Deposits and withdrawals	TX	78026	Referral
Making/receiving payments, sending money	GA	30324	Referral
Account opening, closing, or management	VT	05738	Referral
Deposits and withdrawals	CO	81520	Referral
Account opening, closing, or management	MA	01801	Referral
Account opening, closing, or management	TX	75339	Referral
Account opening, closing, or management	NV	89450	Referral
Deposits and withdrawals	IL	61539	Referral
Problems caused by my funds being low	NY	11753	Referral
Account opening, closing, or management	MN	55044	Referral
Making/receiving payments, sending money	CO	80525	Referral
Account opening, closing, or management	NY	10940	Referral
Using a debit or ATM card			Referral
Problems caused by my funds being low	NY	14043	Web
Account opening, closing, or management	NV	89183	Referral
Account opening, closing, or management	FL	33441	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/24/2012	06/04/2012	Bank of America	Closed with monetary relief
05/24/2012	06/01/2012	Fifth Third Bank	Closed with non-monetary relief
05/24/2012	06/06/2012	RBS Citizens	Closed with monetary relief
05/24/2012	05/30/2012	Wells Fargo	Closed with non-monetary relief
05/24/2012	06/05/2012	Wells Fargo	Closed with explanation
05/24/2012	10/25/2012	Wells Fargo	Closed with explanation
05/24/2012	05/31/2012	JPMorgan Chase	Closed with monetary relief
05/24/2012	06/05/2012	Regions	Closed with explanation
05/24/2012	06/06/2012	U.S. Bancorp	Closed with explanation
05/24/2012	06/05/2012	RBS Citizens	Closed with explanation
05/24/2012	06/05/2012	Capital One	Closed with explanation
05/24/2012	06/14/2012	Wells Fargo	Closed with explanation
05/24/2012	06/04/2012	Associated Bank	Closed with explanation
05/24/2012	06/05/2012	TD Bank	Closed with monetary relief
05/24/2012	06/05/2012	Bank of the West	Closed with explanation
05/24/2012	06/04/2012	Wells Fargo	Closed with explanation
05/24/2012	06/05/2012	TD Bank	Closed
05/24/2012	06/05/2012	Bank of America	Closed with monetary relief
05/24/2012	05/29/2012	M&T Bank	Closed with explanation
05/24/2012	05/25/2012	Wells Fargo	Closed with relief
05/24/2012	05/30/2012	Bank of America	Closed with non-monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

87573	Bank account or service	(CD) Certificate of deposit
87582	Bank account or service	Checking account
87612	Bank account or service	Checking account
87617	Bank account or service	Other bank product/service
87618	Bank account or service	(CD) Certificate of deposit
87655	Bank account or service	Checking account
87659	Bank account or service	Checking account
87664	Bank account or service	Checking account
87669	Bank account or service	Checking account
87693	Bank account or service	Checking account
87694	Bank account or service	Checking account
87700	Bank account or service	Checking account
87706	Bank account or service	Checking account
87711	Bank account or service	Checking account
87712	Bank account or service	Other bank product/service
87716	Bank account or service	Checking account
87746	Bank account or service	Checking account
87767	Bank account or service	Checking account
87874	Bank account or service	Checking account
87885	Bank account or service	Checking account
88076	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	MN	55408	Phone
Account opening, closing, or management	NY	14611	Phone
Deposits and withdrawals	CA	91709	Phone
Account opening, closing, or management	OH	45040	Web
Account opening, closing, or management	TX	75248	Phone
Account opening, closing, or management	PA	18210	Phone
Account opening, closing, or management	NY	10024	Phone
Making/receiving payments, sending money	NY	10024	Phone
Problems caused by my funds being low	NY	11354	Phone
Using a debit or ATM card	NE	68108	Phone
Account opening, closing, or management	CA	93306	Phone
Account opening, closing, or management	CA	92880	Web
Problems caused by my funds being low	CA	91750	Phone
Making/receiving payments, sending money	GA	30047	Web
Account opening, closing, or management	FL	33433	Web
Deposits and withdrawals	CA	95969	Phone
Making/receiving payments, sending money	CA	91311	Web
Deposits and withdrawals	TX	76011	Web
Problems caused by my funds being low	OH	44241	Web
Using a debit or ATM card	IL		Referral
Making/receiving payments, sending money	VA	22304	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/25/2012	05/29/2012	U.S. Bancorp	Closed without relief
05/25/2012	05/31/2012	HSBC	Closed
05/25/2012	05/30/2012	Wells Fargo	Closed with monetary relief
05/25/2012	05/30/2012	JPMorgan Chase	Closed with explanation
05/25/2012	05/30/2012	Regions	Closed
05/25/2012	05/31/2012	PNC Bank	Closed with monetary relief
05/25/2012	05/31/2012	HSBC	Closed with monetary relief
05/25/2012	05/31/2012	First Niagara Bank	Closed with explanation
05/25/2012	05/31/2012	TD Bank	Closed with monetary relief
05/25/2012	05/30/2012	First National Bank of Omaha	Closed with explanation
05/25/2012	05/31/2012	Bank of America	Closed with explanation
05/25/2012	10/25/2012	Wells Fargo	Closed with explanation
05/25/2012	05/31/2012	Bank of America	Closed with monetary relief
05/25/2012	05/31/2012	Wells Fargo	Closed with explanation
05/25/2012	05/31/2012	Bank of America	Closed with explanation
05/25/2012	05/31/2012	Wells Fargo	Closed with explanation
05/26/2012	05/31/2012	Bank of America	Closed with explanation
05/26/2012	05/31/2012	Navy FCU	Closed with non-monetary relief
05/27/2012	05/31/2012	The Huntington National Bank	Closed with monetary relief
05/26/2012	05/27/2012	Fifth Third Bank	Closed with explanation
05/25/2012	05/31/2012	SunTrust Bank	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

88077	Bank account or service	Checking account
88078	Bank account or service	Checking account
88079	Bank account or service	Checking account
88154	Bank account or service	Checking account
88173	Bank account or service	Checking account
88177	Bank account or service	(CD) Certificate of deposit
88181	Bank account or service	(CD) Certificate of deposit
88185	Bank account or service	(CD) Certificate of deposit
88211	Bank account or service	Checking account
88214	Bank account or service	Checking account
88215	Bank account or service	Checking account
88237	Bank account or service	Checking account
88254	Bank account or service	Checking account
88280	Bank account or service	Checking account
88285	Bank account or service	Checking account
88301	Bank account or service	(CD) Certificate of deposit
88363	Bank account or service	Checking account
88373	Bank account or service	Checking account
88381	Bank account or service	Checking account
88398	Bank account or service	Checking account
88403	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	VA	22304	Web
Account opening, closing, or management	VA	22304	Web
Making/receiving payments, sending money	VA	22304	Web
Account opening, closing, or management	FL	33181	Referral
Deposits and withdrawals	PA	18103	Phone
Deposits and withdrawals	CA	90303	Phone
Account opening, closing, or management	RI	02888	Phone
Account opening, closing, or management	PA	19140	Phone
Account opening, closing, or management	GA	30324	Web
Deposits and withdrawals	CA	91351	Web
Account opening, closing, or management	NV		Web
Deposits and withdrawals	RI	02842	Phone
Using a debit or ATM card	NY	11420	Postal mail
Account opening, closing, or management	FL	33054	Referral
Making/receiving payments, sending money	CT	06437	Phone
Deposits and withdrawals	CO	80916	Web
Deposits and withdrawals	CA	92507	Web
Problems caused by my funds being low	PA	19125	Referral
Deposits and withdrawals	OH	44142	Referral
Deposits and withdrawals	CA	95821	Referral
Problems caused by my funds being low	NH	03224	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/25/2012	05/31/2012	Wells Fargo	Closed with non-monetary relief
05/25/2012	05/31/2012	Capital One	Closed with explanation
05/25/2012	05/31/2012	M&T Bank	Closed with explanation
05/30/2012	07/20/2012	Wells Fargo	Closed with monetary relief
05/29/2012	05/31/2012	Santander Bank US	Closed with explanation
05/29/2012	06/05/2012	Bank of America	Closed with explanation
05/29/2012	06/07/2012	Capital One	Closed with explanation
05/29/2012	05/30/2012	Wells Fargo	Closed with explanation
05/29/2012	05/30/2012	PNC Bank	Closed with explanation
05/29/2012	05/30/2012	Union Bank	Closed with explanation
05/29/2012	05/30/2012	BB&T Financial	Closed with monetary relief
05/29/2012	06/02/2012	RBS Citizens	Closed with monetary relief
05/29/2012	05/30/2012	Citibank	Closed with explanation
05/29/2012	05/29/2012	Bank of America	Closed with explanation
05/29/2012	05/30/2012	Wells Fargo	Closed with explanation
05/29/2012	06/01/2012	PNC Bank	Closed with explanation
05/29/2012	10/25/2012	Citibank	Closed with monetary relief
05/29/2012	06/01/2012	TD Bank	Closed with monetary relief
05/29/2012	06/02/2012	PNC Bank	Closed with monetary relief
05/29/2012	06/03/2012	Wells Fargo	Closed with explanation
05/29/2012	06/21/2012	RBS Citizens	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

88409	Bank account or service	Checking account
88411	Bank account or service	Checking account
88421	Bank account or service	Checking account
88423	Bank account or service	Checking account
88424	Bank account or service	Checking account
88432	Bank account or service	Checking account
88435	Bank account or service	Checking account
88447	Bank account or service	Checking account
88448	Bank account or service	Checking account
88450	Bank account or service	Checking account
88467	Bank account or service	Checking account
88482	Bank account or service	Checking account
88495	Bank account or service	Checking account
88496	Bank account or service	Checking account
88503	Bank account or service	Checking account
88507	Bank account or service	Savings account
88508	Bank account or service	Checking account
88524	Bank account or service	Checking account
88528	Bank account or service	Checking account
88537	Bank account or service	Checking account
88541	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NJ	07675	Referral
Deposits and withdrawals	MI	49408	Referral
Account opening, closing, or management	IL	60056	Referral
Problems caused by my funds being low	TX	76710	Referral
Account opening, closing, or management	NJ	08742	Referral
Account opening, closing, or management	CA	90255	Referral
Problems caused by my funds being low	PA	19612	Referral
Deposits and withdrawals	NJ	07505	Referral
Making/receiving payments, sending money	NY	11235	Referral
Deposits and withdrawals	NY	10016	Web
Problems caused by my funds being low	LA	70452	Web
Account opening, closing, or management	CO	80922	Web
Using a debit or ATM card	NJ	07079	Web
Account opening, closing, or management	NJ	08043	Referral
Deposits and withdrawals	IN	46322	Referral
Account opening, closing, or management	NY	11566	Referral
Deposits and withdrawals	NY	11357	Referral
Deposits and withdrawals	AZ	85029	Referral
Deposits and withdrawals	AZ	85750	Referral
Using a debit or ATM card	NH	03062	Referral
Account opening, closing, or management	NY	11706	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/29/2012	06/02/2012	Bank of America	Closed with explanation
05/29/2012	06/05/2012	The Huntington National Bank	Closed with explanation
05/29/2012	06/01/2012	RBS Citizens	Closed with explanation
05/29/2012	06/01/2012	Bank of America	Closed with non-monetary relief
05/29/2012	05/31/2012	TD Bank	Closed with monetary relief
05/29/2012	06/05/2012	JPMorgan Chase	Closed with monetary relief
05/29/2012	06/03/2012	Wells Fargo	Closed with monetary relief
05/29/2012	06/03/2012	Wells Fargo	Closed with explanation
05/29/2012	06/03/2012	Bank of America	Closed with explanation
05/29/2012	05/30/2012	Santander Bank US	Closed with monetary relief
05/29/2012	05/30/2012	Bank of America	Closed with monetary relief
05/29/2012	05/30/2012	TCF National Bank	Closed with monetary relief
05/30/2012	05/30/2012	JPMorgan Chase	Closed with explanation
05/30/2012	06/06/2012	Wells Fargo	Closed with explanation
05/30/2012	06/01/2012	TCF National Bank	Closed with monetary relief
05/30/2012	05/31/2012	Citibank	Closed with explanation
05/30/2012	06/01/2012	Astoria Bank	Closed with explanation
05/30/2012	10/25/2012	Wells Fargo	Closed with monetary relief
05/30/2012	05/31/2012	Bank of America	Closed with non-monetary relief
05/30/2012	06/03/2012	Santander Bank US	Closed with explanation
05/30/2012	06/03/2012	Capital One	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

88543	Bank account or service	(CD) Certificate of deposit
88548	Bank account or service	Checking account
88550	Bank account or service	Checking account
88555	Bank account or service	Checking account
88561	Bank account or service	Checking account
88574	Bank account or service	(CD) Certificate of deposit
88576	Bank account or service	Savings account
88580	Bank account or service	Checking account
88843	Bank account or service	Savings account
88997	Bank account or service	Checking account
89002	Bank account or service	Checking account
89007	Bank account or service	Checking account
89011	Bank account or service	Checking account
89021	Bank account or service	Checking account
89030	Bank account or service	Savings account
89033	Bank account or service	Checking account
89034	Bank account or service	Checking account
89048	Bank account or service	Checking account
89052	Bank account or service	Savings account
89064	Bank account or service	Savings account
89076	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	FL	33545	Referral
Deposits and withdrawals			Referral
Problems caused by my funds being low	NC	27306	Referral
Problems caused by my funds being low	NJ	07111	Referral
Making/receiving payments, sending money			Referral
Making/receiving payments, sending money	WI	53072	Referral
Making/receiving payments, sending money	MN	55112	Referral
Problems caused by my funds being low	NY	11223	Referral
Account opening, closing, or management	MD	21029	Web
Account opening, closing, or management	NJ	07102	Web
Deposits and withdrawals	FL	33625	Phone
Problems caused by my funds being low	PA	19131	Phone
Account opening, closing, or management	FL	33761	Phone
Account opening, closing, or management	KS	66061	Phone
Making/receiving payments, sending money	FL	34638	Web
Problems caused by my funds being low	OH	32132	Web
Problems caused by my funds being low	OH	32132	Web
Problems caused by my funds being low	FL	34983	Web
Account opening, closing, or management	AZ	85614	Phone
Account opening, closing, or management	TX	77220	Phone
Problems caused by my funds being low	NY	11550	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/30/2012	05/31/2012	Ally Financial Inc.	Closed with non-monetary relief
05/30/2012	06/04/2012	TD Bank	Closed with explanation
05/30/2012	05/30/2012	Wells Fargo	Closed with monetary relief
05/30/2012	05/30/2012	TD Bank	Closed without relief
05/30/2012	05/30/2012	Wells Fargo	Closed with explanation
05/30/2012	05/30/2012	Associated Bank	Closed with non-monetary relief
05/30/2012	05/30/2012	TCF National Bank	Closed with explanation
05/30/2012	05/30/2012	HSBC	Closed with monetary relief
05/30/2012	05/30/2012	JPMorgan Chase	Closed with explanation
05/30/2012	06/01/2012	Wells Fargo	Closed with explanation
05/30/2012	06/03/2012	Wells Fargo	Closed with explanation
05/30/2012	06/01/2012	Santander Bank US	Closed with monetary relief
05/30/2012	06/05/2012	Wells Fargo	Closed with non-monetary relief
05/30/2012	05/31/2012	SunTrust Bank	Closed with non-monetary relief
05/30/2012	06/01/2012	HSBC	Closed with monetary relief
05/30/2012	06/04/2012	Wells Fargo	Closed with explanation
05/30/2012	05/30/2012	Wells Fargo	Closed with explanation
05/30/2012	05/30/2012	TD Bank	Closed with monetary relief
05/30/2012	06/04/2012	PNC Bank	Closed with explanation
05/30/2012	06/02/2012	JPMorgan Chase	Closed with explanation
05/30/2012	06/06/2012	Capital One	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
No	
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

89078	Bank account or service	Checking account
89087	Bank account or service	Checking account
89088	Bank account or service	Checking account
89095	Bank account or service	Checking account
89096	Bank account or service	Checking account
89104	Bank account or service	Checking account
89106	Bank account or service	Checking account
89107	Bank account or service	Checking account
89109	Bank account or service	(CD) Certificate of deposit
89110	Bank account or service	Savings account
89115	Bank account or service	Checking account
89119	Bank account or service	Checking account
89130	Bank account or service	Checking account
89133	Bank account or service	Checking account
89138	Bank account or service	Checking account
89150	Bank account or service	Other bank product/service
89183	Bank account or service	Checking account
89196	Bank account or service	Checking account
89218	Bank account or service	Savings account
89224	Bank account or service	(CD) Certificate of deposit
89247	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	MI	48154	Referral
Account opening, closing, or management	NH	03102	Referral
Problems caused by my funds being low	MI	49045	Referral
Account opening, closing, or management	MI	49534	Referral
Deposits and withdrawals	NC	27910	Referral
Account opening, closing, or management	NY	13502	Referral
Account opening, closing, or management	FL	33311	Referral
Account opening, closing, or management	FL	33513	Referral
Making/receiving payments, sending money	NY	10590	Referral
Making/receiving payments, sending money	WI	54903	Referral
Account opening, closing, or management	TX	78251	Referral
Account opening, closing, or management	NY	14450	Referral
Account opening, closing, or management	TX	79521	Referral
Deposits and withdrawals	NC	28311	Referral
Deposits and withdrawals	IA	50320	Referral
Account opening, closing, or management	FL	32174	Web
Account opening, closing, or management		22320	Web
Account opening, closing, or management	FL	33617	Phone
Making/receiving payments, sending money	CA	92024	Web
Deposits and withdrawals	CA	95209	Phone
Account opening, closing, or management	IL	60628	Phone

Bank accounts and services complaints

Based on Consumer Complaints

05/30/2012	06/03/2012	JPMorgan Chase	Closed with monetary relief
05/30/2012	06/03/2012	RBS Citizens	Closed with explanation
05/30/2012	06/03/2012	Bank of America	Closed with explanation
05/30/2012	06/06/2012	Fifth Third Bank	Closed with non-monetary relief
05/30/2012	06/03/2012	Wells Fargo	Closed with explanation
05/30/2012	06/06/2012	Bank of America	Closed with explanation
05/30/2012	06/03/2012	Wells Fargo	Closed with explanation
05/30/2012	06/06/2012	Wells Fargo	Closed with explanation
05/30/2012	06/04/2012	JPMorgan Chase	Closed with monetary relief
05/30/2012	06/04/2012	U.S. Bancorp	Closed with explanation
05/30/2012	06/04/2012	Bank of America	Closed with explanation
05/30/2012	06/04/2012	Capital One	Closed with explanation
05/30/2012	06/03/2012	Capital One	Closed with explanation
05/30/2012	06/04/2012	Flagstar Bank	Closed with monetary relief
05/30/2012	06/02/2012	U.S. Bancorp	Closed with explanation
05/30/2012	06/04/2012	Bank of America	Closed with explanation
05/30/2012	06/01/2012	The Huntington National Bank	Closed with monetary relief
05/30/2012	06/12/2012	SunTrust Bank	Closed with monetary relief
05/30/2012	06/04/2012	BNY Mellon	Closed with explanation
05/30/2012	06/01/2012	BBVA Compass	Closed with explanation
05/30/2012	05/31/2012	U.S. Bancorp	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

89248	Bank account or service	(CD) Certificate of deposit
89261	Bank account or service	Savings account
89274	Bank account or service	Checking account
89277	Bank account or service	Checking account
89296	Bank account or service	Checking account
89347	Bank account or service	Checking account
89348	Bank account or service	Checking account
89427	Bank account or service	Savings account
89463	Bank account or service	Checking account
89496	Bank account or service	Savings account
89497	Bank account or service	Checking account
89499	Bank account or service	Checking account
89505	Bank account or service	Checking account
89512	Bank account or service	Checking account
89513	Bank account or service	Checking account
89518	Bank account or service	Checking account
89519	Bank account or service	Checking account
89524	Bank account or service	Checking account
89526	Bank account or service	Checking account
89527	Bank account or service	Checking account
89528	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NJ	08053	Web
Account opening, closing, or management	GA	30066	Phone
Deposits and withdrawals	NJ	08830	Phone
Deposits and withdrawals	CA	92563	Phone
Account opening, closing, or management	CO	80237	Web
Problems caused by my funds being low	CA	94564	Phone
Account opening, closing, or management	SC	29405	Phone
Problems caused by my funds being low	FL	34637	Postal mail
Using a debit or ATM card	CT		Web
Account opening, closing, or management	CA	93010	Referral
Problems caused by my funds being low	AL	35151	Referral
Problems caused by my funds being low	CA	94566	Referral
Account opening, closing, or management	FL	33755	Referral
Problems caused by my funds being low	FL	34677	Referral
Problems caused by my funds being low	GA	30135	Referral
Problems caused by my funds being low	OH	44095	Referral
Problems caused by my funds being low	GA	30039	Referral
Making/receiving payments, sending money	FL	32780	Referral
Making/receiving payments, sending money	TX	77058	Referral
Account opening, closing, or management	TN	37201	Referral
Deposits and withdrawals	NY	14905	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/30/2012	06/01/2012	Wells Fargo	Closed with non-monetary relief
05/30/2012	05/31/2012	Regions	Closed with explanation
05/30/2012	06/01/2012	Bank of America	Closed with non-monetary relief
05/30/2012	05/31/2012	Bank of America	Closed with monetary relief
05/30/2012	06/04/2012	Bank of America	Closed with explanation
05/30/2012	06/04/2012	JPMorgan Chase	Closed with explanation
05/30/2012	06/05/2012	Wells Fargo	Closed with explanation
05/31/2012	06/05/2012	Bank of America	Closed with monetary relief
05/30/2012	06/04/2012	RBS Citizens	Closed with explanation
05/31/2012	06/07/2012	Bank of America	Closed with explanation
05/31/2012	06/05/2012	Wells Fargo	Closed with explanation
05/31/2012	06/01/2012	USAA Savings	Closed with monetary relief
05/31/2012	06/02/2012	Wells Fargo	Closed with non-monetary relief
05/31/2012	06/04/2012	Bank of America	Closed with monetary relief
05/31/2012	06/06/2012	Regions	Closed with monetary relief
05/31/2012	06/12/2012	KeyBank NA	Closed with monetary relief
05/31/2012	06/05/2012	Regions	Closed with explanation
05/31/2012	06/24/2012	SunTrust Bank	Closed with explanation
05/31/2012	06/04/2012	JPMorgan Chase	Closed with monetary relief
05/31/2012	06/05/2012	Fifth Third Bank	Closed with monetary relief
05/31/2012	06/07/2012	Fifth Third Bank	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
No	
No	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

89534	Bank account or service	Checking account
89537	Bank account or service	Checking account
89893	Bank account or service	Checking account
89926	Bank account or service	Checking account
89942	Bank account or service	Other bank product/service
89943	Bank account or service	Checking account
89954	Bank account or service	Checking account
89955	Bank account or service	Checking account
89960	Bank account or service	Checking account
89962	Bank account or service	Checking account
89968	Bank account or service	Checking account
89984	Bank account or service	Checking account
89985	Bank account or service	Checking account
89986	Bank account or service	Checking account
90006	Bank account or service	Other bank product/service
90010	Bank account or service	Checking account
90011	Bank account or service	(CD) Certificate of deposit
90015	Bank account or service	Checking account
90026	Bank account or service	Checking account
90033	Bank account or service	Checking account
90044	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	NV	89128	Referral
Deposits and withdrawals	NC	27405	Referral
Account opening, closing, or management	FL	32206	Postal mail
Problems caused by my funds being low	IN	46404	Phone
Making/receiving payments, sending money	NJ	07738	Web
Account opening, closing, or management	OH	44212	Phone
Deposits and withdrawals	WI	53212	Referral
Account opening, closing, or management	AZ	85205	Referral
Problems caused by my funds being low	FL	33916	Referral
Account opening, closing, or management	CT	06810	Referral
Account opening, closing, or management	OH	44022	Referral
Deposits and withdrawals	NY	10466	Referral
Making/receiving payments, sending money	MI	48505	Referral
Using a debit or ATM card	FL	32708	Referral
Using a debit or ATM card	CA	95358	Referral
Account opening, closing, or management	TN	38016	Referral
Account opening, closing, or management	NY	11385	Referral
Account opening, closing, or management	PA	19154	Referral
Using a debit or ATM card	NY	11236	Referral
Deposits and withdrawals	PA	19090	Referral
Account opening, closing, or management	NJ	07830	Phone

Bank accounts and services complaints

Based on Consumer Complaints

05/31/2012	06/04/2012	Citibank	Closed with monetary relief
05/31/2012	06/03/2012	Wells Fargo	Closed with non-monetary relief
05/31/2012	07/03/2012	Wells Fargo	Closed with explanation
05/31/2012	06/06/2012	JPMorgan Chase	Closed with explanation
05/31/2012	06/04/2012	PNC Bank	Closed with monetary relief
05/31/2012	06/04/2012	KeyBank NA	Closed with explanation
05/31/2012	06/07/2012	Wells Fargo	Closed with explanation
05/31/2012	06/05/2012	Wells Fargo	Closed with explanation
05/31/2012	06/01/2012	Bank of America	Closed with explanation
05/31/2012	06/21/2012	Bank of America	Closed with non-monetary relief
05/31/2012	06/04/2012	KeyBank NA	Closed with explanation
05/31/2012	06/05/2012	JPMorgan Chase	Closed with explanation
05/31/2012	06/07/2012	JPMorgan Chase	Closed with monetary relief
05/31/2012	06/04/2012	JPMorgan Chase	Closed with explanation
05/31/2012	10/25/2012	Citibank	Closed with monetary relief
05/31/2012	06/04/2012	E*Trade Bank	Closed with explanation
05/31/2012	06/04/2012	Capital One	Closed with explanation
05/31/2012	06/04/2012	Wells Fargo	Closed with explanation
05/31/2012	06/01/2012	Capital One	Closed with monetary relief
05/31/2012	06/04/2012	TD Bank	Closed with non-monetary relief
05/31/2012	06/05/2012	Santander Bank US	Closed

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

90046	Bank account or service	Checking account
90051	Bank account or service	Checking account
90068	Bank account or service	Checking account
90087	Bank account or service	Checking account
90088	Bank account or service	Checking account
90089	Bank account or service	Checking account
90091	Bank account or service	Checking account
90094	Bank account or service	Checking account
90100	Bank account or service	Checking account
90109	Bank account or service	Checking account
90112	Bank account or service	Checking account
90116	Bank account or service	Checking account
90146	Bank account or service	Checking account
90148	Bank account or service	Savings account
90149	Bank account or service	(CD) Certificate of deposit
90157	Bank account or service	Checking account
90159	Bank account or service	Checking account
90163	Bank account or service	Checking account
90165	Bank account or service	Checking account
90166	Bank account or service	Checking account
90173	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	MI	48390	Phone
Account opening, closing, or management	WI	53208	Web
Account opening, closing, or management	TX	75243	Phone
Account opening, closing, or management	FL	32716	Referral
Account opening, closing, or management	NY	11769	Referral
Account opening, closing, or management	NY	10024	Referral
Deposits and withdrawals	GA	30354	Referral
Account opening, closing, or management	NC	28423	Referral
Making/receiving payments, sending money	NY	12580	Referral
Account opening, closing, or management	TX	77082	Referral
Deposits and withdrawals	PA	17403	Referral
Making/receiving payments, sending money	AZ	85374	Referral
Problems caused by my funds being low	CA	90807	Referral
Account opening, closing, or management	NJ	07024	Referral
Deposits and withdrawals	NJ	08721	Referral
Deposits and withdrawals	FL	32825	Referral
Problems caused by my funds being low	DE	19713	Referral
Problems caused by my funds being low	NH	03062	Referral
Deposits and withdrawals	CT	06770	Referral
Using a debit or ATM card	AR	72015	Referral
Problems caused by my funds being low	KY	40291	Web

Bank accounts and services complaints

Based on Consumer Complaints

05/31/2012	06/04/2012	JPMorgan Chase	Closed with explanation
05/31/2012	06/04/2012	U.S. Bancorp	Closed with explanation
05/31/2012	06/05/2012	Bank of America	Closed with monetary relief
05/31/2012	06/07/2012	Wells Fargo	Closed with explanation
05/31/2012	06/04/2012	JPMorgan Chase	Closed with explanation
05/31/2012	06/01/2012	HSBC	Closed
05/31/2012	06/05/2012	BB&T Financial	Closed with explanation
05/31/2012	06/06/2012	Bank of America	Closed with non-monetary relief
05/31/2012	06/02/2012	TD Bank	Closed with non-monetary relief
05/31/2012	06/02/2012	Bank of America	Closed with explanation
05/31/2012	06/08/2012	Wells Fargo	Closed with monetary relief
05/31/2012	06/01/2012	JPMorgan Chase	Closed with explanation
05/31/2012	06/06/2012	JPMorgan Chase	Closed with explanation
05/31/2012	06/05/2012	HSBC	Closed
05/31/2012	06/06/2012	Wells Fargo	Closed with non-monetary relief
05/31/2012	06/07/2012	Bank of America	Closed with explanation
05/31/2012	06/05/2012	TD Bank	Closed with explanation
05/31/2012	06/05/2012	Santander Bank US	Closed with non-monetary relief
05/31/2012	06/07/2012	RBS Citizens	Closed with monetary relief
05/31/2012	06/03/2012	JPMorgan Chase	Closed with explanation
05/31/2012	06/04/2012	JPMorgan Chase	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

90174	Bank account or service	Checking account
90202	Bank account or service	Checking account
90206	Bank account or service	Checking account
90231	Bank account or service	Checking account
90234	Bank account or service	Checking account
90253	Bank account or service	Checking account
90256	Bank account or service	Checking account
90278	Bank account or service	Checking account
90288	Bank account or service	Checking account
90317	Bank account or service	Checking account
90370	Bank account or service	Checking account
90371	Bank account or service	Checking account
90408	Bank account or service	Checking account
90418	Bank account or service	(CD) Certificate of deposit
90420	Bank account or service	Checking account
90424	Bank account or service	Checking account
90425	Bank account or service	Savings account
90427	Bank account or service	Checking account
90429	Bank account or service	Checking account
90433	Bank account or service	Checking account
90434	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	NC	27615	Web
Deposits and withdrawals	AL	35143	Phone
Using a debit or ATM card	MA	02124	Web
Deposits and withdrawals	NJ	08083	Phone
Deposits and withdrawals	TX	76105	Phone
Account opening, closing, or management	MA	01301	Phone
Deposits and withdrawals	NY	11220	Web
Deposits and withdrawals	OH	44320	Phone
Deposits and withdrawals	IL	60804	Phone
Deposits and withdrawals	TX	76541	Phone
Deposits and withdrawals	FL	33014	Web
Making/receiving payments, sending money	KY	40216	Phone
Using a debit or ATM card	OH	45231	Referral
Deposits and withdrawals	NY	12402	Referral
Account opening, closing, or management	CA	92562	Referral
Problems caused by my funds being low	AZ	85284	Referral
Account opening, closing, or management	NC	28210	Referral
Account opening, closing, or management	MN	55378	Referral
Deposits and withdrawals	NY	11419	Referral
Problems caused by my funds being low	MD	20872	Referral
Account opening, closing, or management	FL	33305	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/31/2012	06/04/2012	PNC Bank	Closed with explanation
05/31/2012	06/04/2012	Comerica	Closed with monetary relief
05/31/2012	06/01/2012	Bank of America	Closed with explanation
05/31/2012	06/04/2012	TD Bank	Closed with monetary relief
05/31/2012	06/05/2012	JPMorgan Chase	Closed with explanation
05/31/2012	06/06/2012	TD Bank	Closed with explanation
05/31/2012	06/04/2012	JPMorgan Chase	Closed with explanation
05/31/2012	06/04/2012	PNC Bank	Closed with explanation
05/31/2012	06/06/2012	JPMorgan Chase	Closed with explanation
05/31/2012	06/01/2012	Navy FCU	Closed with explanation
05/31/2012	06/04/2012	Bank of America	Closed with non-monetary relief
05/31/2012	06/01/2012	JPMorgan Chase	Closed with explanation
05/31/2012	06/04/2012	U.S. Bancorp	Closed with monetary relief
05/31/2012	06/07/2012	Wells Fargo	Closed with explanation
05/31/2012	10/25/2012	Wells Fargo	Closed with explanation
05/31/2012	10/25/2012	Wells Fargo	Closed with explanation
05/31/2012	06/03/2012	Wells Fargo	Closed with explanation
05/31/2012	06/04/2012	U.S. Bancorp	Closed with explanation
05/31/2012	06/07/2012	JPMorgan Chase	Closed with explanation
05/31/2012	06/04/2012	Capital One	Closed with explanation
05/31/2012	06/07/2012	Bank of America	Closed with non-monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

90438	Bank account or service	(CD) Certificate of deposit
90440	Bank account or service	Checking account
90443	Bank account or service	Checking account
90444	Bank account or service	Checking account
90448	Bank account or service	Checking account
90451	Bank account or service	Checking account
90452	Bank account or service	Checking account
90463	Bank account or service	Checking account
90479	Bank account or service	Cashing a check without an account
90491	Bank account or service	Checking account
90501	Bank account or service	Savings account
90507	Bank account or service	Other bank product/service
90546	Bank account or service	Checking account
90558	Bank account or service	Checking account
90559	Bank account or service	Checking account
90560	Bank account or service	Checking account
90568	Bank account or service	Savings account
90575	Bank account or service	Checking account
90577	Bank account or service	Checking account
90578	Bank account or service	Checking account
90584	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	PA	19610	Referral
Deposits and withdrawals	NY	10011	Referral
Deposits and withdrawals	NC	28112	Referral
Deposits and withdrawals	MN	55126	Referral
Deposits and withdrawals	NJ	08223	Referral
Account opening, closing, or management	NY		Referral
Deposits and withdrawals	CA	92606	Referral
Problems caused by my funds being low	NY	11219	Referral
Deposits and withdrawals			Referral
Deposits and withdrawals	FL	33431	Referral
Deposits and withdrawals	NY	10009	Fax
Account opening, closing, or management	WA	98520	Web
Deposits and withdrawals	CA	94803	Referral
Problems caused by my funds being low	MN	55403	Referral
Problems caused by my funds being low	TX	79935	Referral
Deposits and withdrawals	NY	14215	Referral
Deposits and withdrawals	NJ	07111	Referral
Deposits and withdrawals	NY	11230	Referral
Making/receiving payments, sending money	CA	94502	Referral
Deposits and withdrawals	CT	06820	Referral
Deposits and withdrawals	FL	32750	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/31/2012	06/07/2012	Discover	Closed with explanation
05/31/2012	06/07/2012	Bank of America	Closed with non-monetary relief
05/31/2012	06/07/2012	Bank of America	Closed with explanation
05/31/2012	06/03/2012	Wells Fargo	Closed with explanation
05/31/2012	06/07/2012	TD Bank	Closed with explanation
05/31/2012	06/04/2012	HSBC	Closed
05/31/2012	06/07/2012	Citibank	Closed with explanation
05/31/2012	06/06/2012	JPMorgan Chase	Closed with non-monetary relief
05/31/2012	06/05/2012	HSBC	Closed
05/31/2012	06/03/2012	Bank of America	Closed with explanation
05/31/2012	06/07/2012	Capital One	Closed with non-monetary relief
05/31/2012	06/04/2012	Wells Fargo	Closed with explanation
06/01/2012	06/06/2012	Bank of America	Closed with monetary relief
06/01/2012	06/04/2012	TCF National Bank	Closed with monetary relief
06/01/2012	06/05/2012	Bank of America	Closed with monetary relief
06/01/2012	06/11/2012	KeyBank NA	Closed with non-monetary relief
06/01/2012	06/03/2012	Bank of America	Closed with explanation
06/01/2012	06/13/2012	JPMorgan Chase	Closed with explanation
06/01/2012	06/03/2012	Wells Fargo	Closed with monetary relief
06/01/2012	06/06/2012	Bank of America	Closed with explanation
06/01/2012	06/07/2012	HSBC	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

90585	Bank account or service	Checking account
90587	Bank account or service	Checking account
90627	Bank account or service	Checking account
90683	Bank account or service	Checking account
90694	Bank account or service	Checking account
90702	Bank account or service	Checking account
90703	Bank account or service	Checking account
90720	Bank account or service	Savings account
90725	Bank account or service	Checking account
90727	Bank account or service	Checking account
90731	Bank account or service	Checking account
90738	Bank account or service	Checking account
90742	Bank account or service	Checking account
90744	Bank account or service	Checking account
90748	Bank account or service	Checking account
90749	Bank account or service	Checking account
90750	Bank account or service	Checking account
90762	Bank account or service	(CD) Certificate of deposit
90763	Bank account or service	Checking account
90767	Bank account or service	Checking account
90768	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NJ	08753	Referral
Deposits and withdrawals	PA	16146	Referral
Problems caused by my funds being low	VT	05660	Phone
Problems caused by my funds being low	MI	48328	Web
Problems caused by my funds being low	FL	33415	Web
Problems caused by my funds being low	MI	48198	Referral
Problems caused by my funds being low	AL	35405	Referral
Deposits and withdrawals	CA	91301	Referral
Making/receiving payments, sending money	OH	43054	Referral
Problems caused by my funds being low	NC	28625	Referral
Deposits and withdrawals	FL	34217	Referral
Problems caused by my funds being low	MD	21131	Referral
Problems caused by my funds being low	WA	98270	Referral
Account opening, closing, or management	CA	92880	Referral
Problems caused by my funds being low	NV		Referral
Making/receiving payments, sending money	LA	70508	Referral
Account opening, closing, or management	NY	11757	Referral
Deposits and withdrawals	PR	00603	Referral
Account opening, closing, or management	MI	49424	Referral
Problems caused by my funds being low	CA	95843	Referral
Deposits and withdrawals	AR	72020	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/01/2012	06/04/2012	TD Bank	Closed with explanation
06/01/2012	06/13/2012	PNC Bank	Closed with explanation
06/01/2012	06/04/2012	TD Bank	Closed with explanation
05/31/2012	06/22/2012	RBS Citizens	Closed with explanation
06/01/2012	06/04/2012	BB&T Financial	Closed with explanation
05/31/2012	06/08/2012	TCF National Bank	Closed with monetary relief
05/31/2012	06/05/2012	Regions	Closed with explanation
05/31/2012	06/02/2012	Wells Fargo	Closed with explanation
05/31/2012	09/04/2012	The Huntington National Bank	Closed with explanation
05/31/2012	06/01/2012	Fifth Third Bank	Closed with explanation
05/31/2012	06/05/2012	Whitney Bank	Closed with explanation
05/31/2012	06/01/2012	U.S. Bancorp	Closed with explanation
05/31/2012	06/07/2012	Union Bank	Closed with monetary relief
05/31/2012	10/25/2012	Wells Fargo	Closed with explanation
05/31/2012	06/01/2012	Wells Fargo	Closed with monetary relief
05/31/2012	06/01/2012	Bank of America	Closed
05/31/2012	06/05/2012	Wells Fargo	Closed with explanation
05/31/2012	06/07/2012	Banco Popular de Puerto Rico	Closed with explanation
05/31/2012	06/05/2012	GE Capital Retail	Closed with explanation
05/31/2012	06/05/2012	JPMorgan Chase	Closed with monetary relief
05/31/2012	06/04/2012	PNC Bank	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

90770	Bank account or service	Savings account
90775	Bank account or service	(CD) Certificate of deposit
90780	Bank account or service	Checking account
90790	Bank account or service	Checking account
90793	Bank account or service	(CD) Certificate of deposit
90795	Bank account or service	Checking account
90798	Bank account or service	Savings account
90799	Bank account or service	Checking account
90803	Bank account or service	Checking account
90804	Bank account or service	Checking account
90808	Bank account or service	Checking account
90809	Bank account or service	(CD) Certificate of deposit
90811	Bank account or service	Checking account
90822	Bank account or service	Checking account
90833	Bank account or service	Checking account
91053	Bank account or service	Checking account
91056	Bank account or service	Checking account
91064	Bank account or service	Other bank product/service
91080	Bank account or service	Checking account
91084	Bank account or service	Checking account
91098	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Using a debit or ATM card	MI	48135	Referral
Deposits and withdrawals	NC	28732	Referral
Making/receiving payments, sending money	AZ	85650	Referral
Problems caused by my funds being low	TX	77084	Referral
Deposits and withdrawals	GA	30338	Referral
Using a debit or ATM card	AZ	85938	Referral
Account opening, closing, or management	SC	29678	Referral
Problems caused by my funds being low	NC	27703	Referral
Problems caused by my funds being low	NC	27591	Referral
Account opening, closing, or management	FL	33021	Referral
Account opening, closing, or management	DE	19702	Referral
Account opening, closing, or management	AR	72758	Referral
Deposits and withdrawals	IL	60567	Referral
Account opening, closing, or management	IL	60068	Referral
Problems caused by my funds being low	MI	49202	Referral
Account opening, closing, or management	CO	80127	Referral
Making/receiving payments, sending money	FL	32835	Referral
Account opening, closing, or management	OH	43230	Web
Account opening, closing, or management	GA	30021	Postal mail
Deposits and withdrawals	MS	38833	Fax
Account opening, closing, or management	FL	33904	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/31/2012	06/04/2012	Navy FCU	Closed with explanation
05/31/2012	06/04/2012	Navy FCU	Closed with non-monetary relief
05/31/2012	06/05/2012	USAA Savings	Closed with explanation
05/31/2012	06/05/2012	Wells Fargo	Closed with explanation
05/31/2012	06/04/2012	SunTrust Bank	Closed with explanation
05/31/2012	06/05/2012	Ally Financial Inc.	Closed with explanation
05/31/2012	06/06/2012	Bank of America	Closed with monetary relief
05/31/2012	06/18/2012	SunTrust Bank	Closed with monetary relief
05/31/2012	06/07/2012	Wells Fargo	Closed with explanation
05/31/2012	06/03/2012	Wells Fargo	Closed with explanation
05/31/2012	06/05/2012	M&T Bank	Closed with explanation
05/31/2012	06/05/2012	Ally Financial Inc.	Closed with monetary relief
05/31/2012	06/04/2012	Fifth Third Bank	Closed with monetary relief
05/31/2012	06/04/2012	TCF National Bank	Closed with explanation
05/31/2012	06/04/2012	Fifth Third Bank	Closed with monetary relief
05/31/2012	06/01/2012	Citibank	Closed with non-monetary relief
05/31/2012	07/03/2012	Bank of America	Closed with explanation
05/31/2012	06/04/2012	JPMorgan Chase	Closed with monetary relief
05/31/2012	06/05/2012	Comerica	Closed with non-monetary relief
05/31/2012	06/01/2012	Bank of America	Closed with explanation
06/01/2012	06/22/2012	Bank of America	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
No	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

91101	Bank account or service	Checking account
91105	Bank account or service	Checking account
91154	Bank account or service	Checking account
91183	Bank account or service	Savings account
91241	Bank account or service	Other bank product/service
91242	Bank account or service	Savings account
91321	Bank account or service	Checking account
91322	Bank account or service	Checking account
91324	Bank account or service	Checking account
91332	Bank account or service	Checking account
91341	Bank account or service	Checking account
91347	Bank account or service	Checking account
91363	Bank account or service	Checking account
91374	Bank account or service	Other bank product/service
91376	Bank account or service	Checking account
91379	Bank account or service	Checking account
91383	Bank account or service	Checking account
91390	Bank account or service	Checking account
91393	Bank account or service	Checking account
91399	Bank account or service	Checking account
91405	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NY	11226	Fax
Deposits and withdrawals	FL	33326	Postal mail
Making/receiving payments, sending money	FL	34203	Referral
Account opening, closing, or management	NY	11706	Referral
Deposits and withdrawals	MO	63147	Phone
Deposits and withdrawals	NJ	07730	Phone
Making/receiving payments, sending money	TX	79707	Referral
Problems caused by my funds being low	IL	61704	Referral
Account opening, closing, or management	MA	01108	Referral
Account opening, closing, or management	MD	20744	Referral
Problems caused by my funds being low	GA	30458	Web
Account opening, closing, or management	TX	76126	Referral
Deposits and withdrawals	CA	91710	Referral
Account opening, closing, or management	NY	11021	Referral
Account opening, closing, or management	NH	03045	Referral
Account opening, closing, or management	NY	10549	Referral
Deposits and withdrawals	NC	27858	Referral
Using a debit or ATM card	CT	06484	Referral
Deposits and withdrawals	AZ	85003	Referral
Making/receiving payments, sending money	FL	33186	Referral
Deposits and withdrawals	GA	30189	Referral

Bank accounts and services complaints

Based on Consumer Complaints

05/31/2012	06/05/2012	JPMorgan Chase	Closed with explanation
05/31/2012	06/06/2012	SunTrust Bank	Closed with explanation
06/01/2012	06/07/2012	USAA Savings	Closed with monetary relief
06/03/2012	06/03/2012	Capital One	Closed with explanation
06/01/2012	06/06/2012	GE Capital Retail	Closed with explanation
06/01/2012	06/04/2012	PNC Bank	Closed with monetary relief
06/01/2012	06/07/2012	JPMorgan Chase	Closed with monetary relief
06/01/2012	06/05/2012	U.S. Bancorp	Closed with explanation
06/01/2012	06/06/2012	Santander Bank US	Closed
06/01/2012	06/05/2012	USAA Savings	Closed with explanation
06/02/2012	06/03/2012	Wells Fargo	Closed with explanation
06/01/2012	06/06/2012	BBVA Compass	Closed with monetary relief
06/01/2012	06/07/2012	U.S. Bancorp	Closed with monetary relief
06/01/2012	06/05/2012	HSBC	Closed with monetary relief
06/01/2012	06/05/2012	PNC Bank	Closed with non-monetary relief
06/01/2012	06/07/2012	Wells Fargo	Closed with monetary relief
06/01/2012	06/11/2012	PNC Bank	Closed with non-monetary relief
06/01/2012	06/06/2012	TD Bank	Closed with explanation
06/01/2012	10/25/2012	Wells Fargo	Closed with explanation
06/01/2012	06/12/2012	Bank of America	Closed with monetary relief
06/01/2012	06/07/2012	JPMorgan Chase	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

91431	Bank account or service	Checking account
91464	Bank account or service	Checking account
91465	Bank account or service	Checking account
91484	Bank account or service	Checking account
91487	Bank account or service	Checking account
91497	Bank account or service	Checking account
91499	Bank account or service	Other bank product/service
91508	Bank account or service	Checking account
91521	Bank account or service	Checking account
91526	Bank account or service	Checking account
91537	Bank account or service	Savings account
91551	Bank account or service	Checking account
91583	Bank account or service	Checking account
91586	Bank account or service	Checking account
91612	Bank account or service	Checking account
91622	Bank account or service	Checking account
91624	Bank account or service	Checking account
91627	Bank account or service	Checking account
91631	Bank account or service	Checking account
91633	Bank account or service	Checking account
91636	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	OR	97007	Postal mail
Problems caused by my funds being low	LA	70762	Web
Problems caused by my funds being low	LA	70762	Web
Deposits and withdrawals	NY	11214	Phone
Deposits and withdrawals	MA	01036	Phone
Deposits and withdrawals	CA	95814	Phone
Account opening, closing, or management	GA	30813	Web
Using a debit or ATM card	NC	27577	Phone
Deposits and withdrawals	TX	78520	Web
Deposits and withdrawals	OR	97030	Postal mail
Account opening, closing, or management	TX	76401	Web
Problems caused by my funds being low	CA	94606	Web
Deposits and withdrawals	SC	29385	Phone
Problems caused by my funds being low	NY	14605	Web
Account opening, closing, or management	IN	46176	Referral
Making/receiving payments, sending money	WI	53147	Referral
Deposits and withdrawals	IN	46221	Referral
Account opening, closing, or management	FL	33004	Referral
Account opening, closing, or management	MD	21136	Referral
Problems caused by my funds being low	GA	30310	Referral
Account opening, closing, or management	AZ	85012	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/01/2012	06/07/2012	Wells Fargo	Closed with monetary relief
06/01/2012	06/01/2012	Wells Fargo	Closed with explanation
06/01/2012	06/04/2012	U.S. Bancorp	Closed with explanation
06/01/2012	06/08/2012	Bank of America	Closed with explanation
06/01/2012	06/07/2012	RBS Citizens	Closed with monetary relief
06/01/2012	06/05/2012	Wells Fargo	Closed with explanation
06/01/2012	06/11/2012	Wells Fargo	Closed with non-monetary relief
06/01/2012	06/08/2012	Wells Fargo	Closed with monetary relief
06/01/2012	06/03/2012	JPMorgan Chase	Closed with explanation
06/01/2012	06/06/2012	Bank of America	Closed with monetary relief
06/01/2012	06/06/2012	Wells Fargo	Closed with explanation
06/01/2012	06/04/2012	Wells Fargo	Closed with explanation
06/01/2012	06/05/2012	Bank of America	Closed with explanation
06/01/2012	06/04/2012	HSBC	Closed
06/01/2012	06/07/2012	JPMorgan Chase	Closed with explanation
06/01/2012	10/25/2012	PNC Bank	Closed with explanation
06/01/2012	06/12/2012	Fifth Third Bank	Closed with explanation
06/01/2012	06/12/2012	Bank of America	Closed with non-monetary relief
06/01/2012	06/13/2012	Citibank	Closed with explanation
06/01/2012	06/13/2012	JPMorgan Chase	Closed with monetary relief
06/01/2012	06/06/2012	Bank of America	Closed with non-monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

91638	Bank account or service	Checking account
91639	Bank account or service	Checking account
91642	Bank account or service	Checking account
91643	Bank account or service	Checking account
91644	Bank account or service	Checking account
91649	Bank account or service	Checking account
91651	Bank account or service	Checking account
91653	Bank account or service	Savings account
91660	Bank account or service	(CD) Certificate of deposit
91662	Bank account or service	(CD) Certificate of deposit
91672	Bank account or service	Checking account
91686	Bank account or service	Checking account
91725	Bank account or service	Savings account
91772	Bank account or service	Checking account
91778	Bank account or service	Checking account
91910	Bank account or service	Checking account
91911	Bank account or service	Checking account
91948	Bank account or service	Checking account
91979	Bank account or service	Checking account
91982	Bank account or service	(CD) Certificate of deposit
91988	Bank account or service	Other bank product/service

Bank accounts and services complaints

Based on Consumer Complaints

Using a debit or ATM card	NJ	07111	Referral
Deposits and withdrawals	FL	33615	Referral
Problems caused by my funds being low	SC	29609	Referral
Deposits and withdrawals	OH	44231	Referral
Making/receiving payments, sending money	MN	55043	Referral
Making/receiving payments, sending money	CA	94403	Referral
Problems caused by my funds being low	OH	43085	Referral
Problems caused by my funds being low	NJ	07079	Referral
Problems caused by my funds being low	MN	55105	Referral
Account opening, closing, or management	MI	48310	Referral
Account opening, closing, or management	FL	33023	Referral
Deposits and withdrawals	CT	06716	Referral
Account opening, closing, or management	MI	48858	Web
Account opening, closing, or management	MA	02534	Postal mail
Deposits and withdrawals	CT	06226	Postal mail
Deposits and withdrawals	NC	27405	Referral
Deposits and withdrawals	NC	27405	Referral
Deposits and withdrawals	AZ	85029	Web
Problems caused by my funds being low	UT	84606	Web
Deposits and withdrawals	TX	78552	Web
Making/receiving payments, sending money	NC	27705	Web

Bank accounts and services complaints

Based on Consumer Complaints

06/01/2012	06/13/2012	Wells Fargo	Closed with monetary relief
06/01/2012	06/13/2012	TD Bank	Closed with explanation
06/01/2012	06/13/2012	Bank of America	Closed with non-monetary relief
06/01/2012	06/13/2012	RBS Citizens	Closed with explanation
06/01/2012	06/13/2012	Wells Fargo	Closed with explanation
06/01/2012	06/13/2012	JPMorgan Chase	Closed with explanation
06/01/2012	06/13/2012	U.S. Bancorp	Closed with non-monetary relief
06/01/2012	06/18/2012	Wells Fargo	Closed with monetary relief
06/01/2012	06/18/2012	Associated Bank	Closed with explanation
06/01/2012	06/07/2012	Bank of America	Closed with non-monetary relief
06/01/2012	06/07/2012	Bank of America	Closed with explanation
06/01/2012	06/08/2012	Santander Bank US	Closed with explanation
06/01/2012	06/03/2012	Flagstar Bank	Closed with non-monetary relief
06/02/2012	06/03/2012	Santander Bank US	Closed with explanation
06/02/2012	06/03/2012	Bank of America	Closed with explanation
06/03/2012	06/03/2012	Bank of America	Closed with explanation
06/03/2012	06/03/2012	BB&T Financial	Closed with explanation
06/02/2012	06/02/2012	Wells Fargo	Closed with explanation
06/02/2012	06/03/2012	U.S. Bancorp	Closed with monetary relief
06/02/2012	06/04/2012	BBVA Compass	Closed with explanation
06/02/2012	06/04/2012	Bank of America	Closed with non-monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

92019	Bank account or service	Checking account
92027	Bank account or service	Checking account
92032	Bank account or service	Checking account
92038	Bank account or service	Checking account
92040	Bank account or service	Checking account
92042	Bank account or service	Checking account
92049	Bank account or service	Checking account
92050	Bank account or service	Checking account
92058	Bank account or service	Checking account
92059	Bank account or service	Checking account
92064	Bank account or service	Other bank product/service
92071	Bank account or service	Savings account
92075	Bank account or service	Checking account
92078	Bank account or service	Checking account
92082	Bank account or service	Checking account
92085	Bank account or service	Checking account
92098	Bank account or service	Checking account
92099	Bank account or service	Checking account
92103	Bank account or service	(CD) Certificate of deposit
92109	Bank account or service	Other bank product/service
92113	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	NY	10034	Web
Problems caused by my funds being low	CO	80126	Web
Using a debit or ATM card	PA	19141	Referral
Account opening, closing, or management	NY	11373	Referral
Using a debit or ATM card	TX	78701	Referral
Deposits and withdrawals	CO	80218	Referral
Deposits and withdrawals	TX	78381	Referral
Account opening, closing, or management	PA	18013	Referral
Deposits and withdrawals	NJ	08840	Referral
Deposits and withdrawals	TX	78664	Referral
Account opening, closing, or management	NY	11358	Referral
Deposits and withdrawals	GA	30082	Referral
Using a debit or ATM card	IL	60628	Referral
Making/receiving payments, sending money	NY	10032	Referral
Account opening, closing, or management	CA	94117	Referral
Deposits and withdrawals	NC	28504	Referral
Account opening, closing, or management	CT	06437	Referral
Account opening, closing, or management	NJ	07731	Referral
Account opening, closing, or management	NJ	07041	Referral
Making/receiving payments, sending money	VA	23462	Referral
Problems caused by my funds being low	NC	27215	Web

Bank accounts and services complaints

Based on Consumer Complaints

06/03/2012	06/04/2012	Wells Fargo	Closed with explanation
06/04/2012	06/04/2012	Wells Fargo	Closed with explanation
06/04/2012	06/08/2012	RBS Citizens	Closed with non-monetary relief
06/04/2012	06/08/2012	JPMorgan Chase	Closed with explanation
06/04/2012	06/08/2012	PNC Bank	Closed with explanation
06/04/2012	06/08/2012	Bank of America	Closed with non-monetary relief
06/04/2012	06/07/2012	Bank of America	Closed with monetary relief
06/04/2012	06/07/2012	PNC Bank	Closed with monetary relief
06/04/2012	06/07/2012	TD Bank	Closed with explanation
06/04/2012	06/21/2012	JPMorgan Chase	Closed with explanation
06/04/2012	06/07/2012	TD Bank	Closed with explanation
06/04/2012	06/07/2012	Ally Financial Inc.	Closed with monetary relief
06/04/2012	06/07/2012	Citibank	Closed with monetary relief
06/04/2012	06/07/2012	Citibank	Closed with monetary relief
06/04/2012	06/07/2012	Bank of America	Closed with explanation
06/04/2012	07/17/2012	Wells Fargo	Closed with explanation
06/04/2012	06/07/2012	RBS Citizens	Closed with non-monetary relief
06/04/2012	06/08/2012	Wells Fargo	Closed with explanation
06/04/2012	06/08/2012	Wells Fargo	Closed with explanation
06/04/2012	06/08/2012	Navy FCU	Closed with non-monetary relief
06/04/2012	06/04/2012	PNC Bank	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

92144	Bank account or service	Checking account
92195	Bank account or service	Checking account
92245	Bank account or service	Checking account
92248	Bank account or service	(CD) Certificate of deposit
92249	Bank account or service	Checking account
92254	Bank account or service	Checking account
92257	Bank account or service	Checking account
92262	Bank account or service	Checking account
92271	Bank account or service	Checking account
92273	Bank account or service	Checking account
92274	Bank account or service	Checking account
92279	Bank account or service	Checking account
92282	Bank account or service	Checking account
92283	Bank account or service	Checking account
92285	Bank account or service	Checking account
92286	Bank account or service	Checking account
92287	Bank account or service	Checking account
92293	Bank account or service	Checking account
92294	Bank account or service	Checking account
92300	Bank account or service	(CD) Certificate of deposit
92307	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	FL	33882	Phone
Problems caused by my funds being low	NY	14612	Web
Account opening, closing, or management	WA	98391	Referral
Making/receiving payments, sending money	MD	21014	Referral
Account opening, closing, or management	NC	28202	Referral
Problems caused by my funds being low	MA	02169	Referral
Account opening, closing, or management	AZ	85748	Referral
Account opening, closing, or management	NY	12866	Referral
Account opening, closing, or management	GA	30312	Referral
Problems caused by my funds being low	CA	91356	Referral
Problems caused by my funds being low	CA	92154	Referral
Account opening, closing, or management	MO	63379	Referral
Problems caused by my funds being low	CA	92656	Referral
Making/receiving payments, sending money	MI	49301	Referral
Account opening, closing, or management	NY	11789	Referral
Account opening, closing, or management	CA	92026	Referral
Making/receiving payments, sending money	DE	19958	Referral
Account opening, closing, or management	WA	98203	Referral
Deposits and withdrawals	GA	30314	Referral
Account opening, closing, or management	NY	10528	Referral
Account opening, closing, or management	PA	19004	Postal mail

Bank accounts and services complaints

Based on Consumer Complaints

06/04/2012	06/05/2012	Wells Fargo	Closed with explanation
06/02/2012	06/03/2012	RBS Citizens	Closed with monetary relief
06/01/2012	06/05/2012	KeyBank NA	Closed with explanation
06/01/2012	06/07/2012	BB&T Financial	Closed with explanation
06/01/2012	06/07/2012	HSBC	Closed
06/01/2012	06/07/2012	Santander Bank US	Closed with monetary relief
06/01/2012	06/11/2012	JPMorgan Chase	Closed with explanation
06/01/2012	06/07/2012	First Niagara Bank	Closed with explanation
06/01/2012	06/06/2012	SunTrust Bank	Closed with explanation
06/01/2012	06/06/2012	Wells Fargo	Closed with explanation
06/01/2012	10/25/2012	Wells Fargo	Closed with non-monetary relief
06/01/2012	06/05/2012	PNC Bank	Closed with non-monetary relief
06/01/2012	06/06/2012	JPMorgan Chase	Closed with monetary relief
06/01/2012	06/06/2012	Fifth Third Bank	Closed with monetary relief
06/01/2012	06/06/2012	HSBC	Closed
06/01/2012	06/07/2012	HSBC	Closed
06/01/2012	06/07/2012	PNC Bank	Closed with explanation
06/01/2012	06/11/2012	Bank of America	Closed with explanation
06/01/2012	06/07/2012	SunTrust Bank	Closed with explanation
06/01/2012	07/05/2012	JPMorgan Chase	Closed with explanation
06/01/2012	06/07/2012	Wells Fargo	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

92503	Bank account or service	(CD) Certificate of deposit
92504	Bank account or service	Other bank product/service
92529	Bank account or service	Checking account
92536	Bank account or service	Checking account
92553	Bank account or service	Savings account
92964	Bank account or service	Checking account
93001	Bank account or service	Checking account
93012	Bank account or service	Checking account
93026	Bank account or service	Other bank product/service
93029	Bank account or service	Checking account
93058	Bank account or service	Checking account
93061	Bank account or service	Checking account
93070	Bank account or service	(CD) Certificate of deposit
93093	Bank account or service	Checking account
93094	Bank account or service	Checking account
93117	Bank account or service	Checking account
93118	Bank account or service	Checking account
93132	Bank account or service	Checking account
93135	Bank account or service	Checking account
93141	Bank account or service	Checking account
93149	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NY	10022	Postal mail
Account opening, closing, or management	NY	10022	Postal mail
Deposits and withdrawals	FL	34667	Postal mail
Deposits and withdrawals	CA	92647	Referral
Account opening, closing, or management	DE	19807	Postal mail
Deposits and withdrawals	KS	66203	Postal mail
Account opening, closing, or management	TX	79707	Web
Account opening, closing, or management	WA	98177	Referral
Using a debit or ATM card	OH	44307	Phone
Deposits and withdrawals	NC	27602	Web
Problems caused by my funds being low	FL	34994	Web
Using a debit or ATM card	FL	33304	Web
Account opening, closing, or management	LA	70360	Phone
Problems caused by my funds being low	MA	02124	Phone
Deposits and withdrawals	NY	10312	Web
Account opening, closing, or management	FL	34689	Phone
Account opening, closing, or management	FL	34689	Phone
Deposits and withdrawals	NC	27262	Web
Making/receiving payments, sending money	FL	32205	Web
Deposits and withdrawals	NJ	07716	Web
Account opening, closing, or management	CA	92324	Phone

Bank accounts and services complaints

Based on Consumer Complaints

06/02/2012	06/05/2012	Citibank	Closed with explanation
06/02/2012	06/07/2012	JPMorgan Chase	Closed with explanation
06/01/2012	06/06/2012	Wells Fargo	Closed with non-monetary relief
06/04/2012	06/08/2012	Amex	Closed with explanation
06/02/2012	06/06/2012	Santander Bank US	Closed
06/01/2012	06/05/2012	Wells Fargo	Closed with explanation
06/04/2012	06/05/2012	JPMorgan Chase	Closed with monetary relief
06/04/2012	06/07/2012	Bank of America	Closed with monetary relief
06/04/2012	06/05/2012	U.S. Bancorp	Closed
06/04/2012	06/04/2012	PNC Bank	Closed with explanation
06/04/2012	06/05/2012	SunTrust Bank	Closed with monetary relief
06/04/2012	06/05/2012	TD Bank	Closed with explanation
06/04/2012	06/07/2012	Capital One	Closed with explanation
06/04/2012	06/08/2012	RBS Citizens	Closed with monetary relief
06/04/2012	06/05/2012	HSBC	Closed with monetary relief
06/04/2012	06/11/2012	Bank of America	Closed with explanation
06/04/2012	06/11/2012	Bank of America	Closed with explanation
06/04/2012	06/05/2012	Wells Fargo	Closed with non-monetary relief
06/04/2012	06/05/2012	USAA Savings	Closed with monetary relief
06/04/2012	06/05/2012	Bank of America	Closed with non-monetary relief
06/04/2012	06/05/2012	Bank of America	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

93150	Bank account or service	Other bank product/service
93152	Bank account or service	Checking account
93153	Bank account or service	Checking account
93167	Bank account or service	Checking account
93170	Bank account or service	Checking account
93171	Bank account or service	Checking account
93172	Bank account or service	Checking account
93173	Bank account or service	Checking account
93174	Bank account or service	Checking account
93184	Bank account or service	Checking account
93185	Bank account or service	Checking account
93186	Bank account or service	Checking account
93188	Bank account or service	Checking account
93189	Bank account or service	(CD) Certificate of deposit
93201	Bank account or service	Checking account
93205	Bank account or service	Checking account
93215	Bank account or service	Checking account
93220	Bank account or service	Checking account
93228	Bank account or service	Checking account
93236	Bank account or service	Checking account
93250	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	CA	92324	Phone
Account opening, closing, or management	NY	10016	Phone
Problems caused by my funds being low	DC	20001	Web
Account opening, closing, or management	CA	92115	Referral
Making/receiving payments, sending money	IN	46060	Referral
Making/receiving payments, sending money	FL	33463	Referral
Account opening, closing, or management	WA	98092	Referral
Deposits and withdrawals	NJ	07513	Referral
Deposits and withdrawals	CA	90005	Referral
Account opening, closing, or management	IL	60087	Referral
Deposits and withdrawals	OH	44022	Referral
Using a debit or ATM card	PA	17034	Referral
Problems caused by my funds being low	NY	10954	Referral
Account opening, closing, or management	AZ	85254	Referral
Deposits and withdrawals	IA	52205	Referral
Deposits and withdrawals	CA	92509	Referral
Deposits and withdrawals	CA	90305	Referral
Account opening, closing, or management	IN	46805	Referral
Using a debit or ATM card	ME	04554	Referral
Problems caused by my funds being low	CA	91789	Referral
Account opening, closing, or management	NY	11418	Phone

Bank accounts and services complaints

Based on Consumer Complaints

06/04/2012	06/08/2012	GE Capital Retail	Closed with explanation
06/04/2012	06/11/2012	SunTrust Bank	Closed with explanation
06/04/2012	06/05/2012	PNC Bank	Closed with explanation
06/04/2012	06/08/2012	Bank of America	Closed with explanation
06/04/2012	06/08/2012	JPMorgan Chase	Closed with explanation
06/04/2012	06/08/2012	Ally Financial Inc.	Closed with monetary relief
06/04/2012	06/08/2012	U.S. Bancorp	Closed with explanation
06/04/2012	06/08/2012	Wells Fargo	Closed with explanation
06/04/2012	06/08/2012	Wells Fargo	Closed with monetary relief
06/04/2012	06/08/2012	JPMorgan Chase	Closed with explanation
06/04/2012	06/06/2012	KeyBank NA	Closed with monetary relief
06/04/2012	06/08/2012	PNC Bank	Closed with explanation
06/04/2012	06/18/2012	First Niagara Bank	Closed with explanation
06/04/2012	06/08/2012	KeyBank NA	Closed with explanation
06/04/2012	06/11/2012	U.S. Bancorp	Closed with explanation
06/04/2012	06/11/2012	Bank of America	Closed with monetary relief
06/04/2012	06/12/2012	Wells Fargo	Closed with explanation
06/04/2012	06/11/2012	Wells Fargo	Closed with explanation
06/04/2012	06/20/2012	Bank of America	Closed with non-monetary relief
06/04/2012	06/11/2012	Bank of America	Closed with monetary relief
06/04/2012	06/11/2012	Capital One	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	Yes
Yes	No
No	
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

93251	Bank account or service	Other bank product/service
93281	Bank account or service	Checking account
93287	Bank account or service	Checking account
93288	Bank account or service	Checking account
93446	Bank account or service	Savings account
93665	Bank account or service	Checking account
93671	Bank account or service	(CD) Certificate of deposit
93688	Bank account or service	Checking account
93704	Bank account or service	Checking account
93725	Bank account or service	Checking account
93735	Bank account or service	Checking account
93780	Bank account or service	Checking account
93781	Bank account or service	Checking account
93789	Bank account or service	Checking account
93839	Bank account or service	Checking account
93840	Bank account or service	Checking account
93842	Bank account or service	Checking account
93849	Bank account or service	(CD) Certificate of deposit
93850	Bank account or service	Checking account
93852	Bank account or service	Checking account
93860	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	IN	46773	Web
Deposits and withdrawals	OH	43204	Web
Using a debit or ATM card	FL	33137	Web
Problems caused by my funds being low	PA	15140	Phone
Account opening, closing, or management	FL	34473	Web
Deposits and withdrawals	NY	10463	Web
Account opening, closing, or management	MI	48080	Phone
Deposits and withdrawals	IN	46135	Phone
Deposits and withdrawals	NY	11758	Phone
Deposits and withdrawals	GA	30144	Phone
Using a debit or ATM card	WI	54601	Web
Making/receiving payments, sending money	NE	68134	Web
Account opening, closing, or management	VA	22026	Phone
Deposits and withdrawals	FL	32765	Phone
Problems caused by my funds being low	VA	22942	Web
Using a debit or ATM card	GA	30032	Referral
Account opening, closing, or management	MA	02760	Referral
Account opening, closing, or management	FL	33037	Referral
Account opening, closing, or management	FL	34470	Referral
Account opening, closing, or management	OH	43228	Referral
Deposits and withdrawals	NY	10523	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/04/2012	06/05/2012	Wells Fargo	Closed with monetary relief
06/04/2012	06/06/2012	The Huntington National Bank	Closed with explanation
06/04/2012	06/05/2012	JPMorgan Chase	Closed with explanation
06/04/2012	06/05/2012	RBS Citizens	Closed with monetary relief
06/04/2012	06/05/2012	Ally Financial Inc.	Closed with explanation
06/04/2012	06/05/2012	JPMorgan Chase	Closed with monetary relief
06/04/2012	06/05/2012	Bank of America	Closed with non-monetary relief
06/04/2012	06/05/2012	PNC Bank	Closed with explanation
06/04/2012	06/05/2012	TD Bank	Closed with explanation
06/04/2012	06/05/2012	Navy FCU	Closed with non-monetary relief
06/04/2012	06/05/2012	U.S. Bancorp	Closed with monetary relief
06/04/2012	06/05/2012	Wells Fargo	Closed with monetary relief
06/04/2012	06/06/2012	Wells Fargo	Closed with non-monetary relief
06/04/2012	06/07/2012	JPMorgan Chase	Closed with monetary relief
06/04/2012	06/05/2012	Bank of America	Closed with monetary relief
06/04/2012	06/06/2012	Wells Fargo	Closed with monetary relief
06/04/2012	06/19/2012	RBS Citizens	Closed with monetary relief
06/04/2012	06/19/2012	Bank of America	Closed with explanation
06/04/2012	06/20/2012	Wells Fargo	Closed with explanation
06/04/2012	06/11/2012	JPMorgan Chase	Closed with non-monetary relief
06/04/2012	06/12/2012	Bank of America	Closed with non-monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

93862	Bank account or service	Checking account
93865	Bank account or service	Checking account
93871	Bank account or service	(CD) Certificate of deposit
93874	Bank account or service	Checking account
93879	Bank account or service	(CD) Certificate of deposit
93889	Bank account or service	Checking account
93895	Bank account or service	Checking account
93909	Bank account or service	(CD) Certificate of deposit
93911	Bank account or service	Checking account
93918	Bank account or service	Checking account
93919	Bank account or service	Checking account
93933	Bank account or service	(CD) Certificate of deposit
93966	Bank account or service	Checking account
93967	Bank account or service	Savings account
93968	Bank account or service	Checking account
93975	Bank account or service	Checking account
93978	Bank account or service	Checking account
93979	Bank account or service	Checking account
93983	Bank account or service	Checking account
93993	Bank account or service	Checking account
93998	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	NY	10705	Referral
Problems caused by my funds being low	NY	11226	Referral
Account opening, closing, or management	TX	77429	Referral
Deposits and withdrawals	CA	92603	Referral
Deposits and withdrawals	GA	30736	Referral
Deposits and withdrawals	CA	94553	Referral
Account opening, closing, or management	NJ	08046	Referral
Account opening, closing, or management	NY	13755	Referral
Account opening, closing, or management	NY	10603	Referral
Deposits and withdrawals	AR	72560	Referral
Account opening, closing, or management	MA	02135	Referral
Deposits and withdrawals	GA	30344	Web
Deposits and withdrawals	OH	45302	Web
Problems caused by my funds being low	RI	02920	Web
Making/receiving payments, sending money	OK	73119	Referral
Deposits and withdrawals	AZ	85040	Referral
Account opening, closing, or management			Referral
Account opening, closing, or management	GA	31055	Referral
Deposits and withdrawals	VA	22039	Referral
Deposits and withdrawals	NH	03109	Referral
Account opening, closing, or management	WA	98367	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/04/2012	06/12/2012	Capital One	Closed with explanation
06/04/2012	06/12/2012	JPMorgan Chase	Closed with explanation
06/04/2012	06/19/2012	JPMorgan Chase	Closed with explanation
06/04/2012	07/26/2012	U.S. Bancorp	Closed with explanation
06/04/2012	06/13/2012	BNY Mellon	Closed with explanation
06/04/2012	06/10/2012	JPMorgan Chase	Closed with monetary relief
06/04/2012	06/10/2012	Wells Fargo	Closed with explanation
06/04/2012	06/10/2012	Bank of America	Closed with explanation
06/04/2012	06/10/2012	Wells Fargo	Closed with explanation
06/04/2012	06/06/2012	JPMorgan Chase	Closed with monetary relief
06/04/2012	06/11/2012	Bank of America	Closed with explanation
06/04/2012	06/05/2012	Bank of America	Closed with monetary relief
06/04/2012	06/05/2012	U.S. Bancorp	Closed with explanation
06/05/2012	06/06/2012	RBS Citizens	Closed with monetary relief
06/05/2012	07/02/2012	BOK Financial Corp	Closed with monetary relief
06/05/2012	06/11/2012	U.S. Bancorp	Closed with monetary relief
06/05/2012	06/11/2012	PNC Bank	Closed with monetary relief
06/05/2012	06/12/2012	SunTrust Bank	Closed with explanation
06/05/2012	06/06/2012	Bank of America	Closed with non-monetary relief
06/05/2012	06/12/2012	RBS Citizens	Closed with monetary relief
06/05/2012	06/12/2012	U.S. Bancorp	Closed with non-monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

94006	Bank account or service	Checking account
94007	Bank account or service	Checking account
94012	Bank account or service	Checking account
94015	Bank account or service	Checking account
94016	Bank account or service	Checking account
94020	Bank account or service	Checking account
94021	Bank account or service	Checking account
94024	Bank account or service	Checking account
94026	Bank account or service	Checking account
94029	Bank account or service	Checking account
94033	Bank account or service	Checking account
94036	Bank account or service	Checking account
94037	Bank account or service	Checking account
94056	Bank account or service	Checking account
94057	Bank account or service	Checking account
94058	Bank account or service	Savings account
94060	Bank account or service	Checking account
94080	Bank account or service	Checking account
94253	Bank account or service	Other bank product/service
94276	Bank account or service	Other bank product/service
94377	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	PA	17025	Referral
Deposits and withdrawals	FL	33321	Referral
Deposits and withdrawals	CT	06525	Referral
Problems caused by my funds being low	NY	10029	Referral
Account opening, closing, or management	NJ	08075	Referral
Making/receiving payments, sending money	NC	27703	Referral
Problems caused by my funds being low	NY	10306	Referral
Account opening, closing, or management	NY	13637	Referral
Account opening, closing, or management	NY	11572	Referral
Deposits and withdrawals	IL	60101	Referral
Account opening, closing, or management	CT	06045	Referral
Deposits and withdrawals	IL	60628	Referral
Account opening, closing, or management	AZ	86409	Referral
Problems caused by my funds being low	DE	19804	Referral
Making/receiving payments, sending money	PA	15010	Referral
Problems caused by my funds being low	MO	63116	Referral
Problems caused by my funds being low	TX	78641	Referral
Deposits and withdrawals	FL	33015	Referral
Account opening, closing, or management	GA	30143	Web
Account opening, closing, or management	CO	80237	Referral
Account opening, closing, or management	NJ	08050	Fax

Bank accounts and services complaints

Based on Consumer Complaints

06/05/2012	06/12/2012	PNC Bank	Closed with explanation
06/05/2012	06/06/2012	Regions	Closed with explanation
06/05/2012	06/12/2012	TD Bank	Closed with monetary relief
06/05/2012	06/11/2012	JPMorgan Chase	Closed with explanation
06/05/2012	06/12/2012	Wells Fargo	Closed with explanation
06/05/2012	06/11/2012	Bank of America	Closed with monetary relief
06/05/2012	06/11/2012	Capital One	Closed with explanation
06/05/2012	06/11/2012	HSBC	Closed
06/05/2012	06/11/2012	Capital One	Closed with explanation
06/05/2012	06/11/2012	Bank of America	Closed with explanation
06/05/2012	06/11/2012	Santander Bank US	Closed with explanation
06/05/2012	06/11/2012	TCF National Bank	Closed with explanation
06/05/2012	06/11/2012	Zions Bancorporation	Closed with explanation
06/05/2012	06/06/2012	TD Bank	Closed with monetary relief
06/05/2012	06/19/2012	RBS Citizens	Closed with monetary relief
06/05/2012	06/06/2012	Fifth Third Bank	Closed with explanation
06/05/2012	06/06/2012	JPMorgan Chase	Closed with monetary relief
06/04/2012	06/08/2012	Regions	Closed with explanation
06/04/2012	06/05/2012	Wells Fargo	Closed with explanation
06/05/2012	09/07/2012	BOK Financial Corp	Closed with explanation
06/05/2012	06/11/2012	Bank of America	Closed with non-monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

94404	Bank account or service	Savings account
94455	Bank account or service	Checking account
94456	Bank account or service	Checking account
94462	Bank account or service	(CD) Certificate of deposit
94467	Bank account or service	Savings account
94468	Bank account or service	Checking account
94470	Bank account or service	Checking account
94471	Bank account or service	Checking account
94474	Bank account or service	Checking account
94477	Bank account or service	Checking account
94487	Bank account or service	Checking account
94505	Bank account or service	Checking account
94524	Bank account or service	Checking account
94526	Bank account or service	Checking account
94528	Bank account or service	Checking account
94529	Bank account or service	Other bank product/service
94531	Bank account or service	Savings account
94538	Bank account or service	Other bank product/service
94539	Bank account or service	Checking account
94542	Bank account or service	Checking account
94543	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	CA	92562	Referral
Problems caused by my funds being low	TX	78234	Referral
Problems caused by my funds being low	IL	60184	Referral
Deposits and withdrawals	NM	87110	Referral
Account opening, closing, or management	GA	30088	Referral
Making/receiving payments, sending money	AK	99577	Referral
Problems caused by my funds being low	CA		Referral
Deposits and withdrawals	AL	35235	Referral
Account opening, closing, or management	TX	75211	Referral
Account opening, closing, or management	CO	80239	Referral
Account opening, closing, or management	MI	49201	Referral
Account opening, closing, or management	CT		Referral
Making/receiving payments, sending money	FL	32117	Referral
Problems caused by my funds being low	KY	40257	Referral
Problems caused by my funds being low	CA	95823	Referral
Making/receiving payments, sending money	TX	77705	Referral
Problems caused by my funds being low	NY	10956	Referral
Account opening, closing, or management	FL	32428	Referral
Problems caused by my funds being low	MA	50258	Referral
Problems caused by my funds being low	FL	34772	Referral
Account opening, closing, or management	TX	77071	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/05/2012	10/25/2012	Wells Fargo	Closed with explanation
06/05/2012	06/06/2012	JPMorgan Chase	Closed with monetary relief
06/05/2012	06/06/2012	TCF National Bank	Closed with monetary relief
06/05/2012	06/08/2012	Bank of America	Closed with monetary relief
06/05/2012	06/08/2012	Wells Fargo	Closed with explanation
06/05/2012	06/08/2012	Wells Fargo	Closed with explanation
06/05/2012	06/08/2012	RBS Citizens	Closed with monetary relief
06/05/2012	06/08/2012	Regions	Closed with explanation
06/05/2012	06/11/2012	Commerce Bank	Closed with monetary relief
06/05/2012	07/09/2012	Wells Fargo	Closed with explanation
06/06/2012	06/15/2012	Bank of America	Closed with explanation
06/06/2012	06/18/2012	People's United Bank	Closed with explanation
06/06/2012	06/07/2012	TD Bank	Closed with explanation
06/06/2012	06/07/2012	Fifth Third Bank	Closed with monetary relief
06/06/2012	10/25/2012	BBVA Compass	Closed with explanation
06/06/2012	06/07/2012	Wells Fargo	Closed with monetary relief
06/06/2012	06/07/2012	HSBC	Closed
06/06/2012	06/07/2012	Regions	Closed with explanation
06/06/2012	06/07/2012	Santander Bank US	Closed with monetary relief
06/06/2012	10/25/2012	Bank of America	Closed with monetary relief
06/06/2012	07/02/2012	BOK Financial Corp	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

94545	Bank account or service	Checking account
94553	Bank account or service	Checking account
94554	Bank account or service	Checking account
94557	Bank account or service	Checking account
94560	Bank account or service	Checking account
94636	Bank account or service	Checking account
94651	Bank account or service	Cashing a check without an account
94658	Bank account or service	Checking account
94661	Bank account or service	(CD) Certificate of deposit
94663	Bank account or service	Checking account
94666	Bank account or service	Checking account
94671	Bank account or service	Checking account
94673	Bank account or service	Checking account
94676	Bank account or service	Other bank product/service
94678	Bank account or service	Checking account
94682	Bank account or service	Checking account
94702	Bank account or service	Checking account
94725	Bank account or service	Checking account
94735	Bank account or service	(CD) Certificate of deposit
94736	Bank account or service	Checking account
94737	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Using a debit or ATM card	FL	33176	Referral
Account opening, closing, or management	MD	21074	Referral
Account opening, closing, or management	OH	43607	Referral
Problems caused by my funds being low	CA	90604	Referral
Account opening, closing, or management	TX	75248	Referral
Deposits and withdrawals	MN	56016	Phone
Using a debit or ATM card	MI	48009	Phone
Using a debit or ATM card	FL	32937	Referral
Account opening, closing, or management	CT	06877	Referral
Account opening, closing, or management	CT	06880	Referral
Problems caused by my funds being low	IL	60619	Referral
Making/receiving payments, sending money	NY	11236	Referral
Account opening, closing, or management	PA	16201	Referral
Making/receiving payments, sending money	SC	29412	Referral
Deposits and withdrawals	SD	57568	Referral
Deposits and withdrawals	VA	22302	Referral
Deposits and withdrawals	AZ	85040	Referral
Deposits and withdrawals	FL	32754	Referral
Account opening, closing, or management	CA	92121	Referral
Deposits and withdrawals	NJ	07305	Referral
Making/receiving payments, sending money	NJ	08518	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/06/2012	06/07/2012	SunTrust Bank	Closed with monetary relief
06/06/2012	06/07/2012	M&T Bank	Closed with monetary relief
06/06/2012	06/07/2012	PNC Bank	Closed with explanation
06/06/2012	06/07/2012	Banco Popular North America	Closed with explanation
06/06/2012	06/15/2012	PNC Bank	Closed with monetary relief
06/05/2012	06/11/2012	Wells Fargo	Closed with explanation
06/05/2012	06/08/2012	RBS Citizens	Closed with explanation
06/05/2012	06/12/2012	Wells Fargo	Closed with monetary relief
06/05/2012	06/12/2012	Wells Fargo	Closed with explanation
06/05/2012	06/12/2012	TD Bank	Closed with explanation
06/05/2012	06/12/2012	Fifth Third Bank	Closed with monetary relief
06/05/2012	06/12/2012	JPMorgan Chase	Closed with monetary relief
06/05/2012	06/12/2012	RBS Citizens	Closed with monetary relief
06/05/2012	06/12/2012	Bank of America	Closed with explanation
06/05/2012	06/12/2012	Wells Fargo	Closed with explanation
06/05/2012	06/11/2012	Bank of America	Closed with explanation
06/05/2012	06/13/2012	Bank of America	Closed with explanation
06/05/2012	06/27/2012	JPMorgan Chase	Closed with explanation
06/05/2012	06/11/2012	Santander Bank US	Closed with explanation
06/05/2012	06/28/2012	TD Bank	Closed with explanation
06/05/2012	07/05/2012	Bank of America	Closed with monetary relief

Bank accounnts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

94745	Bank account or service	Checking account
94764	Bank account or service	Checking account
94765	Bank account or service	Checking account
94780	Bank account or service	Checking account
94794	Bank account or service	(CD) Certificate of deposit
94798	Bank account or service	Checking account
94806	Bank account or service	Checking account
94835	Bank account or service	Checking account
94882	Bank account or service	Checking account
94884	Bank account or service	Checking account
94917	Bank account or service	Other bank product/service
94928	Bank account or service	Other bank product/service
94929	Bank account or service	Checking account
94937	Bank account or service	Checking account
94938	Bank account or service	Checking account
94941	Bank account or service	Checking account
94944	Bank account or service	Checking account
94946	Bank account or service	Checking account
94966	Bank account or service	Checking account
94968	Bank account or service	Checking account
94976	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	WV	25213	Referral
Deposits and withdrawals	IL	60402	Web
Deposits and withdrawals	MI	48239	Web
Problems caused by my funds being low	TX	76039	Phone
Account opening, closing, or management	FL	32751	Phone
Account opening, closing, or management	CA	92376	Web
Deposits and withdrawals	NY	14580	Phone
Account opening, closing, or management	NY	14304	Phone
Account opening, closing, or management	MA	01027	Web
Making/receiving payments, sending money	NJ	07501	Phone
Problems caused by my funds being low	NJ	07001	Phone
Making/receiving payments, sending money	NM	87013	Postal mail
Problems caused by my funds being low	FL	33313	Phone
Problems caused by my funds being low	CA	91792	Referral
Deposits and withdrawals	PA	19610	Referral
Account opening, closing, or management	NY	14623	Referral
Making/receiving payments, sending money	CT	06279	Referral
Deposits and withdrawals	NY	11233	Referral
Account opening, closing, or management	GA	30058	Referral
Deposits and withdrawals	IL	60609	Referral
Using a debit or ATM card	FL	33125	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/05/2012	06/13/2012	Fifth Third Bank	Closed with non-monetary relief
06/05/2012	06/05/2012	JPMorgan Chase	Closed with explanation
06/05/2012	06/05/2012	Capital One	Closed with explanation
06/05/2012	06/11/2012	Bank of America	Closed with explanation
06/05/2012	06/07/2012	Wells Fargo	Closed with explanation
06/05/2012	06/05/2012	U.S. Bancorp	Closed with explanation
06/05/2012	06/07/2012	JPMorgan Chase	Closed with explanation
06/05/2012	06/07/2012	RBS Citizens	Closed with explanation
06/05/2012	06/06/2012	RBS Citizens	Closed with monetary relief
06/05/2012	06/11/2012	TD Bank	Closed with monetary relief
06/05/2012	06/08/2012	JPMorgan Chase	Closed with monetary relief
06/05/2012	06/07/2012	GE Capital Retail	Closed with explanation
06/05/2012	06/07/2012	Bank of America	Closed with monetary relief
06/05/2012	06/14/2012	Bank of America	Closed with monetary relief
06/05/2012	06/28/2012	Santander Bank US	Closed with explanation
06/05/2012	06/14/2012	First Niagara Bank	Closed with explanation
06/05/2012	07/05/2012	GE Capital Retail	Closed with non-monetary relief
06/05/2012	07/05/2012	TD Bank	Closed with explanation
06/05/2012	06/13/2012	Wells Fargo	Closed with explanation
06/05/2012	06/13/2012	TCF National Bank	Closed with non-monetary relief
06/05/2012	06/13/2012	JPMorgan Chase	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

94981	Bank account or service	Checking account
94982	Bank account or service	Checking account
94986	Bank account or service	Checking account
94990	Bank account or service	Checking account
95002	Bank account or service	Other bank product/service
95039	Bank account or service	Checking account
95042	Bank account or service	Checking account
95043	Bank account or service	Checking account
95050	Bank account or service	Checking account
95058	Bank account or service	Checking account
95076	Bank account or service	Checking account
95093	Bank account or service	Checking account
95121	Bank account or service	Checking account
95122	Bank account or service	Checking account
95125	Bank account or service	Checking account
95128	Bank account or service	Checking account
95144	Bank account or service	Checking account
95159	Bank account or service	Checking account
95408	Bank account or service	(CD) Certificate of deposit
95424	Bank account or service	Checking account
95445	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NJ	07463	Referral
Account opening, closing, or management	WI	53217	Referral
Deposits and withdrawals	NC	27284	Referral
Problems caused by my funds being low	WI	53711	Referral
Making/receiving payments, sending money	VA	22152	Referral
Making/receiving payments, sending money	ID	83857	Referral
Account opening, closing, or management	MN	56011	Referral
Account opening, closing, or management	OH	45365	Referral
Account opening, closing, or management	WI	53122	Referral
Account opening, closing, or management			Referral
Deposits and withdrawals	MA	02780	Referral
Problems caused by my funds being low	OH	44024	Web
Using a debit or ATM card	OH	43219	Web
Deposits and withdrawals	IN	47371	Phone
Account opening, closing, or management	MI	49008	Phone
Problems caused by my funds being low	TN	38305	Referral
Account opening, closing, or management	NJ	07310	Web
Account opening, closing, or management	MO	65556	Web
Account opening, closing, or management	IL	60056	Phone
Account opening, closing, or management	CA	90042	Referral
Deposits and withdrawals	MN	56401	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/05/2012	06/11/2012	Bank of America	Closed
06/05/2012	06/13/2012	TCF National Bank	Closed with explanation
06/05/2012	06/13/2012	Bank of America	Closed with explanation
06/05/2012	07/17/2012	U.S. Bancorp	Closed with explanation
06/05/2012	06/13/2012	Wells Fargo	Closed with explanation
06/06/2012	06/15/2012	Bank of America	Closed with explanation
06/06/2012	06/13/2012	TCF National Bank	Closed with monetary relief
06/06/2012	06/11/2012	U.S. Bancorp	Closed with non-monetary relief
06/06/2012	06/14/2012	BMO Harris	Closed with monetary relief
06/06/2012	06/14/2012	KeyBank NA	Closed with explanation
06/06/2012	06/21/2012	Webster Bank	Closed with monetary relief
06/06/2012	06/07/2012	The Huntington National Bank	Closed with monetary relief
06/06/2012	06/08/2012	KeyBank NA	Closed with monetary relief
06/06/2012	06/08/2012	JPMorgan Chase	Closed with explanation
06/06/2012	06/12/2012	RBS Citizens	Closed with monetary relief
06/05/2012	06/06/2012	BancorpSouth Bank	Closed with monetary relief
06/05/2012	06/06/2012	Wells Fargo	Closed with explanation
06/06/2012	06/06/2012	Navy FCU	Closed with non-monetary relief
06/05/2012	06/06/2012	PNC Bank	Closed with explanation
06/05/2012	06/08/2012	Bank of America	Closed with non-monetary relief
06/05/2012	06/11/2012	Wells Fargo	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

95450	Bank account or service	Checking account
95467	Bank account or service	Checking account
95720	Bank account or service	Checking account
95758	Bank account or service	Checking account
95760	Bank account or service	Savings account
95763	Bank account or service	Checking account
95765	Bank account or service	Checking account
95766	Bank account or service	Checking account
95768	Bank account or service	Checking account
95770	Bank account or service	Checking account
95771	Bank account or service	Checking account
95775	Bank account or service	Checking account
95777	Bank account or service	Checking account
95787	Bank account or service	Checking account
95793	Bank account or service	Checking account
95795	Bank account or service	Savings account
95796	Bank account or service	Checking account
95801	Bank account or service	Checking account
95803	Bank account or service	Checking account
95804	Bank account or service	Checking account
95806	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals			Referral
Deposits and withdrawals	IL	60601	Referral
Account opening, closing, or management	NY	11215	Phone
Account opening, closing, or management	MA	02135	Referral
Account opening, closing, or management	CA	92024	Referral
Account opening, closing, or management	FL	32114	Referral
Account opening, closing, or management	NY	10010	Referral
Problems caused by my funds being low	CA	92571	Referral
Problems caused by my funds being low	CA	90046	Referral
Deposits and withdrawals	MD	21239	Referral
Account opening, closing, or management	MD	20882	Referral
Account opening, closing, or management	LA	70454	Referral
Deposits and withdrawals	CT	06801	Referral
Deposits and withdrawals	TX	77095	Referral
Account opening, closing, or management	SC	29445	Referral
Account opening, closing, or management	WA	98445	Referral
Deposits and withdrawals	FL	32724	Referral
Account opening, closing, or management	CA	96013	Referral
Making/receiving payments, sending money	TX	75803	Referral
Making/receiving payments, sending money	CT	06520	Referral
Problems caused by my funds being low	TX	78501	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/05/2012	06/11/2012	Wells Fargo	Closed with explanation
06/05/2012	06/13/2012	JPMorgan Chase	Closed with explanation
06/06/2012	06/07/2012	HSBC	Closed with monetary relief
06/06/2012	06/14/2012	TD Bank	Closed with non-monetary relief
06/06/2012	06/15/2012	Bank of America	Closed with explanation
06/06/2012	06/15/2012	Wells Fargo	Closed with explanation
06/06/2012	06/15/2012	HSBC	Closed with monetary relief
06/06/2012	06/15/2012	Citibank	Closed with explanation
06/06/2012	06/15/2012	Capital One	Closed with explanation
06/06/2012	06/13/2012	M&T Bank	Closed with explanation
06/06/2012	06/13/2012	Santander Bank US	Closed
06/06/2012	06/15/2012	Whitney Bank	Closed with explanation
06/06/2012	06/18/2012	People's United Bank	Closed with explanation
06/06/2012	06/14/2012	JPMorgan Chase	Closed with non-monetary relief
06/06/2012	06/14/2012	Wells Fargo	Closed with monetary relief
06/06/2012	06/14/2012	Bank of America	Closed with explanation
06/06/2012	06/14/2012	Bank of America	Closed with explanation
06/07/2012	10/25/2012	JPMorgan Chase	Closed with explanation
06/07/2012	06/12/2012	HSBC	Closed
06/07/2012	06/18/2012	People's United Bank	Closed with explanation
06/07/2012	06/12/2012	Capital One	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

95811	Bank account or service	Checking account
95812	Bank account or service	Checking account
95816	Bank account or service	Checking account
95818	Bank account or service	Checking account
95824	Bank account or service	Checking account
95833	Bank account or service	Checking account
95835	Bank account or service	Checking account
95836	Bank account or service	Checking account
95838	Bank account or service	Checking account
95841	Bank account or service	Checking account
95842	Bank account or service	Checking account
95843	Bank account or service	(CD) Certificate of deposit
95846	Bank account or service	Checking account
95848	Bank account or service	Checking account
95869	Bank account or service	Checking account
95870	Bank account or service	(CD) Certificate of deposit
95871	Bank account or service	Checking account
95883	Bank account or service	Checking account
95887	Bank account or service	Checking account
95901	Bank account or service	Other bank product/service
95918	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	PA	17044	Referral
Making/receiving payments, sending money	TX	76137	Referral
Problems caused by my funds being low	CA	95076	Referral
Account opening, closing, or management	CA	92193	Referral
Account opening, closing, or management	GA	30096	Referral
Problems caused by my funds being low	TX	78577	Referral
Problems caused by my funds being low	ID	83709	Referral
Account opening, closing, or management	CA	94066	Referral
Account opening, closing, or management	AZ	85224	Referral
Problems caused by my funds being low	IN	47150	Referral
Using a debit or ATM card	NY	10467	Referral
Making/receiving payments, sending money	WY	82001	Referral
Problems caused by my funds being low	CA	90041	Referral
Problems caused by my funds being low	IL	60110	Referral
Account opening, closing, or management	CT	06111	Phone
Account opening, closing, or management	LA	70047	Postal mail
Account opening, closing, or management	KY	40228	Phone
Account opening, closing, or management	NY	11236	Phone
Problems caused by my funds being low	PA	18201	Phone
Account opening, closing, or management	CA	93063	Phone
Using a debit or ATM card	PA	19085	Phone

Bank accounts and services complaints

Based on Consumer Complaints

06/07/2012	06/18/2012	RBS Citizens	Closed with monetary relief
06/07/2012	06/12/2012	Ally Financial Inc.	Closed with explanation
06/07/2012	06/12/2012	Wells Fargo	Closed with explanation
06/07/2012	06/12/2012	RBS Citizens	Closed with monetary relief
06/07/2012	06/08/2012	Bank of America	Closed with non-monetary relief
06/07/2012	06/08/2012	Bank of America	Closed with monetary relief
06/07/2012	06/12/2012	KeyBank NA	Closed with monetary relief
06/07/2012	06/08/2012	Citibank	Closed with explanation
06/07/2012	06/08/2012	Wells Fargo	Closed with non-monetary relief
06/07/2012	06/08/2012	U.S. Bancorp	Closed with explanation
06/07/2012	06/08/2012	JPMorgan Chase	Closed with monetary relief
06/07/2012	06/08/2012	Bank of America	Closed with non-monetary relief
06/07/2012	06/08/2012	Bank of America	Closed with explanation
06/07/2012	06/08/2012	TCF National Bank	Closed with monetary relief
06/06/2012	06/08/2012	Santander Bank US	Closed
06/06/2012	06/08/2012	Capital One	Closed with explanation
06/06/2012	06/07/2012	PNC Bank	Closed with explanation
06/06/2012	06/07/2012	Capital One	Closed with explanation
06/06/2012	07/17/2012	RBS Citizens	Closed with monetary relief
06/06/2012	06/08/2012	Citibank	Closed with explanation
06/06/2012	06/12/2012	Wells Fargo	Closed with non-monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

95921	Bank account or service	Checking account
95956	Bank account or service	Checking account
95964	Bank account or service	Savings account
95966	Bank account or service	Checking account
95973	Bank account or service	Checking account
95977	Bank account or service	Checking account
95983	Bank account or service	Checking account
95985	Bank account or service	Checking account
95991	Bank account or service	Checking account
95996	Bank account or service	(CD) Certificate of deposit
96000	Bank account or service	Checking account
96014	Bank account or service	Checking account
96019	Bank account or service	(CD) Certificate of deposit
96026	Bank account or service	Checking account
96041	Bank account or service	Checking account
96086	Bank account or service	Checking account
96090	Bank account or service	Checking account
96104	Bank account or service	Checking account
96144	Bank account or service	Checking account
96147	Bank account or service	Checking account
96151	Bank account or service	Cashing a check without an account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	SC	29413	Phone
Deposits and withdrawals	AK	99503	Referral
Deposits and withdrawals	OH	45426	Referral
Deposits and withdrawals	NY	14482	Referral
Deposits and withdrawals	TX	75043	Referral
Problems caused by my funds being low	NJ	08901	Referral
Deposits and withdrawals	CA	92354	Referral
Deposits and withdrawals	TX	76002	Referral
Making/receiving payments, sending money	CA	94538	Referral
Account opening, closing, or management	OR	97006	Referral
Account opening, closing, or management	CT	06798	Web
Deposits and withdrawals	LA	70118	Phone
Account opening, closing, or management	NY	11364	Phone
Making/receiving payments, sending money	TX	75038	Web
Account opening, closing, or management	NJ	07073	Web
Using a debit or ATM card	NY	14619	Phone
Problems caused by my funds being low	OH	44411	Web
Account opening, closing, or management	GA	30185	Phone
Account opening, closing, or management	NY	11703	Web
Deposits and withdrawals	CA	95128	Phone
Account opening, closing, or management	NJ	08102	Phone

Bank accounts and services complaints

Based on Consumer Complaints

06/06/2012	06/08/2012	FirstBank of Puerto Rico	Closed with explanation
06/06/2012	06/13/2012	Wells Fargo	Closed with explanation
06/06/2012	06/13/2012	PNC Bank	Closed with explanation
06/06/2012	06/13/2012	Bank of America	Closed with explanation
06/06/2012	06/13/2012	Bank of America	Closed with non-monetary relief
06/06/2012	06/14/2012	PNC Bank	Closed with monetary relief
06/06/2012	06/14/2012	Bank of America	Closed
06/06/2012	06/14/2012	Wells Fargo	Closed with explanation
06/06/2012	06/14/2012	Bank of America	Closed with explanation
06/06/2012	06/13/2012	Ally Financial Inc.	Closed with explanation
06/06/2012	10/25/2012	Wells Fargo	Closed with explanation
06/06/2012	06/09/2012	JPMorgan Chase	Closed with explanation
06/06/2012	06/08/2012	New York Community Bank	Closed with explanation
06/06/2012	06/07/2012	Wells Fargo	Closed with explanation
06/06/2012	06/06/2012	JPMorgan Chase	Closed with explanation
06/06/2012	06/07/2012	RBS Citizens	Closed with explanation
06/06/2012	06/11/2012	The Huntington National Bank	Closed with monetary relief
06/06/2012	06/11/2012	Comerica	Closed with monetary relief
06/06/2012	06/08/2012	RBS Citizens	Closed with monetary relief
06/06/2012	06/10/2012	Wells Fargo	Closed with explanation
06/06/2012	06/18/2012	Santander Bank US	Closed

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

96152	Bank account or service	Other bank product/service
96174	Bank account or service	Checking account
96175	Bank account or service	Checking account
96195	Bank account or service	Checking account
96201	Bank account or service	Checking account
96254	Bank account or service	Checking account
96280	Bank account or service	Checking account
96323	Bank account or service	Checking account
96576	Bank account or service	Other bank product/service
96840	Bank account or service	Checking account
96867	Bank account or service	Checking account
96931	Bank account or service	Checking account
96947	Bank account or service	Other bank product/service
96969	Bank account or service	Checking account
96970	Bank account or service	Checking account
96977	Bank account or service	Checking account
96983	Bank account or service	Checking account
96986	Bank account or service	Checking account
96993	Bank account or service	Checking account
96994	Bank account or service	Checking account
96999	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Using a debit or ATM card	FL	33071	Phone
Deposits and withdrawals	TX	77079	Web
Problems caused by my funds being low	TX	77504	Phone
Problems caused by my funds being low	GA	31217	Referral
Account opening, closing, or management	MI	49423	Referral
Problems caused by my funds being low	OH	45833	Web
Account opening, closing, or management	AZ	85297	Web
Deposits and withdrawals	KY	40207	Postal mail
Account opening, closing, or management	OH	43015	Web
Deposits and withdrawals	IA	52572	Web
Deposits and withdrawals	NV	89140	Referral
Deposits and withdrawals	TN	37303	Postal mail
Using a debit or ATM card	CA	92324	Phone
Problems caused by my funds being low	NC	28056	Referral
Account opening, closing, or management	FL	32119	Referral
Problems caused by my funds being low	FL	32606	Referral
Using a debit or ATM card	NC	28311	Referral
Account opening, closing, or management	CA	94536	Referral
Problems caused by my funds being low	NC	28659	Referral
Making/receiving payments, sending money	IA	50014	Referral
Problems caused by my funds being low	PA	19102	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/06/2012	06/11/2012	Comerica	Closed with monetary relief
06/06/2012	06/08/2012	Regions	Closed with explanation
06/06/2012	06/08/2012	Wells Fargo	Closed with monetary relief
06/06/2012	06/13/2012	Wells Fargo	Closed with explanation
06/06/2012	06/12/2012	Fifth Third Bank	Closed with explanation
06/06/2012	06/11/2012	The Huntington National Bank	Closed with monetary relief
06/07/2012	06/08/2012	JPMorgan Chase	Closed with monetary relief
06/07/2012	06/11/2012	BB&T Financial	Closed with explanation
06/06/2012	06/15/2012	GE Capital Retail	Closed with explanation
06/07/2012	06/09/2012	Regions	Closed with monetary relief
06/07/2012	06/20/2012	JPMorgan Chase	Closed with explanation
06/08/2012	06/19/2012	Bank of America	Closed with explanation
06/08/2012	06/15/2012	Capital One	Closed with explanation
06/08/2012	06/12/2012	BB&T Financial	Closed with explanation
06/08/2012	06/12/2012	BB&T Financial	Closed with explanation
06/08/2012	06/11/2012	Regions	Closed with explanation
06/08/2012	06/11/2012	BB&T Financial	Closed with explanation
06/08/2012	06/15/2012	Bank of America	Closed with non-monetary relief
06/08/2012	06/25/2012	First Citizens	Closed with explanation
06/08/2012	06/11/2012	Wells Fargo	Closed with monetary relief
06/08/2012	06/11/2012	RBS Citizens	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
No	

Bank accounts and services complaints

Based on Consumer Complaints

97000	Bank account or service	Checking account
97001	Bank account or service	Checking account
97003	Bank account or service	Checking account
97004	Bank account or service	Checking account
97009	Bank account or service	Checking account
97017	Bank account or service	Checking account
97018	Bank account or service	Other bank product/service
97031	Bank account or service	Checking account
97032	Bank account or service	Checking account
97070	Bank account or service	Checking account
97103	Bank account or service	Checking account
97119	Bank account or service	Checking account
97144	Bank account or service	(CD) Certificate of deposit
97154	Bank account or service	Checking account
97160	Bank account or service	Checking account
97170	Bank account or service	Checking account
97183	Bank account or service	Savings account
97194	Bank account or service	Other bank product/service
97195	Bank account or service	Checking account
97205	Bank account or service	Savings account
97210	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	NY	11691	Referral
Using a debit or ATM card	NJ	07208	Referral
Account opening, closing, or management	NY	10591	Referral
Making/receiving payments, sending money	WA	98270	Referral
Making/receiving payments, sending money	MA	02118	Referral
Account opening, closing, or management	NY	11697	Referral
Deposits and withdrawals	VA	22312	Referral
Deposits and withdrawals	FL	33311	Referral
Account opening, closing, or management	MD	21795	Referral
Account opening, closing, or management	MS	38676	Web
Deposits and withdrawals	NC	27502	Phone
Account opening, closing, or management	MI	48146	Phone
Account opening, closing, or management	PR	00603	Web
Deposits and withdrawals	LA	70126	Phone
Deposits and withdrawals	FL	33312	Phone
Account opening, closing, or management	VA	23702	Web
Deposits and withdrawals	CA	96022	Phone
Deposits and withdrawals	AZ	85630	Phone
Problems caused by my funds being low	NH	03033	Web
Deposits and withdrawals	IN	46204	Referral
Deposits and withdrawals	NC	27215	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/08/2012	06/11/2012	TD Bank	Closed with monetary relief
06/08/2012	06/11/2012	Santander Bank US	Closed with monetary relief
06/08/2012	06/11/2012	HSBC	Closed
06/08/2012	06/11/2012	RBS Citizens	Closed with monetary relief
06/08/2012	06/11/2012	Santander Bank US	Closed
06/08/2012	06/11/2012	Capital One	Closed with explanation
06/08/2012	06/11/2012	Bank of America	Closed
06/11/2012	06/14/2012	Capital One	Closed with explanation
06/11/2012	06/15/2012	Capital One	Closed with explanation
06/07/2012	06/12/2012	Regions	Closed with monetary relief
06/07/2012	06/13/2012	Wells Fargo	Closed with non-monetary relief
06/07/2012	06/17/2012	RBS Citizens	Closed with explanation
06/07/2012	06/12/2012	Banco Popular de Puerto Rico	Closed with explanation
06/07/2012	06/17/2012	Capital One	Closed with explanation
06/07/2012	06/18/2012	Wells Fargo	Closed with explanation
06/07/2012	06/12/2012	Wells Fargo	Closed with explanation
06/07/2012	06/11/2012	JPMorgan Chase	Closed with monetary relief
06/07/2012	06/12/2012	Discover	Closed with monetary relief
06/07/2012	06/10/2012	TD Bank	Closed with explanation
06/07/2012	06/20/2012	JPMorgan Chase	Closed with explanation
06/07/2012	06/13/2012	Wells Fargo	Closed with non-monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

97216	Bank account or service	Checking account
97221	Bank account or service	Savings account
97225	Bank account or service	Other bank product/service
97227	Bank account or service	(CD) Certificate of deposit
97229	Bank account or service	Checking account
97231	Bank account or service	Savings account
97236	Bank account or service	Checking account
97239	Bank account or service	Checking account
97246	Bank account or service	Savings account
97247	Bank account or service	Checking account
97259	Bank account or service	Savings account
97277	Bank account or service	Checking account
97283	Bank account or service	Checking account
97296	Bank account or service	Checking account
97313	Bank account or service	Savings account
97327	Bank account or service	Checking account
97350	Bank account or service	Checking account
97354	Bank account or service	Other bank product/service
97365	Bank account or service	Checking account
97377	Bank account or service	Checking account
97386	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	CA	94087	Referral
Deposits and withdrawals	MI	48423	Referral
Account opening, closing, or management	PA	19540	Referral
Making/receiving payments, sending money	GA	30265	Referral
Making/receiving payments, sending money	OK	74578	Referral
Problems caused by my funds being low	NY	13367	Referral
Account opening, closing, or management	CA	91702	Referral
Account opening, closing, or management	NC	28327	Referral
Account opening, closing, or management	VA	24343	Referral
Account opening, closing, or management	NY	11717	Referral
Problems caused by my funds being low	NY	10956	Referral
Account opening, closing, or management	NH	03869	Phone
Account opening, closing, or management	IL	60411	Phone
Problems caused by my funds being low	MA	01915	Web
Deposits and withdrawals	PA	18411	Phone
Making/receiving payments, sending money	OH	44060	Web
Account opening, closing, or management	NC	28037	Phone
Account opening, closing, or management	NC	27612	Web
Deposits and withdrawals	MA	02148	Phone
Account opening, closing, or management	OH	44124	Web
Account opening, closing, or management	NC	28202	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/07/2012	06/19/2012	JPMorgan Chase	Closed with monetary relief
06/07/2012	06/19/2012	JPMorgan Chase	Closed with explanation
06/07/2012	06/12/2012	Santander Bank US	Closed
06/07/2012	06/20/2012	U.S. Bancorp	Closed with explanation
06/07/2012	06/20/2012	JPMorgan Chase	Closed with explanation
06/07/2012	06/20/2012	HSBC	Closed
06/07/2012	06/13/2012	Bank of America	Closed with explanation
06/07/2012	06/22/2012	PNC Bank	Closed with explanation
06/07/2012	06/21/2012	BB&T Financial	Closed with explanation
06/07/2012	06/21/2012	JPMorgan Chase	Closed with explanation
06/07/2012	06/07/2012	First Niagara Bank	Closed with explanation
06/07/2012	06/12/2012	RBS Citizens	Closed with monetary relief
06/07/2012	06/11/2012	RBS Citizens	Closed with explanation
06/07/2012	06/12/2012	People's United Bank	Closed with monetary relief
06/07/2012	06/12/2012	Wells Fargo	Closed with explanation
06/07/2012	06/15/2012	The Huntington National Bank	Closed with explanation
06/07/2012	06/14/2012	Fifth Third Bank	Closed with monetary relief
06/07/2012	06/14/2012	Comerica	Closed with explanation
06/07/2012	06/12/2012	Bank of America	Closed
06/07/2012	06/09/2012	PNC Bank	Closed
06/07/2012	06/07/2012	First Niagara Bank	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
No	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

97394	Bank account or service	Checking account
97403	Bank account or service	Checking account
97440	Bank account or service	Checking account
97442	Bank account or service	Checking account
97446	Bank account or service	Checking account
97465	Bank account or service	Checking account
97468	Bank account or service	Checking account
97501	Bank account or service	Other bank product/service
97530	Bank account or service	Checking account
97537	Bank account or service	Checking account
97552	Bank account or service	Checking account
97560	Bank account or service	Checking account
97564	Bank account or service	Savings account
97566	Bank account or service	Checking account
97570	Bank account or service	Checking account
97573	Bank account or service	Checking account
97581	Bank account or service	Checking account
97583	Bank account or service	Checking account
97589	Bank account or service	Checking account
97592	Bank account or service	Other bank product/service
97595	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	NJ	08859	Phone
Account opening, closing, or management	OK	74105	Phone
Problems caused by my funds being low	AL	35802	Web
Deposits and withdrawals	MS	39759	Referral
Deposits and withdrawals	OH	43103	Referral
Problems caused by my funds being low	NJ	08550	Web
Account opening, closing, or management	AZ	85353	Phone
Making/receiving payments, sending money	TN	37311	Web
Account opening, closing, or management	NY	13021	Phone
Deposits and withdrawals	CA	94801	Postal mail
Account opening, closing, or management	TX	77521	Phone
Deposits and withdrawals	NJ	07450	Phone
Account opening, closing, or management	AL	08200	Referral
Account opening, closing, or management	MA	02472	Postal mail
Account opening, closing, or management	CA	92629	Referral
Problems caused by my funds being low	NC	28079	Referral
Account opening, closing, or management	MD	20910	Referral
Making/receiving payments, sending money		75008	Referral
Account opening, closing, or management	NJ	07305	Phone
Account opening, closing, or management	AR	72703	Phone
Account opening, closing, or management	PA	19149	Web

Bank accounts and services complaints

Based on Consumer Complaints

06/07/2012	06/14/2012	PNC Bank	Closed with monetary relief
06/07/2012	06/13/2012	Bank of America	Closed with explanation
06/07/2012	06/15/2012	Wells Fargo	Closed with explanation
06/07/2012	06/20/2012	Regions	Closed with explanation
06/07/2012	06/20/2012	The Huntington National Bank	Closed with monetary relief
06/07/2012	06/14/2012	Santander Bank US	Closed with explanation
06/07/2012	06/14/2012	Union Bank	Closed with non-monetary relief
06/08/2012	07/20/2012	BB&T Financial	Closed with explanation
06/08/2012	06/13/2012	First Niagara Bank	Closed with explanation
06/08/2012	06/15/2012	Wells Fargo	Closed with explanation
06/08/2012	06/15/2012	Wells Fargo	Closed with explanation
06/08/2012	06/15/2012	Valley National Bank	Closed with explanation
06/07/2012	06/08/2012	HSBC	Closed
06/08/2012	06/15/2012	Bank of America	Closed with explanation
06/07/2012	06/15/2012	Bank of America	Closed with monetary relief
06/07/2012	06/08/2012	First Citizens	Closed with explanation
06/07/2012	06/08/2012	Bank of America	Closed with non-monetary relief
06/07/2012	06/08/2012	SunTrust Bank	Closed with monetary relief
06/08/2012	06/13/2012	Bank of America	Closed with non-monetary relief
06/08/2012	06/15/2012	Regions	Closed with monetary relief
06/08/2012	06/15/2012	RBS Citizens	Closed with monetary relief

Bank accounnts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

97608	Bank account or service	Checking account
97618	Bank account or service	Checking account
97625	Bank account or service	Checking account
97628	Bank account or service	Checking account
97629	Bank account or service	Checking account
97632	Bank account or service	Checking account
97637	Bank account or service	(CD) Certificate of deposit
97639	Bank account or service	Checking account
97646	Bank account or service	(CD) Certificate of deposit
97648	Bank account or service	Checking account
97656	Bank account or service	Checking account
97657	Bank account or service	(CD) Certificate of deposit
97661	Bank account or service	Checking account
97664	Bank account or service	Checking account
97665	Bank account or service	Checking account
97669	Bank account or service	Checking account
97680	Bank account or service	Checking account
97682	Bank account or service	Checking account
97684	Bank account or service	Checking account
97685	Bank account or service	Other bank product/service
97702	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	ME	02141	Referral
Deposits and withdrawals	TX	79938	Phone
Deposits and withdrawals	PA	18052	Web
Account opening, closing, or management	IL	60555	Referral
Using a debit or ATM card			Web
Problems caused by my funds being low	MD	21214	Referral
Making/receiving payments, sending money	FL	32713	Referral
Account opening, closing, or management	NY	10562	Referral
Problems caused by my funds being low	KS	66109	Referral
Account opening, closing, or management	NY	11373	Phone
Problems caused by my funds being low	MD	21221	Referral
Making/receiving payments, sending money	NY	11206	Referral
Problems caused by my funds being low	LA	70123	Referral
Problems caused by my funds being low	NJ	07032	Referral
Deposits and withdrawals	GA	30362	Referral
Making/receiving payments, sending money	FL	33134	Referral
Problems caused by my funds being low	NY	10994	Referral
Account opening, closing, or management	SC	29407	Referral
Problems caused by my funds being low	NJ	07310	Referral
Making/receiving payments, sending money	MD	21215	Web
Deposits and withdrawals	FL	33014	Phone

Bank accounts and services complaints

Based on Consumer Complaints

06/07/2012	06/08/2012	Bank of America	Closed with monetary relief
06/08/2012	06/13/2012	Wells Fargo	Closed with explanation
06/08/2012	06/15/2012	First Niagara Bank	Closed with monetary relief
06/07/2012	06/08/2012	Fifth Third Bank	Closed with monetary relief
06/08/2012	06/10/2012	Wells Fargo	Closed with explanation
06/07/2012	06/08/2012	M&T Bank	Closed with explanation
06/07/2012	06/09/2012	Regions	Closed with explanation
06/07/2012	06/08/2012	First Niagara Bank	Closed with explanation
06/07/2012	06/08/2012	First National Bank of Omaha	Closed with monetary relief
06/08/2012	06/12/2012	JPMorgan Chase	Closed with explanation
06/08/2012	07/25/2012	Wells Fargo	Closed with explanation
06/08/2012	06/20/2012	JPMorgan Chase	Closed with explanation
06/08/2012	06/21/2012	Capital One	Closed with explanation
06/08/2012	06/21/2012	Wells Fargo	Closed with monetary relief
06/08/2012	06/14/2012	JPMorgan Chase	Closed with monetary relief
06/08/2012	06/21/2012	Capital One	Closed with monetary relief
06/08/2012	06/14/2012	First Niagara Bank	Closed with explanation
06/08/2012	06/13/2012	Wells Fargo	Closed with non-monetary relief
06/07/2012	06/08/2012	HSBC	Closed with monetary relief
06/08/2012	06/13/2012	Susquehanna Bank	Closed with explanation
06/08/2012	06/19/2012	JPMorgan Chase	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

97704	Bank account or service	Checking account
97710	Bank account or service	Checking account
97722	Bank account or service	(CD) Certificate of deposit
97730	Bank account or service	Savings account
97731	Bank account or service	Checking account
97763	Bank account or service	(CD) Certificate of deposit
97775	Bank account or service	Checking account
97778	Bank account or service	Savings account
97779	Bank account or service	Savings account
97781	Bank account or service	Checking account
97783	Bank account or service	Checking account
97810	Bank account or service	Checking account
97817	Bank account or service	Other bank product/service
97830	Bank account or service	Checking account
97840	Bank account or service	Checking account
97865	Bank account or service	Checking account
97867	Bank account or service	Checking account
97878	Bank account or service	Checking account
97881	Bank account or service	Checking account
97883	Bank account or service	Checking account
97885	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	FL	32526	Referral
Account opening, closing, or management	NJ	07701	Phone
Deposits and withdrawals	CO	80550	Web
Account opening, closing, or management	CA	91108	Fax
Account opening, closing, or management	NM	87102	Fax
Account opening, closing, or management	AR	85375	Web
Making/receiving payments, sending money	MO	63118	Phone
Account opening, closing, or management	CO	80233	Postal mail
Account opening, closing, or management	NJ	07640	Phone
Deposits and withdrawals	NJ	07712	Phone
Account opening, closing, or management	NY	13088	Web
Problems caused by my funds being low	PA	19104	Web
Account opening, closing, or management	CA	94531	Postal mail
Deposits and withdrawals	FL	32504	Phone
Deposits and withdrawals	CA	93304	Web
Account opening, closing, or management	NY	12309	Referral
Account opening, closing, or management	CO	80210	Referral
Deposits and withdrawals	CA	93940	Phone
Account opening, closing, or management	OR	97022	Postal mail
Deposits and withdrawals	OR	97420	Postal mail
Account opening, closing, or management	TX	77057	Web

Bank accounts and services complaints

Based on Consumer Complaints

06/07/2012	06/08/2012	Wells Fargo	Closed with non-monetary relief
06/08/2012	06/14/2012	Wells Fargo	Closed with non-monetary relief
06/08/2012	06/15/2012	Wells Fargo	Closed with explanation
06/08/2012	06/15/2012	Citibank	Closed with explanation
06/08/2012	06/13/2012	Bank of America	Closed with non-monetary relief
06/08/2012	06/15/2012	State Farm Bank	Closed with monetary relief
06/08/2012	06/15/2012	U.S. Bancorp	Closed with non-monetary relief
06/08/2012	06/13/2012	U.S. Bancorp	Closed with explanation
06/08/2012	06/13/2012	TD Bank	Closed with monetary relief
06/08/2012	06/13/2012	Santander Bank US	Closed
06/08/2012	06/15/2012	M&T Bank	Closed with explanation
06/08/2012	06/14/2012	Santander Bank US	Closed with non-monetary relief
06/08/2012	06/18/2012	JPMorgan Chase	Closed with explanation
06/08/2012	06/13/2012	Wells Fargo	Closed with explanation
06/08/2012	06/14/2012	Bank of America	Closed with explanation
06/08/2012	06/14/2012	First Niagara Bank	Closed with explanation
06/08/2012	07/17/2012	USAA Savings	Closed with explanation
06/08/2012	06/14/2012	JPMorgan Chase	Closed with explanation
06/08/2012	06/24/2012	JPMorgan Chase	Closed with explanation
06/08/2012	06/13/2012	Bank of America	Closed with non-monetary relief
06/08/2012	06/14/2012	Bank of America	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
No	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

97889	Bank account or service	Checking account
97890	Bank account or service	Cashing a check without an account
97892	Bank account or service	Checking account
97909	Bank account or service	Checking account
97914	Bank account or service	Checking account
97940	Bank account or service	Checking account
97946	Bank account or service	Checking account
97969	Bank account or service	Checking account
97983	Bank account or service	Checking account
97984	Bank account or service	Checking account
97985	Bank account or service	Checking account
97991	Bank account or service	(CD) Certificate of deposit
97993	Bank account or service	Checking account
98020	Bank account or service	Checking account
98052	Bank account or service	Checking account
98478	Bank account or service	Checking account
98495	Bank account or service	Checking account
98510	Bank account or service	Checking account
98541	Bank account or service	Checking account
99002	Bank account or service	Cashing a check without an account
99046	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	MN	55416	Web
Deposits and withdrawals	CA	92630	Web
Account opening, closing, or management	MD	20906	Web
Problems caused by my funds being low	FL	33712	Web
Problems caused by my funds being low	NM	87111	Web
Using a debit or ATM card	NJ	07656	Web
Problems caused by my funds being low	CA	93011	Web
Problems caused by my funds being low	MA	02748	Web
Deposits and withdrawals	DE	19713	Web
Deposits and withdrawals	MO	64131	Phone
Deposits and withdrawals	DC	20019	Phone
Making/receiving payments, sending money	VA	22314	Referral
Making/receiving payments, sending money	PA	32117	Referral
Deposits and withdrawals	OH	44230	Web
Using a debit or ATM card	GA	30309	Web
Making/receiving payments, sending money	GA	30301	Web
Problems caused by my funds being low	NY	10952	Web
Account opening, closing, or management	MA	02539	Postal mail
Account opening, closing, or management	CA	92553	Web
Account opening, closing, or management	NY	10016	Web
Using a debit or ATM card	WA	98930	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/08/2012	06/15/2012	Fifth Third Bank	Closed with explanation
06/08/2012	06/15/2012	Wells Fargo	Closed with explanation
06/08/2012	06/13/2012	Capital One	Closed with explanation
06/09/2012	06/15/2012	Regions	Closed with monetary relief
06/09/2012	06/13/2012	TD Bank	Closed with monetary relief
06/09/2012	06/13/2012	Capital One	Closed with explanation
06/10/2012	06/13/2012	Union Bank	Closed with explanation
06/10/2012	06/14/2012	Webster Bank	Closed with monetary relief
06/11/2012	06/15/2012	TD Bank	Closed with explanation
06/11/2012	06/14/2012	U.S. Bancorp	Closed with monetary relief
06/11/2012	06/14/2012	Wells Fargo	Closed with explanation
06/08/2012	06/11/2012	OneWest Bank	Closed with explanation
06/08/2012	06/11/2012	Whitney Bank	Closed with explanation
06/07/2012	06/12/2012	PNC Bank	Closed with explanation
06/07/2012	06/12/2012	Bank of America	Closed with explanation
06/08/2012	06/15/2012	Bank of America	Closed with explanation
06/07/2012	06/12/2012	TD Bank	Closed with monetary relief
06/08/2012	06/15/2012	Santander Bank US	Closed
06/09/2012	06/14/2012	BBVA Compass	Closed with explanation
06/11/2012	06/15/2012	TD Bank	Closed with explanation
06/08/2012	06/14/2012	Bank of America	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

99047	Bank account or service	Checking account
99057	Bank account or service	Checking account
99060	Bank account or service	Savings account
99061	Bank account or service	Checking account
99066	Bank account or service	Checking account
99076	Bank account or service	Checking account
99079	Bank account or service	Other bank product/service
99083	Bank account or service	Savings account
99096	Bank account or service	Savings account
99102	Bank account or service	Checking account
99108	Bank account or service	Checking account
99124	Bank account or service	Checking account
99134	Bank account or service	Checking account
99143	Bank account or service	Checking account
99145	Bank account or service	Checking account
99146	Bank account or service	Checking account
99148	Bank account or service	Checking account
99150	Bank account or service	Checking account
99151	Bank account or service	Checking account
99157	Bank account or service	Checking account
99161	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	NY	11229	Referral
Problems caused by my funds being low	CO	81505	Web
Account opening, closing, or management	PA	19001	Phone
Making/receiving payments, sending money	MI	48309	Referral
Deposits and withdrawals	IL	60453	Postal mail
Problems caused by my funds being low	MD	20878	Web
Deposits and withdrawals	VA	22302	Postal mail
Account opening, closing, or management	GA	30248	Web
Deposits and withdrawals	GA	30008	Web
Account opening, closing, or management	LA	70807	Phone
Account opening, closing, or management	FL	33062	Postal mail
Account opening, closing, or management	MD	20874	Web
Problems caused by my funds being low	GA	30082	Referral
Account opening, closing, or management	OH	43623	Referral
Account opening, closing, or management	NJ	07652	Referral
Account opening, closing, or management	NY	10038	Referral
Deposits and withdrawals	NY	12440	Referral
Using a debit or ATM card	NY	10035	Referral
Account opening, closing, or management	VT	05733	Referral
Making/receiving payments, sending money	OH	43219	Referral
Account opening, closing, or management	FL	33305	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/08/2012	06/14/2012	TD Bank	Closed with explanation
06/11/2012	06/15/2012	U.S. Bancorp	Closed with monetary relief
06/11/2012	06/19/2012	PNC Bank	Closed with explanation
06/11/2012	03/19/2013	JPMorgan Chase	Closed with monetary relief
06/11/2012	06/14/2012	RBS Citizens	Closed with monetary relief
06/11/2012	06/14/2012	BB&T Financial	Closed with monetary relief
06/11/2012	06/18/2012	Wells Fargo	Closed with explanation
06/11/2012	06/25/2012	New York Community Bank	Closed with explanation
06/11/2012	06/15/2012	Bank of America	Closed with explanation
06/11/2012	06/20/2012	Whitney Bank	Closed with explanation
06/11/2012	06/19/2012	Bank of America	Closed with monetary relief
06/11/2012	06/15/2012	M&T Bank	Closed with explanation
06/11/2012	06/15/2012	JPMorgan Chase	Closed with explanation
06/11/2012	06/18/2012	RBS Citizens	Closed with monetary relief
06/11/2012	06/18/2012	Bank of America	Closed with monetary relief
06/11/2012	06/18/2012	JPMorgan Chase	Closed with monetary relief
06/11/2012	06/18/2012	JPMorgan Chase	Closed with monetary relief
06/11/2012	06/18/2012	Capital One	Closed with explanation
06/11/2012	06/18/2012	RBS Citizens	Closed with monetary relief
06/11/2012	07/24/2012	JPMorgan Chase	Closed with explanation
06/11/2012	06/14/2012	PNC Bank	Closed with non-monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

99163	Bank account or service	Checking account
99165	Bank account or service	Checking account
99167	Bank account or service	Checking account
99175	Bank account or service	Checking account
99179	Bank account or service	Checking account
99184	Bank account or service	Other bank product/service
99212	Bank account or service	Savings account
99222	Bank account or service	Savings account
99240	Bank account or service	Checking account
99249	Bank account or service	Other bank product/service
99250	Bank account or service	Checking account
99284	Bank account or service	Checking account
99295	Bank account or service	Checking account
99336	Bank account or service	Checking account
99337	Bank account or service	Other bank product/service
99349	Bank account or service	(CD) Certificate of deposit
99385	Bank account or service	Checking account
99387	Bank account or service	Checking account
99409	Bank account or service	Other bank product/service
99460	Bank account or service	(CD) Certificate of deposit
99694	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	OH	45403	Referral
Deposits and withdrawals	CA	95404	Referral
Account opening, closing, or management	NY	10968	Referral
Deposits and withdrawals	CA	91730	Referral
Account opening, closing, or management	TX	77084	Referral
Making/receiving payments, sending money	NY	11209	Referral
Deposits and withdrawals	NJ	07866	Web
Deposits and withdrawals	FL	32779	Phone
Account opening, closing, or management	NY	11209	Web
Deposits and withdrawals	WA	99212	Web
Problems caused by my funds being low	PA	19446	Web
Account opening, closing, or management	NY	11234	Web
Deposits and withdrawals	PA	17349	Web
Deposits and withdrawals	NY	11229	Phone
Account opening, closing, or management	TX	78666	Web
Making/receiving payments, sending money	CA	94590	Referral
Problems caused by my funds being low	MA	02660	Postal mail
Account opening, closing, or management	CA	95611	Phone
Account opening, closing, or management	GA	30134	Web
Deposits and withdrawals	VA	23116	Web
Account opening, closing, or management	OH	43230	Web

Bank accounts and services complaints

Based on Consumer Complaints

06/11/2012	06/14/2012	Fifth Third Bank	Closed with monetary relief
06/11/2012	06/14/2012	Bank of America	Closed with monetary relief
06/11/2012	06/14/2012	First Niagara Bank	Closed with explanation
06/11/2012	06/14/2012	Citibank	Closed with explanation
06/11/2012	06/15/2012	Bank of the West	Closed with non-monetary relief
06/11/2012	06/21/2012	Springleaf Finance Corporation	Closed with explanation
06/11/2012	06/13/2012	Wells Fargo	Closed with non-monetary relief
06/11/2012	06/14/2012	Capital One	Closed with explanation
06/11/2012	06/15/2012	Bank of America	Closed with explanation
06/11/2012	06/15/2012	Bank of America	Closed
06/11/2012	06/15/2012	TD Bank	Closed with monetary relief
06/11/2012	06/13/2012	JPMorgan Chase	Closed with explanation
06/11/2012	06/15/2012	Bank of America	Closed with explanation
06/11/2012	06/18/2012	Capital One	Closed with explanation
06/11/2012	06/15/2012	Wells Fargo	Closed with explanation
06/11/2012	06/15/2012	Bank of America	Closed with monetary relief
06/11/2012	09/07/2012	Santander Bank US	Closed with explanation
06/11/2012	06/12/2012	Wells Fargo	Closed with explanation
06/12/2012	06/15/2012	Bank of America	Closed
06/11/2012	06/15/2012	Capital One	Closed with explanation
06/11/2012	06/15/2012	U.S. Bancorp	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

99739	Bank account or service	Checking account
99788	Bank account or service	Checking account
99805	Bank account or service	Checking account
99807	Bank account or service	Savings account
99815	Bank account or service	Checking account
99817	Bank account or service	Checking account
99830	Bank account or service	Checking account
99836	Bank account or service	Checking account
99850	Bank account or service	Other bank product/service
99854	Bank account or service	Checking account
99856	Bank account or service	Checking account
99868	Bank account or service	Checking account
99892	Bank account or service	Checking account
99893	Bank account or service	Checking account
99894	Bank account or service	Checking account
99895	Bank account or service	Checking account
99903	Bank account or service	Checking account
99912	Bank account or service	Checking account
99915	Bank account or service	Checking account
99921	Bank account or service	Checking account
99928	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	TX	75228	Referral
Account opening, closing, or management	NJ	07079	Web
Deposits and withdrawals	MA	02135	Phone
Making/receiving payments, sending money	NY	10165	Phone
Deposits and withdrawals	WI	53221	Phone
Problems caused by my funds being low	NY	11218	Phone
Account opening, closing, or management	MT	59718	Phone
Account opening, closing, or management	MI	48843	Web
Account opening, closing, or management	PA	19403	Phone
Problems caused by my funds being low	GA	30907	Web
Deposits and withdrawals	NY	11003	Postal mail
Deposits and withdrawals	CA	92630	Phone
Deposits and withdrawals	NY	11520	Referral
Problems caused by my funds being low	TN	37027	Referral
Account opening, closing, or management	CA	91204	Referral
Account opening, closing, or management	IN	46218	Referral
Deposits and withdrawals	NJ	08527	Referral
Account opening, closing, or management	TX	79935	Referral
Account opening, closing, or management	PA	18914	Referral
Problems caused by my funds being low	CO	80219	Referral
Deposits and withdrawals	GA	30033	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/11/2012	06/14/2012	Wells Fargo	Closed with monetary relief
06/12/2012	06/15/2012	JPMorgan Chase	Closed with explanation
06/12/2012	06/13/2012	RBS Citizens	Closed with monetary relief
06/12/2012	06/13/2012	Capital One	Closed with explanation
06/12/2012	06/13/2012	JPMorgan Chase	Closed with explanation
06/12/2012	06/15/2012	Capital One	Closed with explanation
06/12/2012	06/18/2012	JPMorgan Chase	Closed with non-monetary relief
06/12/2012	06/15/2012	PNC Bank	Closed with explanation
06/12/2012	06/14/2012	Wells Fargo	Closed with explanation
06/12/2012	06/15/2012	Wells Fargo	Closed with explanation
06/12/2012	06/20/2012	JPMorgan Chase	Closed with monetary relief
06/12/2012	06/15/2012	Wells Fargo	Closed with monetary relief
06/12/2012	06/18/2012	Citibank	Closed with monetary relief
06/12/2012	06/18/2012	Bank of America	Closed with monetary relief
06/12/2012	06/18/2012	Bank of America	Closed with non-monetary relief
06/12/2012	06/18/2012	JPMorgan Chase	Closed with explanation
06/12/2012	06/18/2012	Santander Bank US	Closed with explanation
06/12/2012	06/18/2012	Wells Fargo	Closed with explanation
06/12/2012	07/24/2012	First Niagara Bank	Closed with explanation
06/12/2012	06/18/2012	Wells Fargo	Closed with explanation
06/12/2012	06/18/2012	BB&T Financial	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

99932	Bank account or service	Checking account
99933	Bank account or service	Checking account
99936	Bank account or service	Checking account
99941	Bank account or service	Checking account
99949	Bank account or service	Checking account
99954	Bank account or service	Other bank product/service
99969	Bank account or service	Other bank product/service
99971	Bank account or service	Checking account
99972	Bank account or service	Savings account
99976	Bank account or service	Checking account
99980	Bank account or service	Savings account
99996	Bank account or service	Savings account
99997	Bank account or service	Checking account
99999	Bank account or service	Checking account
100010	Bank account or service	Checking account
100025	Bank account or service	Checking account
100026	Bank account or service	Checking account
100033	Bank account or service	Checking account
100039	Bank account or service	Checking account
100047	Bank account or service	Checking account
100053	Bank account or service	Cashing a check without an account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	CT	06511	Referral
Account opening, closing, or management	GA	30041	Referral
Using a debit or ATM card	NJ	08062	Web
Deposits and withdrawals	MA	02764	Web
Deposits and withdrawals	PA	15627	Phone
Using a debit or ATM card	VA	22150	Web
Making/receiving payments, sending money		00020	Web
Problems caused by my funds being low	OH	45223	Web
Account opening, closing, or management	OH	45419	Phone
Account opening, closing, or management	CA	92317	Phone
Deposits and withdrawals	CA	94583	Referral
Account opening, closing, or management	NY	11375	Phone
Problems caused by my funds being low	PA	19140	Postal mail
Deposits and withdrawals	CA	94605	Phone
Account opening, closing, or management	CA	92240	Phone
Deposits and withdrawals	MD	21225	Web
Deposits and withdrawals	MD	20740	Web
Account opening, closing, or management	NY	11725	Phone
Problems caused by my funds being low	ID	83704	Phone
Account opening, closing, or management	ID	83646	Web
Account opening, closing, or management	LA	70769	Phone

Bank accounts and services complaints

Based on Consumer Complaints

06/12/2012	06/18/2012	Wells Fargo	Closed with monetary relief
06/12/2012	06/18/2012	Bank of America	Closed with monetary relief
06/12/2012	06/15/2012	TD Bank	Closed with explanation
06/12/2012	06/18/2012	Santander Bank US	Closed
06/12/2012	06/15/2012	JPMorgan Chase	Closed with explanation
06/12/2012	06/15/2012	Capital One	Closed with non-monetary relief
06/12/2012	06/21/2012	Susquehanna Bank	Closed with explanation
06/12/2012	06/15/2012	Fifth Third Bank	Closed with monetary relief
06/12/2012	06/13/2012	JPMorgan Chase	Closed with explanation
06/12/2012	06/21/2012	USAA Savings	Closed with explanation
06/12/2012	06/18/2012	Wells Fargo	Closed with explanation
06/12/2012	06/18/2012	HSBC	Closed with monetary relief
06/12/2012	06/21/2012	Santander Bank US	Closed
06/12/2012	11/18/2013	Wells Fargo	Closed with explanation
06/12/2012	06/21/2012	Wells Fargo	Closed with explanation
06/12/2012	06/15/2012	Bank of America	Closed with monetary relief
06/12/2012	06/15/2012	M&T Bank	Closed with explanation
06/12/2012	06/18/2012	HSBC	Closed
06/12/2012	06/21/2012	Bank of America	Closed with monetary relief
06/12/2012	06/13/2012	U.S. Bancorp	Closed with explanation
06/12/2012	06/21/2012	Regions	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

100072	Bank account or service	Checking account
100080	Bank account or service	Checking account
100086	Bank account or service	Checking account
100091	Bank account or service	Checking account
100097	Bank account or service	Other bank product/service
100102	Bank account or service	Checking account
100337	Bank account or service	Checking account
100389	Bank account or service	Checking account
100402	Bank account or service	Checking account
100403	Bank account or service	Checking account
100413	Bank account or service	Checking account
100418	Bank account or service	Checking account
100424	Bank account or service	Checking account
100427	Bank account or service	Checking account
100429	Bank account or service	Checking account
100438	Bank account or service	Other bank product/service
100439	Bank account or service	Checking account
100441	Bank account or service	Savings account
100444	Bank account or service	Checking account
100445	Bank account or service	Checking account
100447	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NY	11435	Referral
Account opening, closing, or management	IN	47802	Referral
Problems caused by my funds being low	MO	63116	Referral
Making/receiving payments, sending money	MD	20904	Web
Deposits and withdrawals	IN	46030	Phone
Account opening, closing, or management	NC	28086	Postal mail
Account opening, closing, or management	NY	12508	Referral
Account opening, closing, or management	VA	23303	Postal mail
Account opening, closing, or management	NC	27976	Referral
Problems caused by my funds being low	CA	91311	Referral
Deposits and withdrawals	FL	34953	Referral
Deposits and withdrawals	TX	78728	Referral
Problems caused by my funds being low	KS	66618	Referral
Deposits and withdrawals	WA	98056	Referral
Deposits and withdrawals	FL	33182	Referral
Account opening, closing, or management	NY	10116	Referral
Account opening, closing, or management	NM	88081	Referral
Account opening, closing, or management	NC	28732	Referral
Account opening, closing, or management	FL	34108	Referral
Account opening, closing, or management	NJ	07101	Referral
Problems caused by my funds being low	GA	30168	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/12/2012	06/21/2012	Capital One	Closed with explanation
06/12/2012	06/15/2012	Fifth Third Bank	Closed with explanation
06/12/2012	06/18/2012	PNC Bank	Closed with explanation
06/12/2012	06/15/2012	Wells Fargo	Closed with explanation
06/12/2012	06/13/2012	PNC Bank	Closed with explanation
06/12/2012	06/18/2012	Wells Fargo	Closed with explanation
06/12/2012	06/18/2012	Wells Fargo	Closed with explanation
06/14/2012	06/19/2012	PNC Bank	Closed with monetary relief
06/13/2012	06/16/2012	Navy FCU	Closed with non-monetary relief
06/13/2012	06/16/2012	PNC Bank	Closed
06/13/2012	06/16/2012	Bank of America	Closed with non-monetary relief
06/13/2012	06/16/2012	BBVA Compass	Closed with explanation
06/13/2012	06/16/2012	UMB Bank	Closed with non-monetary relief
06/13/2012	06/16/2012	Wells Fargo	Closed with explanation
06/13/2012	06/16/2012	Bank of America	Closed with explanation
06/13/2012	06/19/2012	BNY Mellon	Closed with explanation
06/13/2012	06/19/2012	JPMorgan Chase	Closed with explanation
06/13/2012	06/19/2012	BB&T Financial	Closed with explanation
06/13/2012	06/20/2012	Bank of America	Closed with explanation
06/13/2012	06/20/2012	TD Bank	Closed with explanation
06/13/2012	06/20/2012	JPMorgan Chase	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

100449	Bank account or service	(CD) Certificate of deposit
100453	Bank account or service	Checking account
100455	Bank account or service	Checking account
100456	Bank account or service	Checking account
100466	Bank account or service	Checking account
100467	Bank account or service	Checking account
100469	Bank account or service	Checking account
100470	Bank account or service	Checking account
100471	Bank account or service	(CD) Certificate of deposit
100472	Bank account or service	Checking account
100476	Bank account or service	Checking account
100477	Bank account or service	(CD) Certificate of deposit
100480	Bank account or service	Checking account
100481	Bank account or service	Checking account
100483	Bank account or service	Checking account
100484	Bank account or service	(CD) Certificate of deposit
100486	Bank account or service	Checking account
100487	Bank account or service	Checking account
100488	Bank account or service	Checking account
100493	Bank account or service	Checking account
100507	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	VT	05068	Referral
Deposits and withdrawals	CA	94541	Referral
Problems caused by my funds being low	VA	22192	Referral
Problems caused by my funds being low	CT	19446	Referral
Account opening, closing, or management	TX	76001	Referral
Account opening, closing, or management	NY	11747	Referral
Deposits and withdrawals			Referral
Deposits and withdrawals	FL	33412	Referral
Account opening, closing, or management	PA	17268	Referral
Account opening, closing, or management	MI	49709	Referral
Problems caused by my funds being low	TX	77535	Referral
Account opening, closing, or management	VA	22303	Referral
Account opening, closing, or management	CA	93003	Referral
Account opening, closing, or management	CO	80439	Referral
Making/receiving payments, sending money	NC	27106	Referral
Account opening, closing, or management	OH	44136	Referral
Problems caused by my funds being low	PA	18201	Referral
Deposits and withdrawals			Email
Deposits and withdrawals	FL	33069	Email
Deposits and withdrawals	CA	92878	Referral
Problems caused by my funds being low	NY	14621	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/13/2012	06/19/2012	Wells Fargo	Closed with non-monetary relief
06/13/2012	06/19/2012	U.S. Bancorp	Closed with monetary relief
06/13/2012	06/19/2012	BB&T Financial	Closed with explanation
06/13/2012	06/19/2012	RBS Citizens	Closed with monetary relief
06/13/2012	06/19/2012	Regions	Closed with explanation
06/13/2012	06/20/2012	HSBC	Closed
06/13/2012	06/18/2012	Bank of America	Closed with explanation
06/13/2012	06/20/2012	Wells Fargo	Closed with explanation
06/13/2012	06/20/2012	Santander Bank US	Closed
06/13/2012	06/20/2012	PNC Bank	Closed with explanation
06/13/2012	06/20/2012	BBVA Compass	Closed with monetary relief
06/13/2012	06/20/2012	Bank of America	Closed with explanation
06/14/2012	06/19/2012	Comerica	Closed with explanation
06/14/2012	06/19/2012	U.S. Bancorp	Closed with explanation
06/14/2012	06/19/2012	TD Bank	Closed with monetary relief
06/14/2012	06/19/2012	PNC Bank	Closed
06/14/2012	06/19/2012	RBS Citizens	Closed with monetary relief
06/14/2012	06/16/2012	Navy FCU	Closed with explanation
06/14/2012	06/16/2012	Navy FCU	Closed with explanation
06/14/2012	06/16/2012	East West Bank	Closed with explanation
06/14/2012	06/16/2012	M&T Bank	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

100510	Bank account or service	Checking account
100511	Bank account or service	Checking account
100512	Bank account or service	Checking account
100516	Bank account or service	Savings account
100534	Bank account or service	Other bank product/service
100539	Bank account or service	Other bank product/service
100583	Bank account or service	Checking account
100594	Bank account or service	Checking account
100598	Bank account or service	Cashing a check without an account
100600	Bank account or service	Checking account
100640	Bank account or service	Checking account
100647	Bank account or service	Checking account
100648	Bank account or service	Checking account
100650	Bank account or service	Checking account
100652	Bank account or service	Checking account
100660	Bank account or service	Checking account
100666	Bank account or service	Checking account
100667	Bank account or service	Checking account
100681	Bank account or service	(CD) Certificate of deposit
100692	Bank account or service	Cashing a check without an account
100701	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	MI	49009	Referral
Deposits and withdrawals	CA	95966	Referral
Account opening, closing, or management	KY	41016	Referral
Account opening, closing, or management	FL	34113	Referral
Making/receiving payments, sending money	MD	21215	Web
Account opening, closing, or management	NM	87112	Web
Deposits and withdrawals	NY	11420	Web
Account opening, closing, or management	NM	87502	Phone
Account opening, closing, or management	MA	01550	Referral
Deposits and withdrawals	CA	92660	Phone
Problems caused by my funds being low	MA	02126	Referral
Account opening, closing, or management	SC	29582	Referral
Making/receiving payments, sending money	OK	73013	Referral
Making/receiving payments, sending money	OH	45229	Referral
Account opening, closing, or management	NJ	08318	Referral
Account opening, closing, or management	NY	14213	Referral
Problems caused by my funds being low	WI	53188	Referral
Problems caused by my funds being low	PA	19134	Referral
Deposits and withdrawals	NH	03743	Referral
Deposits and withdrawals	FL	33634	Phone
Account opening, closing, or management	CA	91780	Web

Bank accounts and services complaints

Based on Consumer Complaints

06/14/2012	06/16/2012	Fifth Third Bank	Closed with explanation
06/14/2012	06/16/2012	Bank of America	Closed with non-monetary relief
06/14/2012	06/16/2012	Fifth Third Bank	Closed with non-monetary relief
06/14/2012	06/18/2012	BB&T Financial	Closed with explanation
06/13/2012	06/13/2012	Wells Fargo	Closed with explanation
06/13/2012	06/15/2012	USAA Savings	Closed with explanation
06/13/2012	06/14/2012	JPMorgan Chase	Closed with explanation
06/13/2012	06/18/2012	Wells Fargo	Closed with monetary relief
06/13/2012	06/18/2012	Santander Bank US	Closed
06/13/2012	06/18/2012	Bank of America	Closed with monetary relief
06/13/2012	06/19/2012	RBS Citizens	Closed with monetary relief
06/13/2012	06/15/2012	Wells Fargo	Closed with non-monetary relief
06/13/2012	06/15/2012	Bank of America	Closed with monetary relief
06/13/2012	06/15/2012	KeyBank NA	Closed with explanation
06/13/2012	06/18/2012	Bank of America	Closed
06/13/2012	06/18/2012	First Niagara Bank	Closed with explanation
06/13/2012	06/18/2012	Associated Bank	Closed with explanation
06/13/2012	06/18/2012	Bank of America	Closed with non-monetary relief
06/13/2012	06/18/2012	Santander Bank US	Closed
06/13/2012	06/14/2012	Bank of America	Closed with explanation
06/13/2012	06/19/2012	Union Bank	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

100712	Bank account or service	Checking account
100719	Bank account or service	Other bank product/service
100720	Bank account or service	Checking account
100723	Bank account or service	Other bank product/service
100763	Bank account or service	Checking account
100764	Bank account or service	Checking account
100770	Bank account or service	Checking account
100773	Bank account or service	Savings account
100786	Bank account or service	Checking account
100791	Bank account or service	Savings account
100792	Bank account or service	Checking account
100801	Bank account or service	Other bank product/service
100831	Bank account or service	Checking account
100838	Bank account or service	Checking account
100845	Bank account or service	Checking account
100849	Bank account or service	Checking account
100851	Bank account or service	Checking account
100856	Bank account or service	Checking account
100858	Bank account or service	Checking account
100863	Bank account or service	Checking account
100934	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	WA	98125	Postal mail
Making/receiving payments, sending money	UT	84020	Web
Deposits and withdrawals	FL	33015	Phone
Account opening, closing, or management	IL	60441	Phone
Deposits and withdrawals	CA	94591	Phone
Deposits and withdrawals	CA	94591	Phone
Deposits and withdrawals	MD	21075	Referral
Account opening, closing, or management	CA	94087	Web
Account opening, closing, or management	CO	80129	Referral
Account opening, closing, or management	TX	75233	Phone
Using a debit or ATM card	ME	04104	Phone
Deposits and withdrawals	WA	98374	Web
Using a debit or ATM card	NY	11417	Phone
Problems caused by my funds being low			Phone
Problems caused by my funds being low	CT	06470	Referral
Account opening, closing, or management	CA	95608	Referral
Using a debit or ATM card	CA	96151	Referral
Account opening, closing, or management	NE	69301	Referral
Deposits and withdrawals	GA	30331	Referral
Deposits and withdrawals	CA	93003	Phone
Deposits and withdrawals	NY	10463	Phone

Bank accounts and services complaints

Based on Consumer Complaints

06/13/2012	06/15/2012	KeyBank NA	Closed with monetary relief
06/13/2012	06/15/2012	JPMorgan Chase	Closed with monetary relief
06/13/2012	06/19/2012	JPMorgan Chase	Closed with explanation
06/13/2012	06/14/2012	PNC Bank	Closed with explanation
06/13/2012	06/25/2012	Bank of the West	Closed with explanation
06/13/2012	06/20/2012	U.S. Bancorp	Closed with explanation
06/13/2012	06/20/2012	Wells Fargo	Closed with explanation
06/13/2012	06/15/2012	Bank of America	Closed with monetary relief
06/13/2012	06/22/2012	TCF National Bank	Closed with monetary relief
06/13/2012	06/22/2012	Bank of America	Closed with explanation
06/13/2012	06/22/2012	GE Capital Retail	Closed with monetary relief
06/13/2012	06/22/2012	City National Bank	Closed with explanation
06/13/2012	06/20/2012	HSBC	Closed with monetary relief
06/13/2012	06/22/2012	Wells Fargo	Closed with explanation
06/13/2012	06/18/2012	Bank of America	Closed with monetary relief
06/13/2012	06/19/2012	Wells Fargo	Closed with explanation
06/13/2012	07/26/2012	Wells Fargo	Closed with explanation
06/13/2012	06/21/2012	Bank of America	Closed with explanation
06/13/2012	06/21/2012	Wells Fargo	Closed with explanation
06/13/2012	06/22/2012	Wells Fargo	Closed with non-monetary relief
06/14/2012	06/22/2012	Citibank	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

100942	Bank account or service	Checking account
100947	Bank account or service	(CD) Certificate of deposit
100957	Bank account or service	Checking account
101178	Bank account or service	Checking account
101231	Bank account or service	Savings account
101275	Bank account or service	Checking account
101276	Bank account or service	Savings account
101407	Bank account or service	Other bank product/service
101415	Bank account or service	Checking account
101422	Bank account or service	Other bank product/service
101423	Bank account or service	Checking account
101469	Bank account or service	Savings account
101482	Bank account or service	Checking account
101537	Bank account or service	Checking account
101538	Bank account or service	Checking account
101543	Bank account or service	Checking account
101544	Bank account or service	Checking account
101546	Bank account or service	Checking account
101547	Bank account or service	Checking account
101551	Bank account or service	Checking account
101565	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	PA	15463	Web
Account opening, closing, or management	FL	33309	Postal mail
Problems caused by my funds being low	MA	02715	Postal mail
Using a debit or ATM card	MI	48239	Web
Deposits and withdrawals	KY	40218	Referral
Account opening, closing, or management	AL	35405	Referral
Account opening, closing, or management	OH	45040	Referral
Account opening, closing, or management	WA	99130	Web
Deposits and withdrawals	GA	30331	Referral
Making/receiving payments, sending money	AL	35094	Web
Deposits and withdrawals	MA	02332	Postal mail
Deposits and withdrawals	SC	29020	Web
Using a debit or ATM card	OH	44221	Postal mail
Account opening, closing, or management	PA	16804	Referral
Problems caused by my funds being low	IL	60446	Referral
Using a debit or ATM card	CT	06704	Referral
Using a debit or ATM card	VA	23060	Referral
Making/receiving payments, sending money	AK	99654	Referral
Account opening, closing, or management	TX	77304	Referral
Account opening, closing, or management	FL	33952	Referral
Account opening, closing, or management	NY	11226	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/14/2012	06/15/2012	PNC Bank	Closed with explanation
06/14/2012	06/19/2012	BankUnited	Closed with monetary relief
06/13/2012	06/19/2012	Bank of America	Closed with explanation
06/13/2012	06/15/2012	Capital One	Closed with explanation
06/13/2012	06/25/2012	JPMorgan Chase	Closed with explanation
06/13/2012	06/21/2012	Wells Fargo	Closed with non-monetary relief
06/13/2012	06/18/2012	Fifth Third Bank	Closed with monetary relief
06/14/2012	06/15/2012	Capital One	Closed with explanation
06/14/2012	06/20/2012	Wells Fargo	Closed with explanation
06/14/2012	06/15/2012	Bank of America	Closed with explanation
06/14/2012	06/19/2012	TD Bank	Closed with monetary relief
06/14/2012	06/15/2012	Bank of America	Closed with explanation
06/14/2012	06/19/2012	U.S. Bancorp	Closed with monetary relief
06/14/2012	06/19/2012	Santander Bank US	Closed
06/14/2012	06/19/2012	TCF National Bank	Closed with monetary relief
06/14/2012	06/20/2012	JPMorgan Chase	Closed with explanation
06/14/2012	06/20/2012	SunTrust Bank	Closed with monetary relief
06/14/2012	06/20/2012	Wells Fargo	Closed with non-monetary relief
06/14/2012	06/20/2012	Capital One	Closed with explanation
06/14/2012	06/20/2012	Wells Fargo	Closed with monetary relief
06/14/2012	06/20/2012	Capital One	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

101570	Bank account or service	(CD) Certificate of deposit
101620	Bank account or service	Checking account
101666	Bank account or service	Checking account
101672	Bank account or service	Checking account
101674	Bank account or service	Checking account
101678	Bank account or service	Checking account
101685	Bank account or service	Other bank product/service
101699	Bank account or service	Checking account
101704	Bank account or service	Other bank product/service
101716	Bank account or service	Checking account
101721	Bank account or service	Checking account
101724	Bank account or service	Checking account
101730	Bank account or service	Savings account
101740	Bank account or service	Checking account
101752	Bank account or service	Checking account
101906	Bank account or service	Checking account
101980	Bank account or service	Other bank product/service
102245	Bank account or service	Other bank product/service
102246	Bank account or service	Checking account
102295	Bank account or service	(CD) Certificate of deposit
102301	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	NC	27615	Referral
Problems caused by my funds being low	IL	60177	Web
Deposits and withdrawals	IN	46203	Web
Account opening, closing, or management	NY	11354	Phone
Account opening, closing, or management	CA	90016	Phone
Using a debit or ATM card	FL	34656	Phone
Deposits and withdrawals	AR	72207	Web
Using a debit or ATM card	FL	32779	Web
Account opening, closing, or management	CO	80920	Phone
Problems caused by my funds being low	MD	21220	Web
Problems caused by my funds being low	CA	92882	Web
Deposits and withdrawals	FL	33025	Referral
Account opening, closing, or management	CT	06811	Referral
Deposits and withdrawals	TN	37890	Referral
Account opening, closing, or management	PA	18103	Phone
Problems caused by my funds being low	NC	28173	Web
Account opening, closing, or management	VT	05033	Phone
Problems caused by my funds being low	WA	98026	Web
Account opening, closing, or management	CA	94621	Postal mail
Account opening, closing, or management	WA	98520	Web
Problems caused by my funds being low	NC	28669	Postal mail

Bank accounts and services complaints

Based on Consumer Complaints

06/14/2012	06/19/2012	Bank of America	Closed with monetary relief
06/14/2012	06/24/2012	TCF National Bank	Closed with monetary relief
06/14/2012	06/15/2012	Fifth Third Bank	Closed with explanation
06/14/2012	06/21/2012	TD Bank	Closed with explanation
06/14/2012	06/21/2012	Wells Fargo	Closed with explanation
06/14/2012	06/25/2012	Bank of America	Closed with explanation
06/14/2012	06/22/2012	Regions	Closed with explanation
06/14/2012	06/25/2012	TCF National Bank	Closed with explanation
06/14/2012	06/25/2012	JPMorgan Chase	Closed with explanation
06/14/2012	06/15/2012	Bank of America	Closed with monetary relief
06/14/2012	12/12/2012	Bank of America	Closed with explanation
06/14/2012	06/20/2012	Wells Fargo	Closed with monetary relief
06/14/2012	06/20/2012	Webster Bank	Closed with explanation
06/14/2012	06/20/2012	U.S. Bancorp	Closed
06/14/2012	06/21/2012	Wells Fargo	Closed with explanation
06/15/2012	06/15/2012	SunTrust Bank	Closed with explanation
06/15/2012	06/24/2012	KeyBank NA	Closed with explanation
06/14/2012	06/15/2012	Bank of America	Closed with explanation
06/14/2012	06/19/2012	JPMorgan Chase	Closed with explanation
06/15/2012	06/22/2012	JPMorgan Chase	Closed with explanation
06/15/2012	06/22/2012	Wells Fargo	Closed with non-monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

102307	Bank account or service	Checking account
102311	Bank account or service	Checking account
102320	Bank account or service	Checking account
102331	Bank account or service	Checking account
102356	Bank account or service	(CD) Certificate of deposit
102362	Bank account or service	Checking account
102389	Bank account or service	Checking account
102427	Bank account or service	Checking account
102436	Bank account or service	Checking account
102468	Bank account or service	Cashing a check without an account
102470	Bank account or service	Checking account
102488	Bank account or service	Checking account
102489	Bank account or service	Checking account
102490	Bank account or service	Checking account
102496	Bank account or service	Checking account
102498	Bank account or service	Checking account
102507	Bank account or service	Savings account
102511	Bank account or service	Checking account
102512	Bank account or service	Checking account
102514	Bank account or service	Checking account
102518	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Making/receiving payments, sending money	GA	30362	Referral
Account opening, closing, or management	CA	93350	Phone
Account opening, closing, or management	NY	10007	Postal mail
Deposits and withdrawals	IL	60010	Web
Account opening, closing, or management	MN	55438	Web
Using a debit or ATM card	FL	32218	Web
Account opening, closing, or management	FL	32708	Phone
Account opening, closing, or management	FL	33144	Phone
Deposits and withdrawals	NM	87120	Web
Account opening, closing, or management	TX	78641	Web
Account opening, closing, or management	FL	32724	Phone
Account opening, closing, or management	NH	03038	Referral
Account opening, closing, or management	VT	05701	Referral
Account opening, closing, or management	CA	92427	Referral
Deposits and withdrawals	FL	33139	Referral
Problems caused by my funds being low	AZ	85741	Referral
Deposits and withdrawals	LA	71327	Referral
Deposits and withdrawals	FL	34243	Referral
Making/receiving payments, sending money	IN	47006	Referral
Account opening, closing, or management	CO	80215	Referral
Deposits and withdrawals	NH	03869	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/15/2012	06/27/2012	U.S. Bancorp	Closed with explanation
06/15/2012	06/15/2012	Wells Fargo	Closed with explanation
06/14/2012	06/24/2012	TD Bank	Closed with monetary relief
06/15/2012	06/22/2012	BMO Harris	Closed with non-monetary relief
06/15/2012	06/22/2012	Ally Financial Inc.	Closed with monetary relief
06/15/2012	06/21/2012	JPMorgan Chase	Closed with explanation
06/15/2012	06/24/2012	Regions	Closed with explanation
06/15/2012	06/21/2012	Wells Fargo	Closed with explanation
06/15/2012	06/21/2012	Wells Fargo	Closed with non-monetary relief
06/15/2012	06/25/2012	Comerica	Closed with explanation
06/15/2012	06/20/2012	SunTrust Bank	Closed with monetary relief
06/15/2012	06/20/2012	Bank of America	Closed with explanation
06/15/2012	06/20/2012	RBS Citizens	Closed with monetary relief
06/15/2012	06/20/2012	Bank of America	Closed with non-monetary relief
06/15/2012	06/19/2012	Wells Fargo	Closed with explanation
06/15/2012	06/19/2012	Wells Fargo	Closed with explanation
06/15/2012	06/22/2012	BNY Mellon	Closed with monetary relief
06/15/2012	06/27/2012	Bank of America	Closed with explanation
06/15/2012	06/27/2012	TD Bank	Closed with explanation
06/15/2012	06/27/2012	Wells Fargo	Closed with explanation
06/15/2012	07/02/2012	RBS Citizens	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

102524	Bank account or service	Checking account
102530	Bank account or service	Other bank product/service
102541	Bank account or service	Cashing a check without an account
102597	Bank account or service	Checking account
102621	Bank account or service	Other bank product/service
102631	Bank account or service	Checking account
102646	Bank account or service	Checking account
102649	Bank account or service	Checking account
102651	Bank account or service	Checking account
102661	Bank account or service	Checking account
102662	Bank account or service	Checking account
102676	Bank account or service	Checking account
102710	Bank account or service	Checking account
102714	Bank account or service	Checking account
102745	Bank account or service	Checking account
102750	Bank account or service	Checking account
102772	Bank account or service	Checking account
102809	Bank account or service	Checking account
102841	Bank account or service	Checking account
102854	Bank account or service	Checking account
102865	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	WA	99352	Referral
Account opening, closing, or management	NM	87315	Web
Deposits and withdrawals	UT	84733	Web
Deposits and withdrawals	IL	60611	Phone
Deposits and withdrawals	NY	10005	Web
Making/receiving payments, sending money	GA	30548	Web
Problems caused by my funds being low	IL	60484	Postal mail
Making/receiving payments, sending money	FL	33570	Web
Account opening, closing, or management	AL	35810	Web
Deposits and withdrawals	CA	91722	Web
Deposits and withdrawals	NJ	07458	Phone
Account opening, closing, or management	FL	32818	Phone
Account opening, closing, or management	TX	77082	Phone
Account opening, closing, or management	OR	97225	Web
Using a debit or ATM card	CA	91206	Web
Deposits and withdrawals	OH	43110	Web
Account opening, closing, or management	NH	03263	Web
Using a debit or ATM card	PA	17013	Web
Making/receiving payments, sending money	NY	11374	Web
Using a debit or ATM card	CA	91402	Web
Account opening, closing, or management	TX	77346	Web

Bank accounts and services complaints

Based on Consumer Complaints

06/15/2012	06/27/2012	KeyBank NA	Closed with monetary relief
06/15/2012	06/22/2012	Wells Fargo	Closed with explanation
06/15/2012	06/22/2012	Wells Fargo	Closed with explanation
06/15/2012	06/21/2012	PNC Bank	Closed with monetary relief
06/15/2012	06/21/2012	Bank of America	Closed with explanation
06/15/2012	06/22/2012	Bank of America	Closed with explanation
06/15/2012	06/21/2012	TCF National Bank	Closed with monetary relief
06/15/2012	06/21/2012	Wells Fargo	Closed with explanation
06/15/2012	06/21/2012	Wells Fargo	Closed with explanation
06/15/2012	06/21/2012	JPMorgan Chase	Closed with explanation
06/15/2012	06/26/2012	TD Bank	Closed with monetary relief
06/15/2012	06/21/2012	JPMorgan Chase	Closed with monetary relief
06/15/2012	06/29/2012	JPMorgan Chase	Closed with explanation
06/15/2012	06/22/2012	HSBC	Closed
06/15/2012	06/21/2012	Citibank	Closed with explanation
06/15/2012	06/21/2012	PNC Bank	Closed with monetary relief
06/16/2012	06/21/2012	TD Bank	Closed with explanation
06/16/2012	06/21/2012	USAA Savings	Closed with monetary relief
06/17/2012	06/21/2012	Bank of America	Closed with non-monetary relief
06/17/2012	06/21/2012	JPMorgan Chase	Closed with explanation
06/17/2012	06/21/2012	Wells Fargo	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes

Bank accounts and services complaints

Based on Consumer Complaints

102869	Bank account or service	Checking account
102903	Bank account or service	Other bank product/service
103175	Bank account or service	Checking account
103201	Bank account or service	Checking account
103224	Bank account or service	Checking account
103225	Bank account or service	Checking account
103233	Bank account or service	Savings account
103234	Bank account or service	Checking account
103245	Bank account or service	Checking account
103246	Bank account or service	Checking account
103250	Bank account or service	Other bank product/service
103254	Bank account or service	Checking account
103257	Bank account or service	Savings account
103263	Bank account or service	Checking account
103266	Bank account or service	Checking account
103267	Bank account or service	(CD) Certificate of deposit
103272	Bank account or service	Checking account
103283	Bank account or service	Checking account
103292	Bank account or service	Checking account
103302	Bank account or service	(CD) Certificate of deposit
103303	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	TX	78526	Web
Account opening, closing, or management	VA	24503	Web
Account opening, closing, or management	CA	93011	Postal mail
Account opening, closing, or management	OH	44087	Referral
Account opening, closing, or management	IL	60087	Web
Account opening, closing, or management	IL	60087	Web
Account opening, closing, or management	DC	20019	Referral
Using a debit or ATM card	NV	89511	Referral
Problems caused by my funds being low	VA	24066	Referral
Making/receiving payments, sending money	SC	29611	Referral
Deposits and withdrawals	FL	33902	Referral
Account opening, closing, or management	IL	62901	Referral
Account opening, closing, or management	TX	77375	Referral
Deposits and withdrawals	ME	04011	Referral
Making/receiving payments, sending money			Referral
Deposits and withdrawals	MD	20853	Referral
Problems caused by my funds being low	TX	77057	Referral
Account opening, closing, or management	IN	46783	Referral
Account opening, closing, or management	LA	70707	Referral
Account opening, closing, or management	NM	87114	Referral
Problems caused by my funds being low	FL	32244	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/18/2012	06/21/2012	JPMorgan Chase	Closed with non-monetary relief
06/17/2012	07/13/2012	Ally Financial Inc.	Closed
06/15/2012	06/21/2012	Capital One	Closed with explanation
06/15/2012	06/25/2012	RBS Citizens	Closed with monetary relief
06/18/2012	06/25/2012	Fifth Third Bank	Closed with monetary relief
06/18/2012	06/22/2012	RBS Citizens	Closed with explanation
06/18/2012	06/19/2012	PNC Bank	Closed with non-monetary relief
06/18/2012	06/19/2012	JPMorgan Chase	Closed with explanation
06/18/2012	06/19/2012	SunTrust Bank	Closed with monetary relief
06/18/2012	06/19/2012	Wells Fargo	Closed with explanation
06/18/2012	07/10/2012	Comerica	Closed with explanation
06/18/2012	06/19/2012	Ally Financial Inc.	Closed with explanation
06/18/2012	06/20/2012	Citibank	Closed with explanation
06/18/2012	06/20/2012	TD Bank	Closed with monetary relief
06/18/2012	06/20/2012	Wells Fargo	Closed with explanation
06/18/2012	06/20/2012	New York Community Bank	Closed with explanation
06/18/2012	06/20/2012	Comerica	Closed with monetary relief
06/18/2012	06/20/2012	PNC Bank	Closed with monetary relief
06/18/2012	06/21/2012	Whitney Bank	Closed with monetary relief
06/19/2012	06/20/2012	Wells Fargo	Closed with explanation
06/19/2012	06/20/2012	JPMorgan Chase	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

103305	Bank account or service	Checking account
103306	Bank account or service	Other bank product/service
103307	Bank account or service	Checking account
103315	Bank account or service	Checking account
103320	Bank account or service	(CD) Certificate of deposit
103323	Bank account or service	Checking account
103328	Bank account or service	Checking account
103329	Bank account or service	Savings account
103330	Bank account or service	Checking account
103335	Bank account or service	Checking account
103343	Bank account or service	Other bank product/service
103345	Bank account or service	Checking account
103349	Bank account or service	Checking account
103372	Bank account or service	Checking account
103373	Bank account or service	Checking account
103399	Bank account or service	Checking account
103401	Bank account or service	Checking account
103402	Bank account or service	Checking account
103403	Bank account or service	(CD) Certificate of deposit
103408	Bank account or service	Checking account
103411	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Problems caused by my funds being low	NV	89134	Referral
Account opening, closing, or management	FL	32333	Referral
Deposits and withdrawals	AZ	86335	Referral
Problems caused by my funds being low	CA	95691	Referral
Making/receiving payments, sending money	NJ	07306	Referral
Using a debit or ATM card	CA		Referral
Problems caused by my funds being low	AZ	85143	Referral
Account opening, closing, or management	FL	34109	Referral
Account opening, closing, or management	CA	92115	Referral
Account opening, closing, or management	CO	94561	Referral
Account opening, closing, or management	NC	28327	Web
Deposits and withdrawals	PA	19076	Fax
Using a debit or ATM card	KY	40212	Fax
Deposits and withdrawals	FL	32128	Web
Account opening, closing, or management	VA	24333	Phone
Problems caused by my funds being low	TX	77012	Phone
Account opening, closing, or management	MD	20784	Phone
Account opening, closing, or management	MD	20784	Web
Account opening, closing, or management	MN	55413	Phone
Deposits and withdrawals	TX	76001	Phone
Deposits and withdrawals	GA	30141	Phone

Bank accounts and services complaints

Based on Consumer Complaints

06/19/2012	06/20/2012	Bank of America	Closed with monetary relief
06/19/2012	06/20/2012	SunTrust Bank	Closed with explanation
06/19/2012	06/20/2012	Discover	Closed with monetary relief
06/19/2012	06/20/2012	Bank of America	Closed with explanation
06/19/2012	06/20/2012	Citibank	Closed with explanation
06/19/2012	06/20/2012	Bank of America	Closed
06/19/2012	06/20/2012	Bank of America	Closed with non-monetary relief
06/19/2012	06/20/2012	Bank of America	Closed with explanation
06/19/2012	06/20/2012	JPMorgan Chase	Closed with explanation
06/19/2012	06/20/2012	Citibank	Closed with non-monetary relief
06/19/2012	06/22/2012	Bank of America	Closed with explanation
06/18/2012	06/22/2012	RBS Citizens	Closed with monetary relief
06/18/2012	06/27/2012	U.S. Bancorp	Closed with explanation
06/18/2012	06/21/2012	Citibank	Closed with explanation
06/18/2012	06/26/2012	Wells Fargo	Closed with explanation
06/18/2012	06/26/2012	JPMorgan Chase	Closed with monetary relief
06/18/2012	06/26/2012	Bank of America	Closed with explanation
06/18/2012	06/21/2012	Bank of America	Closed with explanation
06/18/2012	06/26/2012	U.S. Bancorp	Closed with explanation
06/18/2012	06/22/2012	Wells Fargo	Closed with explanation
06/18/2012	06/20/2012	SunTrust Bank	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

103427	Bank account or service	Cashing a check without an account
103435	Bank account or service	Checking account
103437	Bank account or service	Checking account
103448	Bank account or service	Checking account
103449	Bank account or service	Checking account
103450	Bank account or service	Checking account
103453	Bank account or service	Checking account
103458	Bank account or service	Checking account
103459	Bank account or service	Checking account
103462	Bank account or service	Checking account
103464	Bank account or service	Checking account
103469	Bank account or service	Checking account
103472	Bank account or service	Checking account
103474	Bank account or service	Checking account
103475	Bank account or service	Savings account
103478	Bank account or service	Checking account
103498	Bank account or service	(CD) Certificate of deposit
103512	Bank account or service	Other bank product/service
103516	Bank account or service	Other bank product/service
103525	Bank account or service	Checking account
103534	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Account opening, closing, or management	PA	18976	Web
Account opening, closing, or management	AZ	85737	Phone
Account opening, closing, or management	CO	80466	Web
Deposits and withdrawals	NY	11216	Referral
Deposits and withdrawals	NY	11216	Referral
Problems caused by my funds being low	UT	84098	Referral
Deposits and withdrawals	TX	77706	Referral
Deposits and withdrawals	FL	34110	Referral
Account opening, closing, or management	FL	33027	Referral
Account opening, closing, or management	FL	33701	Referral
Account opening, closing, or management	AR	71730	Referral
Deposits and withdrawals	NC	27278	Referral
Problems caused by my funds being low	NY	12566	Referral
Account opening, closing, or management	NY	10469	Referral
Account opening, closing, or management	CA	94104	Referral
Account opening, closing, or management	NE	68502	Referral
Account opening, closing, or management	NY	10469	Phone
Account opening, closing, or management	OH	44221	Phone
Making/receiving payments, sending money	MI	49464	Web
Account opening, closing, or management	VA	23113	Postal mail
Deposits and withdrawals	NJ	07644	Phone

Bank accounts and services complaints

Based on Consumer Complaints

06/18/2012	06/26/2012	RBS Citizens	Closed with monetary relief
06/18/2012	06/26/2012	JPMorgan Chase	Closed with explanation
06/18/2012	06/21/2012	Bank of America	Closed with explanation
06/18/2012	06/22/2012	JPMorgan Chase	Closed with explanation
06/18/2012	06/22/2012	JPMorgan Chase	Closed with explanation
06/18/2012	06/22/2012	Wells Fargo	Closed with explanation
06/18/2012	06/22/2012	Bank of America	Closed with monetary relief
06/18/2012	06/22/2012	Wells Fargo	Closed with explanation
06/18/2012	06/22/2012	Wells Fargo	Closed with explanation
06/18/2012	06/21/2012	Bank of America	Closed with explanation
06/18/2012	06/21/2012	Bank of America	Closed with monetary relief
06/18/2012	06/21/2012	Wells Fargo	Closed with monetary relief
06/18/2012	06/21/2012	HSBC	Closed with monetary relief
06/18/2012	06/25/2012	TD Bank	Closed with non-monetary relief
06/18/2012	06/21/2012	Union Bank	Closed with explanation
06/18/2012	06/25/2012	Wells Fargo	Closed with explanation
06/18/2012	06/25/2012	JPMorgan Chase	Closed with monetary relief
06/18/2012	06/25/2012	PNC Bank	Closed with non-monetary relief
06/18/2012	06/25/2012	BB&T Financial	Closed with explanation
06/18/2012	06/21/2012	BB&T Financial	Closed with monetary relief
06/18/2012	06/25/2012	JPMorgan Chase	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

103543	Bank account or service	Checking account
103550	Bank account or service	Checking account
103569	Bank account or service	Cashing a check without an account
103573	Bank account or service	Checking account
103575	Bank account or service	Other bank product/service
103578	Bank account or service	Checking account
103583	Bank account or service	Checking account
103587	Bank account or service	Checking account
103588	Bank account or service	Checking account
103590	Bank account or service	(CD) Certificate of deposit
103618	Bank account or service	Checking account
103631	Bank account or service	Other bank product/service
103633	Bank account or service	Checking account
103636	Bank account or service	Checking account
103638	Bank account or service	Checking account
103642	Bank account or service	Checking account
103643	Bank account or service	Checking account
103651	Bank account or service	(CD) Certificate of deposit
103659	Bank account or service	Checking account
103674	Bank account or service	Checking account
103729	Bank account or service	Savings account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	PA	19124	Postal mail
Problems caused by my funds being low	KY	41465	Phone
Account opening, closing, or management	RI	02920	Phone
Deposits and withdrawals	OR	97209	Postal mail
Problems caused by my funds being low	IL	60646	Postal mail
Deposits and withdrawals	PA	19116	Phone
Problems caused by my funds being low	DC	20011	Web
Account opening, closing, or management	CA	90704	Phone
Account opening, closing, or management	NV	89131	Phone
Deposits and withdrawals	CO	81050	Web
Account opening, closing, or management	RI	02904	Referral
Account opening, closing, or management	NJ	08638	Referral
Account opening, closing, or management	CA	94303	Referral
Account opening, closing, or management	CA	93001	Referral
Account opening, closing, or management		00139	Referral
Deposits and withdrawals	GA	30362	Referral
Account opening, closing, or management	CA	93950	Referral
Deposits and withdrawals	CA	91505	Web
Account opening, closing, or management	NJ	07087	Web
Account opening, closing, or management	MD	20827	Web
Deposits and withdrawals	MA	01951	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/18/2012	06/21/2012	PNC Bank	Closed with explanation
06/18/2012	06/22/2012	BB&T Financial	Closed with explanation
06/18/2012	06/22/2012	RBS Citizens	Closed with explanation
06/18/2012	06/22/2012	Wells Fargo	Closed with non-monetary relief
06/18/2012	06/22/2012	JPMorgan Chase	Closed with monetary relief
06/18/2012	06/22/2012	TD Bank	Closed with monetary relief
06/18/2012	06/22/2012	U.S. Bancorp	Closed with explanation
06/18/2012	06/25/2012	JPMorgan Chase	Closed with explanation
06/18/2012	06/22/2012	U.S. Bancorp	Closed with explanation
06/18/2012	06/21/2012	U.S. Bancorp	Closed with monetary relief
06/18/2012	06/25/2012	RBS Citizens	Closed with monetary relief
06/18/2012	06/22/2012	Bank of America	Closed with explanation
06/18/2012	06/21/2012	Citibank	Closed with monetary relief
06/18/2012	06/21/2012	Wells Fargo	Closed with explanation
06/18/2012	06/21/2012	Bank of America	Closed with monetary relief
06/18/2012	06/22/2012	JPMorgan Chase	Closed with explanation
06/18/2012	06/22/2012	JPMorgan Chase	Closed with explanation
06/18/2012	06/21/2012	Bank of America	Closed with monetary relief
06/18/2012	06/21/2012	Wells Fargo	Closed with explanation
06/18/2012	06/21/2012	PNC Bank	Closed with non-monetary relief
06/19/2012	06/25/2012	Bank of America	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

103735	Bank account or service	Checking account
103737	Bank account or service	Checking account
103744	Bank account or service	Checking account
103768	Bank account or service	Checking account
103774	Bank account or service	Checking account
103781	Bank account or service	Other bank product/service
103790	Bank account or service	Checking account
103794	Bank account or service	Savings account
104075	Bank account or service	Checking account
104103	Bank account or service	Checking account
104107	Bank account or service	Checking account
104116	Bank account or service	Checking account
104119	Bank account or service	Checking account
104133	Bank account or service	Checking account
104145	Bank account or service	Checking account
104148	Bank account or service	Checking account
104149	Bank account or service	Checking account
104150	Bank account or service	Checking account
104151	Bank account or service	(CD) Certificate of deposit
104152	Bank account or service	Checking account
104155	Bank account or service	Checking account

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	MD	21236	Referral
Problems caused by my funds being low	IL	60617	Web
Using a debit or ATM card	CO	80206	Web
Problems caused by my funds being low	MI	48076	Web
Deposits and withdrawals	AZ	85019	Referral
Account opening, closing, or management	NY	10506	Phone
Using a debit or ATM card	TX	78753	Web
Account opening, closing, or management	TX	75006	Web
Account opening, closing, or management	IL	60629	Referral
Using a debit or ATM card	PA	15644	Web
Account opening, closing, or management	FL	34778	Web
Deposits and withdrawals	IL	60647	Web
Deposits and withdrawals	NJ	08844	Fax
Account opening, closing, or management	IL	60087	Web
Deposits and withdrawals	PR	00901	Referral
Problems caused by my funds being low	KY	41819	Referral
Deposits and withdrawals	NY	10705	Referral
Making/receiving payments, sending money	MO	63031	Referral
Account opening, closing, or management	OR	97760	Referral
Problems caused by my funds being low	AR	72211	Referral
Problems caused by my funds being low	FL	33126	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/19/2012	06/21/2012	Bank of America	Closed with monetary relief
06/19/2012	06/21/2012	Bank of America	Closed with monetary relief
06/19/2012	06/25/2012	TCF National Bank	Closed with monetary relief
06/19/2012	06/25/2012	Fifth Third Bank	Closed with non-monetary relief
06/19/2012	06/25/2012	JPMorgan Chase	Closed with explanation
06/19/2012	06/25/2012	JPMorgan Chase	Closed with explanation
06/19/2012	06/20/2012	Wells Fargo	Closed with monetary relief
06/19/2012	06/21/2012	Wells Fargo	Closed with explanation
06/18/2012	06/22/2012	JPMorgan Chase	Closed with explanation
06/18/2012	06/21/2012	The Huntington National Bank	Closed with explanation
06/18/2012	06/21/2012	JPMorgan Chase	Closed with explanation
06/19/2012	06/27/2012	TCF National Bank	Closed with explanation
06/20/2012	06/21/2012	Wells Fargo	Closed with explanation
06/19/2012	06/21/2012	Bank of America	Closed with explanation
06/21/2012	06/22/2012	BBVA Puerto Rico	Closed with explanation
06/21/2012	06/26/2012	BB&T Financial	Closed with explanation
06/21/2012	06/26/2012	Bank of America	Closed with explanation
06/21/2012	06/26/2012	Bank of America	Closed with explanation
06/21/2012	06/26/2012	KeyBank NA	Closed with non-monetary relief
06/21/2012	06/26/2012	Arvest Bank	Closed with monetary relief
06/21/2012	06/27/2012	Regions	Closed with monetary relief

Bank accounts and services complaints

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
No	
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

104161	Bank account or service	(CD) Certificate of deposit
104162	Bank account or service	Checking account
104170	Bank account or service	Checking account
104190	Bank account or service	Checking account
104191	Bank account or service	Checking account
104199	Bank account or service	Checking account
104220	Bank account or service	Checking account
104226	Bank account or service	Checking account
104232	Bank account or service	Checking account
104240	Bank account or service	Savings account
104257	Bank account or service	Checking account
104315	Bank account or service	Checking account
104276	Bank account or service	Checking account
104287	Bank account or service	(CD) Certificate of deposit
104300	Bank account or service	Checking account
104304	Bank account or service	Checking account
104309	Bank account or service	Checking account
104322	Bank account or service	Checking account
104325	Bank account or service	Checking account
104345	Bank account or service	(CD) Certificate of deposit
104347	Bank account or service	(CD) Certificate of deposit

Bank accounts and services complaints

Based on Consumer Complaints

Deposits and withdrawals	FL	32092	Postal mail
Account opening, closing, or management	TX	78234	Web
Deposits and withdrawals	CA	93552	Web
Making/receiving payments, sending money	CT	06705	Referral
Making/receiving payments, sending money	NJ	07008	Referral
Deposits and withdrawals	PA	15853	Web
Using a debit or ATM card	PA	19130	Web
Account opening, closing, or management	NY	12508	Web
Problems caused by my funds being low	LA	70769	Web
Account opening, closing, or management	AZ	85014	Web
Account opening, closing, or management	ME	04102	Web
Using a debit or ATM card	DE	19709	Web
Deposits and withdrawals	NJ	08628	Web
Deposits and withdrawals	NJ	08854	Web
Using a debit or ATM card	TX	78641	Web
Using a debit or ATM card	NY	10512	Web
Problems caused by my funds being low	NY	14094	Web
Account opening, closing, or management	NY	10038	Web
Making/receiving payments, sending money	NY	11735	Web
Deposits and withdrawals	CA	90630	Web
Account opening, closing, or management	NJ	08820	Referral

Bank accounts and services complaints

Based on Consumer Complaints

06/20/2012	06/21/2012	JPMorgan Chase	Closed with monetary relief
06/19/2012	06/21/2012	Wells Fargo	Closed with explanation
06/20/2012	06/21/2012	Wells Fargo	Closed with explanation
06/20/2012	06/20/2012	JPMorgan Chase	Closed with explanation
06/20/2012	06/20/2012	Citibank	Closed with monetary relief
06/19/2012	06/21/2012	PNC Bank	Closed with explanation
06/19/2012	06/21/2012	TD Bank	Closed with explanation
06/19/2012	06/25/2012	M&T Bank	Closed with explanation
06/19/2012	06/20/2012	Regions	Closed with monetary relief
06/19/2012	06/21/2012	Bank of America	Closed with monetary relief
06/19/2012	06/25/2012	RBS Citizens	Closed with monetary relief
06/19/2012	06/22/2012	TD Bank	Closed with explanation
06/19/2012	12/11/2012	Wells Fargo	Closed with explanation
06/19/2012	06/21/2012	JPMorgan Chase	Closed with explanation
06/19/2012	06/21/2012	Wells Fargo	Closed with monetary relief
06/19/2012	06/21/2012	JPMorgan Chase	Closed with monetary relief
06/19/2012	06/22/2012	RBS Citizens	Closed with monetary relief
06/19/2012	06/25/2012	Bank of China USA	Closed
06/19/2012	06/21/2012	Citibank	Closed with monetary relief
06/19/2012	06/25/2012	JPMorgan Chase	Closed with explanation
06/19/2012	06/22/2012	Citibank	Closed with explanation

Bank accounts and services complaints

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Bank accounts and services complaints

Based on Consumer Complaints

(Results truncated. Use CSV format for all records.)